

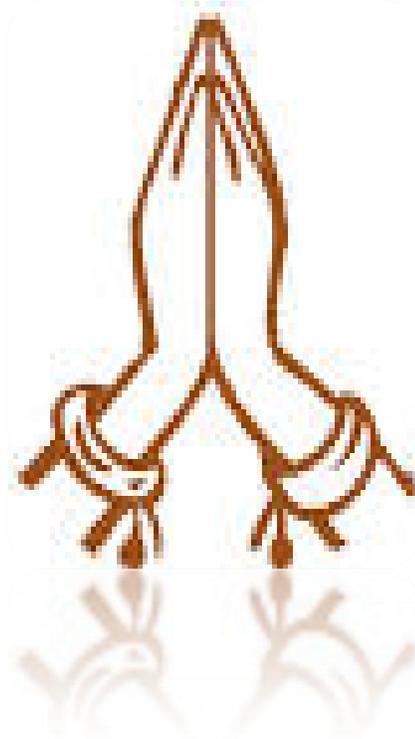
South Central Railway

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WELCOME TO COMMERCIAL DEPARTMENT
NANDED DIVISION

NANDED DIVISION BRIEF HISTORY/PROFILE:

The geographical jurisdiction of Nanded Division was integral part of erstwhile Hyderabad division and it has become a separate division with effect from 01.04.2003 as Nanded its head quarters. The division was carved out of the Hyderabad division with track kilometers of 1002 passing through Maratwada and vidharbha regions of Maharashtra, certain portions of Telangana and Madhya Pradesh.

The division has 103 Railway stations including 05 'A' class stations viz., Nanded, Parbhani, Jalna, Aurangabad and Nagarsol. Nanded division is traditionally a coaching heavy division i.e., Passenger traffic, and stands 04th in south central Railway in terms of Passenger earnings.

Nanded division plays a vital role connecting national and international important tourist places with rest of the India viz., 1) Gurudwara Sachkhand Shri Hazur Sahib (Nanded) 2) Ajanta and Ellora caves, Bibi-Ka-Muqbara, Daultabad Fort, Grishneswar temple (Aurangabad) 3) Aunda Nagnath Temple (Nanded/Parbhani/Hingoli) 4) Shiridi Sai Baba Temple (Nagarsol/Rotegaon).

The Commercial Department is one of the key departments entrusted with task of standing at the front line for delivering various rail services to the expectations of the all the esteemed rail users. With staff strength of 445 the commercial department is working relentlessly to meet the growing expectations of the passengers by way of providing/upgrading the passenger amenities on regular basis viz., Lifts, Escalators, AC waiting Halls, Train /Coach Indication Boards, Food Plazas etc.,

Special emphasis is given for redressal of public grievances through Day to Day monitoring mechanism. Persistent efforts are made to improve the performance in all public centric activities viz., Station Cleanliness, Catering services, Ticket Checking, Issue of General and Reserved Tickets, Tatkal Tickets, Enquiry offices etc.,

The brief information regarding important tourist/Pilgrim centres over Nanded Division is provided below:

GURUDWARA SACHKHAND SHRI HAZUR SAHIB:



- GURUDWARA SACHKHAND SHRI HAZUR SAHIB is situated in Nanded City, Maharashtra approximately 02 Kms from Nanded Railway station. It is the place where SHRI GURU GOBIND SINGH JI, the 10th Guru has taken his last breath and the permanent guruship was passed on to Shri Guru Granth Sahib.
- There is a Gurudwara Tourist Information Centre adjacent to the Enquiry office on Platform -1 side (main entrance) for providing assistance to the pilgrims bound to Gurudwara.
- Free service buses provided by Gurudwara will also be available for transporting the pilgrims to Gurudwara during Sachkund Express , Sri Ganga Nagar Express and Amritsar Express.

AUNDHA NAGNATH



TIP

It is a pilgrim center of greater significance, since it is considered to be the first (Adya) of the Twelve Jyotirlingas.

- The temple can be reached by getting down at Nanded or Parbhani or Hingoli Railway stations and the distance by road is approximately 61, 51 and 25 Km respectively.

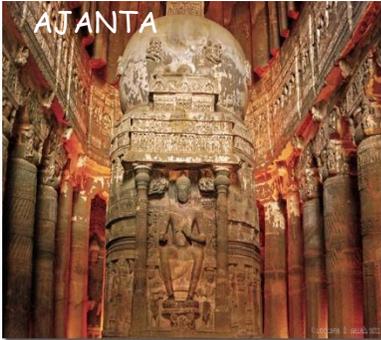
SHIRIDI



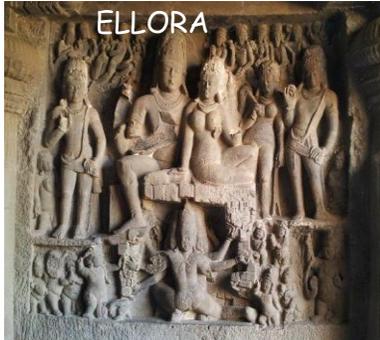
TIP

Shirdi is 46 kms from Nagarsol and also from Rotegaon station. Shirdi sansthan free bus service is available from Nagarsol for pilgrims getting down by Ajanta Express, Kakinada/ Vijayawada/ Secunderabad Express.

AJANTHA AND ELLORA CAVES, GRISHNESWAR TEMPLE, DAULTABAD FORT, BIBI-KA-MUQBARA



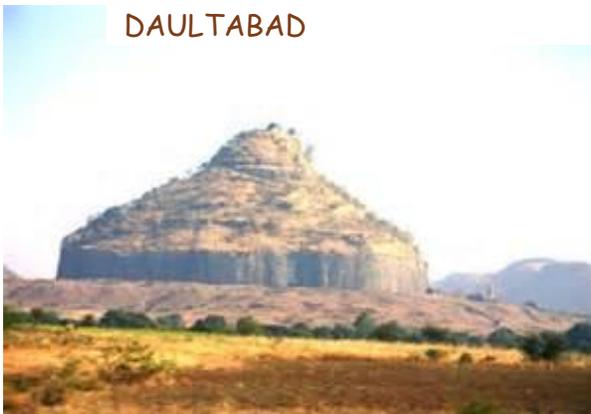
AJANTA



ELLORA



GRISHNESWAR



DAULTABAD



BIBI KA MUQBARA

TIP

For visiting above tourist/pilgrim places nearest rail head is Aurangabad. For assistance of tourist a tourist information centre is operated by MTDC located in the old entrance of Aurangabad Railway station on Plat form-1 side.

Ajanta caves: 108 Kms(approx) from Railway station. The site remains open on all days except Monday from 09.00 to 17.30 hrs.

Ellora caves:30 Kms (approx) from Railway station. The site remains open on all days except Tuesday from 09.00 to 17.30 hrs. Prepaid taxies are available in the circulating area of Railway station near entrance.

Daultabad fort: 17kms (approx) from Railway station. Site remains open on all days.

Bibi ka Muqbara: 07 kms (approx) from Railway station. Site remains open on all days.

Prepaid taxies are available in the circulating area of Railway station near entrance for reaching above places. All the places can be visited in a day and returned back to Aurangabad. Hence for accommodation AC and Non AC retiring rooms/Dormitories are available in Railway station at reasonable prices. (Can be booked by contacting enquiry office located in the new entrance)



MAHUR RENUKA MATA

TIP

Nearest Rail head-KINWAT (approx 43kms)



SAHSRA KUND WATER FALLS

TIP

Nearest Rail head- Sahsrakund(approx 6kms)



KUNTALA FALLS

TIP

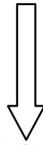
Nearest Rail Head-Adilabad (Approx 60Kms)
Retiring Rooms available at Adilabad for stay

Direct trains available connecting Nanded
Secunderabad and Aurangabad.

ORGANISATIONAL STRUCTURE

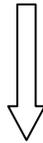
NEHA RATNAKAR

Sr.DCM



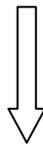
CHARLES HERNEZ

DCM



K. KAMALAKARA BABU

ACM 1



ACM 2
VACCANT

ROLE OF COMMERCIAL DEPARTMENT:

- Entrusted with the responsibility of sale of transportation in various forms viz.,
 - Sale of unreserved and reserved tickets for movement of passengers in passenger carrying trains.
 - Booking of parcels for transportation in passenger carrying trains and Parcel special trains, Parcel vans (VPU/VPH) etc.,
 - Booking of goods for transportation in wagons.
 - Generation of earnings through awarding contracts over Railway stations and trains viz., commercial publicity Parking, catering units, vinyl wrapping etc.,
 - Provision of passenger amenities/facilities viz., Retiring rooms, dormitories, waiting halls, enquiry counters, sitting arrangements, Drinking water etc.,
 - Ticket checking.
 - Dealing with refund of fares and freight.
 - Redressal of Public grievances (complaints).
 - Provision of JTBS (Jan sadharan Ticket booking sevaks) and STBS (Station ticket booking sevaks).
 - Reviewing passenger traffic and proposing for augmentation of train services as per requirement.