



417	Freight Customers can keep track of their consignment through _____. [A] FTR [B] FGR [C] FRN [D] FNR	D
418	FOIS Railway Receipt contains ____ foils. [A] 2 [B] 3 [C] 4 [D] 5	C
419	FOIS generated Railway Receipt contains ____ digits. [A] 6 [B] 8 [C] 9 [D] 10	C
420	e-RD stands for ____ [A] Right of demand for wagons electronically [B] Right of demand for wagons electrically [C] Registration of demand for wagons electronically [D] Registration of demand for wagons electrically	C
421	eT-RR stands for ____ [A] Electronic Transaction of Railway Receipt [B] Electrical Transmission of Railway Receipt [C] Electronic Transmission of Railway Receipt [D] Electrical Transaction of Railway Receipt	C
422	Expand EOL A) Explosives Oil and Liquids B) Engine of Load C) Exceptional Over Load D) Engine On Load	D
423	Rate of Busy Season Charge for all commodities transported in other than covered wagons is ____ [A] 5 [B] 7.5 [C] 10 [D] 15	D
424	Rate of Busy Season Charge for Container Traffic is ____ [A] 5 [B] 7.5 [C] 10 [D] 15	C
425	Duplicate Railway Receipt ____ [A] Issued on permission from DRM [B] Shall not be issued [C] Issued on permission from DCM [D] Issued on permission from CCM	B
	END	

## 4006001/2025/O/o Ch.OS/Genl/Estt/PCCM/SCR

407	Section _____ of Railway Act 1989 deals with Monetary Liability of railways. [A] 100 [B] 101 [C] 102 [D] 103	D
408	As per section _____ of Railway Act, notice should be served within 6 months from the date of booking for compensation of claim. [A] 106 [B] 107 [C] 108 [D] 109	A
409	Shunting charges are calculated for every _____ days period. [A] 5 [B] 10 [C] 15 [D] 20	B
410	Expand PFT _____ A) Public Freight Terminal B) Private Freight Terminal C) Provider Freight Terminal D) Partly Freight Terminal	B
411	The Web package of Claims refunds and RCT are programmed by _____ [A] RAIL TEL [B] CRIS [C] RITES [D] RVNL	B
412	PLUTO stands for _____ [A] Parcel and Luggage Ticketing Offline [B] Parcel Unbooked Ticket Order [C] Parcel and Luggage Tracking Online [D] Private Luggage Tracking Online	C
413	PMS stands for _____ [A] Packing Marking System [B] Parcel Marking System [C] Parcel Management System [D] Packing Management System	C
414	FNR stands for _____ [A] Freight Name record [B] Freight Number Record [C] Freight Name Register [D] Freight Number Register	B
415	FOIS stands for _____ [A] Freight operations information system [B] Fare operated information system [C] Full operations information system [D] Fouling operations information system	A
416	The Two components of FOIS are _____ [A] RMS & TMS [B] RMS & PMS [C] TMS & PMS [D] TMS & CMS	A

398	Time limit for settlement of claims for partial delivery of packages is____ months [A] 3 [B] 4 [C] 5 [D] 6	B
399	Time limit for settlement of claims for Non-Delivery of wagons is____ months [A] 3 [B] 4 [C] 5 [D] 6	D
400	GM is empowered settling claims for compensation of Rs._____ [A] 2,00,000 [B] 50,000 [C] 25,000 [D] Unlimited	D
401	PCCM is empowered to settle claims upto value of Rs._____ [A] 1,00,000 [B] 2,00,000 [C] 4,00,000 [D] 8,00,000	D
402	Dy.CCO is empowered to settle claims upto value of Rs._____ [A]1,00,000 [B] 2,00,000 [C]4,00,000 [D]8,00,000	B
403	SCM is empowered settling claims for compensation of Rs._____ [A] 2,00,000 [B] 50,000 [C] 25,000 [D] None of these	B
404	ACM is empowered to settle claims upto value of Rs._____ [A] 1,00,000 [B] 25,000 [C] 50,000 [D] 80,000	B
405	Section _____ of Railways Act 1989 deals with railways responsibility in case of Loss, Damage, Destruction and Deterioration of goods at sidings. [A] 91 [B] 92 [C] 93 [D] 94	D
406	____Section of Rly Act 1989 deals with railway responsibility for Loss, Damage, Destruction, Deterioration & Non-delivery of goods due to delay in transit. [A] 93 [B] 94 [C] 95 [D] 96	C

389	At Zonal level, the coordinating officer for Business Development Unit (BDU) is [A] PCOM [B] PCCM [C] CCM/FS [D] CFTM	D
390	At divisional level, coordinating officer for Business Development Unit (BDU) is _ [A] DRM [B] ADRM [C] Sr.DOM [D] Sr.DCM	C
391	A concession of ____% will be given on the goods traffic booked to and from North East States. [A] 5 [B] 6 [C] 10 [D] 15	B
392	____ Wagons are not permitted under Loading of Bagged Consignment in Open and Flat Wagons Scheme. [A] BOXN [B] BOST [C] BCN [D] BRN	C
393	Generally, traffic under TEFD Scheme is not permitted for ____ [A] Rebooking [B] Diversion [C] Delivery Short of Destination [D] All these	D
394	When freight traffic booked to and from alternate goods sheds, ____charges are not levied. [A] Development [B] Terminal [C] Congestion [D] Supplementary	B
395	The rightful demand of customer against the railways for payment of compensation for the loss of consignments is known as ____ [A] Exgratia [B] Insurance [C] Claim [D] Damage	C
396	Effects of claims will be ____ [A] Leakage of Revenue [B] Loss of good will [C] Diversion [D] All these	D
397	Time limit for settlement of claims for shortages/damages/breakages of goods is ____ months. [A] 3 [B] 4 [C] 5 [D] 6	A

379	S.W.A stands for _____ [A] Siding weight accepted [B] Station weight accepted [C] Senders weight accepted [D] Standard weight accepted	C
380	EIMWB stand for _____ [A] Electrical In Mission Weigh Bridge [B] Electronic In Motion Weigh Bridge [C] Electric In Mass Weigh Bridge [D] Electrical In Material Weigh Bridge	B
381	For over loading of wagons __ charges will be collected. [A] Infringement [B] Punitive [C] PCEV [D] Siding	B
382	Booking of consignments after reaching destination without taking delivery is called _____ [A] Diversion [B] Re-booking [C] Double booking [D] Transshipment	B
383	Delivery short of destination is known as _____ [A] Re-booking [B] Diversion [C] Short delivery [D] Transshipment	B
384	__ Charges are levied for detention of wagons beyond permissible free time allowed for loading and unloading. [A] Infringement [B] Punitive [C] Demurrage [D] Wharfage	C
385	The Rate of Demurrage Charge per Wagon Per hour or Part of an Hour upto 6 hrs is Rs. _____ [A] 75 /- [B] 100/- [C] 120/- [D] 150/-	D
386	Wharfage is levied for _____ beyond the free time. [A] Detention of wagons [B] Non-removal of goods from station premises [C] Goods loaded in a private siding [D] None of these	B
387	Joint Survey Report is submitted to _____ [A] PCCM [B] CCO [C] DCM [D] ACM	B

369	Wagon Demand Registration Fee for a wagon is ₹ _____ [A] 1500/- [B] 3000/- [C] 6000/- [D] 10000/-	C
370	Minimum distance for charging of goods traffic is ____ Km. [A] 50 [B] 100 [C] 150 [D] 200	B
371	As per Section ____ of Railways Act, 1989, Route Rationalization Scheme instructions are to be followed. [A] 70 [B] 71 [C] 72 [D] 73	B
372	Which of the following is not a route for movement of freight traffic ____ [A] Excepted CC +6 [B] CC +6 [C] CC + 8 [D] CC +10	D
373	A maximum of ____ RR's can be issued per wagon. [A] 8 [B] 10 [C] 12 [D] 14	C
374	Presently, the GST implication on Goods Traffic is ____ %. [A] 5 [B] 12 [C] 18 [D] 28	A
375	Freight charges are rounded off to ____ [A] Next higher 5 Rupees [B] Nearest Rupee [C] Next higher rupee [D] No rounding off	C
376	Preferential Traffic Order (PTO) is notified by ____ [A] Central Government [B] State Government [C] Railways [D] Chamber of Commerce	A
377	Preferential Traffic Order (PTO) is valid for ____ years. [A] 4 [B] 3 [C] 2 [D] 1	D
378	There are ____ priorities in Preferential Traffic Order (PTO). [A] 2 [B] 3 [C] 4 [D] 5	C

359	Bans are imposed by _____ [A] State Government [B] Central Government [C] Both (A) & (B) [D] Railways	C
360	Restrictions are imposed by _____ [A] State [B] Central Government [C] Both (A) & (B) [D] Railways	D
361	The purpose of imposing restrictions is to ____ [A] Move the traffic swiftly [B] Eliminate yard congestion [C] Minimize detention of rolling stock [D] All of these	D
362	Types of Restrictions imposed by Railways are ____ [A] With time limit [B] Without time limit [C] Both (A) & (B) [D] None	C
363	As per ____ Section of Railways Act, 1989 the person desirous of booking goods by railway wagons should submit Forwarding Note. [A] 62 [B] 63 [C] 64 [D] 65	C
364	Forwarding Note should be preserved for a minimum period of ____ years. [A] 2 [B] 3 [C] 4 [D] 5	D
365	As per section ____ of Railways Act, 1989, correct description of goods should be given in the Forwarding Note. [A] 65 [B] 66 [C] 67 [D] 68	B
366	General forwarding note is valid for ____ months. [A] 3 [B] 5 [C] 6 [D] 12	C
367	As per Goods Tariff Part I Vol. II, there are ____ numbers of Main Head commodities. [A] 10 [B] 20 [C] 25 [D] 40	C
368	Wagon Demand Registration Fee for Standard Rake (excluding Iron Ore/Pellete) is Rs. ____ [A] 10,000 [B] 30,000 [C] 50,000 [D] 1,00,000	D



	[D] 349	
350	What is the name of the award scheme launched to award original fiction / story collection and novel writing? [A] Maithilisharan Gupta Award [B] Munshi Premchand Award [C] Makhanlal Chaturvedi Award [D] Bharatendu Harishchandra Award	B
351	Official Language Rules do not apply to which state of India? [A] Jammu & Kashmir [B] Chattisgarh [C] Tamilnadu [D] Goa	C
352	With a view of implementation of Official Language, how many regions have been classified in India under Official Language Rules 1976? [A] 2 [B] 3 [C] 4 [D] 5	B
353	Who is the Chairman of the Official Language Implementation Committee of the Divisional Railway Office? [A] Sr.DPO [B] MRA [C] ADRM [D] DRM	D
354	Who is the Chairman of Zonal Railways Official Language Implementation Committee? [A] PCPO [B] MRA [C] AGM [D] GM	D
355	Which among the only foreign language included in the Eighth Schedule of our Constitution? [A] Urdu [B] Pushto [C] Nepali [D] English	C
356	Goods Tariff Part I Vol. II contains _____ for goods. [A] General Rules [B] General Classification [C] Freight Rate Tables [D] Concessions	B
357	Goods Tariff Part II contains _____ [A] General Rules [B] General Classification [C] Freight Rate Tables [D] Concessions	C
358	_____ Book contains the rules for acceptance, booking, carriage and delivery of Dangerous and Explosive goods. [A] Coaching Tariff Part I, Vol. I [B] Coaching Tariff Part I, Vol. II [C] Coaching Tariff Part I, Vol. III [D] Red Tariff	D

340	In which part of the constitution, the Articles 343 to 351 gives the information about Official Language available? [A] 12 [B] 17 [C] 20 [D] 22	B
341	What is the Official Language of India? [A] Urdu [B] Telugu [C] Hindi [D] Tamil	C
342	Which Schedule of the Official e Constitution mentions about the official languages of the state? [A] Seventh [B] Eighth [C] Ninth [D] Tenth	B
343	How many Languages have been included in the Eighth Schedule of the Constitution? [A] 19 [B] 20 [C] 22 [D] 25	C
344	Which sub-committee of Parliamentary Committee on Official Language Inspects Railway offices? [A] Second sub Committee [B] Third Sub Committee [C] First Sub Committee [D] None of these	A
345	In which year was the Official Language Act passed? [A] 1961 [B] 1962 [C] 1963 [D] 1968	C
346	When Section 3(3) of the Official Language Act 1963 came into being? [A] 1965 [B] 1964 [C] 1963 [D] 1962	A
347	When was the official language rules passed? [A] 1975 [B] 1976 [C] 1977 [D] 1978	B
348	How many members are there in the Parliamentary Committee on Official Language? [A] 10 [B] 15 [C] 20 [D] 30	D
349	Which Article in the Constitution of India provides for language to be used in the Supreme Court and in the High Courts. [A] 346 [B] 347 [C] 348	C

331	STBA tender accepting authority is ____ [A] ACM [B] Sr.DCM [C] PCCM [D] DRM	B
332	STBA is initially engaged for ____ years at NSG-5 & NSG-6 Stations. [A] 2 [B] 3 [C] 4 [D] 5	B
333	The STBA shall deposit the cash collected through sale of tickets to____ [A] Bank [B] SM/Booking/Reservation Supervisor [C] Cash office [D] None of these	B
334	Minimum monthly STBA commission is Rs._____ [A] 1000 [B] 1500 [C] 2000 [D] 2500	D
335	Security Deposit for STBA at NSG6 Station is Rs._____ [A] 5000 [B] 10000 [C] 25000 [D] 50000	B
336	STBA or Railways can terminate the contract without assigning reasons by giving a notice of ____ days [A] 10 [B] 15 [C] 20 [D] 30	D
337	Station Ticket Booking Agent (STBA) is authorized to issue____ tickets. [A]Reserved [B]Unreserved [C]Both (A)&(B) [D] None of these	B
338	Which article of the Constitution of India mentions about the official language of the Union? [A] 112 [B] 120 [C] 340 [D] 343	D
339	Which article of the Constitution of India mentions the Directive for the development of Hindi language? [A] 343 [B] 344 [C] 351 [D] 360	C

322	The tenure of Pay and Use toilet contract (e-Auction) under BOT is for ____ years. [A] 3 [B] 5 [C] 10 [D] 15	D
323	For Pay and Use toilets at NSG6 & NSG5 stations,the water will be supplied at ____ of cost by Railways. [A] Water Bill [B] Not Supplied [C] Free [D] None of these	C
324	The tenure of High Investment Parking contract with access control and CCTV (e-Auction) is for ____ years. [A] 2 [B] 3 [C] 4 [D] 5	D
325	On 06/01/2025 the following new divisions inaugurated [A] Jammu and Rayagada [B] Jammu and Waltair [C] Rayagada and Vishakhapatnam [D] Jammu and Kashmir	A
326	In case the passenger is not able to show the ticket booked through the UTS on Mobile App due to any technical fault or draining of the battery, the he is treated as ____ [A] Travelling without Ticket [B] Travelling with Improper Ticket [C] Travelling with a Valid Ticket [D] None of these	A
327	STBAs can be engaged for issue of UTS tickets at ____ stations. [A] NSG1, NSG2 & NSG3 [B] NSG3, NSG4 & NSG5 [C] NSG4, NSG5 & NSG6 [D] NSG3, NSG5 & NSG6	C
328	Need for STBA shall be assessed by a JAG officers committee from ____ Departments. [A]Commercial,Operating&Engineering [B]Commercial, Operating & Accounts [C]Commercial,Operating&Personnel [D]Commercial,Operating & Mechanical	B
329	EMD for engagement of STBA at NSG-5 &SG-3 Stations is Rs. ____ [A]1000 [B] 2000 [C] 4000 [D] 5000	D
330	EMD for engagement of STBA at NSG-6 Station is Rs. ____ [A]1000 [B] 2000 [C] 4000 [D] 5000	B

312	Check conducted at Mid-Section by stopping train is _____ [A] CRB check [B] Massive Check [C] Ambush Check [D] Replacement Check	C
313	POS in relation to Digital transactions stands for _____ A) Point of Sale B) Point on Selection C) Point of Safe D) Pin of Sale	A
314	State Chief Information Commissioner shall NOT hold office after attainment of _____ years of age. A) 58 B) 60 C) 62 D) 65	D
315	What is the benefit of E-pass/E-PTO? A) Staff does not need to go to pass clerk to apply for pass/PTO. B) They can apply from the comfort of their homes and get the E-pass / E-PTO. C) They can book tickets both using conventional means i.e. through the booking counter and through IRCTC website. D) All the Above.	D
316	What does e-Pass means? A) Election Pass B) Electronic Pass C) A and B D) None of the Above	B
317	Which employee can apply for PF withdrawal through HRMS? A) Retired Employee B) Employees of Old pension C) Employees of New Pension D) All the above	B
318	Check conducted with the assistance of NCC, NSS & Scouts etc is known as____ [A] CRB check [B] Fortress Check [C] Spot Check [D] Ambush Check	B
319	India's first commuters rail system was introduced in (A) New Delhi (B) Chennai (C) Mumbai (D) Kolkata	C
320	The Indian Railway network was divided into zones in the year 1951. How many zones were formed at that time? (A) 4 (B) 5 (C) 7 (D) 6	D
321	Minimum Excess charge to be collected from passengers without ticket is Rs. _____ [A] 50 [B] 100 [C] 200 [D] 250	D

302	The cancellation charges per passenger on a UTS Mobile Paperless Ticket is ____ A) 15 B) 20 C) 30 D) Can't be cancelled	D
303	The refund after surrendering R-Wallet can be obtained through ____ A) Credit to passenger Bank Account B) TDR C) Any UTS Counter D) All of the Above	C
304	The QR Code in the UTS Mobile App stands for ____ A) Queue Rule B) Quality Rule C) Quick Reflection D) Quick Response	D
305	The data regarding Indian Zonal Passenger Revenue statistics is available in ____ A) Coaching Directorate B) Statistics and Economics Directorate C) Traffic Commercial Directorate D) Accounts Directorate.	B
306	What is the element of bonus paid to the Facilitators at the time of recharging the Smart Card? A) 5% B) 4% C) 3% D) 2%	C
307	What is the element of bonus paid to the Passengers at the time of recharging the Smart Card? A) 2% B) 4% C) 5% D) 3%	D
308	Payments for tickets purchased through ATVMs can be made by ____ A) Payment of fare through Smart Card B) Payment of fare through the Quick Response Code/UPI C) Payment of fare through Credit/Debit Cards D) All of the above	D
309	Unreserved Tickets can be purchased through ____ A) ATVM B) UTS on Mobile App C) YTSK D) All of the above	D
310	Pre-printed Halt Tickets will be supplied ____ A) At Sr.DCM Office B) Through UTS counter at nominated Serving station C) A & B D) None of the above	B
311	N.T.R stands for ____ [A] Net Tariff Rate [B] Normal Traffic Rate [C] Normal Tariff Rate [D] Net Traffic Rate	C

292	Dog is permitted to be carried with owner in the following class _____ [A] 2 AC [B] 1 AC [C] 3 AC [D] SL	B
293	Luggage can be booked _____ hours in advance excluding the day of scheduled departure of the train on reserved tickets. [A] 12hr [B] 24hr [C] 48hrs [D] 72hr	B
294	Free allowance of luggage for II Class Season ticket is _____ [A] 15 kgs. [B] 10 kgs. [C] 5 kgs. [D] 35 kgs.	B
295	Which part of SOP deals with Commercial Matters? A) Part A B) Part B C) Part C D) Part E	D
296	Pictorial labels are _____ [A] Educative [B] Caution [C] A & B [D] None	C
297	Wagon labels are _____ [A] Seal labels [B] Pocket labels [C] Paste on labels [D] All these	D
298	Recently established RCT at Amaravathi is in the state of _____ A) Maharashtra B) Andhra Pradesh C) Odisha D) Karnataka	B
299	Cancellation & Refund on unreserved tickets issued by YTSK may be done at ____ (A) Concerned YTSK itself (B) Other YTSKs (C) Serving Station All of these	C
300	Excess cash in booking should be recorded on _____ side of the Online Coaching Balance Sheet. A) Debit B) Credit C) Both A & B D) No of the above	A
301	Clearance of Outstanding can be done through _____ A) Money Receipt B) Credit letters C) Cheque D) Both A & B	D

282	Free allowance of luggage on AC I class ticket per passenger is _____ [A] 70 kg [B] 150 kg [C] 50 kg [D] 100 kg	A
283	Free allowance on I class privilege pass per passenger is _____ [A] 50 kg [B] 70 kg [C] 100 kg [D] 140 kg	B
284	In case of Motor Cycle of 150 CC, the chargeable weight is _____ [A] 100 kg [B] 200 kg [C] 250 kg [D] None of these	B
285	When Motor Cycle is booked as luggage, free allowance is _____ [A] Granted [B] not granted [C] 50 kg [D] None of these	B
286	Articles exempted from weighment on II class ticket are _____ [A] Umbrella [B] Walking stick [C] Tiffin box [D] All these	D
287	Free allowance of luggage permitted to be carried in sleeper class is _____ [A] 70 kg [B] 80 kg [C] 40 kg [D] 100 kg	C
288	Luggage ticket (Manual) is prepared in _____ [A] 2 foils [B] 3 foils [C] 4 foils [D] 5 foils	B
289	Minimum luggage charge is _____ [A] Rs.50/ [B] Rs.30 / [C] Rs.20/ [D] Rs.10/	B
290	When Luggage is booked with passenger in the compartment it will be charged at _____ [A] Scale R [B] Scale L [C] 1.5 times of Scale 'L' [D] Scale 'S'	C
291	Bicycles booked as luggage are charged for a minimum weight of _____ [A] 20 kg [B] 40 kg [C] 50 kg [D] 100 kg	B



272	What is the code of 3AC Economy Class _____ [A] B [B] A [C] M [D] J	C
273	FCM in GST stands for _____ A) Forward Claim Mechanism B) Forward Charge Mechanism C) Foremost Claim Mechanism D) Forward Charge Monitoring	B
274	RCM in GST stands for _____ A) Retrospective Claim Mechanism B) Reverse Charge Mechanism C) Reverse Charge Monitoring D) None of the above	B
275	Expand OSOP _____ A) One Station One Product B) One Service One Product C) One Station One Pass D) None of the above.	A
276	The Right To Information Act is in force from _____ A) 13th September 2005 B) 24th August 2005 C) 12th October 2005 D) 1st October 2005	C
277	For information under sub-sec.(1) of Sec.6 under RTI Act required by any person can be obtained from the PIO/APIO after payment of prescribed fees of _____ (A) Rs.20 (B) Rs.30 (C) Rs.50 (D) Rs.10	D
278	For information under sub-sec (5) of Sec.7 under RTI Act required by any person can be obtained from the PIO/APIO after payment of prescribed fees of _____ (A) Rs.20 (B) Rs.30 (C) Rs.50 (D) Rs.10	C
279	Luggage should be presented for booking at least ____ before scheduled departure of the train. [A] 60 minutes [B] 30 minutes [C] 10 minutes [D] No time limit	B
280	Minimum distance for charging luggage is _____ [A] 10 km [B] 50 km [C] 100 km [D] 25 km	B
281	Minimum weight for charging luggage is _____ [A] 5 kgs [B] 10 kgs [C] 50 kg [D] None	B

262	Which of the following Banks can participate in tenders for ATM contracts _____ A) Scheduled Commercial Indian Banks B) Indian Co-operative Banks C) White Label ATM Service Providers D) All of the above	D
263	The area for installing and operating ATM/DBU will be identified at the divisional level by the concerned _____. A) Sr.DCM B) ADRM C) DRM D) Sr.DEN	C
264	Door Step Banking MoU signed between South Central Railways and _____ A) CMS agency B) State Bank of India C) India Post Office D) None of the above	B
265	Cash collected from stations under Doorstep Banking concept will be credit to: A) SBI Account B) Commercial Account C) Rail Shakti Account D) None of the above	C
266	TR challan full form _____ A) Treasury Remittance B) Tariff Rates C) Transfer Challan D) None of the above	A
267	TCW full form _____ A) Traffic cheque witness B) Traffic cheque withheld C) Traffic cash witness D) None of the above	C
268	_____ Is nodal agency for Railway tourism products. (A) SCR (B) IRCTC (C) Make my Trip (D) Northern Railway	B
269	Minimum, how many coaches can be requested by the Service provider under Bharat Gaurav Trains Scheme. A) 15 B) 14 C) 16 D) 20	B
270	NFR with related to advertisements stands for _____ A) Non-Freight revenue B) New Fare Revenue C) Non-Fare Revenue D) New Freight Revenue	C
271	Rail Madad integrates with which of the following channels for registering complaints A) Web, App, SMS B) Web, Manual, 138 C) SMS, Manual, 138 D) 139, Web, 182	A

	D) 120	
252	The Principal Bench of RCT is located at _____ A) New Delhi B) Chennai C) Mumbai D) Kolkotta	A
253	What is the name of National Training Institute for Traffic Officers _____ A) NAIR B) IRITM C) IRISET D) IRIMEE	B
254	"Computerization " comes under which Plan Head _____ A) PH -51 B) PH -52 C) PH -53 D) PH 17	D
255	Who is the Secretary of PNM at HQRs Level meetings _____ A) PCPO B) GM C) Secy to GM D) Trade union leader	A
256	Expand LIMBS related to Court cases _____ A) Law Innovative Miscellaneous and Briefing System B) Law Information Management and Briefing System C) Legal Information Management and Briefing System D) Legal Information Miscellaneous and Broadcast system	C
257	As per Railway Board Circular No 24 of 2023, Tenders shall be awarded for a cluster (base kitchens & identified trains) through _____ tender system (e-tender) A) Single Packet B) Two Packet C) Both A and B D) None of the above	B
258	____ % of reservation in allotment of Multi-Purpose Stalls (MPS) at A1, A, B & C Categories of stations is permitted. A) 25% B) 49.5% C) 35% D) 33%	A
259	At D to F category stations, the reservation in allotment of Multi-Purpose Stalls is ____ A) 25% B) 49.5% C) 35% D) 33%	B
260	FSSAI means _____ A) Food Samples Selection and Analysis of India B) Fire Safety and Standards Authority of India C) Fire Safety and Standards Association of India D) Food Safety and Standards Authority of India	D
261	The contract for Food Plaza is awarded ____ years. A) 5 B) 7 C) 9 D) 10	C

241	D & AR stands for _____ A) Direct Appeal rules B) Discipline and Appeal Rules C) Discipline and Amendment rules D) Discipline rules	B
242	Abbreviation of P.T.O. is _____ A) Privilege Ticket Order B) Personnel Ticket Order C) Personal Ticket Order D) Permanent Ticket order	A
243	Expand BDU _____ A) Business Developing Unit B) Business Declared Unit C) Broad Development Unit D) Business Development Unit	D
244	Validity period of signing token in e-office is ____ years. A) 1 B) 2 C) 3 D) 5	B
245	Vendors Bills are paid through ____ system. (A) GeM (B) IRPSM (C) IPAS (D) AIMMS	C
246	Indian railway Institute of Transportation and management(IRITM) is located at A) Lucknow B) Bombay C) Secunderabad D) Baroda	A
247	IRIFM is located at A) Lucknow B) Bombay C) Secunderabad D) Baroda	C
248	“Mission Karmayogi” initiative is broadly consists of _____ A) Content/course creation and publishing on i-GOT digital platform. B) On boarding of officials on iGOT Karma yogi digital platform C) Rolling out of “ Framework of Role Activities and Competencies” D) All of the above	D
249	ABSS means _____ A) Amrit Bharat Station Scheme B) Amrit Bharat Station System C) Any Station Scheme D) None of the above.	A
250	What is the full form of JPP-RCS _____ A) Joint Progressive Product –Revised Cargo Services B) Joint Parcel Product–Rapid Cargo Services C) Joint Parcel Process-Rapid Cargo Service D) None of the above	B
251	The limitation period for filing Review petition in RCT/High Court is ____ days. A) 30 B) 60 C) 90	A

	D) Rs.5,00,000	
232	Amaravati RCT is located at ____ A) Guntur B) Amaravati C) Mangalagiri D) Vijayawada	A
233	The Plaintiff in RCT is referred to as ____ A) Applicant B) Respondent C) Railway Advocate D) Presenting Officer	A
234	What is the abbreviation of PMBJKs_____ A)Pradhan Mantri Bhartiya Janaushadhi Kendras B)Pradhan Mantri Bhartiya Janaushad Kendras C)Pradham Mantralai Bhartiya Janaushadhi Kendras D)Pradhan Mantralai Bharth Janaushadh Kendras	A
235	In e-Auction ACO stands for ____ A) Accounts Committee Officer B) Accounts Chief Officer C) Auction Conducting Officer D) Accounts Conducting Officer	C
236	In e-Auction, identification of assets and preparation of lots shall be done by ____ A) Sr. Scale B) JAG level C) SAG Level D)Jr .Scale	D
237	In e-Auction, Auction catalogues shall be published minimum ____ days before the start of the auction. A) 10 days B) 15 days C) 12 days D) 25 days	B
238	In e-Auction, ____ minutes of cooling off period will be provided after start of auction. A) 15 minutes B) 30 minutes C) 45 minutes D) 10 minutes	B
239	In e- Auction, a maximum of _ auto extensions will be permitted. A) 10 B) 15 C) 2 D) 30	A
240	For contracts awarded through e-Auction, Railway shall have the right to terminate the contract without any financial repercussion on either side for any reason after serving ____ months notice to the contractor. A) 3 B) 2 C) 1 D) 4	C

221	What the codal life of computer? A) 4years B) 6years C) 5years D) 2Years	A
222	The full form of HRMS? A) Human resource management system B) Human resource maintaining system C) Human resource material system D) Human resource monitoring system	A
223	The duty passes are issued to the Railway Officers _____ A) Gold, Silver, Bronze Passes B) Diamond , Gold, Silver Passes C) Platinum, Gold, Silver, Copper Passes D) Gold, Silver, Copper Passes	A
224	Which of the following is a Junior Administrative Grade Officer in Railway? A) ACM B) DCM C) Sr.DCM D) SCM	C
225	Rule3 (C)of Railway Services(Conduct) Rules,1966 deals with _____ A) Promptness and Courtesy B) Observance of Government's policies C) Prohibition of sexual harassment of working women D) Taking part in politics and election	C
226	Rule 9 of Railway Services (Conduct) Rules, 1966 deals with _____ A) Promptness and Courtesy B) Observance of Government's policies C) Prohibition of sexual harassment of workingwomen D) Criticism of Government	D
227	The Audit at Zonal Level is conducted by _____ A) FA&CAO and team B) Sr. Audit officer and team C) Principal Director of Audit and team D) Sr. Traffic Inspector and team	C
228	TAMS stands for _____ A) Traffic Accounts Management System B) Traffic Account Monitoring System C) Trains Arrival Monitoring System D) Trains Accounting Management System	A
229	In e-Office, what functions can be performed in Yellow Note ? A) Make corrections B) Convert Yellow to Green note C) Cannot sign with DSC D) All of the above	D
230	The e-ticket still under fully wait listed after the preparation of the chart is A) Valid for travel B) Automatically cancelled by the system C) Is valid for travel with permission D) None of the above	B
231	Amount of compensation payable under section 124-A of Railways Act, 1989 in case of a death of a passenger in an untoward incident is _____ A) Rs.8,00,000 B) Rs.4,00,000 C) Rs.10,00,000	A

211	After the merger of the Railway Budget, what has been the major implication: A) Railways no longer has to prepare its Annual Statement of Receipts & Expenditure B) The Finance Ministry prepares the Railway Budget C) Railways no longer have to pay dividend to the Government D) None of the above	C
212	Supervisors will come under which category of HWPR. A) Continuous B) Excluded C) Intensive D) Essentially Intermittent	B
213	The full form of IPAS is? A) Integrated Payroll and Accounting system B) Indian procurement and Audit system C) Indian Railway Procurement and accounting system D) Integral power audit system.	A
214	The full form of SBF? A) Scout Benefit fund B) Staff benefit fund C) Staff benevolent fund D) State benefit fund	B
215	Senior scale officer can sanction LAP for a maximum of ____ days. A) 30 days B) 60 days C) 15 days D) 45 days	D
216	The Standard Form Number used for deemed suspension. A) 1 B) 5 C) 2 D) 7	C
217	Chairperson of PNM at Zonal Level ____ A) AGM B) PCPO C) PCEE D) AGM	A
218	The following are not in penalty under D&A rules? A) Censure B) Warning C) Withholding Privilege Pass D) Withholding of promotion for a specified period	B
219	All public moneys received for and on behalf of Government are credited to ____ A) Public Account of India B) Contingency Fund of India C) Consolidated Fund of India D) All of these	A
220	Name the supreme statutory Audit Organization in India A) C&AG B) CGA C) CVC D) None of these	A

	C) Performance Guarantee D) Letter of Credit.	
202	Compensation is payable to passenger in case of permanent disability due to Railway accident A) 2 lakhs B) 4 lakhs C) 6 lakhs D) 8 lakhs	D
203	Cost of the Platform Ticket is Rs. _____ A) 3 B) 5 C) 7 D) 10	D
204	IREPS expands _____ A) Indian Railway e Procurement System B) Indian Railway e Passenger System C) Indian Railway e Profit Scheme D) Indian Railway e Punctuality System	A
205	Which part of SOP is deals with Commercial matters A) Part A B) Part B C) Part E D) Part D	C
206	Head of Railway Board is _____ A) CRB & CEO B) Member Traffic C) Member staff D) Financial Commissioner	A
207	_____ is the head of Transformation Cell at Railway Board. A) Secretary B) Member (O & BD) C) Member staff D) CRB & CEO	D
208	POMKA stands for ____ A) Passenger Medical Kit for Accidents B) Personal Medical Kit for Accidents C) Portable Medical Kit for Accidents D) Porter Medical Kit for Accidents	C
209	Through Rate Circulars are issued by _____ A) PCOM B) CCO C) PCCM D) PFA	C
210	Tourism importance stations/major junction stations can be categorized as ____ category station by GM, even though the earnings do not meet the required criteria for provision of passenger amenities. A) NSG1 B) NSG2 C) NSG4 D) SG1	C



191	Advertising charges collected and accounted under the head of _____ A) Other Coaching B) Sundry C) Goods D) Passenger earnings	B
192	Which is not related with Catering subject A) GMU B) SMU C) PDW D) e-TRR	D
193	GeM standards for _____ A) Government e Market place B) General e Module C) General e Modified D) None	A
194	Railways Act, 1989 contains how many chapters and sections? A) 16 and 200 respectively B) 14 and 150 respectively C) 15 and 200 respectively D) 20 and 150 respectively	A
195	Maximum occasions Leave encashment of leave can be granted in entire Service period of railway servant. A) 3 B) 2 C) 5 D) 6	D
196	Appeal against the decisions given by the RCT can be made to _____ A) Labour Court B) RRT C) High Court D) Civil Court	C
197	Categorization of Stations will be done on the basis of _____ A) Originating Earnings/Total passengers handled B) Booked Earnings/ I/W passengers handled C) Originating Passenger Earnings and O/W Passenger handled D) Apportioned Earnings	C
198	Expand NFR related to Publicity : A) New Fare Revenue B) Non Freight Revenue C) Non Fare Revenue D) New Freight Revenue	C
199	PMBI stands for _____ A) Pharmaceuticals & Medical Devices Bureau of India B) Patients & Medical Devices Bureau of India C) Pharmaceuticals Monitoring Bureau of India D) Pharmaceuticals Monitoring Board of India	A
200	What is the minimum qualifying service for Voluntary Retirement ---yrs A) 10 B) 20 C) 25 D) 18	B
201	The deposit collected from successful contractor for the fulfillment of contract is called A) Earnest Money Deposit B) Security Deposit	B

	B) Freight C) Parcel D) None	A
181	Head of Commercial department at Zonal Railway is----- A) CPRO B) PCCM C) PCOM D) Sr.DCM	B
182	The Railway distances are computerized through _____ Application A) TMS B) RBS C) PMS D) RMS	B
183	New initiatives shall be permitted in catering on stations by _____. A) Sr.DCM B) DRM C) PCCM D) GM	D
184	Presently, the GST implication on Goods Traffic is _____ A) 5.5 % B) 5.2% C) 5% D) 4.5%	C
185	Expand FOIS _____ A) Freight operations information system B) Fare operated information system C) Full operations information system D) Fouling operations information system	A
186	What is the full form of D.O. which is used in DO letter A) Demi Official B) Direct Order C) Dual Order D) Direct Omission	A
187	What is the full form of SLP, which is used in court matters A) Special Leave Purpose B) Special Leave Petition C) Specific Leave Protection D) Special Leave Pension	B
188	DRM is eligible for----- Metal token A) Gold B) Silver C) Bronze D) None	B
189	Child Care Leave is eligible up to ---days A) 365 B) 710 C) 730 D) 180	C
190	Self-appraisal is required for __ Level in APAR. A) Level-2 B) Level- 3 C) Level -5 D) Level-1	D

170	The tenure of license for setting up the ATMs shall be for a period of ____ years. (A) 3 (B) 1 (C) 2 (D) 5	D
171	ATMs can be installed at which of the following places _____ (A) Railway Station premises (B) Railway Schools (C) Railway institute (D) All the Above	D
172	The Branch officer of which department will be the nodal officer at division level for handling NINFRIS proposals. (A) Accounts (B) Commercial (C) Engineering (D) None of the Above	B
173	The closure of Halt stations on Branch line will be considered when sale of tickets per day is less than A)25 B)50 C)75 D)100	A
174	The works of passenger amenities are covered under ____ Plan Head. A) PH16 B) PH17 C) PH42 D)PH53	D
175	The tenure of all MPS stalls shall be for a period of ____ years. A)5 B)8 C)9 D)10	A
176	The ceiling limit for holding MPS stalls shall be __ per Division. A)5 B)8 C)9 D)10	A
177	On Railway Stations the name of the station is displayed in which order? A) English, Regional Language, Hindi B) Regional Language, Hindi, English C) Hindi, Regional Language, English D) Hindi, Nepali, English	B
178	RBS full form for distance calculation in railways A) Route Branch System B) Rates Branch System C) Rate Booked System D) None of the above	B
179	What is the Official Language of Nagaland? A) Hindi B) English C) Nepali D)Santhali	B
180	Type of traffic dealt at Halt stations. A) Passenger	

160	Which of the following is defined as a major unit as per catering policy 2017. A) Jan Ahaar B) Train Side vending C) Automatic Vending Machines D) All of the Above	D
161	AC waiting Hall/ATMs/ Cloak Rooms/Parking/NFR contracts are examples of: A) Earning Contracts B) Expenditure Contracts C) Works Contracts D) None of these	A
162	As per the Standard Bid document for Vehicle Parking Contract issued by South Central Railway in the year 2018, Licence period for parking Contract is Years. A)5 B)4 C)1 D)3	D
163	MGR Means ____ A) Minimum Goods Rate B) Master Goods Records C) Merry Go Round D) Many Go Round	C
164	MCDO full form ____ A) Main Commercial Development order B) Monthly Confidential Demi Official C) Monthly Coaching Demi Official D) None of the above	B
165	The tenure of ATVM Facilitator is ____ years. A) 1 B) 2 C) 3 D) 5	A
166	Hindi Day is celebrated on ____ A) 16 March B) 14 September C) 26 November D) 22 June	B
167	Under RTI Act, concerned information officer on receipt of are quest, provide information or reject the request with a valid reason within ____ days of receipt of application. A) 10 B) 30 C) 60 D) 120	B
168	Under RTI Act, if the information sought for, concerns the life and liberty of a person, the same shall be provided within ____ hours of receipt of the request. (A) 12 (B) 24 (C) 48 (D) 60	C
169	The Multi-Purpose stalls are allowed to sell the following items ____ (A) Items of local and region all importance (B) PAD items (C) Book/Magazines (D) All of the above	D

151	TTE App is presently available only for ____ phones. A) IOS B) Windows C) Android D) All of these	C
152	The following season tickets can be booked through UTS on Mobile App. A) Monthly B) Quarterly C) Half-yearly D) All of these	D
153	To check the validity of the ticket booked through the App, the color code for the last ____ days is displayed in the TTE App. A) 2 B) 3 C) 5 D) 6	B
154	The TTEs can check the validity of the ticket booked through the UTS on Mobile App using the option A) Check from server B) Call check C) Color Code D) All of the above	D
155	In case the passenger is not able to show the ticket booked through the UTS on Mobile App due to any technical fault or draining of the battery, then he is treated as ____ A) Travelling without ticket B) Travelling with improper ticket C) Travelling with a valid ticket D) None of the above	A
156	As per Railway Board Commercial Circular no 24 of 2023, annual turnover for Cluster A and B trains for management of catering services shall be ____ respectively. A) 25 Crore and 10 Crore B) 25 Crore and 20 Crore C) 35 Crore and 10 Crore D) 10 Crore and 25 Crore	A
157	As per Railway Board Commercial Circular no 24 of 2023, net worth for Cluster A and B trains for management of catering services shall be ____ respectively. A) 05 Crore and 10 Crore B) 15 Crore and 25 Crore C) 25 Crore and 15 Crore D) 10 Crore and 05 Crore	D
158	Which of the following are provided with reservation for allotment of Special Minor Catering Units. A) Schedule Caste B) People below Poverty line C) War widows and widows of Rly. Employees D) All of the above	D
159	The share in License Fee of Indian Railways from the Mobile Catering units managed by IRCTC is ____ A) 30% B) 40% C) 20% D) None of the above	B

	D)250	
141	<p>___ % of the Service Charges collected by the YTSK licensee from the passengers shall be credited to Railway Account during booking and cancellation of reserved tickets.</p> <p>A) 50 B) 25 C) 5 D) 10</p>	B
142	<p>The Security Deposit to be deposited by the JTBS agent is Rs.____</p> <p>A) 10,000 B) 20,000 C) 25,000 D) 15,000</p>	C
143	<p>As per which section of railways act, 1989, hawking and begging is prohibited.</p> <p>A) 142 B) 143 C) 144 D) 145</p>	D
144	<p>Smoking in Railway Premises is prohibited as per Section __ of Railways Act' 1989.</p> <p>A) 144 B) 145 C) 162 D) 167</p>	D
145	<p>Tickets purchased from ATVM can be cancelled at ____</p> <p>A) UTS counters B) SMC counter C) Only Manually D) UTS &amp; SMC counters</p>	D
146	<p>The basic fare of AC Chair Car of Vande Bharat express is ____</p> <p>A) 1.4 times basic fare of AC Chair Car by Shatabdi train B) 1.4 times basic fare of AC Chair Car by Mail/Express fare C) 1.2 times basic fare of Executive class of Shatabdi train D) 1.2 times basic fare of AC Chair Car by Mail/Express</p>	A
147	<p>The number of berths earmarked for female passengers in Sleeper Class of Mail/Express train is ____</p> <p>A) 4 B) 6 C) 8 D) 2</p>	B
148	<p>The berths defined for OBHS staff in Sleeper class is ____</p> <p>A) 2 B) 1 C) 4 D) 6</p>	A
149	<p>GCT full form ____</p> <p>A) Gati Shakti Terminal B) Gati Shakti Cargo Terminal C) Goods Cargo Tax D) Gati Shakti Multi modal Cargo Terminal</p>	D
150	<p>___ Type of tickets can be booked through the UTS on Mobile App.</p> <p>A) Paper B) Paperless C) Both A &amp; B D) None of these</p>	C

131	First class privilege pass holders are entitled for ____ number of berths in 2AC by Rajdhani/ Duronto trains. A) All eligible family members B) 4 C) 2 D) 1	D
132	National Academy of Indian Railways is located at ____ A) Mughal Sarai B) Lucknow C) New Delhi D) Vadodara	D
133	SOP means ____ A) Special Officer Powers B) Standard Operating Policy C) Schedule of Powers D) Sanctioning of Proposal	C
134	EMD means ____ A)Emergency Medicine department B)Emergency Medicine Deposit C)Earnest Money Deposit D)Earnest Monetary Delegation	C
135	The famous quotation "Customer is the most important person on our Premises" was told by ____ A)Jawahar lal Nehru B) Indira Gandhi C)Babu Rajendra Prasad D) M.K.Gandhi	D
136	____ Develops software and apps for the various departments of Indian Railways. A) WIPRO B) CRIS C) INFOSYS D) TCS	B
137	HOR stands for ____ A) Highest Official Request B) High Official Requisition C) Hours of Rest D) House of Representatives	B
138	Foreign tourists can book their reserved accommodation online ____ days in advance. A) 100 B) 365 C) 60 D) 180	B
139	SBD stands for ____ A) Special Bid Document B) Standard Bid Document C) Specific Bid Document D) Separate Bid Document	B
140	Minimum cancellation charges on a 2AC ticket surrendered for cancellation more than 48 hours in advance is Rs. ____ per passenger. A)100 B)150 C)200	C

121	Tatkal quota is indicated as----- in the Reservation Charts. A) EQ B) CK C) TQ D) TK	C
122	JTBS stands for----- A) Janata Train Booking Service B) Joint Train Bus Service C) Jansadharan Ticket Booking Sewak D) Janata Telangana Bus Service	C
123	UTS means _____ A) Unified Ticketing Service B) Unreserved Ticketing System C) Unified Train Signals D) Unreserved Train Service	B
124	Reserved Tickets can be purchased from _____ A) Railway Stations PRS B) IRCTC portal C) India Post PRS D) All of the above	D
125	Change of name on a reserved ticket can be permitted between _____ A) Family members B) Government Servants on duty C) Students on Educational tour D) All of the above	D
126	In case of change of name for students on education tour, the head of the institute should submit the application ____ hrs before departure of the train. A) 12 B) 24 C) 48 D) 36	C
127	The first reservation chart is prepared __ hours in advance of the scheduled Departure of the train. A)3 B)2 C)4 D)6	C
128	A foreign passenger aged 75 years, is entitled to __ % of concession as senior citizen. A) 50% B) 40% C) 25% D) 0%	D
129	Disaster Data Recovery Servers of Indian Railways are located at _____ A) Delhi B) Secunderabad C) Mumbai D) Chennai	B
130	Change of boarding point on a reserved ticket is permitted _____ hrs before the Scheduled departure of the train. A) 24 B) 6 C) 4 D) 2	C



111	Refund on a confirmed tatkal reservation ticket, when cancelled, under normal conditions is A) 100% of Fare B) Not granted C) 25% fare D) 50% fare	B
112	Izzat season tickets are issued to those whose monthly income is upto--- A) Rs.400/- B) Rs.1000/- C) Rs.500/- D) Rs.1500/-	D
113	With approval of General Manager, Season tickets for general public can be given upto a distance of ____ Kms. A) 100 B) 150 C) 200 D) 250	B
114	Platform tickets are valid for ____ hours. A) One hour B) Two hours C) Three hours D) Whole day	B
115	Quarterly season ticket fare is -----times of monthly season ticket fare A) 2.7 B) 2.5 C) 2 D) 1.5	A
116	JTBS is permitted to collect Rs.____ per passenger as Commission on issue of UTS ticket. A) Rs.5 per ticket B) Rs.1 per passenger C) Rs.2 per ticket D) Rs.2 per passenger	D
117	Tatkal reservation will commence at ____ hrs, 1 day in advance excluding the day of journey at the train starting station for Sleeper class accommodation. A) 10 B) 9 C) 11 D) 12	C
118	Children under 12 years age are provided with a reservation berth on payment of ____ A) 50% of adult fare B) Adult fare C) Reservation charges D) Free	B
119	Advance Reservation Period is ____ days excluding the day of journey. A) 90 B) 150 C) 120 D) 60	D
120	LHB coaches means _____ A) Linked Half Berths B) Long Hauled Berths C) Linked Hoffmann Busch D) None of the above	C

100	Ex-gratia payable for Grievous Injury U/s124 of Railways Act is A) Rs.1,50,000 B) Rs. 1,00,000 C) Rs.2,00,000/- D) Rs.2,50,000 /-	D
101	Ex-gratia payable for Simple Injury U/s124 of Railways Act is A) Rs.10,000/- B) Rs.5000/- C) Rs.25,000/- D) Rs.50,000/-	D
102	The Principal Bench of RCT is located at A) New Delhi B) Chennai C) Mumbai D) Kolkotta	A
103	PRS stands for? A) Passenger Rails System B) Pass Rail System C) Passenger Reservation System D) None of the above	C
104	What is TDR? A) Term Deposit Receipt B) Train Departure Report C) Ticket Deposit Receipt D) None of the above	C
105	How many passengers are allowed for booking per application for Tatkal Ticket? A) 6 B) 5 C) 3 D) 4	D
106	Time limits for cancellation of confirm/ RAC ticket if the train is running more than 3 hours late? A) Upto 4hours before the scheduled departure of the train B) Upto ½ an hour before the scheduled departure of the train C) Upto 1hours after the departure of the train D) Upto the actual departure of the train.	D
107	Sale notices are served under section_____of Railways Act, 1989. A) 83, 84 B) 64, 66 C) 89, 90 D) 54, 55	A
108	What is the amount of minimum cancellation charges per passenger on unused 3rd A/C class reserved ticket- A) Rs.100/- B) Rs.120/- C) Rs.180/- D) Rs.240/-	C
109	After travelling how many kilometers a passenger can avail break journey en route? A) 300 B) 100 C) 200 D) 500	D
110	Which of the following identity proof is required, in original, by a passenger holding Tatkal ticket while travelling? A) Passport B) Driving License C) PAN card D) Any of the above	D

90	Station Superintendent, on receipt of an information about the occurrence of untoward incident shall: A) Make necessary entries in station diary B) Arrange for medical assistance to injured C) Make out a brief report in respect of spot of untoward incident D) All the above	D
91	The RPF/Force conduct the investigation of untoward incident and complete the investigation within: A) 45 days of incident B) 30 days of incident C) 60 days of Incident D) 90 days of incident	C
92	Fraudulently travelling or attempting to travel without proper pass or ticket is dealt as per section of Railways Act A) 143 B) 136 C) 137 D) 134	C
93	Drunkenness or nuisance is dealt under ----- section of the Railway Act,1989 A) 148 B) 149 C) 145 D) 144	C
94	Damage to or destruction of certain Railway properties is dealt under ----- section of the Railway Act, 1989 A) 151 B) 154 C) 155 D) 156	A
95	Railway servant in a state of intoxication on duty is punishable under which Section of Railway Act, 1989? A) 177 B) 175 C) 174 D) 172	D
96	What is the meaning of passenger? A) A person travelling in a bus B) A person travelling with a valid pass or ticket C) A person travelling roof of engine of a train D) A person travelling in the goods train	B
97	What is the limitation for filing claim cases in RCT ____ for untoward incidents A) Six months B) Three years C) One year D) 2years	C
98	In case of loss of HHT Device during first year, the staff shall have to submit ____ % of Cost of the HHT device. A) 20 B) 40 C) 60 D) 80	D
99	Ex-gratia payable for death U/s124 of Railways Act is A) Rs.2,50,000 /- B)Rs.1,50,000 /- C)Rs.2,00,000/- D)Rs.5,00,000/-	D

	D) Union Payment Internet	
80	BHIM stands for _____ A) Bharat Interface for Money B) Bharat Internal Money C) Bharat Hindu Interface Money D) Bharat Higher Interface Money	A
81	Convenience charges on E-ticketing in Sleeper class ____ per ticket. A) Rs.15+GST B) Rs.10+GST C) Rs.30+GST D) Rs.40+GST	A
82	Convenience charges on E-ticketing in 3A Class ____ per ticket. A) Rs.40+GST B) Rs.10+GST C) Rs.30+GST D) Rs.15+GST	C
83	The Free Allowance of luggage in III AC coach per passenger is ____ Kgs. A) 40 B) 50 C) 35 D) 70	A
84	The Marginal allowance of luggage permitted in III AC coaches is ____ Kgs. A) 10 B) 5 C) 20 D) 15	A
85	Maximum limit of luggage allowed in IAC is -----Kgs A) 100 B) 80 C) 120 D) 150	D
86	Free allowance of luggage permitted for first class 'A' pass is ____ Kgs per adult. A) 140 B) 70 C) 60 D) 100	A
87	Excess luggage booked with passenger beyond free allowance upto maximum limit as per class will be charged -----times of scale 'L' A) 2 B) 1.5 C) 3 D) 6	B
88	EDR should be prepared for the following A) For failure of AC B) Forced to travel in lower class C) Passengers not turned up D) All the above	D
89	The RRN printed on charge slip of POS transaction stands for A) Retrieval Receiver Number B) Receiver Receipt Number C) Railway Receipt Number D) Rupee Receipt Number	A

70	A female Railway employee shall be entitled to maternity leave for ___ days. A) 180 days B) 120 days C) 90 days D) 30 days	A
71	Maternity Leave not exceeding ___ days can be granted to a female Railway servant (irrespective of the number of surviving children) during the entire service of that female Railway servant in case of miscarriage including abortion. A) 60 days B) 45 days C) 180 days D) 43 days.	B
72	The Paternity leave admissible for male employees with less than two surviving children is ___ days. A) 10 days B) 20 days C) 15 days D) 25 days	C
73	The maximum days of Leave on Average pay (LAP) that can be Accumulated is ___ Days. A) 120 B) 180 C) 190 D) 300	D
74	LAP shall be credited to a Railway servant at the rate of ____ per month. A) 2½ days B) 3 days C) 2 days D) 1½ days	A
75	Maximum of study leave that can be granted to an employee (other medical officers) during ones entire service period is ____ months. A) 36 B) 28 C) 24 D) 30	C
76	The Charges to be collected when a passenger is found travelling without ticket in train and wants to continue the journey beyond the detection point A) Fare+ Excess Charge + fare beyond B) Fare only C) Excess Charge only D) Fare + Excess Charge	A
77	The charges to be collected if a season ticket holder is found travelling in reserved coach A) Fare + excess charge up to point of detection and detained B) Only fare C) No charges collected D) Detained from the coach	A
78	POS machines are used for digital transaction with ____ cards. A) Debit B) Credit C) Both debit and credit D) None of the above	C
79	UPI stands for _____ A) United Payment Internet B) Union Payment Inter face C) Unified Payments Interface	C

	D. IRCTC	
60	ATVM Stand for A) Automatic Ticket Vending Machine B) Any time Ticket Vending Machine C) All Ticket Vending Machine D) None of Above	A
61	What is the abbreviation of NIC A. National Information Centre B. National Informatics Council C. National Institute Council D. National Informatics Centre	D
62	What should be the maximum size of the uploaded document in e-Office A. 15MB B. 20MB C. 25 MB D. 30MB	B
63	The maximum number of days allowed to stay in a Retiring room at station is— A. 3 days B. 2 days C. 1 day D. 4days.	B
64	The tenure of Retiring Rooms for operation, maintenance of Retiring rooms to IRCTC is -----years A. 5 years B. 6 years C. 9 years D. 8 years	C
65	The basic object to Right to information Act: A. To empower the citizens B. Promote the transparency and accountability in the working of the Government C. Contain corruption D. All the above	D
66	DRUCC stands for _____ A) Divisional Railway Union Consultative Committee B) Divisional Railway Users Consultative Committee C) Divisional Railway Usage Consultative Committee D) Divisional Railway Users Consultative Commission	B
67	The Chairman of the ZRUCC committee is _____ A) Principal Chief Commercial Manager B) Principal Chief Operating Manager C) General Manager D) Dy. General Manager	C
68	How many days of LAP in a calendar year, a permanent/ Temporary Railway servant shall be entitled to get? (other than who is serving in Railway school) A) 20 days B) 15 days C) 30 days D) 45 days	C
69	How many days of LHAP can be credited to an employee in a year? A) 30 days B) 10 days C) 20 days D) 12 days	C

	D. Only on Rajdhani Express.	
50	The maximum time limit for Reply of Draft paras A. 2 weeks B. 3 weeks C. 8 weeks D. 6 weeks	D
51	The replies to draft paras must be vetted by ____ A. PFA B. PCCM C. PCOM D. Pr. Director Audit	A
52	The nomenclature of licensed porters has been modified since 2017 as A. Coolies B. Hamalis C. Sahayak D. None of the above	C
53	IRPSM stands for: A. Indian Railways Profile System and Management B. Indian Railways Project System and Management C. Indian Railways Projects Sanctions and Management D. Indian Railways Passenger Services and Management	C
54	Which is not a category of Railway stations for provision of passenger amenities: A. NSG-6 B. SG-4 C. HG-3 D. NSG-1	B
55	The Stations Categorized as NSG-1 class stations should have annual originating earnings of more than ____ A. Rs.500 Crores B. Rs.200 Crores C. Rs.100 Crores D. Rs.50 Crores	A
56	The closure of Halt stations on main line will be considered when sale of tickets per day is less than A. 25 B. 50 C. 75 D. 100	B
57	The categorization of stations for provision of passenger amenities is revised once in every year. A. 2 B. 3 C. 5 D. 10	C
58	From which of the following year Railway budget was merged with the General Budget. (A) 2016-17 (B) 2017-18 (C) 2018-19 (D) 2019-20	B
59	Unreserved tickets can't be obtained through--- A. ATVM B. UTS-on-Mobile C. YTSK	D

39	Rule 2.D of Railway Servants(Pass)Rules,1986 deals with A. Kinds of passes B. Competent authority to issue/sign a Pass/PTO C. Definition of family members D. Privilege pass	C
40	Group A and B officers are entitled to ---sets of First Class 'A' Privilege passes per year. A. 8sets B. 6sets C. 10sets D. 4 sets	B
41	Group C and D officers are entitled to-----sets of Privilege passes per year. A. 3sets B. 6sets C. 10sets D. 4 sets	A
42	The amount payable by the Licensee to the Railways on periodical basis is: A. Reserved Price B. License fee C. Earnest Money Deposit. D. Security Deposit.	B
43	What is meant by Contract value: A. Annual License fee of a contract B. Total license fee for the whole period of contract C. Half yearly License fee of a contract D. Quarterly License fee of a contract	B
44	Z-652 head is accounted for _____ earnings A. Retiring Rooms B. Other Sundry Receipts C. STD/PCO Booth earnings D. Parking Revenue	B
45	Z-221 head is accounted for _____ earnings A. Retiring Rooms B. Other Sundry Receipts C. STD/PCO Booth earnings D. Commercial Plots.	A
46	ICMS stands for A. Integrated Coach Management System B. Integrated Coach Maintenance system C. Integrated Coaching Management System D. Integrated Coaching Maintenance system	C
47	RDN With reference to Advertisement at stations stands for A. Railway Digital Network B. Railway Dual Network C. Rail Direct Network D. Rail Display Network	D
48	The account of revenue earned from NFR contracts comes under Minor head-- A. 600 B. 400 C. 500 D. 200	A
49	Advertisement under Out of Home (OOH) policy is permitted at which of the following locations. A. Inside station Building B. Out Side station building C. Only on platforms	B



29	Prohibition on hawking and begging is given under section -----of Railway Act A. 141 B. 142 C. 143 D. 144	D
30	Who is the site in-charge at an Accident location _____ A. General Manager B. Senior most Officer at the site C. Station Master D. CCO	B
31	At division, who is the competent authority for approving the proposals received under NINFRIS. A. Sr.DCM B. DRM C. DCM D. Sr.DFM	B
32	The tenure of NINFRIS initiatives can be extended by one more year with the approval of _____ A. GM B. PCCM C. DRM D. Sr.DCM	C
33	The station receipts can be used in the payment for shrouds to cover dead bodies in Railway premises not exceeding -----in each case A. Rs.3000/- B. Rs.2000/- C. Rs.5000/- D. Rs.10000/-	C
34	Full form of UMID A. Unified Multipurpose Identification B. Unique Medical Identification C. Unique Multi purpose Identification D. Unified Medical Identification	B
35	Which Form is used for imposition of minor penalty? A. SF5 B. SF4 C. SF11 D. SF1	C
36	Which Form is used for imposition of major penalty? A. SF5 B. SF4 C. SF11 D. SF1	A
37	Which Authority fixes the date for inquiry and advises the charged employee. A. Disciplinary Authority B. Inquiry Officer C. Presenting Officer D. Personnel department	B
38	Appeal under DAR rules to Appellate Authority to be preferred within-----days. A. 30 days B. 15 days C. 45 days D. 20 days	C

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19	Head of Public Grievance Redress Machinery (PGRM) at Divisional level is--- A. Sr.DCM B. ADRM C. Sr.DOM D. DRM	B
20	What is CPGRAMS A) Centralized Public Grievance Redress and Monitoring system B) Centralized passenger grievance Redress and Monitoring system C) Centralized Public Grievance Redress and Management system. D) Centralized Public Grievance Railway Commission Management system.	A
21	Head of Public Grievance Redress Machinery (PGRM) at zonal level is A) CCM B) AGM C) DRM D) COM	B
22	Who is the Nodal officer for dealing with Public Complaints for Ministry of Railways A. Executive Director (PG) B. Member Staff C. Secretary/Railway Board D. Director/Public Relations/Railway Board	A
23	Reservation charges for Sleeper class ticket for M/E Train is ____ A. Rs.35/- B. Rs.25/- C. Rs.20/- D. Rs.30/-	C
24	Andhra Pradesh and Telangana State comes under which region as per Official Language policy? A. B B. C C. D D. A	B
25	What is the Officially recognized Script of Rajbhasha Hindi? A. Devanagari B. Roman C. Persian D. English	A
26	Withdrawals from Station Earnings is permitted for ____ A. Funeral Advance B. Refund on Tickets C. Refund on Perishable deposit D. All	D
27	The Standard Form Number used for suspension. A. 1 B. 5 C. 2 D. 7	A
28	Compensation on account of untoward incident is dealt under section-----of Railway Act. A. 123 B. 124 C. 124-A D. 125	C

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	D. Ministry for Civil Aviation	
10	Staff of Indian Railways are classified into ___ and ___ employees. A. Group A and B B. Group A and C C. Gazetted & Non Gazetted D. Group B and D	C
11	The full form of MEMU is A. Mainline Electric Multiple Unit B. Mainline Electrical Major Unit C. Major Electro Multiple Unit D. Multiple Electrical Mainline Unit	A
12	The full form of DEMU is A. Diesel Electrical Metro Unit B. Dual Engine Major Unit C. Diesel Electric Multiple Unit D. Dual Electrical Major Unit	C
13	As per the norms of Passenger Amenities, high level platforms are to be provided at-----number of category of stations. A. 9 B. 6 C. 10 D. All	D
14	IRCTC stands for _____ A. Indian Railway Court and Tourism Corporation B. Indian Railway Catering and Tourism Council C. Indian Railway Catering and Tourism Corporation D. None of the above.	C
15	The overall commercial activities, which are also called as railway business, are of two types ___ and _____. A. Freight and Coaching B. Operations and Maintenance C. Maintenance and Organization D. Accounting and Auditing	A
16	_____, Railway Board is in-charge of Commercial as well as Operating Departments at the Board's level. A. General Manager B. Member Finance C. Member (Operations & Business Development) D. Member (Commercial)	C
17	Head of Public Relations department at Zonal Railway is A. CPRO B. CCM C. COM D. Sr.DCM	A
18	Functions of Commercial department are----- A. Sale of transport B. Creation and development of traffic C. Maintaining public relations D. All of the above	D

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Question Bank for the Post of Sr.Clerk in PCCM/O/SC		
S.No.	Question	Ans
1	India's first passenger train is hauled by--- number of steam locomotives A. 1 B. 2 C. 3 D. 4	C
2	India's first passenger train ran for-----kilometers with 400 people in 14 carriages. A. 34 kms B. 12kms C. 15kms D. 11kms	A
3	India's first passenger Train ran on 1,676mm (5ft 6 in) broad gauge track between and ----- on 16 April 1853. A. Thane to Pune B. Mumbai to Thane C. Pune to Mumbai D. Selam to Chennai	B
4	In 1986, computerized ticketing and reservations were introduced in which of the following stations A. New Delhi B. Mumbai C. Chennai D. Howrah	A
5	The first metro railways in the country was introduced in which of the following cities A. Delhi B. Chennai C. Mumbai D. Kolkata	D
6	In which year the first fully air-conditioned train was introduced between Howrah and Delhi. A.1954 B.1956 C.1952 D.1950	B
7	In which year the first Shatabdi Express was introduced between New Delhi and Jhansi. A. 1980 B. 1974 C. 1988 D. 1986	C
8	IR began online train reservations and ticketing in the year. A.2005 B.2002 C.2004 D.2007	B
9	Indian Railways is headed by Members of Railway Board whose' Chairman & CEO' reports to the ---- A. Ministry of Home Affairs B. President C. Ministry for Railways	C

**SYLLABUS****For the selection to the post of Senior Clerk (Commercial) Level-5****1. General:-**

- a) General knowledge related to Indian Railways
- b) Organization and functions of Commercial Department
- c) Various sections of Railway Act 1989.
- d) Passenger Amenities
- e) Complaints Organization (PGRM)-various modes of Complaints
- f) Implementation of Official Language Act.
- g) Right to information Act.
- h) Role of Commercial Staff in Disaster Management.
- i) Public Relations, ZRUCC/DRUCC
- j) E-Office
- k) Audit Paras

**2. Commercial- Coaching & Contracts:-**

- a) Fares, Booking of Passengers – Season Tickets, concessions and Warrants etc
- b) Rules of reservation, Tatkal reservation E-Ticketing
- c) Rules of refund of fares, Computerized Coaching Refunds Scheme (EDRs).
- d) Ticket checking organization-Variety types of checks
- e) Collection of penalty from ticket less travelers, dealing with irregular travelers and un booked/partially booked luggage. Preparation of EDR by amenity staff
- f) General idea about Acceptance, Booking, Carriage and Delivery of luggage and Parcels
- g) Passenger Halt Policy
- h) Passenger Reservation system (PRS)
- i) Unreserved ticket system(UTS) and Mobile App, Automatic Ticket Vending Machines (ATVMs)
- j) Provision of additional stoppages for existing trains
- k) Station Ticket Booking Agent (STBA)-Policy and Implementation.
- l) Digital Payments including POS
- m) Licensed Porters
- n) Basic idea about contracts-Non Fare Revenue(NFR) contracts, Parking Policy,
- o) Catering, Retiring Rooms, Jansadharan Ticket Booking Sewaks
- p) Accountal of Earnings from contracts and withdrawal from station Earnings

**3) Claims**

- a) Untoward incidents-Ex-gratia and compensation
- b) RCT
- c) Claims compensation

**4) Establishment:-**

- a) Railway Conduct Rules
- b) Disciplinary and Appeal Rules
- c) Leave Rules
- d) Pass Rules
- e) Mission Karmayogi

**5) Freight**

- a) Acceptance, Booking, Carriage and Delivery of Goods including explosives and other dangerous goods, Military traffic and RMC, Routing Rating of traffic, Rationalization of scheme, weighment and Reweighment.
- b) Levy of Demurrage, Wharfage and Stacking charges, procedure for waiver of Demurrage and Wharfage charges, Debit Credit system in Demurrage.
- c) Gati Shakti Policy and Siding Policy
- d) Marketing and Sales organization, various freight incentive schemes and transportation products.
- e) Business Development Units
- f) Rebooking and Diversion, e- payment
- g) Functioning of FOIS and working on TMS.





**SOUTH CENTRAL RAILWAY**  
मुख्यालय/Headquarters Office  
कार्मिकविभाग/Personnel Department  
सिकंदराबाद/Secunderabad.



No.SCR/P-HQ/210/EC/1/Sr. Clerk/Claims

Date:24.03.2025.

ALL CONCERNED

Sub:-Filling up of vacancies of Sr.Clerk in Level-5 of 7<sup>th</sup> CPC Pay Matrix against 66<sup>2/3</sup>%PQ in Commercial Department HQRS/SC-Reg

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Further to this office notings, the syllabus and sample question bank in connection with the selection to the post of Sr. Clerk in Level-5 of 7<sup>th</sup> CPC Pay Matrix against 66<sup>2/3</sup>% PQ in Commercial Department is uploaded on the official webpage of SCR [www.scr.indianrailways.gov.in](http://www.scr.indianrailways.gov.in)

It is further advised that there will not be any mandatory limit of questions from the question bank and the question bank is only indicative in nature but not exhaustive. The examinees are advised to update their knowledge with latest Rules/Circulars/Policies.

Date of written examination shall be notified shortly.

Encl: As above

Digitally Signed by  
Koothadi Balraj  
Date: 24-03-2025 18:03:04  
Reason: (Approved)

SPO/Welfare  
for Principal Chief Personnel Officer

Copy to:Ch.OS/IT Cell for uploading the sample question booklet on the official Webpage of SCR [www.scr.indianrailways.gov.in](http://www.scr.indianrailways.gov.in)