

दक्षिण मध्य रेलवे / SOUTH CENTRAL RAILWAY

गोपनीय//Confidential



महाप्रबंधक कार्यालय / General Manager's Office,
सतर्कता विभाग / Vigilance Branch,
रेल निलयम / Rail Nilayam,
सिकंदराबाद / Secunderabad.

संख्या/No.G.265/System Improvement/Tfc.

दि./Dt. 20.11.2015

DRM/SC

विषय/Sub: System Improvement in the working of Parcel Office.

There have been a number of complaints related to the working of Parcel Office with regard to handling, weightment, overcharging/undercharging and working of contractual and departmental staff in the Parcel Office area.

It is, therefore, desired that CCTV cameras be provided in the Parcel Office and connected to nominated Supervisors/Officers at the Station/Divisional Office so that the Parcel Office activity can be monitored. Capacity of the CCTV system shall be to record the activities for a minimum period of one month. To start with, a pilot project may be taken up at Secunderabad Parcel Office and implemented by 31/12/2015 as desired by GM.

9C

(गजानन माल्या /GAJANAN MALLYA)

वरिष्ठ उप महाप्रबंधक/उप महाप्रबंधक सतर्कता अधिकारी/दक्षिण मध्य रेलवे/
SDGM & CVO/SCR

Copy to : Secy. to GM : For kind information of GM.

CCM : May like to issue similar instructions for other important Parcel Offices.

23/11/15
DESPATCHED
Date.....

दक्षिण मध्य रेलवे SOUTH CENTRAL RAILWAY

मंडल रेल प्रबंधक कार्यालय,
वाणिज्य शाखा, पहली मंजिल,
संचालन भवन, सिकंदराबाद



Office of the Divisional Railway Manager
Commercial Branch, 1st floor,
Sanchalan Bhavan, Secunderabad

No.C/C/37/Parcels/15
Dy.CVO/T/SC

दिनांक/ Date: 20.01.2015

विषय Sub: - Working of parcel office over Secunderabad Division.
संदर्भ Ref: SDGM/SCR It.noG.265/V/PC-76/2015 dated 22.12.2015

The Para wise remarks on working of parcel office Secunderabad is as under:

- Para - 1: The proposal of outsourcing the activities of unloading, loading and movement of parcels at Secunderabad railway station is under process. The tenders for outsourcing will be floated shortly.
- Para - 2: In addition to the existing Integrated surveillance System (ISS) cameras connected to RPF control room, a stand-alone system with 5 nos of more IP (Internet Protocol) based cameras have been installed to monitor the activities of parcel office from 31.12.2015, using this network. The parcel activities can be monitored from Sr.DCM office through Rail net connection. The system has been provided with NVR (Network Video Recorder) consisting of storage capacity of 8 TB (Terra Bites) which can store video recording up to 30 days as a backup. The same can be retrieved for analysis as and when required and can be stored in external devices. It is also planned to extend this network for viewing at Dy.CVO/SC chamber and CPSR office.
- The details of CCTV cameras fixed are as under.
 - (a) One in outward office to monitor booking and weighment of parcels brought by customers for booking.
 - (b) One towards the pathway of outward parcel booked
 - (c) One in inward office to monitor delivery and stacking of parcels
 - (d) One outside the inward parcel office to monitor stacking and shifting of inward parcels
 - (e) One at Advani Gate towards Bhoiguda side of PF-10 to monitor the movement and stacking of parcels.
- Para - 3: The acceptances of hard parcels are extended locally up to 23:00 hrs and 22:00 hrs at Sc & HYB respectively depending on the potential traffic. The approval of the competent authority for extended period will be obtained duly studying the workload and potential of traffic at parcel office at SC & HYB.



रवि पि. पाडि Ravi P. Padi
वरिष्ठ मंडल वाणिज्य प्रबंधक / सिकंदराबाद
Sr. Divisional Commercial Manager/ SC

Copy to: PS to DRM for kind information of DRM
ADRM/O/SC for information please

Office of the
Divisional Railway Manager
Commercial Branch
II Floor, Sanchalan Bhavan
Secunderabad
Date: 17-07-2017

No. C/C/37/Parcels/2017

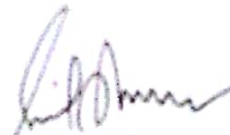
Dy. CVO/T/SC

Sub: - Working of Parcel office over Secunderabad Division - System Improvement
Ref: - Your letter No. G/265/V/106/System Improvement/Tfc dated 03-05-17.

With reference to the letter cited above, the following are the parawise remarks on two points as desired:

1. The outsourcing of activities of loading and unloading movement of parcels along with pasting of reservation charts at Secunderabad station was done and the contract has been awarded for a period of one year from 04-07-17 to 03-07-18. As the said contract will be completing on 03-07-2017, fresh tendering process has been initiated and proposal has been sent to Sr. DFM/SC for finance concurrence after obtaining the administrative approval of DRM.
On receipt of finance concurrence, tenders will be floated for awarding the said contract for a period of two years. Presently, the contract is under extension for a period of three months from 04-07-17 to 03-10-17.
2. Dy. CCM/FS vide letter no. C.432/Mktg/CPLP(NP)/policy dated 18-03-2016 conveyed that the competent authority has decided to implement round the clock working hours at Secunderabad and Hyderabad Parcel Office with effect from 21-03-2016 for both inward and outward traffic. Accordingly, instructions have been issued to CPSRs/SC & HYB to implement round the clock working hours at Secunderabad and Hyderabad Parcel office from 21-03-2016.

This is for your information please.


(Dr. Sumit Sharma)

Senior Divisional Commercial Manager
Secunderabad

Handwritten notes:
17/7/17
to CCM
17/7/17