

दक्षिण मध्य रेलवे

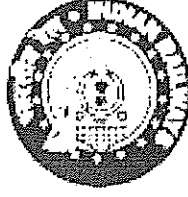
SOUTH CENTRAL RAILWAY

महाप्रबंधक कार्यालय

सतर्कता शाखा

रेल निलयम्

सिकंदराबाद



General Manager's Office,

Vigilance Branch,

Rail Nilayam,

Secunderabad.

सं/No.जी/265/PC/72/2016/10/001028

दिनांक/Date: 16.12.2016

CMD/SC

विषय/Sub: System improvement on exercising Patient's Choice for Referral Hospital.

A preventive check was conducted at CH/LGD to check whether any option is given to the patients to chose a referral hospital of their choice, it is noted that out of 80 cases referred during the month of October, 2016 in only 4 cases choice of patient is taken.

In the recent past this branch has received complaints alleging that railway doctors are referring the patients to earmarked referral hospitals only and their choice is not sought for. In order to streamline the referral procedure and to avoid such complaints in future, the following system improvement is suggested: -

The existing proforma for referral hospitals does not contain any column to mention patient's choice, if any to a particular referral hospital for treatment.

In this regard, a system improvement is suggested that the existing proforma should be modified by including an additional column to facilitate the patients to specify their choice of referral hospital duly enclosing the list of referral hospitals with their specialities.

A specimen referral proforma is designed including a new column (Col. C) i.e., Patients Choice to facilitate the patients to specify their choice of referral hospital. A list of existing (to be modified as and when required) referral hospitals with their specialities is indicated on the backside of this proforma for their convenience (copy enclosed).

Further, the following footnote has to be added to the existing Notice Board to provide first hand information to the patients that they can exercise option for referral hospital.

"Note: Patients can exercise their choice of referral hospital while filling up the form for referral hospital".

(के. बाला सुब्रमण्यम) / (K. Bala Subrahmanyam)

(उप.मु.सतर्कता अधिकारी/ लेखा)/Dy. CVO (Accounts)

(क्रुते व.उप.महाप्रबंधक)/ for SDGM

Copy to: MD/LGD along with enclosures – for information please.

No.HQ/MD/43

Office of the Medical Director,
Lallaguda/Secunderabad.

Date: _____

Primary/Secondary/Tertiary _____
 P.F.No. _____
 RELHS No. _____
 Patient DOB _____
 Specialty Service _____

To,

The Director,

Sub: Sickness of Sri/Smt/ _____
 Self/Wife/UM.S/Son/W.M/W.S of _____
 Designation _____ Station _____

===

The above named patient is a case of _____

He/She is being referred to you for _____

A. The following service may be extended to the patient:-

1. O.P.Service:
2. I.P.Service:
3. Diagnostic Procedure only (Details to be furnished)

B. While referring the cases the accommodation policy will be followed as under:

1. General Ward
2. Semi Private Ward
3. Private Ward (For CG/CGH Empanelled Hospitals)

C. Patients Choice:

1. I voluntarily choose _____ Hospital for treatment of
Self or my _____ (As given in the annexure back side)
2. My dependent family members may be extended treatment as per the Railway Board rules.
Further, I shall/will be responsible for any false declaration as the case may be.

Employee/Patient's Signature

Kindly do the needful.

Doctor's Signature

NOTE: This letter is valid for 15 days only from the date of issue.

LIST OF REFERRAL HOSPITALS WITH CH/LGD/SC		
S.No.	NAME OF HOSPITAL	SPECIALITIES
1	APOLLO HOSPITALS, a).Beside Keyes High School, Secunderabad, b).Hyderguda, c).DRDO	General Medicine, Cardiology, Cardiothoracic Surgery, Vascular Surgery, Haemodialysis, Orthopedics, Joint Replacement, Urology, Urosurgery, Gastroenterology, ENT, Neurosurgery, Endoscopic & Laparoscopic Surgery, Lab Clinical Pathology, Biochemistry, Microbiology, X-Ray, CT, Ultrasonography.
2	YASHODA HOSPITAL, SECUNDERABAD & MALAKPET	Cardiology, Cardio Surgery, Specialised Orthopaedics treatment including Joint Replacement, Oncology (Surgical/Chemo/Radiotherapy), Nephrology, Paediatrics, Paediatric Cardiology, Urology, Renal Transplantation, Endocrinology, Plastic & Vascular Surgery, Neurology, Neurosurgery, Gastroenterology and GI/Neuclear Medicine/PET scan etc. Diagnostic & Imaging (LAB, CT, MRI etc)
3	CARE HOSPITAL, NAMPALLY	Cardiology, Cardio-thoracic Surgery, Neurology, Neurosurgery, Urology, Gastroenterology & Orthopedics
4	CARE HOSPITAL, BANJARA HILLS	Cardiology, Cardio-thoracic Surgery, Neurology, Neurosurgery, Urology, Gastroenterology & Orthopedics
5	CARE HOSPITAL, MUSHEERABAD	Cardiology, Cardio-Thoracic Surgery
6	BIACH & RI	For Cancer Treatment Only
7	OMEGA HOSPITAL	For Oncology Treatment only
8	NIMS	For all Specialities
9	SAI VANI SUPER SPECIALITY HOSPITAL	Medical Gastroenterology, Surgical Gastroenterology
10	SUNSHINE HOSPITALS PARADISE SECUNDERABAD	General Medicine, General Surgery, Critical Care, Endocrinology, ENT. Medical & Surgical Gastroenterology, Internal Medicine, Joint Replacement Surgeries, Medical Oncology, Neurology, Neurosurgery, Orthopedics, Nephrology, Urology, Pulmonology, Rheumatology, Vascular Surgery, Renal Transplantation, Cardiology, Cardiothoracic Surgery & Cardiovascular Surgery
11	KAMINENI HOSPITAL L.B.NAGAR HYDERABAD	General Purpose, Cardiology, Cardiothoracic Surgery, Cardiovascular Surgery, Renal Transplant, Haemodialysis, Lithotripsy, Orthopedics including Joint Replacement, Neurosurgery, Gastroenterology, ENT, Oncology, Endoscopic/Laparoscopic Surgery
12	KIMS HOSPITAL MINISTER ROAD HYDERABAD	General Purpose, Cardiology, Cardiothoracic Surgery, Cardiovascular Surgery, Renal Transplant, Haemodialysis, Lithotripsy, Orthopedics including Joint Replacement, Neurosurgery, Gastroenterology, ENT, Oncology Including Radiotherapy, Endoscopic/Laparoscopic Surgery. Diagnostics & Investigations.
13	SROKARA HOSPITAL SECUNDERABAD	General Purpose, ENT, Cardiology, Cardiothoracic Surgery, Cardiovascular Surgery, Urology, Haemodialysis, Lithotripsy, Urosurgery, Neurosurgery, Orthopedics and Joint Replacement, Neurosurgery, Gastroenterology, Endoscopic/Laparoscopic Surgery
14	ANAND EYE INSTITUTE HABSIGUDA	Cataract Surgery including IOL, Occuloplasty, Adnexia, Glaucoma, Strabismus, Occular Investigations and other available facilities as approved under CGHS 2014
15	PACE HOSPITAL BEGUMPET	General purpose, Haemodialysis, Lithotripsy, Orthopedics & Joint Replacement, Gastroenterology, Endoscopic/Laparoscopic Surgery, ENT, Nephrology, Urology
16	CITIZEN HOSPITAL	General Purpose, Haemodialysis, Orthopedics & Joint Replacement, Neurosurgery, Gastroenterology, ENT, Oncology including Radiotherapy, Endoscopic/Laparoscopic Surgery, Cardiology, CT Surgery
17	APPOLO HOSPITAL HYDERABAD	General Purpose, Cardiology, Cardiothoracic Surgery, Vascular Surgery, Haemodialysis, Orthopedics including Joint Replacement, Urology, Urosurgery, Gastroenterology, ENT, Neurosurgery, Endoscopic and Laparoscopic Surgery.