



**SOUTH CENTRAL RAILWAY**

No.SCR/P-HQ/227/EC/Vol.III

Headquarters Office,  
Personnel Branch,  
Secunderabad.  
Dt: 01/05/2024.

All Concerned

Sub: -Selection to the ex-cadre post of Instructor ( Commercial )  
Level-7 of 7<sup>th</sup> CPC Pay Matrix, at ZRTI/MLY.  
Ref:-PCCM/SC's Letter No.C.415/E/CC&CI/Genl/2024 Dt:01.05.2024

\*\*\*

A sample questions booklet for selection to the post of ex-cadre post of Instructor (Commercial ) Level-7 of 7<sup>th</sup> CPC Pay Matrix, at ZRTI/MLY is uploaded in official website [www.scr.indianrailways.gov.in](http://www.scr.indianrailways.gov.in).

The questions are only indicative in nature.

Actual question paper may contain questions not only from sample questions booklet but also covering from the syllabus.

The candidates may note this point.

Encl: As above

*g/lu*  
*1/5/2024*

**( SK PEERBABU )**

APO/Trf

for Principal Chief Personnel Officer

Copy to: Dy/CPO/IR- for information and requested to upload the Sample question booklet in the official website [www.scr.indianrailways.gov.in](http://www.scr.indianrailways.gov.in)

**QUESTION BANK**

|     |                                                                                                                                                                                                                                        |   |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 1.  | The Fixed Tariff of catering items to be provided in Rajdhani/ Shatabdi/Duronto trains is fixed by<br>(A) PCCM<br>(B) IRCTC<br>(C) Railway Board<br>(D) GM                                                                             | C |
| 2.  | Which of the following are the features of Catering Policy 2017<br>(A) Third Party of Mobile Unit & Base kitchens<br>(B) Unbundling of catering service<br>(C) Establishment of base kitchens<br>(D) All of the above                  | D |
| 3.  | Menu and Tariff of Ala-Carte items to be served in Static Catering units is decided by<br>(A) IRCTC<br>(B) Railway Board<br>(C) Zonal Rlys.<br>(D) DRM                                                                                 | C |
| 4.  | Which of the following are not provided with reservation for allotment of Special Minor Catering Units<br>(A) Schedule Caste<br>(B) People below Poverty line<br>(C) War widows and widows of Rly. Employees<br>(D) None of the above. | D |
| 5.  | Which of the following catering units is permitted to have market driven rates of food items<br>(A) Cell kitchen<br>(B) Food plaza<br>(C) Refreshment room<br>(D) Base kitchen                                                         | B |
| 6.  | Which of the following is not defined as a major unit as per catering policy 2017<br>(A) Jan Ahar<br>(B) (B) Train Side vending<br>(C) (C) Automatic Vending Machines<br>(D) Refreshment Rooms at B category station                   | D |
| 7.  | The Multi-Purpose stalls are allowed to sell the following items<br>(A) Items of local and regional importance<br>(B) (B) PAD items<br>(C) Book/Magazines<br>(D) All of the above                                                      | D |
| 8.  | At A1 to C category stations, the reservation in allotment of Multi-Purpose Stalls is<br>(A) 25%<br>(B) 49.5%<br>(C) 35%<br>(D) 33%                                                                                                    | A |
| 9.  | At D to F category stations, the reservation in allotment of Multi-Purpose Stalls is<br>(A) 25%<br>(B) 49.5%<br>(C) 35%<br>(D) 33%                                                                                                     | B |
| 10. | FSSAI means _____<br>(A) Food Samples Selection and Analysis of India<br>(B) Fire Safety and Standards Authority of India<br>(C) Fire Safety and Standards Association of India<br>(D) Food Safety and Standards Authority of India    | D |
| 11. | While issuing new catering policy 2017, platform vending was not permitted. However later vide _____ Board's commercial circular, PF vending is permitted.<br>(A) CC 61 of 2017<br>(B) CC 52 of 2018<br>(C) CC 56 of 2018              | B |

|     |                                                                                                                                                                                                                                                 |   |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | (D) CC 21 of 2017                                                                                                                                                                                                                               |   |
| 12. | The percentage of reservation in GMUs at all category of stations is _____<br>(A) 25%<br>(B) 49.5%<br>(C) 50%<br>(D) NIL                                                                                                                        | D |
| 13. | The percentage of reservation in SMUs at A1 to C category of stations is _____<br>(A) 25%<br>(B) 49.5%<br>(C) 50%<br>(D) NIL                                                                                                                    | A |
| 14. | The tenure of Food Plaza is _____ years<br>(A) 5<br>(B) 7<br>(C) 9<br>(D) 10                                                                                                                                                                    | C |
| 15. | The level of committee members in standing tender committee for allotment of catering units at A1 to C category of stations is _____<br>(A) JA grade officers<br>(B) Sr. scale officers<br>(C) Junior scale officers<br>(D) SAG level officers  | B |
| 16. | The level of committee members in standing tender committee for allotment of catering units at D, E & F category of stations is _____<br>(A) JA grade officers<br>(B) Sr. scale officers<br>(C) Junior scale officers<br>(D) SAG level officers | C |
| 17. | New Multi-Purpose Stalls Policy was issued vide Board's Commercial Circular _____<br>(A) 20 of 2017<br>(B) 21 of 2017<br>(C) 52 of 2017<br>(D) 61 of 2017                                                                                       | D |
| 18. | The tenure of all MPS stalls shall be for a period of _____ years<br>(A) 5<br>(B) 8<br>(C) 9<br>(D) 10                                                                                                                                          | A |
| 19. | The ceiling limit for holding MPS shall be _____ per Division.<br>(A) 5<br>(B) 8<br>(C) 9<br>(D) 10                                                                                                                                             | A |
| 20. | The maximum a licensee can hold MPS stalls per Zone is _____.<br>(A) 5<br>(B) 8<br>(C) 9<br>(D) 10                                                                                                                                              | D |
| 21. | For transfer of MPS license to legal heir in case of death of original licensee, an application to be submitted within _____ month/s of such incident.<br>(A) 1<br>(B) 2                                                                        | C |

|     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | (C) 3<br>(D) 4                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |   |
| 22. | The percentage of reservation allowed in allotment of MPS for SC category at D, E & F stations is _____.<br>(A) 10%<br>(B) 12%<br>(C) 15%<br>(D) 20%                                                                                                                                                                                                                                                                                                                                                                                            | B |
| 23. | The level of committee members in standing tender committee for allotment of MPS at A1 to C category of stations is _____.<br>(A) JA grade officers<br>(B) Sr. scale officers<br>(C) Junior scale officers<br>(D) SAG level officers                                                                                                                                                                                                                                                                                                            | B |
| 24. | The tender committee dealing with MPS shall comprise of three members of which one from commercial, one from accounts and the third member from department.<br>(A) Civil Engineering<br>(B) Operating<br>(C) Personnel<br>(D) Nominated by Accepting authority.                                                                                                                                                                                                                                                                                 | D |
| 25. | For SMUs at all categories of stations, the bidders should be:<br>(A) Individual/sole Proprietor<br>(B) Partnership firms<br>(C) Companies<br>(D) Registered Cooperatives / Self Help groups                                                                                                                                                                                                                                                                                                                                                    | A |
| 26. | There shall be a provision of _____ sub quota for women in allotment of each of the reserved category of minor catering units/MPS. The sub –quota will also apply in general category:<br>(A) 33 %<br>(B) 25 %<br>(C) 12 %<br>(D) 20 %                                                                                                                                                                                                                                                                                                          | A |
| 27. | Menu and tariffs for Food Plaza, Food Courts and Fast Food units will be decided and fixed by<br>(A) Railway Board<br>(B) IRCTC<br>(C) Zonal Railways<br>(D) Divisions                                                                                                                                                                                                                                                                                                                                                                          | B |
| 28. | Zonal Railways shall be permitted to introduce innovative/new initiatives in catering on stations with the concurrence of Associate Finance and approval of General Manager. Tenure of such initiatives shall be<br>(A) One year with the approval of DRM.<br>(B) One year extendable to second year with approval of GM.<br>(C) One year, extendable to second year with the approval of GM. Further, extension for remaining period of the full tenure (05 years) with approval of Railway Board.<br>(D) Five years with the approval of DRM. | C |
| 29. | The existing Bookstall/table (other than philanthropic), Misc stalls/trolley, Chemist stalls/corner, etc shall be given an option to convert to MPS subject to payment of License Fee as per MPS policy for a tenure of _____ from the date of conversion into MPS.<br>(A) 3 years<br>(B) 4 years<br>(C) 5 years<br>(D) 10 years                                                                                                                                                                                                                | C |
| 30. | Over S.C. Railway, shortlisted firms have to pay segment wise non-refundable registrations fees of Rs. _____ to supply PAD items for sale in minor static catering units over S.C. Railway/PDW in non-mandatory Rail Neer units over S.C. Rly & at units having short supply of Rail Neer.<br>(A) 1 Lakh                                                                                                                                                                                                                                        | C |

|     |                                                                                                                                                                                                                                                                                                                                          |   |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | B) 2 Lakhs<br>C) 3 Lakhs<br>D) 4 Lakhs                                                                                                                                                                                                                                                                                                   |   |
| 31. | One- time non-refundable registration fees of Rs. _____ + GST ( as applicable) shall be paid online by the entity before starting participating in Commercial Earning and NFR e-Auctions.<br>A) 5,000<br>B) 15,000<br>C) 20,000<br>D) 10,000                                                                                             | D |
| 32. | In e-Auction, identification of assets and preparation of lots shall require the approval of an officer of _____ or above.<br>A) Sr. Scale<br>B) JAG level<br>C) SAG Level<br>D) Jr .Scale                                                                                                                                               | D |
| 33. | In e-Auction, Auction catalogues shall be published minimum _____ days before the start of the auction.<br>A) 10 days<br>B) 15 days<br>C) 20 days<br>D) 25 days                                                                                                                                                                          | B |
| 34. | In e-Auction, ACO shall ensure that the 'slabs' of estimated annual revenue /estimated total revenue for the lots included in auction catalogues is entered in to the system at least _____ days before the date of start of the auction ( excluding the day of start of action)<br>A) 07 days<br>B) 10 days<br>C) 15 days<br>D) 30 days | A |
| 35. | In e-Auction, _____ minutes cooling off period will be provided after start of auction.<br>A) 15 minutes<br>B) 30 minutes<br>C) 45 minutes<br>D) 10 minutes                                                                                                                                                                              | B |
| 36. | In e-Auction, if any bid is received in last 2 minutes of bid closing time for any lot, the auction closing time for the lot will be auto extended for _____ minutes.<br>A) 5 minutes<br>B) 15 minutes<br>C) 10 minutes<br>D) 2 minutes                                                                                                  | D |
| 37. | In e- Auction, a maximum of _____ auto extensions will be permitted.<br>A) 10<br>B) 15<br>C) 2<br>D) 30                                                                                                                                                                                                                                  | A |
| 38. | In e- Auction, Minimum Increment for submission of next higher bid value shall be _____ above the previous highest bid submitted against the lot.<br>A) 2%<br>B) 0.2 %<br>C) 5 %<br>D) 10 %                                                                                                                                              | B |
| 39. | In e-Auction, Earnest money deposit equal to _____ of the annual bid value/total bid value to be deposited online during the auction by the bidder through lien marking mechanism in IREPS.<br>A) 10%<br>B) 2%<br>C) 5 %<br>D) 20 %                                                                                                      | C |

|     |                                                                                                                                                                                                                                                                                                                                                             |   |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 40. | For contracts (other than leasing of parcel space) awarded through e-Auction process, payment of license fees by the contractor is _____.<br>A) Monthly<br>B) Half yearly<br>C) Yearly<br>D) Quarterly                                                                                                                                                      | D |
| 41. | For contracts awarded through e-Auction, the contractor may terminate the contract by giving a _____ notice to the Railway administration, after 'completion of six months of the contract period'.<br>A) 30 days<br>B) 3 months<br>C) 1 month<br>D) 45 days                                                                                                | A |
| 42. | For contracts awarded through e-Auction, Railway shall have the right to terminate the contract by giving a _____ notice.<br>A) 3 months<br>B) 30 days<br>C) 1 month<br>D) 45 days                                                                                                                                                                          | C |
| 43. | For contracts awarded through e-Auction, Railway shall have the right to terminate the contract ____ in case of extreme operational exigency.<br>A) With 3 months' notice<br>B) with 30 days<br>C) with immediate effect<br>D) with 45 days                                                                                                                 | C |
| 44. | In e-auction, to prevent repetition of false declaration regarding annual turnover by any contractor in e-Auction the contractor shall be suspended temporarily for _____.<br>A) 3 years<br>B) 3 months<br>C) 5 years<br>D) 90 days.                                                                                                                        | D |
| 45. | The contractor shall be suspended temporarily for 90 days upon repetition of such instance of false declaration of annual turnover in e-auctions on _____ different days within a year.<br>A) 03<br>B) 10<br>C) 05<br>D) 07                                                                                                                                 | A |
| 46. | A bidder /contractor debarred in e-auction shall not be eligible to participate in any bidding process (including e-Auctions) of any Railway unit for a period not exceeding _____ commencing from the date of debarment.<br>A) 5 years<br>B) 03 Years<br>C) 90 Days<br>D) 1 years                                                                          | B |
| 47. | For contracts awarded through e-Auction, penalties for defaulting the terms and conditions of the contract, passenger inconvenience, delay in contract execution, etc, the quantum of penalty shall not exceed _____ of the annual contract value or full value, whichever is lower, for the first irregularity.<br>A) 5 %<br>B) 10 %<br>C) 2 %<br>D) 0.2 % | C |
| 48. | For contracts awarded through e-Auction, penalties for defaulting the terms and conditions of the contract, passenger inconvenience, delay in contract execution, etc, the quantum of penalty shall not exceed _____ of the annual contract value or full value, whichever is lower, for the second irregularity.<br>A) 10 %<br>B) 2 %                      | D |

|     |                                                                                                                                                                                                                                                                                                                                                                           |   |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | C) 0.2 %<br>D) 5 %                                                                                                                                                                                                                                                                                                                                                        |   |
| 49. | For contracts awarded through e-Auction, penalties for defaulting the terms and conditions of the contract, passenger inconvenience, delay in contract execution, etc, the quantum of penalty shall not exceed _____ of the annual contract value or full value, whichever is lower, for the third or subsequent irregularity.<br>A) 10 %<br>B) 2 %<br>C) 0.2 %<br>D) 5 % | A |
| 50. | While allotting pantry cars for various Zonal Railways, first priority is given to<br>A) Long distance premier, superfast trains<br>B) Rajdhani, Duronto Express and other such premium trains<br>C) Mail & Express trains with more than 24 hours journey time either way<br>D) Remaining trains, preference to those where vestibules are provided.                     | B |
| 51. | While allotting pantry cars for various Zonal Railways, second priority is given to ____<br>A) Rajdhani, Duronto Express and other such premium trains<br>B) Mail & Express trains with more than 24 hours journey time either way<br>C) Long distance premier, superfast trains<br>D) Remaining trains, preference to those where vestibules are provided.               | C |
| 52. | While allotting pantry cars for various Zonal Railways, third priority is given to<br>A) Rajdhani, Duronto Express and other such premium trains<br>B) Remaining trains, preference to those where vestibules are provided<br>C) Long distance premier, superfast trains<br>D) Mail & Express trains with more than 24 hours journey time either way                      | D |
| 53. | While allotting pantry cars for various Zonal Railways, fourth priority is given to _____<br>A) Remaining trains, preference to those where vestibules are provided<br>B) Long distance premier, superfast trains<br>C) Mail & Express trains with more than 24 hours journey time either way<br>D) Rajdhani, Duronto Express and other such premium train                | A |
| 54. | Priority and allotment of pantry cars in train will be decided by _____.<br>A) Zonal Railway<br>B) Railway Board<br>C) Division<br>D) IRCTC                                                                                                                                                                                                                               | B |
| 55. | The amount payable by the Licensee to the Railways on periodical basis is :<br>(A) Reserved Price<br>(B) License fee<br>(C) Earnest Money Deposit<br>(D) Security Deposit.                                                                                                                                                                                                | B |
| 56. | What is meant by Contract value:<br>(A) Annual License fee of a contract<br>(B) Total license fee for the whole period of contract<br>(C) Half yearly License fee of a contract<br>(D) Quarterly License fee of a contract                                                                                                                                                | B |
| 57. | Which of the following Banks can participate in tenders for ATM contracts:<br>(A) Scheduled Commercial Banks<br>(B) Corporation Banks<br>(C) Private sector Banks<br>(D) All of the above                                                                                                                                                                                 | A |
| 58. | The total Contract period of ATMs contracts is :<br>(A) Three years<br>(B) One year<br>(C) Two years<br>(D) Five years.                                                                                                                                                                                                                                                   | D |

|     |                                                                                                                                                                                                                                            |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 59. | ATMs can be installed at which of the following places:<br>(A) Railway Station premises<br>(B) (B) Railway Schools<br>(C) Railway institute<br>(D) All the Above                                                                           | D |
| 60. | The authority to decide provision of new ATMs, extending the currency of ATMs etc lies with<br>(A) Sr.DCM<br>(B) ADRM<br>(C) DRM<br>(D) AGM                                                                                                | C |
| 61. | AC-Waiting Hall/ATMs/Cloak Rooms/Parking/NFR contracts are examples of:<br>(A) Earning contracts<br>(B) Expenditure contracts<br>(C) Works contracts<br>(D) None                                                                           | A |
| 62. | The maximum area that can be allotted for installation of ATMs is:<br>(A) 6 feet x 6 feet<br>(B) 7 feet x 7 feet<br>(C) 8 feet x 8 feet<br>(D) 5 feet x 5 feet                                                                             | A |
| 63. | Z- 652 head is accounted for _____ earnings<br>(A) Retiring Rooms<br>(B) (B) Other Sundry Receipts<br>(C) STD/PCO Booth earnings<br>(D) (D) Parking revenue                                                                                | B |
| 64. | Z- 221 head is accounted for _____ earnings<br>(A) Retiring Rooms<br>(B) Other Sundry Receipts<br>(C) STD/PCO Booth earnings<br>(D) Commercial Plot                                                                                        | A |
| 65. | Who can setup Tourist Facilitation Counters at Railway Stations?<br>(A) Indian Railway Catering and Tourism Corporation<br>(B) Indian Railway Stations Development Corporation<br>(C) Station Facility Management<br>(D) None of the Above | A |
| 66. | Door Step Banking MoU signed between South Central Railways and:<br>A) CMS agency<br>B) State Bank of India<br>C) India Post Office.<br>D) None of the above                                                                               | B |
| 67. | Cash collected from stations under Doorstep Banking concept will be credit to:<br>A) SBI account.<br>B) Commercial Account.<br>C) Rail Shakti Account.<br>D) None of the above                                                             | C |
| 68. | TR challan full form:<br>A) Treasury Remittance<br>B) Tariff Rates<br>C) Transfer Challan<br>D) None of the above.                                                                                                                         | A |
| 69. | TCW full form:<br>A) Traffic cheque witness<br>B) Traffic cheque withheld<br>C) Traffic cash witness<br>D) None of the above                                                                                                               | C |

|     |                                                                                                                                                                                                                                                                                                                                                            |   |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 70. | Under Door Step Banking, stations will handover _____ of the following to the cash pickup agent.<br>A) Cash<br>B) DD's<br>C) Bankers Cheque<br>D) All of the Above                                                                                                                                                                                         | D |
| 71. | _____ is nodal agency for Railway tourism products.<br>(A) IRCTC (B) SCR (C) Rly. Board (D) Northern Railway                                                                                                                                                                                                                                               | A |
| 72. | Which Railway Board Commercial Circular issued Operation of Theme-based "Bharat Gaurav Trains" over Indian Railways:<br>(A) Commercial Circular No.15 of 2021<br>(B) Commercial Circular No.14 of 2021<br>(C) Commercial Circular No.01 of 2021<br>(D) Commercial Circular No.02 of 2021                                                                   | B |
| 73. | Minimum, how many coaches can be requested by the Service provider under Bharat Gaurav Trains Scheme.<br>A) 15 coaches<br>B) 14 coaches<br>C) 16 coaches<br>D) 20 coaches                                                                                                                                                                                  | B |
| 74. | Service providers under Bharat Gaurav Trains has to pay Rake security Deposit of Rs: ____<br>A) 1,00,000 per Rake<br>B) 10,00,000 per Rake<br>C) 1,00,00,000 per Rake<br>D) (d) None of the Above                                                                                                                                                          | C |
| 75. | Bharat Gaurav Trains, Under Right to Use, Rakes shall be provided for a minimum period of _____ years.<br>A) 1 yr<br>B) 2 yrs<br>C) 3 yrs<br>D) 4 yrs                                                                                                                                                                                                      | B |
| 76. | Facilitation of Tourist Circuit Trains has been done under which policy ?<br>A) FTR policy<br>B) Swadesh Darshan Trains policy<br>C) Bharat Gaurav Trains Policy<br>D) Tourism policy                                                                                                                                                                      | D |
| 77. | The duty list of Non-Fare Revenue branch includes which of the following<br>A) Advertisement on wagons<br>B) Sponsorship of activities & events at stations<br>C) Interactive services in Railway premises<br>D) All of the above                                                                                                                          | D |
| 78. | The Duty list of Non-Fare Revenue Branch _____<br>i. Advertisement on wagons<br>ii. Sponsorship of activities & events at stations<br>iii. Interactive services in Railway premises<br>iv. Sidings and way-leave charges<br><br>(A) Includes only (i)<br>(B) Includes (i) & (ii)<br>(C) Includes (i), (ii) & (iii)<br>(D) Includes (i), (ii), (iii) & (iv) | C |
| 79. | The tenure of NINFRIS initiatives can be extended by one more year with the approval of _____<br>(A) GM<br>(B) PCCM<br>(C) DRM                                                                                                                                                                                                                             | C |

|     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | (D) Sr.DCM                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |   |
| 80. | <p>Which of the following does not form part of duty list of Non Fare Revenue Branch_____</p> <ul style="list-style-type: none"> <li>i. Advertisements on Railway Buildings, Loco Sheds, Production Units</li> <li>ii. Parking of Vehicles in Railway land other than stations</li> <li>iii. Licensing of Multifunctional Complexes</li> <li>iv. Sponsorship of activities and events at stations</li> </ul> <p>(A) Only (i)<br/>(B) Only (ii)<br/>(C) Only (iii)<br/>(D) Only (iv)</p> | C |
| 81. | <p>NFR with related to advertisements stands for:</p> <p>(A) Non-Freight revenue<br/>(B) New Fare Revenue<br/>(C) Non-Fare Revenue<br/>(D) New Freight Revenue</p>                                                                                                                                                                                                                                                                                                                      | C |
| 82. | <p>The Branch officer of which department will be the nodal officer at division level for handling NINFRIS proposals.</p> <p>(A) Accounts<br/>(B) Commercial<br/>(C) Engineering<br/>(D) None of the Above</p>                                                                                                                                                                                                                                                                          | B |
| 83. | <p>Which among the following is appointed as nodal agency for implementing Content on Demand policy (COD) over Indian Railways_____</p> <p>(A) IRCTC<br/>(B) Rail Tel<br/>(C) CRIS<br/>(D) IRCON</p>                                                                                                                                                                                                                                                                                    | B |
| 84. | <p>RDN With reference to Advertisement at stations stand for_____</p> <p>(A) Railway Digital Network<br/>(B) Railway Dual Network<br/>(C) Rail Direct Network<br/>(D) Rail Display Network</p>                                                                                                                                                                                                                                                                                          | D |
| 85. | <p>The Accountal of revenue earned from NFR contracts comes under Minor head_____</p> <p>(A) 600<br/>(B) 400<br/>(C) 500<br/>(D) 610</p>                                                                                                                                                                                                                                                                                                                                                | A |
| 86. | <p>Advertisement under Mobile assets policy is permitted on</p> <p>(A) Interior of the coaches<br/>(B) Exterior of the coaches<br/>(C) MEMU/DEMU<br/>(D) All of the above</p>                                                                                                                                                                                                                                                                                                           | D |
| 87. | <p>Advertisement under Out of Home (OOH) policy is permitted at which of the following locations.</p> <p>(A) Inside station Building<br/>(B) Out Side station building<br/>(C) Only on platforms<br/>(D) only on Rajdhani Express.</p>                                                                                                                                                                                                                                                  | B |
| 88. | <p>As per standard bid document issued by SCR, Security Deposit for Out of Home and Mobile Assets contracts is equivalent to _____ Months License fee of the 5<sup>th</sup> year.</p> <p>(A) 3<br/>(B) 9<br/>(C) 6<br/>(D) 8</p>                                                                                                                                                                                                                                                        | C |
| 89. | <p>Short term Proposals under Unsolicited Non fare Revenue policy should not Exceed _____ Months</p> <p>(A) 9<br/>(B) 6</p>                                                                                                                                                                                                                                                                                                                                                             | C |

|     |                                                                                                                                                                                                                                                  |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | (C) 3<br>(D) 1                                                                                                                                                                                                                                   |   |
| 90. | In case of Capital intensive NINFRIS proposal, General Manager may fix the Tenure of the NINFRIS proposal upto _____ Years<br>(A) 5<br>(B) 4<br>(C) 3<br>(D) 2                                                                                   | A |
| 91. | Who among the following are allowed to give advertisement on exterior of Train coaches without participating in tenders.<br>(A) Departments of Central Govt<br>(B) (B) Corporate sector<br>(C) Advertising agencies<br>(D) (D) Individual public | A |
| 92. | What is the one time registration fee to participate in E auction module of Commercial earning and NFR contracts.<br>A) Rs 10000<br>B) No registration fee Required<br>C) Rs 1000<br>D) Rs 5000                                                  | A |
| 93. | Duration of AC waiting hall contract awarded through E- auction is ---years.<br>A) 2<br>B) 5<br>C) 7<br>D) 10                                                                                                                                    | B |
| 94. | Who will fix the Reserve Price for Earning and NFR Contracts through E-Auction?<br>(A) DRM<br>(B) Sr.DFM<br>(C) Sr.DCM<br>(D) ADRM                                                                                                               | C |
| 95. | EMD of the Successful bidder will be.<br>A) Refunded<br>B) Kept as SD<br>C) Adjusted in LF<br>D) None of these                                                                                                                                   | B |
| 96. | In case of Commercial Earning and NFR Contracts awarded through E-Auction, grace period of ___ days is allowed for depositing the Licensee fee with penalty.<br>(A) 15<br>(B) 5<br>(C) 30<br>(D) 7                                               | D |
| 97  | Contract period for Pay & Use toilet contract awarded under ROMT<br>A) 15 years<br>(B) 5 Years<br>(C) 3 Years<br>(D) 10 Years                                                                                                                    | D |
| 98  | Stations are categorized into ___ number of categories based on the earnings and / or outward passengers.<br>(A) 9<br>(B) 10<br>(C) 12<br>(D) 8                                                                                                  | C |
| 99  | High level platforms are included in Minimum Essential Amenities (MEA) for Category stations on broad gauge.<br>(A) Only NSG<br>(B) SG<br>(C) HG<br>(D) All                                                                                      | D |
| 100 | As per categorization of stations for provision of Passenger Amenities, as urban station with $\leq 10$                                                                                                                                          |   |

|     |                                                                                                                                                                                                                                                                                                                 |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | crores of earnings and/or <= 10 million outwards passengers is classified as<br>(A)SG1<br>(B)SG2<br>(C)SG3<br>(D)SG4                                                                                                                                                                                            | C |
| 101 | In case the quantum of amenities on the basis of norms for Recommended Amenities is less than Minimum Essential Amenities, the actual minimum essential amenities to be provided can be modified with the approval of _____<br>(A)DRM<br>(B)GM<br>(C)PCCM<br>(D)PCE                                             | B |
| 102 | IRSDC stands for _____<br>(A) Indian Railways Standard Development Code<br>(B) Indian Railways Station Development Company<br>(C) Indian Railways Stations Development Corporation<br>(D) Indian Railways Standard for Disaster Code                                                                            | C |
| 103 | Which is the first station over South Central Railway to be handed over for development by IRSDC.<br>(A)Tirupati<br>(B)Vijayawada<br>(C)Secunderabad<br>(D)Hyderabad                                                                                                                                            | C |
| 104 | The database for maintaining the Passenger Amenities available at the stations, works proposed, works sanctioned etc., is called<br>(A)IREPS<br>(B)IRPSM<br>(C)TMS<br>(D)IRSDC                                                                                                                                  | B |
| 105 | The scheme of ADARSH stations was introduced in the year<br>(A)2010<br>(B)2009<br>(C)2008<br>(D)2011                                                                                                                                                                                                            | B |
| 106 | The powers to approve any amenities soliciting CSR funds for augmenting Passenger Amenities in the stations lies with<br>(A)Sr.DCM<br>(B)ADRM<br>(C)DRM<br>(D)PCCM                                                                                                                                              | C |
| 107 | General Manager shall have power to categorise a station as to which category if it is a place of Tourism importance or an important junction station.<br>(A)NSG3<br>(B)NSG4<br>(C)NSG6<br>(D)NSG5                                                                                                              | B |
| 108 | The tenure of the Passenger Amenities Committee is<br>(A)3yrs<br>(B)5yrs<br>(C)2yrs<br>(D)1yr                                                                                                                                                                                                                   | C |
| 109 | Which of the following is not included in the terms of reference of the Passenger Amenities Committee<br>(A) To check drinking water arrangements<br>(B) To ensure courtesy to passengers<br>(C) To check leakage of Revenue due to unauthorized travel<br>(D) To check condition of approach roads to stations | D |
| 110 | Which is not a category of Railway stations for provision of passenger amenities<br>(A)NSG6 (B)SG4 (C)HG3 (D)NSG1                                                                                                                                                                                               | B |
| 111 | The Stations categorized as NSG-1 should have minimum annual originating earnings of                                                                                                                                                                                                                            |   |

|     |                                                                                                                                                                                                                                      |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | (A)>500Crores<br>(B)>200 Crores<br>(C)>100Crores<br>(D)>50Crores                                                                                                                                                                     | A |
| 112 | The works of customer amenities are covered under _____ plan Head.<br>(A)PH16<br>(B)PH17<br>(C)PH42<br>(D)PH53                                                                                                                       | D |
| 113 | The categorisation of stations for provision of passenger amenities is revised once in every _ years.<br>(A)2<br>(B)3<br>(C) 5<br>(D)10                                                                                              | C |
| 114 | Which of the following Plan heads pertains to commercial department _____<br>(A)17<br>(B) 53<br>(C) 42<br>(D) A&B                                                                                                                    | D |
| 115 | The _____ is the Head of the Commercial Department at zonal level.<br>(A)General Manager<br>(B)Secretary to GM<br>(C)Principal Chief Commercial Manager<br>(D)Asst. General Manager                                                  | C |
| 116 | The overall commercial activities, which are also called as railway business, are of two types ____ and<br>(A)Freight and Coaching<br>(B)Operations and Maintenance<br>(C)Maintenance and Organisation<br>(D)Accounting and Auditing | A |
| 117 | Railway Board is in charge of Commercial as well as Operating Departments at the Board's level.<br>(A)General Manager<br>(B)Member Traffic<br>(C)Member(O&BD)<br>(D)Chairman                                                         | C |
| 118 | Head of Public Relations department at Zonal Railway is _____<br>[A]C PRO<br>[B]CCM<br>[C]COM<br>[D]Sr.DCM                                                                                                                           | A |
| 119 | Functions of Commercial department are _____<br>(A)Sale of transport<br>(B)Creation and development of traffic<br>(C)Maintaining public relations<br>(D)All                                                                          | D |
| 120 | Head of Public complaints at Divisional level is _____<br>(A)Sr.DCM<br>(B)ADRM<br>(C)Sr.DOM<br>(D)DRM                                                                                                                                | B |
| 121 | Hindi Day is celebrated on _____.<br>(A)16March<br>(B)14September<br>(C)26November<br>(D)22June                                                                                                                                      | B |
| 122 | Rail Madad was rolled out on<br>(A)15/07/2019<br>(B)15/08/2019<br>(C)15/08/2018<br>(D)None of the above                                                                                                                              | A |

|     |                                                                                                                                                                                                                                                                                                     |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 123 | Who have been given transactional rights in Rail Madad<br>(A)ADRM<br>(B)Railway Board<br>(C)Branch Officers<br>(D)Zonal Railway                                                                                                                                                                     | C |
| 124 | Which of the following is designated as level 1 for Redressal of complaints in RailMadad<br>(A)ADRM<br>(B)Branch Officer<br>(C)Divisional control<br>(D)Headquarters Control                                                                                                                        | C |
| 125 | What does SLA stands for in connection with Rail Madad<br>(A)Sanction level authority<br>(B)Service Level Authority<br>(C)Service Level agreement<br>(D)Senior Level Authority                                                                                                                      | C |
| 126 | Rail Madad integrates the following channels for registering complaints<br>(A)Web,App,SMS<br>(B)Web,Manual,138<br>(C)SMS,Manual,138<br>(D)139,Web,182                                                                                                                                               | A |
| 127 | What is CPGRAMS<br>(A) Centralized Public Grievance Redress and Monitoring system<br>(B) Centralized Passenger grievance Redress and Monitoring system<br>(C) Centralized Public Grievance Redress and Management system.<br>(D) Centralized Public Grievance Railway Commission Management System. | A |
| 128 | CPGRAMS complaints are addressed to _____<br>(A)Zonal Office<br>(B)PM's Office<br>(C)MR Office<br>(D)All of the above.                                                                                                                                                                              | D |
| 129 | CPGRAMS complaints are received through _____ web portal<br>(A)www.pgportal.gov.in<br>(B)IR web portal<br>(C)www.greivances.com<br>(D)None of the above.                                                                                                                                            | A |
| 130 | Head of Public complaints at zonal level is<br>(A)CCM<br>(B)AGM<br>(C)DRM<br>(D)COM                                                                                                                                                                                                                 | B |
| 131 | In how many regions the nation has been divided as per Official Language Policy 1976?<br>(A)5<br>(B)7<br>(C)3<br>(D)4                                                                                                                                                                               | C |
| 132 | Who is the Nodal officer for dealing with Public Complaints for Ministry of Railways<br>(A)Executive Director(PG)<br>(B)Member Staff<br>(C)Secretary/Railway Board<br>(D)Director/Public Relations/Railway Board                                                                                    | A |
| 133 | The criteria of passenger earnings for NSG2 category of station is _____<br>(A)10to20Cr<br>(B)20to100 Cr<br>(C)100 to500Cr<br>(D)More than 500C                                                                                                                                                     | C |
| 134 | What is the Official Language of India?                                                                                                                                                                                                                                                             | C |

|     |                                                                                                                                                                                                                 |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | (A)Urdu<br>(B)Telugu<br>(C)Hindi<br>(D)Tamil                                                                                                                                                                    |   |
| 135 | How many Languages have been included in the Eighth Schedule of the Constitution?<br>(A)19<br>(B)25<br>(C)22<br>(D)20                                                                                           | C |
| 136 | Withdrawals from Station Earnings is permitted for<br>[A]Funeral Advance<br>[B]Refund on tickets<br>[C]Refund on Perishable deposit and EMD<br>[D]All                                                           | D |
| 137 | Andhra Pradesh and Telangana State comes under which region as per Official Language policy?<br>(A) B<br>(B) C<br>(C) D<br>(D) A                                                                                | B |
| 138 | When was the Official Language Rules Passed<br>(A)1978<br>(B)1975<br>(C)1976<br>(D)1977                                                                                                                         | C |
| 139 | What is the Officially recognized Script of Rajbhasha Hindi?<br>(A)Devanagari<br>(B)Roman<br>(C)Persian<br>(D)English                                                                                           | A |
| 140 | The Standard Form Number used for suspension.<br>(A)1<br>(B)5<br>(C)11<br>(D)7                                                                                                                                  | A |
| 141 | In which part of the Constitution are the Article343 to 351 that gives information about Official Language available?<br>(A)12<br>(B)17<br>(C)20<br>(D)22                                                       | B |
| 142 | When Section 3(3)of the Official Language Act1963 came into being?<br>(A)1965<br>(B)1964<br>(C)1963<br>(D)1962                                                                                                  | A |
| 143 | The Right To Information Act is in force from _____<br>(A) 13 <sup>th</sup> September2005<br>(B) (B)24 <sup>th</sup> August2005<br>(C) 12 <sup>th</sup> October2005<br>(D) (D)1 <sup>st</sup> October2005       | C |
| 144 | For information under sub-sec.(1) of Sec.6 under RTI Act required by any person can be obtained from the PIO/APIO after payment of prescribed fees of _____<br>(A)Rs.20/<br>(B)Rs.30/<br>(C)Rs.50/<br>(D)Rs.10/ | D |

|     |                                                                                                                                                                                                                                                                                                                                  |   |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 145 | For information under sub-sec (5) of Sec.7 under RTI Act required by any person can be obtained from the PIO/APIO after payment of prescribed fees of _____<br>(A)Rs.20/<br>(B)Rs.30/<br>(C)Rs.50/<br>(D)Rs.10/                                                                                                                  | C |
| 146 | Consumer Protection (Amendment) Act, 2002, came into force w.e.f.<br>(A) March 15, 2003<br>(B) April 10, 2004<br>(C) August 10, 2003<br>(D) March 10, 2003                                                                                                                                                                       | A |
| 147 | As per Consumer Protection Act 2019, the District Forum has jurisdiction to entertain Consumer complaints where the value of goods/services complained against and the compensation, if any claimed is<br>(A) Rs.50 lakhs<br>(B) Upto Rs.1 Cr<br>(C) Exceeding Rs.1 Cr but not exceeding Rs.10 Cr<br>(D) Exceeding Rs.10 Cr      | B |
| 148 | As per Consumer Protection Act 2019, the State Commission has jurisdiction to entertain Consumer complaints where the value of goods/services complained against and the compensation, if any claimed, is<br>(A) Rs.50 lakhs<br>(B) Upto Rs.1 Cr<br>(C) Exceeding Rs.1 Cr but not exceeding Rs.10 Cr<br>(D) Exceeding Rs.10 Cr   | C |
| 149 | As per Consumer Protection Act 2019, the National Commission has jurisdiction to entertain Consumer complaints where the value of goods/services complained against and the compensation, if any claimed is<br>(A) Rs.50 lakhs<br>(B) Upto Rs.1 Cr<br>(C) Exceeding Rs.1 Cr but not exceeding Rs.10 Cr<br>(D) Exceeding Rs.10 Cr | D |
| 150 | Under RTI Act, the concerned information officer on receipt of a request, provide information or reject the request with a valid reason within days of receipt of application.<br>(A) 10<br>(B) 30<br>(C) 60<br>(D) 120                                                                                                          | B |
| 151 | Under RTI Act, if the information sought for, concerns the life and liberty of a person, the same shall be provided within _____ hours of receipt of the request.<br>(A) 12<br>(B) 24<br>(C) 48<br>(D) 60                                                                                                                        | C |
| 152 | The Central Chief Information Commissioner shall hold office for a term of years.<br>(A) 2<br>(B) 3<br>(C) 5<br>(D) 6                                                                                                                                                                                                            | B |
| 153 | State Chief Information Commissioner shall NOT hold office after attainment of ___ years of age.<br>(A) 58<br>(B) 60<br>(C) 62<br>(D) 65                                                                                                                                                                                         | D |
| 153 | The Central Consumer Protection Council (Central Council) shall meet as and when necessary but at least _____ meeting/s in a year.<br>(A) 1<br>(B) 2<br>(C) 3<br>(D) 4                                                                                                                                                           | A |

|     |                                                                                                                                                                                                             |   |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 154 | The State Consumer Protection Council (State Council) shall meet as and when necessary but at least _____ meeting/s in a year.<br>(A)1<br>(B) 2<br>(C)3<br>(D)4                                             | B |
| 155 | The Chairperson of the District Council Under Consumer Protection ACT shall be<br>(A)Judge of District Court<br>(B)Collector<br>(C)Member of Parliament of the area<br>(D)District Superintendent of Police | B |
| 156 | The President of the Central Consumer Redressal Commission shall hold office until the age of _____ years.<br>(A)60<br>(B)62<br>(C)65<br>(D)70                                                              | D |
| 157 | The Consumer Protection Act 2019 covers .<br>(A) E-Commerce Transactions<br>(B) E-Filing of Complaints<br>(C) Establishment of Central Consumer Protection Authority<br>(D) All of the above.               | D |
| 158 | There are a total of Chapters in Railway Act. 1989<br>(A)10<br>(B)12<br>(C)14<br>(D)16                                                                                                                      | D |
| 159 | There are a total of _____ sections in Railway Act. 1989<br>(A)100<br>(B)150<br>(C)200<br>(D)250                                                                                                            | C |
| 160 | Compensation on account of untoward incident is dealt under section _____ of Railway Act.<br>(A) 123<br>(B) 124<br>(C) 124A<br>(D) 125                                                                      | C |
| 161 | Prohibition on hawking and begging is given under section _____ of Railway Act.<br>(A)141<br>(B)142<br>(C)143<br>(D)144                                                                                     | D |
| 162 | Making a false report by a Railway Servant is dealt under section _____ of Railway Act.<br>(A)178<br>(B)179<br>(C)180<br>(D)181                                                                             | A |
| 163 | Who is the site in charge at an Accident location<br>(A)General Manager<br>(B)Senior most Officer at the site<br>(C)Station Master<br>(D)CCO                                                                | B |
| 164 | The Railway Act 1989 provides in _____ detail the legislative provisions regarding<br>(A)Railway Zones<br>(B)Construction and maintenance of works<br>(C)Passenger and employee services<br>(D)All of these | D |

|     |                                                                                                                                                                                                                                                                                                                                                  |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 165 | <p>The station receipts cannot be utilized for departmental expenditure in which of the following cases _</p> <p>(A) Cost of transport of sick and wounded persons to hospitals<br/>(B) Payment in cash to staff governed by Workmen's Compensation Rules<br/>(C) Refund of wagon registration fees<br/>(D) Refund of Excess Freight Charges</p> | B |
| 166 | <p>The Station receipts can be used in the payment for shrouds to cover dead bodies in Railway premises not exceeding _____ in each case.</p> <p>(A) Rs.3000/<br/>(B) Rs.2000/<br/>(C) Rs.5000/<br/>(D) Rs.10000/</p>                                                                                                                            | C |
| 167 | <p>Which article in the Constitution of India provides for language to be used in the Supreme Court and in the High Courts.</p> <p>(A) Art.346<br/>(B) Art.347<br/>(C) Art.348<br/>(D) Art.349</p>                                                                                                                                               | C |
| 168 | <p>From which of the following years Railway budget was <b>separated</b> from the General Budget.</p> <p>(A) 1945<br/>(B) 1924<br/>(C) 1952<br/>(D) 1950</p>                                                                                                                                                                                     | B |
| 169 | <p>From which of the following year Railway budget was <b>merged</b> with the General Budget.</p> <p>(A) 2016<br/>(B) 2017<br/>(C) 2018<br/>(D) 2019</p>                                                                                                                                                                                         | B |
| 170 | <p>The Nodal officer for implementation of E-office at the Zonal level is _____</p> <p>(A) Secy. To GM<br/>(B) AGM<br/>(C) PCMM<br/>(D) DGM/G</p>                                                                                                                                                                                                | D |
| 171 | <p>Full form of UMID</p> <p>(A) Unified Multipurpose Identification<br/>(B) Unique Medical Identification<br/>(C) Unique Multipurpose Identification<br/>(D) Unified Medical Identification</p>                                                                                                                                                  | B |
| 172 | <p>Who is the head of Transformation Cell at Railway Board?</p> <p>(A) Member Engineering<br/>(B) Member Staff<br/>(C) PED<br/>(D) Member Traffic</p>                                                                                                                                                                                            | C |
| 173 | <p>Transformation Cell has implemented new strategic initiative and innovative ideas decided during _____</p> <p>(A) Saksham<br/>(B) Rail Vikas Shivar<br/>(C) Rail Madad<br/>(D) Above all</p>                                                                                                                                                  | B |
| 174 | <p>Rashtriya Ekta Divas or National Unity Day is observed on</p> <p>(A) 31st October<br/>(B) 2nd October<br/>(C) 15th August<br/>(D) 20th August</p>                                                                                                                                                                                             | A |
| 175 | <p>The Railway servants (Discipline &amp; Appeal) Rules came into force on ____.</p> <p>(A) 1st October 1968<br/>(B) 21st October 1967<br/>(C) 20th October 1969</p>                                                                                                                                                                             | A |

|     |                                                                                                                                                                                                                                                                                                                                                                                                                      |   |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | (D)2ndOctober1968                                                                                                                                                                                                                                                                                                                                                                                                    |   |
| 176 | Form is used for imposition of minor penalty.<br>(A)SF5<br>(B)SF4<br>(C)SF11<br>(D)SF 1                                                                                                                                                                                                                                                                                                                              | C |
| 177 | Form is used for imposition of major penalty.<br>(A)SF5<br>(B)SF4<br>(C)SF11<br>(D)SF 1                                                                                                                                                                                                                                                                                                                              | A |
| 178 | No proceeding for revision shall be commenced until after the expiry of the period of limitation for.<br>(A)SF5<br>(B)Appeal<br>(C)10days<br>(D)Redressal                                                                                                                                                                                                                                                            | B |
| 179 | Rule 25.A of the RS(D&A) Rules deal with _____.<br>(A)Appeal<br>(B)Enquiry<br>(C)Review<br>(D)Revision                                                                                                                                                                                                                                                                                                               | C |
| 180 | An authority not lower than_____ shall impose the penalties of dismissal/ Removal / Compulsory retirement.<br>(A) The authority which actually appointed the railway servant to the relevant grade or post.<br>(B) The authority which is empowered to make appointment to that grade or post at the time of imposition of penalty.<br>(C) A or B<br>(D) None                                                        | C |
| 181 | _____authority fixes the date for inquiry and advises the charged employee.<br>(A)Disciplinary Authority<br>(B)Inquiry Officer<br>(C)Presenting Officer<br>(D)Personnel Department                                                                                                                                                                                                                                   | B |
| 182 | As per Rule 5 of RS (D&A)1968,A Railway Servant may be placed under suspension:<br>(A) Where a disciplinary proceeding against him is contemplated or is pending,<br>(B) Where, he has engaged himself in activities prejudicial to the interest of the security of The state.<br>(C) Where a case against him in respect of any criminal offence is under investigation, inquiry or trial.<br>(D) All of the above. | D |
| 183 | Appeal shall not be entertained unless preferred within _____ days.<br>(A)30<br>(B)15<br>(C)45<br>(D)20                                                                                                                                                                                                                                                                                                              | C |
| 184 | Rule3(C)of Railway Services(Conduct)Rules,1966dealswith_<br>(A) Promptness and Courtesy<br>(B) Observance of Government's policies<br>(C) Prohibition of sexual harassment of working women<br>(D) Taking part in politics and election                                                                                                                                                                              | C |
| 185 | Rule9ofRailwayServices(Conduct)Rules,1966dealswith_____<br>(A) Promptness and Courtesy<br>(B) Observance of Government's policies<br>(C) Prohibition of sexual harassment of workingwomen<br>(D) Criticism of Government                                                                                                                                                                                             | D |
| 186 | Rule13ofRailwayServices(Conduct)Rules,1966dealswith<br>(A) Promptness and Courtesy<br>(B) Accepting of Gifts                                                                                                                                                                                                                                                                                                         | B |

|     |                                                                                                                                                                                                                                |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | (C) Prohibition of sexual harassment of working women<br>(D) Criticism of Government                                                                                                                                           |   |
| 187 | Rule 18 of Railway Services (Conduct) Rules, 1966 deals with<br>(A) Movable, Immovable and Valuable Property<br>(B) Accepting of Gifts<br>(C) Prohibition of sexual harassment of working women<br>(D) Criticism of Government | A |
| 188 | Rule 22 of Railway Services (Conduct) Rules, 1966 deals with<br>(A) Movable, Immovable and Valuable Property<br>(B) Accepting of Gifts<br>(C) Consumption of Intoxicating Drinks and Drugs<br>(D) Criticism of Government      | C |
| 189 | Rule 2 (d) of Railway Servants (Pass) Rules, 1986 deals with _____<br>(A) Kinds of passes<br>(B) Competent authority to issue/sign a Pass/PTO<br>(C) Definition of family members<br>(D) Privilege pass                        | C |
| 190 | General Managers of Railways are entitled for _____ type of Duty Pass.<br>(A) Bronze<br>(B) Gold<br>(C) Silver<br>(D) Platinum                                                                                                 | B |
| 191 | Group A and B officers are entitled to sets of First Class-A Privilege passes per year.<br>(A) 8 sets<br>(B) 6 sets<br>(C) 10 sets<br>(D) 4 sets                                                                               | B |
| 192 | Group C and D officers are entitled to _____ sets of Privilege passes per year.<br>(A) 3 sets<br>(B) 6 sets<br>(C) 10 sets<br>(D) 4 set                                                                                        | A |
| 193 | How many sets of Post Retirement Complementary passes are admissible to Group A & B officers with Railway service more than 25 years?<br>(A) 3<br>(B) 4<br>(C) 2<br>(D) None                                                   | A |
| 194 | How many sets of Post Retirement Complementary passes are admissible to Group C officers with Railway service more than 20 years but less than 25 years?<br>(A) 3<br>(B) 4<br>(C) 2<br>(D) 1                                   | C |
| 195 | How many sets of Post Retirement Complementary passes are admissible to Group C officers with Railway service more than 25 years?<br>(A) 3<br>(B) 4<br>(C) 2<br>(D) None                                                       | C |
| 196 | From which year Railway Audit was separated from Accounts<br>(A) 1929<br>(B) 1941<br>(C) 1957<br>(D) 1962                                                                                                                      | A |
| 200 | From which year Railway Audit was separated from Accounts<br>(A) 1929<br>(B) 1941                                                                                                                                              | A |

|     |                                                                                                                                                                                                                                                     |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | (C) 1957<br>(D) 1962                                                                                                                                                                                                                                |   |
| 201 | The Audit at Zonal Level is conducted by<br>(A) FA&CAO and team<br>(B) Sr.Audit officer and team<br>(C) Director of Audit and team<br>(D) Sr.Traffic Inspector and team                                                                             | C |
| 202 | The maximum Time limit for Reply of Draft paras _____<br>(A) 4 Weeks<br>(B) 3 Weeks<br>(C) 5 Weeks<br>(D) 6 Week                                                                                                                                    | D |
| 203 | The replies to draft paras must be vetted by _____<br>(A) FA&CAO<br>(B) PCCM<br>(C) PCOM<br>(D) Pr. Director Audit                                                                                                                                  | A |
| 204 | The maximum time limit for disposal of grievance in CPGRAMS as per latest policy is ____<br>(A) 10 days<br>(B) 20 days<br>(C) 30 days<br>(D) 45 day                                                                                                 | C |
| 205 | The nomenclature of licensed porters has been modified since 2017 as _____<br>(A) Coolies<br>(B) Hamalis<br>(C) Sahayak<br>(D) None Of The Above                                                                                                    | C |
| 206 | The transfer of badges of deceased /Medically unfit Licensed porters is permitted in favour of the following _____<br>(A) Son & Daughter<br>(B) Spouse<br>(C) Brother/ Brother's Son OR Wife's Brother<br>(D) All the Above                         | D |
| 207 | The Licensed porters are covered under which scheme<br>(A) AYUSHMAN BHARATH<br>(B) UJWALA YOJANA<br>(C) RASHTRIYA SWASTHYA BIMA YOJANA<br>(D) ATAL PENSION SCHEME                                                                                   | C |
| 208 | IRPSM stands for :<br>(A) Indian Railways Profile System and Management<br>(B) Indian Railways Project System and Management<br>(C) Indian Railways Projects Sanctions and Management<br>(D) Indian Railways Passenger Services and Management      | C |
| 209 | What is the name of National Training Institute for Traffic Officers<br>(A) NAIR<br>(B) IRITM<br>(C) IRISSET<br>(D) IRIMEE                                                                                                                          | B |
| 210 | The web address <a href="https://scr.eoffice.railnet.gov.in">https://scr.eoffice.railnet.gov.in</a> is used to open which website.<br>(A) e-Office demo site<br>(B) e-Office production site<br>(C) e-Office training site<br>(D) None of the above | B |
| 211 | Which email id is used to login to the e-Office module?<br>(A) Gmail<br>(B) Yahoo<br>(C) NIC<br>(D) None of the above                                                                                                                               | C |

|     |                                                                                                                                                                                                                          |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 212 | What is the abbreviation of NIC: _____<br>(A) National Information Centre<br>(B) National Informatics Council<br>(C) National Institute Council<br>(D) National Informatics Centre                                       | D |
| 213 | What is the e-Office service which is used to work with the e-File<br>(A) Knowledge Management System<br>(B) Master Data Management<br>(C) e-File MIS Reports<br>(D) File Management System                              | D |
| 214 | What is the default view when the user logs on to the File Management System in e-Office<br>(A) Inbox of Files Section<br>(B) Inbox of Receipt Section<br>(C) Created to Receipt Section<br>(D) Created of Files Section | A |
| 215 | In what format the document has to be uploaded in order to be diarized in e-Office<br>(A) Microsoft Word<br>(B) Word pad<br>(C) Notepad<br>(D) PDF                                                                       | D |
| 216 | What should be the maximum size of the uploaded document in e-Office<br>(A) 15 MB (B) 20 MB (C) 25 MB (D) 30 MB                                                                                                          | B |
| 217 | Once a letter is diarised in e-Office and a unique number is allocated, then it becomes a _____<br>(A) Receipt<br>(B) File<br>(C) Acknowledgement<br>(D) None of the above                                               | A |
| 218 | In e-office when a new file is created, what is the colour of the file cover page<br>(A) Pink<br>(B) Green<br>(C) Blue<br>(D) Black                                                                                      | A |
| 219 | _____ Option is used to track the receipt or file which automatically gets updated as it moves from one user to another.<br>(A) Send<br>(B) Movement<br>(C) Edit<br>(D) Put in a File                                    | B |
| 220 | In e-Office, what functions can be performed in Yellow Note ?<br>(A) Make corrections<br>(B) Convert Yellow to Green note<br>(C) Cannot sign with DSC<br>(D) All of the above                                            | D |
| 221 | What does TOC mean in the e-File of e-office module.<br>(A) Table of Control<br>(B) Table of Correspondence<br>(C) Table of Contents<br>(D) Title of Correspondence                                                      | B |
| 222 | The basic object of Right to information Act :<br>(A) To empower the citizens<br>(B) Promote the transparency and accountability in the working of the Government<br>(C) Contain corruption<br>(D) All the above         | D |
| 223 | How many times does a ZRUCC meeting to be held in a year<br>(A) 2 times (B) 1 time (C) 3 times (D) quarterly                                                                                                             | C |

|     |                                                                                                                                                                                                        |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 224 | <p>DRUCC stands for</p> <p>(A) Divisional Railway Union Consultative Committee</p> <p>(B) Divisional Railway Users Consultative Committee</p> <p>(C) Both A and B</p> <p>(D) None</p>                  | B |
| 225 | <p>The Chairman of the ZRUCC committee is _____</p> <p>(A) Principal Chief Commercial Manager</p> <p>(B) Principal Chief Operating Manager</p> <p>(C) General Manager</p> <p>(D) Dy.General Manage</p> | C |
| 226 | <p>How many days of LAP in a calendar year, a permanent/ Temporary Railwayservant shall be entitled to get?</p> <p>(A) 20 days</p> <p>(B) 15 days</p> <p>(C) 30 days</p> <p>(D) 45 days</p>            | C |
| 227 | <p>How many days of LHAP in a year, can be credited to an employee</p> <p>(A) 30 days</p> <p>(B) 10 days</p> <p>(C) 20 days</p> <p>(D) 12 days</p>                                                     | C |
| 228 | <p>A female Railway employee shall be entitled to maternity leave for _____ days</p> <p>(A) 180 days</p> <p>(B) 120 days</p> <p>(C) 90 days</p> <p>(D) 130 days</p>                                    | A |
| 229 | <p>For miscarriage, including abortion of female employees, shall be entitled to Maternity leave _____.<br/>(A) 6 weeks<br/>(B) 45 days<br/>(C) 7 weeks<br/>(D) 43 days.</p>                           | B |
| 230 | <p>The Paternity leave _____admissible for male employees with less than twosurviving children is _____ days</p> <p>(A) 10 days</p> <p>(B) 20 days</p> <p>(C) 15 days</p> <p>(D) 25 days</p>           | C |
| 231 | <p>The maximum days of Leave on Average pay(LAP) that can be accumulatedis __ days</p> <p>A) 120</p> <p>(B) 180</p> <p>(C) 190</p> <p>(D) 300</p>                                                      | D |
| 232 | <p>LAP shall be credited to a Railway servant at the rate of _____</p> <p>(A) 2 ½ days per month</p> <p>(B) 3 days per month</p> <p>(C) 2 days per month</p> <p>(D) 1 ½ days per month</p>             | A |
| 233 | <p>How many days of LAP per year can be credited to school staff</p> <p>(A) 10 days</p> <p>(B) 5 days</p> <p>(C) 7days</p> <p>(D) 8 days</p>                                                           | A |

|     |                                                                                                                                                                                                                                                                                                                                                                |   |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 234 | How many days of LHAP can be accumulated by an employee in once servicelife?<br>(A) 300 days<br>(B) 450 days<br>(C) 600 days<br>(D) Un limited                                                                                                                                                                                                                 | D |
| 235 | When no leave is admissible under any other rule, the leave that can grantedis known as<br>(A) LAP<br>(B) LHAP<br>(C) SPL Leave<br>(D) Extra ordinary leave.                                                                                                                                                                                                   | D |
| 236 | What is the maximum period of Leave on Average pay at time that a Railwayservant may avail ____<br>(A) 120 days<br>(B) 160 days<br>(C) 180 days<br>(D) 300 days                                                                                                                                                                                                | C |
| 237 | What is the maximum limit of Leave not due that may be granted to apermanent Railway<br>Servant during his entire service period?<br>(A) 360 days<br>(B) 380 days<br>(C) Unlimited<br>(D) 300 days                                                                                                                                                             | A |
| 238 | The Paternity Leave should be availed within a maximum of _____fromdate of<br>delivery of child<br>(A) Six months<br>(B) Three months<br>(C) Four months<br>(D) 15 days                                                                                                                                                                                        | A |
| 239 | The Staff of which Railway are entitled to avail extra Casual leave?<br>(A) SER<br>(B) ECOR<br>(C) NFR<br>(D) ECR                                                                                                                                                                                                                                              | C |
| 240 | A Railway employee shall be granted leave of any kind for a continuous periodof not exceeding.<br>(A) 3 Years<br>(B) 4 years<br>(C) 5 years<br>(D) 6 years                                                                                                                                                                                                     | C |
| 241 | When Indian Railways has launched e-Pass on HRMS Module through HRMSPortal_____<br>A) 24 <sup>th</sup> of August 2020<br>B) 1 <sup>St</sup> October 2020<br>C) 1 <sup>st</sup> August 2020<br>D) 18 <sup>th</sup> September 2020                                                                                                                               | A |
| 242 | What is the full form of HRMS?<br>A) Human Resource Management System<br>B) Health Research Management System<br>C) Health Reform Monitoring Survey<br>D) High Repopulation Microwave Survey                                                                                                                                                                   | A |
| 243 | What is the benefit of E-pass/E-PTO?<br>A) Staff does not need to go to pass clerk to apply for pass/PTO.<br>B) They can apply from the comfort of their homes and get the E-pass / E-PTO.<br>C) They can book tickets both using conventional means i.e. through thebooking counter, And<br>through IRCTC website or using UTS/PRS apps.<br>D) All the Above. | D |
| 244 | Who developed HRMS?<br>A) CRIS                                                                                                                                                                                                                                                                                                                                 | A |

|     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |   |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | B) NIC<br>C) Railways<br>D) None of the Above                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |   |
| 245 | How many modules of HRMS have been launched?<br>A) 10<br>B) 5)<br>C) 08<br>D) 6                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | C |
| 246 | What does e-Pass means?<br>A) Election Pass<br>B) Electronic Pass<br>C) A and B<br>D) None of the Above                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | B |
| 247 | Which employee can apply for PF withdrawal through HRMS?<br>A) Retired Employee<br>B) Employees of Old pension<br>C) Officers<br>D) All the above                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | B |
| 248 | Which of the following principal is/are the objects of commercial official's inspections?<br>i) To check up whether a high standard of cleanliness maintained at the station platforms, in retiring rooms and waiting rooms including waiting halls and in catering establishments.<br>ii) To observe whether the commercial staff are prompt, alert, civil, obliging and fully conversant with the rules and regulations laid down for the performance of their respective duties<br>iii) To examine if any loss or leakage of railway revenues is taking place through evasion, misapprehension or abuse of rules<br>(A) i<br>(B) ii & iii<br>(C) i, ii & iii<br>(D) None of the above | C |
| 249 | Which of the following items to be inspected by commercial official at Book Stalls?<br>i) Adequate number of books and newspapers, both in English. Hindi and regional language, are available for sale at all times.<br>ii) No obscene or prescribed picture or literature, is put up for sale or otherwise exhibited.<br>iii) Second-hand books or other literature is not put up for sale.<br>iv) Selling price has been indicated on each book and that it is reasonable.<br>(A) i only<br>(B) i & iii only<br>(C) i, ii, iii & iv<br>(D) None of the above                                                                                                                          | C |
| 250 | High level platforms are provided for which of the following category of the stations as per MEA norms.<br>(A) NSG 1-6 only<br>(B) NSG 1-6 & SG 1-3 only<br>(C) NSG 1 6, SG 1 3 & HG 1 3<br>(D) None of the above                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | C |
| 251 | ICMS stands for _____<br>(A) Integrated Coach Management System<br>(B) Integrated Coach Maintenance system<br>(C) Integrated Coaching Management System<br>(D) Integrated Coaching Maintenance system                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | C |

|     |                                                                                                                                                                                                                                                                                                                          |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 252 | What is the minimum number of tickets to be sold for a distance of minimum 500kms per day per train at a station so as to recover the cost of a stoppage<br>(A) 40 or more Sleeper class Tickets<br>(B) 50 or more Sleeper class Tickets<br>(C) 60 or more Sleeper class Tickets<br>(D) 70 or more Sleeper class Tickets | A |
| 253 | The closure of Halt stations on Branch line will be considered when sale of tickets per day is less than _____<br>(A) 25<br>(B) 50<br>(C) 75<br>(D) 100                                                                                                                                                                  | A |
| 254 | The minimum commission payable to the Halt Contractor would be _____ per month for halts having stoppage of more than two pairs of trains<br>(A) Rs.500/<br>(B) Rs. 1000/<br>(C) Rs.1500/<br>(D) Rs.2000/                                                                                                                | C |
| 255 | Zonal Railways should consider the closure of Halt stations where average number of outward passengers on mainlines is less than _____ per day.<br>(A) 25<br>(B) 50<br>(C) 60<br>(D) 40                                                                                                                                  | B |
| 256 | General Manager of the Railway may downgrade a Flag station into contractor operated Halt station if the Flag station is operating on heavy recurring loss over a period of _____<br>(A) 4 yrs<br>(B) 2 yrs<br>(C) 3 yrs<br>(D) 5 yrs                                                                                    | C |
| 257 | The Stations categorised as SG-1 should have minimum annual originating earnings of _____<br>(A) >25 Crores<br>(B) >20 Crores<br>(C) >10 Crores<br>(D) >5 Crores                                                                                                                                                         | A |
| 258 | As per categorisation of stations for provision of Passenger Amenities, a Halt station with <= 5 lakhs of earnings and/or <= 1 lakh outwards passengers is classified as<br>(A) HG2<br>(B) HG1<br>(C) HG3<br>(D) HG4                                                                                                     | C |
| 259 | The country's first train, <i>Red Hill Railway</i> (built by Arthur Cotton to transport granite for road-building), ran from _____ to the _____ in Madras in 1837. (A) Chengalpattu to Tambram<br>(B) Erode to Selam<br>(C) Madurai to Dindigul<br>(D) Red Hills to Chintadripet bridge                                  | D |
| 260 | India's first passenger train is hauled by three steam locomotives namely.<br>(A) Beverly, Fairly & Saintly<br>(B) Chetak, Chirag & Charan<br>(C) Sahib, Sindh and Sultan<br>(D) Ganga, Jamuna & Sindh                                                                                                                   | C |
| 261 | India's first passenger train ran for _____ kilometres with _____ people in _____ carriages.<br>(A) 34 kms, 400 people, 14 carriages<br>(B) 12 kms, 200 people, 10 carriages<br>(C) 15 kms, 300 people, 11 carriages<br>(D) 11 kms, 100 people, 9 carriages                                                              | A |

|     |                                                                                                                                                                                                                 |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 262 | India's first passenger train ran on 1,676 mm (5 ft 6 in) broad gauge track between _____ and _____ on 16 April 1853.<br>(A) Thane to Pune<br>(B) Mumbai to Thane<br>(C) Pune to Mumbai<br>(D) Selam to Chennai | B |
| 263 | In which year the first fully air-conditioned train was introduced between Howrah and Delhi.<br>(A) 1954<br>(B) 1956<br>(C) 1952<br>(D) 1950                                                                    | B |
| 264 | In 1986, computerized ticketing and reservations were introduced in which of the following stations<br>(A) New Delhi<br>(B) Mumbai<br>(C) Chennai<br>(D) Howrah                                                 | A |
| 265 | In which year the first Shatabdi Express was introduced between New Delhi and Jhansi.<br>(A) 1980<br>(B) 1974<br>(C) 1988<br>(D) 1986                                                                           | C |
| 266 | The first Shatabdi Express was introduced between New Delhi and Jhansi; it was later extended to _____<br>(A) Bhopal<br>(B) Agra<br>(C) Lucknow<br>(D) Ajmer                                                    | A |
| 267 | IR began online train reservations and ticketing in the year.<br>(A) 2005<br>(B) 2002<br>(C) 2004<br>(D) 2007                                                                                                   | B |
| 268 | The first metro railways in the country was introduced in which of the following cities<br>(A) Delhi<br>(B) Chennai<br>(C) Mumbai<br>(D) Kolkata                                                                | D |
| 269 | India's first commuters rail system was introduced in<br>(A) New Delhi<br>(B) Chennai<br>(C) Mumbai<br>(D) Kolkata                                                                                              | C |
| 270 | The Indian Railway network was divided into zones in the year 1951. How many zones were formed at that time?<br>(A) 4<br>(B) 5<br>(C) 7<br>(D) 6                                                                | D |
| 271 | The name of the first steam locomotive indigenously developed by CLW is _____<br>(A) Deenabandhu<br>(B) Deshbandhu<br>(C) Deendayal<br>(D) Deshsavari                                                           | B |
| 272 | Indian Railways is headed by Members of Railway Board whose chairman reports to the _____.<br>(A) Ministry of Home Affairs<br>(B) President<br>(C) Ministry of Railways<br>(D) None of the above                | C |

|     |                                                                                                                                                                                                                                                                                                         |   |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 273 | Staff are classified into _____ and _____ employees.<br>(A) Group A and D<br>(B) Group A and C<br>(C) Gazetted & Non Gazetted<br>(D) Group B and D                                                                                                                                                      | C |
| 274 | The second letter of the class name of a locomotive engine denotes _____.<br>(A) Railway<br>(B) Diesel/Electric<br>(C) Year<br>(D) None                                                                                                                                                                 | B |
| 275 | The full form of MEMU is _____.<br>(A) Mainline Electrical Multiple Unit<br>(B) Mainline Electrical Major Unit<br>(C) Major Electro Multiple Unit<br>(D) Multiple Electrical Mainline Unit                                                                                                              | A |
| 276 | The full form of DEMU is _____.<br>(A) Diesel Electrical Metro Unit<br>(B) Dual Engine Major Unit<br>(C) Diesel Electrical Multiple Unit<br>(D) Dual Electrical Major Unit                                                                                                                              | C |
| 277 | Full form of IROAF is _____.<br>(A) Indian Railway Organisation for Alternate Fuels<br>(B) Indian Railway Origin for Alternate Fuels<br>(C) Indian Railway Order for Alternate Funds<br>(D) Indian Railway Organisation for Alternate Fund                                                              | A |
| 278 | Railway electrification in India began with the first electric train, between _____ and _____ on the Harbour Line on 3 February 1925.<br>(A) Bombay to Pune<br>(B) Pune to Thane<br>(C) Bombay Victoria Terminus and Kurla<br>(D) Chennai to Egmore                                                     | C |
| 279 | Bangladesh is connected by the <i>four times a week Maitree Express</i> that runs from _____ to _____.<br>(A) Kolkata to Dhaka<br>(B) Berhampur to Khulna<br>(C) Asansol to Dhaka<br>(D) Shantiniketan to Jessore                                                                                       | A |
| 280 | In November 2017 Bangladesh was connected with weekly <i>Bandhan Express</i> runs commercial trips between _____ and _____.<br>(A) Kolkata to Khulna<br>(B) Berhampur to Khulna<br>(C) Asansol to Dhaka<br>(D) Shantiniketan to Jessore                                                                 | A |
| 281 | What are Organisational Values?<br>(A) Rules imposed by the Management Team<br>(B) Beliefs or guiding principles that are core to the organisation and help steer the right actions<br>(C) The collective value of the organisation's assets<br>(D) A statement setting out the organisation's strategy | B |
| 282 | It is important to have a good _____ to be successful in one's career.<br>(A) Appearance<br>(B) Attendance<br>(C) Attitude<br>(D) Respect                                                                                                                                                               | C |
| 283 | Strong _____ means that one has a high sense of moral and ethical behaviour that earns respect of others.<br>(A) Cooperation<br>(B) Confidence<br>(C) Attitude<br>(D) Character                                                                                                                         | D |

|     |                                                                                                                                                                                                                                                                        |   |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 284 | You are a person with a high level of__if you stand by your values even if others put pressure on you to do something that is wrong or if they make fun of you.<br>(A) Communication<br>(B) Cooperation<br>(C) Honesty<br>(D) Integrity                                | D |
| 285 | Some jobs cannot be done alone and can be done much better and faster if you possess the quality of _<br>_____<br>(A) Responsibility<br>(B) Respect<br>(C) Teamwork<br>(D) Cooperation                                                                                 | C |
| 286 | A written statement of policies and principles that guides the behaviour of all employees is called<br>(A) code of ethics<br>(B) word of ethics<br>(C) Ethical dilemma<br>(D) None of the above                                                                        | A |
| 287 | Which of these is a purpose of shared organizational values?<br>(A) Build Team Support<br>(B) Influence marketing efforts<br>(C) Guide managers' decisions and action<br>(D) All of the above                                                                          | D |
| 288 | Which of these is a factor that affects ethical and unethical behaviour?<br>(A) Ethical dilemma<br>(B) Diversity<br>(C) Teamwork<br>(D) Open communication                                                                                                             | A |
| 289 | The term _____ refers to principles, values and beliefs that define right and wrong behaviour.<br>(A) Customer satisfaction<br>(B) Empowerment<br>(C) Innovation<br>(D) Ethics                                                                                         | D |
| 290 | The word "Ethics" comes from<br>(A) Ethos<br>(B) Eternity<br>(C) Elementary<br>(D) Essentiality                                                                                                                                                                        | A |
| 291 | _____ is the degree to which others can depend on us. Like reputation, it can take a lifetime to build and only seconds to destroy.<br>(A) Likability<br>(B) Persuasiveness<br>(C) Reliability<br>(D) Eloquence                                                        | C |
| 292 | The maximum number of days allowed to stay in a Retiring room at station is_<br>(A) 3 Days<br>(B) 2 Days<br>(C) 1 Day<br>(D) 4 Days                                                                                                                                    | B |
| 293 | The initial tenure of handing over of Retiring rooms to IRCTC is _____ years<br>(A) 5<br>(B) 6<br>(C) 9<br>(D) 8                                                                                                                                                       | C |
| 294 | The Charges to be collected when a passenger is found travelling without ticket in train and wants to continue the journey beyond the detection point<br>(A) Fare + Excess charge + Fare beyond<br>(B) Fare only<br>(C) Excess charge only<br>(D) Fare + excess charge | A |

|     |                                                                                                                                                                                                                                         |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 295 | The charges to be collected if a season ticket holder is found travelling in reserved coach<br>(A) Fare + Excess charge up to point of detection & detained<br>(B) Only fare<br>(C) No charges collected<br>(D) Detained from the coach | A |
| 296 | As per Section _____ of Railways Act 1989, Travelling without ticket is prohibited.<br>(A) 55<br>(B) 56<br>(C) 57<br>(D) 58                                                                                                             | A |
| 297 | Transfer of certain ticket is prohibited as per section _____ of Railways Act 1989.<br>(A) 52<br>(B) 53<br>(C) 54<br>(D) 55                                                                                                             | B |
| 298 | Male passenger found travelling in ladies compartment will be prosecuted as per section ____ of Railways Act 1989.<br>(A) 137<br>(B) 138<br>(C) 161<br>(D) 162                                                                          | D |
| 299 | _____ Check is conducted by taking help of Scouts, NCC and voluntary organizations<br>(A) Fortress<br>(B) Ambush<br>(C) Spot<br>(D) Magistrate                                                                                          | A |
| 300 | POS machines are used for digital transaction with _____ cards<br>(A) Debit<br>(B) Credit<br>(C) both debit and credit<br>(D) None of the above                                                                                         | C |
| 301 | If HHT device issued to Ticket checking staff is lost in first year, staff have to pay _____ % of the cost<br>(A) 80<br>(B) 60<br>(C) 40<br>(D) 20                                                                                      | A |
| 302 | The Free Allowance of luggage in III AC coach per passenger is __ Kgs<br>(A) 40<br>(B) 50<br>(C) 35<br>(D) 70                                                                                                                           | A |
| 303 | The Marginal allowance of luggage permitted in III AC coaches is _____ kgs<br>(A) 10<br>(B) 5<br>(C) 20<br>(D) None                                                                                                                     | A |
| 304 | Maximum limit of luggage allowed in I AC coach is _____ Kgs<br>(A) 100<br>(B) 80<br>(C) 80<br>(D) 150                                                                                                                                   | D |
| 305 | _____ % of charges are collected as development charges on booking of luggage<br>(A) 2%<br>(B) 5%<br>(C) 10%<br>(D) No development charges collected                                                                                    | A |
| 306 | Free allowance of luggage permitted for first class 'A' pass is _____ Kgs<br>(A) 140                                                                                                                                                    | A |

|     |                                                                                                                                                                                                                                                                                                                |   |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | (B) 70<br>(C) 50<br>(D) 100                                                                                                                                                                                                                                                                                    |   |
| 307 | Luggage booked with passenger will be charged _____ times of scale 'L'<br>(A) 2<br>(B) 1.5<br>(C) 1<br>(D) 3                                                                                                                                                                                                   | B |
| 308 | EDR should be prepared for the following<br>(A) For failure of AC<br>(B) Forced to travel in lower class<br>(C) Passengers not turned up<br>(D) All the above                                                                                                                                                  | D |
| 309 | The Module presently available in TTE lobbies<br>(A) Issuing of EFTs<br>(B) (B) Allotment of coaches<br>(C) Entering of used EFTs & Generation of EFT returns<br>(D) D) All the above                                                                                                                          | D |
| 310 | The RRN number printed on charge slip of POS transaction is of _____ digits<br>(A) 10<br>(B) 12<br>(C) 11<br>(D) 8                                                                                                                                                                                             | B |
| 311 | The RRN printed on charge slip of POS transaction stands for _____<br>(A) Receiver Registration Number<br>(B) Retrieval Reference number<br>(C) Railway Receipt Number<br>(D) Rupee Receipt Number                                                                                                             | B |
| 312 | Minimum excess charge collected from passengers Traveling without ticket/irregular travel<br>(A) 500<br>(B) 1000<br>(C) 250<br>(D) 100                                                                                                                                                                         | C |
| 313 | Charges to be collected from person found travelling in pantry car<br>(A) sleeper class fare + excess charge & removed from pantry car<br>(B) second class fare+ excess charge & removed from pantry car<br>(C) first class fare + excess charge & removed from pantry car<br>(D) only removed from pantry car | C |
| 314 | Season ticket holder found travelling with two consecutive season tickets<br>(A) fare+ excess charge & one of the season tickets is forfeited<br>(B) Fare & one of the season tickets is forfeited<br>(C) only season ticket forfeited<br>(D) allowed to travel on both season ticket                          | A |
| 315 | As per section _____ of Railways Act, 1989 ticket checking staff authorized to levy of Excess charge and fare for travelling without proper pass or ticket or beyond authorized distance.<br>(A) 137<br>(B) 138<br>(C) 139<br>(D) 142                                                                          | B |
| 316 | _____ Check is conducted by stopping the train in mid-section using detonators<br>(A) Fortress<br>(B) Ambush<br>(C) Spot<br>(D) Magistrate                                                                                                                                                                     | B |
| 317 | Ticket checking staff can view the charts _____ in HHT<br>(A) only Assigned coaches<br>(B) all coaches                                                                                                                                                                                                         | B |

|     |                                                                                                                                                                                    |   |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | (C) Only Current Allotment<br>(D) All of the above                                                                                                                                 |   |
| 318 | Un-booked luggage excess above free allowance + marginal allowance found with passenger will be charged _____ times of Scale L<br>(A) 3<br>(B) 6<br>(C) 1<br>(D) none of the above | B |
| 319 | Maximum dimensions of box allowed to carry in passengers compartments_<br>_____<br>(A) 100x60x25<br>(B) 125x60x25<br>(C) 100x100x25<br>(D) 100x60x50                               | A |
| 320 | Chargeable weight for bicycle is_Kgs<br>(A) 40<br>(B) 20<br>(C) 100<br>(D) None                                                                                                    | A |
| 321 | Reservation charges for Sleeper class ticket is<br>[A] Rs. 35/<br>[B] Rs.25/<br>[C] Rs.20/<br>[D] Rs.30/                                                                           | C |
| 322 | At YTSK, which type of tickets are sold ?<br>(A) UTS<br>(B) PRS<br>(C) Both A & B<br>(D) e tickets                                                                                 | C |
| 323 | The Number of NSG 1 stations over South Central Railway<br>(A) 1<br>(B) 2<br>(C) 3<br>(D) 4                                                                                        | A |
| 324 | Unreserved tickets can't be obtained through ---<br>(A) ATVM<br>(B) UTS on Mobile<br>(C) YTSK<br>(D) IRCTC                                                                         | D |
| 325 | CST stands for?<br>(A) Concession Soldier Ticket<br>(B) Central Service Tax<br>(C) Check Soldier Ticket<br>(D) None of the above                                                   | C |
| 326 | What is TDR?<br>(A) Term Deposit Receipt<br>(B) Train Departure Report<br>(C) Ticket Deposit Receipt<br>(D) None of the above                                                      | C |
| 327 | What is UTS?<br>(A) Union Territory Service<br>(B) Unlimited travelling service<br>(C) Unreserved Ticketing System<br>(D) None of the above                                        | C |
| 328 | How many passengers are allowed for booking per application for Tatkal Ticket?<br>(A) 6<br>(B) Any number                                                                          | D |

|     |                                                                                                                                                                                                                                                                                                                                        |   |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | (C) 3<br>(D) 4                                                                                                                                                                                                                                                                                                                         |   |
| 329 | Time limit for cancellation of confirm/RAC ticket if the train is running morethan 3 hours late?<br>(A) Upto 4 hours before the scheduled departure of the train<br>(B) Upto ½ an hour before the scheduled departure of the train<br>(C) Upto 1 hours after the departure of the train<br>(D) Upto the actual departure of the train. | D |
| 330 | What is the amount of minimum cancellation charges per passenger onunused 3rd A/C class reserved ticket _____<br>(A) Rs.100/<br>(B) Rs.120/<br>(C) Rs.180/<br>(D) Rs.240/                                                                                                                                                              | C |
| 331 | When the train is cancelled due to unforeseen circumstances such as accidents, breaches and floods, the ticket should be surrendered for refund within _____excluding the scheduled day of departure of the train.<br>A) 7 days<br>B) 1 day<br>C) 3 days<br>D) 90 days                                                                 | C |
| 332 | After travelling how many kilometres a passenger can break his journey enroute?<br>(A) 300 Kms<br>( B ) 100 Kms<br>(C) 500 kms<br>(D) None of the above                                                                                                                                                                                | C |
| 333 | Which of the following identity proof is required, in original, by a passengerholding Tatkal ticket while travelling?<br>( A ) Passport<br>(B) Driving License<br>( C ) PAN card<br>( D ) Any of the above                                                                                                                             | D |
| 334 | Refund on a confirmed tatkal reservation ticket, when cancelled, under normalconditions is _____.<br>(A) 100% of Fare<br>(B) Not granted<br>(C) 25% fare<br>(D) 50% fare                                                                                                                                                               | B |
| 335 | Izzat season tickets are issued to those whose monthly income is upto<br>(A) ₹400/<br>(B) ₹1000/<br>(C) ₹500/<br>(D) ₹1500/                                                                                                                                                                                                            | D |
| 336 | Season tickets for general public with approval of General Manager can begiven up to a distance of _____kms.<br>(A) 100<br>(B) 160<br>(C) 200<br>(D) 250                                                                                                                                                                               | B |
| 337 | Platform tickets are valid for _____ hours.<br>(A) One hour<br>(B) Two hour<br>(C) Three hours<br>(D) Whole day                                                                                                                                                                                                                        | B |
| 338 | Quarterly season ticket fare is _____times of monthly season ticket fare<br>(A) 2.7<br>(B) 2.5<br>(C) 2<br>(D) 1.5                                                                                                                                                                                                                     | A |

|     |                                                                                                                                                                                                                                    |   |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 339 | Maximum number of break journeys permitted on single journey ticket is<br>[A] One<br>[B] Two<br>[C] Eight<br>[D] No limit                                                                                                          | B |
| 340 | The bonus granted to ATVM facilitators and passengers for booking tickets through their ATVM cards is..... & ..... respectively.<br>[A] 3% & 5%<br>[B] 5% & 5%<br>[C] 5% & 3%<br>[D] 3% & 3%                                       | D |
| 341 | The service charge collected by the JTBS agents on Journey Tickets is .....<br>[A] ₹ 5 per ticket<br>[B] ₹ 1 per pass.<br>[C] ₹ 2 per ticket<br>[D] ₹ 2 per pas                                                                    | D |
| 342 | The timings for booking SL tatkal tickets through IRCTC & PRS are<br>[A] 10 & 11<br>[B] 11 & 10<br>[C] 11 & 11<br>[D] 10 & 10                                                                                                      | C |
| 343 | Children under 12 are provided with a berth on payment of<br>[A] 50% of adult fare<br>[B] adult fare<br>[C] Reservation charge<br>[D] Free                                                                                         | B |
| 344 | Commission to the STBA agent is paid on the _____ sales turnover<br>[A] Daily<br>[B] Periodical<br>[C] Annual<br>[D] Monthly                                                                                                       | D |
| 345 | Change of name from a Senior citizen to an adult and between family members can be done by<br>[A] Collecting/ refunding the diff of fare<br>[B] Free<br>[C] Collecting only the diff and withholding difference<br>[D] Not allowed | D |
| 346 | At Non-Suburban Stations, Paperless Journey and Platform Tickets can be booked through "UTS" Mobile App beyond ____ meters from platform<br>(A) 5<br>(B) 10<br>(C) 15<br>(D) 20                                                    | C |
| 347 | The first reservation chart is prepared _____ hours in advance of the scheduled departure of the train.<br>[A] 3<br>[B] 2<br>[C] 4<br>[D] 6                                                                                        | C |
| 348 | Advance Reservation Period is _____ days excluding the day of journey.<br>[A] 90<br>[B] 150<br>[C] 120<br>[D] 60                                                                                                                   | C |
| 349 | The System access charges to be paid by the YTSK is Rs _____.<br>[A] 1 lakh<br>[B] 1.6 lakh<br>[C] 2 lakhs<br>[D] 5 lakhs                                                                                                          | B |

|     |                                                                                                                                                                                                                  |   |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 350 | <p>GST is levied on the tickets issued for _____ classes only</p> <p>[A] Sleeper<br/>[B] First<br/>[C] AC Chair Car<br/>[D] B &amp; C</p>                                                                        | D |
| 351 | <p>Disaster Recovery servers of Indian Railways are located at _____</p> <p>[A] Mumbai<br/>[B] Secunderabad<br/>[C] Chennai<br/>[D] Bangalore</p>                                                                | B |
| 352 | <p>Change of boarding point on a reserved ticket is permitted _____ hrs before the scheduled departure of the train.</p> <p>[A] 24 hrs<br/>[B] 06 hrs<br/>[C] 02 hrs<br/>[D] Upto preparation of first chart</p> | D |
| 353 | <p>Works related to PRS/UTS/COIS/FOIS are undertaken under Plan Head _____</p> <p>[A] 53<br/>[B] 33<br/>[C] 37<br/>[D] 17</p>                                                                                    | D |
| 354 | <p>Minimum cancellation charges on a 2AC ticket surrendered for cancellation more than 48 hours in advance is Rs _____ per passenger.</p> <p>[A] 100<br/>[B] 150<br/>[C] 200<br/>[D] 250</p>                     | C |
| 355 | <p>Commission payable to Railways by the YTSK is _____ % of the service charges.</p> <p>[A] 50<br/>[B] 25<br/>[C] 5<br/>[D] 10</p>                                                                               | B |
| 356 | <p>Security Deposit to be deposited by the JTBS agent Rs __ as Bank Guarantee</p> <p>[A] 10,000<br/>[B] 20,000<br/>[C] 25,000<br/>[D] 15,000</p>                                                                 | C |
| 357 | <p>_____ are appointed to work as facilitators at the ATVMs.</p> <p>[A] Retired Railway Staff<br/>[B] Working Group D staff<br/>[C] Unemployed youth<br/>[D] Retired State Government Official</p>               | A |
| 358 | <p>LHB coaches means: _____</p> <p>[A] Linked Hoffmann Bosch<br/>[B] Long Hoffmann Berths<br/>[C] Linke Hoffmann Busch<br/>[D] Linked Hoffmann Busch</p>                                                         | C |
| 359 | <p>Tatkal quota is indicated as _____ in the Reservation Charts.</p> <p>[A] CK<br/>[B] TQ<br/>[C] EQ<br/>[D] TK</p>                                                                                              | B |
| 360 | <p>JTBS stands for _____.</p> <p>A] Janata Train Booking Service<br/>[B] Joint Train Bus Service<br/>[C] Jansadharan Ticket Booking Sewak<br/>[D] Janata Telangana Bus Service</p>                               | C |

|     |                                                                                                                                                                              |   |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 361 | Reserved Tickets can be purchased from<br>[A] Railway Stations<br>[B] IRCTC portal<br>[C] Nominated Post Offices<br>[D] All of the above.                                    | D |
| 362 | Change of name on a reserved ticket is permitted between<br>[A] Family members<br>[B] Government Servants on duty<br>[C] Students on education tour<br>[D] All of the above. | D |
| 363 | Service charge collected by the JTBS for the renewal of season ticket is Rs____<br>[A] 1/<br>[B] 2/<br>[C] 10/<br>[D] 5/                                                     | D |
| 364 | Superfast supplementary charges collected for a Sleeper class ticket are<br>[A] ₹ 15/<br>[B] ₹ 20/<br>[C] ₹ 30/<br>[D] ₹ 45/                                                 | C |
| 365 | First class privilege pass holders are entitled for _____ number of berths in 2AC by Rajdhani/Duronto trains<br>[A] All eligible family members<br>[B] 4<br>[C] 2<br>[D] 1   | D |
| 366 | National Academy of Indian Railways is at<br>A) Mughalsarai<br>B) Lucknow<br>C) New Delhi<br>D) Vadodara                                                                     | D |
| 367 | SOP means<br>(A) Special Officer Powers<br>(B) Standard Operating Policy<br>(C) Schedule of Powers<br>(D) Sanctioning of Proposal                                            | C |
| 368 | EMD means<br>A. Early Money Deposit<br>B. Earnest Monetary Deposit<br>C. Earnest Money Deposit<br>D. Early Monetary Deposit                                                  | C |
| 369 | Reservation Offices are operated at<br>A. Railway stations<br>B. Non-Railhead locations<br>C. Post Office<br>D. All of the above.                                            | D |
| 370 | The cost of a platform ticket is<br>A. ₹ 15<br>B. ₹ 10<br>C. ₹ 5<br>D. ₹ 2                                                                                                   | B |
| 371 | The Railway Budget is presented by the<br>A. Railway Minister<br>B. Chairman Railway Board<br>C. Finance Minister<br>D. Home Minister                                        | C |

|     |                                                                                                                                                                                                        |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 372 | <p>"Train 18" has been named as</p> <p>A. SwantantraSenani Express<br/>B. Janmabhoomi Express<br/>C. Vande Bharat Express<br/>D. Bharatmata Express</p>                                                | C |
| 373 | <p>Tickets purchased from ATVM can be cancelled at ....</p> <p>A. UTS counters<br/>B. SMC counter<br/>C. Only Manually<br/>D. UTS &amp; SMC counter</p>                                                | D |
| 374 | <p>The 3% bonus granted on the tickets purchased through ATVMs is based on _</p> <p>(A) Full fare of the ticket<br/>(B) Fare upto 500 KMs.<br/>(C) Fare upto 150 KMs<br/>(D) Fare upto 200 KMs</p>     | C |
| 375 | <p>For the provision of Passenger Amenities and other facilities the stations over Indian Railways are categorized into _____ major groups</p> <p>A. 3<br/>B. 6<br/>C. 5<br/>D. None of the above.</p> | A |
| 376 | <p>Which of the following contribute to the earnings of Indian Railways</p> <p>A. Coaching Traffic<br/>B. Goods traffic<br/>C. Sundry Earnings<br/>D. All of the above.</p>                            | D |
| 377 | <p>The proposed first prestigious Bullet Train will run between</p> <p>A. Mumbai- New Delhi<br/>B. Mumbai-Calcutta<br/>C. Calcutta -New Delhi<br/>D. Ahmedabad - Mumbai</p>                            | D |
| 378 | <p>_____ is the head of the Vigilance Department at the Zonal Railway level.</p> <p>A. GM<br/>B. AGM.<br/>C. SDGM<br/>D. Secy to GM.</p>                                                               | C |
| 379 | <p>The price at which a chilled water bottle of 1 litre is to be sold is</p> <p>A. ₹ 20<br/>B. ₹ 25<br/>C. ₹ 15<br/>D. ₹ 10</p>                                                                        | C |
| 380 | <p>AAC means _____.</p> <p>A. Annual Average Calls.<br/>B. Average Alcohol Consumed.<br/>C. Anticipated Annual Consumption<br/>D. Anticipated Acute Complaints.</p>                                    | C |
| 381 | <p>The famous quotation "Customer is the most important person on our Premises" belongs to</p> <p>A. Jawaharlal Nehru<br/>B. Indira Gandhi<br/>C. Babu Rajendra Prasad<br/>D. M. K. Gandhi</p>         | D |
| 382 | <p>Minimum fine for littering Railway premises is</p> <p>A. ₹100<br/>B. ₹ 500<br/>C. ₹ 200<br/>D. ₹ 1000</p>                                                                                           | C |

|     |                                                                                                                                                                                                                               |   |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 383 | Complaints/ short comings in Railway functioning can be brought to the notice of the Railway Administration through<br>A. SMS<br>B. Complaint Book<br>C. Emails/ letters<br>D. All of these.                                  | D |
| 384 | Station Ticket Booking Agent (STBA) contract is awarded for issuing tickets at<br>A. Halt stations<br>B. Platforms and Parking areas<br>C. NSG5 & NSG6 category stations<br>D. SG 1 & SG 2 Category stations                  | C |
| 385 | The paper ticket booked through UTS on Mobile App is valid only<br>A. After taking the print out<br>B. With message<br>C. With screen short<br>D. All of the above                                                            | A |
| 386 | Compensation to the family of the passengers/ victims of a railway accident is awarded by<br>A. Supreme / High Court<br>B. Consumer Forum<br>C. Railways Rates Tribunal<br>D. Railway Claims Tribunal                         | D |
| 387 | The longest Rail-cum- Road Bridge is constructed over the river<br>A. The Godavari<br>B. The Ganga.<br>C. The Brahmaputra<br>D. The Yamuna.                                                                                   | C |
| 388 | The minimum ticketing experience required to be eligible for the award of Yatri Ticket Suvidha Kendra license is<br>A. 5 years<br>B. One year<br>C. No minimum period<br>D. 2 years.                                          | D |
| 389 | _____ develops software and apps for the various departments of Indian Railways.<br>A. WIPRO<br>B. CRIS<br>C. INFOSYS<br>D. TCS.                                                                                              | B |
| 390 | HOR<br>[A] Highest Official Request<br>[B] High Official Requisition<br>[C] Hours of Rest<br>[D] House of Representatives                                                                                                     | B |
| 391 | PNR<br>[A] Passenger Name Receipt<br>[B] Passenger Name Record<br>[C] Personal Name Record<br>[D] Passenger Number Record                                                                                                     | B |
| 392 | Only the following ticketing activities can be performed through the ATVMs<br>[A] Platform tickets<br>[B] Journey tickets<br>[C] Renewal of monthly/quarterly season tickets<br>[D] All of the above                          | D |
| 393 | The three major groups under which Stations have been classified based on their passenger traffic & earnings for provision of Passenger Amenities.<br>[A] A1, A, B<br>[B] SG, NSG, HG<br>[C] A, D, F<br>[D] High, Middle, Low | B |

|     |                                                                                                                                                                                                                                                                                         |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 394 | The basic fare of 3AC in Humsafar Trains is _____ times of M/E fare.<br>[A] 1.25<br>[B] 1.10<br>[C] 1.15<br>[D] 1.20                                                                                                                                                                    | C |
| 395 | The fee collected for providing information to the Government departments regarding the travel of their employees (LTC) for the purpose of reimbursement of travel expenditure is _<br>[A] Rs. 750/<br>[B] Rs. 100/<br>[C] Rs. 50/<br>[D] Rs. 500/                                      | C |
| 396 | Advance Reservation Period (ARP) for running of Suvidha Trains and Specialtrains is ___days<br>[A] 10<br>[B] 30<br>[C] 120<br>[D] 60                                                                                                                                                    | C |
| 397 | Foreign tourists can book their reserved accommodation online _days in Advance.<br>[A] 100<br>[B] 365<br>[C] 30<br>[D] 180                                                                                                                                                              | B |
| 398 | The basic fare in AC Chair Car by Vande Bharat express is _____<br>[A] 1.4 times fare of AC Chair Car by Shatabdi<br>[B] 1.4 times fare of AC Chair Car by Mail/Express fare<br>[C] 1.2 times fare of Executive class of Shatabdi<br>[D] 1.2 times fare of AC Chair Car by Mail/Express | A |
| 399 | The number of berths earmarked for female passengers in SL class in Mail/Express trains is _____<br>[A] 4<br>[B] 6<br>[C] 12<br>[D] 2                                                                                                                                                   | B |
| 400 | The berths defined for OBHS staff in Sleeper class is<br>[A] 2<br>[B] 1<br>[C] 4<br>[D] 6                                                                                                                                                                                               | A |
| 401 | Anubhuthi Coach is introduced in _____ type of trains<br>[A] Rajdhani<br>[B] Shatabdi<br>[C] Durgam<br>[D] Garibrath                                                                                                                                                                    | B |
| 402 | _____ number of berths are defined in 3AC class for the disabled persons in all the long distance Mail/Express trains.<br>[A] 4<br>[B] 2<br>[C] 6<br>[D] 3                                                                                                                              | B |
| 403 | The maximum number of passengers to be provided with sitting accommodation (RAC) in Sleeper class per coach is _____<br>[A] 10<br>[B] 7<br>[C] 4<br>[D] 14                                                                                                                              | B |
| 404 | The minimum distance for charge for a tatkal ticket in AC 3 tier is _____ KM<br>[A] 150<br>[B] 300<br>[C] 500<br>[D] 250                                                                                                                                                                | C |

|     |                                                                                                                                                                        |   |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 405 | The minimum distance for charge for a 1st class ticket is _____ KM<br>[A] 200<br>[B] 100<br>[C] 150<br>[D] 300                                                         | B |
| 406 | CRB & CEO and Board Members are entitled to _____ Sets of passes<br>[A] 6<br>[B] 10<br>[C] 4<br>[D] 8                                                                  | A |
| 407 | The service charges collected by YTSK for issuing a 2AC ticket perpassenger is____<br>[A] Rs.50<br>[B] Rs. 30<br>[C] Rs. 40<br>[D] Rs.60                               | C |
| 408 | The service charges collected by the Postal Department for a Sleeper classticket issued from IPPRS is Rs____<br>[A]10<br>[B] 5<br>[C] 20<br>[D] 15                     | D |
| 409 | The STBA applicant should be a resident residing in<br>[A] In the same District<br>[B] Local Tahsil/Block or Mandal<br>[C] In the state<br>[D] Adjacent District       | B |
| 410 | Partial cancellation of paper ticket booked through UTS on Mobile App is<br>A) Allowed<br>B) Not Allowed<br>C) Only at UTS counters<br>D) Only at SMC counter          | A |
| 411 | The YTSK licensee shall pay a onetime non-refundable registration fee of _____ upon allotment of license<br>A) 2 lakhs<br>B) 5 lakhs<br>C) 1.6 lakhs<br>D) 3 lakhs     | A |
| 412 | The maximum value of advance deposit that can be made by YTSK licenseeis_.<br>A) 10 lakhs<br>B) 50 lakhs<br>C) 25 lakhs<br>D) 1 crore                                  | D |
| 413 | The cost of establishing, operating and maintenance of YTSK shall be borneby _____.<br>A) Railways<br>B) licensee<br>C) Railways and licensee<br>D) Central Government | B |
| 414 | The revenue sharing of service charges for reserved tickets between YTSKand Railways is _____.<br>A) 25:75<br>B) 50:50<br>C) 75:25<br>D) 60:40                         | C |
| 415 | The initial tenure of YTSK license shall be for a period of _____.<br>A) Five years<br>B) Three years<br>C) Six years<br>D) Two years                                  | B |

|     |                                                                                                                                                                                                                             |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 416 | The cost of hardware and software, electricity, hiring of channel for the STBA is borne by.<br>A) Railways<br>B) STBA<br>C) Railways & STBA<br>D) Mandal Revenue Office                                                     | A |
| 417 | The service charges collected by YTSK licensee on issue of unreserved single journey ticket is _____.<br>A) Re.2/- per ticket<br>B) Re.2/- per passenger<br>C) Rs.5/ per ticket<br>D) None of the above                     | B |
| 418 | The colour of reserved ticket issued by YTSK is _____.<br>A) Yellow<br>B) Blue<br>C) Red<br>D) Green                                                                                                                        | C |
| 419 | The tenure of Station Ticket Booking Agent is _____.<br>A) Five years<br>B) Three years<br>C) Six years<br>D) Two years                                                                                                     | B |
| 420 | STBA is authorized to issue _____ tickets.<br>A) Reserved<br>B) Unreserved<br>C) All types of tickets<br>D) None                                                                                                            | B |
| 421 | The STBA shall deposit the cash collected through sale of tickets to<br>A) Bank<br>B) SM<br>C) Cash office<br>D) All of these                                                                                               | B |
| 422 | _____ shall be responsible for the safe custody of ticket rolls where STBA is engaged<br>A) SM<br>B) STBA<br>C) CI<br>D) All of these                                                                                       | A |
| 423 | Refund of tickets issued by JTBS is granted by _____.<br>i. JTBS      ii. Serving Station      iii. Any station in that cluster      iv. CCO<br>(A) Only (i)<br>(B) (ii)<br>(C) (ii) & (iii)<br>(D) (i), (ii), (iii) & (iv) | B |
| 424 | The initial period of JTBS contract is for a period of _____ years.<br>A) 2<br>B) 3<br>C) 5<br>D) 6                                                                                                                         | B |
| 425 | JTBS will not be able to issue tickets if the advance deposit is less than _____.<br>A) 5,000<br>B) 10,000<br>C) 20,000<br>D) 15,000                                                                                        | B |
| 426 | "UTS on Mobile" App can be downloaded and installed for _____ Phones<br>A) Android<br>B) Windows<br>C) IOS<br>D) All of these                                                                                               | D |

|     |                                                                                                                                                                    |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 427 | The UTS on Mobile App can be installed from _____.<br>A) Play store<br>B) Windows store<br>C) IOS store<br>D) All of these                                         | D |
| 428 | The minimum recharge amount in R-wallet is Rs _____.<br>A) 20<br>B) 50<br>C) 75<br>D) 100                                                                          | B |
| 429 | The maximum balance that can be in R-wallet of UTS on mobile app is Rs _____.<br>A) 1000<br>B) 10,000<br>C) 15,000<br>D) 7,500                                     | B |
| 430 | A bonus of _____% is granted on every recharge made through the R-wallet.<br>A) 2<br>B) 3<br>C) 5<br>D) 6                                                          | B |
| 431 | The tickets that can be booked through the UTS on Mobile App is _____.<br>A) Platform<br>B) Season<br>C) Journey<br>D) All of the above                            | D |
| 432 | Journey tickets can be booked in Suburban stations through the UTS on Mobile App within a distance of _____KM radius.<br>A) 5<br>B) No Restriction<br>C) 3<br>D) 8 | B |
| 433 | Platform tickets through the UTS on Mobile App can be booked within a radius of _____Km from source station.<br>A) 1<br>B) 15<br>C) 50<br>D) 2                     | C |
| 434 | _____ type of tickets can be booked through the UTS on Mobile App<br>A) Paper<br>B) Paperless<br>C) both A & B<br>D) None of these                                 | C |
| 435 | TTE App is presently available only for _____phones<br>A) IOS<br>B) Window<br>C) Android<br>D) All of these                                                        | C |
| 436 | _____ season tickets can be booked through UTS on Mobile App<br>A) Monthly<br>B) Quarterly<br>C) Half yearly<br>D) All of these                                    | D |
| 437 | To check the validity of the ticket booked through UTS mobile App, the colour code for the last _____ days is displayed in the TTE App.<br>A) 2<br>B) 3            | B |

|     |                                                                                                                                                                                                                                                                                      |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | C) 5<br>D) 6                                                                                                                                                                                                                                                                         |   |
| 438 | The TTEs can check the validity of the ticket booked through the UTS on Mobile App using the option is _____.<br>A) Check from server<br>B) Call check<br>C) Colour code<br>D) All of the above                                                                                      | D |
| 439 | The random number of the day based on the destination of the ticket booked through the UTS On Mobile App is displayed at _____.<br>A) Just above the booking time<br>B) Below the booking time<br>C) Is not displayed<br>D) Shown only in the TTE App                                | A |
| 440 | The booking time of the ticket booked through the UTS On Mobile App will be the _____.<br>A) First line of the ticket information<br>B) Last line of the ticket information<br>C) Middle of the ticket<br>D) Not printed                                                             | B |
| 441 | In case the passenger is not able to show the ticket booked through the UTS On Mobile App due to any technical fault then he is treated as _____.<br>A) Travelling without ticket<br>B) Travelling with improper ticket<br>C) Travelling with a valid ticket<br>D) None of the above | A |
| 442 | The annual license fee per counter to be paid by the YTSK licensee is Rs _____.<br>(A) Rs.5,000<br>(B) Rs.1,000<br>(C) Rs.10,000<br>(D) Rs.15,000                                                                                                                                    | A |
| 443 | The timings of operation of YTSK on normal days is _____.<br>(A) 6 to 22 hrs<br>(B) 8 to 22 hrs<br>(C) 8.00 to 22.30 hrs<br>(D) 08.30 to 22.00 hrs                                                                                                                                   | B |
| 444 | The YTSK's reserved tickets can be cancelled at _____.<br>i. Same YTSK      ii. Other YTSKs      iii. JTBS      iv. Rly PRS counters<br><br>(A) (i), (ii) & (iii)<br>(B) (ii), (iii) & (iv)<br>(C) (i), (ii) & (iv)<br>(D) (i), (ii), (iii) & (iv)                                   | C |
| 445 | The minimum qualification required for engaging staff for manning the YTSK counter is _____.<br>(A) 7 <sup>th</sup> class<br>(B) 10 <sup>th</sup> class<br>(C) Intermediate (10 +2)<br>(D) Graduation                                                                                | B |
| 446 | The minimum age required for engaging staff for manning the YTSK counters should not be under _____.<br>(A) 16<br>(B) 18<br>(C) 20<br>(D) 25                                                                                                                                         | B |
| 447 | The following functions are not extended to the YTSKs _____.<br>(A) Reservation<br>(B) Cancellation<br>(C) Non-issue<br>(D) Enquiries                                                                                                                                                | C |

|     |                                                                                                                                                                                                                                                                          |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 448 | The YTSKs are selected by a _____ Grade committee<br>(A) Sr. Scale<br>(B) Jr. Scale<br>(C) JAG<br>(D) SAG                                                                                                                                                                | C |
| 449 | The e-ticket passenger with fully wait-list status after the preparation of the chart, if found travelling in the train is treated as<br>A) Travelling without ticket<br>B) Travelling with improper ticket<br>C) Travelling with a valid ticket<br>D) None of the above | A |
| 450 | The e-ticket still under fully wait listed after the preparation of the chart is _____<br>A) Valid for travel<br>B) Automatically cancelled by the system<br>C) Is valid for travel with permission<br>D) None of the above                                              | B |
| 451 | Refund on a partially confirmed/RAC e-ticket is granted basing on the _____<br>(A) Online TDR within 72 hrs<br>(B) TTE Certificate<br>(C) Automatically refunded<br>(D) Both A & B                                                                                       | D |
| 452 | Refund on e-tickets is granted _____<br>(A) Across the counter<br>(B) By IRCTC<br>(C) Banks<br>(D) Claims office                                                                                                                                                         | B |
| 453 | The First privatized train (TEJAS) runs between<br>[A] Mumbai - Delhi<br>[B] Howrah - Lucknow<br>[C] New Delhi - Lucknow<br>[D] Delhi-Katra                                                                                                                              | C |
| 454 | Smart card for the ATVMs is initially issued for a minimum amount (SD + Minimum Top up) of _____.<br>[A] Rs. 100<br>[B] Rs. 70<br>[C] Rs. 50<br>[D] Rs. 30                                                                                                               | B |
| 455 | The subsequent recharges of the Smart card can be done in multiples of<br>[A] Rs. 100<br>[B] Rs. 50<br>[C] Rs. 20<br>[D] Rs. 30                                                                                                                                          | A |
| 456 | The maximum number of tickets that can be purchased in a day by a passenger with the smart card is<br>[A] 10<br>[B] 20<br>[C] 15<br>[D] 8                                                                                                                                | A |
| 457 | Tickets purchased from the ATVMs can be cancelled at _____<br>[A] ATVMs only<br>[B] UTS counters only<br>[C] SMC counter only<br>[D] Both B & C                                                                                                                          | D |
| 458 | UPI with regard to digital payments stands for _____<br>A) United Payment Internet<br>B) Union Payment Interface<br>C) Unified Payment Interface<br>D) Union Payment Internet                                                                                            | C |

|     |                                                                                                                                                                                           |   |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 459 | BHIM with regard to digital payments stands for _____<br>A) Bharat Interface for Money<br>B) Bharat Internal Money<br>C) Bharat Hindu Interface Money<br>D) Bharat Higher Interface Money | A |
| 460 | POS in relation to Digital transactions stands for _____<br>A) Point of Sale<br>B) Point on Sale<br>C) Point of Safe<br>D) Pin of Sale                                                    | A |
| 461 | The convenience fee on e-ticketing in Sleeper class (UPI) is Rs: _____ per ticket.<br>A) Rs.15 + GST<br>B) Rs. 10 + GST<br>C) Rs. 30 + GST<br>D) Rs.40 + GST                              | A |
| 462 | The convenience fee on E-ticketing in 3A Class (UPI) Rs: _____ per ticket<br>A) Rs.40 + GST<br>B) Rs.10 + GST<br>C) C) Rs. 30 + GST<br>D) D) Rs.20 + GST                                  | C |
| 463 | An individual user can book a maximum of _____ e-tickets in a calendar month if IRCTC User name is not linked with Aadhaar.<br>A)10<br>B) 6<br>C) 12<br>D)20                              | C |
| 464 | An individual user can book a maximum of _____ e-tickets in a calendar month by linking his IRCTC ID with Aadhaar Card.<br>A)10<br>B) 12<br>C)15<br>D) 24                                 | D |
| 465 | Unreserved Tickets can be purchased through _____<br>A) ATVM<br>B) Mobile App<br>C) YTSK<br>D) All of the above                                                                           | D |
| 467 | Pre-printed Halt Tickets will be supplied _____<br>A) At Sr.DCM Office<br>B) Through UTS counter at nominated Serving station<br>C) A & B<br>D) None of the above                         | B |
| 468 | Unreserved Tickets can be booked through UTS mobile App _____<br>A) R Wallet<br>B) Debit/Credit Cards<br>C) UPI/Net Banking<br>D) All of the above                                        | D |
| 469 | ATVM Smart Card recharge done in UTS Counter should be updated in ATVM or CoTVM within _____ days from the day recharge.<br>A) 5<br>B) 10<br>C) 60<br>D) 20                               | C |
| 470 | Which division contributes maximum Passenger Traffic in SC railway _____<br>A) Vijayawada Division<br>B) Guntakal Division<br>C) Secunderabad Division<br>D) Nanded Division              | C |

|     |                                                                                                                                                                                                                           |   |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 471 | Test Balance Sheet should be updated in Online Coaching BalanceSheet (OCBS) _____<br>A) Daily<br>B) Monthly<br>C) Quarterly<br>D) Both A & B                                                                              | D |
| 472 | Finalized Online Coaching Balance Sheet is submitted by the stations on or before _____ of every month<br>A) 1 <sup>st</sup><br>B) 3 <sup>rd</sup><br>C) 5 <sup>th</sup><br>D) 10 <sup>th</sup>                           | B |
| 473 | Cancellation & Refund on unreserved tickets issued by YTSK may be doneat _____<br>(A) Concerned YTSK itself<br>(B) Other YTSKs<br>(C) Serving Station<br>(D) All of these                                                 | C |
| 474 | Excess cash in booking should be recorded on _____ side of the Online Coaching Balance Sheet.<br>A) Debit<br>B) Credit<br>C) Both A & B<br>D) No of the above                                                             | A |
| 475 | Clearance of Outstanding can be done through _____<br>A) Money Receipt<br>B) Credit letters<br>C) Cheque<br>D) Both A & B                                                                                                 | D |
| 476 | The cancellation charges per passenger on a Paperless Ticket is<br>A) 15<br>B) 20<br>C) 30<br>D) Can't be cancelled                                                                                                       | D |
| 477 | The refund after surrendering R-Wallet can be obtained through _____<br>A) Credit to passenger Bank Account<br>B) TDR<br>C) Any UTS Counter<br>D) All of the Above                                                        | C |
| 478 | The QR Code in the UTS Mobile App stands for _____<br>A) Queue Rule<br>B) Quality Rule<br>C) Quick Reflection<br>D) Quick Response                                                                                        | D |
| 479 | The data regarding Indian Zonal Passenger Revenue statistics is available in _____<br>A) Coaching Directorate<br>B) Statistics and Economics Directorate<br>C) Traffic Commercial Directorate<br>D) Accounts Directorate. | B |
| 480 | What is the element of bonus paid to the Facilitators at the time of rechargingthe Smart Card?<br>A) 5%<br>B) 4%<br>C) 3%<br>D) 2%                                                                                        | C |
| 481 | What is the element of bonus paid to the Passengers at the time of rechargingthe Smart Card?<br>A) 2%<br>B) 4%<br>C) 5%<br>D) 3%                                                                                          | D |

|     |                                                                                                                                                                                                                                                                                                                                         |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 482 | Payments for tickets purchased through ATVMs can be made by _____<br>A) Payment of fare through Smart Card<br>B) Payment of fare through the Quick Response Code/UPI<br>C) Payment of fare through Credit/Debit Cards<br>D) All of the above                                                                                            | D |
| 483 | Zonal Railways can engage STBA at NSG-4 & SG-3 category of stations initially for a period of _____<br>A) One year<br>B) Six months only<br>C) Two years<br>D) Three months                                                                                                                                                             | A |
| 484 | Earnest Money to be paid at the time of application by the STBA applicant at NSG-4 category of stations is _____<br>A) ₹1,000<br>B) ₹10,000<br>C) ₹2,000<br>D) ₹5000                                                                                                                                                                    | B |
| 485 | Earnest Money to be paid at the time of application by the STBA applicant at NSG-6 category of stations is _____<br>A) ₹1,000<br>B) ₹500<br>C) ₹2,000<br>D) 1500                                                                                                                                                                        | C |
| 486 | Earnest Money to be paid at the time of application by the STBA applicant at NSG-5 category of stations is _____<br>A) ₹1,000<br>B) ₹3,000<br>C) ₹2,000/<br>D) ₹5000                                                                                                                                                                    | D |
| 487 | Earnest Money to be paid at the time of application by the STBA applicant at SG-3 category of stations is _____<br>A) ₹7,500<br>B) ₹10,000<br>C) ₹15,000<br>D) ₹5,000                                                                                                                                                                   | D |
| 488 | Refundable Security Deposit for engaging STBAs at NSG-6 category of stations _____<br>A) ₹7,500/<br>B) ₹10,000/<br>C) ₹15,000/<br>D) ₹5,000/                                                                                                                                                                                            | B |
| 489 | Refundable Security Deposit for engaging STBAs at NSG-5 category of stations _____<br>A) ₹25,000/<br>B) ₹20,000/<br>C) ₹15,000/<br>D) ₹30,000/                                                                                                                                                                                          | A |
| 490 | Refundable Security Deposit for engaging STBAs at SG-3 category of stations _____<br>A) ₹25,000/B) ₹50,000/<br>C) ₹75,000/ D) ₹60,000/                                                                                                                                                                                                  | A |
| 491 | Refundable Security Deposit for engaging STBAs at NSG-4 category of stations _____<br>A) ₹40,000/<br>B) ₹60,000/<br>C) ₹75,000/<br>D) ₹50,000/                                                                                                                                                                                          | D |
| 492 | The amount of compensation payable for an injury not specified in Part-II or Part-III of the Schedule of Railway Accidents & Untoward Incidents (Compensation) Rules'1990 but which deprive a person of all capacity to do any work in the opinion of RCT _____<br>A) Rs.8,00,000<br>B) Rs.4,00,000<br>C) Rs.2,00,000<br>D) Rs.1,00,000 | A |

|     |                                                                                                                                                                                                                                                                           |   |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 493 | The minimum commission payable to the STBA is _____<br>A) ₹1,800<br>B) ₹3,000<br>C) ₹2,500<br>D) ₹2,000                                                                                                                                                                   | C |
| 494 | Commission to the STBA will be paid on _____ turnover sales.<br>A) Fortnightly<br>B) Quarterly<br>C) Monthly<br>D) Daily                                                                                                                                                  | C |
| 495 | Slab-1 for the calculation of STBA commission is _____<br>A) ₹1 - ₹ 10,000<br>B) ₹1 - ₹ 20,000<br>C) ₹1 - ₹ 15,000<br>D) ₹1 - ₹ 12,000                                                                                                                                    | B |
| 496 | Slab-2 for the calculation of STBA commission is _____<br>A) ₹15,001 to ₹50,000<br>B) ₹25,001 to ₹75,000<br>C) ₹20,001 to ₹1,00,000<br>D) ₹10,001 to ₹50,000/                                                                                                             | C |
| 497 | The maximum commission payable to the STBA in Slab-3 at NSG-6 category of stations is _<br>_____<br>A) 2%<br>B) 3%<br>C) 4%<br>D) 5%                                                                                                                                      | C |
| 498 | The maximum commission payable to the STBA in Slab-3 at NSG-5 category of stations is _<br>_____<br>A) 4%<br>B) 2%<br>C) 5%<br>D) 3%                                                                                                                                      | A |
| 499 | The maximum commission payable to the STBA in Slab-3 at SG-3 category of stations is ____<br>A) 3%<br>B) 2%<br>C) 4%<br>D) 5%                                                                                                                                             | C |
| 500 | The maximum commission payable to the STBA in Slab-3 at NSG-4 category of stations is _<br>_____<br>A) 3%<br>B) 2%<br>C) 1%<br>D) 1.5%                                                                                                                                    | B |
| 501 | If ticketing activity stops due to non-availability of STBA, penalty equal to _ at that station may be imposed.<br>A) Average fortnightly turnover<br>B) Total sales of that particular day<br>C) Average Daily turnover<br>D) One day's wages payable as per Labour Act. | C |
| 502 | The minimum penalty to be imposed if ticketing activity stops at the location due to non-availability of STBA is _____<br>A) ₹2,000/- per day<br>B) ₹1,500/- per day<br>C) ₹5,000/- per month<br>D) ₹ 10,000/ per month                                                   | A |
| 503 | Penalty imposed on the STBA against established public complaints regarding the functioning of STBA is upto _____<br>A) ₹ 100/<br>B) ₹ 500/                                                                                                                               | B |

|     |                                                                                                                                                                                                                                                                                                                 |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | C) ₹ 200/<br>D) ₹ 1,000/                                                                                                                                                                                                                                                                                        |   |
| 504 | Railway Passengers (Manner of Investigation of untoward incidents) Rules were last amended in the year<br>(A) 2004<br>(B) 2005<br>(C) 2019<br>(D) 2020                                                                                                                                                          | D |
| 505 | Station Superintendent, on receipt of an information about the occurrence of untoward incident shall _____<br>(A) Make necessary entries in station diary<br>(B) Arrange for medical assistance to injured<br>(C) Make out a brief report in respect of spot of untoward incident<br>(D) All the above          | D |
| 506 | The RPF/Force conduct the investigation of untoward incident and complete the investigation within _____<br>(A) 45 days of incident<br>(B) 30 days of incident<br>(C) 60 days of Incident<br>(D) 90 days of incident                                                                                            | C |
| 507 | Who will obtain information about untoward incident in Form-2 _____<br>A) GRP<br>B) Station Superintendent<br>C) RPF<br>D) Guard                                                                                                                                                                                | C |
| 508 | Who is final authority to accept the Investigation Report?<br>A) Sr.DSC<br>B) DRM<br>C) Sr.DOM<br>D) GM                                                                                                                                                                                                         | B |
| 509 | Form-I speaks about the _____<br>A) Brief particulars of untoward incident<br>B) Summary of untoward incident<br>C) Report of untoward incident<br>D) None of the above                                                                                                                                         | C |
| 510 | Form-2 speak about the _____<br>A) Brief particulars of untoward incident<br>B) Summary of untoward incident<br>C) Report of untoward incident<br>D) None of the above                                                                                                                                          | A |
| 511 | The new Consumer Protection Act was passed by Parliament in the year _____<br>A) 2016<br>B) 2017<br>C) 2018<br>D) 2019                                                                                                                                                                                          | D |
| 512 | Limitation period for filing a consumer case before Hon'ble Forum<br>A) One year from the 'date of which cause of action arose<br>B) 2 years from the date of which cause of action arose<br>C) 3 years from the date of which cause of action arose<br>D) 4 years from the date of which cause of action arose | B |
| 513 | Section 65 of the Railway Act deals _____<br>A) Railway Printing papers<br>B) Railway receipt<br>C) Railway consignment<br>D) Railway Personnel Servant                                                                                                                                                         | B |

|     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |   |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 514 | Fraudulently travelling or attempting to travel without proper pass or ticket is dealt as per section _____ of Railways Act, 1989.<br>A) 143<br>B) 136<br>C) 137<br>D) 134                                                                                                                                                                                                                                                                                                                                              | C |
| 515 | Drunkenness or nuisance upon a railway will be dealt as per section _____ of Railway Act 1989.<br>A) 148<br>B) 149<br>C) 145<br>D) 144                                                                                                                                                                                                                                                                                                                                                                                  | C |
| 516 | Damage to or destruction of certain Railway properties will be dealt as per section ____ of the Railway Act, 1989.<br>A) 151<br>B) 154<br>C) 155<br>D) 156                                                                                                                                                                                                                                                                                                                                                              | A |
| 517 | Railway servant in a state of intoxication on duty is punishable under which Section of Railway Act, 1989?<br>A) 177<br>B) 175<br>C) 174<br>D) 172                                                                                                                                                                                                                                                                                                                                                                      | D |
| 518 | What is the meaning of passenger?<br>(A) A person travelling in a bus<br>(B) A person travelling with a valid pass or ticket<br>(C) A person travelling roof or engine of a train<br>(D) A person travelling in the goods train                                                                                                                                                                                                                                                                                         | B |
| 519 | To which Forum appeals from the order of the Railway Claims Tribunal lies?<br>A) High Court<br>B) District Judge<br>C) Judicial Magistrate First class<br>D) Railway Board                                                                                                                                                                                                                                                                                                                                              | A |
| 520 | An application for compensation for loss of goods/animals entrusted to a Railway administration for carriage by railway is to be filed within _____<br>A) 1 year from the date on which the goods or animals was entrusted<br>B) 3 years from the date of an FIR has been lodged in the matter in a police station<br>C) 3 years from the date on which the goods or animals were entrusted to the Railway administration for carriage by Railway<br>D) 1 year an FIR has been lodged in the matter in a police station | C |
| 521 | Which of the following is not an untoward incident within the meaning of Section 123 of the Railway's Act, 1989 _____<br>A) Commission of dacoity in a train carrying passenger<br>B) A shoot out on a Railway platform<br>C) Accidental falling of any passenger from a train carrying passengers<br>D) Accidental death by being hit by a train while attempting to cross railway tracks.                                                                                                                             | D |
| 522 | An Appeal against an order of Railway Claims Tribunal shall be preferred within ____ days from the date of the order.<br>A) 30<br>B) 60<br>C) 90<br>D) 120                                                                                                                                                                                                                                                                                                                                                              | C |
| 523 | The Chairman of the Railway Claims Tribunal holds his office until he attains _____ years of age.<br>A) 58<br>B) 60<br>C) 70<br>D) 65                                                                                                                                                                                                                                                                                                                                                                                   | C |

|     |                                                                                                                                                                                                                                                                                                                                                                               |   |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 524 | In which case no compensation shall be payable by the Railway administration as per Section 124-A of the Railways Act, 1989.<br>A) If the passenger suffers injury while attempting to commit suicide<br>B) If the passenger suffers injury by any act committed in a state of intoxication<br>C) If the passenger suffers injury by his own criminal act<br>D) All the above | D |
| 525 | Amount of compensation w.e.f. 01.01.2017 payable U/s 124-A of the Railway, in case of a death of a passenger in an untoward incident is _____<br>A) Rs.8,00,000<br>B) Rs.4,00,000<br>C) Rs.10,00,000<br>D) Rs.5,00,000                                                                                                                                                        | A |
| 526 | An Act to consolidate and amend the law relating to Railways called the Railways Act was enacted in the year _____<br>A) 1987<br>B) 1989<br>C) 1990<br>D) 1988                                                                                                                                                                                                                | B |
| 527 | The liability of Railway Administration for Death and Injury to passengers due to accident is defined in Chapter _____<br>A) Chapter XI<br>B) Chapter VIII<br>C) Chapter X<br>D) Chapter XIII                                                                                                                                                                                 | D |
| 528 | What is the limitation for filing claim case in RCT _____ for untoward incident.<br>A) Six months<br>B) Three years<br>C) One year<br>D) 2 year                                                                                                                                                                                                                               | C |
| 529 | The maximum amount of compensation payable under Part-III of Schedule of Railway Accidents and Untoward Incidents (Compensation) Rules 1990 is _____<br>A) 8 lakhs<br>B) 7.2 lakhs<br>C) 6.4 lakhs<br>D) 5.6 lakh                                                                                                                                                             | B |
| 530 | Ex gratia payable for death Under section 124 of Railway Act is<br>(A). Rs. 1, 25,000/-<br>(B). Rs. 2, 50,000/-<br>(C). Rs. 8, 00,000<br>(D). Rs. 5,00,000/-                                                                                                                                                                                                                  | D |
| 531 | Ex gratia payable for grievous injury Under section 124 of Railway Act is<br>(A). Rs. 1,25,000/-<br>(B). Rs. 2, 50,000/-<br>(C). Rs. 8, 00,000<br>(D). Rs. 5,00,000/-                                                                                                                                                                                                         | B |
| 532 | Ex gratia payable for simple injury Under section 124 of Railway Act is<br>(A). Rs.1,25,000/-<br>(B). Rs.2,50,000/-<br>(C). Rs.8,00,000<br>(D). Rs. 50,000/-                                                                                                                                                                                                                  | D |
| 533 | _____ Section of Railways Act deals with Train /Rail Accident of Railways Act is<br>A) 124                      B) 24 A                      C) 123                      D) 125                                                                                                                                                                                               | A |
| 534 | Section 124-A of Railways Act deals with _____<br>A) Untoward Incidents<br>B) Train Accidents<br>C) Passenger found travelling without ticket<br>D) Accidents at Manned and Unmanned level crossing                                                                                                                                                                           | A |

|     |                                                                                                                                                                                                                                                               |   |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 535 | Who represents the cases on behalf of Railway Administration in RCT's<br>(A) Empaneled Railway Advocates<br>(B) Presenting officer<br>(C) Authorized Railway Officials<br>(D) d) All of the above                                                             | D |
| 536 | Within days in total, investigation of untoward incident should be completed & the investigation report along with acceptance of DRM should be sent to administrative in-charge of the Claim Office<br>A) 60 days<br>B) 100 days<br>C) 80 days<br>D) 105 days | D |
| 537 | Secunderabad RCT is located at _____<br>A) Begumpet<br>B) Nampally<br>C) Kacheguda<br>D) Lallaguda                                                                                                                                                            | D |
| 538 | Recently established RCT at Amaravathi is in the state of _____<br>A) Maharashtra<br>B) Andhra Pradesh<br>C) Odisha<br>D) Karnatak                                                                                                                            | B |
| 539 | The Principal Bench of RCT is located at _____<br>A) New Delhi<br>B) Chennai<br>C) Mumbai<br>D) Kolkotta                                                                                                                                                      | A |
| 540 | The Plaintiff in RCT is referred to as _____<br>A) Applicant<br>B) Respondent<br>C) Railway Advocate<br>D) Presenting Officer                                                                                                                                 | A |
| 541 | The Defendant in RCT is referred to as<br>A) Applicant<br>B) Railway Advocate<br>C) Presenting Officer<br>D) Respondent                                                                                                                                       | D |
| 542 | The minimum amount of compensation payable for Injuries (Schedule) to passengers due to accident is Rs. _____<br>A) 2 lakhs<br>B) 1 lakhs<br>C) 64,000<br>D) 80,000                                                                                           | C |
| 543 | The limitation period for filing an appeal in High Court is _____ days.<br>A) 30<br>B) 60<br>C) 90<br>D) 120                                                                                                                                                  | C |
| 544 | The limitation period for filing Review petition in RCT/High Court is _____ days.<br>A) 30<br>B) 60<br>C) 90<br>D) 120                                                                                                                                        | A |
| 545 | Notice of Claim for goods not received, not delivered or damaged is served on<br>(A) CPSR/CGSR/SM<br>(B) SR. DCM<br>(C) GM/CCM/CCO<br>(D) A OR C                                                                                                              | D |

|     |                                                                                                                                                                                                                                                                                                         |   |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 546 | Which part of SOP deals with Commercial Matters?<br>A) Part A<br>B) Part B<br>C) Part C<br>D) Part E                                                                                                                                                                                                    | D |
| 547 | The WEB package of Claims refunds & RCT are programmed by _____<br>A) CRIS<br>B) Rail Tel<br>C) TCS<br>D) RITES                                                                                                                                                                                         | A |
| 548 | Indian Parliament, passed the landmark Consumer Protection Bill, 2019 on _____<br>A) 6 <sup>th</sup> August 2019<br>B) 10 <sup>th</sup> August 2018<br>C) 6 <sup>th</sup> August 2018<br>D) 15 <sup>th</sup> August 2019                                                                                | A |
| 549 | The Consumer Protection Bill, 2019 proposes the establishment of a regulatory authority known _____<br>A) Central Consumer Protection Authority (CCPA),<br>B) Consumer Protection Authority (CPA)<br>C) National Consumer Protection Authority (NCPA)<br>D) Indian Consumer Protection Authority (ICPA) | A |
| 550 | As per the revised monetary Power, to settle claim compensation of untoward incidents by Dy.CCM / Claims is empowered to settle claims upto _____<br>A) 2 lakhs<br>B) 4 lakhs<br>C) 8 lakhs<br>D) None of the above                                                                                     | A |
| 551 | Notice of Claim under Section 106 of Railways Act, 1989 is to be given within _____ Months from the date of entrustment of Goods.<br>A) One month<br>B) Six months<br>C) Three months<br>D) None of the above                                                                                           | B |
| 552 | How much claim can be paid if party has not declared the value of the consignment and not paid PCEV charges when booked under parcel Scale?<br>A) Rs.50 per kg.<br>B) Rs.100 per kg.<br>C) Rs.150 per kg.<br>D) Total amount claimed by party                                                           | A |
| 553 | How much claim can be paid if party has not declared the value of the consignment and not paid PCEV charges when booked under Luggage Scale?<br>A) Rs.50 per kg.<br>B) Rs.100 per kg.<br>C) Rs.150 per kg.<br>D) Total amount claimed by party                                                          | B |
| 554 | RCT shall fix a date for reporting compliance of order, preferably within _____ days of the award itself.<br>(A) 60 days<br>(B) 75 days<br>(C) 90 days<br>(D) 120 days                                                                                                                                  | C |
| 555 | The Railway accidents and untoward incidents (compensation) amendment rules, 2016 have come into force from _____<br>(A) 01.04.2016<br>(B) 01.01.2016<br>(C) 03.06.2016<br>(D) 01.01.2017                                                                                                               | D |

|     |                                                                                                                                                                                                                          |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 556 | The Station Superintendent, Guard ,conductor and train examiner shall immediately report the untoward incident within 24 hrs of the occurrence to theDSC in____<br>(A) Form I<br>(B) Form 2<br>(C) Form 3<br>(D) Form 16 | A |
| 557 | The untoward incident register of the station should be closed at _____ hrs of every day.<br>(A) 21:59 hrs<br>(B) 17:59 hrs<br>(C) 23:59 hrs<br>(D) 11:59 hrs                                                            | C |
| 558 | The investigation officer of the Force shall obtain information about the untoward incident in _<br>(A) Form I<br>(B) Form 2<br>(C) Form 3<br>(D) Form 16                                                                | B |
| 559 | The Detailed Accident Report (DAR) of untoward incident is prepared by _____<br>(A) RPF<br>(B) GRP<br>(C) Safety Counselor<br>(D) Commercial                                                                             | B |
| 560 | _____ is competent to pass a speaking order, whether the claim for compensation in untoward incidents whether to be contested are to be admitted.<br>[A] GM<br>[B] CCM/Claims<br>[C] DRM<br>[D] CCM/PS                   | B |
| 561 | A full bench of Railway Claims Tribunal consists of _____ members<br>(A) 1<br>(B) 2<br>(C) 3<br>(D) 4                                                                                                                    | B |
| 562 | The report about the recovery of any belongings of the person affected by the untoward incident is called _____.<br>(A) Inquest report<br>(B) Final report<br>(C) Jama Talashi<br>(D) DAR                                | C |
| 563 | Unique Identification Number (UID) shall be given by _____<br>(A) SMR<br>(B) Guard<br>(C) Loco Pilot<br>(D) RPF                                                                                                          | A |
| 564 | _____ of the Division shall pass an order, accepting the Investigation Report of the Division in Untoward Incidents.<br>(A) Sr.DSC<br>(B) Sr.DCM<br>(C) Sr.DOM<br>(D) DRM                                                | D |
| 565 | The registration fee for leasing of VP is _____, in CPLP<br>A) 20,000<br>B) 50,000<br>C) 1, 00,000<br>D) 2, 00,000.                                                                                                      | C |
| 566 | The registration fee for leasing of SLR under Category B is Rs. _____, in CPLP<br>A) 20,000<br>B) 50,000<br>C) 1, 00,000                                                                                                 | B |

|     |                                                                                                                                                                                                                                                                                                        |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | D) 2, 00,000                                                                                                                                                                                                                                                                                           |   |
| 567 | The earnest money for leasing of SLR is Rs._____<br>A) 20,000<br>B) 4, 00,000<br>C) 1, 00,000<br>D) 2,00,000                                                                                                                                                                                           | C |
| 568 | The earnest money for leasing of VP is Rs._____<br>A) 20,000<br>B) 4, 00,000<br>C) 1,00,000<br>D)2,00,000                                                                                                                                                                                              | B |
| 569 | Scale L is more by _____% than Scale R.<br>A) 20<br>B) 30<br>C) 40<br>D)50                                                                                                                                                                                                                             | A |
| 570 | Scale R is more by _____% than Scale P.<br>A) 50<br>B) 60<br>C) 70<br>D)80                                                                                                                                                                                                                             | A |
| 571 | Scale P is more by 100% than Scale S.<br>A) 50<br>B) 75<br>C) 100<br>D)150                                                                                                                                                                                                                             | C |
| 572 | Advance Booking of Parcels space is permitted upto _____days<br>A) 60<br>B) 70<br>C) 80<br>D)90                                                                                                                                                                                                        | D |
| 573 | Advance Booking of Parcels space should be specific for _____<br>A) a day<br>B) a date<br>C) date and train<br>D) a trains                                                                                                                                                                             | C |
| 574 | Advance freight will be collected as _____% of total freight on booking of parcel space<br>A) 50<br>B) 60<br>C) 70<br>D)80                                                                                                                                                                             | A |
| 575 | In case of Advance Booking of Parcel Space, balance Advance freight will be collected _____% on booking of parcel space _____Hours before schedule departure of the train.<br>A) 40% & 36 Hrs<br>B) 50% & 72 Hrs<br>C) 30% & 24 Hrs<br>D) 60% & 48 Hrs                                                 | B |
| 576 | If there is no lease of any type of Parcel Space in SLR/VP operational in the train at the time of booking/actual loading, then advance Freight at _____% over the freight at normal tariff rate applicable for the train as per category from the originating station to destination station.<br>A) 5 | B |

|     |                                                                                                                                                                                                          |   |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | B)15<br>C) 25<br>D)10                                                                                                                                                                                    |   |
| 577 | Advance Booking of Parcels space freight collected to refunded in case Railway unable to prove SLR/VP due to operational reason then___% advance freight to refunded.<br>A) 50<br>B)100<br>C) 25<br>D)75 | B |
| 578 | No of PMS location in vogue over SCR _____<br>A) 22<br>B)16<br>C) 14<br>D)12                                                                                                                             | A |
| 579 | For loading of Parcel in AC-III tier coaches normal course its carrying capacityis__tonnes excluding water in tank<br>A)6<br>B)6.5<br>C) 7<br>D) 5.5                                                     | D |
| 580 | For loading of Parcels in AC-II tier coaches normal course its carrying capacityis__tonnes excluding water in tank<br>A)8<br>B) 7.5<br>C)9<br>D)8.5                                                      | B |
| 581 | For loading of Parcels in AC-I tier coaches normal course its carrying capacityis__tonnes excluding water in tank<br>A)9<br>B) 9.5<br>C)10<br>D) 8.5                                                     | D |
| 582 | For loading of Parcels in AC-Chair Car coaches normal course its carryingcapacity is _____tonnes excluding water in tank<br>A)9<br>B)9.5<br>C)10<br>D) 8.5                                               | D |
| 583 | For loading of Parcels in GS coaches normal course its carrying capacity is _____tonnes excluding water in tank<br>A) 11.5<br>B)13<br>C)12<br>D)12.5                                                     | A |
| 584 | Charging of AC coaches when attached to parcel Trains when loaded withparcel is ____<br>A)1.5 times R scale<br>B)1.5time L Scale<br>C)1.5 Times P scale<br>D)1.5 Times S scale                           | C |
| 585 | Parcel Space can be leased out for a Long-term of _____Years.<br>A) 1<br>B) 2<br>C) 3<br>D) 5                                                                                                            | D |

|     |                                                                                                                                                                                                                                       |   |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 586 | Parcel Space can be leased out on temporary lease for a period of _____ days.<br>A) 30/60/90<br>B)60<br>C)90<br>D)31                                                                                                                  | A |
| 587 | Parcel Space can be leased out on Day to Day lease for a period of _____ days.<br>A) 30<br>B)20<br>C)10<br>D)8                                                                                                                        | C |
| 588 | Accepting Authority of Parcel leasing contract value of above Rs.2.5 Cr and up to Rs.5 Cr is ____<br>A) Sr.DCM<br>B) ADRM<br>C) DRM<br>D) PCCM                                                                                        | A |
| 589 | Accepting Authority of Parcel leasing contract value of above Rs.5 Cr and upto Rs.50 Cr is _<br>A) Sr.DCM<br>B) ADRM<br>C) DRM<br>D) PCCM                                                                                             | B |
| 590 | Accepting Authority of Parcel leasing contract value of above Rs.50 Cr and upto Rs.100 Cr is _<br>A) Sr.DCM<br>B) ADRM<br>C) DRM<br>D) PCCM                                                                                           | C |
| 591 | Accepting Authority of Parcel leasing contract value of Above Rs.100 Cr is _____<br>A) Sr.DCM<br>B) ADRM<br>C) DRM<br>D) PCCM                                                                                                         | D |
| 592 | Lump sum payment of leased freight shall be Paid _____ days in Advance<br>A) 02 days<br>B) 03 days<br>C) 01 day<br>D) Same day                                                                                                        | C |
| 593 | For detaining the trains for loading and unloading purpose at originating and destination station by lease holder a penalty of Rs. _____ will be collected for each such occasion.<br>A) 5,000<br>B) 20,000<br>C) 25,000<br>D) 50,000 | A |
| 594 | Permissible Carrying Capacity of each luggage compartment of LHB- SLR is ____<br>A) 3.9 Tonnes<br>B) 4 Tones<br>C) 4.5 Tones<br>D) 4.9 Tones.                                                                                         | A |
| 595 | Permissible Carrying Capacity of LVPH is _____<br>A) 18 Tonnes<br>B)23 Tones<br>C) 24 Tones<br>D) 25 Tones.                                                                                                                           | C |
| 596 | Temporary lease of parcel space will be given out for _____ days at a time.<br>A) 10/20/30 days<br>B) 20/30/40 days<br>C) 30/60/90 days<br>D) 15/25/45 days                                                                           | C |

|     |                                                                                                                                                                                                                    |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 597 | The Railway distances are computerized through _____ Application<br>[A] TMS<br>[B] RBS<br>[C] PMS<br>[D] RMS                                                                                                       | B |
| 598 | Maximum of _____ appeals can be made against decision of lower authority for waiver of Demurrage Charges.<br>[A] 2<br>[B] 3<br>[C] 4<br>[D] 5                                                                      | A |
| 599 | Freight charges on traffic booked from and to a PFT will be charged on the basis of _____<br>[A] Siding charges<br>[B] Through Distance Basis/siding charges<br>[C] Lump sum Rates<br>[D] Station to Station Rates | B |
| 600 | Under LWIS scheme spare wagons of _____ % should be procured for each rake<br>[A] 2<br>[B] 4<br>[C] 6<br>[D] 8                                                                                                     | B |
| 601 | Under LWIS scheme concession in freight is given to a maximum period of _____ years<br>[A] 10<br>[B] 15<br>[C] 20<br>[D] 25                                                                                        | C |
| 602 | Percentage of Commission/Concession given for Special Purpose Wagons under LWIS scheme will be<br>[A] 10<br>[B] 12<br>[C] 15<br>[D] 20                                                                             | C |
| 603 | whenever the private siding is notified , <b>after</b> commissioning, _____ of the Zone will take over as nodal officer.<br>[A] Sr.DCM<br>[B] CTPM<br>[C] PCOM<br>[D] CCM/FM                                       | D |
| 604 | Advance stacking period beyond 10 days, Permission can be granted by - _____ on recommendation of PCCM & PCOM.<br>[A] AGM<br>[B] GM<br>[C] MT<br>[D] AMC                                                           | B |
| 605 | The repayment of expenditure incurred by the siding owner on behalf of railways will be arranged by allowing freight discount of ____ % on outward traffic.<br>[A] 10<br>[B] 20<br>[C] 5<br>[D] 2                  | A |
| 606 | First application for waiver of Demurrage / Wharfage should be submitted by the party to SM within _____ days from the date of accrual<br>[A] 15<br>[B] 20<br>[C] 10<br>[D] 5                                      | C |

|     |                                                                                                                                                                       |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 607 | A supplementary charge of _____% will be levied on BFR for Multi point rakes for the period October to June.<br>[A] 30<br>[B] 20<br>[C] 10<br>[D] 2                   | B |
| 608 | PFT stands for _____<br>[A] Passenger fare tariff<br>[B] Private Fare terminal<br>[C] Private freight terminal<br>[D] Plat Form Terminal                              | C |
| 609 | Loading of rakes from two originating terminals can be done only if the two loading terminals are less than _____KM apart.<br>[A] 200<br>[B] 100<br>[C] 500<br>[D] 50 | C |
| 610 | Mini rakes can be loaded for intra zonal/ inter zonal traffic more than _____ Km.<br>[A] 100<br>[B] 1000<br>[C] 200<br>[D] 2000                                       | D |
| 611 | The cost of setting up FOIS terminal at PFT will be borne by _____.<br>[A] Commercial<br>[B] Operating<br>[C] Stores<br>[D] TMC                                       | D |
| 612 | At Railway board _____ will be Coordinating officer for sidings matters during construction stage.<br>[A] EDFM<br>[B] EDCE<br>[C] MT<br>[D] Advisor/TC                | B |
| 613 | _____ is Nodal officer at Zonal level for all siding matters during the construction stage.<br>[A] CCM/FM<br>[B] CTPM<br>[C] CGE<br>[D] CPTM                          | B |
| 614 | In case of Private sidings, for each 'Y' connection the chargeable distance is in flat _____KM<br>[A] 20<br>[B] 15<br>[C] 10<br>[D] 5                                 | D |
| 615 | Railway lines are divided into _____ categories for the purpose of construction and financial implications.<br>[A] 2<br>[B] 3<br>[C] 4<br>[D] 5                       | B |
| 616 | Powers of AGM for waiver of demurrage and wharfage is Rs. _____ per wagon<br>[A] Rs. 1,00,000<br>[B] Rs. 50,000<br>[C] Rs. 25,000<br>[D] unlimited                    | D |

|     |                                                                                                                                                                                                                                                            |   |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 617 | <p>The powers of Sr. DCM for waival of Demurrage charges per wagon is Rs. _____</p> <p>[A] 3000<br/>[B] 6000<br/>[C] 9000<br/>[D] 10000</p>                                                                                                                | D |
| 618 | <p>The powers of PCCM for waival of Wharfage charges per consignment is Rs. ____</p> <p>[A] 50000<br/>[B] 60000<br/>[C] 100000<br/>[D] 200000</p>                                                                                                          | C |
| 619 | <p>Prior finance concurrence will be required for waiver of Demurrage/WharfageCharges above Rs. _____per wagon per consignment respectively.</p> <p>[A] 25000<br/>[B] 30000<br/>[C] 40000<br/>[D] 50000</p>                                                | A |
| 620 | <p>The concerned SM/Goods Supervisor will forward the application of waiver of Demurrage/Wharfage Charges to the divisional officer along with remarks within_days of the receipt of the application.</p> <p>[A] 2<br/>[B] 3<br/>[C] 4<br/>[D] 5</p>       | B |
| 621 | <p>An appeal against the order of lower authority for waival of Demurrage/Wharfage Charges should be preferred within _____days from the date when the decision of the lower authority is communicated.</p> <p>[A] 10<br/>[B] 15<br/>[C] 20<br/>[D] 30</p> | D |
| 622 | <p>Claim for compensation can be made under section _____of Railway Act 1989</p> <p>[A] 105<br/>[B] 106<br/>[C] 100<br/>[D] 101</p>                                                                                                                        | B |
| 623 | <p>Monetary powers for settlement of claims for PCCM /CCO is. _____</p> <p>[A] Rs. 8,00,000<br/>[B] unlimited<br/>[C] Rs.4,00,000<br/>[D] Rs. 2,00,000</p>                                                                                                 | A |
| 624 | <p>Any notice for claim should be served to GM or any other authorized Railwayservant under section _____of Railway Act 1989.</p> <p>[A] 191<br/>[B] 192<br/>[C] 106<br/>[D] 194</p>                                                                       | B |
| 625 | <p>Making a false claim for compensation by the party is punishable undersection__of Railway Act 1989.</p> <p>[A] 149<br/>[B] 150<br/>[C] 178<br/>[D] 194</p>                                                                                              | A |
| 626 | <p>Making false report by a Railway servant is punishable under section _____of Railway Act1989</p> <p>[A] 149<br/>[B] 150<br/>[C] 178<br/>[D] 194</p>                                                                                                     | C |

|     |                                                                                                                                                                                                                                             |   |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 627 | <p>Railway is responsible for the goods taken over from the inter change point of sidings as per Section _____ of Railway Act 1989:</p> <p>[A] 94<br/>[B] 95<br/>[C] 96<br/>[D] 97</p>                                                      | A |
| 628 | <p>_____ will be the nodal officer at Zonal Level after commencement of operations of AFTO</p> <p>[A] PCCM<br/>[B] PCOM<br/>[C] CCM /FM<br/>[D] GM</p>                                                                                      | C |
| 629 | <p>A fixed freight discount of _____ % is given to the party who bears cost of common user facilities in Railway area for siding.</p> <p>[A] 5<br/>[B] 10<br/>[C] 15<br/>[D] 20</p>                                                         | B |
| 630 | <p>Authorised officer for verifying E-RD documents and approving the e-RD registration is ____</p> <p>[A] GM<br/>[B] AGM<br/>[C] PCCM<br/>[D] Sr. DCM</p>                                                                                   | D |
| 631 | <p>Cargo loaded in an individual wagon loaded with 2 commodities will be charged at the rate of the _____ of the 2 commodities loaded in each wagon .</p> <p>[A] Train Load<br/>[B] Wagon Load<br/>[C] lower class<br/>[D] higher class</p> | D |
| 632 | <p>Freight discount for loading cement in open wagons is ____ % on NTR.</p> <p>[A] 10<br/>[B] 15<br/>[C] 20<br/>[D] 30</p>                                                                                                                  | C |
| 633 | <p>Freight discount for loading Fly ash in open wagons is _____ % on NTR.</p> <p>[A] 10<br/>[B] 15<br/>[C] 20<br/>[D] 40</p>                                                                                                                | C |
| 634 | <p>Lead restriction for loading bagged consignments in open and flat wagons is not less than or equal to _____</p> <p>[A] 100 km<br/>[B] 200 km<br/>[C] 500 km<br/>[D] 700 k</p>                                                            | A |
| 635 | <p>Lead restriction for Cargo Aggregation transportation Product is minimum of @-----Kms.</p> <p>[A] 100<br/>[B] 200<br/>[C] 500<br/>[D] 3 00</p>                                                                                           | D |
| 636 | <p>Railway can terminate the agreement with AFTO by giving advance notice of ____ if rules for safety are not followed</p> <p>[A] 1 month<br/>[B] 45 days<br/>[C] 3 months<br/>[D] 15 days</p>                                              | A |

|     |                                                                                                                                                                            |   |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 637 | Lead restriction for Traditional Empty Flow direction Scheme is _____<br>[A] 100 km<br>[B] 200 km<br>[C] 500 km<br>[D] 700 km                                              | A |
| 638 | A concession of _____% will be given on the traffic booked to & from North Eastern States.<br>[A] 4<br>[B] 6<br>[C] 8<br>[D] 10                                            | B |
| 639 | FLOOR RATE for the notified pair of stations under TEFD will be charged at class for wagon loads.<br>[A] LR1<br>[B] LR3<br>[C] 100<br>[D] 110                              | D |
| 640 | All proposals for Merry Go Round (MGR) scheme should be approved by _____<br>[A] PCCM<br>[B] PCOM<br>[C] AGM<br>[D] GM                                                     | D |
| 641 | Under MGR scheme, free time for loading of BOBRN rake is _____ hrs.<br>[A] 3<br>[B] 2<br>[C] 5<br>[D] 6                                                                    | A |
| 642 | Under MGR scheme, free time for unloading of BOBRN rake is _____ hrs.<br>[A] 3<br>[B] 2<br>[C] 5<br>[D] 6                                                                  | B |
| 643 | Under MGR scheme, free time for loading of BOXN rake is _____ hrs.<br>[A] 3<br>[B] 2<br>[C] 5<br>[D] 6                                                                     | A |
| 644 | Under MGR scheme, free time for unloading of BOXN rake is _____ hrs<br>[A] 3<br>[B] 4<br>[C] 5<br>[D] 6                                                                    | C |
| 645 | Under MGR system, if the Railways fails to provide stock/crew on demand beyond _____ hrs, the period shall be treated as dies-non.<br>[A] 12<br>[B] 24<br>[C] 36<br>[D] 48 | D |
| 646 | Railway administration is empowered to quote station to station rates as per section _____ of Railway Act 1989.<br>[A] 32<br>[B] 35<br>[C] 55<br>[D] 64                    | A |
| 647 | The max discount under STS for attracting incremental volume of traffic shall be up to _____%<br>[A] 15<br>[B] 20<br>[C] 5                                                 | D |

|     |                                                                                                                                                                                                                |   |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | [D] 30                                                                                                                                                                                                         |   |
| 648 | The maximum discount under STS for retaining traffic shall be__%<br>[A] 15<br>[B] 20<br>[C] 25<br>[D] 30                                                                                                       | A |
| 649 | The discounted freight rate under STS should not be less than NTR of _____class<br>[A] LR1<br>[B] LR2<br>[C] 100<br>[D] 120                                                                                    | C |
| 650 | A customer is eligible to apply for Long Term Tariff Contract (LTTC) only if hehas given a traffic of at least _____tons in previous year<br>[A] 1 Million<br>[B] 2Millions<br>[C] 3Millions<br>[D] 5 Millions | A |
| 651 | The _____of the zone will sign the LTTC agreement.<br>[A] PCCM<br>[B] PFA<br>[C] CCM /FM<br>[D] AGM                                                                                                            | A |
| 652 | Under LTTC scheme, maximum rebate on actual gross freight revenue (AGFR) on the basis of percentage incremental growth will be _____%<br>[A] 20<br>[B] 25<br>[C] 30<br>[D] 35                                  | D |
| 653 | Under LTTC scheme, maximum rebate on actual gross freight revenue (AGFR) on the basis of over and above bench mark traffic for retention oftraffic will be__%<br>[A] 5<br>[B] 4.5<br>[C] 3.5<br>[D] 2.5        | A |
| 654 | Agreement under LTTC should not exceed _____years<br>[A] 3<br>[B] 2<br>[C] 5<br>[D] 6                                                                                                                          | C |
| 655 | MGGFR for LTTC should increase by minimum _____% for each year<br>[A] 3<br>[B] 4<br>[C] 5<br>[D] 6                                                                                                             | C |
| 656 | Rebate accrued under LTTC should be granted as refund within _____days after completion of each year.<br>[A] 15<br>[B] 30<br>[C] 45<br>[D] 60                                                                  | C |
| 657 | Terminal Access Charge for containers operated at Railway terminals is Rs. _____per rake<br>[A]1, 32,000<br>[B] 1,45,460<br>[C] 1,60,000                                                                       | C |

|     |                                                                                                                                                                                                                                                                    |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | [D] 2,21,540                                                                                                                                                                                                                                                       |   |
| 658 | Container Class rate for notified commodities loaded in containers will belevied by applying_____ % concession on applicable class rate<br>[A] 15<br>[B] 20<br>[C] 25<br>[D] 10                                                                                    | A |
| 659 | Chargeable weight for FEU for BLCA wagons is _____tons.<br>[A] 61<br>[B] 62<br>[C] 55<br>[D] 60                                                                                                                                                                    | A |
| 660 | The train length on DFC will be up to _____meters.<br>[A] 1000<br>[B] 1200<br>[C] 1400<br>[D] 1500                                                                                                                                                                 | D |
| 661 | For Rebooking of parcels the party has to submit _____<br>[A] Original PWB<br>[B] Fresh forwarding note<br>[C] A request in writing<br>[D] All these                                                                                                               | D |
| 662 | Maximum speed of the trains over DFC will be ____Kmph.<br>[A] 75<br>[B] 85<br>[C] 90<br>[D] 100                                                                                                                                                                    | D |
| 663 | Station spacing on DFC will be _____km.<br>[A] 10<br>[B] 20<br>[C] 30<br>[D] 40                                                                                                                                                                                    | D |
| 664 | Registration fee to be paid for registering as Wagon Leasing Company is _____<br>Crore<br>[A] 2<br>[B] 3<br>[C] 5<br>[D] 10                                                                                                                                        | C |
| 665 | Registration of WLC is valid for __years<br>[A] 20<br>[B] 30<br>[C] 35<br>[D] 25                                                                                                                                                                                   | C |
| 666 | _____ % of spare wagons are to be procured under WLS<br>[A] 2<br>[B] 3<br>[C] 4<br>[D] 5                                                                                                                                                                           | C |
| 667 | If WLC requires IR to move idle leased wagons from any Terminal or siding to another terminal or siding selected by WLC, WLC has to pay freight charges at _____class rates for movement of empty rake of such wagons.<br>[A] 100<br>[B] LR3<br>[C] 110<br>[D] 120 | A |

|     |                                                                                                                                                                                                    |   |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 668 | <p>Party proposing to invest in Liberalized Wagon Investment Scheme (LWIS) should contact of the Zone with details of proposal.</p> <p>[A] PCCM<br/>[B] PCOM<br/>[C] PFA<br/>[D] AGM</p>           | B |
| 669 | <p>Application for LWIS along with NOC should be forwarded to _____ at Railway Board</p> <p>[A] ED FM<br/>[B] CRB<br/>[C] MT<br/>[D] AMC</p>                                                       | A |
| 670 | <p>Agreement for LWIS will be signed by _____ and the investor</p> <p>[A] CCM/FM<br/>[B] PCOM<br/>[C] PCCM<br/>[D] AGM</p>                                                                         | C |
| 671 | <p>LWIS investor dealing with his wagons in Railway premises has to pay _____</p> <p>[A] Terminal Access charge<br/>[B] Demurrage<br/>[C] Wharfage<br/>[D] Haulage charge</p>                      | A |
| 672 | <p>Free time for levy of Ground usage charge for LWIS at Group-I goods shed is ____ hours</p> <p>[A] 12<br/>[B] 15<br/>[C] 24<br/>[D] 30</p>                                                       | A |
| 673 | <p>Percentage of commission given for High Capacity Wagons under LWIS scheme will be</p> <p>[A] 10<br/>[B] 12<br/>[C] 15<br/>[D] 20</p>                                                            | B |
| 674 | <p>TMC in terms of PFT stands for _____</p> <p>[A] Terminal Management Committee<br/>[B] Terminal Management Company<br/>[C] Terminal Maintenance Contract<br/>[D] Terminal Maintenance Charge</p> | B |
| 675 | <p>Security deposit to be paid for GCT after approval of DPR is Rs. _____</p> <p>[A] 10 Lakhs<br/>[B] 25 Lakhs<br/>[C] 50 Lakhs<br/>[D] 1 Crore</p>                                                | A |
| 676 | <p>After approval of Detailed Project Report, the applicant shall commence the GCT construction within _____ months.</p> <p>[A] 1<br/>[B] 2<br/>[C] 3<br/>[D] 6      Ans: D (6 months)</p>         | D |
| 677 | <p>After approval of Detailed Project Report, the applicant shall complete the PFT work within _____ months.</p> <p>[A] 12<br/>[B] 18<br/>[C] 24<br/>[D] 36</p>                                    |   |
| 678 | <p>After approval of Detailed Project Report, the applicant shall complete the GCT construction within _____ months.</p> <p>[A] 6<br/>[B] 9<br/>[C] 18</p>                                         | D |

|     |                                                                                                                                                                                  |   |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | [D] 24      Ans: D (24months)                                                                                                                                                    |   |
| 679 | Period of agreement for operation of PFT is _____ years<br>[A] 15<br>[B] 20<br>[C] 25<br>[D] 30                                                                                  | D |
| 680 | In case of dispute in interpretation of the PFT policy, the decision of _____ will be final<br>[A] Ministry of Railways<br>[B] GM<br>[C] PCCM<br>[D] PCOM                        | A |
| 681 | Agreement for PFT may be terminated by Railway administration by giving written notice _____ days in advance<br>[A] 90<br>[B] 120<br>[C] 150<br>[D] 180                          | D |
| 682 | Show cause notice will be issued to TMC informing to make representation within _____ days<br>[A] 15<br>[B] 30<br>[C] 45<br>[D] 60                                               | B |
| 683 | The company applying for SFTO scheme should have a turnover of Rs. _____ crores as on 31 <sup>st</sup> march of previous financial year<br>[A] 25<br>[B] 50<br>[C] 75<br>[D] 100 | C |
| 684 | The registration fee for SFTO for Category-I commodities is Rs. _____ Crores<br>[A] 3<br>[B] 5<br>[C] 7<br>[D] 10                                                                | C |
| 685 | The registration fee for SFTO for Category-II and III commodities is Rs. _____ crores<br>[A] 3<br>[B] 5<br>[C] 7<br>[D] 10                                                       | D |
| 686 | The registration fee for SFTO for Category-IV commodities is Rs. _____ Crore.<br>[A] 3<br>[B] 5<br>[C] 7<br>[D] 10                                                               | A |
| 687 | The concession agreement for SFTO is valid for _____ years<br>[A] 15<br>[B] 20<br>[C] 25<br>[D] 30                                                                               | B |
| 688 | Application for SFTO scheme should be submitted to _____<br>[A] PCCM<br>[B] PCOM<br>[C] PED /ED FM<br>[D] GM                                                                     | C |

|     |                                                                                                                                                                                   |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 689 | Freight rebate of _____% is given for loading of each SPW rake by SFTO for 20 years<br>[A] 10<br>[B] 12<br>[C] 15<br>[D] 20                                                       | B |
| 690 | Agreement for SFTO will be signed by _____ and authorized signatory of the SFTO<br>[A] PCCM<br>[B] PCOM<br>[C] CCM /FM<br>[D] GM                                                  | C |
| 691 | Overall nodal officer for implementation of SFTO policy is _____<br>[A] PCCM<br>[B] PCOM<br>[C] PED /ED FM<br>[D] GM                                                              | C |
| 692 | _____ is the nodal officer for granting NOC for the routes applied by SFTO<br>[A] PCCM<br>[B] PCOM<br>[C] CFTM<br>[D] GM                                                          | C |
| 693 | _____ is the nodal officer for operation of SFTO agreement<br>[A] PCCM<br>[B] PCOM<br>[C] CCM /FM<br>[D] GM                                                                       | C |
| 694 | SFTO can terminate the agreement before expiry of contract by giving advance notice of _____ months.<br>[A] 2<br>[B] 3<br>[C] 5<br>[D] 6                                          | B |
| 695 | Railway can terminate the agreement with SFTO by giving advance notice of _____ if rules for safety are not followed<br>[A] 1 month<br>[B] 45 days<br>[C] 3 months<br>[D] 15 days | A |
| 696 | Application for AFTO scheme should be submitted to _____<br>[A] PCCM<br>[B] PCOM<br>[C] PED/ED FM<br>[D] GM                                                                       | C |
| 697 | Shunting charges are calculated for every _____ days period<br>[A] 5<br>[B] 10<br>[C] 15<br>[D] 20                                                                                | B |
| 698 | WLS stands for _____<br>(A) Wagon Leasing Scheme<br>(B) Wagon Liberalization scheme<br>(C) Wagon Layout scheme<br>(D) Wagon Liaison scheme.                                       | A |
| 699 | PCO stands for _____<br>(A) Private Container Operator<br>(B) Private Contract Operator<br>(C) Private Catering Operator<br>(D) Permanent Container Operator                      | A |

|     |                                                                                                                                                                                                                                               |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 700 | In MGR system _____ types of stock are deployed.<br>(A) BOXN & BOBRN<br>(B) BOBRN & BCN<br>(C) BOBRN & BOST<br>(D) BOBRN & BRN                                                                                                                | A |
| 701 | Under MGR system if the number of rakes loaded in a year is less than the stipulated number of trips, a penalty of _____ % on freight paid on actual number of trips loaded in a year shall be recovered.<br>[A] 6<br>[B] 4<br>[C] 3<br>[D] 2 | B |
| 702 | All _____ goods sheds will be treated as CRTs, unless and otherwise notified to the contrary by the Zonal Railway.<br>[A] GP-I<br>[B] GP-II<br>[C] GP-III<br>[D] GP-II & GP-III                                                               | C |
| 703 | In MGR the permanent way (Rail Track) to be provided by<br>(A) Railways<br>(B) Customer<br>(C) Shared by both<br>(D) None                                                                                                                     | B |
| 704 | Monetary powers for settlement of claims for Dy. CCM/Dy. CCO is Rs. _____<br>[A] 2,00,000<br>[B] 1, 50,000<br>[C] 1, 00,000<br>[D] 50,000                                                                                                     | A |
| 705 | Persons are entitled to receive compensation in case of claims under section _____ of Railway Act 1989<br>[A] 106<br>[B] 107<br>[C] 108<br>[D] 109                                                                                            | C |
| 706 | The first digit of FOIS RR as "3" denotes _____ traffic<br>[A] Govt. Coal<br>[B] Military Traffic<br>[C] Public Coal<br>[D] General goods                                                                                                     | B |
| 707 | In Hub and spoke system of charging at a Container Rail terminal, RR is generated _____<br>[A] Up to Destination<br>[B] Each leg movement<br>[C] Up to Spoke<br>[D] All legs at a time                                                        | B |

|     |                                                                                                                                                                                         |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 708 | Multiple RRs can be issued for CTO in case of _____<br>[A] Single Container Train<br>[B] Double Stack Container Train<br>[C] Dwarf Container Train<br>[D] All the above                 | A |
| 709 | AFTO shall be permitted to commence operations after _____<br>[A] Induction of First Rake<br>[B] Induction of Second Rake<br>[C] Induction of Third Rake<br>[D] Induction of Fifth Rake | A |
| 710 | _____ may permit installation of Weighbridges by Private parties in Railway premises<br>[A] PCOM<br>[B] PCCM<br>[C] DRM<br>[D] GM                                                       | C |
| 711 | The cost of installation of Weighbridges at siding will be borne by _____<br>[A] Zonal Railways<br>[B] Meteorology Department<br>[C] Private Parties<br>[D] Free of Cost                | C |
| 712 | The cost of installation of Weighbridges at GCT will be borne by _____<br>[A] Zonal Railways<br>[B] Meteorology Department<br>[C] GCTO<br>[D] Free of Cost                              | C |
| 713 | Free allowance of luggage for II Class Season ticket is _____<br>[A] 15 kgs.<br>[B] 10 kgs.<br>[C] 5 kgs.<br>[D] 35 kgs.                                                                | B |
| 714 | Parcel way bill is prepared in _____<br>[A] 3 foils<br>[B] 4 foils<br>[C] 5 foils<br>[D] 2 foils                                                                                        | B |
| 715 | Private marking consists of _____<br>[A] Consignors name & address<br>[B] Consignees name & address<br>[C] Trademarks, if any.<br>[D] All these                                         | D |
| 716 | Railway marking consists of _____<br>[A] From & to stations<br>[B] PWB No.<br>[C] No. of packages<br>[D] All these                                                                      | D |
| 717 | The highest scale for charging parcels is _____<br>[A] P<br>[B] R<br>[C] S<br>[D] L                                                                                                     | B |

|     |                                                                                                                                                                            |   |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 718 | For Rebooking of parcels the party has to submit _____<br>[A] Original PWB<br>[B] Fresh forwarding note<br>[C] A request in writing<br>[D] All these                       | D |
| 719 | Forwarding note should be _____<br>[A] Sent to destination<br>[B] Sent to accounts office<br>[C] Preserved at the forwarding station<br>[D] Filed in the claims office     | C |
| 720 | Wharfage on parcels are collected on _____<br>[A] Per package basis<br>[B] Per quintal basis<br>[C] Per 50 kgs or part<br>[D] None of these                                | C |
| 721 | Rate of Wharfage on bicycle is _____ per hour.<br>[A] Rs. 5/<br>[B] Rs. 10/<br>[C] Rs. 15/<br>[D] Rs. 20/                                                                  | B |
| 722 | Rate of Wharfage on scooters or motor cycles is__ per hour<br>[A] Rs. 5/<br>[B] Rs. 10/<br>[C] Rs. 15/<br>[D] Rs. 20/                                                      | B |
| 723 | Luggage should be presented for booking at least _____ before scheduled departure of the train.<br>[A] 60 minutes<br>[B] 30 minutes<br>[C] 10 minutes<br>[D] No time limit | B |
| 724 | Minimum distance for charging luggage is _____<br>[A] 10 km<br>[B] 50 km,<br>[C] 100 k<br>[D] 25 km                                                                        | B |
| 725 | Minimum weight for charging luggage is _____<br>[A] 5 kgs<br>[B] 10 kgs<br>[C] 50 kg<br>[D] None                                                                           | B |
| 726 | Free allowance of luggage on AC I class ticket per passenger is _____<br>[A] 70 kg<br>[B] 150 kg<br>[C] 50 kg<br>[D] 100 kg                                                | A |
| 727 | Free allowance on I class privilege pass per passenger is _____<br>[A] 50 kg<br>[B] 70 kg<br>[C] 100 kg<br>[D] 140 kg                                                      | B |
| 728 | In case of scooter of 150 CC, the chargeable weight is _____<br>[A] 100 kg<br>[B] 200 kg<br>[C] 250 kg<br>[D] None of these                                                | B |

|     |                                                                                                                                                                          |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 729 | When scooter is booked as luggage, free allowance is _____<br>[A] Granted<br>[B] not granted<br>[C] 50 kg<br>[D] None of these                                           | B |
| 730 | Articles exempted from weighment on II class ticket are _____<br>[A] Umbrella<br>[B] Walking stick<br>[C] Tiffin box<br>[D] All these                                    | D |
| 731 | Free allowance of luggage permitted to be carried in sleeper class is _____<br>[A] 70 kg<br>[B] 80 kg<br>[C] 40 kg<br>[D] 100 kg                                         | C |
| 732 | Luggage ticket (Manual) is prepared in _____<br>[A] 2 foils<br>[B] 3 foils<br>[C] 4 foils<br>[D] 5 foils                                                                 | B |
| 733 | Minimum luggage charge is _____<br>[A] Rs.50/<br>[B] Rs.30 /<br>[C] Rs.20/<br>[D] Rs.10/                                                                                 | B |
| 734 | When Luggage is booked with passenger in the compartment it will be charged at _____<br>[A] Scale R<br>[B] Scale L<br>[C] 1.5 times of Scale 'L'<br>[D] Scale 'S'        | C |
| 735 | Bicycles booked as luggage are charged for a minimum weight of _____<br>[A] 20 kg<br>[B] 40 kg<br>[C] 50 kg<br>[D] 100 kg                                                | B |
| 736 | Dog is permitted to be carried with owner in the following class _____<br>[A] 2 AC<br>[B] 1 AC<br>[C] 3 AC<br>[D] SL                                                     | B |
| 737 | Luggage can be booked _____ hours in advance excluding the day of scheduled departure of the train on reserved tickets.<br>[A] 12hr<br>[B] 24hr<br>[C] 48hrs<br>[D] 72hr | B |
| 738 | SM is empowered to deliver consignment on Indemnity bond upto a max value of Rs. _____<br>[A] 10,000/<br>[B] 25,000/<br>[C] 50,000/<br>[D] 1,00,000/                     | D |
| 739 | Payment of PCEV charges is not compulsory for _____<br>[A] Gold<br>[B] Scooter<br>[C] Personal computer<br>[D] Govt. Stamps                                              | C |

|     |                                                                                                                                                                 |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 740 | The date which is not treated as National holiday for calculation of wharfage is<br>[A] 26th January<br>[B] 15th August<br>[C] 2nd October<br>[D] 14th November | D |
| 741 | Permission of DCM is required for booking of a single package (Other thaniced fish) weighing more than ___ kgs<br>[A] 100<br>[B] 125<br>[C] 150<br>[D] 200      | C |
| 742 | Luggage booked in Brake Van by 'S' Scale train is charged at Scale _____<br>[A] 'R'<br>[B] 'P'<br>[C] 'S'<br>[D] 'L'                                            | C |
| 743 | Packing facilitates _____<br>[A] Easy handling<br>[B] Saving of space<br>[C] Safety of good<br>[D] All of these                                                 | D |
| 744 | Specific packing conditions are of _____ types<br>[A] 3<br>[B] 5<br>[C] 6<br>[D] 4                                                                              | C |
| 745 | In Goods classifications "D" indicates _____<br>[A] Contraband goods<br>[B] Intoxicating drugs<br>[C] Dangerous good<br>[D] Diesel Oil                          | C |
| 746 | Pictorial labels are _____<br>[A] Educative<br>[B] Caution<br>[C] A & B<br>[D] None                                                                             | C |
| 747 | Wagon labels are _____<br>[A] Seal labels<br>[B] Pocket labels<br>[C] Paste on labels<br>[D] All these                                                          | D |
| 748 | The objective of marking is _____<br>[A] To establish ownership<br>[B] To avoid wrong delivery<br>[C] To trace missing goods<br>[D] All of the above            | D |
| 749 | The objective of riveting is to prevent _____<br>[A] Goods shed theft<br>[B] Yard theft<br>[C] Running train theft<br>[D] All these.                            | D |
| 750 | Wagons containing _____ should not be riveted<br>[A] Cement<br>[B] Fertilizers<br>[C] Explosives<br>[D] Food Grain                                              | C |

|     |                                                                                                                                                                                                                          |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 751 | Number of rivets put on each door of the covered wagon is _____<br>[A] One<br>[B] Four<br>[C] Three<br>[D] Five                                                                                                          | D |
| 752 | B.G. strips and grease compound should be used for wagons loaded with _____<br>[A] Cement<br>[B] Sugar<br>[C] Food grains<br>[D] All                                                                                     | D |
| 753 | When railway officials book consignments to other railway officials in their official capacity, the freight charges are paid through _____<br>[A] Forwarding Note<br>[B] Credit. Note<br>[C] Indemnity bond<br>[D] A & C | B |
| 754 | W.D.R.F for BG rake (excluding GST) is _____<br>[A] Rs 10,000/<br>[B] Rs 15,000/<br>[C] Rs 50,000/<br>[D] 1,00,000                                                                                                       | D |
| 755 | W.D.R.F for BG wagon (excluding GST) is _____<br>[A] Rs 500/<br>[B] Rs 400/<br>[C] Rs 300/<br>[D] Rs 6,000/                                                                                                              | D |
| 756 | Lumpsum deposit for WDRF in case of Government departments is Rs.____<br>[A] 5000/<br>[B] 10,000/<br>[C] 15,000/<br>[D] 5,00,000/                                                                                        | D |
| 757 | <b>Change of commodity at Private Sidings is permitted by D.C.M. if the commodity</b><br>[A] Is within the same priority<br>[B] Is in high priority<br>[C] Is in the lowest priority<br>[D] not permitted                | A |
| 758 | W.D.R.F. should be claimed within _____ from the date of registration<br>[A] One year<br>[B] Two years<br>[C] Three years<br>[D] Four years                                                                              | C |
| 759 | If a demand is cancelled after physical supply of wagon, the W. D. R. F. is<br>[A] Forfeited<br>[B] Refunded<br>[C] 25% of WDRF is refunded<br>[D] 50% of WDRF is refunded                                               | A |
| 760 | S.L.O is given by _____<br>[A] Sr DCM<br>[B] Sr DOM<br>[C] Sr DPO<br>[D] CCM                                                                                                                                             | B |
| 761 | Section governing Forwarding Note is _____<br>[A] 64<br>[B] 65<br>[C] 107<br>[D] 66                                                                                                                                      | A |

|     |                                                                                                                                                                                    |   |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 762 | As per section _____ of Railway Act, 1989, correct description of goods should be given in the F. Note for calculation of freight charges.<br>[A] 65<br>[B] 66<br>[C] 70<br>[D] 71 | B |
| 763 | Forwarding note should be preserved for a minimum period of _____<br>[A] Three years<br>[B] Four years<br>[C] Five years<br>[D] Two years                                          | C |
| 764 | General forwarding note is valid for _____<br>[A] 5 months<br>[B] 3 months<br>[C] 6 month<br>[D] 12 months                                                                         | C |
| 765 | Forwarding Note is _____<br>[A] A legal document<br>[B] An application<br>[C] An agreement between Railways and consignor<br>[D] All of these                                      | D |
| 766 | Restrictions are imposed by _____<br>[A] State Government<br>[B] Central Government<br>[C] Both (a) & (b)<br>[D] Railways                                                          | D |
| 767 | For booking against a restriction, the permission of _____ is required<br>[A] PCOM<br>[B] PCSO<br>[C] PCCM<br>[D] G.M.                                                             | A |
| 768 | The class rate for charging Live Stock in Train Load is _____<br>[A] LR 3<br>[B] LR 1<br>[C] 120<br>[D] 130A                                                                       | A |
| 769 | Pre-payment of freight is compulsory for booking of _____<br>[A] Livestock<br>[B] Offensive goods<br>[C] Explosives<br>[D] All these                                               | D |
| 770 | PCEV is paid at _____<br>[A] Forwarding Station<br>[B] Destination<br>[C] Intermediate Station<br>[D] DCMs Office                                                                  | A |
| 771 | PCEV is collected when the freight is charged at _____<br>[A] Owner's risk rate<br>[B] Railway risk rate.<br>[C] Both (a) & (b)<br>[D] None.                                       | B |
| 772 | For over loading of wagons _____ charges will be collected<br>[A] Infringement<br>[B] Punitive<br>[C] PCEV<br>[D] Siding.                                                          | B |

|     |                                                                                                                                                                                |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 773 | Duplicate Railway Receipt _____<br>[A] Can be issued<br>[B] Shall not be issued<br>[C] Issued on permission from DCM<br>[D] Issued on permission from CCM                      | B |
| 774 | DDM should be issued within ____ hours from the time of opening of the wagon<br>[A] 3<br>[B] 4<br>[C] 5<br>[D] 6                                                               | D |
| 775 | Break journey is allowed for animals after traveling a distance of _____<br>[A] 160 Km<br>[B] 320 km<br>[C] 500 km<br>[D] 1000 kms                                             | B |
| 776 | Explosives and other dangerous goods should be brought to railway premises only after giving a notice of _____ hours.<br>[A] 12<br>[B] 24<br>[C] 36<br>[D] 48                  | D |
| 777 | Unauthorized bringing dangerous goods on a Railway is punishable as per section ____<br>[A] 55<br>[B] 164<br>[C] 83<br>[D] 84                                                  | B |
| 778 | The Railway Administration shall deliver consignment on submission of Railway Receipt as per section _____ of Railway Act 1989.<br>[A] 76<br>[B] 77<br>[C] 78<br>[D] 79        | A |
| 779 | _____ Consignment is not delivered on general indemnity bond.<br>[A] Self<br>[B] Perishable<br>[C] To pay<br>[D] Paid                                                          | A |
| 780 | General Indemnity note is valid for _____<br>[A] 1 year<br>[B] 2 years<br>[C] 3 years<br>[D] 4 years                                                                           | C |
| 781 | Weekly Inventory of goods should be taken on _____<br>[A] Monday<br>[B] Sunday<br>[C] Friday<br>[D] Any day of the week                                                        | B |
| 782 | Time limit for claiming refund on perishable deposit is _____ from the date of delivery<br>[A] 3 months<br>[B] 4 months<br>[C] 6 month<br>[D] 7 month                          | C |
| 783 | When railway receipt is not surrendered, a consignment may be delivered on execution of _____.<br>[A] Credit note<br>[B] Indemnity Bond<br>[C] Forwarding note<br>[D] RMC Note | B |

|     |                                                                                                                                                                                                                                      |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 784 | Each package of Explosive & Dangerous goods should not exceed _____ kgs.<br>[A] 35<br>[B] 50<br>[C] 100<br>[D] 150                                                                                                                   | B |
| 785 | Sale notices are served under section ____ of Railway Act<br>[A] 83, 84<br>[B] 64, 66<br>[C] 89, 90<br>[D] 54, 55                                                                                                                    | A |
| 786 | Mis-declaration is done with the purpose _____<br>[A] To avoid bans<br>[B] To obtain lower class rate<br>[C] To get bogus claims<br>[D] All these                                                                                    | D |
| 787 | In case of diversion, outstanding at original destination is cleared on the strength of _<br>[A] Credit letter issued by PFA<br>[B] Certified over Charge sheet<br>[C] Charge sheet over Certification<br>[D] Certified over Charges | B |
| 788 | Arms and ammunitions are known as _____<br>[A] Contraband goods<br>[B] Intoxicating drugs<br>[C] Dangerous goods<br>[D] None                                                                                                         | A |
| 789 | Heroine and opium are known as _____<br>[A] Contraband goods<br>[B] Intoxicating drugs<br>[C] Dangerous goods<br>[D] None                                                                                                            | B |
| 790 | Wharfage charges are not collected on _____ National holidays days<br>[A] Independence day<br>[B] Republic day<br>[C] Gandhi Jayanti<br>[D] All                                                                                      | D |
| 791 | Maximum _____ commodities can be clubbed in a wagon.<br>[A] 2<br>[B] 12<br>[C] 4<br>[D] 5                                                                                                                                            | A |
| 792 | Error Sheets prepared in _____ copies by accounts office.<br>[A] 2<br>[B] 3<br>[C] 4<br>[D] 5                                                                                                                                        | C |
| 793 | An indent for a standard rake of BOXN should be for _____ wagons<br>[A] 59<br>[B] 60<br>[C] 61<br>[D] 58                                                                                                                             | A |
| 794 | A maximum of __RRs can be issued per wagon.<br>[A] 8<br>[B] 10<br>[C] 12<br>[D] 14                                                                                                                                                   | C |

|     |                                                                                                                                                                                                                                                               |   |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 795 | Lean Season for Freight traffic other than Coal Tar, Coal Tar Pitch, Furnace Oil, Light Diesel Oil and Carbon Black Feed Stock is during the months of _____<br>[A] January to March<br>[B] April to June<br>[C] July to September<br>[D] October to December | C |
| 796 | Rupees ____ extra is collected for each additional Railway Receipt.<br>[A] 100<br>[B] 300<br>[C] No charges<br>[D] No additional RR issued                                                                                                                    | B |
| 797 | Refund of WDRF is given if wagons are not supplied within ____ days of indent subject to non-availing the facility of stacking.<br>[A] 10<br>[B] 5<br>[C] 7<br>[D] 30                                                                                         | A |
| 798 | In case of delivery on General Indemnity note consignor must surrender original RR/Stamped Indemnity bond within ____ days of delivery<br>[A] 7<br>[B] 10<br>[C] 20<br>[D] 30                                                                                 | B |
| 799 | Maximum number of explosive wagons which can be carried in a good strain are ____<br>[A] 10<br>[B] 20<br>[C] 15<br>[D] 5                                                                                                                                      | A |
| 800 | In case excessive congestion takes place at any terminal/steel plant Railway can increase the demurrage rates, even at progressively increasing rate, subject to a maximum of ____ times of the prevalent base rate.<br>[A] 2<br>[B] 4<br>[C] 6<br>[D] 10     | C |
| 801 | Free time for loading/unloading of standard BCN/BCNA rake is ____ hours<br>[A] 5<br>[B] 7<br>[C] 9<br>[D] 10                                                                                                                                                  | C |
| 802 | Under Normal Circumstances RR should be issued within ____ hours after completion of loading.<br>[A] 6<br>[B] 12<br>[C] 24<br>[D] 36                                                                                                                          | C |
| 803 | Free time for removal of Livestock (Booked under goods) from Railway premises is ____ hours after expiry of Free time for loading/Unloading.<br>[A] 3<br>[B] 5<br>[C] 12<br>[D] 24                                                                            | A |
| 804 | ____ Section of Railway Act deals with the general responsibility of Railways.<br>[A] 93<br>[B] 94<br>[C] 95<br>[D] 96                                                                                                                                        | A |

|     |                                                                                                                                                                                   |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 805 | <p>Consignments loaded in Non-standard bags or in loose condition should be weighed upto ____%.</p> <p>[A] 10<br/>[B] 25<br/>[C] 50<br/>[D] 100</p>                               | D |
| 806 | <p>The Card which is NOT a Category for exemption from payment of WDRF__</p> <p>[A] Platinum<br/>[B] Gold<br/>[C] Silver<br/>[D] Bronze</p>                                       | D |
| 807 | <p>Forwarding Note is Serially Numbered beginning from the month of ____</p> <p>[A] April, October<br/>[B] January, July<br/>[C] January [D] July</p>                             | A |
| 808 | <p>Seal Cards are preserved for a Period of ____</p> <p>[A] 3 months<br/>[B] 6 months<br/>[C] 9 months<br/>[D] 1 year</p>                                                         | B |
| 809 | <p>DDM is issued incase packages are found ____</p> <p>[A] Shortage<br/>[B] Excess<br/>[C] Exchanged<br/>[D] All of these</p>                                                     | D |
| 810 | <p>SM is empowered to dispose-off unconnected/unclaimed/ undelivered consignments upto a value of Rs. ____</p> <p>[A] 1,000/-<br/>[B] 2,000/-<br/>[C] 3,000/-<br/>[D] 5,000/-</p> | D |
| 811 | <p>Higher Wharfage Charges can be levied by ____</p> <p>[A] PCCM<br/>[B] DRM<br/>[C] Sr.DCM<br/>[D] Both A&amp;B</p>                                                              | D |
| 812 | <p>Military traffic when sponsored by MILRAIL is given ____ Priority.</p> <p>[A] A<br/>[B] B<br/>[C] C<br/>[D] D</p>                                                              | A |
| 813 | <p>Minimum distance for charging of goods traffic ____</p> <p>[A] 50 km<br/>[B] 100 km<br/>[C] 125 km<br/>[D] 200 km</p>                                                          | B |
| 814 | <p>Freight Charges are rounded off to ____</p> <p>[A] Next higher 5 Rupees<br/>[B] Nearest Rupee<br/>[C] Next higher Rupee<br/>[D] No Rounding off</p>                            | C |
| 815 | <p>As per Goods Tariff Part-I, Vol.II there are ____ number of Main Head Commodities.</p> <p>[A] 10<br/>[B] 20<br/>[C] 40<br/>[D] 25</p>                                          | D |

|     |                                                                                                                                                                                                                   |   |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 816 | Delivery of Consignments on Un Stamped Indemnity Note is granted for ____<br>[A] Empties returned<br>[B] Govt. Consignment<br>[C] Perishables<br>[D] All these                                                    | D |
| 817 | For levy of Wharfage, Stations are Classified as Group-I where ____ average number of Rakes are dealt per month.<br>[A] Morethan 12<br>[B] Morethan10 & lessthan 12<br>[C] Morethan7& lessthan12<br>[D] Lessthan7 | A |
| 818 | Time limit for settlement of Claims for Non-Delivery of wagons is ____ months.<br>[A] 3<br>[B] 4<br>[C] 5<br>[D] 6                                                                                                | D |
| 819 | Railway is not responsible for loss or injury to any animal due to fright (fear), restiveness or overloading of animals as per Section ____ of Railways Act.<br>[A]100<br>[B]101<br>[C]102<br>[D]103              | B |
| 820 | Copy of DDM is sent to ____<br>[A] CCO<br>[B] SI/RPF<br>[C] Sr.DCM<br>[D] All of these                                                                                                                            | D |
| 821 | Diversion fee of Rs ____ is levied per Wagon.<br>[A]100<br>[B] 200<br>[C] 300<br>[D] 500                                                                                                                          | C |
| 822 | Joint Survey Report is prepared in ____ foils.<br>[A] 2<br>[B] 3<br>[C] 4<br>[D] 5                                                                                                                                | B |
| 823 | ____ charges are collected for distance between siding and serving station for wagonloads incase of sidings.<br>[A] Siding<br>[B] Shunting<br>[C] Demurrage<br>[D] Infringement                                   | A |
| 824 | N.T.R stands for,<br>[A] NetTariff Rate<br>[B] Normal Traffic Rate<br>[C] NormalTariffRate<br>[D] Net Traffic Rate                                                                                                | C |
| 825 | The unrealized earnings of a station at the end of the month are called ____<br>[A] Station Outstanding<br>[B] Admitted Debits<br>[C] Special Credits<br>[D] Disputed Debits                                      | A |
| 826 | T.R.C. stands for ____<br>[A]Traffic Rates Circular<br>[B]Through Rate Circular<br>[C]Trains Rates Circular                                                                                                       | B |

|     |                                                                                                                                                                                                        |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | [D] Terminal Rates Circular                                                                                                                                                                            |   |
| 827 | <p>_____ Is NOT a type of Siding.</p> <p>[A] Public<br/>[B] Private<br/>[C] Defence<br/>[D] Joint</p>                                                                                                  | D |
| 828 | <p>Wharfage Charges at Group-I Stations per Wagon per hour or part thereof is Rs. ____</p> <p>[A] 50<br/>[B] 75<br/>[C] 150<br/>[D] 200</p>                                                            | C |
| 829 | <p>Wharfage Charges levied for Live Stock booked under goods is Rs. ____ Per head, per hour or part thereof</p> <p>[A] 5<br/>[B] 10<br/>[C] 15<br/>[D] 20</p>                                          | A |
| 830 | <p>_____ Charges are not levied on dies non days.</p> <p>[A] Wharfage<br/>[D] Demurrage<br/>[C] Terminal<br/>[D] Punitive</p>                                                                          | A |
| 831 | <p>Through Rate Circulars are issued by ____</p> <p>[A] PCOM<br/>[B] CCO<br/>[C] PCCM<br/>[D] PFA</p>                                                                                                  | C |
| 832 | <p>The Two Components of FOIS are ____</p> <p>[A] RMS &amp; TMS<br/>[B] RMS &amp; PMS<br/>[C] TMS &amp; PMS<br/>[D] TMS &amp; CMS</p>                                                                  | A |
| 833 | <p>Present System of working of TMS is ____ Version.</p> <p>[A] 9.7.1<br/>[B] 9.7.2<br/>[C] 9.7.0<br/>[D] 9.7.3</p>                                                                                    | D |
| 834 | <p>Which is not a type of Forwarding Note ____</p> <p>[A] F. Note for General Merchandise &amp; Animals<br/>[B] F. Note for Containers<br/>[C] F. Note for Dangerous goods<br/>[D] General F. Note</p> | B |
| 835 | <p>When goods are diverted the RR issued a fresh is called ____</p> <p>[A] Diversion RR<br/>[B] Supersessional RR<br/>[C] Said to Contain RR<br/>[D] Paid On Topay RR</p>                              | B |
| 836 | <p>P.D.C. stands for ____</p> <p>[A] Perishable Deposit Certificate<br/>[B] Part Development Charge<br/>[C] Partial Delivery Certificate<br/>[D] Partial Demand Cancellation</p>                       | C |
| 837 | <p>Food grains and Levy Sugar for PDS sponsored by FCI falls under ____ priority of PTO.</p> <p>[A] A<br/>[B] B<br/>[C] C</p>                                                                          | B |

|     |                                                                                                                                                                                                                                                                                        |   |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | [D] D                                                                                                                                                                                                                                                                                  |   |
| 838 | ACM is empowered to grant Open/Assessment delivery on value of consignments upto Rs.____<br>[A]10,000<br>[B]15,000<br>[C]25,000<br>[D] No limit                                                                                                                                        | D |
| 839 | A commodity which has not been included in any of the main commodity head/ sub-head given in the Goods Tariff will be charged at ____ composite Base freight rate in case of covered wagons.<br>[A] Class-200<br>[B] Class-150<br>[C] Class-180<br>[D] Applicable to the type of wagon | B |
| 840 | If the freight shown on the RR is less than actually due, they are called ____<br>[A] Overcharges<br>[B] Undercharges<br>[C] Opening balance<br>[D] Station Outstanding                                                                                                                | B |
| 841 | FOIS RR contains ____ foils.<br>[A] 2<br>[B] 3<br>[C] 4<br>[D] 5                                                                                                                                                                                                                       | C |
| 842 | FOIS generated RR contains ____ digits.<br>[A] 6<br>[B] 8<br>[C] 9<br>[D] 10                                                                                                                                                                                                           | C |
| 843 | The First digit of FOIS RR indicates ____<br>[A] Type of Traffic<br>[B] Payment Mode<br>[C] Originating Railway<br>[D] Destination Railway                                                                                                                                             | A |
| 844 | If the Third digit of FOIS RR is 1, it indicates ____ traffic<br>[A] Foreign<br>[B] Local<br>[C] Cross<br>[D] Inter dominion                                                                                                                                                           | B |
| 845 | If consignor requested to detain wagons but failed to commence loading within 24 hours of expiry of FreeTime then ____.<br>[A] Indent cancelled and WDRF forfeited<br>[B] DC without giving FreeTime<br>[C] DC giving FreeTime<br>[D] A & B                                            | D |
| 846 | General Forwarding Note is not accepted for ____ consignments.<br>[A] Booked at OR<br>[B] Booked at RR<br>[C] Defectively Packed<br>[D] B&C                                                                                                                                            | D |
| 847 | Goods Tariff Part-I, Vol.II Contains ____<br>[A] General Rules<br>[B] General Classification<br>[C] Freight Tables<br>[D] All of these                                                                                                                                                 | B |

|     |                                                                                                                                                                                                                                                                                                                                             |   |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 848 | Incentive of 50% is given in calculation of ____ charges for Loading/Unloading/ removal of the consignment from station premises between 22 hrs & 06 hrs.<br>[A] Demurrage<br>[B] Wharfage<br>[C] A & B<br>[D] Freight                                                                                                                      | C |
| 849 | Booking of consignments after reaching destination without taking delivery is called ____<br>[A] Re-booking<br>[B] Diversion<br>[C] Fresh booking<br>[D] Transshipment                                                                                                                                                                      | A |
| 850 | Wagons of standard bags of uniform size are exempted from mandatory weighment but at least% of such Rakes to be weighed in a month.<br>[A] 5<br>[B] 10<br>[C] 15<br>[D] 20                                                                                                                                                                  | A |
| 851 | Dangerous and hazardous goods which are not listed in goods tariff but are available in Red Tariff are charged at class ____<br>[A] 200<br>[B] 180<br>[C] 170<br>[D] 160                                                                                                                                                                    | A |
| 852 | Freight Outstanding on consignments lost/destroyed in transit is cleared through ____<br>[A] COC from CCO<br>[B] COC from CCM<br>[C] Authority from Sr.DCM<br>[D] Authority from DRM                                                                                                                                                        | A |
| 853 | Consignments overcarried to stations on Foreign Railway are ____<br>[A] Re-booked by Railways to Original destination on To-pay<br>[B] Re-booked by Railways on free invoice to original destination<br>[C] Party has to take delivery at the station to which it is over carried<br>[D] Party to Rebook afresh to the original destination | A |
| 854 | Which is not a type of Indemnity Note ____<br>[A] General<br>[B] Stamped<br>[C] Unstamped<br>[D] Self                                                                                                                                                                                                                                       | D |
| 855 | If a consignment remains undelivered for ____ days at destination an entry should be made in the Liability Register.<br>[A] 2<br>[B] 5<br>[C] 7<br>[D] 10                                                                                                                                                                                   | C |
| 856 | S.W.A stands for ____<br>[A] Siding weight accepted<br>[B] Station weight accepted<br>[C] Senders weight accepted<br>[D] Standard weight accepted                                                                                                                                                                                           | C |
| 857 | P.T.O in respect of goods Stands for ____<br>[A] Priority Traffic Order<br>[B] Preferential Traffic Order<br>[C] Priority Train Order<br>[D] Preferential Train Order                                                                                                                                                                       | B |

|     |                                                                                                                                                                                                                    |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 858 | Correct Charging of goods booking in FOIS is ensured by timely Updation of rules at the back end in _____<br>[A] Database<br>[B] RITES<br>[C] CRIS<br>[D] Console                                                  | C |
| 859 | Admitted debits above Rs. _____ Can be cleared by salary recovery<br>[A] 100<br>[B] 500<br>[C] 1000<br>[D] 200                                                                                                     | A |
| 860 | Commercial Staff working in goods offices can keep Private Cash upto Rs.____<br>[A] 500<br>[B] 1500<br>[C] 2000<br>[D] 750                                                                                         | D |
| 861 | EIMWB stands for _____<br>[A] Electronic Invalid Weigh Bridge<br>[B] Electronic In Motion Weigh Bridge<br>[C] Electrical Intergraded Mechanized Weigh Bridge<br>[D] Electronic Intergraded Mechanized Weigh Bridge | B |
| 862 | EIMWB of ____ tonnes Capacity to be installed.<br>[A] 100<br>[B] 120<br>[C] 140<br>[D] 160                                                                                                                         | B |
| 863 | EIMWB while laying the railway track must be level for at least __ Mts i.e. two wagons length on either side of the weighbridge.<br>[A] 100<br>[B] 80<br>[C] 60<br>[D] 40                                          | C |
| 864 | GCT full form _____<br>[A] Gati Shakti Terminal<br>[B] Gati Shakti Cargo Terminal<br>[C] Goods Cargo Tax<br>[D] Gati Shakti Multi modal Cargo Terminal                                                             | D |
| 865 | Nodal officer for GCT is _<br>[A] Sr.DOM<br>[B] Sr.DCM<br>[C] ADRM<br>[D] DRM                                                                                                                                      | D |
| 866 | GCT agreement period for constructing entirely/partially on Railway Land shall be for ____ years and can be renewed upto ____ years.<br>[A] 5 & 5<br>[B] 10 & 25<br>[C] 5 & 35<br>[D] 10 & 50                      | C |
| 867 | MGR Means _____<br>[A] Minimum Goods Rate<br>[B] Master Goods Records<br>[C] Merry Go Round<br>[D] Many Go Round                                                                                                   | C |
| 868 | MGR Committee comprises of COM, CCM and _____<br>[A] GM<br>[B] FA&CAO<br>[C] CME                                                                                                                                   | B |

|     |                                                                                                                                                                                                   |   |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | [D] CE                                                                                                                                                                                            |   |
| 869 | Under MGR Scheme, Free time for loading and unloading of BOBRN rake is __ hrs and __ hrs respectively.<br>[A] 3 & 2<br>[B] 3 & 3<br>[C] 2 & 2<br>[D] 2 & 3                                        | A |
| 870 | Full form of RO-RO ____<br>[A] Road On & Road Off<br>[B] Roll On & Road Off<br>[C] Roll On & Roll Off<br>[D] Road On & Roll Off                                                                   | C |
| 871 | Type of Wagons permitted in RO-RO Scheme are ____<br>[A] BOXN<br>[B] BTPN<br>[C] BRN<br>[D] BCN                                                                                                   | C |
| 872 | Annual License Fee for Commercial Plots related to City Booking Offices, Out Agencies and land used to lay Private Sidings is ____ Percentage of Land Value.<br>[A] 10<br>[B] 8<br>[C] 6<br>[D] 4 | C |
| 873 | Annual License Fee for Commercial Plots related to Shops/Retail Depot is ____ Percentage of Land Value.<br>[A] 10<br>[B] 8<br>[C] 6<br>[D] 4                                                      | A |
| 874 | Annual License Fee for Commercial Plots related to Steel Yards/Coal Dump is ____ Percentage of Land Value.<br>[A] 9½<br>[B] 7½<br>[C] 6½<br>[D] 3 ½                                               | B |
| 875 | In e-Auction ACO is ____<br>[A] Accounts Committee Officer<br>[B] Accounts Chief Officer<br>[C] Auction Conducting Officer<br>[D] Accounts Conducting Officer                                     | C |
| 876 | Under e-Auction, leasing of Parcel Space will be for ____ years.<br>[A] 3<br>[B] 4<br>[C] 2<br>[D] 5                                                                                              | C |
| 877 | Under e-Auction, Rs. ____ to be paid as Registration Fee to be paid by the Parcel Customer.<br>[A] 10000<br>[B] 25000<br>[C] 50000<br>[D] 100000                                                  | A |
| 878 | Bids will be extended if the bids given before the end of ____ minutes.<br>[A] 2<br>[B] 3<br>[C] 4<br>[D] 3½                                                                                      | A |

|     |                                                                                                                                                                                                                                                   |   |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 879 | The Rate of Demurrage charge per wagon is Rs.____ beyond 24 hrs and upto 48 hrs of excess detention beyond the free time allowed for loading/unloading.<br>[A] BaseRate<br>[B] BaseRate+10%<br>[C] BaseRate+ 25%<br>[D] BaseRate +50%             | D |
| 880 | The Rate of Demurrage charge per wagon is Rs.___ beyond 6 hrs and upto 12 hrs of excess detention beyond the free time allowed for loading/unloading.<br>[A] Base Rate [B] BaseRate+10% [C] BaseRate+25% [D]Base Rate+ 50%                        | B |
| 881 | The Rate of Demurrage charge per wagon is Rs.____ beyond 48 hrs and upto 72 hrs of excess detention beyond the free time allowed for loading/unloading.<br>[A] Base Rate<br>[B] BaseRate+10%<br>[C] Twice of Base Rate<br>[D] Thrice of Base Rate | C |
| 882 | The extension of time period beyond 3 days for refund of PRS tickets across the counters may be allowed in case of fully cancelled trains in special cases with personal approval of<br>[A] Sr. DCM<br>[B] PCCM<br>[C] DRM<br>[D] GM              | D |
| 883 | Section 161 of The Railway Act 1989 deals with _____<br>(A) Untoward incidents<br>(B) Train Accidents<br>(C) Accident at Unmanned level crossing<br>(D) Consumer Disputes                                                                         | C |
| 884 | Railway Passengers (Manner of Investigation of untoward incidents) Rules 2020 have come into force from _____<br>(A) 1.4.2020<br>(B) 1.1.2020<br>(C) 3.6.2020<br>(D) 1.10.2020                                                                    | B |
| 885 | What does DBUs stand for _____<br>(A) Digital Banking Units<br>(B) Data Banking Units<br>(C) Digital Board Units<br>(D) Data Bank User                                                                                                            | A |
| 886 | The area identified for the DBU would be calculated as per actual demarcated area or ____ Sq.ft, whichever is higher.<br>(A) 200<br>(B) 300<br>(C) 225<br>(D) 100                                                                                 | C |
| 887 | There shall be ____% of escalation in the license fee for ATMs/DBUs<br>(A) 2%<br>(B) 3%<br>(C) 6%<br>(D) 5%                                                                                                                                       | C |
| 888 | The reserve price for setting up of ATMs/DBUs shall be ____% of the market value of Railway land, in case where Railways provide only space and ATMs/DBUs are fabricated by licensee<br>(A) 10%<br>(B) 6%<br>(C) 5%<br>(D) 15%                    | B |

|     |                                                                                                                                                                                                                                                                                                                                                                               |   |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 889 | The reserve price for setting up of ATMs/DBUs shall be ____% of the market value of Railway land, in case where Railways provides built-up space to house ATMs/DBUs by licensee<br>(A) 12%<br>(B) 16%<br>(C) 18%<br>(D) 20%                                                                                                                                                   | A |
| 890 | What is the abbreviation of PMBJKs_____<br>(A) Pradhan Mantri Bhartiya Janaushadhi Kendras<br>(B) Pradhan Mantri Bhartiya Janaushad Kendras<br>(C) Pradham Mantralai BhartiyaJ anaushadhi Kendras<br>(D) Pradhan Mantralai Bharth Janaushadh Kendras                                                                                                                          | A |
| 891 | Name of the Stations where PMBJKs have been established over SCR<br>(A) Guntur & Vijayawada Jn.<br>(B) Nanded & Rajahmundry<br>(C) Machilipatnam & Tirupati<br>(D) Tirupati & Secunderabad Jn.                                                                                                                                                                                | D |
| 892 | Area required for setting up of PMBJKs ____<br>(A) 110 – 150 Sq.ft.<br>(B) 140 - 150 Sq.ft.<br>(C) 120 - 130 Sq.ft.<br>(D) 100 - 115Sq.ft.                                                                                                                                                                                                                                    | C |
| 893 | What is the flexibility in time period given for vinyl wrapping for conducting short term campaigns by Government departments/agencies/PSUs/ constitutional bodies /statutory bodies<br>(A) 1 Year, 6 Months, 3 Months & 45 Days<br>(B) 1 Year, 4 Months, 2 Months & 35 Days<br>(C) 6 Months, 3 Months & 25 Days<br>(D) 4 Months, 2 Months & 30 Days                          | A |
| 894 | Division is empowered to provide relaxation in the time period for payment of license fee even after the lapse of grace period for which contracts awarded through e-auction<br>(A) High investment integrated parking contracts<br>(B) Rail Coach Restaurant (RCR)<br>(C) High investment integrated parking contract & Rail Coach Restaurant (RCR)<br>(D) None of the above | C |
| 895 | Pass and PTO's will be issued to Sahayaks?<br>(A) Self & Spouse<br>(B) Self only<br>(C) Family members<br>(D) All the above                                                                                                                                                                                                                                                   | A |
| 896 | How many sets of Passes and PTO's will be issued to Sahayaks?<br>(A) One set pass & Two sets PTO<br>(B) Two set pass & Two sets PTO<br>(C) Two set pass & Three sets PTO<br>(D) Three set pass & Two sets PTO                                                                                                                                                                 | A |
| 897 | Rest Room for Sahayaks will be provided at station having strength of?<br>(A) 10 and more<br>(B) 25 and more<br>(C) 40 and more<br>(D) 50 and more                                                                                                                                                                                                                            | D |
| 898 | Every year, Sahayaks will be supplied ____ No. of Uniforms.<br>(A) 3 Red Shirts only<br>(B) 2 Red Shirts only<br>(C) 3 Red Shirts and 01 woolen short<br>(D) 2 Red Shirts and 02 woolen shirt                                                                                                                                                                                 | C |
| 899 | What is FRT in Rail Madad _____<br>(A) Foreign Railway Train<br>(B) First Response Time<br>(B) Frequently Repeated Train                                                                                                                                                                                                                                                      | B |

|     |                                                                                                                                                                                                                                                                              |   |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | (D) None of the above                                                                                                                                                                                                                                                        |   |
| 900 | Which categories of complaints belonging to Train/station are no longer count as complaints in Rail Madad<br>(A) Medical Assistance<br>(B) Luggage left behind / Suspected Articles<br>(B) Passenger Missing /Not responding<br>(D) All of the above                         | A |
| 901 | Rail Madad is integrated with which App developed by Ministry of Electronics & Information Technology<br>(A) UMANG<br>(B)HRMS<br>(C) HIMS<br>(D) NTES                                                                                                                        | A |
| 902 | The total number of forwarded complaints in the same date divided by the total time taken to forward the complaints in the selected date range is called ____<br>(A)Average Disposal Time<br>(B) Average Forwarded Time<br>(C)Average Pendency Time<br>(D) None of the above | C |
| 903 | What is "UMANG" _____<br>(A) Uniform Mobile Application for Non Gazette<br>(B) Unified Mobile application for Nation Governance<br>(C)Unified Mobile Application for New age Governance<br>(D) None of the above                                                             | C |
| 904 | What is SAA in CPGRAMS<br>(A) Station Appellate Authority<br>(B) Sub-Nodal Appellate Authority<br>(C) Section Appellate Authority<br>(D) None of the above                                                                                                                   | D |
| 905 | Who is SAA at Zonal Level<br>(A) Secretary PG<br>(B) DGM –Cord<br>(C) AGM<br>(D) GM                                                                                                                                                                                          | C |
| 906 | What is DARPG _____<br>(A) Department of Administrative Reforms and Public Grievances<br>(B) Director and Register Public Grievances<br>(C) Department of Assessment of Rescues Planning Globally<br>(D) None of the above                                                   | A |
| 907 | The disposal time of an Appeal received in CPGRAMS should be done in __ days.<br>(A) 30<br>(B) 45<br>(C) 20<br>(D)10                                                                                                                                                         | A |
| 908 | Who is the head of Public Grievance Machinery at Board Level _____<br>(A) Director Public Relations<br>(B) Secretary Railway Board<br>(C) Executive Director Public Grievance<br>(D) Additional Member Commercial                                                            | C |
| 909 | PGRM was set up in railway at _____ level.<br>(A) Divisional<br>(B) Railway Board<br>(C) Zonal<br>(D) All of the above                                                                                                                                                       | D |

|     |                                                                                                                                                                                                                    |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 910 | Who is the competent authority to approve suitably modified (add/delete) the special conditions of Parking contracts in e-auction policy.<br>(A) Sr.DCM<br>(B) DRM<br>(C) PCCM<br>(D) GM                           | C |
| 911 | The customer required to pay premium indent charges on normal freight charges which shall be deposited in advance.<br>(A) 5%<br>(B) 15%<br>(C) 10%<br>(D) 12%                                                      | B |
| 912 | The standard rake size of BOST Wagons.<br>(A) 45<br>(B) 44<br>(C) 48<br>(D) 46                                                                                                                                     | D |
| 913 | The competent authority to delegate the power of implementing Round The Clock working at Railway Goods sheds.<br>(A) DRM<br>(B) PCCM<br>(C) PCOM<br>(D) GM                                                         | A |
| 914 | Rate of Stabling charges Rs. ___ per wagon per day in case of all privately owned wagons.<br>(A) 525<br>(B) 575<br>(C) 630<br>(D) 650                                                                              | D |
| 915 | ___ Congestion Surcharge applicable for congested goods shed.<br>(A) 5%<br>(B) 7%<br>(C) 10%<br>(D) 12%                                                                                                            | A |
| 916 | On SCR, Joint Parcel Product (JPP) was introduced on ____<br>(A) 16 <sup>th</sup> February, 2023<br>(B) 15 <sup>th</sup> August, 2023<br>(C) 08 <sup>th</sup> January, 2024<br>(D) 15 <sup>th</sup> December, 2022 | A |
| 917 | For Air-Conditioned coaches attached by JPP–RCS Parcel trains, the charging shall be done at ____<br>(A) JPScale+10%<br>(B) JPScale+30%<br>(C) JPScale+20%<br>(D) JPScale+50%                                      | D |
| 918 | What is the full form of “VAP” in JPP–RCS ____<br>(A) Virtual Aggregators Platform<br>(B) Virtual Aggregation Platform<br>(C) Virtual Application Platform<br>(D) Variable Aggregation Platform                    | B |
| 919 | The scheduled services of JPP–RCS Parcel trains will be available in VAP upto ____ days in advance.<br>(A) 120<br>(B) 60<br>(C) 180<br>(D) 90                                                                      | C |

|     |                                                                                                                                                                                                                                                                                                                                                                                                                                         |   |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 920 | As per JPP – RCS policy, the aggregator(s) will receive a ____ % discount in freight subject to achievement of incremental traffic (originating booking) of over 3000 Parcel Vans from the period of one year from the data of operation of first trip by the aggregator<br>(A) 10%<br>(B) 5%<br>(C) 7.5%<br>(D) 2.5%                                                                                                                   | C |
| 921 | Certain Commodities such as ____ were included in the I.R.C.A.Red Tariff No.20 (Railway Red Tariff Rules, 2000)<br>(A) Sanitizing products<br>(B) Lithium-ion batteries<br>(C) Battery-powered Vehicles<br>(D) All the above                                                                                                                                                                                                            | D |
| 922 | Empanelment fees to be paid by Freight forwarders /Transporters desirous of getting empanelled as “Aggregator” under JPP–RCS is ____<br>(A) Rs.1 Lakh + GST(as applicable)<br>(B) Rs.2 Lakhs + GST(as applicable)<br>(C) Rs.1.5 Lakhs + GST(as applicable)<br>(D) Rs.3 Lakhs + GST(as applicable)                                                                                                                                       | B |
| 923 | What is the full form of JPP-RCS ____<br>(A) Joint Progressive Product –Revised Cargo Services<br>(B) Joint Parcel Product–Rapid Cargo Services<br>(C) Joint Parcel Process-Rapid Cargo Service<br>(D) None of the above                                                                                                                                                                                                                | B |
| 924 | As per the FMC 07 of 2024, the consignment will be allowed for inspection/seizure after termination of transit. Transit and its termination are defined under Section ____ of Railway Act 1989.<br>(A) 4<br>(B) 2<br>(C) 3<br>(D) 5                                                                                                                                                                                                     | B |
| 925 | All traffic booked in JPP-RCS trains, either brought by Department of Posts or aggregator or booked directly with Railways are charged at ____, Accept rates applicable other than special trains or otherwise rates specifically instructed like AC/GS parcel specials, NMG parcel specials, special trains under JPP–RCS etc all shall be charged at __ Scale.<br>(A) Scale-P,JP<br>(B) Scale-R,P<br>(C) Scale-JP, P<br>(D) Scale-S,R | C |
| 926 | The liability of depositing the GST will lie with the contractor under __ for all the contracts for leasing of Parcel Space.<br>(A) Forward Charge Mechanism<br>(B) Fare Charge Mechanism<br>(C) Freight Charge Mechanism<br>(D) None of the above                                                                                                                                                                                      | C |
| 927 | Parcel Scales are classified into ____ number of Scales.<br>(A) 5<br>(B) 3<br>(C) 4<br>(D) 2                                                                                                                                                                                                                                                                                                                                            | B |
| 928 | Rate for Charge for booking of all animals and birds in Parcels and Brake Vans is ____<br>(A) Scale-L<br>(B) Scale-R<br>(C) Scale-P<br>(D) ScaleL+25%                                                                                                                                                                                                                                                                                   | D |

|     |                                                                                                                                                                                                                                                                                                                                      |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 929 | In case of Leased SLR/VP, the detention of a train by the contractor on account of loading/unloading of Parcels at Originating or Intermediate Station, a fine of ____ shall be imposed for each such occasion.<br>(A) Rs.3000<br>(B) Rs.5000<br>(C) Rs. 8000<br>(D) Rs.10000                                                        | B |
| 930 | As per the IRCM Vol.I, The Booking, Conveyance and Delivery of Parcel Traffic covered under Chapter _____<br>(A) VI<br>(B) VII<br>(C) VIII<br>(D) IX                                                                                                                                                                                 | D |
| 931 | In case of false declaration of any commodity, the contractor and owner of the goods shall be punishable under ____ Section of the Railways Act 1989.<br>(A) 167<br>(B) 165<br>(C) 164<br>(D) 163                                                                                                                                    | D |
| 932 | In case Prohibited Commodities/Items are found to be loaded in Leased SLR/VP, fine of Rs.____ rupees shall be imposed on the contractor, and the contract will be cancelled. In addition, he shall be liable for legal action as per the provisions of Railway Act 1989.<br>(A) 50,000<br>(B) 40,000<br>(C) 30,000<br>(D) 10,000     | A |
| 933 | Guidelines on Weighment of Parcel Traffic loaded in indented and leased PCETs, weighment tolerance up to ____ tones on Permissible Carrying Capacity of Parcel Van may be permitted.<br>(A) 0.5<br>(B) 1<br>(C) 1.5<br>(D) 2                                                                                                         | B |
| 934 | In case of leasing of SLR/VP, Surprise checks should be conducted by Vigilance Officers in JA grade and above or by Commercial Officers in SA Grade and above, in addition to ____ and _____.<br>(A) Sr.DCM & GM<br>(B) DRM & GM<br>(C) ADRM & AGM<br>(D) Sr.DCM & AGM                                                               | B |
| 935 | Advance booking of parcel space in SLR compartments is permitted in SLRs attached to passenger carrying trains upto ____ days.<br>(A) 30<br>(B) 45<br>(C) 60<br>(D) 90                                                                                                                                                               | D |
| 936 | The tolerance limit over Permissible Carrying Capacity for SLRs is ____<br>(A) 2%<br>(B) 3%<br>(C) 5%<br>(D) 6%                                                                                                                                                                                                                      | C |
| 937 | As per PCET policy, punitive charges in case of over loading in Parcel Van beyond PCC+ Tolerance will be equivalent to ____ times the freight at Scale- 'R' for entire excess weight from origin point to point of detection of over loading, if Parcel Van has been over loaded above 3 Tonnes.<br>(A) 5<br>(B) 2<br>(C) 3<br>(D) 6 | D |

|     |                                                                                                                                                                                                                                                         |   |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 938 | When loading of a PCET is not possible on scheduled day, ____ can reschedule the train for any other day.<br>(A) PCCM<br>(B) CCM(FS)<br>(C) Sr.DCM<br>(D) DRM                                                                                           | B |
| 939 | Successful bidder of PCET can submit Security Deposit in the form of ____<br>(A) FDR<br>(B) Demand Draft<br>(C) Bank Guarantee<br>(D) Any of the above                                                                                                  | D |
| 940 | Admitted debits can be cleared by ____<br>A) Made good in Cash<br>B) Recovery from Salary<br>C) Write off<br>D) All these                                                                                                                               | D |
| 941 | Items kept under Column B for Non/Short receipt of vouchers shall remain only for ____ months before getting converted in to Error Sheets.<br>(A) 1<br>(B) 2<br>(C) 3<br>(D) 4                                                                          | C |
| 942 | Balance sheet should be prepared by which date of the Month<br>(A) 1st of every Month<br>(B) 2nd of every Month<br>(C) 3rd of every Month<br>(D) 4th of every Month                                                                                     | C |
| 943 | Special Credit Letters are issued for ____<br>A)Admitted Debit<br>B)Non Admitted debits<br>C) A &B<br>D) All the above                                                                                                                                  | B |
| 944 | The time limit within which objections from stations may be entertained in respect of the debits raised by the Traffic Accounts office is ____ days from the date of receipt of the error sheet at the station.<br>(A) 30<br>(B) 20<br>(C) 15<br>(D) 10 | A |
| 945 | At Divisional level, ____ is Nodal Officer at various stages(planning,pre& after construction stage)of GCT<br>[A] DRM<br>[B] Sr.DOM<br>[C] Sr.DCM<br>[D] Sr.DFM                                                                                         | A |
| 946 | At Divisional level, ____ Co-ordinating Officer after completion of project/issue of notification & after Commissioning of GCT.<br>[A] DRM<br>[B] Sr.DOM<br>[C] Sr.DCM<br>[D] Sr.DFM                                                                    | C |
| 947 | Which of the following officer is not a member of divisional standing committee for approval process of GCT project?<br>[A]Sr.DEN [B]Sr.DEE<br>[C]Sr.DFM<br>[D] Sr.DSTE                                                                                 | C |

|     |                                                                                                                                                                                                                                                                |   |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 948 | For GCT, the applicant shall deposit non-refundable application fee of Rs.___ + GST<br>[A] 5,000<br>[B] 10,000<br>[C] 15,000<br>[D] 20,000                                                                                                                     | D |
| 892 | GCTO shall deposit an amount of Rs._____ lakh towards Security Deposit.<br>[A] 5<br>[B] 10<br>[C] 15<br>[D] 20                                                                                                                                                 | D |
| 893 | The capital cost of new Block Hut/Station for GCT will be repaid if the terminal achieves the target of freight handling (inward as well as outward)___ Million tonne per annum within two calendar years of commissioning<br>0.5<br>[B] 1<br>[C] 1.5<br>[D] 2 | B |
| 894 | The repayment of capital cost of new block hut/ station for a GCT will be made by Railway through ___% rebate on outward traffic loaded at GCT<br>[A] 5<br>[B] 10<br>[C] 15<br>[D] 20                                                                          | B |
| 895 | Applicant shall commence the GCT work (Private land) within Six months and complete with ___ months of approval.<br>[A] 6<br>[B] 12<br>[C] 18<br>[D] 24                                                                                                        | D |
| 896 | The period of agreement for GCT constructed on Private land shall be ___years<br>[A] 10<br>[B] 15<br>[C] 20<br>[D] 35                                                                                                                                          | D |
| 897 | Railways or GCTO can terminate the GCT agreement duly giving ___days advance notice<br>[A] 60<br>[B] 90<br>[C] 180<br>[D] 240                                                                                                                                  | C |
| 898 | If EIMWB in a GCT is out of order, it should be rectified with in __days<br>[A] 2<br>[B] 3<br>[C] 4<br>[D] 5                                                                                                                                                   | B |
| 899 | If EIMWB in a GCT is not rectified within 3 days, the penalty up to 10days Rs._____ per day.<br>[A] 2000<br>[B] 3000<br>[C] 4000<br>[D] 5000                                                                                                                   | C |
| 900 | In LSFTO scheme, for registration purpose party fulfilling the eligibility criteria shall apply to___along with the details to register as SFTO.<br>[A] MOR<br>[B] ED/NFR<br>[C] ED/TT<br>[D] PED/ED/FM                                                        | D |

|     |                                                                                                                                                                                                                            |   |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| 901 | Under LSFTO scheme, the registration of applicant shall be approved by____<br>[A]MOR<br>[B]ED/NFR<br>[C]ED/TT<br>[D]ED/FM                                                                                                  | A |
| 902 | The company willing apply for LSFTO scheme should have a net worth of minimum Rs. 50Crore or an annual turnover of minimum Rs.____ Crore as on 31stMarch of the last financial year.<br>[A] 25<br>[B]50<br>[C]75<br>[D]100 | C |
| 903 | Under LSFTO scheme spare wagons of-----% should be procured for each Rake<br>[A]2<br>[B]4<br>[C]6<br>[D]8                                                                                                                  | B |
| 904 | -----of the Zonal Railway shall issue a notification and sign the LSFTO agreement.<br>PCOM<br>[B]PCCM<br>[C]CFT [D]CCM/FM                                                                                                  | D |
| 905 | LSFTO Agreement period shall be-----years.<br>[A]35<br>[B]32<br>[C]25<br>[D]20                                                                                                                                             | A |
| 906 | Under L SFTO Scheme, if operator takes a wagon on lease from WLC ,then he is entitled for freight rebate for a period which equal to____ years minus the expired age of the wagon.<br>[A]35<br>[B]32<br>[C]25<br>[D]20     | D |
| 907 | Under LSFTO scheme, the percentage of rebate given for Special purpose Wagons is<br>[A]10<br>[B]12<br>[C]15<br>[D]20                                                                                                       | B |
| 908 | Under LSFTO scheme, the maximum percentage of rebate given for the additional tonnage in case of High Capacity Wagonsis____<br>[A] 10<br>[B]12<br>[C]15<br>[D] 20                                                          | A |
| 909 | Joint Survey report is submitted to:<br>CCM<br>CCO<br>DCM<br>ACM                                                                                                                                                           | B |
| 910 | Claims Prevention material consisting of_<br>[A] Rivets<br>[B] Grease Compound<br>[C] Bituminized gunny strips<br>[D] All                                                                                                  | D |
| 911 | Demurrage charge per 8 wheeler BG wagon per hour is<br>[A] Rs.75/<br>[B] Rs.100/<br>[C] Rs.120/                                                                                                                            | D |

|     |                                                                                                                                                                                                                                                                                            |   |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
|     | [D] Rs.150/                                                                                                                                                                                                                                                                                |   |
| 912 | <p>In view of introduction of slab wise DC, the above can be modified as under<br/> The Rate of Demurrage charge per wagon per hour is Rs. Upto 6hrs of excess detention beyond the free time allowed for loading/unloading.</p> <p>[A] ₹100<br/> [B] ₹150<br/> [C] ₹200<br/> [D] ₹250</p> | B |