

ANNEXURE-A**Syllabus for selections to the post of Commercial-cum-Ticket Supervisor in Level-6 of 7th CPC in Commercial Department of SC Division:**

1. Commercial - Organisation, role and functions, complaints and public relation.
2. Organisation of Commercial Department, its functions, Reference Books and their use.
3. Various Railway Act sections related to commercial department.
4. Unreserved Ticketing System (UTS), Mobile ticketing, YTSK, JTBS, Halt Agents.
5. Passenger Reservation System (PRS), Tatkal Scheme, Concessions, and Refund rules.
6. Parcel - Rules for acceptance, booking and carriage of parcels as per Coaching Tariff.
7. Ticket Checking - Duties of Ticket checking staff, Object of checking and collection of tickets.
8. Catering Policy, Contract/Tenders-Work orders.
9. Public Grievance Redressal organisation, public complaints and their disposal, Computerisation of complaints.
10. Consumer protection act, Introduction to consultative committees- DRUCC, ZRUCC, NRUCC.
11. Leaves - their kinds and rules, Leave encashment Rule.
12. Passes - their kinds, Rules and eligibility.
13. Pay & Allowances - Entitlements, Rules regarding TA, DA, Night Duty Allowance, Overtime and their curtailment.
14. Duty Roster - Description and classification, statutory provisions, periodical rest, long-on, short-off, split shift.
15. D& AR - Brief Introduction and provisions
16. PNM, JCM, PREM, RTI, SBF, NPS, Confidential Report (APAR).
17. Budget-Plan head/Allocation.
18. Office procedure and noting.
19. E-Office, HRMS, E-Auction.
20. General Awareness/Current Affairs.
21. Official Language/Rajbhasha.

Annexure-B**Model Question bank for selections to the post of Commercial-cum-Ticket Supervisor in Level-6 of 7th CPC in Commercial Department of SC Division:**

S.No.	Question	Key
1.	The Fixed Tariff of catering items to be provided in Rajdhani/ Shatabdi/ Duronto trains is fixed by (A) PCCM (B) IRCTC (C) Railway Board (D) GM	C
2.	Coaching tariff Part I. Vol. I contains the general rules for carriage of ____ (A) Passengers (B) Luggage (C) Both A&B (D) None of these	C
3.	Abbreviation of Ist AC cum AC-2tier coach is ____ (A) H (B) A (C) HA (D) None of these	C
4.	Who is authorised to permit installation of Private Weigh Bridge on Railway Land? (A) GM (B) DRM (C) PCOM (D) Railway Board	B
5.	What is the Detention Charge to be collected for overloaded wagons? (A) Rs. 0/- per wagon (B) Rs. 100/- per wagon (C) Rs. 5000/- per wagon (D) Rs. 10000/- per wagon	A
6.	What is the minimum composition in mini rakes? (A) 10 wagons (B) 15 wagons (C) 20 wagons (D) 25 wagons	C
7.	When Container rake loaded with containers carrying standard bags of uniforms size, then what percentage of rakes are exempted from mandatory weighment at weighbridge? (A) 100% (B) 90% (C) 95% (D) No exemption	A
8.	What is the main purpose of 'RAIL MADAD'? (A) To streamline the passenger grievance redressal (B) To manage railway schedules and routes (C) To provide entertainment during train travel (D) To provide discounted rates for frequent travellers	A
9.	An appeal against the decision of RCT can be made in High Court within ____ days. (A) 10 (B) 30 (C) 60 (D) 90	D
10.	What is the minimum chargeable distance in Goods traffic? (A) 100kms (B) 200kms (C) 300kms (D) None of these	A
11.	RCT is established in the year ____ (A) 1980 (B) 1987 (C) 1988 (D) 2000	B
12.	Application for compensation in case of accidents can be made to RCT within ____ period? (A) 3 months (B) 6 months (C) 1 year (D) None of these	C
13.	Season Tickets can be renewed upto ____ days in advance? (A) 3 (B) 5 (C) 10 (D) None of these	C
14.	Change of name on a waitlisted ticket is _____. (A) Permitted >48 hrs before (B) Permitted >24 hrs before (C) Permitted upto actual departure of train (D) Not permitted	D
15.	Private Cash limit for station staff is _____. (A) Rs.250/- (B) Rs.500/- (C) Rs.750/- (D) Rs.1000/-	C

16.	Private Cash limit for mobile staff is _____? (A)Rs.500/- (B)Rs.750/- (C)Rs.1000/- (D) Rs.2000/-	D
17.	Each ticket roll of an UTS contains _____ tickets? (A)200 (B)300 (C)500 (D) 1000	C
18.	Each ticket roll of a PRS contains _____ tickets? (A)200 (B)300 (C)500 (D) 1000	A
19.	In case of special trains, party should pay all charges in full at the journey originating station _____ hours in advance before the departure of the train? (A)24 (B)48 (C)60 (D) 72	B
20.	An application for waiver of demurrage charges should be made within _____ days of its accrual? (A)10 (B)20 (C)30 (D) No limit	C
21.	A Tatkat reservation can be made _____ days in advance, excluding the date of departure of the train from the originating station. (A)1 (B)2 (C)3 (D) None of these	A
22.	The Chairman of ZRUCC is _____. (A)PCCM (B)PCOM (C)SDGM (D) GM	D
23.	Special cancellation of an UTS/PRS ticket is a _____ function. (A)Clerical (B)Supervisory (C)Normal (D) None of these	B
24.	For Rajdhani/Shatabdi/Duronto train, parcel rates would be at _____ scale? (A)Scale 'L' (B)Scale 'R' (C)Scale 'P' (D) 25% over Scale 'R'	D
25.	Scale R, Scale P and Scale S are the schedule rates for _____ traffic (A) Luggage (B)Parcel (C)Both A&B (D)Goods	B
26.	Free time for manual loading/unloading of covered wagons like BCN, BCX, BCNA, BCNHS etc for a rake with 23 wagons is _____ hours. (A)5 (B)6 (C)7 (D) 8	C
27.	The tenure of all MPS stalls shall be for a period of _____ years (A)5 (B) 8 (C) 9 (D) 10	A
28.	When is the final chart downloaded onto the Hand-Held Terminal? (A) After the second chart preparation (B)After the departure of the train from the originating station (C)At the beginning of the journey (D)Every hour throughout the journey	A
29.	Menu and tariffs for Food Plaza, Food Courts and Fast Food units will be decided and fixed by : A) Railway Board B) IRCTC C) Zonal Railways D) Divisions	B
30.	Who is the nodal officer for operation of GCT? (A)DRM (B)GM (C)PCCM (D)Executive Director/FM/Railway Board	A
31.	Instructions regarding handling of explosives and other dangerous goods are laid down in _____ (A)IRCA Red Tariff (B)IRCA Coaching Tariff (C)RCT Act (D)None of these	A
32.	In e-Auction, identification of assets and preparation of lots shall require the approval of an officer of _____ or above. A) Sr. Scale B) JAG level C) SAG Level D) Jr. Scale	D

33.	Under Amrit Bharat Station Scheme, High level platforms shall be provided in which category of station? (A) SG 1-3 (B) HG 1-3 (C) NSG 1-3 (D) All categories of stations	D
34.	What is meant by Contract value: (A) Annual License fee of a contract (B) Total license fee for the whole period of contract (C) Half yearly License fee of a contract (D) Quarterly License fee of a contract	B
35.	Who can setup Tourist Facilitation Counters at Railway Stations? (A) Indian Railway Catering and Tourism Corporation (B) Indian Railway Stations Development Corporation (C) Station Facility Management (D) None of the Above	A
36.	Minimum, how many coaches can be requested by the Service provider under Bharat Gaurav Trains Scheme. (a) 15 coaches (b) 14 coaches (c) 16 coaches (d) 20 coaches	B
37.	Head of Public Relations department at Zonal Railway is [A] CPRO [B] CCM [C] COM [D] Sr.DCM	A
38.	Head of Public complaints at Divisional level is (A) Sr. DCM (B) ADRM (C) Sr. DOM (D) DRM	B
39.	Who have been given transactional rights in Rail Madad (A) ADRM (B) Railway Board (C) Branch Officers (D) Zonal Railway	C
40.	Hindi Day is celebrated on _____. (A) 16 March (B) 14 September (C) 26 November (D) 22 June	B
41.	In how many regions the nation has been divided as per Official Language Policy 1976? (A) 5 (B) 7 (C) 3 (D) 4	C
42.	What is the Official Language of India? (A) Urdu (B) Telugu (C) Hindi (D) Tamil	C
43.	Andhra Pradesh and Telangana State comes under which region as per Official Language policy? (A) B (B) C (C) D (D) A	B
44.	What is the Officially recognised Script of Rajbhasha Hindi? (A) Devanagari (B) Roman (C) Persian (D) English	A
45.	Full form of UMID (A) Unified Multipurpose Identification (B) Unique Medical Identification (C) Unique Multipurpose Identification (D) Unified Medical Identification	B
46.	The Railway servants (Discipline & Appeal) Rules came into force on _____. (A) 1 st October 1968 (B) 21 st October 1967 (C) 20 th October 1969 (D) 2 nd October 1968	A

47.	The Standard Form Number used for suspension. A) 1 (B) 5 (C) 11 (D) 7	A
48.	_____ Form is used for imposition of minor penalty. (A) SF 5 (B) SF 4 (C) SF 11 (D) SF 1	C
49.	_____ Form is used for imposition of major penalty. (A) SF 5 (B) SF 4 (C) SF 11 (D) SF 1	A
50.	_____ authority fixes the date for inquiry and advises the charged employee. (A) Disciplinary Authority (B) Inquiry Officer (C) Presenting Officer (D) Personnel department	B
51.	General Managers of Railways are entitled for _____ type of Duty Pass. (A) Bronze (B) Gold (C) Silver (D) Platinum	B
52.	Group A and B officers are entitled to _____ sets of First Class A Privilege passes per year. (A) 8 sets (B) 6 sets (C) 10 sets (D) 4 sets	B
53.	Group C and D officers are entitled to _____ sets of Privilege passes per year. (A) 3 sets (B) 6 sets (C) 10 sets (D) 4 sets	A
54.	The web address https://scr.eoffice.railnet.gov.in is used to open which website. (A) e-Office demo site (B) e-Office production site (C) e-Office training site (D) None of the above	B
55.	Which email id is used to login to the e-Office module? (A) Gmail (B) Yahoo (C) NIC (D) None of the above	C
56.	What is the abbreviation of NIC: (A) National Information Centre (B) National Informatics Council (C) National Institute Council (D) National Informatics Centre	D
57.	What is the e-Office service which is used to work with the e-File (A) Knowledge Management System (B) Master Data Management (C) e-File MIS Reports (D) File Management System	D
58.	What is the default view when the user logs on to the File Management System in e-Office (A) Inbox of Files Section (B) Inbox of Receipt Section (C) Created to Receipt Section (D) Created of Files Section	A
59.	In what format the document has to be uploaded in order to be diarized in e-Office (A) Microsoft Word (B) Word pad (C) Notepad (D) PDF	D
60.	What should be the maximum size of the uploaded document in e-Office? (A) 15 MB (B) 20 MB (C) 25 MB (D) 30 MB	B

61.	Once a letter is diarised in e-Office and a unique number is allocated, then it becomes a ____ (A) Receipt (B) File (C) Acknowledgement (D) None of the above	A
62.	Duplicate 'Tatkal Ticket' can be issued in exceptional cases on payment of ____ [A] Full fare including 'Tatkal Charges' [B] Full fare excluding 'Tatkal Charges' [C] 25% of the fare including 'tatkal Charges' [D] Not permitted	A
63.	Separate accommodation should be provided for ladies as per Section ____ of the Railway Act, 1989. (A) 58 (B) 54 (C) 53 (D) 59	A
64.	Concession Certificate issued for the blind person is valid for a period of ____ years. [A] One year [B] Two years [C] Five years [D] Life time	C
65.	A maximum of ____ passengers can be booked on 'Tatkal Ticket'. [A] 6 [B] 5 [C] 4 [D] 2	C
66.	For miscarriage, including abortion of female employees, shall be entitled to Maternity leave ____. (A) 6 weeks (B) 45 days (C) 7 weeks (D) 43 days.	B
67.	India's first passenger train is hauled by three steam locomotives namely. (A) Beverly, Fairly & Saintly (B) Chetak, Chirag & Charan (C) Sahib, Sindh and Sultan (D) Ganga, Jamuna & Sindh	C
68.	Bangladesh is connected by the three <i>times a week Maitree Express</i> that runs from ____ to ____. (A) Kolkata to Dhaka (B) Berhampur to Khulna (C) Asansol to Dhaka (D) Shantiniketan to Jessore	A
69.	Male persons travelling in ladies compartment is dealt with under sec ____ of Indian Railway Act. (A) 160 (B) 161 (C) 162 (D) 163	C
70.	Unlawfully bringing of dangerous goods is dealt with under section ____ of Indian Railway Act. (A) 162 (B) 163 (C) 164 (D) 165	C
71.	The extent of liability of railway administration in case of death or injury to a passenger in an accident is stipulated under section ____ (A) 123 (B) 124 (C) 125 (D) 126	B
72.	Exhibition of train timings at station is a statutory obligation of the Railways as per section ____ of Indian Railway Act. (A) 48 (B) 49 (C) 50 (D) 47	B
73.	If a ticket is returned for cancellation, the Railway Administration shall grant refund as per section ____ of Indian Railway Act. (A) 50 (B) 51 (C) 52 (D) 53	C
74.	Transfer of a reserved ticket is prohibited as per section ____ of Indian Railway Act. (A) 48 (B) 49 (C) 50 (D) 53	D
75.	Advance reservation period for a Foreign Tourist is ____ days. (A) 60 (B) 90 (C) 120 (D) 365	D
76.	When train is cancelled at the starting station due to unforeseen circumstances such as accidents, breaches, or floods etc., full refund is given upto ____ (A) 3 hrs before the scheduled departure of the train	D

	(B) 3 hrs after the scheduled departure of the train (C) 3 hrs after the actual departure of the train (D) 3 days excluding the day of departure of the train	
77.	In case of EOL scheme, free time for loading of BOXN rake is ____ Hrs. (A) 3 (B) 6 (C) 9 (D) 12	A
78.	Vista dome coaches are used for (A) Accident site attendance (B) Research purpose (C) Tourism (D) None of the above	C
79.	The License Fee for "One Station - One Product" for 15 days is (A) Rs.500/- (B) Rs.1500/- (C) Rs.2,000/- (D) 2,500	A
80.	Categorization of Stations will be done on the basis of ____ (A) Originating Earning/Inward passengers handled (B) Booked Earnings/Inward passengers handled (C) Originating Passengers Earning/Outward passengers handled (D) Apportioned Earnings	C
81.	What is the full form of NINFRIS ? (A) New Improvements in Non Fare Revenue India Scheme (B) New Innovative Non fare Revenue Ideas Scheme (C) National Institute of Nutrition for Rural India Scheme (D) National initiative for Non fare Revenue in states	B
82.	STBA is authorized to issue ____ tickets (A) Reserved tickets (B) Unreserved tickets (C) All type of tickets (D) None of the above	B
83.	JTBS will collect Rs. ____ towards commission (A) 2/- per ticket (B) 2/- per passenger (C) 5/- per ticket (D) 5/- per passenger	B
84.	The minimum amount of commission paid to a Halt Agent is ____ (A) Rs.500 (B) Rs.1000 (C) 10% (D) 15%	A
85.	Prohibition on hawking and begging is given under section ____ of Railways Act (A) 141 (B) 142 (C) 143 (D) 144	D
86.	Who is the Comptent Authority for approving the proposals under NINFRIS (A) Sr.DCM (B) DRM (C) DCM (D) PCCM	B
87.	POS in relation to digital transaction stands for ____ (A) Point of Sale (B) Point on Sale (C) Point of Safe (D) Pin of Sale	A
88.	The amount of ex-gratia paid to the next of kin for death in a train accident is Rs. ____ (A) 10,000/- (B) 20,000/- (C) 25,000/- (D) 50,000/-	D
89.	The power to declare 'Round-the-clock' working at Goods Sheds have now been delegated to (A) GM (B) PCCM (C) DRM (D) None of the above	C

90.	What is the name of the scheme which provides alternate accommodation to waitlisted passengers in other trains? (A) Chunao (B)Vikalp (C)Ichha (D)Adhikar	B
91.	What is the maximum distance for which a monthly season ticket/Quarterly Season Ticket can be prepared? (A) 50kms (B)100kms (C)150kms (D)200kms	C
92.	In which section of Railway Act No.24 of 1989, the provision of penalty for smoking in passenger compartment use? (A) Section 67 (B) Section 160 (C) Section 161 (D) Section 167	D
93.	Cement traffic comes under which priority (A) Priority 'A' (B)Priority 'B' (C)Priority 'C' (D)Priority 'D'	D
94.	In which Article of Constitution Hindi has been given the status of Rajbhasha? (A) 343 (B)353 (C)363 (D)373	A
95.	The basic Rajbhasha course is called ____ (A) Parangat (B)Prabodh (C)Pragya (D)Praveen	C
96.	Which one of the Standard Form is required to be used for issuing the order of the deemed suspension? (A) SF-1 (B)SF-2 (C)SF-3 (D)SF-4	B
97.	On transfer from one Division to another Division, if staff doesn't report for duty at the new place of posting, who will be the Competent Authority for taking disciplinary action? (A) GM (B) D&A Authority at new place (C) D&A Authority at old place (D) DRM	B
98.	Application Fee for seeking information under RTI. (A) 05/- (B)10/- (C)15/- (D)30/-	B
99.	A Railway servant shall be deemed to have been placed under suspension if he has been put in police custody for a period? (A) Exceeding 24 hours (B) Exceeding 48 hours (C) Immediate effect (D) None of the above	B
100.	Maximum LAP that can be availed in a single spell is limited to (A) 300 days (B)100 days (C)180 days (D)No limit	C
101.	What is the period of Child Care Leave that can be taken during entire service? (A)180 days (B)Two years (C)Three years (D)Five years	B
102.	Which is the correct expansion of MACP ? (A) Maximum Advancement in Career Path (B) Modified Assured Career Progression (C) Modified Application of Career Progression (D) Minimum Anomalies in Career Promotion	B

103.	New Pension Scheme is effective from ____ year (A) 2001 (B)2004 (C)2010 (D)2011	B
104.	Under which provision of DAR can an employee be removed from service without enquiry ? (A) 14 (B)11 (C)16 (D)22	A
105.	Limits of power in Establishment Matters for various posts in Railways are included in which official book ? (A) Pink Book (B) Establishment Manual (C) Book of Schedule of Powers (D) None of the above	C
106.	When a railway employee is placed under suspension but only a Minor Penalty is imposed, the suspension period is treated as (A) Dies Non (B) Non Duty (C) Duty (D) None of the above	C
107.	Which of the following train is not organized by IRCTC? (A) Vande Bharat Trains (B) Ashta Circuit Trains (C) Buddhish Circuit Trains (D) Bharat Darshan Trains	A
108.	As per Catering Policy 2017, Standard Tender Committee will be nominated by ____ (A)DRM (B)PCCM (C)CCM/Catering (D)GM	A
109.	Who is the competent authority to approve change in name of a Railway Station? (A) Ministry of Home Affairs, Govt. Of India (B) Railway Ministry (C) GM of the concerned railways (D) State Government	A
110.	India's first Underwater Metro is running in ____ (A)Ahmedabad (B)Kolkata (C)New Delhi (D)Mumbai	B
111.	The theme of India's G20 Presidency "Vasudhaiva Kutumbakam" or "One Earth-One Family-One Future" is drawn from the ____ (A) Maha Upanishad (B) Maha Purana (C) Rig Veda (D) Smriti	A
112.	Enchashment of Leave on Average Pay (availing railway pass) while in service cannot be more than ____ days. (A) 30 (B)40 (C)50 (D)60	D
113.	Cheetahs, brought from Namibia, are in which of the following National Parks in India? (A) Kuno National Park (B) Kaziranga National Park (C) Keoladeo National Park (D) Keibul Lamjao National Park	A
114.	The tenure of Major/Minor Catering units in Railway/IRCTC is ____ years (A) 3 (B)5 (C)10 (D)15	B

115.	Plan Head 5300 denotes ____ [A] S & T [B] Computerization [C] Customer Amenities [D] Electrical	C
116.	Retiring Railway employee has to complete ____ years of qualifying service for the payment of Pension. [A] 5 [B] 10 [C] 15 [D] 20	B
117.	A Railway servant seeking voluntary retirement from service should have completed at least ____ years of qualifying service. [A] 5 [B] 10 [C] 15 [D] 20	D
118.	As per Hours of Employment Rule, railway employees are classified into __ number of categories. [A] 4 [B] 3 [C] 2 [D] 6	B
119.	For UTS terminal, ____ will acts as a CPU. [A] Dumb Terminal [B] Smart Card Terminal [C] Data Logger [D] Thin Client	D
120.	E-Passes and E-PTOs are housed by ____ application. [A] HIMS [B] HRMS [C] AIMS [D] RESS	B
121.	UMID Card unique number contains ____ digits. [A] 10 [B] 12 [C] 15 [D] 16	B
122.	Government e-Marketplace (GeM) was launched by the Ministry of ____. [A] Commerce & Industry [B] Railways [C] Economic Affairs [D] Finance	A
123.	A person detected without ticket in brake van in charged ____ [A] FC Fare+Penalty [B] SL Fare+Penalty [C] IInd class Fare+Penalty [D] None of the above	A
124.	How many days of LAP is credited to an employee in a year? [A] 10 [B] 15 [C] 20 [D] 30	D
125.	Where is the Railway Museum Located? [A] Secunderabad [B] New Delhi [C] Mumbai [D] Kolkata	B
126.	Izzat season tickets are issued for a maximum distance of ____ kms [A] 100 [B] 150 [C] 200 [D] 300	B
127.	Separate accommodation should be provided for ladies as per Section of the Railway Act, 1989. [A] 53 [B] 55 [C] 58 [D] 137	C
128.	Male passenger found travelling in ladies compartment is dealt as per section of the Railway Act, 1989 [A] 58 [B] 141 [C] 162 [D] 164	C
129.	Smoking in Railway Premises is prohibited under __Section of Railway Act [A] 58 [B] 141 [C] 162 [D] 167	D
130.	Which station over South Central Railway has been handed over for development by IRSDC? (A) Tirupati (B) Vijayawada (C) Secunderabad (D) Hyderabad	C
131.	There are a total of ____ Chapters in Railway Act. 1989 (A) 10 (B) 12 (C) 14 (D) 16	D
132.	STBA can be engaged for issue of UTS tickets at ____ stations. [A] NSG1, NSG2 & NSG3 [B] NSG3, NSG4 & NSG5 [C] NSG4, NSG5 & NSG6 [D] NSG3, NSG5 & NSG6	C
133.	Need for STBA shall be assessed by a JAG officers committee from ____ Departments. [A] Commerical, Operating & Engineering	B

	[B] Commerical, Operating & Accounts [C] Commerical, Operating & Personnel [D] Commerical, Operating & Mechanical	
134.	EMD for engagement of STBA at NSG5 &SG3 Stations is Rs. ____ [A] 1000 [B] 2000 [C] 4000 [D] 5000	D
135.	EMD for engagement of STBA at NSG6 Station is Rs. ____ [A] 1000 [B] 2000 [C] 4000 [D] 5000	B
136.	STBA tender accepting authority is ____ [A] ACM [B] DCM [C] Sr.DCM [D] DRM	C
137.	STBA is initially engaged for ____ years. [A] 2 [B] 3 [C] 4 [D] 5	B
138.	The STBA shall deposit the cash collected through sale of tickets to____ [A] Bank [B] Station Master [C] Cash office [D] None of these	B
139.	Minimum STBA Commission is Rs.____ [A] 1000 [B] 1500 [C] 2000 [D] 2500	D
140.	Security Deposit for STBA at NSG 6 Station is Rs.____ [A] 5000 [B] 10000 [C] 25000 [D] 50000	B
141.	JTBS Commission on unreserved ticket is Rs.____ per passenger. [A] 2 [B] 3 [C] 4 [D] 5	A
142.	JTBS contract is awarded for a period of ____years. [A] 2 [B] 3 [C] 4 [D] 5	B
143.	JTBS contract can be extended for a period of ____years. [A] 2 [B] 3 [C] 4 [D] 5	B
144.	The Security Deposit for JTBS is Rs. ____ [A] 10,000 [B] 20,000 [C] 25,000 [D] 40,000	C
145.	JTBS and Railways can terminate the contract without assigning reasons by giving a notice of ____ days. [A] 20 [B] 30 [C] 40 [D] 60	B
146.	Applications for appointment of YTSK shall be called ____times in a year [A] 1 [B] 2 [C] 3 [D] 4	B
147.	YTSK tender accepting authority is ____ [A] DRM [B] CCM/PM [C] ADRM [D] CCM/FS	A
148.	The minimum composition of special train ____coaches [A] 15 [B] 16 [C] 18 [D] 20	C
149.	The minimum distance for charging Special Train/Coaches will be ____kms separately for outward and return journey. [A] 100 [B] 200 [C] 500 [D] 1000	C
150.	Service Charge for FTR train/coach ____% on the base fare. [A] 20 [B] 30 [C] 40 [D] 50	B
151.	In case of one station one product (OSOP), the number, location and type of outlets will be decided by ____ [A] GM [B] PCCM [C] DRM [D] Sr.DCM	C
152.	The normal duration of allotment of OSOP out let is for ____ days. [A] 11 [B] 12 [C] 13 [D] 15	D
153.	During melas and festivals, DRM may grant OSOP outlet permission for ____ days. [A] 7 [B] 15 [C] 21 [D] 30	A
154.	DRM may permit allotment of OSOP out let maximum up to ____ days. [A] 7 [B] 15 [C] 21 [D] 3 MONTHS	D

155.	There are a total of _____ sections in Railway Act. 1989 (A) 100 (B) 120 (C) 150 (D) 200	D
156.	Both Railways and Service provider shall have the right to terminate the agreement for operation of Bharat Gaurav train by giving ____ days advance notice. [A] 60 [B] 120 [C] 80 [D] 90	
157.	Indian Railway has introduced ____ Trains to promote tourism in our country. (A) Bharat Gaurav trains (B) Bullet trains (C) MEMU (D) high speed trains	A
158.	Joint parcel product is introduced in collaboration with _____ department and railways. (A) Postal (B) Tourism (C) HRD (D) Cultural	A
159.	The number of escorts permitted to travel free by PCET train for security purposes and handling of parcels at intermediate stations is _____ [A] 4 [B] 3 [C] 2 [D] 1	
160.	JPP product is charged in _____ (A) scale L (B) scale R (C) scale S (D) JP scale	D
161.	PRIMES stands for _____ [A] Passenger Request Information Management Enhanced Sysyem [B] Passenger Rail Information Management Enhanced System [C] Passenger Record Information Management Enhanced Solution [D] Passenger Reservation Information Management Enhanced System	D
162.	ATM stands for _____ [A] Automated Ticket Machine [B] Automated Teller Machine [C] Automatic Ticket Machine [D] Automatic Teller Machine	B
163.	The maximum area for one ATM at a station shall be _____ [A] 5 feet X 5 feet [B] 5 feet X 5 feet [C] 6 feet X 6 feet [D] 6 feet X 5 feet	
164.	The responsibility of security, maintenance, cleanliness of the ATM Premises shall rest with the _____. [A] Station Master [B] Health Inspector [C] Concerned Bank [D] RPF	
165.	In Rail MADAD, MADAD stands for _____ [A] Mobile Application for Demand Assistance During transit [B] Mobile Application for Demand Assistance During travel [C] Mobile Application for Desired Assistance During travel [D] Mobile Application for Desired Assistance During transit	C
166.	The Right to Information Act, 2005 replaced which Act? [A] Information Technology Act, 2000 [B] Freedom of Information Act, 2002 [C] Delimitation Act, 2002 [D] None of these	B
167.	"Record" as defined by the RTI Act, 2005 does include _____ [A] A manuscript [B] Fax copy of a document [C] Material produced by a computer [D] All of these	D
168.	Who can file an RTI _____ [A] Only Indian citizens [B] Only Foreign Nationals [C] Both A and B [D] None of these	C
169.	The RTI application shall be addressed to _____. [A] CM of the respective state [B] Prime Minister [C] President [D] Public Information Officer	D

170.	Which book of IRCA contains Freight Rate Tables? (A) Goods Tariff Part I Vol II (B) Goods Tariff No.49 Part I (C) Goods Tariff No.49 Part II (D) Goods Tariff Part I Vol I	C
171.	What is the highest class of Goods Freight? (A) Class 200 (B) Class 180 (C) Class 120 (D) None of the given options	A
172.	What do you mean by Lean Season Period? (A) 15 th Aug to 15 th Sept (B) 1 Aug to 31 st Aug (C) 1 July to 30 th Sept (D) 1 Jan to 30 th June	C
173.	What is the full form of BDU in Railway? (A) Business Development Unit (B) Business Department Unit (C) Block Department Unit (D) None of the above	A
174.	Full refund of fare is granted if train in which journey is to be undertaken is running late by how much time? (A) More than Half hour (B) More than 1 hrs. (C) More than 5 hrs. (D) More than 3 hrs.	D
175.	How many times of basic fare of AC chair car class of Shatabdi train is being charged in Vande Bharat Express? (A) 1.2 times (B) 1.3 times (C) 1.4 times (D) 1.5 times	C
176.	A person needlessly interfering with the means of communication in a train shall be prosecuted as per section ___ of the Railway Act, 1989? (A)137 (B)138 (C)141 (D)142	C
177.	In case of temporary disability, the concessional certificate is valid for ___years. (A) One year (B) Two years (C) Five years (D) Not valid	C
178.	What is the Criteria is vogue for deciding NSG-2 category station? (A) Stations Annual Passenger Earning $\geq$ Rs.500Cr, but $<$ 1000 Cr. (B) Stations Annual Passenger Earning $\geq$ Rs.250Cr, but $<$ 500 Cr. (C) Stations Annual Passenger Earning $\geq$ Rs.100Cr, but $<$ 500 Cr. (D) None of the above	C
179.	Who shall have powers to categorize a station as NSG4 category if it is a place of Tourist importance and/or is an important junction station? (A) GM (B) PCOM	A

	(C) PCCM (D) DRM	
180.	RLDA stands for? (A) Railway Land Development Authority (B) Railway Line Development Authority (C) Rail Line Development Authority (D) Rail Land Development Authority	D
181.	Full form of RDSO? (A) Research Designs and Safety Organisation (B) Research Development and Safety Organisation (C) Research Designs and Standards Organisation (D) Research Development and Standards Organisation	C
182.	Power of increasing PF ticket rate is with? (A) ADRM (B) Sr.DCM (C) DRM (D) Station Manager	C
183.	Fare of QST is calculated? (A) 2.7 times of MST (B) 2.8 times of MST (C) 2.6 times of MST (D) 2.9 times of MST	A
184.	Registered Newspapers & Magazines are booked at concessional rates uniformly at _____ percent of Scale 'S' by all trains including Rajdhani trains? (A)40% (B)45% (C)30% (D)25%	B
185.	When was official Language Act enacted? (A)15th January, 1963 (B)10th April, 1965 (C)10th May, 1963 (D)13th June, 1964	C
186.	How many members of Lok Sabha are there in the Parliamentary Committee on Official Language? (A)18 (B)20 (C)22 (D)15	B
187.	How many times in a year are the meetings of the Regional Official Language Implementation Committee held? (A) 05 times (B) 03 times (C) 02 times (D) 04 times	D
188.	Which ministry issues the annual program of official language? (A) Ministry of Railways (B) Finance ministry (C) Home Ministry (D) Ministry of Defence	C
189.	What is the name of the award scheme implemented by ministry of Railways, Railway Board for fiction/story, novel, drama and other prose literature? (A) Maithilisharan Gupt Award Scheme (B) Rajbhasha Individual Cash Award Scheme	C

	(C) Premchand Award Scheme (D) Lal Bahadur Shastri Technical Original Writing Award Scheme	
190.	Who is the Vice President of the Central Hindi Committee? (A) Defense Minister (B) Home Minister (C) Prime Minister (D) Foreign Minister	B
191.	Rail Yatra Vratant Puraskar Yojna is for whom? (A) For Railway Officers (B) For Litterateurs (C) For all Railway Employees (D) For all Indian citizens	D
192.	How many dependants are allowed in Complimentary Pass ? (A) Maximum - 2 (B) Maximum - 3 (C) Maximum - 1 (D) Maximum - 4	A
193.	Divisional Railway Manager is eligible for ____ metal token? (A) Silver (B) Gold (C) Bronze (D) Platinum	A
194.	Second class A pass holder is entitled to travel in which category? (A) In 3 tier AC (B) In 2 tier AC (C) In 1st AC (D) In 2nd Sleeper	A
195.	Rule 3A of Railway Services (Conduct) Rules, 1966 is related to ? (A) Taking part in politics (B) Promptness and courtesy (C) Observance of Govt. Policies (D) None of the given options	B
196.	Under which Rule of DAR in Enquiry officer nominated? (A) Rule-9 (B) Rule-5 (C) Rule-4 (D) Rule-10	A
197.	Under which D&A Rules 1968, an Appeal can be made? (A) Rule-18 (B) Rule-15 (C) Rule-11 (D) Rule-7	A
198.	What is the standard Form used for Revocation of Suspension? (A) SF-4 (B) SF-3	A

	(C) SF-2 (D) SF-5	
199.	In which article of the Constitution, the principle of natural justice is mentioned? (A) Article - 311 (B) Article - 315 (C) Article - 325 (D) Article - 310	A
200.	Total how many days are granted as child care Leave in entire service? (A) 730 days (B) 500 days (C) 350 days (D) 900 days	A
201.	What is the full form of IREC? (A) Indian Railway Enquiry Code (B) Indian Railway Establishment Code (C) Indian Railway Establishment Council (D) Indian Railway Enquiry council	B
202.	Which traffic comes under the purview of "Priority A" of Preferential Traffic Schedule? (A) Food grains and sugar for public distribution (B) Fertilizers (C) Goods for emergency relief work for victims of natural calamities like floods, drought, earthquake etc. (D) Military Traffic, when sponsored by MIL RAIL and approved by Railway Board.	D
203.	Criteria for allotment of Lower berths against ladies quota i) Ladies of and above 45 years ii) Children above 12 years but below 14 years? (A) Only (i) is correct (B) Only (ii) is correct (C) Both (i) and (ii) are incorrect (D) Both (i) and (ii) are correct	A
204.	The charges for the defense personnel's travel using warrants are paid by? (A) Accounts General (Central Revenue) (B) Controller General of Defense Accounts (C) Controller and Auditor General (D) Ministry of Finance	B
205.	The transactions being done through POS machines, are to be settled at? (A) End of the day (B) Once in a week (C) End of each shift (D) End of evening shift	C
206.	Landslides alert categorization for warning in Disaster Management for Category - (I) Landslides as per SOP? (A) Yellow (B) Orange (C) Red (D) Blue	C
207.	In which cases Trade Union bearers can be transferred without consent of unions? (A) Vigilance cases (B) Promotion	C

	(C) Legal necessity (D) All of the given options	
208.	When was New Pension Scheme introduced? (A) 01.01.2004 (B) 01.01.2006 (C) 01.01.2016 (D) 01.04.2009	A
209.	What is the additional Free Time allowed per rake for covering Open wagons with Tarpaulins for loading loose/bulk commodity? (A) 1 hour 30 minutes (B) 30 minutes (C) 1 Hour (D) 2 Hours	C
210.	General responsibility of a railway administration as carrier of goods is prescribed under section ____ of Railway Act 1989? (A)93 (B)100 (C)94 (D)95	A
211.	____ is empowered to introduce Round the clock working hrs at Goods Sheds. (A)PCOM (B)GM (C)DRM (D)PCCM	C
212.	Who is the coordinator of BDU at Zonal level? (A)CFTM (B)CCM (C)PCCM (D)CRSE	A
213.	Minimum distance for charge for all parcels, except registered Newspapers and Magazines, is ____ (A)25 Kms (B)30 Kms (C)50kms (D)100Kms	C
214.	Unclaimed consignment has been defined in Section ____ of Rlys Act, 1989? (A)83 (B)84 (C)85 (D)86	B
215.	The accidental falling of any passenger from a train carrying a passenger is called? (A) Accident (B) Not Accident (C) Untoward incident (D) None of these	C
216.	In what time should an unclaimed perishable item be disposed off? (A) 24 hrs or earlier (B) 48 hrs (C) 36 hrs (D) None of these	A
217.	HHT stands for ____ (A) Hand High Terminal (B) Hand Held Ticket (C) Hand Held Terminal (D) Hand High Ticket	C
218.	For management of Retiring rooms departmentally by IRCTC, revenue shall be shared in the ratio of ____ between IRCTC and Railway? (A)85:15 (B)60:40 (C)65:35 (D)75:25	D
219.	The categorization of stations for provision of passenger amenities shall be reviewed in every ____ (A)3 years (B)4 years (C)5 years (D)10 years	C
220.	Full form of CPGRAMS is? (A) Central Public Grievance Report and Monitoring Service (B) Common Public Grievance Report and Monitoring System	C

	(C) Centralized Public Grievance Redress and Monitoring System (D) Centralized Passenger Grievance Redress and Monitoring System	
221.	Under which rule of Railway Service conduct rules is it forbidden to participate in politics? (A) Rule - 05 (B) Rule - 06 (C) Rule - 10 (D) Rule - 23	A
222.	Check conducted by stopping train in the Mid-Section is _____ [A] CRB check [B] Massive Check [C] Ambush Check [D] Replacement Check	C
223.	CRB check is conducted for a duration of ____ hrs [A] 6 [B] 8 [C] 12 [D] 96	D
224.	Passenger found travelling beyond the booked station is charged _____ (A) Fare + EC beyond the destination upto the point of detection (B) Normal Fare beyond the destination upto the point of detection (C) Deboarded from the train (D) None of the above	A
225.	Rule 3(C) of Railway Services (Conduct) Rules, 1966 deals with ____ (A) Promptness and Courtesy (B) Observance of Government's policies (C) Prohibition of sexual harassment of working women (D) Taking part in politics and elections	C
226.	Rule 9 of Railway Services (Conduct) Rules, 1966 deals with ____ (A) Promptness and Courtesy (B) Observance of Government's policies (C) Prohibition of sexual harassment of working women (D) Criticism of Government	D
227.	Rule 13 of Railway Services (Conduct) Rules, 1966 deals with ____ (A) Promptness and Courtesy (B) Accepting of Gifts (C) Prohibition of sexual harassment of working women (D) Criticism of Government	B
228.	Rule 18 of Railway Services (Conduct) Rules, 1966 deals with ____ (A) Movable, Immovable and Valuable Property (B) Accepting of Gifts (C) Prohibition of sexual harassment of working women (D) Criticism of Government	A
229.	Rule 22 of Railway Services (Conduct) Rules, 1966 deals with ____ (A) Movable, Immovable and Valuable Property (B) Accepting of Gifts (C) Consumption of Intoxicating Drinks and Drugs (D) Criticism of Government	C
230.	Rule 2 (d) of Railway Servants (Pass) Rules, 1986 deals with ____ (A) Kinds of passes (B) Competent authority to issue/sign a Pass/PTO (C) Definition of family members (D) Privilege pass	C
231.	General Managers of Railways are entitled for _____ type of Duty Pass. (A) Bronze (B) Gold (C) Silver (D) Platinum	B

232.	Group A and B officers are entitled to ____ sets of First Class A Privilege passes per year. (A) 8 sets (B) 6 sets (C) 10 sets (D) 4 sets	B
233.	Group C and D officers are entitled to ____ sets of Privilege passes per year. (A) 3 sets (B) 6 sets (C) 10 sets (D) 4 sets	A
234.	The web address https://scr.eoffice.railnet.gov.in is used to open which website. (E) e-Office demo site (F) e-Office production site (G) e-Office training site (H) None of the above	B
235.	Which email id is used to login to the e-Office module? (E) Gmail (F) Yahoo (G) NIC (H) None of the above	C
236.	What is the abbreviation of NIC; ____ (E) National Information Centre (F) National Informatics Council (G) National Institute Council (H) National Informatics Centre	D
237.	What is the e-Office service which is used to work with the e-File (E) Knowledge Management System (F) Master Data Management (G) e-File MIS Reports (H) File Management System	D
238.	What is the default view when the user logs on to the File Management System in e-Office (E) Inbox of Files Section (F) Inbox of Receipt Section (G) Created to Receipt Section (H) Created of Files Section	A
239.	In what format the document has to be uploaded in order to be diarized in e-Office (E) Microsoft Word (F) Word pad (G) Notepad (H) PDF	D
240.	What should be the maximum size of the uploaded document in e-Office (A) 15 MB (B) 20 MB (C) 25 MB (D) 30 MB	B
241.	Once a letter is diarised in e-Office and a unique number is allocated, then it becomes a ____ (E) Receipt (F) File (G) Acknowledgement (H) None of the above	A
242.	In e-office when a new file is created, what is the colour of the file cover page (A) Pink (B) Green (C) Blue (D) Black	A

243.	_____ Option is used to track the receipt or file which automatically gets updated as it moves from one user to another. (A) Send (B) Movement (C) Edit (D) Put in a File	B
244.	In e-Office, what functions can be performed in Yellow Note? (A) Make corrections (B) Convert Yellow to Green note (C) Cannot sign with DSC (D) All of the above	D
245.	What does TOC mean in the e-File of e-office module. (A) Table of Control (B) Table of Correspondence (C) Table of Contents (D) Title of Correspondence	B
246.	How many days of LAP in a calendar year, a permanent/ Temporary Railway servant shall be entitled to get? (A) 20 days (B) 15 days (C) 30 days (D) 45 days	C
247.	How many days of LHAP in a year, can be credited to an employee (A) 30 days (B) 10 days (C) 20 days (D) 12 days	C
248.	A female Railway employee shall be entitled to maternity leave for _____ days (A) 180 days (B) 120 days (C) 90 days (D) 130 days	A
249.	For miscarriage, including abortion of female employees, shall be entitled to Maternity leave _____. (A) 6 weeks (B) 45 days (C) 7 weeks (D) 43 days.	B
250.	The Paternity leave admissible for male employees with less than two surviving children is ____ days (A) 10 days (B) 20 days (C) 15 days (D) 25 days	C
251.	The maximum days of Leave on Average pay (LAP) that can be accumulated is ____ days (A) 120 (B) 180 (C) 190 (D) 300	D
252.	LAP shall be credited to a Railway servant at the rate of _____ (A) 2 ½ days per month (B) 3 days per month (C) 2 days per month (D) 1 ½ days per month	A
253.	How many days of LAP per year can be credited to school staff (A) 10 days (B) 5 days (C) 7 days	A

	(D) 8 days	
254.	How many days of LHAP can be accumulated by an employee in once service life? (A) 300 days (B) 450 days (C) 600 days (D) Un limited	D
255.	When no leave is admissible under any other rule, the leave that can granted is known as_____ (A) LAP (B) LHAP (C) SPL Leave (D) Extra ordinary leave.	D
256.	The maximum encashment of Leave on Average pay is_____ (A) 200 days (B) 60 days (C) 360 days (D) 300 days	D
257.	What is the maximum period of Leave on Average pay at time that a Railway servant may avail_____ (A) 120 days (B) 160 days (C) 180 days (D) 300 days	C
258.	What is the maximum limit of Leave not due that may be granted to a permanent Railway Servant during his entire service period? (A) 360 days (B) 380 days (C) Unlimited (D) 300 days	A
259.	The Paternity Leave should be availed within a maximum of _____ from date of delivery of child (A) Six months (B) Three months (C) Four months (D) 15days	A
260.	The Staff of which Railway are entitled to avail extra Casual leave? (A) SER (B) ECOR (C) NFR (D) ECR	C
261.	A Railway employee shall be granted leave of any kind for a continuous period of not exceeding_____. (A) 3 Years (B) 4 years (C) 5 years (D) 6 years	C
262.	Maximum study leave that can be granted for pursuing higher technical studies to an employee during ones entire service period is (A) 36 Months (B) 28 Months (C) 24 Months (D) 30 Months	C

263.	Season ticket holder found travelling with two consecutive season tickets (A) fare+ excess charge & one of the season tickets is forfeited (B) Fare & one of the season tickets is forfeited (C) only season ticket forfeited (D) allowed to travel on both season tickets	A
264.	_____ Check is conducted by stopping the train in mid-section using detonators (A) Fortress (B) ambush (C) spot (D) magistrate	B
265.	Ticket checking staff can view the charts _____ in HHT (A) only Assigned coaches (B) all coaches (C) Only Current Allotment (D) All of the above	B
266.	Un-booked luggage excess above free allowance + marginal allowance found with passenger will be charged _____ times of Scale L (A) 3 (B) 6 (C) 1 (D) none of the above	B
267.	After travelling how many kilometres a passenger can break his journey en route? A) 300 Kms B) 100 Kms C) 500 kms D) None of the above	C
268.	Which of the following identity proof is required, in original, by a passenger holding Tatkal ticket while travelling? A) Passport B) Driving License C) PAN card D) Any of the above	D
269.	Refund on a confirmed tatkal reservation ticket, when cancelled, under normal conditions is____. (A) 100% of Fare (B) Not granted (C) 25% fare (D) 50% fare	B
270.	Platform tickets are valid for _____ hours. (A) One hour (B) Two hours (C) Three hours (D) Whole day	B
271.	First class privilege pass holders are entitled for _____ number of berths in 2AC by Rajdhani/Duronto trains [A] All eligible family members [B] 4 [C] 2 [D] 1	D
272.	National Academy of Indian Railways is at_____ A) Mughalsarai B) Lucknow C) New Delhi D) Vadodara	D
273.	SOP means_____ A.Special Officer Powers B. Standard Operating Policy C.Schedule of Powers D. Sanctioning of Proposal	C
274.	Reservation Offices are operated at_____ A.Railway stations B.Non-Railhead locations C.Post Offices D.All of the above.	D
275.	The Railway Budget is presented by the _____ A.Railway Minister B.Chairman Railway Board C.Finance Minister D.Home Minister	C
276.	"UTS on Mobile" App can be downloaded and installed for _____ Phones A) Android B) Windows C) IO D) All of these	D
277.	The minimum recharge amount in R-wallet is Rs_____ A) 20 B) 50 C) 75 D) 100	D
278.	A bonus of _____% is granted on every recharge made through the R-wallet. A) 2 B) 3 C) 5 D) 6	B
279.	UPI with regard to digital payments stands for_____ A) United Payment Internet B) Union Payment Interface C) Unified Payment Interface D) Union Payment Internet	C
280.	BHIM with regard to digital payments stands for_____ A) Bharat Interface for Money B) Bharat Internal Money	A

	C) Bharat Hindu Interface Money D) Bharat Higher Interface Money	
281.	POS in relation to Digital transactions stands for____ A) Point of Sale B) Point on Sale C) Point of Safe D) Pin of Sale	A
282.	The QR Code in the UTS Mobile App stands for____ A) Queue Rule B) Quality Rule C) Quick Reflection D) Quick Response	D
283.	Railway Board is headed by.... A) Chief Secretary B) Chairman & CEO C) Member Secretary D) Principal Secretary	B
284.	Railways was introduced in India when the Governor General of India was A) Canning B) Curzon C) Dalhousie D) Rippon	C
285.	Abbreviate 'RLWL'. (A) Remote location waiting list (B) Remote location waiting letter (C) Reserve location waiting list (D) Railway location waiting list	A
286.	Abbreviate 'CONCERT'. A) Countrywide Online Network for Computerised Enhanced Railway and Ticketing B) Countrywide Online Network for Computerised Enhanced Reservation and Ticketing C) Countrywide Online Network for Computerised Enhanced Reservation and Ticket D) Computerised Online Network for Countrywide Enhanced Reservation and Ticketing	B
287.	Abbreviate 'CONCOR'. A) Container Corporation of India Ltd B) Container Cooperation of India Ltd C) Corporation of Container of India Ltd D) Container of Corporation of India Ltd	A
288.	Abbreviate 'RMS'. A) Rail Mail Service B) Railway Mail Service C) Railway Military Service D) Rail Military Service	B
289.	Abbreviate 'TCP'. A) Train Committee Proceedings B) Tender Committee Proceedings C) Tender Counsel Proceedings D) Train Counsel Proceedings	B
290.	Abbreviate 'LOA'. A) Letter of Award B) Letter of Advance C) Letter of Accountal D) Letter of Agreement	A
291.	Abbreviate 'LHAP'. A) Letter of Half Average Pay B) Leave of Half Average Pay C) Leave on Half Average Pay D) Letter on Half Average Pay	C
292.	Abbreviate 'LSWP'. A) Lumpsum Works Property	B

	B) Lumpsum Works Programme C) Lumpsum Works Plan D) Lumpsum Works Preparation	
293.	Abbreviate 'SBF'. A) State Benefit Fund B) Staff Benefit Fund C) Staff Beneficiary Fund D) State Beneficiary Fund	B
294.	Abbreviate 'RCT'. A) Railway Claims Tribunal B) Railway Claims Territory C) Railway Claims Terminal D) Railway Claims Transaction	A
295.	What is the period of validity of II Class Privilege Pass. A) 2 months B) 4 months C) 5 months D) 6 months	C
296.	MACP is not a promotion, it is __ A) Financial implication B) Increment C) Financial Benefit D) None	C
297.	What the codal life of computer? A) 2Years B) 3years C) 6years D) 5years	B
298.	The full form of IPASS is? A) Integrated payroll and accounting system B) Indian procurement and Audit system C) Indian Railway Procurement and accounting system D) Integral power audit system	A
299.	Arrange the following in order__ a. Retirement b. Training c. Recruitment d. Promotion A) cbda B) abcd C) dcba D) bcda	A
300.	Supervisors will come under which category of HOER. A) Continuous B) Excluded C) Intensive D) Essentially Intermittent	B
301.	What is full form of DSC? A) Divisional Signature Certificate B) Digital Signature Certificate C) Depot Signature Certificate D) Digital Security Certificate	B
302.	e-office is meant for A) Sending Line Program of Officers for approval B) Sending Financial implication files C) Sending all files through electronic office eliminating paper work D) Sending unimportant files through electronic office	C
303.	After retirement a charge sheet can be issued only by the A) President of India B) Railway Board C) GM D) None	A
304.	Retention period for proceedings of departmental proceedings committee. [a] 1 Year [b] 2 Years [c] 5 years [d] 10 years	C
305.	The minimum period of service for eligibility for promotion within Gr.C is [a] 1 year [b] 2 years [c] 21 days [d] 3 years	B
306.	PLB is granted to _____ in Railways (A) Group A Officers (B) Group B Officers (C) Non-Gazetted Railway employees (D) All the above	C
307.	The two main parts of a file are ____ and ____ (A) Notes (B) Correspondence	C

	(C) Both A & B (D) None of the above	
308.	Who was the first Secretary of the Railway Board in 1905: (A) Rowland Macdonald Stephenson (B) Lord Dalhousie (C) G.W. McGeorge (D) N.G. Priestley	D
309.	The commodities largely moved by Railways during the lockdown period were: (A) POL, cement and iron ore (B) Coal, fly ash and steel (C) Foodgrains, salt, sugar, milk van (D) None of the above	C
310.	How many Shramik Special trains have been arranged by Indian Railways till the first week of June 2020, to ferry the migrants due to Covid-19? (A) Less than 2000 trains (B) Between 3000 and 4000 trains (C) Between 100 and 200 trains (D) Between 5000 and 6000 trains	B
311.	Vande Bharat Express was manufactured by: (A) DLW, Varanasi (B) RCF, Kapurthala (C) ICF, Chennai (D) RWF, Bengaluru	C
312.	Which commodity was exported to Bangladesh for the first time during COVID lockdown period May to August 2020 by IR? (A) Fertilizers (B) Onions (C) Fly Ash (D) Iron Ore	B
313.	A Suspense Account balance is (A) Debit (B) Credit (C) Debit or credit (D) None of them	C
314.	The time-limit for submitting of claims for Travelling Allowance is within __ days succeeding the date of completion of journey. (A) 90 (B) 45 (C) 60 (D) 180	C
315.	Maternity Leave is admissible for __ only. . (A) First child (B) First two children (C) All children (D) None of the above	B
316.	Paternity leave is ____ days. (A)10 (B)15 (C)20 (D)30	B
317.	Paternity Leave is admissible to a male Railway servant, during the confinement of his wife for child birth up to __ from the date of delivery of the child.	B

	(A) five months (B) six months (C) upto 15 days (D) upto 30 days	
318.	Maximum limit of CCL is ____ days. (A) 700 (B) 730 (C) 750 (D) 800	C
319.	____ days of CL are entitled in a calendar year for staff in administrative office. (A) 08 (B) 10 (C) 12 (D) 15	A
320.	Maximum stay in Railway Retiring-Rooms is ____ hours (A) 24 hrs (B) 48 hrs (C) 36 hrs (D) 12 hrs	B
321.	The element of concession for a Cancer patient in Sleeper Class is ____ % (A) 25 (B) 50 (C) 75 (D) 100	D
322.	Concession Certificate issued for the blind person is valid for a period of ____ years. [A] One year [B] Two years [C] Five years [D] Life time	C
323.	On return journey M.V.S.T. holders can carry [A] 60 kgs. [B] Empties [C] 35 kgs [D] 20 kgs	B
324.	A privilege-pass is valid for a period of ____ months from the date of issue. (A) 4 (B) 5 (C) 6 (D) Till usage	B
325.	Deaf and Dumb concession is not allowed in which of the following classes: (A) Second class (B) Sleeper class (C) AC III Tier (D) AC II Tier	D
326.	Employee refusing promotion will be debarred for future promotion for a period of ____. (A) 3 months (B) 6 months (C) 1 year (D) Till next empanelment	C
327.	What is the rate of PF deduction from pay? (A) 1/12th or 8.33% of Basic pay (B) 5% of Basic Pay (C) 10% of Basic Pay (D) None of the above	A
328.	A Railway Employee can be permitted to avail Encashment of leave on Average pay upto ____ days. (A) 20 (B) 5 (C) 15 (D) 10	D
329.	The age of trees is determined by its ____ (A) girth (B) height (C) growth rings (D) general appearance	C
330.	India is a peninsula, because ____ (A) It is surrounded by water on three sides (B) It has Srilanka on its South (C) It has rich heritage of culture and tradition (D) There are many coasts in the country	A
331.	Dehydration in human body is caused due to loss of ____ (A) Vitamins (B) Salts (C) Minerals (D) Water	D
332.	Which railway station is situated in the exteme South India? (A) Chennai (B) Cochin (C) Kanyakumari (D) Trivandrum	C

333.	Check Soldier Ticket is issued in exchange of Military Warrant No. _____ (A)IAFT 1707 (B)IAFT 1707A (C)IAFT 1720 (D)IAFT 1752	D
334.	Dog is permitted to be carried with owner in the following class (A)2 AC (B) I AC (C)3 AC (D)SL	B
335.	Number of concessions allowed at one time is _____ (A)One (B)Two (C)Three (D)Four	A
336.	Maximum number of Break-journeys permitted on Circular Journey Ticket is _____ (A)Two (B)Four (C)Six (D)Eight	D
337.	The luxury train in India is _____ (A) Maharajas' Express (B) Palace on Wheels (C) The Deccan Odyssey (D) All the above	D
338.	_____ concessions are allowed when a special coach is booked (A)Child (B)Sr.Citizen (C)Both A&B (D)None	D
339.	Under COE Scheme, _____ days Special Casual Leave is granted to Outstanding Sport-person (A)30 (B)90 (C)120 (D)330	D
340.	Dynamic fare structure is applicable to _____ (A)Rajdhani Express (B)Shatabdi Express (C)Duronto Express (D)All of these	D
341.	Medical Certificate issued to a Deaf & Dumb person aged 36 years is valid for _____ (A)5 (B)10 (C)15 (D)Life long	A
342.	Retention of a railway-quarter in case of transfer is allowed for _____ months (A)1 (B)2 (C)3 (D)6	B
343.	Who can setup Tourist Facilitation Counters at Railway Stations? A. Indian Railway Catering and Tourism Corporation B. Indian Railway Stations Development Corporation C. Station Facility Management D. None of the Above	A
344.	Door Step Banking MoU signed between South Central Railways and: (a) CMS agency (b) State Bank of India (c) India Post Office. (d) None of the above	B
345.	Cash collected from stations under Doorstep Banking concept will be credit to: (a) SBI account. (b) Commercial Account. (c) Rail Shakti Account. (d) None of the above	C
346.	Which Railway Board Commercial Circular issued Operation of Theme-based "Bharat Gaurav Trains" over Indian Railways: (A) Commercial Circular No.15 of 2021 (B) Commercial Circular No.14 of 2021 (C) Commercial Circular No.01 of 2021 (D) Commercial Circular No.02 of 2021	B
347.	Minimum, how many coaches can be requested by the Service provider under Bharat Gaurav Trains Scheme. A. 15 coaches	B

	B. 14 coaches C. 16 coaches D. 20 coaches	
348.	Who among the following are allowed to give advertisement on exterior of Train coaches without participating in tenders. A) Departments of Central Govt (B) Corporate sector C) Advertising agencies (D) Individual public	A
349.	IRSDC stands for _____ (A) Indian Railways Standard Development Code (B) Indian Railways Station Development Company (C) Indian Railways Stations Development Corporation (D) Indian Railways Standard for Disaster Code	C
350.	Which is the first station over South Central Railway to be handed over for development by IRSDC. (A) Tirupati (B) Vijayawada (C) Secunderabad (D) Hyderabad	C
351.	Rail Madad was rolled out on ____ (A) 15-07-2019 (B) 15-08-2019 (C) 15-08-2018 (D) None of the above	A
352.	Who have been given transactional rights in Rail Madad? (A) ADRM (B) Railway Board (C) Branch Officers (D) Zonal Railway	C
353.	Which of the following is designated as level 1 for redressal of complaints in Rail Madad? (A) ADRM (B) Branch Officer (C) Divisional control (D) Headquarters Control	B
354.	What does SLA stands for in connection with Rail Madad (A) Sanction level authority (B) Service Level Authority (C) Service Level Agreement (D) Senior Level Authority	C
355.	_____ Check is conducted by taking help of Scouts, NCC and voluntary originations (A) Fortress (B) Ambush (C) Spot (D) Magistrate	A
356.	Luggage booked with passenger will be charged ____ times of scale 'L' (A) 2 (B) 1.5 (C) 1 (D) 3	B
357.	LHB coaches means: _____ [A] Linked Hoffmann Bosch [B] Long Hoffmann Berths [C] Linke Hoffmann Busch [D] Linked Hoffmann Busch	C
358.	Tatkal quota is indicated as _____ in the Reservation Charts. [A] CK [B] TQ [C] EQ [D] TK	A
359.	The Central Hindi Samiti (Committee) comes under which Ministry? A) Ministry of External Affairs (B) The Ministry of Home Affairs C) Ministry of Education (D) Railway Ministry	C
360.	What is the expansion for OLIC used by Dept. of Official Language? A) Official Language Implementation Committee B) Official Language Implementation Council C) Official Language Imparting Council D) Official Language of India Country	A
361.	The Number of Folios on Correspondence side of a file should not exceed _____ pages. (A) 250 (B) 300 (C) 350 (D) 200	B
362.	Demanding Dowry is prohibited under _____ of Railway Services (Conduct) Rules, 1966. (A) Rule 13 A (B) Rule 3 A (C) Rule 3 (D) Rule 8	A
363.	Identify the suitable adjectives to fill the blanks in the following sentence. Kolkata is a _____ city.	A

	A) Large B) Southern C) Central D) Northern	
364.	There shall be a provision of _____ sub quota for women in allotment of each of the reserved category of minor catering units/MPS. The sub -quota will also apply in general category: A) 33 % B) 25 % C) 12 % D) 20 %	A
365.	DFC stands for _____ A) Dedicated Finance Corridor B) Dedicated Force Corridor C) Dedicated Freight Corridor D) Dedicated Flexible Corridor	C
366.	PWB stands for _____ A) Parking Way Bill B) Parcel Way Book C) Partial Way Bill D) Parcel Way Bill	D
367.	PCEV stands for _____ A) Parcel Charge on Excess Value B) Percentage Charge on Excess Value C) Percentage Charge on Estimated Value D) Percentage Charge on Excess Volume	B
368.	Claims in respect to traffic booked by CONCOR whether delivered at CONCOR's depots or at railway stations/goods sheds are settled by _____ A) Railway Station B) CONCOR C) CCO (D) GM	C
369.	When goods are diverted, the RR issued afresh is called _____ A) Diversion RR B) Supersessional RR C) Said to contain RR D) Paid-On-To pay RR	B
370.	When PCEV is not paid, the Railway liability on parcels is upto Rs. ____ per kg. A) Rs.50/- B) Rs.100/- C) Actual Cost D) None of these	A
371.	Demurrage Charges per 8 Wheeler Wagon for an hour or part thereof is Rs. ____ A) Rs.50/- B) Rs.100/- C) Rs.150/- D) Rs.250/-	C
372.	For extension of Retiring Rooms for the next 24 hours, _____% of extra charges are collected. A) NIL B) 25 % C) 30 % (D) 50 %	B
373.	Delivery on SELF consignments in absence of RR is granted on execution of Indemnity Bond at _____ A) Forwarding Station (B) Destination Station (C) Both A&B (D) DCM Office	C
374.	The first digit of FOIS RR indicates _____ A) Type of traffic (B) Mode of payment C) Originating Railway (D) Destination Railway	A
375.	Unauthorized bringing of dangerous goods on a Railway is punishable as section _____ A) 164 B) 163 C) 84 (D) 83	A
376.	Mini rakes will have a minimum composition of _____ wagons. A) 10 B) 15 C) 18 (D) 20	D
377.	First application for waiver of Demurrage/Wharfage should be submitted by the party to SM within _____ days from the date of accrual. A) 5 B) 10 C) 15 (D) 20	B
378.	Section _____ of Railway Act deals with responsibility due to defective packing. A) 97 B) 98 C) 99 (D) 100	B
379.	Free-Time for removal of Live stock(Booked under goods) from Railway premises is _____ hours, after expiry of Free time for loading/Unloading A) 3 B) 5 C) 12 (D) 24	A
380.	At Divisional level, permission for stacking of goods can be given upto a maximum of _____ days. A) 10 B) 15 C) 18 (D) 20	A
381.	In Goods classification, 'p' indicates _____ A) Poisonous goods B) Perishable goods C) Prepayment of freight compulsory D) Payment of PCEV	C

382.	Modification of e-tickets is _____. A) Permitted B) Not permitted C) Permitted once D) Permitted twice	B
383.	Bed-roll charges in Garibrath trains is Rs. _____. A) 10 B) 15 C) 20 (D) 25	D
384.	The cost construction and maintenance is partly borne by the siding owner and Railways in case of _____ siding. A) Private B) Assisted C) Public (D) Defence	B
385.	Higher demurrage/wharfage charges should be implemented only after giving a due notice of _____ hours A) 24 B) 36 C) 48 (D) 60	C
386.	Permissible free time for removal of goods from railway premises at Group I station is _____ working hours. A) 10 B) 12 C) 15 (D) 24	B
387.	The categorization of station for providing passenger amenities shall be reviewed every _____ years. A) 2 B) 3 C) 5 (D) 10	C
388.	Age limit for SC/ST students for issue of concessional season ticket is _____ years A) 25 B) 27 C) 32 (D) 35	B
389.	PCEV is calculated on _____. A) Actual Value B) Declared Value C) Excess Value (D) Market Value	C
390.	Stacking Charges at Group-II stations per wagon per hour or part thereof is Rs. _____. A) 50 B) 75 C) 100 (D) 120	D
391.	What is age criteria for male senior citizen to get Sr.Citizen concession? (A) 65 (B) 60 (C) 58 (D) 55	B
392.	What is age criteria for female senior citizen to get Sr.Citizen concession? (A) 65 (B) 60 (C) 58 (D) 55	C
393.	What is the minimum per coach Registration amount for booking of a special coach? (A) Rs.10,000/- (B) Rs.15,000/- (C) 50,000/- (D) Rs.60,000/-	C
394.	What is the schedule of power for waiver of demurrage charges of DRM? (A) Rs.25000/- per wagon (B) Rs.20000/- per wagon (C) Rs.10000/- per wagon (D) Rs.50000/- per wagon	A
395.	What is the schedule of power for waiver of demurrage charges of General Manager? (A) Rs. Full Powers (B) Rs.20000/- per wagon (C) Rs.100000/- per wagon (D) 50000/- per wagon	A
396.	In which section of Railway Act no.24 of 1989, the provision for power to refuse to carry the passenger suffering from infectious or contagious disease? (A) section 56 (B) Section 10 (C) Section 48 (D) Section 13	A
397.	In which section of Railway Act no.24 of 1989, the provision of penalty for travelling on roof, step or engine of train? (A) section 156 (B) Section 106 (C) Section 148 (D) Section 139	A
398.	Reservation on telephone can be made for _____. (A) Ministers (B) Governors of State (C) MP (D) All the above	D

399.	What is the train load class of Food grain? (A)140 (B)100 (C)200 (D)130	D
400.	Regestration fees per BG wagon is Rs._____ (A)5000 (B)6000 (C)10000 (D)1500	D
401.	Regestration fees per BG wagon is Rs._____ (A)5000 (B)6000 (C)10000 (D)50000	D
402.	What are the maximum dimensions of package acceptable for booking in parcel traffic ? (A) 2 m. x 1.5 m. x 1.25 m (B) 3 m. x 1.5 m. x 1.25 m (C) 2 m. x 2 m. x 1.25 m (D) 2 m. x 1.5 m. x 1 m	A
403.	What are the restricted commodities for booking of parcel traffic? (A) Electronic goods (B) Acids & Offensive goods (C) Perishable goods (D) Railway material	B
404.	How much train time stoppage is required to book parcel traffic at intermediate station in M/Exp. Trains? (A)05 minutes (B)03 minutes (C)10 minutes (D)07 minutes	A
405.	Detention charge for special Train/coach per Hrs. Per coach is (A)Rs.500 (B)Rs.700 (C)Rs.900 (D)None	C
406.	For booking of dog with passenger the minimum chargeable weight is? (A)30 kg (B)40 kg (C)60 kg (D)50 kg	C
407.	Dog booking will be done in scale_____ (A)R (B) P (C) S (D) L	D
408.	FOIS generated RR's contains ____digits (A)6 (B) 8 (C) 9 (D) 10	C
409.	Dangerous and hazardous goods which are not listed in goods tariff but are available in Red Tariff are charged at class_____ (A)140 (B)100 (C)200 (D)130	C
410.	Consignments over carried to stations on Foreign Railway are_____ (A) Re-booked by Railway to Original destination on To-pay (B) Re-booked by Railways on free invoice to original destination (C) Party has to take delivery at the station to which it is over carried (D) Party to Re-book afresh to the original destination	A
411.	The reserve price for establishing PMBJK shall be_____ (A)Rs.10,000/- (B)Rs.15,000/- (C)Rs.50,000/- (D)NIL	D
412.	EMD to be paid by the prospective bidder during participation in the e-auction for PMBJK is_____ (A)Rs.10,000/- (B)Rs.15,000/- (C)Rs.50,000/- (D)NIL	C
413.	The license to operate PMBJK shall be awarded for a period of ____years (A)2 (B)3 (C)4 (D)5	B
414.	The expenditure for development of stations and provision of passenger amenities are generally funded under Customer Amenities Plan Head_____ (A)51 (B)52 (C)53 (D)54	C
415.	Who laid the foundation stone for redevelopment of stations across India, marking the initiation of the Amrit Bharat Station Scheme on 06.08.2023? (A)Hon'ble PM	A

	(B) Railway Minister (C) CRB/Railway Board (D) Minister of State for Railways	
416.	Izzat Monthly Season Ticket is issued to persons working in unorganized sector whose monthly income is up to Rs. ____ (A) 1500/- (B) 5000/- (C) 10000/- (D) 15000/-	A
417.	Full form of SAARTHI mobile app ____ (A) Synergized Advanced Application for Railway Travel Help and Information (B) Synergized Advanced Application for Rail Travel Help and Information (C) System Advanced Application for Rail Travel Help and Information (D) Synergized Advanced Application for Railway Travelling Help and Information	B
418.	If the duration of excess detention beyond permissible free time is beyond 48 hrs and up to 72 hours, then the rate of demurrage would be? (A) Twice of base rate (B) Thrice of base rate (C) Base rate + 50% (D) None of these	A
419.	Zonal Railway are empowered to reduce Permissible free time for mechanized unloading of open rakes of Coal and Iron-ore at Goods Sheds/Sidings from 7 hours to ____. (A) 5 hours (B) 4 hours (C) 3 hours (D) None of these	A
420.	For inward traffic, demurrage should be raised? (A) Within 10 days of delivery (B) Within 10th day of following month (C) Before delivery (D) None of these	C
421.	WRF (Wagon Registration Fee) is not applicable for demand registration by which type of customer/traffic? (A) Premier customers & RMC Traffic (B) Premier customers & Military traffic (C) Military traffic & RMC Traffic (D) Premier customers, RMC & Military Traffic	D
422.	Busy season charge shall be leviable on all commodities except ____. (A) Coal & Coke (B) Container Traffic (C) Automobile Traffic (D) All of the given options	D
423.	eT-RR is not applicable to which of the following commodity? (A) Iron Ore (B) Container (C) Food Grain (D) None of these	D
424.	Which two days are notified in a week for according higher priority to traffic covered under the Premium Indent Scheme? (A) Wednesday & Saturday (B) Monday & Saturday	C

	(C) Monday & Friday (D) None of these	
425.	What is the minimum number of wagons required to be loaded in a BOXNHS rake to be eligible for train load class rates? (A)57 (B)58 (C)59 (D)None of these	B
426.	What is the minimum number of wagons required to be loaded in a BTPN rake to be eligible for train load class rates? (A)48 (B)49 (C)50 (D)None of these	B
427.	MINI rake shall be allowed subject to levy of _____supplementary charges for 501 km to 1000 km? (A)5% (B)7.5% (C)10% (D)None of these	
428.	Existing Cargo Terminals can migrate to new GCT policy by submitting a request to _____ (A)Sr.DCM (B)DRM (C)PCCM (D)GM	B
429.	E-Office mainly aims at _____ (A)To improve the operational efficiency of the Government by transitioning to a "Less Paper Office". (B)To improve efficiency, consistency and effectiveness of government responses. (C)To reduce processing delays and to establish transparency and accountability. (D) All the above	D
430.	Traffic booked under Automatic Freight Rebate Scheme for Traffic Loaded in Traditional empty flow direction will not be _____ under normal circumstances. (A) Rebooked (B) Diverted (C) Delivery short of destination (D) All of the given options	D
431.	Development Surcharge is levied on _____ (A) Normal Tariff Rate (B) Base Freight Rate (C) Class Rate (D) Normal Freight Rate	A
432.	Closure of halts under main line will be considered when sale of tickets falls less than how many tickets per day? (A)25 (B)50 (C)75 (D)None of these	B
433.	Provision of Foot Over Bridge(FOB) is included in Minimum Essential Amenities for _____categories of stations on broad gauge as per policy guideline in vogue. (A)NSG 1 (B)NSG 2 (C)NSG 3 (D)All categories of stations	D
434.	Refund of fare is admissible as per rule under which section of Railway Act 1989? (A)Section 151 (B)Section 152 (C)Section 51 (D)Section 52	D
435.	Who shall be the Coordinating Officer during approval and construction stage for setting up a new GCT? (A)Sr.DEN(Coordination) (B) Sr.DOM (C) Sr.DCM (D)None of these	B
436.	For non-classified goods, under which class the goods are chargeable in a Covered Wagon? (A)150 (B)160 (C)180 (D)None of these	A
437.	In which of the wagon(s), Automobile traffic cannot be moved ? (A)BCCNR (B)BCACM (C)BCACBM (D)None of these	D

438.	In case of Diversion of a Wagon/Rake who will collect the Diversion Fees ? (A) Original Forwarding Station (B) Diversion Point (C) Original Destination Station (D) New Destination Centre	A
439.	If Business with Railway is 70 Crores, then Holder will get which among the following CARD? (A) Platinum card (B) Gold Card (C) Silver Card (D) None of these	B
440.	Sr.DCM in consultation with Sr.DOM is authorized to grant permission for advance staking up to a maximum period of _____ (A)5 days (B)10 days (C)15 days (D)None of these	A
441.	Reimbursement to the GCTO in lieu of bearing the capital cost for common-user traffic facilities, through freight discount shall be for a period of ____years or till the recovery of capital cost, whichever is earlier. (A)10 (B)15 (C)20 (D)None of these	A
442.	The outstanding generally relate to which of the following: (i) Imprest cash (ii) Admitted debts (iii) Other miscellaneous items including unsold indemnity notes, time tables, tariffs, ect. (iv) Station office furnitures and equipments. (A)Only (i) & (ii) (B)Only (i),(ii) & (iv) (C)Only (i),(ii) & (iii) (D)All of the given options	C
443.	What is the full form of ATAS? (A) Alternate Train Access System (B) Alternate Train Accommodation Software (C) Alternate Train Accommodation Scheme (D) Additional Train Accommodation Scheme	C
444.	For fully AC service Suvidha trains, the base fare is? (A) Mail/Express Base fare (B) Mail/Express Base fare+Tatkal charges (C) Rajdhani Base fare (D) Rajdhani Base fare+Tatkal Charges	D
445.	What is the time period for redressal of Grievances received in CPGRAMS ? (A)7 days (B)15 days (C)21 days (D)30 days	D
446.	Who is the Grievance redressal authority at Divisional level? (A)DRM (B)Senior Scale Officer (C)ADRM (D)Sr.DPO	C
447.	Grievance registered in complaint book should be forwarded to _____ (A)DRM (B)AGM (C)ADRM (D)CPRO	C
448.	How many foils are present in complaint book? (A)20 (B)25 (C)30 (D)50	D

449.	In case of Appeal received in CPGRAMS, it should be forwarded to office of _____ for approval. (A)DRM (B)AGM (C)ADRM (D)CPRO	B
450.	Issues which are not taken up for redress in CPGRAMS: (A) RTI Matters (B) Court related / Subjudice matters (C) Religious Matters (D) All of these	D
451.	The first Bharat Gaurav tourist train originating from the Telugu States commenced its journey from _____ in March 2023. A. Secunderabad Railway Station B. Kacheguda Railway Station C. Lingampalli Railway Station D. Cherlapalli Railway Station	A
452.	The world's highest railway bridge will come up over which Indian River? A. Narmada B. Godavari C. Ganga D. Chenab	D
453.	India's first Antyodaya Express has been launched by the Minister of Railways. The express will run between which stations? A. Ernakulam and Howrah B. Sriganganagar and Tiruchirapalli C. New Delhi and Kanyakumari D. Nizamuddin and Palakkad	A
454.	Which state to have India's first privately-run railway station? A. Tripura B. Odisha C. Kerala D. Madhya Pradesh	D
455.	Who has been appointed the new Financial Commissioner (FC) of Indian Railways? A. B N Mohapatra B. S K Bhagat C. Anand Mathur D. Akhil Agrawal	A
456.	Which state government has recently signed MoU with Indian Railways to expand green cover? A. Kerala B. Uttar Pradesh C. Maharashtra D. Rajasthan	C
457.	The Purniya Kshetra Yatra: Puri - Kasi - Ayodhya train is being operated by ____ A. Indian Railways B. IRCTC C. Private parties D. None of the above	B
458.	Prime Minister Narendra Modi flagged off the Gandhinagar-Mumbai Vande Bharat Express tra at Gandhinagar railway station on _____ A. 30 September 2022	B

	B. 30 September 2023 C. 06 March 2023 D. 06 August 2023	
459.	What is the minimum chargeable weight of a Dog for booking in parcel traffic? (A)100kgs (B)125kgs (C)60 kgs (D)30 kgs	D
460.	What is the minimum chargeable freight of a Dog for booking in parcel traffic? (A)Rs.100/- (B)Rs.125/- (C)Rs.150/- (D)Rs.30/-	D
461.	Dogs booked in I AC & FC will be charged for __ Kgs (A)100kgs (B)125kgs (C)60 kgs (D)30 kgs	C
462.	_____ charge should be levied on consignments not removed from railway premises after expiry of free time. (A)Wharfage (B)Demurrage (C)PCEV (D)All of these	A
463.	Under any circumstances, live stock shall be removed from the Railway premises within _____ hours from the time of their arrival at destination, failing which they may be disposed off in accordance with the provisions of Sec 84 of RA'1989. (A)12 (B)24 (C)36 (D)48	B
464.	Fortress Check is conducted for a duration of _____ days. (A) 5 (B)10 (C)12 (D)15	A
465.	Passenger found travelling without a proper authority in guards brake van is charged _____ (A)First class Fare upto the point of detection (B) Removed from the Brake- Van (C) First class Fare + EC up to the point of detection and removed from the Brakevan (D)Handed over to RPF	C
466.	If a person is found travelling on consecutive season tickets, then he would be ____ A. Fare upto the point of detection B. Excess fare from the point of detection C. Season ticket is forfeited. D. Fare + EC up to point of detection, and single fare onwards (One season ticket is forfeited)	D
467.	Advance Reservation period to book a reserved ticket is _____ days. (A) 60 (B)90 (C)120 (D)150	C
468.	Stations have been categorized into ____ Grades depending upon the originating earnings and/or originating passenger handled at that station. (A) 2 (B)3 (C)5 (D)6	B
469.	Maximum Railway liability for claim for Mule, horned animals & camel is ____ (A) Rs.200/- (B)Rs.300/- (C)Rs.500/- (D)Rs.800/-	D
470.	COA developed by CRIS is the abbreviation of _____ A. Control Office Application B. Control Original Application C. Central Office Application D. Central Office Administration	A
471.	What is the full form of SIG? A. Service Implementation Group B. Service Improvement Group C. Station Implementation Group D. Station Improvement Group	B

472.	Station Level SIGs should be done ____in a week in A1 & A Category stations. (A)Once (B)Twice (C)Thrice (D)As per feasibility	C
473.	Station Level SIGs should be done ____in a week for other than A1& A Category stations. (A)Once (B)Twice (C)Thrice (D)As per feasibility	A
474.	Divisional Officers Level SIG should review th functioning of station leave SIG teams for A1 & A category stations _____times in a month. (A)Once (B)Twice (C)Thrice (D)As per feasibility	A
475.	The element of concession in case of Transgender (T) Senior Citizens of the age of 60 years and above, is _____. (A)20 (B)30 (C)40 (D)50	C
476.	To avail the facility of Lower Berth Quota, what should be the age of a Transgender(T) Senior Citizen? (A)30 (B)45 (C)50 (D)60	D
477.	If a Transgender(T) Senior Citizen is detected not carrying the age proof, TTE will collect ____ (A) Difference of fare only without penalty. (B) Fare+EC upto the point of detection and onward fare only (C) Will deboard the concerned (D) None of these	A
478.	Season Ticket is issued for travel in _____ class. (A) First class (B) Second class (C) Sleeper class (D) Both A & B	D
479.	Un-booked luggage in excess of the free allowance will be charged at ____ A. 6 times the scale "L" subject to a minimum of Rs.50/- B. Scale "L" rate C. Scale "R" rate D. Scale "R" rate and moved to Brake-van	A
480.	Free allowance of luggage is __ Kgs in all classes, for Check-Soldier Ticket and Soldier Ticket. A)30 (B)40 (C)50 (D)60	B
481.	Any Package whose outside measurements exceed _____will be treated as bulky article . A. 1.0 m X 1.0 m X 0.7 m B. 1.5 m X 1.5 m X 0.7 m C. 1.5 m X 1.5 m X 1.7 m D. 1.5 m X 1.0 m X 0.7 m	A
482.	Misdeclaration of consignments is an offence under section_____ of the Railways Act 1989. (A)161 (B)162 (C)163 (D)164	C
483.	In case of a Waitlisted Tatkal Ticket booked through IRCTC, if 3 berths out of 4 get confirmed during charting, then _____ (A)the 4 th ticket gets cancelled automatically. (B)Passenger can approach the reservation counter for cancellation of 4 th ticket. (C)the 4 th passenger also can travel along with the other 3 confirmed passengers. (D)the passenger will be charged fare +EC by TTE, if found travelling.	C

484.	Duplicate 'Tatkal Ticket' can be issued in exceptional cases on payment of ____ (A) Full fare including 'Tatkal Charges' (B) Full fare excluding 'Tatkal Charges' (C) 25% of fare including 'Tatkal Charges' (D) 25% of fare excluding 'Tatkal Charges'	A
485.	System upgraded passenger on occupation of upgraded seat/berth shall____ A. Pay difference of fare B. Pay Reservation fee for the upgraded class C. Pay 10% of fare D. Need not pay any charges	D
486.	Minimum luggage charges is Rs.____ A)30 (B)40 (C)50 (D)60	A
487.	Exgratia payable in case of death in a train accident is____ A. Rs.5,000/- B. Rs.10,000/- C. Rs.25,000/- D. Rs.50,000/-	D
488.	Exgratia payable in case of serious injury in a train accident is____ A. Rs.5,000/- B. Rs.10,000/- C. Rs.25,000/- D. Rs.50,000/-	C
489.	Exgratia payable in case of simple injury in a train accident is____ (A)Rs.5,000/- (B)Rs.10,000/- (C)Rs.25,000/- (D)Rs.50,000/-	A
490.	In case of temporary disability, doctor certificate given to an Orthopedically Handicapped person aged 36 years is valid for____years. A)05 (B)10 (C)20 (D)Life-long	A
491.	Marks awarded for APAR grading as 'Very Good' is __ A)3 (B)4 (C)5 (D)10	B
492.	ACM is empowered to permit group reservation in AC classes upto ____passengers. (A)11 (B)12 (C)18 (D)24	D
493.	When ever the siding is notified for commissioning, _____ of the Zone will take over as nodal officer. (A)Sr.DCM (B)CTPM (C)COM (D)CCM/FM	D
494.	The maximum number of wagons that can dealt at a time while loading/unloading of explosives and dangerous goods is ____ (A)6 (B)10 (C)5 (D)30	C
495.	Not more than ____ wagons can be loaded with more than two commodities under Freight Forwarders incentive scheme? (A)10 (B)20 (C)15 (D)None of the given options	A
496.	Application fees for setting up of GCT entirely on non-Railway land is Rs.____ exclusive of GST? (A)50000/- (B)100000/- (C)20000/- (D)30000/-	C
497.	An existing private siding converted into a PFT is called? (A) Brown Field PFT (B) Green Field PFT	A

	(C) Yellow Field PFT (D) White Field PFT	
498.	What is CPLP? (A) Common Parcel Leasing Policy (B) Comprehensive Parcel Leasing Policy (C) Comprehensive Policy for Leasing Parcel (D) Common Policy for Leasing Parcels	B
499.	What is the minimum qualifying service required for eligibility of complimentary pass? (A) 20 (B) 10 (C) 15 (D) 25	A
500.	What is the minimum period for which an employee must work under a supervisor/controlling officer for an APAR to be generated? (A) 45 days (B) 60 days (C) 90 days (D) 180 days	C

*****End*****

