

# FIR Form

## FORM FOR LODGING OF FIR/COMPLAINT IN CASE OF THEFT/ROBBERY/DACOITY

Form to lodge First Information Report/complaint to Police are now available with Coach Attendants, Conductors, Guards, Railway Protection Force (RPF) and Train Escorts in running trains and with RPF Assistance Posts, RPF Post/Outpost in important Railway Stations. The affected passengers are requested to fill in the forms with relevant information and hand over to the above mentioned Railway officials/RPF personnel. The same shall be promptly forwarded to the Government Railway Police (GRP) concerned for registration and further action. Passengers are not required to break their journey for lodging their report with the Police.

## FORM FOR LODGING OF FIR/COMPLAINT IN CASE OF THEFT/ROBBERY/DACOITY

SL. No. : \_\_\_\_\_ Copy of : GRP/RPF/Complaint  
Train No.: \_\_\_\_\_ Date : \_\_\_\_\_  
Date and time of report : \_\_\_\_\_ Place : \_\_\_\_\_

**01. Complainant/Informant**

a. Name \_\_\_\_\_ Male/Female : \_\_\_\_\_  
b. Father/Husband's Name \_\_\_\_\_  
c. Present Address \_\_\_\_\_  
d. Nearest Railway Station to the above address \_\_\_\_\_  
e. Telephone No. (P&T/Mobile) \_\_\_\_\_  
f. Date of Birth/Age \_\_\_\_\_  
g. Nationality \_\_\_\_\_  
h. Occupation \_\_\_\_\_

**02. Train/Place**

a. Train No. & Name \_\_\_\_\_ Date of journey \_\_\_\_\_  
b. Class \_\_\_\_\_ Bogie No. \_\_\_\_\_  
c. PNR No. \_\_\_\_\_ Ticket No. \_\_\_\_\_  
d. Berth No./Seat No. \_\_\_\_\_  
e. No. of Passenger in that ticket \_\_\_\_\_  
f. From/Boarding \_\_\_\_\_ To/Destination \_\_\_\_\_

**03. Details of Occurrence**

a. Date of Occurrence \_\_\_\_\_ Time of Occurrence \_\_\_\_\_  
b. Place of Occurrence \_\_\_\_\_  
c. Place where the complaint detected the occurrence : \_\_\_\_\_  
d. Name of Stations between which the occurrence took place \_\_\_\_\_  
e. Nature of crime (Theft/Robbery/Dacoity etc.) \_\_\_\_\_  
f. Particulars of property lost with approx. cost, if any, description (Attached separate sheet, if any) \_\_\_\_\_

**04. Suspects/Criminals**

a. Name of persons suspected with name & address (if Known) \_\_\_\_\_  
b. Station where the suspect entrained \_\_\_\_\_  
c. Station where the suspect detained \_\_\_\_\_  
d. Station where the suspect wanted to go \_\_\_\_\_  
e. No. of suspects/criminals \_\_\_\_\_  
f. Type of Arms being carried/used \_\_\_\_\_  
g. Description of suspect/criminals (attach separate sheet, if any) \_\_\_\_\_  
h. Modus operandi of the suspect.criminals \_\_\_\_\_

**05. Witnesses/Co-passengers**

a. Name \_\_\_\_\_ Male/Female \_\_\_\_\_  
b. Father's/Husband's Name \_\_\_\_\_  
c. Present Address \_\_\_\_\_  
d. Nearest Railway Station to the above address \_\_\_\_\_ Telephone No. \_\_\_\_\_  
e. Date of birth/Age \_\_\_\_\_ Ticket No. \_\_\_\_\_  
f. PNR No. \_\_\_\_\_ Bogie No. \_\_\_\_\_  
g. Berth/Seat No. \_\_\_\_\_ To/Destination \_\_\_\_\_  
h. From/Boarding \_\_\_\_\_

**06. Particulars of property looted from Co-passengers, if any** \_\_\_\_\_

**07. Did you inform Railway Officials/Escort party accompanying the train about the incident if so, did they help and take prompt action** \_\_\_\_\_

a. Name of the stations where you informed the train guard/conductor/TTE/Attendant \_\_\_\_\_  
b. Name of the persons informed (w.r.t.-07.a) \_\_\_\_\_

**08. Brief facts of the incidents (attach separate sheet, if any)** \_\_\_\_\_

Signature with Name & Designation of  
the official who received the report

Date and time of receipt \_\_\_\_\_

Signature of the complainant

# FEED BACK FORM FOR PASSENGERS



Train No. & Name :

Date :

1. Did you feel safe during your journey ? Yes  No  Can't Say
2. Have you noticed any Security personnel in train ? Yes  No
3. How was the response of the Security Personnel, if you had occasion to interact ?  
Excellent  Satisfactory   
Unsatisfactory  No interaction
4. Whether complaint form was available with GRP/RPF ? Yes  No  Do not known
5. Did you find any unauthorized Person/Hawker/Eunuch, etc., in the train ? Yes  No
6. Is the anti theft wire available under the berth for locking your luggage ? Yes  No  Broken
7. How would you rate the overall security environment during your journey ?  
Excellent  Satisfactory   
Unsatisfactory
8. Did you find any of the following things/traits of the Security personnel lacking ?  
Uniform  Communication skills   
Behaviour  None of the above
9. Your suggestion if any for bringing about improvement in security measures in trains  
Increase staff   
Improve Sincerity/Responsibility   
Improve security equipments/gadgets
10. Whether have you noticed any suspicious objects during your journey (Station/Section) Yes  No

Name :

Contact No. :

Coach No. :

PNR No. :

Address :

**Signature :**