Pub/52/Staff Matters/Inspectors/2024

Date: 07.02.2024

PCPO/SCR

Sub: Filling up the post of Chief Publicity Inspector in CPRO/O/SC in Level-7 of 7th CPC Pay Matrix.

Ref: PCPO/SC's Lr. No.SCR/P-HQ/210/5/E-Admin/CPI dt.10.10.2023.

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With reference to above cited letter, the prescribed Syllabus for the post of Publicity Inspectors with modifications/additions is as under:

1. Public Relations – Origin -definition – basic principles, theory and practice.
2. Organization of Public relations set up on Indian Railways.
3. Media Communication Skills and Media Relations
4. Information communication Technologies, Internet and communication, Web Journalism, Web channels and Social media.
5. Various tools of Media and their potential impact, Creative and Innovative Media practices in communication, Conventional media -Dance, Plays, Stories etc.,
6. Basic Knowledge of computers with focus on MS-office, basics digital media designs.
7. Basic knowledge on Photography and Videography, making of short films, Radio Jingles for Organizational communication.
8. Awareness on Printing Technology options.
9. Media Laws, Laws concerning defamation/defamatory news.
10. Right to Information Act, Parliamentary Questions, Protocol Manual/Warrant of Precedence.
11. Official Language Policy and Rules etc,.
12. Basic Establishment Matter, (DAR) Rules etc,.

Question Bank for conducting written examination is under preparation and the same will be sent at the earliest.

(B. Anil Kumar)
Sr.PRO/SC
For Chief Public Relations Officer

CPI Question Bank- Objective type

1. Which civilization developed paper for the communication?
A). Chinese
B). Sumerians
C). Indians
D). Mayans
Answer: (A)

2. Who invented the Television for Audio-Visual communication?
A). John Bardeen
B). Walter Brattain
C). John Logie Baird
D). Chester Carlson
Answer : (C)

3. What is the flow in downward communication of messages–
(A) flow from the bottom to the top of the organization
(B) flow from the top to the bottom of the organization
(C) exchanged between members of the top brass
(D) none of these
Answer : (B)

4. The Conditional Access System allows the viewers to
(A) cut down the costs of Television
(B) select TV channels of their choice
(C) interaction with TV channels
(D) none of these
Answer: (B)

5. The code of ethics drawn in 1978 was a form of self-censorship by–
(A) The Indian Languages Newspaper Association
(B) The Advertising Standards Council of India
(C) The All-India Newspaper Editors' Conference
(D) The Editors' Guild
Answer: (C)

6. The community radio concept is identified with–
(A) broadcasting (B) narrow casting for limited audience
(C) personal casting (D) podcasting
Answer : (B)

7. One of the major recommendations of the First Press Commission of India was introduction of–
(A) Price-page schedule for news papers
(B) Right to Information Act
(C) Press freedom as a constitutional guarantee
(D) Codification of journalistic privileges
Answer : (A)

8. The communication theory of developmental communication emphasized–
(A) Top-down communication
(B) Mechanistic communication
(C) Epistemological approach
(D) Extensive demonstrations
Answer: (C)

9. A strategy that is integrated into communication for development is–
(A) religious lecture (B) social marketing
(C) propaganda (D) rural publicity
Answer : (B)

10. In the two-way symmetric model of Public Relations, the model of communication used is–
(A) person-to-person (B) group-to-group
(C) person-to-group (D) group-to-person
Answer: (B)

11. Multi-tasking in journalism is due to….
(A) Media globalization (B) Economic liberalization
(C) Social integration (D) Technology convergence
Answer : (D)

12. What do you understand by GRPs
(A) The number of readers reading an advertisement
(B) The number of advertising insertions in one campaign
(C) The number of points earned by an advertising agency
(D) none of these
Answer : (B)

13. The social network medium that has gone for global IPO recently is–
(A) Facebook (B) Twitter
(C) Orkut (D) Youtube
Answer : (A)

14. What is the meaning of circulation in the parlance of the Print Media

(A) number of copies printed (B) number copies sold
(B) number of copies returned (D) none of these
Answer: (B)

15. TRPs of TV Serials are calculated for a period of
(A) 10 days (B) 14 days (C) 7 days (D) 21 days
Answer: (C)

16. Mass communication
(A) Is meant for delivering messages to the Residents of a city.
(B) Does not need Technology for dissemination
(C) Is an impersonal tool for delivering information to the masses

(D) None of these
Answer: (C)

17. When was the first TV Station set up in India.
(A) 1963 at Delhi
(B) 1958 at Mumbai
(C) 1959 at Delhi
(D) 1949 at Kolkatta
Answer : (C)

18. When was Color TV transmission started in India.
(A) In 1980
(B) In 1982
(C) In 1986
(D) In 1979
Answer: (B)

19. What is a House Journal?
(A) It is a magazine of publishing group that is given free of cost to some readers.
(B) It is a private in house magazine that is circulated among the members of a firm, industry, to convey the views of the management or other people working
(C) It is a low-cost edition of a top-selling magazine that is sold to specific market niches at a lost cost.
(D) None of these.
Answer : (B)

20. When was the Press Institute of India established?
(A) In 1964
(B) In 1969
(C) In 1963
(D) In 1970
Answer: (C)

21. Can a reporter use the news for his personal commercial usage, after he has given it to his employer?
(A) No he can not
(B) Yes, it is allowed by the Law
(C) Yes, but after the news has been published and also if he has altered its content, style, and presentation.
(D) May be.
Answer: (B)

22. The first draft on the Right to Information was prepared by the.
(A) Press Council of India in 1996
(B) Supreme Court in 1992
(C) Parliament in 1996
(D) None of the above
Answer: (D)

23. Which one of the following is an example of network media.
(A) Video conferencing
(B) Telephone
(C) Television

(D) News Paper
Answer: (A)

24. Which one of the following is most perishable
(A) A Book
(B) A News paper
(C) A Magazine
(D) All of these
Answer: (B)

25. The Vernacular Press Act was also called.
(A) Lytton's Act
(B) Gagging Act
(C) Full control Law
(D) Coercive Law
Answer: (B)

26. What is an ambush interview?
(A) The journo encounters the Militants in a remote area
(B) The journo interviews the Militants in a TV studio
(C) The journo catches a subject unaware in full view of the camera.
(D) None of the above
Answer: (C)

27. "Freedom of information is a fundamental human right", which one of the following explicitly mentions this statement?
(A) The Indian Press Act 1910.
(B) The Defense of India Act 1939
(C) The UN resolution 1959
(D) None of the above
Answer: (C)

28. Which one of the following is the foremost responsibility of all media firms?
(A) They must remain sensitive to the aspirations and information needs of the public.
(B) They must earn profits
(C) They must create content to last longer in the markets.
(D) None of the above
Answer : (A)

29. The Freedom Information Act was passed in Briton in the year
(A) 2003.
(B) 2002
(C) 1998
(D) 2000
Answer: (D)

30. The foreign direct investment in an Indian News Paper can be
(A) up to a 51%
(B) up to a 50%
(C) up to a 26%
(D) up to a 19%
Answer: (C)

31. What is bleed
(A) The binding of the book is in PB
(B) The illustration or photograph runs into the edge of the page.
(C) Two colors mix each other in an area to create a new colour
(D) A photograph with wrapped – around text above, below and beside it.
Answer: (B)

32. Who is a cub
(A) An untrained reporter
(B) A short storey writer
(C) The assistant to the news editor
(D) None of the above
Answer: (A)

33. Lokmat is being published in three languages. They are
(A) English, Hindi and Bengali
(B) Marathi, English and Hindi
(C) Kannada, Gujarati and Marathi
(D) Hindi, English and Telugu
Answer: (B)

34. The first Multilingual TV network of India
(A) Zee TV
(B) Gemini TV
(C) ETV
(D) Jain TV
Answer: (A)

35. When was the second Press Council setup
(A) December, 1972
(B) October, 1971
(C) October,1970
(D) August, 1975
Answer (C)

36. Who was the Chairman of first Press Council of India
(A) Justice V.K.R.V.Rao
(B) Justice T.N.Singh
(C) Justice G.S.Rajadyaksha
(D) Justice Swaran Singh
Answer: (C)

37. The first full length silent movie of India released in 1913
(A) Shankaracharya
(B) Alamara
(C) Keechakvadham
(D) Raja Harish Chandra
Answer: (D)

38. The first movie of South India
(E) Shankaracharya
(F) Alamara
(G) Keechakvadham
(H) Bhuwan shone
Answer : (C)
39. The Indian Cinematograph act was passed in the year
(A) 1918
(B) 1921
(C) 1930
(D) 1909
Answer : (A)
40. The second Press Commission was headed by
(A) J.C.Shah
(B) P.K.Goswamy
(C) B.P.Mandal
(D) Dr.Zakir Hussain
Answer : (B)
41. The term TRP stands for
(A) Total Regression Profile
(B) Tally Rating Profile
(C) Television Related Proforma
(D) Television Rating Point
Answer : (D)
42. The First Newspaper in India was started in the year.
(A) 1857
(B) 1780
(C) 1853
(D) 1873
Answer : (B)
43. The First News paper in Telugu published in 1838.
(A). Krishna Patrika
(B). Andhra Patrika
(C) Andhra Prabha
(D) Vrithanthi
Answer : (D)
44. The News paper published by Mahatma Gandhi..
(A). Young India
(B). Harijan
(C) National Herald
(D) None of the aove.
Answer : (B)
45. The News paper published by Jawaharlal Nehru during freedom Struggle.
(A). National Herald
(B). Pioneer
(C) Deccan Herald
(D) None of the above.
Answer: (A)

46. Who is the father of Indian Journalism
(A). J.C.Shah
(B). J.A.Hickey
(c). Devendranath ghosh
(D). S.N.Benerjee
Answer : (B)

47. Who is the father of Vernacular Journalism
(A). J.C.Shah
(B). Raja Ramohan Roy
(c). Devendranath ghosh
(D). S.N.Benerjee
Answer: (B)

48. Who is the father of Telugu Journalism
(A) Kandukuri Veereshalingam
(B). Gurajada Appa Rao
(C). Devendranath ghosh
(D). None of the above
Answer: (B)

49. Sri Balagangadhar Tilak was associated with
(A) Hindu
(B) Maratha
(C) Bombay Times
(D) Indian Gazette
Answer: (B)

50. Who started Amruth Bazar Patrika in 1868
(A) B.K.Bhutt & MM Ghosh
(B) Harishchandra Mukherjee
(C) M.L.Ghosh and Shishir Ghosh
(D) Naveen Chandra Roy
Answer: (C)
51. In which year the Times of India News Paper started
(A) 1838
(B) 1861
(C) 1866
(D) 1826
Answer: (B)
52. The pioneer was started from Allahabad in the year
(A) 1890
(B) 1865
(C) 1901
(D) 1925
Answer: (B)
53. When did first News Paper appeared in Germany
(A) 1805
(B) 1833
(C) 1712

(D) 1727
Answer: (D)
54. The Vividh Bharathi Service of the AIR was started in
(A) April, 1948
(B) October, 1957
(C) December, 1950
(D) June, 1957
Answer: (B)
55. Who setup the Free Press of India (FPI)
(A) S.Sadanand
(B) Balagangadhar Tilak
(C) B.V.Karanth
(D) J.A.Hickey
Answer: (A)
56. When was the first Press Regulation Act passed in India
(A) 1780
(B) 1799
(C) 1790
(D) 1792
Answer: (B)

57. On which of the following is the longest railway bridge in India located?
a. River Ganges
b. Vembanad Lake
c. River Brahmaputra
d. Chilka Lake
Answer (b).

58. In which of the following cities are located 3 zonal headquarters of Indian Railways?
a. Guwahati
b. Mumbai
c. New Delhi
d. Kolkata
Answer (d).

59. Who of the following is known for having designed the first railway time tables?
a. George Bradman
b. George Bernard Shaw
c. George Bradshaw
d. George Brummel
Answer (c).

60. Which of the following is the largest railway junction in India?
a. Delhi
b. Bhatinda
c. Howrah
d. Allahabad
Answer (c).

61. Which of the following is the eastern-most division of the Indian Railways?
a. Tinsukia
b. Lumding
c. Rangiya
d. Katihar

Answer(a).

62. The world's highest railway bridge in Kashmir is being constructed over the river
a. Chenab
b. Jhelum
c. Sutlej
d. Indus

Answer (a).

63. Which is the longest railway platform in India ?
a. Gorakhpur
b. Hubballi
c. Secunderabad
d. Bangalore

Answer (B).

64. Which of the following station has all the three gauges viz. broad, meter and narrow?
a. Lucknow
b. Chandigarh
c. Shimla
d. Siliguri

Answer (d).

65. What is the width of broad gauge railway line in India?
a. 5 feet 3 inches
b. 5 feet 6 inches
c. 4 feet 11 inches
d. 5 feet 4 inches

Answer (b).

66. Which of the following station was formerly known as Victoria Terminus?
a. Churchgate Railway Station
b. Mumbai Central
c. Lokmanya Tilak Terminus
d. Chhatrapathi Shivaji Terminus

Answer (d).

67. Fairy Queen, the world's oldest steam locomotive in regular operation, plies between New Delhi and -
a. Shimla
b. Alwar
c. Kalka
d. Gwalior

Answer (b).

68. Who of the following was the first Railway Minister of independent India?
a. John Mathai
b. Lal Bahadur Shastri
c. Jawaharlal Nehru
d. Shanmugham Shetty

Answer (a).

69. Shatabdi Express trains were introduced in 1989 to commemorate the 100th anniversary of which of the following personalities?
a. Swami Vivekanand
b. Mahatma Gandhi
c. Jawaharlal Nehru
d. Rabindranath Tagore
Answer (c).
70. Who was the Governor General of India when Railways were first introduced in India?
a. Lord Canning
b. Lord Dalhousie
c. Lord William Bentick
d. Lord Ripon
Answer (b).
71. In which city is the Wheel and Axle Plant of the Indian Railways located?
a. Kapurthala
b. Varanasi
c. Bangalore
d. Rae Barelly
Answer (c).
72. What is the rank of India in the world in terms of length of railroad network?
a. First
b. Second
c. Third
d. Fourth
Answer (d).
73. Which of the following authority ran the first train from Bori Bunder to Thane in 1853?
a. Bombay Baroda Railway
b. The Scindia Railway
c. Central India Railway
d. Great Indian Peninsula Railway
Answer (d).
74. The Maitree Express connects India with which of the following countries?
a. Myanmar
b. Pakistan
c. Bangladesh
d. Nepal
Answer (c).
75. Which of the following is the largest zone in terms of route kilometers?
a. Western Railways
b. Eastern Railways
c. Northern Railways
d. Southern Railways
Answer (c).
76. Which of the following is the largest marshalling yard in India (also the longest in Asia)?
a. Mughalsarai
b. Mathura
c. Itarasi
d. Guntakal

Answer (a).

77. Through which of the following group of states does the Konkan Railways run?
a. Maharashtra - Karnataka - Andhra Pradesh - Kerala
b. Maharashtra - Karnataka - Goa - Kerala
c. Maharashtra - Karnataka - Kerala - Tamil Nadu
d. Karnataka - Goa - Kerala - Tamil Nadu

Answer (b).

78. Which of the following zonal headquarters - city combination is incorrect?
a. South East Central - Bilaspur
b. North Western - Jodhpur
c. East Central - Hajipur
d. West Central - Jabalpur

Answer (b).

79. Which of the following zones administers the Matheran Hill Railway?
a. Konkan Railways
b. Western Railways
c. Central Railways
d. Southern Railways

Answer (c).

80. Indian Railway Institute of Financial Management (IRIFM) is located at
a. Secunderabad
b. Lucknow
c. Rae Barelly
d. Gurgaon

Answer (a).

81. In which of the following cities is the National Rail Museum located?
a. Mumbai
b. New Delhi
c. Hyderabad
d. Chennai

Answer (b).

82. The first Indian railway line was opened by the British :
a. From Delhi to Bombay
b. From Bombay to Thane
c. From Calcutta to Allahabad
d. From Bombay to Madras

Answer (b).

83. Into how many zones is the Indian Railways organized?
a. 17
b. 15
c. 14
d. 16

Answer (a).

84. Which state has the longest route kilometers of railway line in India?
a. Maharashtra
b. Andhra Pradesh
c. Rajasthan
d. Uttar Pradesh

Answer (d).

85. Who was the first Railway Minister resigned owing moral responsibility for a train accident?
(A) John Mathai
(B) Lal Bahadur Shastri
(C) Asaf Ali
(D) Babu Jagjivan Ram
Answer (A).

86. Which of the following is the eastern-most division of the Indian Railways?
(A) Tinsukia
(B) Lumding
(C) Rangiya
(D) Katihar
Answer : (A)

87 Which zone operates the Darjeeling Himalayan Railway?
A. Eastern Railway
B. East Central Railway
C. Northeast Frontier Railway
D. North Eastern Railway
Answer : (C)
88. The Golden Chariot is the name of
A. Luxury Tourist Train
B. Mobile Library
C. New Scheme Introduced by Karnataka Government
D. Luxury Bus
Answer : (A)
89 . Which train is the fully unreserved superfast train
A. AntyodayaExp
B. Tejas train
C. DurantoExp
D. Lucknow Mail
Answer : (A)
90 Which one is the longest Freight Train
A Vasuki
B. Sheshnag
C. Trishul
D. Dhanush
Answer : (A)
91. Which is the India First energy efficient Railway station
A Kacheguda Railway station
B. Patna Railway station
C. Jaipur Railway station
D. New Delhi Railway Station
Answer : (A)

92. Who is the present chairman of Press Council of India
A Justice Ranjana Desai
B. Justice C.K. Prasad .
c Justice Rajendra Kumar
D.Justice Chandrachoor

Answer : (A)

93.Who is the present Chief Justice of India
A UdayUmeshLalit
B. Sharad Arvind Bobde
C. D.Y.Chandrachud
D.Suryakant.

Answer : (C)

94.The Centralized Training Institute for training of IRTS probationary officers is :-
A. IRITM
B. IRICEN
C. IRISET
D. IRIEEN

Answer : (A)

95. Vande Bharat express was indigenously developed at
A. MCF ,Raebareli
B. RCF,Kapurthala
C. ICF Chennai
D. WAP, Banglore

Answer : (C)

96. A new Group “A” cadre has been recently created in Indian Railway, it is
A. IRSS
B. IRMS
C. IRTS
D. IRPS

Answer : (B)

97. The text content of a Tweet can contain up to------- characters:
A. 120 -135
B . 140-280
C . 200 -240
D . 280-300

Answer : (B)

98. What is Yellow Journalism?
A. Exploitative and sensational journalism
B. Classified telephone directory
C. A low priced news paper
D. None of the above

Answer : (A)

99. The originator of the phrase “ press is the fourth estate” is
A. North Cliff
B. Edmund Burke
C. Lord Macauly
D. Rudyard Kipling

Answer : (B)

100. The maximum time length limit of a video in a tweet is
A. 120 secs
B. 140 secs
C. 180 secs
D. 240 secs

Answer: (B)

101. During the elections the Model Code of Conduct comes into force from the
A. Date of issue of notification for elections
B. Date of announcement of election schedule
C. Date of Polling
D. Date of counting of Votes

Answer: (B)

102. Which organization brings out an annual report titled “Press in India”
A. Press Council of India
B. Registrar of Newspapers for India (RNI)
C. Publication Divisions
D. Central Bureau of Communication

Answer: (B)

103. In Railways ART stands for
A. Automated Response Technology
B. Accident Relief Train
C. Applied Research & Technology
D. Annual Refresher Training

Answer: (B)

104. When was the South Central Railway formed
A. 2nd October 1963
B. 2nd October 1966
C. 15th August 1969
D. 15th August 1966

Answer: (B)

105. Rail Madad portal is for:-
A. Knowing running status of trains
B. Redressing complaints and receiving suggestion from passengers
C. Booking the food to be served on train
D. All the above

Answer: (B)

106. The proposed prestigious bullet train will connect:-

A. New Delhi & Calcutta
B. New Delhi& Mumbai
C. Mumbai & Ahmadabad
D. New Delhi & Ahmadabad

Answer: (C)

107. International yoga Day is celebrated on

A. 17th June
B. 21st June
C.17thJuly
D. 21th July

Answer: (B)

108. What is the reply time of applicant application under RTI ACT-2005
A. 40 Days
B. B 30 Days
C. C 45 Days
D. D 25 Days

Answer: (B)

109. when was the RTI Act implemented :-

A. 2005
B. 2006
C. 2008
D. 2004

Answer: (A)

110. During lockdown period due to Covid -19, the first “Shramik Special” train has been operated from
A. Lingampalli
B. Secunderabad
C. Hyderabad
D. Kacheguda

Answer: (A)

111. Gems refers to
A. Government Engagements
B. Government-e-marketplace
C. General -e- market
D. Government-e-procurement

Answer: (B)

112. Which railway zone is also known as ‘Blue chip’ Railway in India?
A. Southern Eastern Railway

B. Northern Railway

C. Western Railway

D. Sothern Railway

Answer: (A)

113. Where was the first Railway workshop of India established?
A. Jamalpur.
B Chittaranjan
C. Chennai
D. Varanasi
Answer: (A)
114. Where did the first Metro Rail begin in India and when?
A. 1984, in Kolkata.
B. 1982 in Mumbai
C. 1990 in Delhi
D. 1996 in Chennai
Answer: (A)
115. Which train runs between India and Pakistan?
A**.** Samjhauta Express,
B. Maitree Express
C. Humsafar Express
D. None of the above
Answer: (A)

116. Which train in India has the longest route length?
a. Howrah - Jammu Tawi Himgiri Express
b. Kanyakumari - Jammu Tawi Himsagar Express
c. Kanyakumari - Dibrugarh Vivek Express
d. Guwahati-Thiruvanthapuram Express
Answer (c)

117. Where is the Railway Staff College of India located?
a. Pune
b. Delhi
c. Vadodara
d. Allahabad
Answer (c).
118. The news about an important event given to media in advance before the date of the event is called as
A. Background
B. Follow up
C. Curtain Raiser
D. Advance copy
Answer: (C)
119. First Train on Indian soil was chugged by how many engines.
A. 1
B. 2
C. 3
D. 4
Answer: (C)
120 In which year the Nizam state Railway began its operations.
A. 1888
B. 1870
C. 1868
D. 1867

Answer: (B)

121. First Radio broad cast service in India, the Amateur radio club, Bombay was established in the year.

A. 1923
B. 1918
C. 1917
D. 1928

Answer: (A)

122. Radio club of Madras was established in--------

A. 1926
B. 1923
C. 1925
D. 1918

Answer: (B).

123. The Indian State Broadcasting Service was renamed as Akashvani in the year.

A. 1956
B. 1953
C. 1968
D. 1957

Answer: (D)

124. First Regional Radio news bulletin started in the year.

A. 1965
B. 1953
C. 1973
D. 1958

Answer: (B)

125. Color Television transmission with satellite link commenced in India on.

A. 15th August,1982
B. 26Th January,1986
C. 09th September,1984
D. 19th July,1986

Answer: (A).

126. Television was separated from All India Radio in the year

A. 1976
B. 1983
C. 1971
D. 1975

Answer: (A).

127. The International Public Relations Association was formed during the year.

A. 1965
B. 1952
C. 1955
D. 1964

Answer: (C).

128. Who is the author of the book “Practical Public Relations”.

A. John Milton
B. Sam Black
C. Marshal McLuhan
D. None of the Above

Answer: (B).

129. Who is the Chairman and CEO of Railway Board.
A. Jaya Varma Sinha
B. Vinay Kumar Tripati
C. A K Lahoti
D. Vinod Kumar Yadav
Answer: (A).
130. RDSO is located at ----
A. Chittaranjan
B. Kapurthala
C. Lucknow
D. Varanasi
Answer: (C)
131. Who is the National Editor of Times of India news paper?
A. Jaideep Bose
B. Rajdeep
C. Arun Poorie
D. Robin David
Answer: (A).
132. Who is the Editor of Deccan Chronicle, largest circulated daily news paper from Hyderabad?
A. Arun poorie
B. Kaushik Mitter
C. Ramu Sharma
D. Srinivas Reddy
Answer: (B).
133. Who is the Editor of India Today, largest circulated news magazine
A. Ravish Kumar
B. Pranoy Roy
C. Aroon Poorie
D. None of the above
Answer: (C).

134. Which Telugu News paper is being published from highest locations
A. Eenadu
B. Saakshi
C. Andhra Jyothi
D. Andhra Prabha
Answer: (B).
135. Who is the Editor of Andhra Jyothi News paper
A. Dr. K. Srinivas
B. V. Murali
C. D. Saibaba
D. V. Radha Krishna
Answer. (A)
136. The first printing press was developed by Johan Gutenberg in the year
A. 1430
B. 1442
C. 1448
D. None of the above
Answer; (C)

137. The oldest known printed book in the history of man kind

A. Gutenberg Bible
B. Diamond Sutra
C. Arabic Quran
D. Bhagavad-Gita

Answer: (B)

138. DRUCC stands for

(A) Divisional Railway Unions Consultative Committee
(B) Divisional Railway Users Consultative Committee
(C) District Railway Users Consultative Committee
(D) None of the above

Answer: (B)

139 .The Chairman of the ZRUCC committee is __

(A) Principal Chief Commercial Manager
(B) Principal Chief Operating Manager
(C) General Manager
(D) Dy.General Manager
(E) Answer: (C)

140. The full form of MEMU Train is ___

(A) Mainline Electrical Multiple Unit
(B) Mainline Electrical Major Unit
(C) Major Electro Multiple Unit
(D) Multiple Electrical Mainline Unit

Answer: (A)

141. The full form of DEMU Train is___

(A) Diesel Electrical Metro Unit
(B) Dual Engine Major Unit
(C) Diesel Electric Multiple Unit
(D) Double Engine Multiple Unit

Answer (C)

142. Head of Public complaints at Zonal level is

(A) PCCM
(B) AGM
(C) PCPO
(D) PCSC

Answer: (B)

143. What is the expansion of Rail MADAD

(A) Mobile Application for Desired Assistance During travel
(B) Mobile Assistance for During train travel
(C) Mobile Application for Desired help during train travel
(D) None of the above

Answer: (A)

144. What is CPGRAMS

(A) Centralized Public Grievance Redressal and Monitoring system
(B) Centralized passenger grievance Redress and Maintenance system
(C) Centralized Public Grievance Redress and Management system.
(D) Centralized Public Governance of Railway Commercial Management system.

Answer: (A)

145. Who is the in charge for supervision of relief and rescue operations at an Accident Location

(A) General Manager

(B) Senior most Officer at the site
(C) Station Master
(D) Chief Safety Officer
Answer: (B)

146. What is the principle objective behind introduction of e-Office service

(A) Knowledge Management System
(B) Master Data Management
(C) e-File MIS Reports
(D) File Management System
Answer (D)

147. The famous quotation of Railway system “Customer is the most important person on our Premises”was the opinion of

A. Jawaharlal Nehru
B. Indira Gandhi
C. Babu Rajendra Prasad
D. Mahatma Gandhi

Answer;(D)

148. INS stands for

A) Indian Newspaper Society
B) International Newspaper society
C) Indian News channel Society
D) None of the above

Answer;(A)

149. What is the full form of ABC in India

A) Asian Bureau Council
B) Audit Bureau of Circulation
C) Audit Bureau Council
D) Asian Broadcasting Council

Answer;(B)

150. What is the full form of RNI

A) Regional Newspapers of India
B) Recognized Newspapers of India
C) Reputed Newspapers of India
D) Registrar of Newspapers for India

Answer;(D)