



South Central Railway
Office of the Divisional Railway Manager, Commercial Branch,
1st floor, Sanchalan Bhavan, Secunderabad.

C/C/415/GDCE/LDCE/2020

Date:- 02.03.2020

Sr.DPO/SC

Sub:-Filling up of vacancies of Commercial cum Ticket Clerks in Level-3 in
Commercial Department - Preparation of Question-Bank - reg.
Ref:-1.Sr.DPO/SC's Ltr No. SCR/P-SC/210 (a)/Comml.Cadre, dtd.06.12.2019
2. No.SCR/P-HQ/565/ECRC/18, dated 20.12.2019.

With reference to the above subject, the syllabus for the post of Commercial cum Ticket Clerks in Lev-3 in Commercial Department is enclosed as Annexure 'A' and the Question Bank is enclosed as Annexure 'B'.

Encl: As above

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Sr. Divisional Commercial Manager
Secunderabad

Aug
3/3/2020
class/cum cadre.

Aug
3/3/2020

Annexure – A

Syllabus:

- 1.General English & Grammar
- 2.Ticket-Checking Aspects
- 3.Concessions
4. UTS/PRS/ Parcels/Goods/Catering./ATVM/STBA/YTSK/JTBS
5. Reservation&Refund Rules.
- 6.Consultative Committees
- 7.General Questions related to Railways.
- 8.Establishment – D&AR,HOER,Leave rules,Pass rules etc.
- 9.Sections of Indian Railway Act
- 10.Official Language/Rajbhasha

QUESTION BANK

ANNEXURE-B

GENERAL ENGLISH:

Identify the adjectives from the following sentences:

1. Satish is a brilliant boy.
2. There is little time for preparation.
3. The girl is a good singer.
4. Hyderabad is a famous city.
5. He was sick last week.
6. My uncle lives in the next house.
7. He is a gentle man.
8. He won the first prize.
9. We have had enough exercise.
10. What an excellent idea!

ANSWERS

brilliant
little
good
Famous
Last
next
gentle
first
enough
Excellent

Use articles and fill up the blanks:

11. Galileo was _____ Italian scientist.
12. What _____ beautiful flower it is!
13. Honesty is _____ best policy.
14. Tirupati is one of _____ pilgrim centers of Andhra Pradesh.
15. Draw _____ map of India.
16. India is _____ peninsula.
17. Mount Everest is _____ highest peak of the Himalayas.
18. _____ apple a day, keeps a doctor away.
19. French is _____ easy language.
20. The Sun rises in _____ east.

(an)
(a)
(the)
(the)
(a)
(a)
(the)
(An)
(an)
(the)

Fill in the blanks with correct form of verb given in the brackets:

- 21) The earth round the Sun (move, moves, moved)
- 22) She worried about something (looks, looking, is looking)
- 23) He asleep while reading (falls, fell, has fallen)
- 24) He a mill in this town (have, has, is having)
- 25) I a strange noise (heard, am hearing, having been hearing)
- 26) My friend the principal yesterday (meet, has met, met)
- 27) Never off a moving train (go, get, gone)
- 28) She seems tired, she throughout the day (works, working, had been working)
- 29) Sheetal music. (loves, loved, has been loving)
- 30) Don't disturb me, I my homework (do, did, am doing)

Give the antonyms of the following:

- | | | |
|----------------|---|--------------|
| 31) Begin | - | end |
| 32) Interior | - | exterior |
| 33) Arrive | - | depart |
| 34) Forget | - | Remember |
| 35) Accept | - | Reject |
| 36) Compulsory | - | Optional |
| 37) General | - | Special |
| 38) Question | - | Answer |
| 39) Valid | - | Invalid |
| 40) Bold | - | Coward/Timid |

Plurals:

41.Son-in-law	-	Sons-in law
42.Wolf	-	Wolves
43.Branch	-	branches
44.Mouse	-	Mice
45.Tooth	-	Teeth
46.Life	-	Lives
47.Baby	-	Babies
48.People	-	People

Join together the following pairs of sentence:

- 49.I met a boy. He was very kind
50. I found the book.It was lost.

I met a boy who was very kind.
I found the book which was lost.

Split each of the following sentences into two:

- 51.He is an artist whose works are widely known.
52.The girl who is singing is a good friend of mine.

He is an artist.His works are widely known.
The girl is singing. She is a good friend of mine.

EDITING:

You may have forget you own voice long before. You were never gave freedom enough to voice you opinions. You was always taught obedience, to say 'yes' for everything that your elders are tell you. You are taught that you have to follow whatever your teachers or parents were doing. Nobody ever told your to search for your own voice.

e.g. forget - forgotten

Ans:

53. You	-	your
54. gave	-	given
55. You	-	your
56. Was	-	were
57. For	-	to
58. Tell	-	telling
59. Your	-	you

Homonyms:

60.Dyeing	-	dying
61.Fare	-	fair
62.Flu	-	flew
63.Hole	-	whole

Write the feminine gender of the following:-

64.Bachelor	-	Spinster
65.Poet	-	Poetess
66.Host	-	Hostess
67.Salesman	-	Saleswoman
68.Uncle	-	Aunt

Basic Mathematics:

69. $\frac{3}{4}$ th of a number is 120. What is the number?

- (A)130 (B)140 (C)150 (D)160

Ans: D

70. Six tables and nine chairs cost Rs. 9,900. If three tables cost Rs. 2700. What is the cost price of one chair?

- (A)300 (B)400 (C)500 (D)600

Ans: C

71. 'P' and 'Q' can finish a work in 7 days and 'P' alone can finish it in 14 days.

How many days will 'Q' alone take to finish the work?

- (A)7 (B)14 (C)20 (D)21

Ans: B

72. The age of father is four times that of the son. The sum of the ages of son and father is 30

What is the age of the son?

- (A)4 (B)5 (C)6 (D)7

Ans: C

73. 3 times of a number is 15. 4 times of the same number is 20. What is the Number?

- (A)4 (B)5 (C)6 (D)7

Ans)B

74. Simplify: 5×5 minus 5

5 divided by $\frac{1}{5}$

- (A)15 (B)20 (C)25 (D)30

Ans)B

75. The cost of 10 books is Rs. 80/-. Find the value of 15 books?

- (A)100 (B)110 (C)120 (D)130

Ans)C

76. If the Cost Price is Rs. 500/- and Profit is Rs. 50/-, what is the Selling Price?

- (A)505 (B)550 (C)555 (D)500

Ans)B

77. An animal trader buys a calf for Rs. 800/- and sells at a profit of 10%, what is the selling price of the calf?

- (A)808 (B)800 (C)880 (D)888

Ans)C

78. Monthly expenditure of a family of 4 members is Rs. 2,800/-. What is the expenditure if there are 3 members in the family?

- (A)2100 (B)2200 (C)2300 (D)2400

Ans)A

79. Sunitha scored 17 marks out of 20 in Mathematics. What is her percentage of marks?

- (A)80 (B)82 (C)85 (D)87

Ans)C

80. A man had Rs. 800/-. He spent 25% of it. How much had he left?

- (A)400 (B)500 (C)600 (D)700

Ans)C

81. $\frac{1}{2} + \frac{1}{2} = ?$

- (A)21 (B)12 (C)1 (D)2

Ans)C

82. $9548 + 7314 = 8362 + ?$

- (A)8230 (B)8410 (C)8500 (D)8600

Ans)C

83. The cost of 48 bags of paddy is Rs. 16,800/-. What is the cost of 36 bags of paddy?

- (A)12500 (B)13500 (C)12600 (D)13600

Ans)C

84. A man sells a watch for Rs.200 and loses 20%. What is the cost price?

- (A)180 (B)190 (C)250 (D)260

Ans)C

85. One fourth of a number is 30. Then what is the number?

- (A)100 (B)120 (C)140 (D)160

Ans)B

86. The average ages of three persons is 27 yrs. Their ages are in the proportion of 1:3:5. what is the ages in years of the youngest one among them?

- (A)7 (B)9 (C)10 (D)14

Ans)B

87. $\frac{2}{3} \times \frac{5}{4} \times \frac{6}{5} = ?$

- (A)1 (B)2 (C)4 (D)None of the above

Ans)A

88. Anil and Deepak can finish a work in 7 days and Anil alone can finish it in 14 days.

How many days will Deepak alone take to finish the work?

- (A)7 (B)10 (C)14 (D)15

Ans)C

89. An animal trader buys a calf for Rs. 800/- and sells at a profit of 10% what is the selling price of the calf?

- (A)808 (B)880 (C)909 (D)990

Ans)B

90. $7500/25=?$

- (A)300 (B)400 (C)500 (D)600

Ans)A

91. A train covers a distance of 400 kms. in $2\frac{1}{2}$ hours. What is the average speed of the train?

- (A)140 (B)160 (C)240 (D)260

Ans)B

92. A station master has issued 25 tickets of Rs.15/- each and 15 tickets of Rs.45/-each. How much amount will he collect by the sale of tickets?

- (A)950 (B)1000 (C)1050 (D)1100

Ans)C

93. Divide Rs. 1200 among A,B & C in the ratio of 3:4:5?

Ans: 300,400,500 respectively

94. The volume of sales in a store is recorded for four different quarters. The following is the data:

Quarter	Volume of sales
Quarter 1	200
Quarter 2	100
Quarter 3	350
Quarter 4	550

What is the average sales per quarter?

A)250

B)300

C)350

D)500

Ans)B

95. The owner of a cell phone charges his customer 23% more than the cost price. If a customer paid Rs.7011/- for a cell phone, then what was the cost price of the phone?

- (A)Rs.2705/- (B)Rs.5700/- (C)Rs.2124 (D)Rs.8125

Ans)B

96. $7589-?=3434$

- (A)721 (B)2216 (C)1155 (D)11022

Ans)C

97. The total of even numbers up to 20 is?

- (A)108 (B)105 (C)100 (D)110

Ans) D

98. If length of a rectangle is 50 mts and breadth is 20 mts. find the area?

- (A)700sq.mts (B)900sq.mts (C)1000sq.mts (D)1200sq.mts

Ans)C

99. By selling an article for Rs. 110, a person gains Rs. 10. Find out the gain Percent?

- (A)5% (B)10% (C)15% (D)20%

Ans)B

100. A deposits a sum of money in a Bank, who pays 10% simple interest. At the end of 5 yrs, he receives Rs.30,000. Then what sum he had deposited in the Bank?

- (A)15000 (B)20000 (C)25000 (D)30000

Ans)B

General Reasoning & General Knowledge:

101. Full form of POET is _____

- (A)Passenger Operated Enquiry Terminal
(B)Public Operated Enquiry Terminal
(C)Passenger Opted Enquiry Terminal
(D)None of the above

Ans)A

102. The fibre, least prone to catch fire is _____

- (A)Nylon (B)Polyester (C)Cotton (D)Terylene

Ans)C

103. Full form of SMS is _____
 (A) Simple Message System
 (B) Short Message Service
 (C) Short Message System
 (D) None of the above **Ans)B**
104. Heart attack is caused by the blocking of _____
 (A) Pulmonary artery (B) Coronary artery
 (C) Coronary vein (D) Pulmonary vein **Ans)B**
105. In eye donation, which of the following parts of donor's eye is used?
 (A) Iris (B) Lens (C) Cornea (D) Retina **Ans)C**
106. Flouride damages _____
 (A) Teeth (B) Eyes (C) Tongue (D) Ears **Ans)A**
107. P.V. Sindhu is top ranked in which sport?
 (A) Chess (B) Badminton (C) Tennis (D) Table Tennis **Ans)B**
108. Which Vitamin is easily destroyed during cooking?
 (A) Vitamin D (B) Vitamin C
 (C) Vitamin A (D) Vitamin B **Ans)B**
109. Right to vote is a fundamental right. (Say, True or False) **Ans)False**
110. Melody Queen of India:
 (A) Usha Uthup (B) Sarojini Naidu
 (C) P. Leela (D) Lata Mangeshkar **Ans)D**
111. If $C:E=3:5$, then $G:I=?$
 (A) 6:8 (B) 7:9 (C) 10:13 (D) 8:10 **Ans)B**
112. Host for Olympic Games, 2020 is _____
 (A) Istanbul (B) Doha (C) Madrid (D) Tokyo **Ans)D**
113. Heat: Cold :: _____
 (A) Large: Big (B) Thin: Thick
 (C) Tall: High (D) Male: Child **Ans)B**
114. Fill in the blank.
 11, 10, 101, 100, _____, 1000, 10001
 (A) 1100 (B) 1010 (C) 1001 (D) 1111 **Ans)C**
115. Raja's mother is the only daughter of Nandhini's father. How is Nandhini's husband related to Raja?
 (A) Father (B) Son (C) Uncle (D) Grand-father **Ans)A**
116. A family consists of a grandmother, father, mother and their four sons with their respective wives. Further, each son has a daughter and two sons. How many females are there in all?
 (A) 9 (B) 10 (C) 12 (D) 14 **Ans)B**
117. Madhu takes his dog for a walk. He turns left at a cross road and faces South. Towards which direction was he walking before turning left?
 (A) East (B) North (C) West (D) South **Ans)C**
118. Two trains, one 153m long and the other 127m long, coming from opposite directions crossed each other in 7.2 seconds. The combined speed of the two trains every hour would then be:
 (A) 140 km/h
 (B) 105 km/h
 (C) 70 km/h
 (D) 280 km/h **Ans)A**
119. If E and A are daughters of B and A is married to V, then how is V related to E?
 (A) Son-in-law
 (B) Father-in-law
 (C) Brother-in-law
 (D) Mother-in-law **Ans)A**

120. If AB:ZY & CD:XW, then EF: _____

(A)TS (B)FE (C)VU (D)WX

Ans)C

121. Voluntary-muscles are contained in _____

(A)heart (B)hind-limbs (C)liver (D)lungs

Ans)B

122. When was the nationalization of Indian Railways done?

(A)1950 (B)1951 (C)1952 (D)1954

Ans)A

123. The filtration units in the human kidney are known as _____

A)nephrons

B)protons

C)neurons

D)neutrons

Ans)A

124. Pond is related to water in the same way as Mountain is related to _____

A)Birds

B)Rocks

C)Animals

D)Climb

Ans)B

125. Who among the following had been roped by Union Government of India in 2017 to promote GST?

A)Sachin Tendulkar

B)Salman Khan

C)Amitabh Bachchan

D)Aishwarya Rai Bachchan

Ans)C

126. Thorn forest are found in _____

A)Kashmir

B)Kerala

C)Sikkim

D)Rajasthan

Ans)D

127. The age of trees is determined by its _____

A)girth (B)height (C)growth rings (D)general appearance

Ans)C

128. Dehydration in human body is caused due to loss of _____

A)vitamins (B)salts (C)hormones (D)water

Ans)D

129. India is a peninsula, because _____

A)It is surrounded by water on three sides

B)It has Srilanka on its South

C)It has rich heritage of culture and tradition

D)There are many coasts in the country.

Ans)A

130. The Amazon rainforest, which faced drastic fire-accident recently is in _____

A)Britain

B)Brazil

C)Africa

D)Europe

Ans)B

131. Which railway station is situated in the extreme South India?

- A) Chennai
- B) Cochin
- C) Kanyakumari
- D) Trivandrum

Ans) C

132. Between which of the stations the first Indian train was run?

- A) Calcutta to Delhi
- B) Mumbai to Thane
- C) Mumbai to Surat
- D) Mumbai to Madras

Ans) B

133. Which of the following railway station has the world's longest railway platform in India?

- A. Gorakhpur Railway Station
- B. Kollam Junction, Kharagpur
- C. Bilaspur Railway Station
- D. None of the above

Ans) A

134. Which of the following is the longest train route in the Indian Subcontinent?

- A. Vivek Express - Dibrugarh to Kanyakumari
- B. Thiruvananthapuram - Silchar Superfast Express
- C. Himsagar Express - Jammu Tawi to Kanyakumari
- D. Ten Jammu Express - Tirunelveli Jammu

Ans) A

135. RAC stand for _____

Ans) Reservation against Cancellation

Commercial/Establishment/Other Related Subject:

136. Refund on unused or partially used season tickets is not granted. (Say True/False)

137. Leave encashment is payable at the time of retirement only. (Say True/False)

138. The marginal allowance for II class season ticket is _____ kgs.

- (A) 2
- (B) 3
- (C) 5
- (D) 10

Ans) C

140. Head of Public Relations department at Zonal Railway is _____

- [A] CPRO
- [B] CCM
- [C] COM
- [D] Sr.DCM

Ans) A

141. Minimum distance for charge in sleeper class is _____

- [A] 80 kms
- [B] 100 kms
- [C] 150 kms
- [D] 200 kms

Ans) D

142. Which of the following is a journey ticket?

- [A] B.P.T.
- [B] Retiring room ticket
- [C] Luggage ticket
- [D] Cloakroom ticket

Ans) A

143. Check soldier ticket is issued in exchange of military warrant No. _____

- [A] IAFT 1707
- [B] IAFT 1707A
- [C] IAFT 1720
- [D] IAFT 1752

Ans) D

144. _____ note is executed for booking luggage.

Ans) Forwarding

145. Free allowance of luggage for I class season ticket is _____

- [A] 15 kgs.
- [B] 10 kgs.
- [C] 5 kgs.
- [D] 35 kgs.

Ans) A

146. Season tickets for general public are given up to a distance of _____ kms.

- [A] 100
- [B] 150
- [C] 160
- [D] 200

Ans) C

147. Season tickets can be renewed upto _____ days in advance of the date of expiry.

- [A] One day
- [B] 2 days
- [C] 5 days
- [D] 10 days

Ans) D

148. UTS ticket roll consists of _____ tickets.

- [A] 100
- [B] 200
- [C] 500
- [D] 400

Ans) C

149. Special cancellation in UTS is a _____ function
 (A) Operator (B) Console (C) Supervisor (D) None **Ans)C**
150. When a ticket is reserved upto destination, break journey before booked destination is
 [A] Permitted [B] Not Permitted [C] Permitted once [D] Permitted twice **Ans)B**
151. Number of concessions allowed at one time is _____
 [A] One [B] Two [C] Three [D] Four **Ans)A**
152. Tatkal tickets are NOT issued for the following class
 [A] AC III [B] AC I [C] AC II [D] SL **Ans)B**
153. If a train is cancelled, full amount can be refunded on reserved tickets upto _____
 [A] 6 hours [B] 12 hours [C] 3 hours [D] 3 days **Ans)D**
154. Foreign Tourists are permitted to reserve tickets _____ days in advance.
 [A] 90 [B] 60 [C] 365 [D] 30 **Ans)C**
155. Luggage should be presented for booking at least _____ before scheduled departure of the train.
 [A] 60 minutes [B] 30 minutes [C] 10 minutes [D] No time limit **Ans)B**
156. Dog is permitted to be carried with owner in the following class.
 [A] 2 AC [B] 1 AC [C] 3 AC [D] SL **Ans)B**

Expand the following

157. RLWL : **Remote Location Waiting List**
158. CONCERT : **Countrywide Network for Computerised Enhanced Reservation and Ticketing**
159. NTES : **National Trains Enquiry System**
160. CONCOR : **Container Corporation of India Ltd.**
161. KONARK : **Konark Railway Mail Service**
162. DRUCC : **Divisional Railway Users Consultative Committee**
163. IRSDC : **Indian Railway Stations Development Corporation**
164. RRB : **Railway Recruitment Board**
165. CCO : **Chief Claims Officer**
166. TTE : **Travelling Ticket Examiner**
167. EOL : **Extra Ordinary Leave**
168. BPT : **Blank Paper Ticket**
169. LHAP : **Leave on Half Average Pay**
170. TDR : **Ticket Deposit Receipt**
171. SBF : **Staff Benefit Fund**
172. PLB is granted to Group A&B officers in Railways (Say, True/False) **False**
173. Konark Express runs between _____ and _____. **Ans) Mumbai & Bhubaneswar**
174. PTOs are valid for _____ months. **Ans) Five**
175. Extension of a ticket can be done by a Ticket-Examiner. (Say, True/False) **Ans) True**
176. Abbreviation of 1st AC cum AC-2 tier coach is _____. **HA**
177. R C T is established in the year _____. **1987.**
178. Change of name on a Railway Ticket is permitted in exceptional cases only on _____. **CNF Tickets**
179. Private cash limit for mobile staff is _____ and for station staff is _____. **Rs.2000/- & Rs750/-**
180. Each ticket roll of PRS contains _____ number of tickets. **(200 tkts)**

181. Minimum cancellation fee for AC3-Tier class is Rs _____ (180/-)
182. A person found travelling without proper ticket or pass is dealt under section ____ of Indian Railway Act
(A) sec 137 (B) sec 147 (C) sec 148 (D) sec 150 **Ans) A**
183. Break Journey is permitted on journey tickets for distance beyond
[A] 200 kms [B] 300 kms [C] 400 kms [D] 500 kms **Ans) D**
184. What is meant by D & A Rules? **Disciplinary & Appeal Rules**
185. A suburban ticket is valid for _____ hours. **Ans) 2**
186. The chairman of ZRUCC is _____. **(GM)**
187. Element of concession for male senior citizen is _____ %
(A) 30% (B) 40% (C) 50% (D) 60% **Ans) B**
188. _____ is nodal agency for tourism products. **(IRCTC)**
189. There are _____ categories of NSG stations. **(6)**
190. All Rajadhani Expresses are to and fro Delhi. **(True/False)**
191. Child Care Leave is admissible for first 2 children only. **(True/False)**
192. Paternity leave is _____ days. **(15 days)**
193. Integral Coach Factory is at _____. **(Chennai)**
194. There are _____ Zones in Indian Railways. **(18)**
195. All vouchers of station should be sent along with _____ in a separate cash bag. **(VR note)**
196. Free Allowance of luggage for Sleeper Class is _____ kgs. **(40 kgs)**
197. Refund on confirmed tatkal reservation ticket, when cancelled, under normal conditions is _____ granted
(A) 100% of Fare [B] NOT
(C) 25% of Fare [D] 50% fare. **Ans) B**
198. Petroleum and other inflammable liquids come under dangerous goods as per act
(Say, True/False) **Ans) True**
199. Age limit for SC/ST students for issue of concessional season ticket is _____ years.
Ans) 27 years
200. Duplicate 'Tatkal Ticket' can be issued in exceptional cases on payment of _____
[A] Full fare including 'Tatkal Charges'
[B] Full fare excluding 'Tatkal Charges'
[C] 25% of the fare including 'tatkal Charges' **Ans) A**
[D] Not permitted
201. A person pulling Alarm Chain without valid reason shall be prosecuted as per section ____ of Railway Act 1989.
[A] 137 [B] 138 [C] 141 [D] 142 **Ans) C**
202. CGST stands for _____. **(Central Goods and Service Tax)**
203. The highest scale in parcels is _____ scale. **Ans) 'R'**
204. LAP is credited to leave account of an employee at the rate of _____ days every half yearly.
Ans) 15
205. The head quarters of North East Frontier Railway is _____. **Guwahati**
206. Platform ticket is valid for _____ hours. **Ans) Two**
207. EFT is prepared in _____ foils by ticket checking staff. **Three**
208. An unconfirmed e-ticket gets cancelled automatically after charting. (Say True/False)
Ans) True
209. Maximum number of Break-journeys permitted on Circular Journey Ticket is _____.
(A) Two (B) Four (C) Six (D) Eight **Ans) D**
210. PNR stands for: _____. **(Passenger Name Record).**
211. Period spent on training immediately before appointment to service shall count as qualifying service. (say true or false)
True

212. ___ days of CL are entitled in a calendar year for staff in administrative office. (8)
 213. Luggage not securely packed will not be accepted for booking. (Say True/False) (True)
 214. Minimum service to get the eligibility for pension is _____ years. (10 years)
 215. Who is the GM of South Central Railway? (Sri Gajanan Mallya)
 216. To become eligible for TA, the distance beyond the radius of _____ kms from the head-quarter area should have been performed. (8 kms)

217. PNR of a reserved ticket consists of 10 digits. (Say True / False) True
 218. Break journey is not allowed on privilege passes (Say True/false) False
 219. Railway Board is situated at _____ New Delhi
 220. When is Hindi Diwas celebrated? Ans) 14th September

Translate the following in Rajbasha/Hindi mein Anuwaad:

221. General Orders Ans) Samanya Aadesh
 222. Notifications Ans) Adhisoochnayein
 223. Permits Ans) Permit
 224. Rules Ans) Niyam
 225. Administrative/Other Reports Ans) Prashashnik/Any Reports
 226. Privilege Pass Ans) Suvidha Pass
 227. Major Penalty Ans) Badi Shasith ka Dand
 228. Deputation Ans) Pratiniyukthi
 229. Fare Ans) Kiraaya
 230. Refund Ans) Dhanwaapasi
 231. Balance-Sheet Ans) Tulan Patr
 232. Concession Ans) Riyaayat
 233. Traffic Ans) Yaataayaat
 234. Medical Ans) Chikitsa
 235. Store Ans) Bhandaar
 236. All name plates, sign boards, letter heads, inscriptions on envelopes and other stationery etc. shall be in _____ Ans) Hindi & English
 237. For implementation of Hindi, into how many regions is the country divided?
 (A) One (B) Two
 (C) Three (D) Four Ans) C

238. Who is the chairman of Central Hindi Committee? Ans) Prime Minister
 239. In terms of Article 342 (1) of the Constitution of India, _____ language in _____ Script shall be the official language of the Union. Ans) Hindi, Devanagari
 240. Representations, when made/signed in Hindi shall be replied to in _____ Ans) Hindi
 241. The forms & headings on registers shall be in _____ Ans) Hindi & English
 242. Responsibility to implement Official Language Rules is of _____. Ans) Head of Office
 243. When a high official is travelling with un-exchanged HOR, the duty of ticket checking staff is _____.
 (A) Collect fare only (B) Collect fare and EC
 (C) Issue free EFT after collecting HOR
 (D) Collect clerkage Ans) C
 244. Quarter can be retained for ___ on normal rent in the event of death. (24 months)
 245. _____ form is used for placing a Railway employee under suspension.

- (Standard Form No.1)
 246. _____ form is used for imposition of minor penalty. (Standard Form No.11)
 247. _____ form is used for imposition of major penalty. (Standard Form No.5)

248. RTI stands for _____ **(Right to Information)**

249. Full refund of fare is entitled on an unconfirmed ticket. **(No)**

250. Separate accommodation should be provided for ladies as per Section ____ of the Railway Act, 1989.

(A) 58 [B] 54

[C] 53 [D] 59

Ans)A

251. For extension of Retiring Rooms for the next 24 hours ____% of extra charges are collected.

(A) Nil [B] 10

[C] 25 [D] 50

Ans)C

252. An appeal against the decision of the Railways Claims Tribunal can be made to ____

[A] High court [B] District court

[C] Chairman RCT [D] State HRC

Ans)A

253. What is the time limit for submission of written statement of defence by the delinquent railway servant? **Ans)10 days**

254. _____ Proof of passenger is required while travelling in all reserved classes.

Ans)Identity Proof

255. Number of division in SCR

(A) Three (B) Four

(C) Five (D) Six

Ans)D

256. The categorization of station for providing passenger amenities shall be reviewed every ____ Years

(A) 10 [B] 5

[C] 2 [D] 3

Ans)B

257. Full form of UMID:

Ans)Unique Medical Identification

258. Who is the Minister of Railways?

Ans)Hon'ble Sri Piyush Goyal

259. Who is the head of Zonal Railway Vigilance Organization?

Ans)SDGM

260. The serial number (stock) of UTS ticket consists of ____ digits

Ans)8

261. FOIS generated RR's contains ____ digits

[A] 6 [B] 8

[C] 9 [D] 10

Ans)C

262. Compulsory Retirement is a major penalty. (True/False)

Ans)True

263. The code for Hyderabad railway station is ____.

Ans)HYB

264. Which of the following statement is not correct?

[A] Orthopedically Handicapped is allowed in Rajdhani trains.

[B] The element of concession for female senior citizens is 50%

[C] Sr. Citizens can opt giving up concessions.

[D] Full fare is not required for child opting full berth

Ans)D

265. A.P. Express runs between _____

Ans)VSKP&NDLS

266. The Mughalsarai junction has been recently renamed as _____ railway station

Ans) Pandit Deen Dayal Upadhyaya Nagar.

267. What is the name of the first train of Indian Railways handed over to private players for operation?

(A) Tejas Express (B) Shatabdi Express

(C) Duronto Express (D) Sampark Kranti Express **Ans)A**

268. Which of the following is the largest marshalling yard in India (also the longest in Asia)?

(A) Visakhapatnam

(B) Mathura

(C) Itarsi

(D) Mughalsaria (Pt. Deen Dayal Upadhyay Nagar)

Ans)D

269. Maximum stay in Railway Retiring-Rooms is _____ hours

- (A) 24 hrs (B) 48 hrs
(C) 36 hrs (D) 12 hrs

Ans) B

Indicate whether the under mentioned statements are TRUE or FALSE:

270. Suspension is a major penalty () **Ans) False**

271. Leave encashment shall be admissible subject to a maximum limit of 300 days in respect of the employee retiring from service () **Ans) True**

272. Special pass may be issued to family members or dependant relatives on medical grounds () **Ans) True**

273. Concession fare shall be calculated on Mail/Express basic fare? **Ans) True**

274. Passengers can opt giving up Sr. Citizen concession? **Ans) True**

275. Reservation can be made under Tatkal scheme in advance of 2 days excluding the day of journey at originating station. **Ans) False.**

276. The element of concession for a Cancer patient in Sleeper Class is 100% **Ans) True**

277. HOR is issued to High Officials such as CPTM? **Ans) False**

278. Cloak Room Ticket is a journey ticket? **Ans) False**

279. Functions of Commercial department are

- [A] Sale of transport [B] Creation and development of traffic
[C] Maintaining public relations [D] all

Ans) D

280. Concession Certificate issued for the blind person is valid for a period of ____ years.

- [A] One year [B] Two years [C] Five years [D] Life time **Ans) C**

281. On return journey M.V.S.T. holders can carry

- [A] 60 kgs. [B] Empties [C] 35 kgs [D] 20 kgs **Ans) B**

282. Indrial Pass is issued to _____

Ans) Foreign Tourists/NRIs

283. Break-Journey is not allowed on concession booked tickets. (True/False)

Ans) True

284. A privilege-pass is valid for a period of _____ months from the date of issue.

Ans) Five

285. Deaf and Dumb concession is not allowed in which of the following classes:

- (A) Second class (B) Sleeper class
(C) AC III Tier (D) AC II Tier

Ans) D

286. The cost of platform ticket is _____

- (A) 2/- (B) 5/-
(C) 10/- (D) 20/-

Ans) C

287. Staff working against sensitive posts is required to be transferred after completion of _____ years.

- (A) 3 (B) 4 (C) 5 (D) 6

Ans) B

288. The normal age of retirement of Railway servant is _____ years.

Ans) 60 years

289. Rail Travel Coupons (RTC) are issued to _____

- (A) MLAs (B) MLCs (C) Both A & B (D) None of these

Ans) C

290. _____ sets of privilege passes are admissible to non-gazetted staff who have completed 5 years of service.

Ans) 3

291. Upgradation scheme is not considered for _____

- (A) E-Tickets (B) Concession tickets (C) PRS Tickets (D) None of these

Ans) B

292. The free allowance of luggage in AC 3 Tier coach is _____ **Ans) 35 kgs**

293. One escort for every _____ girls of any age is allowed at concessional fare on student concessional tickets.

- (A) 2 (B) 4 (C) 5 (D) 6

Ans) B

294. In case a senior-citizen fails to produce age-proof, he would be
 (A) Treated as TWT (B) Detrained
 (C) charged only the difference between concessional ticket and actual ticket
 (D) None of these **Ans)C**
295. Cost of Monthly Izzat Season Ticket is _____
 (A) 15 (B) 25 (C) 30 (D) 50 **Ans)B**
296. The overall incharge of the division is _____
 (A) ADRM (B) CCM (C) DRM (D) None of these **Ans)C**
297. Question under RTI has to be replied within _____ days. **Ans)30**
298. Amount of compensation payable in case of death in Railway accidents is _____
 (A) 2 Lakhs (B) 4 Lakhs (C) 5 Lakhs (D) 8 Lakhs **Ans)D**
299. A person found travelling without ticket intentionally to defraud railways is dealt under sec _____
 (A) 136 (B) 137 (C) 138 (D) 141 **Ans)B**
300. Night duty allowance is paid for having performed the duties between _____ hrs and _____ hrs. **Ans)2200hrs & 0600hrs**
300. _____ % of fare is collected as cancellation charges, in case of the tickets surrendered within four hours before the scheduled departure.
 (A) 25% (B) 50% (C) 100% (D) None of these **Ans)C**
301. The Guard/Conductor/TTE In-charge of the coach should be approached for issuing the requisite Guard Certificate in cases of
 (A) Lower class travel (B) Failure of AC in AC coach,
 (C) Both A & B (D) None of these **Ans)C**
302. Employee refusing promotion will be debarred for future promotion for a period of _____ years. **Ans)one**
303. The Official Language Act was passed in the year _____. **Ans)1963**
304. The newly formed zone in Indian Railways is _____. **Ans)South Coast Railway**
305. RR issued to a ticket checking staff on remittance of earnings is a money-value receipt. (Say True/False) **Ans)True**
306. NAIR is at _____. **Ans)Vadodara**
307. Where is the Rail Wheel Factory situated?
 (A) Ernakulamm (B) Yelahanka
 (C) Kapurthala (D) None of these **Ans)B**
308. CT is a code of which railway station?
 (A) Chittoor (B) Chittapur (C) Chintapalli (D) Chityala **Ans)B**
309. The luxury train in India is _____
 (A) Maharajas' Express
 (B) Palace on Wheels
 (C) The Deccan Odyssey
 (D) All the above **Ans)D**
310. The passenger boarding a train from Hyderabad, when his ticket is booked from Secunderabad by 12760 is _____
 (A) charged fare from HYB-MAS+EC
 (B) charged fare from HYB-SC+EC
 (C) not charged
 (D) detrained **Ans)B**

311. Platform tickets are valid throughout the day?

(Say, True or False)

312. T.E. should remit cash at _____

- [A] DCM Office [B] Cash Office
[C] Booking Office [D] CCM Office

Ans)C

313. Cash bag of a station is sent to cash office daily through _____

- [A] Commercial courier [B] Free invoice way bill
[C] Cash safe kept in guard's brake [D] Staff of the station

Ans)C

314. A maximum of ____ passengers can be booked on 'Tatkal Ticket'.

- [A] 6 [B] 5
[C] 4 [D] 2

Ans)C

315. Advance reservation period for booking a reserved ticket is _____ excluding the date of journey.

- [A] 120 [B] 90
[C] 60 [D] 30

Ans)A

316. PTO stands for _____

- [A] Privilege Ticket Order [B] Passenger Ticket Order
[C] Passenger Traffic Order [D] Private Terminal Order

Ans)A

317. What is the percentage of concession given to female Senior citizen?

- [A] 5 [B] 20
[C] 50 [D] 10

Ans)C

318. ATVM Stands for?

- [A] Automatic Ticket Vending Machine
[B] Automatic Train Vending Machine
[C] Automatic Train Velocity Machine
[D] Automatic Traffic velocity Machine.

Ans)A

319. UTS On mobile app is used for purchasing

- [A] Un reserved tickets [B] Season tickets
[C] Platform tickets [D] All of the above.

Ans)D

320. PRS stands for

- [A] Passenger Reservation System [B] Passenger Railway System
[C] Passenger Reservation Services [D] None of the above

Ans)A

321. A Rough Journal Book is maintained by _____

- (A) Ticket Checking Staff
(B) Commercial Staff
(C) Both A & B
(D) None of these

Ans)A

322. Dog is charged at scale _____ by all trains.

- (A) R (B) L (C) S (D) None of these

Ans)B

323. Minimum luggage charge is Rs. _____

- (A) 20/- (B) 30/- (C) 50/- (D) None of these

Ans)B

324. The Orthopaedically Handicapped concession certificate is valid for _____ years in case of permanent disability of a person aged 35yrs.

- (A) 5 (B) 10 (C) Lifelong (D) None of these

Ans)B

325. The element of concession entitled to a Blind person is _____%.

- (A) 25 (B) 50 (C) 75 (D) None of these

Ans) C

326. A combined quota of 2 lower berths per coach will be earmarked in Sleeper, 3 AC and 2 AC classes for following category of passengers when travelling alone.

- (A) Senior citizens
(B) Female passengers 45 years of age and above
(C) Pregnant women (On production of medical certificate)
(D) All the above

Ans) D

327. Boys below 12 years of age are allowed in Ladies Quota when travelling with relatives.
(Say **True**/False)

328. RAC tickets will not be issued in _____

- (A) I AC
(B) AC Chair Car
(C) II Class Seat
(D) All the above

Ans) D

329. Luggage booked with passenger is charged at _____

- (A) 1.5 times of scale "L" rates
(B) scale "L" rate
(C) scale "S" rate
(D) None of these

Ans) A

330. D&AR Rules have come into force from the year _____.

- (A) 1966 (B) 1968 (C) 1969 (D) 1970

Ans) B

331. Maintain Devotion to duty and absolute integrity comes under:

- (A) Conduct Rules
(B) General Rules
(C) Not related to any rules
(D) None of these

Ans) A

332. What does IO stands for in D&AR?

- (A) Inquiry Officer (B) Identity Officer
(C) Interrogative Officer (D) None of these

Ans) A

333. ATVM stands for _____

Ans) Automatic Ticket Vending Machine

334. STBA stands for _____

Ans) Station Ticket Booking Agent

335. YTSK stands for _____

Ans) Yatri Ticket Suvidha Kendra

336. JTBS stands for _____

Ans) Jansadharan Ticket Booking Sewak

337. Minimum distance for charging luggage is _____ Kms.

Ans) 50

338. Luggage ticket is prepared in _____ foils

Ans) 3

339. Minimum luggage charge is Rs. _____

Ans) 30/-

340. Minimum weight for charging luggage is _____ kgs.

Ans) 10

341. Free allowance on I class privilege pass per passenger is _____ Kgs.

- (A) 50 (B) 70 (C) 100 (D) 150

Ans) B

342. To book a dog in brake van, _____ is to be executed by the owner.

- (A) Forwarding Note
(B) Indemnity Note
(C) Both A&B
(D) None of these

Ans) A

343. Chargeable weight of a baby tricycle is ____ kgs.
 (A)10 (B)20 (C)30 (D)40 **Ans)B**
- 344.Parcel way bill is prepared in ____ foils.
 (A)1 (B)2 (C)3 (D)4 **Ans)D**
- 345.The head-quarters of Northern Railway is ____
 (A)Delhi (B)Amritsar (C)Lucknow (D)Hz.Nizamuddin **Ans)A**
346. Indrail pass ticket is issued to ____
 (A) Foreign tourists
 (B) Indian spouse of a foreign tourist
 (C)Both A&B
 (D) None of the above **Ans)C**
- 347.Retiring-rooms can be extended ____
 (A)Once (B)Twice (C)Thrice (D)None of these **Ans)A**
- 348.Un-booked luggage in excess of the free allowance will be charged at ____ times the scale "L" subject to a minimum of Rs.50/-
 (A)3 (B)4 (C)5 (D)6 **Ans)D**
- 349.Full form of ICCRP:**Identity Card cum Railway Pass.**
350. ICCRP is issued to members ____
 (A)Members of Lok Sabha
 (B)Member of Rajya Sabha
 (C)Both A&B
 (D)None of these **Ans)C**
- 351.Travelling with un-exchanged RTC coupons ____
 (A)will be treated as travelling without ticket.
 (B)will be detained
 (C)Coupons will be collected and EFT issued
 (D)None of these **Ans)A**
352. Free season tickets are issued to boy students studying up to ____ class.
 (A)10th (B)12th (C)Degree (D)None of these **Ans)B**
353. Holders of circular journey tickets should commence the journey as per the date mentioned in the ticket and journey should be completed within the validity period. (Say **True/False**)
354. An application for a special coach must be made through the Station Manager to the ____ of the Railways.
 (A)PCCM (B)CPTM (C)CPRO (D)None of these **Ans)B**
355. Age limit for SC / ST students for issue of concessional season ticket is ____years
Ans)35
356. ____ concessions are allowed when a special coach is booked
 (A) Child
 (B) Sr.Citizens
 (C) Both A&B
 (D) None **Ans)D**
357. Concession is eligible for students proceeding on educational tour in parties of not less than ____excluding escort.
 (A)10 (B)12 (C)15 (D)20 **Ans)A**
- 358The photo identity cards issued to Accredited Press Correspondents will be valid for ____years.
 (A)1 (B)2 (C)3 (D)4 **Ans)B**
- 359.Upper portion of IAFT 1752 is submitted to ____ office as a voucher.
 (A)Defence Ministry (B)Accounts (C)Commercial(D)None of these **Ans)B**

360. On a Check Soldier Ticket, Free allowance of luggage is ___ kgs for all classes.
(A) 20 (B) 40 (C) 50 (D) 70 **Ans) B**
361. For SC / ST students, monthly season tickets are issued on payment of ___ of normal student monthly season ticket fare.
(A) 25 (B) 50 (C) 60 (D) 100 **Ans) B**
362. The income-certificate produced to get Izzat Season Ticket, is valid for ___ years.
(A) 1 (B) 2 (C) 3 (D) 5 **Ans) B**
363. Circular Journey Ticket holders, have to pay ___ charges for each leg of journey.
(A) Basic fare (B) Reservation Charges
(C) Superfast Supplementary Charges (D) None of these **Ans) B**
364. Market Vendor Season Tickets are issued for travel in ___ class only.
(A) II class (B) I class (C) Both A & B (D) None of these **Ans) A**
365. Expand UTS: **Ans) Unreserved Ticketing System**
366. Indrail Pass is issued only when a valid passport is presented at the time of purchase and on payment of fares in _____.
(A) convertible foreign currency. (B) Indian currency
(C) Both A & B (D) None of these. **Ans) A**
367. Non-Hindi speaking states come under _____ region **Ans) C**
368. Andhra Pradesh and Kerala states come under region _____. **Ans) C**
369. Communications between Central Govt. Offices in Region A shall be in _____. **Ans) Hindi**
370. Communications between Central Govt. Offices in Region B or C shall be in _____. **Ans) Hindi or English.**
371. Representations may be submitted by an employee in _____. **Ans) Hindi**
372. Translate Commercial Department in Hindi: **Ans) Vaaniya Vibhag**
373. Name any one state in Region 'A' **Ans) Bihar**
374. Needlessly interfering with means of communication in a train is dealt with under section _____ of Indian Railway Act.
(A) sec 141 (B) sec 137 (C) sec 140 (D) sec 147 **Ans) A**
375. Any person found smoking on railway premises is liable to a fine of Rs. 200 under section _____ of the Railways Act.
(A) sec 165 (B) sec 166 (C) sec 167 (D) sec 168 **Ans) C**
376. Person found transferring his reserved ticket with business motive should be dealt as per section _____ of Railway Act 1989.
(A) 141 (B) 143 (C) 142 (D) 144 **Ans) B**
377. Section _____ of Railway Act 1989 deals with exhibition/surrender of tickets
(A) 54 (B) 64 (C) 66 (D) None of these **Ans) A**
378. Hawking & Begging in railway premises is prohibited under sec _____ of Indian Railway Act.
(A) 141 (B) 142 (C) 143 (D) 144 **Ans) D**
379. Male persons travelling in ladies compartment is dealt with under sec _____ of Indian Railway Act.
(A) 160 (B) 161 (C) 162 (D) 163 **Ans) C**
380. Unlawfully bringing of dangerous goods is dealt with under section _____ of Indian Railway Act.
(A) 162 (B) 163 (C) 164 (D) 165 **Ans) C**
381. The extent of liability of railway administration in case of death or injury to a passenger in an accident is stipulated under section _____.
(A) 123 (B) 124 (C) 125 (D) 126 **Ans) B**
382. Exhibition of train timings at station is a statutory obligation of the Railways as per section _____ of Indian Railway Act.
(A) 48 (B) 49 (C) 50 (D) 47 **Ans) B**

383. If a ticket is returned for cancellation, the Railway Administration shall grant refund as per section _____ of Indian Railway Act.

(A) 50 (B) 51 (C) 52 (D) 53 **Ans) C**

384. Quarterly season ticket fare is ____ times of monthly season ticket fare

(A) 2.7 (B) 2.5 (C) 2 (D) 1.5 **Ans) A**

385. Articles exempted from weightment on II class ticket are []

(A) Umbrella (B) Walking stick (C) Tiffin box (D) All these **Ans) D**

386. Break journey period is _____ days excluding the date of arrival and departure.

(A) One day (B) 2 days (C) 8 days (D) No limit **Ans) B**

387. In case of temporary disability, doctor certificate given to a Orthopedically Handicapped passenger is valid for ____ years

(A) 2 (B) 5 (C) 10 (D) life long **Ans) B**

388. Sr. Citizen concession is not allowed by _____

(A) Rajdhani / Shatabdi (B) Duronto
(C) Garib Rath (D) None **Ans) C**

389. Immediately after taking over the charge a TE/TTE must declare ____

(A) Imprest Cash (B) Private Cash
(C) Earnings (D) None of these **Ans) B**

390. Modification on reserved ticket is permitted only ____ times.

(A) Two (B) One (C) No limit (D) Three **Ans) B**

391. Luggage is booked on the strength of valid _____ **Ans) Pass or Ticket**

392. When passenger travelling under E-ticket is not able to produce Original ID proof, he will be treated as _____

(A) Traveling without Ticket (B) Rs. 50/- is collected
(C) Permitted to travel (D) None of these **Ans) A**

393. Fully Waitlisted E-ticket holder is _____

(A) Not permitted to travel
(B) Permitted to travel in General coach
(C) Permitted to travel in lower class
(D) TTE can permit **Ans) A**

394. System upgraded passenger on occupation of upgraded seat/berth shall _____

(A) Pay difference of fare (B) Pay Reservation fee
(C) Pay 10% of fare (D) Not pay any charges. **Ans) D**

395. Complaint book consist of ____ number of foils

(A) 5 (B) 1 (C) 2 (D) 3 **Ans) D**

396. RAC facility is not available in _____

(A) SL Class (B) AC 2 tier (C) AC 3 tier (D) AC I Class **Ans) D**

397. Sleeping accommodation is provided between ____ & ____ hours

(A) 18:00 to 06:00 (B) 19:00 to 07:00
(C) 20:00 to 08:00 (D) 21:00 to 06:00 **Ans) D**

398. Modification on a reserved ticket is permitted _____

(A) Once (B) Twice (C) Thrice (D) None of these **Ans) A**

399. Maternity Leave is granted to female railway employees for ____ days

(A) 120 (B) 180 (C) 200 (D) 220 **Ans) B**

400. Gulbarga is recently re-named _____

Ans) Kalaburagi

401. Which Indian state has no railway station?

(A) Meghalaya (B) Mizoram (C) Manipur (D) None of these **Ans) A**

402. The _____ is a luxury-train service, frequently hauled by a steam locomotive, to promote tourism in Rajasthan.

Ans) Palace On Wheels

403. Rail Coach Factory is in _____

Ans) Kapurthala, Punjab

404. The language that is written from right to left is?
 (A) Kashmiri (B) Sindhi (C) Both A & B (D) None of these **Ans) C**
405. Remittance of Station Cash is done once in two days. (Say True or False) **Ans) (False)**
406. In case of group concessions, the entire group should travel by the same train.
 (Say **True** or False)
407. The particulars that are mandatory to be printed on a journey ticket as per section 50 of Railway Act 1989
 [A] Station from and station to [B] Fare [C] Class [D] All these
Ans) D
408. Free allowance of luggage for II class season ticket is
 [A] 15 kgs. [B] 10 kgs. [C] 5 kgs. [D] 35 kgs. **Ans) B**
409. Minimum cancellation charge per passenger in sleeper class is
 [A] Rs. 240/- [B] Rs. 200/- [C] Rs. 180/- [D] Rs. 120/- **Ans) D**
410. Free allowance of luggage on AC I class ticket per passenger is
 [A] 70 kg [B] 150 kg [C] 50 kg [D] 100 kg **Ans) A**
411. The Railway distances are computerised through ____ Application
 (A) TMS [B] RBS [C] PMS [D] RMS **Ans) B**
412. CE in D&AR terminology means _____
Ans) Charged Employee
413. The periodicity of stock verification in store is once in ____ years
 (A) 2 (B) 3 (C) 4 (D) 5 **Ans) B**
414. School passes are granted according to _____
 (A) calendar year (B) Academic year
 (C) Financial year (D) None of the above **Ans) B**
415. Maximum limit for accumulation of LHAP is _____ days
 (A) 240 (B) 180 (C) 300 (D) No limit **Ans) D**
416. Supplementary charges are collected for travelling by **Superfast** trains.
417. The charges collected for detention of rolling stock i.e. wagons etc. is **Demurrage** charges.
418. The head quarters of East Coast Railway is **Bhubaneswar**.
419. Children below the age of **5** years are carried free.
420. The minimum penalty collected for travelling without ticket is Rs. **250/-**.
421. The Divisional Railway Manager of Secunderabad Division is **Shri Anand Bhatia**.
422. **MDR** is the code for Madira.
423. The cancellation charge per passenger for unreserved untraveled tickets is Rs. **30/-**.
424. The maximum number of persons that can be booked on a reserved ticket is **6**.
425. Announcements at stations are to be made in **three** languages.
426. An EFT book consists of 100 folios. (Say, True/False). **Ans) True**
427. TIA means Travelling Inspectors of Accounts (Say, True/False). **Ans) True**
428. The colour of Excess Fare Tickets (EFT) is white, whether local or foreign (Say, True/False). **Ans) True**
429. Remittance of station cash is done once in two days. (Say, True/False). **Ans) True**
430. The accounts foils of railway receipts are sent to **accounts** office.
431. Paternity Leave given to a male railway servant should be availed within **six** months from the birth of child.
432. Doctors get ____% concession on submission of Registration Certificate issued by Indian Medical Council and an undertaking to render medical assistance to needy passengers during journey.
 (A) 10 (B) 20 (C) 30 (D) 40 **Ans) A**
433. SC Railway is formed on _____
02nd October 1966.
434. Biggest junction of 'SC' Railway is _____
Vijayawada.
435. The capacity of a Sleeper Class coach (generally) is ____ berths. **72**

436. Full form of ZRTI is

Zonal Railway Training Institute.

437. Indian Railways Institute of Signal Engineering & Telecommunications is situated at **(Secunderabad)**

438. Quarter can be retained for ____ on normal rent on transfer. (two months)

439. Prior permission of administration would be needed for use of Railway premises for holding meetings of recognized unions. (say **true** or false)

440. TTEs are medically tested for fitness in ____ class. **(B/2).**

441. Clerical staff are medically tested for fitness in ____ class. **(C/2)**

442. The excess fare tickets (EFT) are prepared in ____ foils **(Three).**

443. Can two consecutive season-tickets be issued to one passenger. (Say, True/False).

444. To avail Sr. Citizen concession in Railways, a female passenger should have completed ____ years of age. **Ans) 58 yrs.**

445. Section ____ deals with supply of tickets on payment of fares. **Ans) sec 50**

446. No. of languages mandatory on II class unreserved printed card tickets are ____ **Ans) 3**

447. Soldier Ticket is issued in exchange of military warrant No. ____ **Ans) IAFT 1707**

448. Allahabad is renamed ____ **Ans) Prayagraj**

449. Cancer patients travelling to and from hospital

(A) can break journey

(B) cannot break journey

(C) can break journey only once

(D) can break journey twice

Ans) B

450. Student concession is allowed in ____

(A) Sleeper class only

(B) First class only

(C) AC

(D) All the above

Ans) A

451. ID cards issued for season ticket is valid for ____ years

(A) 2 (B) 3 (C) 4 (D) 5

Ans) D

452. ____ contains details of various concession allowed by Railways in fares.

(A) Coaching Tariff No. 24, Part I, Vol II

(B) Coaching Tariff, Part II

(C) Coaching Tariff, Part III

(D) Coaching Tariff, Part IV

Ans) A

453. Chief Commercial Manager of Zonal Railways is provided with ____ metal pass.

(A) Gold (B) Silver (C) Bronze (D) Platinum

Ans) B

454. Concession is not admissible in respect of ____

(A) Reservation charges (B) Superfast surcharge

(C) Safety surcharge (D) All of these

Ans) D

455. Free allowance of luggage in AC 2 Tier is ____

(A) 40 kgs (B) 50 kgs (C) 60 kgs (D) 70 kgs

Ans) D

456. The fare of season tickets is rounded off to nearest ____

(A) 5/- (B) 10/- (C) 30/- (D) 50/-

Ans) A

457. Head of Commercial Department at Zonal Railway is ____

(A) PCCM (B) CPRO (C) PCMM (D) PCEE

Ans) A

458. The Indian Railway Act came into force in the year ____

(A) 1969 (B) 1979 (C) 1989 (D) 1999

Ans) C

459. Maximum number of EFTs that can be in possession of a ticket checking staff is ____

(A) 1 (B) 2 (C) 3 (D) 4

Ans) C

460. A "e-ticket" passenger found travelling without original ID will be

(A) Treated as Travelling without Ticket

(B) Permitted to travel

(C) 50% of the fare is collected

(D) Full fare is collected

Ans) A

461. Untoward incident is dealt under section _____ of the Indian Railways Act.

(A) 123 (B) 124(a) (C) 125 (D) 126

Ans) B

462. The excess charge levied by a Ticket Checking staff shall be equal to the fare payable subject to a minimum of Rs. _____

(A) 30/- (B) 50/- (C) 100/- (D) 250/-

Ans) D

463. PCT stands for _____

Ans) Printed Card Ticket

464. Alphabetical codes of commercial locations of IR is issued by _____

(A) IRSDC (B) IRCTC (C) IRCA (D) None of these

Ans) C

465. Under what Rule of the Railway (D&A) Rules, 1968, Major penalty can be imposed without enquiry

(A) 09 (B) 14 (C) 12 (D) None of these

Ans) B

466. Jzzat season tickets are issued for a maximum distance of _____ kms.

(A) 80kms (B) 100kms (C) 150kms (D) 125kms

Ans) C

467. Full form of PGRM is _____ **Ans) Public Grievance Redressal Machinery**

468. For reserving a special coach/train, the service charge levied is _____ %

(A) 12% (B) 15% (C) 20% (D) 30%

Ans) C

469. Superfast charge for AC 3 Tier is _____

(A) 20/- (B) 30/- (C) 40/- (D) 50/-

Ans) B

470. Declaration of private cash before signing on for duty is mandatory for _____

(A) Commercial Clerks (B) ECRCs (C) Ticket checking staff (D) All the above

Ans) D

471. Unreserved Tickets can be booked through Mobile App of the passenger is located in the area with a radius of _____ Kms. of Track/Station

(A) 2 (B) 5 (C) 10 (D) No restriction

Ans) B

472. Imprest cash supplied to the station is to be shown on _____ side of balance-sheet.

(A) Debit side (B) Credit side (C) Both Debit & Credit (D) None of these

Ans) C

473. Telangana comes under _____ region as per Official Language Rules.

(A) A (B) B (C) C (D) D

Ans) C

474. Communications from Central Govt. Offices to States or Persons in Region 'C' shall be in

Ans) English

475. Railway Claims Tribunals on SCR are located at _____

(A) Amaravathi (B) Secunderabad (C) Both A&B (D) None of these

Ans) B

476. The date of increment for railway employees is _____

(A) 1st January (B) 1st March (C) 1st May (D) 1st July

Ans) D

477. System printed 4 digit number should tally with the last 4 digits of _____

(A) Random No. (B) UTS No. (C) PNR No. (D) Stock No.

Ans) D

478. Number of sets of Privilege Pass entitled to a Gazetted Officer is _____

(A) 4 (B) 5 (C) 6 (D) 7

Ans) C

479. Ticket are issued on the basis of _____

(A) Priority

(B) Competency

(C) First-cum-first-serve

(D) None of these

Ans) C

480. A brother who is below _____ years of age can be a dependent to be included in the pass declaration(if father is not alive.)

(A)18 (B)21 (C)22 (D)25

Ans)B

481. Employees with II Class pass are allowed in Guard's Break van.(Say, True/False)

482. A Station Master is capable to cancel a train.(Say, True/False)

483. TRC's are issued by the Chief Commercial Manager (Say,True/False)

484. Cash Remittance Note will be prepared separately for coaching and goods (Say,True/False)

485.Under COE Scheme, _____days Special Casual Leave is granted to Outstanding Sport-person

(A)30 (B)90 (C)120 (D)330

Ans)D

486.To reserve a Sr.Citizen ticket, proof of birth is_____

(A)not required to book a ticket.

(B)Required to book a ticket.

(C) None of these

Ans)A

487.Dynamic fare structure is applicable to _____

(A)Rajdhani Express

(B)Shatabdi Express

(C)Both A & B

(D)None

Ans)C

488.Element of concession for Orthopaedically handicapped person by 3AC of Rajdhani Express is__

(A)25% (B)50% (C)75% (D)None of these

Ans)A

489.Medical Certificate issued to a Deaf &Dumb person aged 36 years is valid for_____years.

(A)2 (B)4 (C)5 (D)Life long

Ans)C

490. Who appoints IO?

(A)DA (B)CE (C)Both (D)None of these

Ans)A

491.Recorded warning _____

(A)will be entered in SR

(B)will not be entered in SR

(C)will be recorded by employee

(D)None of these

Ans)A

492.Maternity Leave of 180 days is admissible for third child.(Say,True /False)

493.Retention of a railway-quarter in case of transfer is allowed for _____months.

(A)1 (B)2 (C)3 (D)6

Ans)B

494._____day of Special Casual Leave may be granted to a railway servant for donation of blood.

(A)1 (B)2 (C)3 (D)6

Ans)A

495. The names of the children below 5 years are to be written on application.

496.

(Say, True/False)

Ans)True

496.Group Booking at a reservation counter starts at _____hrs. **Ans)0815hrs.**

497.EOL can be granted for a maximum period of _____years.

(A)2 (B)3 (C)4 (D)5

Ans)D

498.General Managers are issued with _____metal pass.

(A)Bronze (B)Silver (C)Gold (D)Platinum

Ans)C

499. An unconfirmed PRS ticket can be cancelled after train's departure. (Say True/False).

500. Which of the following is the busiest suburban railway network in India?

- A. Chennai Suburban Railway
- B. Lucknow - Kanpur Suburban Railway
- C. Kolkata Suburban Railway
- D. Mumbai Suburban Railway

Ans: D
