

REFUND RULES W.E.F.12.11.2015

Refund will be granted subject to the following conditions:

UNUSED RESERVED TICKETS		CANCELLATION CHARGES				
SL. No	WHEN TICKETS ARE SURRENDERED	IAC/ Executive	AC 2 Tire, First Class	AC 3 Tire, AC Chair Car	Sleeper	Second (Sitting)
1	More than 48 hrs in advance of the scheduled departure of train.	Rs.240/-	Rs.200/-	Rs.180/-	Rs.120/-	Rs.60/-
2	Between 48 hrs & upto 12 hrs before the scheduled departure of the train.	25% of the fare (Subject to a minimum of above mentioned charges)				
3	Between 12 hrs & upto 4 hrs before the scheduled departure of the train.	50% of the fare (Subject to a minimum of above mentioned charges)				
UNTRAVELLED WAIT LISTED / RAC TICKETS						
4	If the ticket is presented for cancellation upto 30 minutes before the scheduled departure of the train.	Rs.60/-				
Note: For night trains (leaving between 21.00 hrs & 6.00 hrs - actual departure) refund shall be granted at the station either within the specified time limit or within the first TWO hrs of the opening of the Reservation Office, in case of no Current Reservation counters are available at the station originating journey.						
CANCELLATION OF CONFIRMED E-TICKET (Online Only)						
5	In case of confirmed e-ticket	As per S.no.1,2,3 of the above.				
CANCELLATION OF RAC / Wait Listed E-TICKET (Online Only)						
6	If the ticket/TDR is filed for cancellation upto 30 minutes before the scheduled departure of the train.	Rs.60/-				
Note: In case of wait listed e-ticket on which status of all the passengers is on waiting list even after preparation of the reservation charts, names of all such passengers booked on that PNR shall be dropped from the reservation chart and refund of fare shall be credited to the customer's account after deducting the clerkage charges.						
REFUND ON TATKAL TICKETS						
7	Cancellation of confirmed tatkal ticket	NO REFUND				
8	Cancellation of RAC / Wait list tatkal ticket	As per S. No. 4 of the above				
UNUSED UN-RESERVED TICKETS						
9	If the ticket is presented for cancellation within 3 hrs of issue of the ticket.	Rs.30/-				
10	In case tickets issued in advance, the ticket is presented upto 24.00 hrs of the day proceeding the day of journey.	Rs.30/-				