



SOUTH CENTRAL RAILWAY
मुख्यालय/Headquarters Office
कार्मिकविभाग/Personnel Department
सिकंदराबाद/Secunderabad.

सं.दमरे/का/प्र.का /No. SCR/P/HQ0PERS(CSC)/10/2025(e-504056) दिनांक /Dt: 13.11.2025.

Sr.DPOs/SC,HYB,BZA,GNT,GTL & NED

Sub:- Unified Model Question Bank for the post of CCTS in Commercial department.
Ref:- This Office Lr.No. SCR/P-HQ/0PERS(CSC)/10/2025(E-504056) 19.09.2025.

Further to this office letter at ref, the model Question Bank for the post of CCTS for Promotional Quota and LDCE Quota in Commercial department is enclosed herewith. Sample questions are only indicative in nature but not exhaustive. The examinees are advised to update their knowledge with latest Rules/circulars/policies.

BW
13/11/2025

[B. VENKATA SUBBAIAH]

सहायक कार्मिक अधिकारी/ कैडर-I /APO/Cadre-I
For प्रधान मुख्य कार्मिक अधिकारी/PCPO

C/- PCCM/SC & CCM/PS

Model QUESTION BANK for CCTS posts

S.No.	Questions	Ans.
1	Functions of Commercial Department are _____ [A] Sale of Transport [B] Creation and Development of traffic [C] Maintaining Public Relations [D] All of these	D
2	At the Railway Board level, the head of the Commercial Department is: [A] Member Operations and Business Development [B] Member Infra [C] Member Finance [D] Member General	A
3	Head of Public Grievances redressal machinery at Zonal level is [A] PCCM [B] AGM [C] GM [D] PCOM	B
4	Head of Public Grievances redressal machinery at Divisional level is [A] PCCM [B] ADRM [C] Sr.DCM [D] Sr.DOM	B
5	Head of Public Relations department at Zonal Railway is _____ [A] CPRO [B] PCCM [C] PCOM [D] Sr.DCM	A
6	Head of Vigilance department at Zonal Railway is _____ [A] DGM/G [B] PCCM [C] PCOM [D] SDGM	D
7	HOD at PCCM Office dealing with Goods and Parcel Matters [A] CCM/PS [B] CCM/FS [C] CCM/Claims [D] CCM/PM	B
8	HOD at PCCM Office dealing with Staff related Matters [A] CCM/PS [B] CCM/FS [C] CCM/Claims [D] CCM/PM	A
9	HOD at PCCM Office dealing with UTS and PRS Ticketing related matters [A] CCM/PS [B] CCM/FS [C] CCM/Claims [D] CCM/PM	D
10	Who developed the RailOne app? A) Indian Railway Catering and Tourism Corporation (IRCTC) B) Centre for Railway Information Systems (CRIS) C) FOIS D) RITES	B
11	What is the primary purpose of the RailOne app? A) To book air tickets B) To serve as a one-stop platform for all railway-related services C) To provide information on railway infrastructure projects D) To manage freight services for Indian Railways	B
12	Which of the following services are integrated into the RailOne app? A) Ticket booking (reserved and unreserved) B) Live train tracking C) Food ordering D) All of the above	D
13	The Fixed Tariff of catering items to be provided in Rajdhani/ Shatabdi/Duronto trains is fixed by (A) PCCM (B) IRCTC (C) Railway Board (D) GM	C
14	Which of the following are the features of Catering Policy 2017 (A) Third Party Audit of Mobile Unit & Base kitchens (B) Unbundling of Catering services (C) Establishment of Base kitchens (D) All of the above	D
15	Menu and Tariff of Ala-Carte items to be served in Static Catering units will be fixed by (A) IRCTC (B) Railway Board (C) Zonal Rlys in consultation with IRCTC (D) DRM	C
16	Which of the following are not provided with reservation for allotment of Special Minor Catering Units (A) Schedule Caste (B) People Below Poverty line (C) War widows and widows of Rly. Employees (D) None of the above.	D
17	Which of the following catering units is permitted to have market driven rates of food items (A) Cell kitchen (B) Food plaza (C) Refreshment room (D) Base kitchen	B

18	Which of the following is not defined as a major unit as per catering policy 2017 (A) Jan Ahaar (B) Train Side vending (C) Automatic Vending Machines (D) Refreshment Rooms at B category station	D
19	The Multi-Purpose stalls are allowed to sell the following items (A) Items of local and regional importance (B) PAD items (C) Book/Magazines (D) All of the above	D
20	At A1 to C category stations, the reservation in allotment of Multi-Purpose Stalls is (A) 25% (B) 49.5% (C) 35% (D) 33%	A
21	At D to F category stations, the reservation in allotment of Multi-Purpose Stalls is (A) 25% (B) 49.5% (C) 35% (D) 33%	B
22	FSSAI means _____ (A) Food Samples Selection and Analysis of India (B) Fire Safety and Standards Authority of India (C) Fire Safety and Standards Association of India (D) Food Safety and Standards Authority of India	D
23	The percentage of reservation in GMUs at all category of stations is _____ (A) 25% (B) 49.5% (C) 50% (D) NIL	D
24	The percentage of reservation in SMUs at A1 to C category of stations is _____ (A) 25% (B) 49.5% (C) 50% (D) NIL	A
25	The tenure of Food Plaza is _____ years (A) 5 (B) 7 (C) 9 (D) 10	C
26	The level of committee members in standing tender committee for allotment of catering units at A1 to C category of stations is _____ (A) JA grade officers (B) Sr. scale officers (C) Junior scale officers (D) SAG level officers	B
27	The level of committee members in standing tender committee for allotment of catering units at D, E & F category of stations is _____ (A) JA grade officers (B) Sr. scale officers (C) Junior scale officers (D) SAG level officers	C
28	The tenure of all MPS stalls shall be for a period of _____ years (A) 5 (B) 8 (C) 9 (D) 10	A
29	The ceiling limit for holding MPS shall be _____ per Division. (A) 5 (B) 8 (C) 9 (D) 10	A
30	The maximum a licensee can hold MPS stalls per Zone is _____. (A) 5 (B) 8 (C) 9 (D) 10	D
31	For transfer of MPS license to legal heir in case of death of original licensee, an application to be submitted within _____ month/s of such incident. (A) 1 (B) 2 (C) 3 (D) 4	C
32	The percentage of reservation allowed in allotment of Multi Purpose Stall for Scheduled Caste category at D, E & F stations is _____. (A) 10% (B) 12% (C) 15% (D) 20%	B
33	The level of committee members in standing tender committee for allotment of MPS at A1 to C category of stations is _____ (A) JA grade officers (B) Sr. scale officers (C) Junior scale officers (D) SAG level officers	B
34	For SMUs at all categories of stations, the bidders should be: A) Individual/sole Proprietor B) Partnership firms C) Companies D) Registered Cooperatives / Self Help groups	A
35	There shall be a provision of _____ sub quota for women in allotment of each of the reserved category of minor catering units/MPS. The sub-quota will also apply in general category: A) 33 % B) 25 % C) 12 % D) 20 %	A

36	Menu and tariffs for Food Plaza, Food Courts and Fast Food units will be decided and fixed by A) Railway Board B) IRCTC C) Zonal Railways D) Divisions	B
37	Zonal Railways shall be permitted to introduce innovative/new initiatives in catering on stations with the concurrence of Associate Finance and approval of General Manager. Tenure of such initiatives shall be A) One year with the approval of DRM. B) One year extendable to second year with approval of GM. C) One year, extendable to second year with the approval of GM. Further, extension for remaining period of the full tenure (05 years) with approval of Railway Board. D) Five years with the approval of DRM.	C
38	While allotting pantry cars for various Zonal Railways, first priority is given to A) Long distance premier, superfast trains B) Rajdhani, Duronto Express and other such premium trains C) Mail & Express trains with more than 24 hours journey time either way D) Remaining trains, preference to those where vestibules are provided.	B
39	While allotting pantry cars for various Zonal Railways, second priority is given to A) Rajdhani, Duronto Express and other such premium trains B) Mail & Express trains with more than 24 hours journey time either way C) Long distance premier, superfast trains D) Remaining trains, preference to those where vestibules are provided.	C
40	While allotting pantry cars for various Zonal Railways, third priority is given to A) Rajdhani, Duronto Express and other such premium trains B) Remaining trains, preference to those where vestibules are provided C) Long distance premier, superfast trains D) Mail & Express trains with more than 24 hours journey time either way	D
41	While allotting pantry cars for various Zonal Railways, fourth priority is given to A) Remaining trains, preference to those where vestibules are provided B) Long distance premier, superfast trains C) Mail & Express trains with more than 24 hours journey time either way D) Rajdhani, Duronto Express and other such premium train	A
42	Priority and allotment of pantry cars in train will be decided by A) Zonal Railway B) Railway Board C) Division D) IRCTC	B
43	The amount payable by the Licensee to the Railways on periodical basis is : (A) Reserved Price (B) License fee (C) Earnest Money Deposit (D) Security Deposit.	B
44	What is meant by Contract value: (A) Annual License fee of a contract (B) Total license fee for the whole period of contract (C) Half yearly License fee of a contract (D) Quarterly License fee of a contract	B
45	One- time non-refundable registration fees of Rs. _____ + GST (as applicable) shall be paid online by the entity before starting participating in Commercial Earning and NFR e-Auctions. A) 5,000 B) 15,000 C) 20,000 D) 10,000	D
46	In e-Auction, identification of assets and preparation of lots shall require the approval of an officer of _____ or above. A) Sr. Scale B) JAG level C) SAG Level D) Jr. Scale	D
47	In e-Auction, Auction catalogues shall be published minimum _____ days before the start of the auction. A) 10 days B) 15 days C) 20 days D) 25 days	B
48	In e-Auction, Auction Conducting Officer shall ensure that the 'slabs' of estimated annual revenue /estimated total revenue for the lots included in auction catalogues is entered in to the system at least _____ days before the date of start of the auction (excluding the day of start of action) A) 07 days B) 10 days C) 15 days D) 30 days	A

49	In e-Auction, _____ minutes cooling off period will be provided after start of auction. A) 15 minutes B) 30 minutes C) 45 minutes D) 10 minutes	B
50	In e-Auction, if any bid is received in last 2 minutes of bid closing time for any lot, the auction closing time for the lot will be auto extended for _____ minutes. A) 5 minutes B) 15 minutes C) 10 minutes D) 2 minutes	D
51	In e- Auction, a maximum of _____ auto extensions will be permitted. A) 10 B) 15 C) 2 D) 30	A
52	In e- Auction, minimum increment for submission of next higher bid value shall be _____ above the previous highest bid submitted against the lot. A) 2% B) 0.2 % C) 5 % D) 10 %	B
53	In e-Auction, Earnest money deposit equal to _____ of the annual bid value/total bid value to be deposited online during the auction by the bidders through lien marking mechanism in IREPS. A) 10% B) 2% C) 5 % D) 20 %	A
54	For contracts (other than leasing of parcel space) awarded through e-Auction process, payment of license fees by the contractor is _____. A) Monthly B) Half yearly C) Yearly D) Quarterly	D
55	For contracts awarded through e-Auction, the contractor may terminate the contract by giving a _____ notice to the Railway administration, after 'completion of six months of the contract period'. A) 30 days B) 3 months C) 1 month D) 45 days	A
56	For contracts awarded through e-Auction, Railway shall have the right to terminate the contract by giving a _____ notice. A) 3 months B) 30 days C) 1 month D) 45 days	C
57	For contracts awarded through e-Auction, Railway shall have the right to terminate the contract _____ in case of extreme operational exigency. A) With 3 months' notice B) with 30 days C) with immediate effect D) with 45 days	C
58	To prevent repetition of false declaration regarding annual turnover by any contractor in e- Auction, the contractor shall be suspended temporarily for _____. A) 3 years B) 3 months C) 5 years D) 90 days.	D
59	The contractor shall be suspended temporarily for 90 days upon repetition of such instance of false declaration of annual turnover in e-auctions on _____ different days within a year. A) 03 B) 10 C) 05 D) 07	A
60	A bidder /contractor debarred in e-auction shall not be eligible to participate in any bidding process (including e-Auctions) of any Railway unit for a period not exceeding _____ commencing from the date of debarment. A) 5 years B) 03 Years C) 90 Days D) 1 years	B
61	For contracts awarded through e-Auction, penalties for defaulting the terms and conditions of the contract, passenger inconvenience, delay in contract execution, etc, the quantum of penalty shall not exceed _____ of the annual contract value or full value, whichever is lower, for the third or subsequent irregularity. A) 10 % B) 2 % C) 0.2 % D) 5 %	A
62	Which of the following Banks can participate in tenders for Automated Teller Machine (ATM) contracts: (A) Scheduled Commercial Banks (B) Corporation Banks (C) Private sector Banks (D) All of the above	D
63	The total Contract period of Automated Teller Machine (ATMs) contracts is : (A) Three years (B) One year (C) Two years (D) Five years.	D
64	Automated Teller Machines (ATMs) can be installed at which of the following places: (A) Railway Station premises (B) Railway Schools (C) Railway institute (D) All the Above	D

65	The authority to decide provision of new ATMs, extending the currency of ATMs etc lies with (A) Sr.DCM (B) ADRM (C) DRM (D) AGM	C
66	What does DBUs stand for _____ in Commercial earnings contracts. (A) Digital Banking Units (B) Data Banking Units (C) Digital Board Units (D) Data Bank User	A
67	The area identified for the Digital Banking Units (DBU) would be calculated as per actual demarcated area or ____ Sq.ft, whichever is higher. (A) 200 (B) 300 (C) 225 (D) 100	C
68	The reserve price for setting up of ATMs/DBUs shall be ____% of the market value of Railway land, in case where Railways provide only space and ATMs/DBUs are fabricated by licensee (A) 10% (B) 6% (C) 5% (D) 15%	B
69	The reserve price for setting up of ATMs/DBUs shall be ____% of the market value of Railway land, in case where Railways provides built-up space to house ATMs/DBUs by licensee (A) 12% (B) 16% (C) 18% (D) 20%	A
70	NFR with related to advertisements stands for: (A) Non-Freight revenue (B) New Fare Revenue (C) Non-Fare Revenue (D) New Freight Revenue	C
71	The Branch officer of which department will be the nodal officer at division level for handling 'New, Innovative Non Fare Revenue Ideas Scheme' (NINFRIS) proposals. (A) Accounts (B) Commercial (C) Engineering (D) None of the Above	B
72	In e-Auction, what _____% of annual bid value/total bid value of a contract shall be required to be kept as Security Deposit. (A) 10% (B) 2% (C) 5% (D) 20%	A
73	RDN With reference to Advertisement at stations stands for _____ (A) Railway Digital Network (B) Railway Dual Network (C) Rail Direct Network (D) Rail Display Network	D
74	The Accountal of revenue earned from Non Fare Revenue contracts comes under Minor head____ (A) 600 (B) 400 (C) 500 (D) 610	A
75	Advertisement under Mobile assets policy is permitted on (A) Interior of the coaches (B) Exterior of the coaches (C) MEMU/DEMU (D) All of the above	D
76	Advertisement under Out of Home (OOH) policy is permitted at which of the following locations. (A) Inside station Building (B) Out Side station building (C) Only on platforms (D) only on Rajdhani Express.	B
77	Creation of asset under Miscellaneous Static Services sub-category Static General in done with prior approval of ____ (A) GM (B) AGM (C) PCOM (D) PCCM	D
78	Short term Proposals under Unsolicited Non Fare Revenue policy should not Exceed _____Months (A) 9 (B) 6 (C) 3 (D) 1	C
79	In case of Capital intensive NINFRIS proposal, General Manager may fix the Tenure of the NINFRIS proposal upto _____Years (A) 5 (B) 4 (C) 3 (D) 2	A
80	Who among the following are allowed to give advertisement on exterior of Train coaches without participating in tenders. (A) Departments of Central Government (B) Corporate sector (C) Advertising agencies (D) Individual public	A
81	What is the one-time registration fee to participate in e-auction module of Commercial earning and NFR contracts. (A) Rs 10000 (B) No registration fee Required (C) Rs 1000 (D) Rs 5000	A
82	Duration of AC waiting hall contract awarded through e-auction is ____ years. (A) 2 (B) 5 (C) 7 (D) 10	B

83	Who will fix the Reserve Price for Earning and NFR Contracts through E-Auction? (A) DRM (B) Sr.DFM (C) Sr.DCM (D) ADRM	C
84	Earnest Money Deposit (EMD) of the successful bidders who have participated in e-auction revenue Contracts will be (A) Refunded (B) Kept as SD (C) Adjusted in LF (D)None of these	B
85	In case of Commercial Earning and NFR Contracts awarded through E-Auction, grace period of ____ days is allowed for depositing the Licensee fee with penalty. (A)15 (B) 5 (C) 30 (D) 7	D
86	What is the abbreviation of PMBJKs which are retail outlets established at stations related to medicines. (A) Pradhan Mantri Bhartiya Janaushadhi Kendras (B) Pradhan Mantri Bhartiya Janaushad Kendras (C) Pradham Mantralai Bhartiya Janaushadhi Kendras (D) Pradhan Mantralai Bharth Janaushadh Kendras	A
87	Who has been delegated the administrative authority to approve the opening of new Pradhan Mantri Bhartiya Janaushadhi Kendras (PMBJK) at the Zonal level (A) AGM (B) PCCM (C) PCOM (D) GM	D
88	Division is empowered to provide relaxation in the time period for payment of license fee even after the lapse of grace period for which contracts awarded through e-auction (A) High investment integrated parking contracts (B) Rail Coach Restaurant (RCR) (C) High investment integrated parking contract & Rail Coach Restaurant (RCR) (D) None of the above	C
89	AC Waiting Hall/ATMs/Cloak Rooms/Parking/NFR contracts are examples of: (A) Earning contracts (B) Expenditure contracts (C) Works contracts (D)None	A
90	Contract period for Pay & Use toilet contract awarded under ROMT (A)15 Years (B)5 Years (C)3 Years (D)10 Years	D
91	The maximum area that can be allotted for installation of ATMs is: (A)6 feet x 6 feet (B) 7 feet x 7 feet (C) 8 feet x 8 feet (D) 5 feet x 5 feet	A
92	Z- 652 head is accounted for _____ earnings (A) Retiring Rooms (B) Other Sundry Receipts (C)STD/PCO Booth earnings (D)Parking revenue	B
93	Z- 221 head is accounted for _____ earnings (A) Retiring Rooms (B) Other Sundry Receipts (C) STD/PCO Booth earnings (D) Commercial Plot	A
94	Door Step Banking MoU is signed between South Central Railways and: A) CMS agency B) State Bank of India C) India Post Office. D) None of the above	B
95	Cash collected from stations under Doorstep Banking concept will be credited to: A) SBI account. B) Commercial Account. C) Rail Shakti Account. D) None of the above	C
96	The full form of TR Challan in remittance of station earnings is: A) Treasury Remittance B) Tariff Rates C) Transfer Challan D) None of the above.	A
97	TCW full form in relation to cash office is : A) Traffic cheque witness B) Traffic cheque withheld C) Traffic cash witness	C

	D) None of the above	
98	Under Door Step Banking, stations will handover_____of the following to the cash pickup agent. A) Cash B) DDs C) Bankers Cheques D) All of the Above	D
99	The maximum number of days allowed to stay in a Retiring room at station is_ (A) 3 Days (B) 2 Days (C) 1 Day (D) 4 Days	B
100	The initial tenure of handing over of Retiring rooms to IRCTC is_____years (A)5 (B) 6 (C) 9 (D) 8	C
101	Who can setup Tourist Facilitation Counters at Railway Stations? (A) Indian Railway Catering and Tourism Corporation (B) Indian Railway Stations Development Corporation (C) Station Facility Management (D) None of the Above	A
102	_____ is the nodal agency for Railway Tourism products. (A) IRCTC (B) SCR (C) Rly. Board (D) Northern Railway	A
103	A minimum of ___coaches can be requested by the Service provider underBharat Gaurav Trains Scheme. A) 15 coaches (B) 14 coaches (C) 16 coaches (D) 20 coaches	B
104	Service provider under Bharat Gaurav Trains has to pay Rake securityDeposit of Rs._ A) 1,00,000 per Rake B) 10,00,000 per Rake C) 1,00,00,000 per Rake D) None of the Above	C
105	Under Right to Use, the Rakes for Bharat Gaurav Trains shall be provided for a minimum period of_____years. A) 1 yr (B) 2 yrs (C) 3 yrs (D) 4 yrs	B
106	Stations are categorized into___ number of categories based on the earnings and /or outward passengers. (A)9 (B)10 (C)12 (D)8	C
107	High level platforms are included in Minimum Essential Amenities (MEA) for ___ Category stations on broad gauge. (A)Only NSG (B)SG (C)HG (D)All	D
108	As per categorization of stations for provision of Passenger Amenities, Suburban station with <= 10 crores of earnings and/or <= 10 million outward passengers is classified as (A)SG1 (B)SG2 (C)SG3 (D)SG4	C
109	In case the quantum of amenities on the basis of norms for Recommended Amenities is less than Minimum Essential Amenities, the actual minimum essential amenities to be provided can be modified with the approval of_____ (A)DRM (B)GM (C)PCCM (D) PCE	B
110	Subways/ FOBs are to be provided at all categories of stations in a phased manner. However, non provision of Subways/ FOBs at which of the following category stations may not be regarded as deficiency under MEA. (A) SG/1-3 (B) NSG-5 & NSG-6 (C) NSG-6 & HG/1-3 (D) HG/1-3	C
111	Delegation of powers to GM for sanction of itemized works for Plan Head - 53 under Umbrella/Lump sum is upto Rs.? (A) 50 Cr. (B)2.5 Cr. (C) 20 Cr. (D) 5 Cr.	C
112	Delegation of powers to DRM for sanction of itemized works for Plan Head – 53 under Lump sum is upto Rs.? (A) 1 Cr. (B) 2.5 Cr. (C) 20 Cr. (D) 5 Cr.	D
113	The powers to approve any amenities soliciting CSR funds for augmenting Passenger Amenities in the stations lies with (A)Sr.DCM (B)ADRM (C)DRM (D)PCCM	C
114	General Manager shall have power to categorize a station as ___category if it is a place of Tourism importance or an important junction station. (A)NSG3 (B)NSG4 (C)NSG6 (D)NSG5	B

115	Which is not a category of Railway stations for provision of passenger amenities (A)NSG6 (B)SG4 (C)HG3 (D)NSG1	B
116	The Stations categorized as NSG-1 should have minimum annual originating earnings of (A)>500 Crores (B)>200 Crores (C)>100 Crores (D)>50 Crores	A
117	The works of customer amenities are covered under_____plan Head. (A)PH-16 (B)PH-17 (C)PH-42 (D)PH-53	D
118	The categorization of stations for provision of passenger amenities is revised once in every_ years. (A)2 (B)3 (C) 5 (D)10	C
119	Which of the following Plan Heads pertains to Commercial Department_____ (A)17 (B) 53 (C) 42 (D) A & B	D
120	The criteria of passenger earnings for NSG-2 category of station is _____ (A)10 to 20 Cr (B)20 to100 Cr (C)100 to 500 Cr (D)More than 500 Cr	C
121	IRPSM stands for : (A) Indian Railways Profile System and Management (B) Indian Railways Project System and Management (C) Indian Railways Projects Sanctions and Management (D) Indian Railways Passenger Services and Management	C
122	The Stations categorized as SG-1 should have annual originating earnings of_____ (A) >Rs.25 Crores (B) >Rs. 20 Crores (C) >Rs.10 Crores (D) >Rs.5 Crores	A
123	As per categorization of stations for provision of Passenger Amenities, a Halt station with <= 5 lakhs of earnings and/or <= 1 lakh outwards passengers is classified as (A) HG2 (B) HG1 (C) HG3 (D) HG4	C
124	The three major groups under which Stations have been classified based on their passenger traffic & earnings for provision of Passenger Amenities. [A] A1, A, B [B] SG, NSG, HG [C] A, D, F [D] High, Middle, Low	B
125	Functions of Commercial department are _____ (A)Sale of transport (B)Creation and development of traffic (C)Maintaining public relations (D)All	D
126	Head of Public Grievances Redressal Machinery at Divisional level is _____ (A)Sr.DCM (B)ADRM (C)Sr.DOM (D)DRM	B
127	Who have been given transactional rights in Rail Madad (A)ADRM (B)Railway Board (C)Branch Officers (D)Zonal Railway	C
128	Which of the following is designated as level 1 for Redressal of complaints in Rail Madad (A)ADRM (B)Branch Officer (C)Divisional control (D)Headquarters Control	C
129	What does SLA stand for, in connection with Rail Madad (A)Sanction level authority (B)Service Level Authority (C)Service Level agreement (D)Senior Level Authority	C
130	What is CPGRAMS (A) Centralized Public Grievance Redress and Monitoring system (B) Centralized Passenger Grievance Redress and Monitoring system (C) Centralized Public Grievance Redress and Management system. (D) Centralized Public Grievance Railway Commission Management System.	A
131	CPGRAMS complaints are addressed to _____ (A)Zonal Office (B)PM's Office (C)MR Office (D)All of the above.	D
132	CPGRAMS complaints are received through _____ web portal (A)www.pgportal.gov.in (B)IR web portal (C)www.greivances.com (D)None of the above.	A
133	Who is the Nodal officer for dealing with Public Complaints for Ministry of Railways (A)Executive Director(PG) (B)Member Staff (C)Secretary/Railway Board (D)Director/Public Relations/Railway Board	A
134	_____is the Head of the Commercial Department at zonal level. (A)General Manager (B)Secretary to GM (C)Principal Chief Commercial Manager (D)Asst. General Manager	C

135	What is FRT in Rail Madad _____ (A) Foreign Railway Train (B) First Response Time (B) Frequently Repeated Train (D) None of the above	B
136	Rail Madad is integrated with which App developed by Ministry of Electronics & Information Technology (A) UMANG (B) HRMS (C) HIMS (D) NTES	A
137	The total number of forwarded complaints in the same date divided by the total time taken to forward the complaints in the selected date range is called ____ (A) Average Disposal Time (B) Average Forwarded Time (C) Average Pendency Time (D) None of the above	C
138	What is "UMANG" _____ (A) Uniform Mobile Application for Non Gazette (B) Unified Mobile application for Nation Governance (C) Unified Mobile Application for New age Governance (D) None of the above	C
139	Who is the competent authority to approve to suitably modify (add/delete) the special conditions of Parking contracts in e-auction policy. (A) Sr.DCM (B) DRM (C) PCCM (D) GM	C
140	How many times a ZRUCC meeting to be held minimum in a year (A) 2 times (B) 1 time (C) 3 times (D) quarterly	C
141	DRUCC stands for (A) Divisional Railway Union Consultative Committee (B) Divisional Railway Users Consultative Committee (C) Both A and B (D) None	B
142	The Chairman of the ZRUCC committee is _____ (A) Principal Chief Commercial Manager (B) Principal Chief Operating Manager (C) General Manager (D) Dy.General Manage	C
143	ICMS stands for____ (A) Integrated Coach Management System (B) Integrated Coach Maintenance system (C) Integrated Coaching Management System (D) Integrated Coaching Maintenance system	C
144	What is the minimum number of tickets to be sold for a distance of minimum 500 kms per day per train at a station so as to recover the cost of a stoppage (A) 40 or more Sleeper class Tickets (B) 50 or more Sleeper class Tickets (C) 60 or more Sleeper class Tickets (D) 70 or more Sleeper class Tickets	A
145	The closure of Halt stations on Branch line will be considered when sale of tickets per day is less than _____ (A) 25 (B) 50 (C) 75 (D) 100	A
146	The minimum commission payable to the Halt Contractor would be _____ per month for Halts having stoppage of more than two pairs of trains (A) Rs.500 (B) Rs.1000 (C) Rs.1500 (D) Rs.2000	C
147	Zonal Railways should consider the closure of Halt stations where average number of outward passengers on main lines is less than _____ per day. (A) 25 (B) 50 (C) 60 (D) 40	B
148	General Manager of the Railway may downgrade a Flag station into contractor operated Halt station if the Flag station is operating on heavy recurring loss over a period of ____ (A) 4 yrs (B) 2 yrs (C) 3 yrs (D) 5 yrs	C
149	The basic object of Right to information Act : (A) To empower the citizens (B) Promote the transparency and accountability in the working of the Government (C) Contain corruption	D

	(D) All the above	
150	Withdrawals from Station Earnings is permitted for [A] Funeral Advance [B] Refund on tickets [C] Refund on Perishable deposit and EMD [D] All	D
151	Under RTI Act, if the information sought for, concerns the life and liberty of a person, the same shall be provided within _____ hours of receipt of the request. (A) 12 (B) 24 (C) 48 (D) 60	C
152	The Central Chief Information Commissioner shall hold office for a term of ____ years. (A) 2 (B) 3 (C) 5 (D) 6	B
153	State Chief Information Commissioner shall NOT hold office after attainment of ____ years of age. (A) 58 (B) 60 (C) 62 (D) 65	D
154	There are a total of _____ sections in Railway Act, 1989 (A) 100 (B) 150 (C) 200 (D) 250	C
155	Compensation on account of untoward incident is dealt under section _____ of Railway Act. A) 123 (B) 124 (C) 124A (D) 125	C
156	Prohibition on hawking and begging is given under section _____ of Railway Act. (A) 141 (B) 142 (C) 143 (D) 144	D
157	Making a false report by a Railway Servant is dealt under section _____ of Railway Act. (A) 178 (B) 179 (C) 180 (D) 181	A
158	Railway budget was merged with the General Budget from ____ year. (A) 2016 (B) 2017 (C) 2018 (D) 2019	B
159	The Nodal officer for implementation of E-office at the Zonal level is _____ (A) Secy. to GM (B) AGM (C) PCMM (D) DGM/G	D
160	The web address https://scr.eoffice.railnet.gov.in is used to open which website. (A) e-Office demo site (B) e-Office production site (C) e-Office training site (D) None of the above	B
161	Which email ID is used to login to the e-Office module? (A) Gmail [B] Yahoo [C] NIC [D] None of the above	C
162	What is the abbreviation of NIC in relation to e-office (A) National Information Centre (B) National Informatics Council (B) National Institute Council (D) National Informatics Centre	D
163	What is the e-Office service which is used to work with the e-File (A) Knowledge Management System (B) Master Data Management (B) e-File MIS Reports (D) File Management System	D
164	In what format the document has to be uploaded in order to be diarized in e-Office (A) Microsoft Word (B) Word pad (C) Notepad (D) PDF	D
165	What should be the maximum size of the uploaded document in e-Office (A) 15 MB (B) 20 MB (C) 25 MB (D) 30 MB	B
166	Once a letter is diarized in e-Office and a unique number is allocated, then it becomes a _____ (A) Receipt (B) File (C) Acknowledgement (D) None of the above	A
167	In e-office when a new file is created, what is the colour of the file cover page (A) Pink (B) Green (C) Blue (D) Black	A
168	_____ Option is used to track the Receipt or File which automatically gets updated as it moves from one user to another. (A) Send (B) Movement (C) Edit (D) Put in a File	B
169	In e-Office, what functions can be performed in Yellow Note ? (A) Make corrections (B) Convert Yellow to Green note	D

	(C) Cannot sign with DSC (D) All of the above	
170	What does TOC mean in the e-File of e-office module. (A) Table of Control (B) Table of Correspondence (C) Table of Contents (D) Title of Correspondence	C
171	What is the full form of HRMS? A) Human Resource Management System B) Health Research Management System C) Health Reform Monitoring Survey D) High Repopulation Microwave Survey	A
172	Who developed Human Resource Management System (HRMS) application for Railways ? (A) CRIS (B) NIC (C) Railways (D) None of the Above	A
173	The Charges to be collected when a passenger is found travelling without ticket in train and wants to continue the journey beyond the detection point (A) Fare + Excess charge + Fare beyond (B) Fare only (C) Excess charge only (D) Fare + excess charge	A
174	The charges to be collected if a season ticket holder is found travelling in reserved coach (A) Fare + Excess charge up to point of detection & detained (B) Only fare (C) No charges collected (D) Detained from the coach	A
175	As per Section_____of Railways Act 1989, Travelling without ticket is prohibited. (A) 55 (B) 56 (C) 57 (D) 58	A
176	Transfer of certain ticket is prohibited as per section_____of Railways Act1989. (A) 52 (B) 53 (C) 54 (D) 55	B
177	Male passenger found travelling in ladies compartment will be prosecuted as per section _____of Railways Act 1989. (A) 137 (B) 138 (C) 161 (D) 162	D
178	_____Check (ticket checking) is conducted by taking help of Scouts, NCC and voluntary originations (A) Fortress (B) Ambush (C) Spot (D) Magistrate	A
179	Point of Sale (POS) machines are used for digital transaction with cards (A) Debit (B) Credit (C) Both debit and credit (D) None of the above	C
180	If HHT device issued to Ticket checking staff is lost in first year, staff have to pay _____% of the cost (A) 80 (B) 60 (C) 40 (D) 20	A
181	The Free Allowance of luggage in III AC coach per passenger is __Kgs (A) 40 (B) 50 (C) 35 (D) 70	A
182	The Marginal allowance of luggage permitted in III AC coaches is _____kgs (A) 10 (B) 5 (C) 20 (D) None	A
183	Maximum limit of luggage allowed in I AC coach is _____ Kgs (A) 100 (B) 80 (C) 80 (D) 150	D
184	_____ % of charges are collected as development charges on booking of luggage (A) 2% (B) 5% (C) 10% (D) No development charges collected	A
185	Free allowance of luggage permitted for first class 'A' pass is _____Kgs (A) 140 (B) 70 (C) 50 (D) 100	A
186	Luggage booked with passenger will be charged _____times of scale 'L' (A) 2 (B) 1.5 (C) 1 (D) 3	B
187	Minimum excess charge collected from passengers Traveling without ticket/irregular travel (A) 500 (B) 1000 (C) 250 (D) 100	C

188	Charges to be collected from person found travelling in pantry car (A) sleeper class fare + excess charge & removed from pantry car (B) second class fare+ excess charge & removed from pantry car (C) first class fare + excess charge & removed from pantry car (D) only removed from pantry car	C
189	As per section_____of Railways Act, 1989 ticket checking staff authorized to levy of Excess charge and fare for travelling without proper pass or ticket or beyond authorized distance. (A)137 (B) 138 (C) 139 (D) 142	B
190	_____ Check (ticket checking) is conducted by stopping the train in mid-section usingdetonators (A) Fortress (B) Ambush (C) Spot (D) Magistrate	B
191	Un-booked luggage excess above free allowance + marginal allowance found with passenger will be charged_____times of Scale-L. (A)3 (B) 6 (C) 1 (D) none of the above	B
192	Maximum dimensions of box allowed to carry in passengers compartments_____ (A) 100x60x25 cm (B) 125x60x25 cm (C)100x100x25 cm (D)100x60X50 cm	A
193	Chargeable weight for bicycle is____Kgs (A) 40 (B) 20 (C) 100 (D) None	A
194	Reservation charges for Sleeper class ticket is [A] Rs. 35/- [B] Rs.25/- [C] Rs.20/- [D] Rs.30/-	C
195	At YTSK, which type of tickets are sold ? (A) UTS (B) PRS (C) Both A & B (D) e tickets	C
196	Unreserved tickets can't be obtained through_____ (A)ATVM (B) UTS on Mobile (C) YTSK (D) IRCTC	D
197	How many passengers are allowed for booking per application for TatkalTicket? (A) 6 (B) Any number (C) 3 (D) 4	D
198	Time limit for cancellation of confirm/RAC ticket if the train is running more than 3 hours late? (A) Upto 4 hours before the scheduled departure of the train (B) Upto ½ an hour before the scheduled departure of the train (C) Upto 1 hours after the departure of the train (D) Upto the actual departure of the train.	D
199	What is the amount of minimum cancellation charges per passenger on unused 3rd A/C class reserved ticket_____ (A) Rs.100/- (B) Rs.120/- (C) Rs.180/- (D) Rs.240/-	C
200	When the train is cancelled due to unforeseen circumstances such as accidents, breaches and floods, the ticket should be surrendered for refund within_____days excluding the scheduled day of departure of the train. (A) 7 days (B) 1 day (C) 3 days (D) 90 days	C
201	After travelling how many kilometres a passenger can break his journey enroute? (A) 300 Kms (B) 100 Kms (C) 500 Kms (D) None of the above	C
202	Which of the following identity proof is required, in original, by a passengerholding Tatkal ticket while travelling? (A)Passport (B) Driving License (C)PAN card (D)Any of the above	D
203	Refund on a confirmed tatkal reservation ticket, when cancelled, under normalconditions is_____. (A) 100% of Fare (B) Not granted (C) 25% fare (D) 50% fare	B
204	Izzat season tickets are issued to those whose monthly income is upto (A) ₹400/ (B) ₹1000/ (C) ₹500/ (D) ₹1500/	D
205	Season tickets for general public with approval of General Manager can be extended from 150 km and up to a distance of_____kms. (A) 100 (B) 160 (C) 200 (D) 250	B
206	Platform tickets are valid for_____hours. (A) One hour (B) Two hours (C) Three hours (D) Whole day	B

207	Quarterly season ticket fare is _____ times of monthly season ticket fare (A) 2.7 (B) 2.5 (C) 2 (D) 1.5	A
208	Maximum number of break journeys permitted on single journey ticket is [A] One [B] Two [C] Eight [D] No limit	B
209	The service charge collected by the JTBS agents on Journey Tickets is [A] ₹ 5 per ticket [B] ₹ 1 per pass. [C] ₹ 2 per ticket [D] ₹ 2 per passenger	D
210	The timings for booking Sleeper tatkal tickets through IRCTC & PRS are ____ and ____ respectively [A] 10 & 11 a.m. [B] 11 & 10 a.m. [C] 11 & 11 a.m. [D] 10 & 10 a.m.	C
211	Children under 12 years of age are provided with a berth on payment of [A] 50% of adult fare [B] adult fare [C] Reservation charge [D] Free	B
212	Commission to the STBA agent is paid on the _____ sales turnover [A] Daily [B] Periodical [C] Annual [D] Monthly	D
213	Advance Reservation Period is _____ days excluding the day of journey. [A] 90 [B] 150 [C] 120 [D] 60	D
214	The System access charges to be paid by the YTSK is Rs _____. [A] 1 lakh [B] 1.6 lakh [C] 2 lakhs [D] 5 lakhs	B
215	GST is not levied on the tickets issued for _____ classes. [A] Sleeper [B] First AC & 2AC [C] First Class and 3AC [D] AC Chair Car	A
216	Works related to PRS/UTS/FOIS are undertaken under Plan Head _____ [A] 53 [B] 33 [C] 37 [D] 17	D
217	Minimum cancellation charges on a 2AC confirmed ticket surrendered for cancellation more than 48 hours in advance is Rs _____ per passenger. [A] 100 [B] 150 [C] 200 [D] 250	C
218	Commission payable to Railways by the YTSK is _____ % of the service charges. [A] 50 [B] 25 [C] 5 [D] 10	B
219	Security Deposit to be deposited by the JTBS agent is Rs ____ as Bank Guarantee [A] 10,000 [B] 20,000 [C] 25,000 [D] 15,000	C
220	Tatkal quota is indicated as _____ in the Reservation Charts. [A] CK [B] TQ [C] EQ [D] TK	B
221	Reserved Tickets can be purchased from [A] Railway Stations [B] IRCTC portal [C] Nominated Post Offices [D] All of the above.	D
222	Change of name on a reserved ticket is permitted between [A] Family members [B] Government Servants on duty [C] Students on education tour [D] All of the above.	D
223	Service charge collected by the JTBS for the renewal of season ticket is Rs ____ [A] 1/- [B] 2/- [C] 10/- [D] 5/-	D
224	Superfast supplementary charges collected for a Sleeper class ticket are [A] ₹ 15/ [B] ₹ 20/ [C] ₹ 30/ [D] ₹ 45/	C
225	EMD in Tenders stands for _____ A. Early Money Deposit B. Earnest Monetary Deposit C. Earnest Money Deposit D. Early Monetary Deposit	C
226	The cost of a platform ticket is A. ₹ 15 B. ₹ 10 C. ₹ 5 D. ₹ 2	B
227	Tickets purchased from ATVM can be cancelled at A. UTS counters B. SMC counter C. Only Manually D. UTS & SMC counter	D
228	For the provision of Passenger Amenities and other facilities the stations over Indian Railways are categorized into _____ major groups A. 3 B. 6 C. 5 D. None of the above.	A
229	Which of the following contribute to the earnings of Indian Railways A. Coaching Traffic B. Goods traffic C. Sundry Revenue D. All of the above.	D

230	In stores procurement, AAC means ____. A. Annual Average Calls. B. Average Alcohol Consumed. C. Anticipated Annual Consumption D. Anticipated Acute Complaints.	C
231	The paper ticket booked through UTS on Mobile App is valid only ____ A. After taking the print out B. With message C. With screen short D. All of the above	A
232	Compensation to the family of the passengers/ victims of a railway accident is awarded by A. Supreme / High Court B. Consumer Forum C. Railways Rates Tribunal D. Railway Claims Tribunal	D
233	The minimum ticketing experience required to be eligible for the award of YatriTicket Suvridha Kendra (YTSK) license is A. 5 years B. One year C. No minimum period D. 2 years.	D
234	_____ develops software and apps for the various departments of Indian Railways. A. WIPRO B. CRIS C. INFOSYS D. TCS.	B
235	HOR means in relation to journey [A] Highest Official Request [B] High Official Requisition [C] Hours of Rest [D] House of Representatives	B
236	Only the following ticketing activities can be performed through the ATVMs [A] Platform tickets [B] Journey tickets [C] Renewal of monthly/quarterly season tickets [D] All of the above	D
237	The basic fare of 3AC in Humsafar Trains is _____ times of M/E fare. [A] 1.25 [B] 1.10 [C] 1.15 [D] 1.20	C
238	The fee collected for providing information to the Government departments regarding the travel of their employees (LTC) for the purpose of reimbursement of travel expenditure is _____ [A]Rs. 750/- [B] Rs. 100/- [C] Rs. 50/- [D] Rs. 500/-	C
239	Foreign tourists can book their reserved accommodation online _____ days in Advance. [A] 100 [B] 365 [C] 30 [D] 180	B
240	The number of berths earmarked for female passengers in SL class in Mail/Express trains is _____ [A] 4 [B] 6 [C] 12 [D] 2	B
241	The maximum number of passengers to be provided with sitting accommodation (RAC) in Sleeper class per coach is _____ [A]10 [B] 7 [C] 4 [D] 14	D
242	The minimum distance for charge for a tatkal ticket in AC 3 tier is _____ KMs [A]150 [B] 300 [C] 500 [D] 250	C
243	The minimum distance for charge for a 1st class ticket is _____ KMs [A]200 [B] 100 [C] 150 [D] 300	B
244	The service charges collected by YTSK for issuing a 2AC ticket per passenger is _____ [A]Rs.50 [B] Rs. 30 [C] Rs. 40 [D] Rs.60	C
245	The STBA applicant should be a resident residing in [A] Anywhere in India [B] Local district [C] In the state [D] Adjacent District	B
246	Partial cancellation of paper ticket booked through UTS on Mobile App is ____ A) Allowed B) Not Allowed C) Only at UTS counters D) Only at SMC counter	A
247	The YTSK licensee shall pay a one time non-refundable registration fee of _____ upon allotment of license A) ₹2 lakhs B) ₹5 lakhs C) ₹1.6 lakhs D) ₹3 lakhs	A
248	The maximum value of advance deposit that can be made by YTSK licensee is _____. A) ₹10 lakhs B) ₹50 lakhs C) ₹ 25 lakhs D) ₹ 1 crore	D
249	The cost of establishing, operating and maintenance of YTSK shall be borne by _____. A) Railways B) licensee C) Railways and licensee D) Central Government	B
250	The revenue sharing of service charges for reserved tickets between YTSK and Railways is _____. A) 25:75 B) 50:50 C) 75:25 D) 60:40	C

251	The initial tenure of YTSK license shall be for a period of _____. A) Five years B) Three years C) Six years D) Two years	B
252	The cost of hardware and software, electricity, hiring of channel for the STBA is borne by _____. A) Railways B) STBA C) Railways & STBA D) Mandal Revenue Office	A
253	The service charges collected by YTSK licensee on issue of unreserved single journey ticket is _____. A) Rs.2/- per ticket B) Rs.2/- per passenger C) Rs.5/ per ticket D) None of the above	B
254	The colour of reserved ticket issued by YTSK is _____. A) Yellow B) Blue C) Red D) Green	C
255	The tenure of Station Ticket Booking Agent is _____. A) Five years B) Three years C) Six years D) Two years	B
256	STBA is authorized to issue _____ tickets. A) Reserved B) Unreserved C) All types of tickets D) None	B
257	The STBA shall deposit the cash collected through sale of tickets to _____. A) Bank B) SM C) Cash office D) All of these	B
258	_____ shall be responsible for safe custody of ticket rolls where STBA is engaged A) SM B) STBA C) CI D) All of these	A
259	The UTS on Mobile App can be installed from _____. A) Play store B) Windows store C) IOS store D) All of these	D
260	The maximum balance that can be in R-wallet of UTS on Mobile App is Rs _____. A) ₹1000 B) ₹10,000 C) ₹15,000 D) ₹20,000	D
261	The tickets that can be booked through the UTS on Mobile App is _____. A) Platform B) Season C) Journey D) All of the above	D
262	_____ type of tickets can be booked through the UTS on Mobile App A) Paper B) Paperless C) both A & B D) None of these	C
263	_____ season tickets can be booked through UTS on Mobile App A) Monthly B) Quarterly C) Half yearly D) All of these	D
264	To check the validity of the ticket booked through UTS mobile App, the colour code for the last _____ days is displayed in the TTE App. A) 2 B) 3 C) 5 D) 6	B
265	The TTEs can check the validity of the ticket booked through the UTS on Mobile App using the option _____. A) Check from server B) Call check C) Colour code D) All of the above	D
266	The booking time of the ticket booked through the UTS On Mobile App will be the _____. A) First line of the ticket information B) Last line of the ticket information C) Middle of the ticket D) Not printed	B
267	In case the passenger is not able to show the ticket booked through the UTS on Mobile App due to any technical fault, then he is treated as _____. A) Travelling without ticket B) Travelling with improper ticket C) Travelling with a valid ticket D) None of the above	A
268	The annual license fee per counter to be paid by the YTSK licensee is Rs _____. (A) Rs.5,000 (B) Rs.1,000 (C) Rs.10,000 (D) Rs.15,000	A
269	The timings of operation of YTSK on normal days is _____. (A) 6 to 22 hrs (B) 8 to 22 hrs (C) 8.00 to 22.30 hrs (D) 8.30 to 22.00 hrs	B
270	The minimum qualification required for engaging staff for manning the YTSK counter is _____. (A) 7 th class (B) 10 th class (C) Intermediate (10 +2) (D) Graduation	B
271	The YTSKs are selected by a _____ Grade committee (A) Sr. Scale (B) Jr. Scale (C) JAG (D) SAG	C
272	The e-ticket passenger with fully wait-list status after the preparation of the chart, if found travelling in the train is treated as _____. A) Travelling without ticket B) Travelling with improper ticket C) Travelling with a valid ticket D) None of the above	A

273	The e-ticket still under fully wait listed after the preparation of the chart is _____ A) Valid for travel B) Automatically cancelled by the system C) Is valid for travel with permission D) None of the above	B
274	Refund on e-tickets is granted _____ (A) Across the counter (B) By IRCTC (C) Banks (D) Claims office	B
275	The maximum number of unreserved tickets that can be purchased in a day by a passenger with the smart card is [A] 10 [B] 20 [C] 15 [D] 8	A
276	Tickets purchased from the ATVMs can be cancelled at _____ [A] ATVMs only [B] UTS counters only [C] SMC counter only [D] Both B & C	D
277	UPI with regard to digital payments stands for _____ A) United Payment Internet B) Union Payment Interface C) Unified Payment Interface D) Union Payment Internet	C
278	An individual user can book a maximum of _____ e-tickets in a calendar month if IRCTC User name is not linked with Aadhaar. A) 10 B) 6 C) 12 D) 20	C
279	An individual user can book a maximum of _____ e-tickets in a calendar month by linking his IRCTC ID with Aadhaar Card. A) 10 B) 12 C) 15 D) 24	D
280	Unreserved Tickets can be purchased through _____ A) ATVM B) Mobile App C) YTSK D) All of the above	D
281	Pre-printed Halt Tickets will be supplied _____ A) At Sr.DCM Office B) Through UTS counter at nominated Serving station C) A & B D) None of the above	B
282	Unreserved Tickets can be booked through UTS mobile App _____ A) R Wallet B) Debit/Credit Cards C) UPI/Net Banking D) All of the above	D
283	Test Balance Sheet should be updated in Station Coaching Balance Sheet (SCBC) A) Daily B) Monthly C) Quarterly D) Both A & B	D
284	Finalized Online Coaching Balance Sheet is submitted by the stations on or before _____ of every month A) 1 st B) 3 rd C) 5 th D) 10 th	B
285	Excess cash in booking should be recorded on _____ side of the Online Coaching Balance Sheet. A) Debit B) Credit C) Both A & B D) No of the above	A
286	Clearance of Outstanding at stations can be done through _____ A) Money Receipt B) Credit letters C) Cheque D) Both A & B	D
287	The cancellation charges per passenger on a Paperless booked through UTS on Mobile App is A) 15 B) 20 C) 30 D) Can't be cancelled	D
288	The refund after surrendering R-Wallet can be obtained through _____ A) Credit to passenger Bank Account B) TDR C) Any UTS Counter D) All of the Above	C
289	The QR Code in the UTS Mobile App stands for _____ A) Queue Rule B) Quality Rule C) Quick Reflection D) Quick Response	D
290	The data regarding Indian Zonal Passenger Revenue statistics is available in _____ A) Coaching Directorate B) Statistics and Economics Directorate C) Traffic Commercial Directorate D) Accounts Directorate.	B
291	Refundable Security Deposit for engaging STBAs at NSG-6 category of stations A) ₹7,500/ B) ₹10,000/ C) ₹15,000/ D) ₹5,000/	B
292	The amount of compensation payable for an injury not specified in Part-II or Part-III of the Schedule of Railway Accidents & Untoward Incidents (Compensation) Rules'1990 but which deprive a person of all capacity to do any work in the opinion of RCT _____ A) Rs.8,00,000 B) Rs.4,00,000 C) Rs.2,00,000 D) Rs.1,00,000	A
293	The minimum commission payable to the STBA is _____ A) ₹1,800 B) ₹3,000 C) ₹2,500 D) ₹2,000	C

294	Commission to the STBA will be paid on _____ turnover sales. A) Fortnightly B) Quarterly C) Monthly D) Daily	C
295	Slab-1 for the calculation of STBA commission is _____ A) ₹1 - ₹ 10,000 B) ₹1 - ₹ 20,000 C) ₹1 - ₹ 15,000 D) ₹1 - ₹ 12,000	B
296	Slab-2 for the calculation of STBA commission is _____ A) ₹15,001 to ₹50,000 B) ₹25,001 to ₹75,000 C) ₹20,001 to ₹1,00,000 D) ₹10,001 to ₹50,000/	C
297	If ticketing activity stops due to non-availability of STBA, penalty equal to _____ at that station may be imposed. A) Average fortnightly turnover B) Total sales of that particular day C) Average Daily turnover D) One day's wages payable as per Labour Act.	C
298	The minimum penalty to be imposed if ticketing activity stops at the location due to non-availability of STBA is _____ A) ₹2,000/- per day B) ₹1,500/- per day C) ₹5,000/- per month D) ₹ 10,000/ per month	A
299	Station Superintendent, on receipt of an information about the occurrence of untoward incident shall _____ (A) Make necessary entries in station diary (B) Arrange for medical assistance to injured (C) Make out a brief report in respect of spot of untoward incident (D) All the above	D
300	The RPF/Force conduct the investigation of untoward incident and complete the investigation within _____ (A) 45 days of incident B) 30 days of incident (C) 60 days of Incident D) 90 days of incident	C
301	Who will obtain information about untoward incident in Form-2 _____ A) GRP B) Station Superintendent C) RPF D) Guard	C
302	Who is final authority to accept the Investigation Report in Untoward incidents? A) Sr.DSC B) DRM C) Sr.DOM D) GM	B
303	Section 65 of the Railway Act deals _____ A) Railway Printing papers B) Railway receipt C) Railway consignment D) Railway Personnel Servant	B
304	Drunkenness or nuisance upon a railway will be dealt as per section _____ of Railway Act 1989. A) 148 B) 149 C) 145 D) 144	C
305	Damage to or destruction of certain Railway properties will be dealt as per section _____ of the Railway Act, 1989. A) 151 B) 154 C) 155 D) 156	A
306	Railway servant in a state of intoxication on duty is punishable under _____ section of Railway Act, 1989? A) 177 B) 175 C) 174 D) 172	D
307	What is the meaning of passenger in Indian Railways? (A) A person travelling in a bus (B) A person travelling with a valid pass or ticket (C) A person travelling roof or engine of a train (D) A person travelling in the goods train	B
308	To which Forum Appeals from the order of the Railway Claims Tribunal lies? A) High Court B) District Judge C) Judicial Magistrate First class D) Railway Board	A
309	An application in RCT for compensation for loss of goods/animals entrusted to Railway administration for carriage by railway is to be filed within _____ A) 1 year from the date on which the goods or animals was entrusted B) 3 years from the date of an FIR has been lodged in the matter in a police station C) 3 years from the date on which the goods or animals were entrusted to the Railway administration for carriage by Railway D) 1 year an FIR has been lodged in the matter in a police station	C

310	Which of the following is not an untoward incident within the meaning of Section 123 of the Railway's Act, 1989 _____ A) Commission of dacoity in a train carrying passenger B) A shoot out on a Railway platform C) Accidental falling of any passenger from a train carrying passengers D) Accidental death by being hit by a train while attempting to cross railway tracks.	D
311	An Appeal against an order of Railway Claims Tribunal shall be preferred within _____ days from the date of the order. A) 30 B) 60 C) 90 D) 120	C
312	The Chairman of the Railway Claims Tribunal holds his office until he attains _____ years of age. A) 58 B) 60 C) 70 D) 65	C
313	In which case no compensation shall be payable by the Railway administration as per Section 124-A of the Railways Act, 1989. A) If the passenger suffers injury while attempting to commit suicide B) If the passenger suffers injury by any act committed in a state of intoxication C) If the passenger suffers injury by his own criminal act D) All the above	D
314	Amount of compensation w.e.f. 01.01.2017 payable U/s 124-A of the Railway, in case of a death of a passenger in an untoward incident is _____ A) Rs.8,00,000 B) Rs.4,00,000 C) Rs.10,00,000 D) Rs.5,00,000	A
315	An Act to consolidate and amend the law relating to Railways called the Railways Act was enacted in the year _____ A) 1987 B) 1989 C) 1990 D) 1988	B
316	The liability of Railway Administration for Death and Injury to passengers due to accident is defined in Chapter _____ of Railway Act A) Chapter XI B) Chapter VIII C) Chapter X D) Chapter XIII	D
317	What is the limitation for filing claim case in RCT for untoward incident. A) Six months B) Three years C) One year D) 2 years	C
318	The maximum amount of compensation payable under Part-III of Schedule of Railway Accidents and Untoward Incidents (Compensation) Rules 1990 is Rs. _____ A) 8 lakhs B) 7.2 lakhs C) 6.4 lakhs D) 5.6 lakh	B
319	Ex gratia payable for death Under section 124 of Railway Act is (A) Rs. 1, 25,000/- (B) Rs. 2, 50,000/- (C) Rs. 8, 00,000 (D) Rs. 5,00,000/-	D
320	Ex gratia payable for grievous injury Under section 124 of Railway Act is (A) Rs. 1,25,000/- (B) Rs. 2, 50,000/- (C) Rs. 8, 00,000/- (D) Rs. 5,00,000/-	B
321	Ex gratia payable for simple injury Under section 124 of Railway Act is (A) Rs.1,25,000/- (B) Rs.2,50,000/- (C) Rs.8,00,000 (D) Rs. 50,000/-	D
322	_____ Section of Railways Act deals with Train/Rail Accident of Railways Act is A) 124 B) 24 A C) 123 D) 125	A
323	Section 124-A of Railways Act deals with _____ A) Untoward Incidents B) Train Accidents C) Passenger found travelling without ticket D) Accidents at Manned and Unmanned level crossing	A
324	Who represents the cases on behalf of Railway Administration in RCT's (A) Empaneled Railway Advocates (B) Presenting officer (C) Authorized Railway Officials (D) All of the above	D
325	Who is the site incharge at an Accident location (A) General Manager (B) Senior most Officer at the site (C) Station Master (D) CCO	B
326	The Railway Act 1989 provides in detail the legislative provisions regarding (A) Railway Zones (B) Construction and maintenance of works (C) Passenger and employee services (D) All of these	D
327	The Station receipts can be used in the payment for shrouds to cover dead bodies in Railway premises not exceeding _____ in each case. (A) Rs.3000/ (B) Rs.2000/ (C) Rs.5000/ (D) Rs.10000/	C
328	The Principal Bench of RCT is located at _____ A) New Delhi B) Chennai C) Mumbai D) Kolkata	A

329	The Plaintiff in RCT is referred to as _____ A) Applicant B) Respondent C) Railway Advocate D) Presenting Officer	A
330	The Defendant in RCT is referred to as _____ A) Applicant B) Railway Advocate C) Presenting Officer D) Respondent	D
331	The minimum amount of compensation payable for Injuries (Schedule) to passengers due to accident is Rs. _____ A) ₹2 lakhs B) ₹1 lakhs C) ₹64,000 D) ₹80,000	C
332	The limitation period for filing an appeal in High Court is _____ days. A) 30 B) 60 C) 90 D) 120	C
333	The limitation period for filing Review petition in RCT/High Court is _____ days. A) 30 B) 60 C) 90 D) 120	A
334	Notice of Claim for goods not received, not delivered or damaged is served on _____ (A) CPSR/CGSR/SM (B) SR. DCM (C) GM/CCM/CCO (D) A OR C	C
335	Which part of SOP deals with Commercial Matters? A) Part A B) Part B C) Part C D) Part E	D
336	The "WEB enabled of Claims refunds & RCT" are programmed by _____ A) CRIS B) Rail Tel C) TCS D) RITES	A
337	As per the revised monetary Power, to settle claim compensation of untoward incidents, Dy.CCM / Claims is empowered to settle claims upto _____ A) 2 lakhs B) 4 lakhs C) 8 lakhs D) None of the above	A
338	Notice of Claim under Section 106 of Railways Act, 1989 is to be given within _____ Months from the date of entrustment of Goods. A) One month B) Six months C) Three months D) None of the above	B
339	How much claim can be paid if party has not declared the value of the consignment and not paid PCEV charges when booked under parcel Scale? A) Rs.50 per kg. B) Rs.100 per kg. C) Rs.150 per kg. D) Total amount claimed by party	A
340	How much claim can be paid if party has not declared the value of the consignment and not paid PCEV charges for personal baggage ? A) Rs.50 per kg. B) Rs.100 per kg. C) Rs.150 per kg. D) Total amount claimed by party	B
341	RCT shall fix a date for reporting compliance of order, preferably within _____ days of the award itself. (A) 60 days (B) 75 days (C) 90 days (D) 120 days	C
342	The Station Superintendent, Guard, conductor and train examiner shall immediately report the untoward incident within 24 hrs of the occurrence to the DSC in _____ (A) Form I (B) Form 2 (C) Form 3 (D) Form 16	A
343	The investigation officer of the Force shall obtain information about the untoward incident in _____ (A) Form I (B) Form 2 (C) Form 3 (D) Form 16	B
344	The Detailed Accident Report (DAR) of untoward incident is prepared by ____ (A) RPF (B) GRP (C) Safety Counselor (D) Commercial	B
345	_____ is competent to pass a speaking order, whether the claim for compensation in untoward incidents whether to be contested are to be admitted. [A] GM (B) CCM/Claims (C) DRM (D) CCM/PS	B
346	A full bench of Railway Claims Tribunal consists of _____ members (A) 1 (B) 2 (C) 3 (D) 4	B
347	The report about the recovery of any belongings of the person affected by the untoward incident is called _____. (A) Inquest report (B) Final report (C) Jama Talashi (D) DAR	C
348	_____ of the Division shall pass an order, accepting the Investigation Report of the Division in Untoward Incidents. (A) Sr.DSC (B) Sr.DCM (C) Sr.DOM (D) DRM	D

349	The registration fee for leasing of VP is _____ in CPLP A) 20,000 B) 50,000 C) 1, 00,000 D) 2, 00,000.	C
350	The registration fee for leasing of SLR under Category B is Rs. ____ in CPLP A) 20,000 B) 50,000 C) 1, 00,000 D) 2, 00,000	B
351	The earnest money for leasing of SLR is Rs. ____ A) 20,000 B) 4, 00,000 C) 1, 00,000 D) 2,00,000	C
352	The earnest money for leasing of VP is Rs. ____ A) 20,000 B) 4, 00,000 C) 1,00,000 D)2,00,000	B
353	Scale L is more by _____% than Scale R. A) 20 B) 30 C) 40 D) 50	A
354	Scale R is more by _____% than Scale P. A) 50 B) 60 C) 70 D) 80	A
355	Advance Booking of Parcel space is permitted upto _____ days A) 60 B) 70 C) 80 D) 90	D
356	Advance Booking of Parcels space should be specific for _____ A) a day B) a date C) date and train D) a trains	C
357	Advance freight will be collected as _____% of total freight on booking of parcel space A) 50 B) 60 C) 70 D)80	A
358	If advance Booking of Parcels space freight collected has to be refunded in case Railway is unable to provide SLR/VP due to operational reason, then _____% of advance freight to be refunded. A) 50 B)100 C) 25 D)75	B
359	Parcel Space can be leased out for a Long-term of _____ Years. A) 1 B) 2 C) 3 D) 5	D
360	Parcel Space can be leased out on temporary lease for a period of _____ days. A) 30/60/90 B)60 C)90 D)31	A
361	Parcel Space can be leased out on Day to Day lease for a period of _____ days. A) 30 B)20 C)10 D)8	C
362	Accepting Authority of Parcel cargo express Train under e- tender, contract value of above Rs.2.5 Crs and upto Rs.5 Crs is ____ A)Sr.DCM B)ADRM C)DRM D)PCCM	A
363	Lump sum payment of leased parcel freight shall be Paid _____ days in Advance A) 02 days B) 03 days C) 01 day D) Same day	C
364	For detaining the trains for loading and unloading purpose at originating and destination station by Parcel lease holder, a penalty of Rs. _____ will be collected for each such occasion. A) 5,000 B) 20,000 C) 25,000 D) 50,000	A
365	Permissible Carrying Capacity of each luggage compartment of LHB- SLR is ____ A) 3.9 Tonnes B) 4 Tones C) 4.5 Tones D) 4.9 Tones.	A
366	Permissible Carrying Capacity of LVPH is _____ A) 18 Tonnes B) 23 Tones C) 24 Tones D) 25 Tones.	C
367	The Railway distances are computerized through _____ Application [A] TMS [B] RBS [C] PMS [D] RMS	B
368	For Air-Conditioned coaches attached by JPP–RCS Parcel trains, the charging shall be done at _____ (A) JPScale+10% (B) JPScale+30% (C) JPScale+20% (D) JPScale+50%	D
369	What is the full form of “VAP” in JPP–RCS _____ (A) Virtual Aggregators Platform (B) Virtual Aggregation Platform (C) Virtual Application Platform (D) Variable Aggregation Platform	B
370	The scheduled services of JPP–RCS Parcel trains will be available in VAP upto _____ days in advance. (A)120 (B) 60 (C)180 (D) 90	C
371	Certain Commodities such as _____ were included in the I.R.C.A. Red Tariff No.20 (Railway Red Tariff Rules, 2000) (A) Sanitizing products (B) Lithium-ion batteries	D

	(C) Battery-powered Vehicles (D) All the above	
372	Empanelment fees to be paid by Freight forwarders /Transporters desirous of getting empanelled as "Aggregator" under JPP-RCS is ____ (A) Rs.1 Lakh + GST(as applicable) (B) Rs.2 Lakhs + GST(as applicable) (C) Rs.1.5 Lakhs + GST(as applicable) (D) Rs.3 Lakhs + GST(as applicable)	B
373	What is the full form of JPP-RCS ____ (A) Joint Progressive Product –Revised Cargo Services (B) Joint Parcel Product–Rapid Cargo Services (C) Joint Parcel Process-Rapid Cargo Service (D) None of the above	B
374	Parcel Scales are classified into ____ number of Scales. (A) 5 (B) 3 (C)4 (D) 2	B
375	Rate for Charge for booking of all animals and birds in Parcels and Brake Vans is ____ (A) Scale-L (B) Scale-R (C) Scale-P (D) Scale L+25%	D
376	In case of false declaration of any commodity, the contractor and owner of the goods shall be punishable under ____ Section of the Railways Act 1989. (A) 167 (B) 165 (C) 164 (D) 163	D
377	In case Prohibited Commodities/Items are found to be loaded in Leased SLR/VP, fine of Rs.____ rupees shall be imposed on the contractor, and the contract will be cancelled. In addition, he shall be liable for legal action as per the provisions of Railway Act 1989. (A) 50,000 (B) 40,000 (C) 30,000 (D) 10,000	A
378	Guidelines on Weighment of Parcel Traffic loaded in indented and leased PCETs, weighment tolerance upto ____ tones on Permissible Carrying Capacity of Parcel Van may be permitted. (A) 0.5 (B) 1 (C) 1.5 (D)2	B
379	In case of leasing of SLR/VP, Surprise checks should be conducted by Vigilance Officers in JA grade and above or by Commercial Officers in SA Grade and above, in addition to ____ and ____. (A) Sr.DCM & GM (B) DRM & GM (C) ADRM & AGM (D) Sr.DCM & AGM	B
380	The tolerance limit over Permissible Carrying Capacity for SLRs is ____ (A) 2% (B) 3% (C) 5% (D) 6%	C
381	When loading of a PCET is not possible on scheduled day, ____ can reschedule the train for any other day. (A) PCCM (B) CCM(FS) (C) Sr.DCM (D) DRM	B
382	Successful bidder of PCET can submit Security Deposit in the form of ____ (A) FDR (B) Demand Draft (C) Bank Guarantee (D) Any of the above	D
383	Maximum of ____appeals can be made against decision of lower authority for waiver of Demurrage Charges. [A] 2 [B] 3 [C] 4 [D] 5	A
384	Freight charges on traffic booked from and to a PFT will be charged on the basis of ____ [A] Siding charges [B]Through Distance Basis/siding charges [C] Lump sum Rates [D] Station to Station Rates	B
385	Under LWIS scheme spare wagons of ____% should be procured for each rake [A] 2 [B] 4 [C] 6 [D] 8	B
386	Under LWIS scheme concession in freight is given to a maximum period of ____years [A] 10 [B] 15 [C] 20 [D] 25	C
387	Whenever the private siding is notified, after commissioning, ____of the Zone will take over as nodal officer. [A] Sr.DCM [B] CTPM [C] PCOM [D] CCM/FM	D
388	Advance stacking period beyond 10 days, Permission can be granted by ____ on recommendation of PCCM & PCOM. [A] AGM [B] GM [C] MT [D] AMC	B
389	The repayment of expenditure incurred by the siding owner on behalf of railways will be arranged by allowing freight discount of ____% on outward traffic.	A

	[A] 10 [B] 20 [C] 5 [D] 2	
390	First application for waiver of Demurrage / Wharfage should be submitted by the party to SM within _____ days from the date of accrual [A] 15 [B] 20 [C] 10 [D] 5	C
391	A supplementary charge of _____% will be levied on BFR for Multi point rates for the period October to June. [A] 30 [B] 20 [C] 10 [D] 2	B
392	The cost of setting up FOIS terminal at PFT will be borne by _____. [A] Commercial [B] Operating [C] Stores [D] TMC	D
393	At Railway board _____ will be Coordinating officer for siding matters during construction stage. [A] EDFM [B] EDCE [C] MT [D] Advisor/TC	B
394	_____ is Nodal officer at Zonal level for all siding matters during the construction stage. [A] CCM/FM [B] CTPM [C] CGE [D] CPTM	B
395	Powers of AGM for waiver of demurrage and wharfage is Rs. _____ per wagon [A] Rs. 1,00,000 [B] Rs. 50,000 [C] Rs. 25,000 [D] unlimited	D
396	The powers of PCCM for waiver of Wharfage charges per consignment is Rs. ____ [A] 50000 [B] 60000 [C] 100000 [D] 200000	C
397	Prior finance concurrence will be required for waiver of Demurrage/Wharfage Charges above Rs. _____ per wagon per consignment respectively. [A] 25000 [B] 30000 [C] 40000 [D] 50000	A
398	The concerned SM/Goods Supervisor will forward the application of waiver of Demurrage/Wharfage Charges to the divisional officer along with remarks within _____ days of the receipt of the application. [A] 2 [B] 3 [C] 4 [D] 5	B
399	An appeal against the order of lower authority for waiver of Demurrage/Wharfage Charges should be preferred within _____ days from the date when the decision of the lower authority is communicated. [A] 10 [B] 15 [C] 20 [D] 30	D
400	Claim for compensation can be made under section _____ of Railway Act 1989 [A] 105 [B] 106 [C] 100 [D] 101	B
401	Monetary powers for settlement of claims for PCCM/CCO is Rs. _____ [A] Rs. 8,00,000 [B] unlimited [C] Rs. 4,00,000 [D] Rs. 2,00,000	A
402	Any notice for claim should be served to GM or any other authorized Railway servant under section _____ of Railway Act 1989. [A] 191 [B] 192 [C] 106 [D] 194	B
403	Making a false claim for compensation by the party is punishable under section _____ of Railway Act 1989. [A] 149 [B] 150 [C] 178 [D] 194	A
404	Making false report by a Railway servant is punishable under section _____ of Railway Act 1989 [A] 149 [B] 150 [C] 178 [D] 194	C
405	Railway is responsible for the Goods taken over from the inter change point of sidings as per Section _____ of Railway Act 1989: [A] 94 [B] 95 [C] 96 [D] 97	A
406	_____ will be the nodal officer at Zonal Level after commencement of operations of AFTO [A] PCCM [B] PCOM [C] CCM/FM [D] GM	C
407	A fixed freight discount of _____% is given to the party who bears cost of common user facilities in Railway area for siding. [A] 5 [B] 10 [C] 15 [D] 20	B
408	Authorized officer for verifying E-RD documents and approving the e-RD registration is _____ [A] GM [B] AGM [C] PCCM [D] Sr. DCM	D
409	Cargo loaded in an individual wagon loaded with 2 commodities will be charged at the rate of the _____ of the 2 commodities loaded in each wagon. [A] Train Load [B] Wagon Load [C] lower class [D] higher class	D

410	Railway can terminate the agreement with AFTO by giving advance notice of ____ if rules for safety are not followed [A] 1 month [B] 45 days [C] 3 months [D] 15 days	A
411	Lead restriction for Traditional Empty Flow direction Scheme is _____ [A] 100 km [B] 200 km [C] 500 km [D] 700 km	A
412	A concession of _____% will be given on the traffic booked to & from North Eastern States. [A] 4 [B] 6 [C] 8 [D] 10	B
413	All proposals for Merry Go Round (MGR) scheme should be approved by _____ [A] PCCM [B] PCOM [C] AGM [D] GM	D
414	Under MGR scheme, free time for loading of BOBRN rake is _____ hrs. [A] 3 [B] 2 [C] 5 [D] 6	A
415	Under MGR scheme, free time for unloading of BOBRN rake is _____ hrs. [A] 3 [B] 2 [C] 5 [D] 6	B
416	Under MGR scheme, free time for loading of BOXN rake is _____ hrs. [A] 3 [B] 2 [C] 5 [D] 6	A
417	Under MGR scheme, free time for unloading of BOXN rake is _____ hrs [A] 3 [B] 4 [C] 5 [D] 6	C
418	Under MGR system, if the Railways fails to provide stock/crew on demand beyond _____ hrs, the period shall be treated as dies-non. [A] 12 [B] 24 [C] 36 [D] 48	D
419	Railway administration is empowered to quote station to station rates as per section _____ of Railway Act 1989. [A] 32 [B] 35 [C] 55 [D] 64	A
420	For Rebooking of parcels the party has to submit _____ [A] Original PWB [B] Fresh forwarding note [C] A request in writing [D] All these	D
421	Security deposit to be paid for GCT after approval of DPR is Rs. _____ [A] 10 Lakhs [B] 25 Lakhs [C] 50 Lakhs [D] 1 Crore	A
422	After approval of Detailed Project Report, the applicant shall commence the GCT construction within _____ months. [A] 1 [B] 2 [C] 3 [D] 6	D
423	After approval of Detailed Project Report, the applicant shall complete the GCT construction within _____ months. [A] 6 [B] 9 [C] 18 [D] 24	D
424	Period of agreement for operation of PFT is _____ years [A] 15 [B] 20 [C] 25 [D] 30	D
425	In case of dispute in interpretation of the PFT policy, the decision of _____ will be final [A] Ministry of Railways [B] GM [C] PCCM [D] PCOM	A
426	Agreement for PFT may be terminated by Railway administration by giving written notice _____ days in advance [A] 90 [B] 120 [C] 150 [D] 180	D
427	The concession agreement for SFTO is valid for _____ years [A] 15 [B] 20 [C] 25 [D] 30	B
428	Application for SFTO scheme should be submitted to _____ [A] PCCM [B] PCOM [C] PED /ED FM [D] GM	C
429	Freight rebate of _____% is given for loading of each SPW rake by SFTO for 20 years [A] 10 [B] 12 [C] 15 [D] 20	B
430	Agreement for SFTO will be signed by _____ and authorized signatory of the SFTO [A] PCCM [B] PCOM [C] CCM /FM [D] GM	C
431	Overall nodal officer for implementation of SFTO policy is _____ [A] PCCM [B] PCOM [C] PED/ED FM [D] GM	C
432	_____ is the nodal officer for granting NOC for the routes applied by SFTO [A] PCCM [B] PCOM [C] CFTM [D] GM	C

433	_____ is the nodal officer for operation of SFTO agreement [A] PCCM [B] PCOM [C] CCM /FM [D] GM	C
434	Shunting charges are calculated for every _____ days period [A] 5 [B] 10 [C] 15 [D] 20	B
435	WLS stands for in relation to freight (A) Wagon Leasing Scheme (B) Wagon Liberalization scheme (C) Wagon Layout scheme (D) Wagon Liaison scheme.	A
436	PCO stands for _____ (A) Private Container Operator (B) Private Contract Operator (C) Private Catering Operator (D) Permanent Container Operator	A
437	In MGR system _____ types of stock are deployed. (A) BOXN & BOBRN (B) BOBRN & BCN (C) BOBRN & BOST (D) BOBRN & BRN	A
438	All _____ goods sheds will be treated as CRTs, unless and otherwise notified to the contrary by the Zonal Railway. [A] GP-I [B] GP-II [C] GP-III [D] GP-II & GP-III	C
439	In MGR, the permanent way (Rail Track) to be provided by (A) Railways (B) Customer (C) Shared by both (D) None	B
440	Persons are entitled to receive compensation in case of claims under section _____ of Railway Act 1989 [A] 106 [B] 107 [C] 108 [D] 109	C
441	The first digit of FOIS RR as "3" denotes _____ traffic [A] Govt. Coal [B] Military Traffic [C] Public Coal [D] General goods	B
442	In Hub and spoke system of charging at a Container Rail terminal, RR is generated [A] Up to Destination [B] Each leg movement [C] Up to Spoke [D] All legs at a time	B
443	Multiple RRs can be issued for CTO in case of _____ [A] Single Container Train [B] Double Stack Container Train [C] Dwarf Container Train [D] All the above	A
444	The cost of installation of Weighbridges at siding will be borne by _____ [A] Zonal Railways [B] Meteorology Department [C] Private Parties [D] Free of Cost	C
445	The cost of installation of Weighbridges at GCT will be borne by _____ [A] Zonal Railways [B] Meteorology Department [C] GCTO [D] Free of Cost	C
446	Free allowance of luggage for II Class Season ticket is _____ [A] 15 kgs. [B] 10 kgs. [C] 5 kgs. [D] 35 kgs.	B
447	Parcel way bill is prepared in _____ [A] 3 foils [B] 4 foils [C] 5 foils [D] 2 foils	B
448	Private marking consists of _____ [A] Consignors name & address [B] Consignees name & address [C] Trademarks, if any. [D] All these	D
449	Railway marking consists of _____ [A] From & to stations [B] PWB No. [C] No. of packages [D] All these	D
450	The highest scale for charging parcels is _____ [A] P [B] R [C] S [D] L	B
451	For Rebooking of parcels the party has to submit _____ [A] Original PWB [B] Fresh forwarding note [C] A request in writing [D] All these	D
452	Forwarding note should be _____ [A] Sent to destination [B] Sent to accounts office [C] Preserved at the forwarding station [D] Filed in the claims office	C
453	Wharfage on parcels are collected on _____ [A] Per package basis [B] Per quintal basis [C] Per 50 kgs or part [D] None of these	C
454	Rate of Wharfage on bicycle is _____ per hour. [A] Rs. 5/ [B] Rs. 10/ [C] Rs. 15/ [D] Rs. 20/	B
455	Rate of Wharfage on scooters or motor cycles is _____ per hour	B

	[A] Rs. 5/ [B] Rs. 10/ [C] Rs. 15/ [D] Rs. 20/	
456	Luggage should be presented for booking at least _____ before scheduled departure of the train. [A] 60 minutes [B] 30 minutes [C] 10 minutes [D] No time limit	B
457	Minimum distance for charging luggage is _____ [A] 10 km [B] 50 km [C] 100 km [D] 25 km	B
458	Minimum weight for charging luggage is _____ [A] 5 kgs [B] 10 kgs [C] 50 kg [D] None	B
459	Free allowance of luggage on AC I class ticket per passenger is _____ [A] 70 kg [B] 150 kg [C] 50 kg [D] 100 kg	A
460	Free allowance on I class privilege pass per passenger is _____ [A] 50 kg [B] 70 kg [C] 100 kg [D] 140 kg	B
461	In case of scooter of 150 CC, the chargeable weight is _____ [A] 100 kg [B] 200 kg [C] 250 kg [D] None of these	B
462	When scooter is booked as luggage, free allowance is _____ [A] Granted [B] not granted [C] 50 kg [D] None of these	B
463	Free allowance of luggage permitted to be carried in sleeper class is _____ [A] 70 kg [B] 80 kg [C] 40 kg [D] 100 kg	C
464	Luggage ticket (Manual) is prepared in _____ [A] 2 foils [B] 3 foils [C] 4 foils [D] 5 foils	B
465	Minimum luggage charge is _____ [A] Rs.50/ [B] Rs.30 / [C] Rs.20/ [D] Rs.10/	B
466	When Luggage is booked with passenger in the compartment, it will be charged at _____ [A] Scale R [B] Scale L [C] 1.5 times of Scale 'L' [D] Scale 'S'	C
467	Dog is permitted to be carried with owner in the following class _____ [A] 2 AC [B] I AC [C] 3 AC [D] SL	B
468	Luggage can be booked _____ hours in advance excluding the day of scheduled departure of the train on reserved tickets. [A] 12hr [B] 24hr [C] 48hrs [D] 72hr	B
469	SM is empowered to deliver consignment on Indemnity bond upto a max value of Rs. ____ [A] 10,000/ [B] 25,000/ [C] 50,000/ [D] 1,00,000/	D
470	Payment of PCEV charges is not compulsory for _____ [A] Gold [B] Scooter [C] Personal computer [D] Govt. Stamps	C
471	The date which is not treated as National holiday for calculation of wharfage is [A] 26th January [B] 15th August [C] 2nd October [D] 14th November	D
472	Permission of DCM is required for booking of a single package (Other than iced fish) weighing more than ____ kgs [A] 100 [B] 125 [C] 150 [D] 200	C
473	Luggage booked in Brake Van by 'S' Scale train is charged at Scale _____ [A] 'R' [B] 'P' [C] 'S' [D] 'L'	C
474	Specific packing conditions are of _____ types [A] 3 [B] 5 [C] 6 [D] 4	C
475	In Goods classification, "D" indicates _____ [A] Contraband goods [B] Intoxicating drugs [C] Dangerous goods [D] Diesel Oil	C
476	Pictorial labels are _____ [A] Educative [B] Caution [C] A & B [D] None	C
477	Wagon labels are _____ [A] Seal labels [B] Pocket labels [C] Paste on labels [D] All these	D
478	The objective of marking is _____ [A] To establish ownership [B] To avoid wrong delivery [C] To trace missing goods [D] All of the above	D
479	B.G. strips and grease compound should be used for wagons loaded with _____ [A] Cement [B] Sugar [C] Food grains [D] All	D
480	When railway officials book consignments to other railway officials in their official capacity, the freight charges are paid through _____	B

	[A] Forwarding Note [B] Credit. Note [C] Indemnity bond [D] A & C	
481	W.D.R.F for BG rake (excluding GST) is _____ [A] Rs 10,000/ [B] Rs 15,000/ [C] Rs 50,000/ [D] 1,00,000	D
482	W.D.R.F for BG wagon (excluding GST) is _____ [A] Rs 500/ [B] Rs 400/ [C] Rs 300/ [D] Rs 6,000/	D
483	Lumpsum deposit for WDRF in case of Government departments is Rs.____ [A] 5000/ [B] 10,000/ [C] 15,000/ [D] 5,00,000/	D
484	Change of commodity at Private Sidings is permitted by D.C.M. if the commodity [A] Is within the same priority [B] Is in high priority [C] Is in the lowest priority [D] not permitted	A
485	W.D.R.F. should be claimed within _____ from the date of registration [A] One year [B] Two years [C] Three years [D] Four years	C
486	If a demand is cancelled after physical supply of wagon, the W. D. R. F. is [A] Forfeited [B] Refunded [C] 25% of WDRF is refunded [D] 50% of WDRF is refunded	A
487	S.L.O with regard to goods loading is given by _____ [A] Sr DCM [B] Sr DOM [C] Sr DPO [D] CCM	B
488	Section governing Forwarding Note is _____ [A] 64 [B] 65 [C] 107 [D] 66	A
489	As per section _____ of Railway Act, 1989, correct description of goods should be given in the F. Note for calculation of freight charges. [A] 65 [B] 66 [C] 70 [D] 71	B
490	Forwarding note should be preserved for a minimum period of _____ [A] Three years [B] Four years [C] Five years [D] Two years	C
491	General forwarding note is valid for _____ [A] 5 months [B] 3 months [C] 6 month [D] 12 months	C
492	Forwarding Note is _____ [A] A legal document [B] An application [C] An agreement between Railways and consignor [D] All of these	D
493	Restrictions are imposed by _____ [A] State Government [B] Central Government [C] Both (a) & (b) [D] Railways	D
494	For booking against a restriction, the permission of _____ is required [A] PCOM [B] PCSO [C] PCCM [D] G.M.	A
495	The class rate for charging Live Stock in Train Load is _____ [A] LR 3 [B] LR 1 [C] 120 [D] 130A	A
496	Pre-payment of freight is compulsory for booking of _____ [A] Livestock [B] Offensive goods [C] Explosives [D] All these	D
497	PCEV is paid at _____ [A] Forwarding Station [B] Destination [C] Intermediate Station [D] DCMs Office	A
498	PCEV is collected when the freight is charged at _____ [A] Owner's risk rate [B] Railway risk rate. [C] Both (a) & (b) [D] None.	B
499	For over loading of wagons _____ charges will be collected [A] Infringement [B] Punitive [C] PCEV [D] Siding.	B
500	Duplicate Railway Receipt _____ [A] Can be issued [B] Shall not be issued [C] Issued on permission from DCM [D] Issued on permission from CCM	B
501	DDM should be issued within _____ hours from the time of opening of the wagon [A] 3 [B] 4 [C] 5 [D] 6	D
502	Break journey is allowed for animals after traveling a distance of _____ [A] 160 Km [B] 320 km [C] 500 km [D] 1000 kms	B
503	Explosives and other dangerous goods should be brought to railway premises only after giving a notice of _____ hours. [A] 12 [B] 24 [C] 36 [D] 48	D
504	Unauthorized bringing dangerous goods on a Railway is punishable as per section _____ [A] 55 [B] 164 [C] 83 [D] 84	B

505	The Railway Administration shall deliver consignment on submission of Railway Receipt as per section _____ of Railway Act 1989. [A] 76 [B] 77 [C] 78 [D] 79	A
506	_____ Consignment is not delivered on general indemnity bond. [A] Self [B] Perishable [C] To pay [D] Paid	A
507	General Indemnity note is valid for _____ [A] 1 year [B] 2 years [C] 3 years [D] 4 years	C
508	Weekly Inventory of goods should be taken on _____ [A] Monday [B] Sunday [C] Friday [D] Any day of the week	B
509	Time limit for claiming refund on perishable deposit is _____ from the date of delivery [A] 3 months [B] 4 months [C] 6 months [D] 7 months	C
510	When railway receipt is not surrendered, a consignment may be delivered on execution of _____ [A] Credit note [B] Indemnity Bond [C] Forwarding note [D] RMC Note	B
511	Each package of Explosive & Dangerous goods should not exceed _____ kgs. [A] 35 [B] 50 [C] 100 [D] 150	B
512	Sale notices are served under section _____ of Railway Act [A] 83, 84 [B] 64, 66 [C] 89, 90 [D] 54, 55	A
513	Mis-declaration of Goods is done with the purpose _____ [A] To avoid bans [B] To obtain lower class rate [C] To get bogus claims [D] All these	D
514	In case of diversion, outstanding at original destination is cleared on the strength of _____ [A] Credit letter issued by PFA [B] Certified over Charge sheet [C] Charge sheet over Certification [D] Certified over Charges	B
515	Arms and ammunitions are known as _____ [A] Contraband goods [B] Intoxicating drugs [C] Dangerous goods [D] None	A
516	Heroin and opium are known as _____ [A] Contraband goods [B] Intoxicating drugs [C] Dangerous goods [D] None	B
517	Wharfage charges are not collected on _____ National holidays days [A] Independence day [B] Republic day [C] Gandhi Jayanti [D] All	D
518	Maximum _____ commodities can be clubbed in a wagon. [A] 2 [B] 12 [C] 4 [D] 5	A
519	Error Sheets are prepared in _____ copies by accounts office. [A] 2 [B] 3 [C] 4 [D] 5	C
520	An indent for a standard rake of BOXN should be for _____ wagons [A] 59 [B] 60 [C] 61 [D] 58	A
521	A maximum of _____ RRs can be issued per wagon. [A] 8 [B] 10 [C] 12 [D] 14	C
522	Rupees _____ extra is collected for each additional Railway Receipt. [A] 100 [B] 300 [C] No charges [D] No additional RR issued	B
523	Refund of WDRF is given if wagons are not supplied within _____ days of indent subject to non-availing the facility of stacking. [A] 10 [B] 5 [C] 7 [D] 30	A
524	In case of delivery on General Indemnity Note, consignor must surrender original RR/Stamped Indemnity bond within _____ days of delivery [A] 7 [B] 10 [C] 20 [D] 30	B
525	Maximum number of explosive wagons which can be carried in a good train are _____ [A] 10 [B] 20 [C] 15 [D] 5	A
526	Free time for loading/unloading of standard BCN/BCNA rake other than EOL sidings is _____ hours [A] 5 [B] 7 [C] 9 [D] 10	C
527	Under Normal Circumstances RR should be issued within _____ hours after completion of loading. [A] 6 [B] 12 [C] 24 [D] 36	C

528	Free time for removal of Livestock (Booked under goods) from Railway premises is ____ hours after expiry of Free time for loading/Unloading. [A] 3 [B] 5 [C] 12 [D] 24	A
529	____ Section of Railway Act deals with the general responsibility of Railways. [A] 93 [B] 94 [C] 95 [D] 96	A
530	Consignments loaded in Non-standard bags or in loose condition should be weighed upto ____%. [A] 10 [B] 25 [C] 50 [D] 100	D
531	The Card which is NOT a Category for exemption from payment of WDRF ____ [A] Platinum [B] Gold [C] Silver [D] Bronze	D
532	Forwarding Note is Serially Numbered beginning from the month of ____ [A] April, October [B] January, July [C] January [D] July	A
533	Seal Cards are preserved for a Period of ____ [A] 3 months [B] 6 months [C] 9 months [D] 1 year	B
534	DDM is issued incase packages are found ____ [A] Shortage [B] Excess [C] Exchanged [D] All of these	D
535	SM is empowered to dispose-off unconnected/unclaimed/ undelivered consignments upto a value of Rs. ____ [A] 1,000/- [B] 2,000/- [C] 3,000/- [D] 5,000/-	D
536	Higher Wharfage Charges can be levied by ____ [A] PCCM [B] DRM [C] Sr.DCM [D] Both A&B	D
537	Military traffic when sponsored by MILRAIL is given ____ Priority. [A] A [B] B [C] C [D] D	A
538	Minimum distance for charging of goods traffic ____ [A] 50 km [B] 100 km [C] 125 km [D] 200 km	B
539	Freight Charges are rounded off to ____ [A] Next higher 5 Rupees [B] Nearest Rupee [C] Next higher [D] No Rounding off Rupee	C
540	Delivery of Consignments on UnStamped Indemnity Note is granted for ____ [A] Empties returned [B] Govt. Consignment [C] Perishables [D] All these	D
541	For levy of Wharfage, Stations are Classified as Group-I where ____ average number of Rakes are dealt per month. [A] More than 12 [B] More than 10 & less than 12 [C] More than 7 & less than 12 [D] Less than 7	A
542	Time limit for settlement of Claims for Non-Delivery of wagons is ____ months. [A] 3 [B] 4 [C] 5 [D] 6	D
543	Railway is not responsible for loss or injury to any animal due to fright (fear), restiveness or overloading of animals as per Section ____ of Railways Act. [A] 100 [B] 101 [C] 102 [D] 103	B
544	Copy of DDM is sent to ____ [A] CCO [B] SI/RPF [C] Sr.DCM [D] All of these	D
545	Diversion fee of Rs ____ is levied per Wagon. [A] 100 [B] 200 [C] 300 [D] 500	C
546	Joint Survey Report is prepared in ____ foils. [A] 2 [B] 3 [C] 4 [D] 5	B
547	____ charges are collected for distance between siding and serving station for wagon loads incase of sidings. [A] Siding [B] Shunting [C] Demurrage [D] Infringement	A
548	N.T.R in relation to Goods freight charges stands for ____ [A] Net Tariff Rate [B] Normal Traffic Rate [C] Normal Tariff Rate [D] Net Traffic Rate	C
549	The unrealized earnings of a station at the end of the month are called ____ [A] Station Outstanding [B] Admitted Debits [C] Special Credits [D] Disputed Debits	A
550	T.R.C. stands for ____ [A] Traffic Rates Circular [B] Through Rate Circular [C] Trains Rates Circular [D] Terminal Rates Circular	B
551	____ is NOT a type of Siding. [A] Public [B] Private [C] Defence [D] Joint	D

552	Through Rate Circulars are issued by ____ [A] PCOM [B] CCO [C] PCCM [D] PFA	C
553	The Two Components of FOIS are ____ [A] RMS & TMS [B] RMS & PMS [C] TMS & PMS [D] TMS & CMS	A
554	Which is not a type of Forwarding Note ____ [A] F.Note for General Merchandise & Animals [B] F.Note for Containers [C] F. Note for Dangerous goods [D] General F.Note	B
555	When goods are diverted, the RR issued afresh is called ____ [A] Diversion RR [B] Supersessional RR [C] Said to Contain RR [D] Paid On Topay RR	B
556	P.D.C. in relation to delivery stands for ____ [A] Perishable Deposit Certificate [B] Part Development Charge [C] Partial Delivery Certificate [D] Partial Demand Cancellation	C
557	Food grains and Levy Sugar for PDS sponsored by FCI falls under __ priority of PTO. [A] A [B] B [C] C [D] D	B
558	ACM is empowered to grant Open/Assessment delivery on value of consignments upto Rs. ____ [A] 10,000 [B] 15,000 [C] 25,000 [D] No limit	D
559	A commodity which has not been included in any of the main commodity head/ sub-head given in the Goods Tariff will be charged at ____ composite Base freight rate in case of covered wagons. [A] Class-200 [B] Class-150 [C] Class-180 [D] Applicable to the type of wagon	B
560	If the freight shown on the RR is less than actually due, they are called ____ [A] Overcharges [B] Undercharges [C] Opening balance [D] Station Outstanding	B
561	FOIS generated RR contains __ digits. [A] 6 [B] 8 [C] 9 [D] 10	C
562	The First digit of FOIS RR indicates ____ [A] Type of Traffic [B] Payment Mode [C] Originating Railway [D] Destination Railway	A
563	If the Third digit of FOIS RR is 1, it indicates __ traffic [A] Foreign [B] Local [C] Cross [D] Inter dominion	B
564	If consignor has requested to detain wagons but failed to commence loading within 24 hours of expiry of Free Time then ____. [A] Indent cancelled and WDRF forfeited [B] Demurrage collected without giving Free Time [C] Demurrage collected duly giving Free Time [D] A & B	D
565	General Forwarding Note is not accepted for __ consignments. [A] Booked at OR [B] Booked at RR [C] Defectively Packed [D] B&C	D
566	Goods Tariff Part-I, Vol.II Contains ____ [A] General Rules [B] General Classification [C] Freight Tables [D] All of these	B
567	Incentive of 50% is given in calculation of __ charges for Loading/Unloading/ removal of the consignment from station premises between 22 hrs & 06 hrs. [A] Demurrage [B] Wharfage [C] A & B [D] Freight	C
568	Booking of consignments after reaching destination without taking delivery is called ____ [A] Re-booking [B] Diversion [C] Fresh booking [D] Transshipment	A
569	Wagons of standard bags of uniform size are exempted from mandatory weighment but at least % of such Rakes to be weighed in a month. [A] 5 [B] 10 [C] 15 [D] 20	A
570	Dangerous and hazardous goods which are not listed in goods tariff but are available in Red Tariff are charged at class ____ [A] 200 [B] 180 [C] 170 [D] 160	A
571	Freight Outstanding on consignments lost/destroyed in transit is cleared through ____ [A] COC from CCO [B] COC from CCM [C] Authority from Sr.DCM [D] Authority from DRM	A
572	Which is not a type of Indemnity Note ____ [A] General [B] Stamped [C] Unstamped [D] Self	D
573	If a consignment remains undelivered for __ days at destination, an entry should be made in the Liability Register. [A] 2 [B] 5 [C] 7 [D] 10	C

574	S.W.A in relation to freight stands for ____ [A] Siding weight accepted [B] Station weight accepted [C] Senders weight accepted [D] Standard weight accepted	C
575	P.T.O in respect of goods stands for ____ [A] Priority Traffic Order [B] Preferential Traffic Order [C] Priority Train Order [D] Preferential Train Order	B
576	Correct Charging of goods booking in FOIS is ensured by timely updation of rules at the backend in ____ [A] Database [B] RITES [C] CRIS [D] Console	C
577	Commercial Staff working in goods offices can keep Private Cash upto Rs.____ [A] 500 [B] 1500 [C] 2000 [D] 750	D
578	EIMWB stands for ____ [A] Electronic Invalid Weigh Bridge [B] Electronic In Motion Weigh Bridge [C] Electrical Intergraded Mechanized Weigh Bridge [D] Electronic Intergraded Mechanized Weigh Bridge	B
579	EIMWB of ____ tonnes Capacity to be installed. [A] 100 [B] 120 [C] 140 [D] 160	C
580	The full form of GCT ____ [A] Gati Shakti Terminal [B] Gati Shakti Cargo Terminal [C] Goods Cargo Tax [D] Gati Shakti Multi modal Cargo Terminal	D
581	Nodal officer for GCT is ____ [A] Sr.DOM [B] Sr.DCM [C] ADRM [D] DRM	D
582	GCT agreement period for constructing entirely/partially on Railway Land shall be for ____ years and can be renewed upto ____ years. [A] 5 & 5 [B] 10 & 25 [C] 5 & 35 [D] 10 & 50	C
583	MGR Means ____ [A] Minimum Goods Rate [B] Master Goods Records [C] Merry Go Round [D] Many Go Round	C
584	Merry Go Round (MGR) Committee comprises of PCOM, PCCM and ____ [A] GM [B] PFA [C] CME [D] CE	B
585	Full form of RO-RO ____ [A] Road On & Road Off [B] Roll On & Road Off [C] Roll On & Roll Off [D] Road On & Roll Off	C
586	Type of Wagons permitted in RO-RO Scheme are ____ [A] BOXN [B] BTPN [C] BRN [D] BCN	C
587	In e-Auction, ACO stands for ____ [A] Accounts Committee Officer [B] Accounts Chief Officer [C] Auction Conducting Officer [D] Accounts Conducting Officer	C
588	Under e-Auction, leasing of Parcel Space will be for ____ years. [A] 3 [B] 4 [C] 2 [D] 5	C
589	The Rate of Demurrage charge per wagon is Rs.____beyond 24 hrs and upto 48 hrs of excess detention beyond the free time allowed for loading/unloading. [A] Base Rate [B] Base Rate+10% [C] Base Rate+ 25% [D] Base Rate +50%	D
590	The Rate of Demurrage charge per wagon is Rs.____ beyond 6 hrs and upto 12 hrs of excess detention beyond the free time allowed for loading/unloading. [A] Base Rate [B] Base Rate+10% [C] Base Rate +25% [D] Base Rate+ 50%	B
591	The Rate of Demurrage charge per wagon is Rs.____beyond 48 hrs and upto 72 hrs of excess detention beyond the free time allowed for loading/unloading. [A] Base Rate [B] Base Rate +10% [C] Twice of Base Rate [D] Thrice of Base Rate	C
592	Railway Passengers (Manner of Investigation of untoward incidents) Rules 2020 have come into force from ____ (A) 1.4.2020 (B) 1.1.2020 (C) 3.6.2020 (D) 1.10.2020	B
593	The customer is required to pay premium indent charges on normal freight charges which shall be deposited in advance. (A) 5% (B) 15% (C) 10% (D) 12%	B
594	The standard rake size of BOST Wagons. (A) 45 (B) 44 (C) 48 (D) 46	D

595	The competent authority to delegate the power of implementing Round The Clock working at Railway Goods sheds. (A) DRM (B) PCCM (C) PCOM (D) GM	A
596	Rate of Stabling charges is Rs. ___ per wagon per day in case of all privately owned wagons. (A) 525 (B) 575 (C) 650 (D) 700	D
597	___ Congestion Surcharge is applicable for congested goods shed. (A) 5% (B) 7% (C) 10% (D) 12%	A
598	Admitted debits can be cleared by ____ A) Made good in Cash B) Recovery from Salary C) Write off D) All these	D
599	Items kept under Column B for Non/Short receipt of vouchers shall remain only for ___ months before getting converted in to Error Sheets. (A) 1 (B) 2 (C) 3 (D) 4	C
600	Balance sheet should be prepared by which date of the Month (A) 1st of every Month (B) 2nd of every Month (C) 3 rd of every Month (D) 4th of every Month	C
601	Special Credit Letters are issued for ____ A) Admitted Debit B) Non Admitted debits C) A & B D) All the above	B
602	At Divisional level, _____ is Nodal Officer at various stages (planning, pre & after construction stage) of GCT [A] DRM [B] Sr.DOM [C] Sr.DCM [D] Sr.DFM	A
603	At Divisional level, _____ is the Co-ordinating Officer after completion of project/issue of notification & after Commissioning of GCT. [A] DRM [B] Sr.DOM [C] Sr.DCM [D] Sr.DFM	C
604	Which of the following officer is not a member of divisional standing committee for approval process of GCT project? [A] Sr.DEN [B] Sr.DEE [C] Sr.DFM [D] Sr.DSTE	C
605	For GCT, the applicant shall deposit non-refundable application fee of Rs. ___ + GST [A] 5,000 [B] 10,000 [C] 15,000 [D] 20,000	D
606	GCTO shall deposit an amount of Rs. _____ lakh towards Security Deposit. [A] 5 [B] 10 [C] 15 [D] 20	D
607	The capital cost of new Block Hut/Station for GCT will be repaid if the terminal achieves the target of freight handling (inward as well as outward) ___ Million tonne per annum within two calendar years of commissioning [A] 0.5 [B] 1 [C] 1.5 [D] 2	B
608	The period of agreement for GCT constructed on Private land shall be ___ years [A] 10 [B] 15 [C] 20 [D] 35	D
609	In LSFTO scheme, for registration purpose party fulfilling the eligibility criteria shall apply to _____ along with the details to register as SFTO. [A] MOR [B] ED/NFR [C] ED/TT [D] PED/ED/FM	D
610	Under LSFTO scheme, the registration of applicant shall be approved by ____ [A] MOR [B] ED/NFR [C] ED/TT [D] ED/FM	A
611	LSFTO Agreement period shall be----- years. [A] 35 [B] 32 [C] 25 [D] 20	A
612	Under LSFTO scheme, the maximum percentage of rebate given for the additional tonnage in case of High Capacity Wagons is ____ [A] 10 [B] 12 [C] 15 [D] 20	A
613	An application for compensation payable under Sec 124 or 124 A of Railway Act '1989 may be filed before the Bench having territorial jurisdiction over (A) The place where the accident or untoward incident occur (B) Principal Bench, Railway Claims Tribunal, New Delhi (C) Where the Claimant normally resides (D) (A) or (C)	D
614	An applicant selected to work as a ATVM facilitator at NSG-1 & NSG-2 Stations under General Public category should pay a Security Deposit of A) Rs. 25,000/- B) Rs. 50,000/- C) Rs. 75,000/- D) Rs. 1 Lakh	B
615	An applicant selected to work as a ATVM facilitator at other than NSG-1 & NSG-2 Stations under General Public category should pay a Security Deposit of A) Rs. 15,000/- B) Rs. 50,000/- C) Rs. 5,000/- D) Rs. 25,000/-	D

616	e-TR to be prepared for station earnings on a _____ basis. A) Fortnightly B) Weekly C) Daily D) Monthly	C
617	Selection of Amrit Station is done based on suggestion of committee comprising of _____ with the approval of DRM. [A] Sr.DEN/Co, Sr.DCM and Sr.DFM [B] Sr.DEE, Sr.DCM and Sr.DFM [C] Sr.DEN/Co, Sr.DOM and Sr.DFM [D] Sr.DOM, Sr.DCM and Sr.DFM	A
618	Cancellation updates are shown to the onboard TTE in HHT in which color? A) Blue B) Yellow C) Red D) Green	C
619	If Onboard Captain's Hand Held Terminal (HHT) fails ____ - A) Journey is stopped B) Manual process starts C) HHT of another TTE to be used D) Send report to headquarters	C
620	Final report on HHT loss of Ticket checking staff must be submitted to DRM within ____: A) 15 days B) 1 month C) 7 days D) 45 days	B
621	In case of negligence for HHT loss by Ticket Checking staff, penalty of ____ is imposed: A) No action B) Warning C) Minor penalty D) Major penalty	D
622	Which activity is part of TTE Lobby Application? A) Ticket printing B) EDR entry C) ID verification D) RPF reporting	B
623	Modification of coach assignment in TTE Lobby is done through ____ A) Master Menu B) Admin Menu C) EDR Entry D) Manual ledger	B
624	Which connectivity methods in Hand Held Terminals are used by TTEs to download charts to HHT? A) Bluetooth only B) Infrared C) Wi-Fi or SIM D) LAN cable	C
625	If a TTE is away from duty for a long period, the HHT should be A) Sent to PRS B) Deposited with Lobby incharge C) Given to another TTE D) Taken home	B
626	Who prepares the report on HHT loss of Ticket Checking staff for DRM? A) Guard B) TTE himself C) Committee of ACM and AAO D) Lobby Incharge	C
627	Which of the following is NOT a communication TTE can make via HHT? A) No water/electricity B) Toilet cleaning required C) Delay in departure D) Patient needing healthcare	C
628	In GPWIS scheme, the application for procurement of wagons has to be submitted to [A]MOR [B]ED/NFR [C]ED/TT [D] ED/FM	D
629	In GPWIS Scheme, the Agreement will be signed by ____ [A]PCOM [B]CCM/FM [C]PCCM [D] ED/FM	B
630	In GPWIS Scheme, the Agreement has to be signed within ____ months of the approval of Railway Board [A] 6 months [B] 12 months [C] 18 months [D] 24 months	A
631	In GPWIS Scheme, ____ % of spare wagons has been procured by the Investor [A] 2% [B] 3% [C] 4% [D] 5%	C
632	In GPWIS Scheme, ____ % of rebate is given for the rakes. [A] 10% [B] 12% [C] 15% [D] 20%	A
633	In GPWIS Scheme, the rebate of 10% on loaded wagons will be granted ordinarily for a period of ____ years. [A] 20 years [B] 15 years [C] 35 years [D] 30 years	B
634	Under the Wagon Investment Scheme for Oil Sector, investment in ____ type of wagons was encouraged. [A] BRN [B] BOXN [C] BTPN [D] BCFC	C
635	Under the Wagon Investment Scheme for Oil Sector, the application has to be submitted to [A]PCOM [B]CCM/FM [C]PCCM [D] ED/FM	D
636	Under the Wagon Investment Scheme for Oil Sector, the period of agreement is ____ years. [A] 20 years [B] 15 years [C] 30 years [D] 35 years	B
637	Under the Wagon Investment Scheme for Oil Sector, the ____ % of lease charges are paid to the Investor. [A] 11% [B] 12% [C] 15% [D] 20%	A

MCQs on Establishmnet Matters (DAR, Conduct, Pass and HOER]

1. Running staff are classified as .
[A]Intensive [B]Excluded [C] Continuous [D] EI roster
2. Eligibility criteria of Grade pay for availing First class pass as per VII PC Rs
[A]Level VI & above [B]Level V & above [C] Level VII & above [D] None of these
3. Standard form to be used for issuing Major Penalty is
[A]SF11 [B]SF1 [C]SF5 [D] None of these
4. Standard form to be used for issuing Minor Penalty is
[A]SF11 [B]SF5 [C]SF1 [D] None of these
5. How many days of LAP in a calendar year, a permanent/ Temporary Railway servant shall be entitled to get?
[A] 30 days [B]15 days [C] 30 days [D] 45 days
6. How many days of LHAP in a calendar year, can be credited to an employee
[A] 25 days [B]10 days [C] 20 days [D] 12 days
7. Maximum days of leave on average pay that can be accumulated is
[A] 120 days [B]180 days [C] 190 days [D] 300 days
8. How many days of LHAP can be accumulated to an employee in his service life
[A] 300 days [B]450 days [C] 600 days [D] unlimited
9. Maximum encashment of leave on average pay is
[A] 20 days [B]30 days [C] 60 days [D] 180 days
10. Maximum period of leave on Average pay at a time that a railway servant may be granted
[A] 120 days [B]160 days [C] 180 days [D] 300 days
11. LAP shall be credited to a Railway servant at the rate of
[A] 2 ½ days per month [B]3 days per month
[C] 2 days per month [D] 1 ½ days per month
12. No of days permissible for Paternity leave is
[A]10days [B]15 days [C] 20 days [D] 30 days
13. Children's Education allowance is permissible for how many no of surviving children.
[A]3 [B]4 [C] 2 [D] 1
14. Maximum no of dependents allowed on a Privilege pass is
[A] 1 [B] 2 [C] 3 [D] 4
15. Maximum no of persons allowed on a Privilege pass when dependents are included is
[A]3 [B] 5 [C] 7 [D] no limit
16. Rostered hours maximum limit for intensive roster is
[A]12 hours [B]24 hours [C] 36 hours [D] 45 hours
17. Maximum amount of Retirement Gratuity payable
[A]Rs20 LAKHS [B]Rs10 LAKHS [C] Rs25LAKHS [D] Rs15LAKHS
18. Standard form to be used for order of suspension is

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[A]SF-1 [B]SF-2 [C] SF-5 [D] SF-11

19. Maternity leave permissible for a period of

[A]90 days[B]120 days [C] 135 days [D] 180 days

20. For miscarriage, including abortion, what period of Maternity leave may be granted

[A]6 weeks [B]45 days [C] 7 weeks [D] 43 days

21. From the date of confinement Paternity leave to be availed within.

[A]12 months [B]24 months [C] 6 months [D]48 months

22. As per Hours of Employment Rule employees are classified into ____ number of categories.

[A]Four[B]Three [C] Two [D] Six

23. The Minimum pension as per VII PC pension scheme _____

[A] Rs 3500 [B] Rs 8500 [C] Rs 9000 [D] Rs 10500.

24. MaximumComposite transfer grant as per VII PC is equivalent to _____

[A] 80% pay [B] 70% pay [C] 65% pay [D] 35% pay

25. What is the statutory limit of hours of employment of Intensive Category employee in a week?

[A]60 Hrs [B]45 Hours [C] 75 Hrs [D] 54 Hrs

26. Waiting Room Bearer comes under _____ Classification

[A]Intensive category [B] Essentially Intermittent[C] Continuous [D] Excluded

27. .Weekly Hours of duty including P&C of Continuous category of employees is----- Hrs.

[A]60 Hrs [B]45 Hours.[C] 72 Hrs [D] 54 Hrs.

28. In the case of Continuous category of employees more than _____ hrs of duty is Long on.

[A]6 Hrs [B]12/14 Hours.[C] 10 Hrs [D] 8 Hrs

29. _____ is the *Prescribed Authority to classify* the employment of Railway Servant[A]DRM [B]Head of the Railways(*PCPOdelegated from GM in the Rule 3 (1) Part II of RS{HoW & PoR} Rules*) [C] UPSC [D] Rly Board

30. Weekly rest for Essentially Intermittent workers is _____ hrs including a full night in bed.

[A]22 consecutive hrs [B]not less than 30 consecutive hrs. [C] 24 consecutive hrs [D]. Equal to 30 consecutive hrs

31. Within how many days Compensatory Off (*Rest*) can be sanctioned?

[A]30 days [B]60 days [C] 45 days [D] no limit

32. Rough Assessment *method of* Job Analysis is conducted for -----hours?

[A]6 Hrs [B]24 Hours.[C] 10 Hrs [D] 8 Hrs

33. Appeal against classification of employment can be made to _____ -

[A]General Manager [B]DRM [C] Regional Labour Commissioner [D] Branch Offi

34. The document which shows employee's daily hours of duty, weekly rest and break between spells of duty besides other necessary particulars is called

[A]Duty Chart [B]Roster [C] Attendance register.[D] Overtime Allowance Register

35. Which method of Job Analysis is adopted generally for correct classification of employment?
[A]Factual Job Analysis [B]Rough assessment [C]Assuance of certificate [D] None
36. At what rate OTA will be given if any employee works beyond Statutory Limits?
[A]At 2 times the pay. [B]At 3 times the pay.
C At 1½ times the pay. [D] At 5 times the pay.
37. The Railway servants (Discipline & Appeal] Rules came into force on _____.
[A]1968 [B]1972.C 1966 [D] 1978.
38. _____ form is used for placing a Railway employee under suspension-
[A]SF-5 [B]SF-11 [C] SF-1 [D]SF-2
39. Rule No.-----of The Railway servants (D & [A] Rules deals with Penalties.
[A]6 [B]7[C]5 [D] 1
40. Compulsory Retirement/Removal/ Dismissal is a -----under D&A Rules, 1968.
[A]Penalty [B]Not a penalty [C]Major penalty [D] Minor penalty
41. Rule No. 9 of The Railway servants (Discipline & Appeal] Rules deals with Procedure for imposing _____ penalty.
[A]Major [B]Minor [C].Suspension [D] Revoke of Suspension
42. _____ equal to leave on half salary, will be drawn in case the employee is under suspension.
[A]Dearness Allowance [B].Subsistence Allowance[C] Suspension Allowance [D]
Travelling allowance
43. As per rule 17 of DAR rules No appeal lies against any order of an _____ nature or of the nature of step in aid of the final disposal of a disciplinary proceedings.
[A]Minor Penalty [B].Major Penalty [C] Interlocutory [D]None
44. .The appeal against an order of the Disciplinary Authority can be preferred by the Appellant in his _____.
[A]Own name. [B]Disciplinary Authority. [C]Appellate Authority [D]GM
45. The appeal shall be preferred to any higher authority other than the _____.
[A]Disciplinary Authority. [B]DRM [C] Appellate Authority [D] GM
46. Rule 25 of the RS (D&[A] Rules deal with _____.
[A]Review. [B]Appeal [C] Revision. [D]Witness
47. Rule 25.A of the RS (D&[A] Rules deal with _____.
[A]Review. [B]Appeal [C]Explanation. [D]Witness
48. .The disciplinary proceedings should be -----on the death of the charged employee.
[A]Closed immediately [B]Continued [C]Temporarily closed [D] None
49. _____ form is used for nomination of Inquiry Officer.
[A]SF-5 [B]SF-7 [C] SF-1 [D]SF-2
50. If the charge is unauthorized absence, _____ can be one of the *relied upon document* (witnesses].
[A]Attendance Register [B]Medical Certificate
[C] Co- employee. [D]None
51. Appeal shall be entertained unless preferred within _____ days.
[A]100 [B]10 [C] 30 [D] 45

52. Post Retirement Complimentary Pass are admissible to Railway Servant retired after putting in ___ years of service.
[A]20 [B]12 C 15 D 16
53. What is Pass as per Railway Servants Pass Rules 1986.? [A] Pass is a Privilege. [B] To travel in Railway
[C] An authority given by Railway to a Railway employee or to a Person authorizing him to travel in a train gratuitously. [D] None of these.
54. Family means.
[A]Wife, Husband, Son/Step sons under the age of 21 years and wholly dependent. Bonafide student of any recognized University. Unmarried daughter of any age whether earning or not, dependent widow daughter. Railway Doctor's certified invalid son daughter of any age.
[B]Wife, Husband, son/Step son/Son-in-law/mother-in-law/daughter of any age.
[C]Husband, Wife/Widow mother/son/Step son of any age/Daughter of any age.
[D]Husband/Wife/Sons/Daughters of any age/Mother-in-law, if father is not alive.
55. How many sets of P.T.O. are issued to the Railway employees?
[A]6 sets both for Gazetted and Non-Gazetted every year from the date of appointment.
[B]4 sets both for Gazetted and Non-Gazetted every year from the date of appointment.
[C]3 sets both for Gazetted and Non-Gazetted every year from the date of appointment.
[D]6 sets for Gazetted and 4 sets for Non-Gazetted.
56. How many sets of School Pass issued to Railway employee?
[A] 6 sets or 3 half sets per year.[B] 4 sets or 6 half sets per year.
[C]3 sets or 6 half sets. per year.[D] 5 sets per year.
57. Of late validity for a Privilege Pass/PTO is ?
[A] 3 months [B] 4 months [C] 2 months [D] 5 months
58. Attendants of Pass Holder is:-
[A]Part time servant. [B]Servant [C]Full time paid servant. [D]Any person.
59. Irregularity for use of Passes may be condoned by
[A] CPO [B] GM [C] CME [D] COM
60. The colour of the First Class A Pass is _____ in colour.
[A]White [B]Pink [C] Green. [D] Yellow.
61. When dependents are included in a Pass/PTO number persons entitled to be include in Pass/ PTO shall be.
[A]All Family members + 2 dependents. [B]5 member's only
[C] 6 members only. [D] Any number of Family members + 3dependents
62. How many sets of PTOs is/ are a license Holder coolie is entitled in a calendar year?
[A]One (Ind/Sleeper) [B]Two(Ind/Sleeper) [C] Three(Ind/Sleeper) [D] Nil
63. Which rule of Railway Service (Conduct] Rules 1966 states that every railway servant shall at all times" Maintain absolute integrity, Maintain devotion to duty and Do nothing which is unbecoming of a railway servant
[A] Rule 3 (i) (ii) and (iii) [B]Rule 3-B [C] Rule 3-C [D] Rule 3-D
64. Prohibition of sexual harassment of working women defined in ____ of Railway servants(Conduct] Rules, 1966.
[A]Rule 3-A [B]Rule 3-B [C] Rule 3-C [D] Rule 3-D
65. Demonstration and Strikes defined in ____ of Railway servants(Conduct] Rules
[A]Rule 7 [B]Rule 4 [C] Rule 5 [D] Rule 6
66. As per Railway servants(Conduct] Rules, 1966 a Railway servant holding Group C post can accept gift worth Rs ____ on occasions such as weddings anniversaries funerals or other religious functions:
[A]Rs 25000/- [B] Rs 7500/- [C] Rs 15000/- [C] Rs 500/-
67. Rule 13-A of Railway servants (Conduct] Rules deals with ____

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[A]Subscription [B]Dowry [C] indebtedness[D] Gifts

68. Rule___of Railway servants (Conduct] Rules, 1966 speaks about a Railway servant subletting of Railway accommodation

[A]15[A] [B]15[B] [C]15[C] [D]15[D]

69. Rule___of Railway servants (Conduct] Rules, 1966 speaks about a Railway servant possessing movable, immovable and valuable property

[A]15 [B]16 [C]17 [D]18

70. An employee can be taken up for bringing outside political influence in service matters in terms of _____ of Rly. Service conduct Rules.

[A]Rule 17 [B]Rule 14 [C] Rule 20 [D]Rule 6

71. Rule___of Railway servants(Conduct] Rules, speaks about Consumption of intoxicating Drinks & Drugs

[A]Rule 17 [B]Rule 14 [C] Rule 20 [D] Rule 22.

72. In case of loss of IInd class Privilege Pass ----- amount has to be levied as fine.

[A]Rs. 5 [B]Rs.10[C]Rs. 15 [D] Rs. 25

73. When a Railway servant has availed all passes due to him in a current calendar year, _____ number of set of passes/PTO may be issued for journeys commencing in the next year only by debiting to the next year's pass account.

[A]. One [B]. Two [C].Three.[D] Four.

74. From which of the following years Railway budget was merged with the General Budget.

[A]2016 [B]2017 [C] 2018 [D]2019

75. Full form of UMID

[A]Unified Multi purpose Identification

[B]Unique Medical Identity

[C]Unique Multi purpose Identification

[D] Unified Medical Identification

76. Who is the head of Transformation Cell at Railway Board?

[A]Member Engineering [B] Member Staff [C] PED Transformation [D] Member Traffic

77. Rashtriya Ekta Divas or National Unity Day is observed on ____

[A] 31st October [B] 2nd October [C] 15th August [D] 20th August

78. General Managers of Railways are entitled for___type of DutyPass.

[A]Bronze [B] Gold [C] Silver [D] Platinum

79. Group A and B officers are entitled to_____sets of First Class A Privilege passes.

[A] 8 sets [B] 6 sets [C] 10 sets [C] 4 sets

80. The time-limit for submitting of claims for Travelling Allowance is within ____ days succeeding the date of completion of journey.

[A] 90 [B] 45 [C] 60 [D] 180.

81. The rates of DA will go up by_____ every time the DA goes up by 50%.

([A] 50% [B] 25% [C] 100% [D] 20%

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82. The Composite transfer grant (CTG] is admissible at the rate of _____ of last month's Basic pay in case of transfer involving a change of station located at a distance of more than 20 Kms from each other.

- [A] 100% [B] 80% [C] 50% [D] 25%

83. For claiming CTG, transferee/retirees needs to submit the _____ documents.

[A] Proof of change of residence.

[B] Proof of journey

[C] Both the above documents specified in [A] & [B]

[D] Any one of the above documents specified in [A] & [B]

84. With respect to the quantum of DA admissible to employees based on absence from HQrs, which is not correct?

([A] Less than 6 hrs- 30% of DA.

[B] More than 6 hrs but less than 12 hrs-70% of DA.

[C] More than 12 hrs/each completed day.100% of DA.

[D] Less than 6 hrs- 50% of DA.

85. W.e.f. 1.7.2017 officers of station masters of IR are granted dress allowance of _____

([A] Rs 10000/Per annum [B] Rs 5000/quarter [C] Rs 1800/ per month [D] Rs 20000/- Per annum

86. W.e.f. 1.7.2017 Dress allowance is credited directly to the salary of the entitled employees

[A] Twice in a year the months of January and July

[B] Thrice in a year in the months of March, September and December

[C] Once in a year in the month of January

[D] Once in a year in the month of July

87. The successive Leave encashment cannot be made before a minimum period of _____ (block period) has elapsed.

([A] 4 [B] 1 [C] 3 [D] 2

88. In case both the spouses are Government servants, Children education allowance reimbursement can be claimed by _____

([A] Both [B] Only mother [C] Only father [D] Only one of them

89. The amount of reimbursement of CEA in respect of differently abled children is _____

([A] Same as the amount admissible to normal children

[B] Double the amount admissible to normal children

[C] Triple the amount admissible to normal children

[D] 1.5 times the amount admissible to normal children Transport allowance

90. The amount of reimbursement of CEA is _____ per month.

([A] Rs 2,250/- [B] Rs 3,250/- [C] Rs 2,750/- [D] Rs 6,750/-

91. A balance of atleast _____ days of leave on Average Pay should be available to the credit in leave account after taking into account the period of encashment as well as the leave availed of.

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[A] 10 [B] 40 [C] 20 [D] 30

92. Transport allowance during leave will be admissible if _____

[A] Calendar month (s) wholly covered by leave

[B] Not wholly covered by leave during calendar month(s)

[C] Leave has no relation with grant of Transport allowance

[D] None of the above

93. What is the rate of PF deduction from pay?

[A] 1/12th or 8.33% of Basic pay [B] 5% of Basic Pay

[C] 10% of Basic Pay

[D] None of the above

94. The scale check statement submitted by the pay bill unit will show _____

([A] The sanctioned strength of a Post.

[B] The Actual operated strength against the Post.

[C] The No. of vacant posts.

[D] All the above.

95. Identify the statements which are 'TRUE'

i. The % of DA as on 01.07.2019 is 17%.

ii. Rate of HRA at 'X' class cities is 30%.

iii. Rate of HRA at 'Y' class cities is 12%.

iv. Rate of HRA at 'Z' class cities is 24%.

[A] Only (ii), (iii) & (iv) [B] Only (i) [C] Only (i), (iii) & (iv) [D] Only (i) & (iii)

96. Identify the statements which are 'TRUE'

i. The % of DA as on 01.07.2016 is 2%.

ii. The % of DA as on 01.01.2018 is 7%.

iii. The % of DA as on 01.01.2019 is 13%.

iv. The % of DA as on 01.07.2019 is 17%.

[A] Only (ii), (iii) & (iv) [B] Only (i)

[C] Only (i), (iii) &

(iv) [D] Only (i), (ii) & (iv)

97. Identify the statements which are 'TRUE'

i. Rate of HRA at 'X' class cities is 30%.

ii. Rate of HRA at 'Y' class cities is 16%.

iii. Rate of HRA at 'Z' class cities is 8%.

iv. Rate of HRA at 'A1' class cities is 24%.

[A] Only (ii), (iii) & (iv)

[B] Only (i) & (iii)

[C] Only (i), (iii) & (iv)

[D] Only (i) & (iii)

98. Identify the statements which are 'TRUE'

i. Transport allowance for employees of Level 9 & above in 'X' class city is Rs7200/-.

- ii. Transport allowance for employees of Level 9 & above in "other cities is Rs4800/-.
 - iii. Transport allowance for employees of Level 3 to 8 in "X' class city is Rs3600/-.
 - iv. Transport allowance for employees of Level 1&2 in "X' class city is Rs1350/-
- [A] Only (ii),(iii) & (iv) [B] Only (i) & (iv)
[C] Only (i), (iii) & (iv) [D] Only (i) & (iii)

99. Identify the statements which are 'TRUE'

- i. Rate of transport allowance for employees of Level 3 to 8 in other cities is Rs3600/-
 - ii. Rate of transport allowance for employees of Level 9 & above in "other cities is Rs4800/-
 - iii. Rate of transport allowance for employees of Level 1&2 in "other cities is Rs1200/-
 - iv. Rate of transport allowance for employees of Level 1&2 in "X' class city is Rs1350/-
- [A] Only (ii),(iii) & (iv) [B] Only (iv)
[C] None of the above [D] Only (i) & (iii)

100. Identify the statements which are 'TRUE'

- i. Dress allowance for RPF staff is 20,000/- per annum
 - ii. Dress allowance for Station Masters is 10,000/- per annum
 - iii. Dress allowance for & Running staff is 8,000/- per annum
 - iv. Dress allowance for Trackmen is 5,000/- per annum
- (A) Only (ii),(iii) & (iv) [B] Only (i), (ii) & (iv)
(B) None of the above [D] Only (i) & (iii)

101. Identify the statements which are 'TRUE'

- i. Entitlement for full travelling allowance for Level 14 and above is Rs1200/-
 - ii. Entitlement for full travelling allowance for Level 12& 13 is Rs1000/-
 - iii. Entitlement for full travelling allowance for Level 9 to 11 is Rs900/-
 - iv. Entitlement for full travelling allowance for Level 6 to 8 is Rs800/-
- [A] Only (ii),(iii) & (iv) [B] Only (i), (ii) & (iv)
[C] None of the above [D] All the above is true

102. Absence from Head quarter for less than 6 hours the percentage of Travelling allowance granted is

- [A] 15% [B] 30% [C] 70% [D] 100%

103. Absence from Head quarter for less than 12 hours but more than 6 hours the percentage of Travelling allowance granted is

- [A] 15% [B] 30% [C] 70% [D] 100%

104. Absence from Head quarter when exceeds 12 hours the percentage of Travelling allowance granted is

- [A] 15% [B] 30% [C] 70% [D] 100%

105. When railway servant remains out of HQ continuously for more than 180 days is admissible for travelling allowance of

- [A] 30% [B] 50% [C] 100% [D] Nil

106. The amount fixed for reimbursement of children education allowance per month is

- [A] 1200/- [B] 1600/- [C] 2250/- [D] 2400/-

107. Match the following

(i)	First class 'A' pass	1	Pink
(ii)	First class Pass	2	Yellow
(iii)	2 nd class 'A' Pass	3	Green

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(iv]	Sleeper/Second class Pass	4	White
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[A] (i)-1,(ii)-2,(iii)-3,(iv)-4

[B] (i)-2,(ii)-3,(iii)-4,(iv)-1

[C] (i)-4,(ii)-3,(iii)-2,(iv)-1

[D] (i)-3,(ii)-4,(iii)-1,(iv)-2

108. Identify the statements which are 'TRUE'

- Gifts may be accepted in religious functions, wedding anniversaries.
- Group 'A' Staff can accept gifts worth Rs 25,000-
- Group 'B' Staff can accept gifts worth Rs 15,000-
- Group 'A' Staff can accept gifts worth Rs 7,500-

[A] Only (ii),(iii) & (iv)

[B] Only (i), (ii) & (iv)

[C] None of the above

[D] All the above is true

109. Match the following

(i]	Appointment of Presenting officer	1	SF-1
(ii]	Revocation of suspension	2	SF-2
(iii]	Appointment of Inquiry Officer	3	SF-4
(iv]	Order of suspension	4	SF-8
(v]	Order of deemed suspension	5	SF-7

[A] (i)-4,(ii)-3,(iii)-1,(iv)-5,(v)-2

[B] (i)-5,(ii)-1,(iii)-4,(iv)-2,(v)-3

[C] (i)-5,(ii)-

4,(iii)-2,(iv)-1,(v)-3 [D] (i)-4,(ii)-3,(iii)-5,(iv)-1,(v)-2

110. Identify the statements which are 'TRUE'

- Withholding of Privilege passes or PTOs or both is a Minor penalty
- Reduction to a lower stage in the time scale of pay for a specific period exceeding 3 years is a minor penalty
- Withholding of increment for a specific period with further directions as to whether on the expiry of such period, this will or will not have the effect of postponing his future increments of his pay is a minor penalty
- Withholding of promotion for a specific period is a minor penalty.

[A] Only (i),(iii) & (iv)

[B] Only (i), (ii) & (iv)

[C] None of the above

[D] All the above is true

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राजभाषासंबंधीप्रश्न - उत्तर/ OL Questions

1.	भारत के संविधान के किस भाग में राजभाषा संबंधी प्रावधान दिए गए हैं? [A] भाग-15 [B] भाग-16 [C] भाग - 17 [D] भाग-18 In which part of Indian Constitution, provisions related to Official Language are given? [A] Part -15 [B] part-16 [C] Part-17 [D] part -18
2.	संविधान के भाग- 17 के किस अध्याय में संघ की राजभाषा का उल्लेख है? [A] अध्याय - 1 [B] अध्याय - 2 [C] अध्याय - 3 [D] अध्याय - 4 In which chapter of the Part – 17 of Constitution the official language of the Union is mentioned? [A] Chapter - 1 [B] Chapter - 2 [C] Chapter - 3 [D] Chapter - 4
3.	संसद में उपयोग की जाने वाली भाषा के बारे में भारत के संविधान के किस अनुच्छेद में उल्लेख है? [A] अनुच्छेद- 12 [B] अनुच्छेद - 120 [C] अनुच्छेद-112 [D] अनुच्छेद- 210 In which article of the Constitution of India mentions about the language to be used in the Parliament? [A] Article - 12 [B] Article - 120 [C] Article - 112 [D] Article – 210
4.	विधान मंडल में प्रयोग की जाने वाली भाषा के संबंध में भारत के संविधान के किस अनुच्छेद में उल्लेख है? [A] अनुच्छेद- 120 [B] अनुच्छेद - 210 [C] अनुच्छेद- 343 [D] अनुच्छेद- 345 Which article of the Constitution of India mentions about the language to be used in the Legislature? [A] Article - 120 [B] Article - 210 [C] Article - 343 [D] Article - 345
5.	भारत के संविधान के किस अनुच्छेद में संघ की राजभाषा के बारे में उल्लेख किया गया है? [A] अनुच्छेद-112 [B] अनुच्छेद - 120 [C] अनुच्छेद- 340 [D] अनुच्छेद - 343 Under which article of the Constitution of India, Official language of the Union is mentioned? [A] Article - 112 [B] Article - 120 [C] Article - 340 [D] Article - 343
6.	राजभाषा के संबंध में आयोग और संसद की समिति के बारे में भारत के संविधान के किस अनुच्छेद में उल्लेख है? [A] अनुच्छेद- 210 [B] अनुच्छेद - 343 [C] अनुच्छेद- 344 [D] अनुच्छेद- 351 Which article of the Constitution of India mentions about the Commission and Committee of Parliament in connection with the official language? [A] Article - 210 [B] Article - 343 [C] Article - 344 [D] Article - 351
7.	राज्य की राजभाषा या राजभाषाओं के बारे में भारत के संविधान के किस अनुच्छेद में उल्लेख है? [A] अनुच्छेद- 343 [B] अनुच्छेद - 344 [C] अनुच्छेद- 345 [D] अनुच्छेद - 346 Which article of the Constitution of India mentions about the official language or official languages of the state? [A] Article - 343 [B] Article - 344 [C] Article - 345 [D] Article - 346
8.	एक राज्य और दूसरे राज्य के बीच या किसी राज्य और संघ के बीच पत्रादि की भाषा के बारे में भारत के संविधान के किस अनुच्छेद में उल्लेख है? [A] अनुच्छेद- 346 [B] अनुच्छेद-347 [C] अनुच्छेद- 348 [D] अनुच्छेद - 349 Which article of the Constitution of India mentions about the language of communication between one state and another or between a state and the Union? [A] Article - 346 [B] Article -347 [C] Article - 348 [D] Article - 349

9.	उच्चतम न्यायालय और उच्च न्यायालयों में और अधिनियमों, विधेयकों आदि के लिए प्रयोग की जाने वाली भाषा के बारे में भारत के संविधान के किस अनुच्छेद में उल्लेख है? [A] अनुच्छेद- 347 [B] अनुच्छेद - 348 [C] अनुच्छेद- 349 [D] अनुच्छेद- 350 Which article of the Constitution of India mention about the language used in the Supreme Court and High Courts and for the Acts, Bills etc.? [A] Article - 347 [B] Article - 348 [C] Article - 349 [D] Article - 350
10.	व्यथा के निवारण के लिए अभ्यावेदन में प्रयोग की जाने वाली भाषा के बारे में भारत के संविधान के किस अनुच्छेद में उल्लेख है? [A] अनुच्छेद- 344 [B] अनुच्छेद - 346 [C] अनुच्छेद- 348 [D] अनुच्छेद - 350 Which article of the Constitution of India mentions about the language used in the representation for the prevention of grief? [A] Article - 344 [B] Article - 346 [C] Article - 348 [D] Article - 350
11.	हिंदी भाषा के विकास के लिए निर्देश का उल्लेख भारत के संविधान के किस अनुच्छेद में है? [A] अनुच्छेद- 343 [B] अनुच्छेद - 344 [C] अनुच्छेद- 351 [D] इनमेंसेकोईनहीं Which article of the Constitution of India mentions the Directive for the development of Hindi language? [A] Article - 343 [B] Article - 344 [C] Article - 351 [D] None of the above
12.	भारत के संविधान के अनुसार संघ की राजभाषा हिंदी तथा लिपि _____ होगी? [A] रोमन [B] खरोष्ठी [C] देवनागरी [D] ब्राम्ही According to the Constitution of India, the official language of the Union will be Hindi and the script will be _____. [A] Roman [B] Kharosthi [C] Devnagri [D] Brahmi
13.	संसदीय राजभाषा समिति की कौन सी उप-समिति रेल कार्यालयों का निरीक्षण करती है? [A] दूसरी उपसमिति [B] तीसरी उपसमिति [C] पहली उपसमिति [D] इनमें से कोई नहीं Which sub-committee of Parliamentary Committee on Official Language inspects Railway offices? [A] Second sub Committee [B] Third sub Committee [C] First sub Committee [D] None of the above
14.	राजभाषा अधिनियम की धारा 4 के अंतर्गत गठित संसदीय राजभाषा समिति में लोकसभा के कितने सदस्य होते हैं? (A) 5 [B] 10 [C] 15 [D] 20 How many members of Lok Sabha are there in the Parliamentary Committee on Official Language constituted under section 4 of the Official Language Act? [A] 5 [B] 10 [C] 15 [D] 20
15.	संसदीय राजभाषा समिति में राज्यसभा के कितने सदस्य होते हैं? [A] 5 [B] 10 [C] 15 [D] 22 How many members of Rajya Sabha are there in the Parliamentary Committee on Official Language? [A] 5 [B] 10 [C] 15 [D] 22
16.	संविधान की किस अनुसूची में राज्य की राजभाषाओं का उल्लेख है? [A] सातवीं [B] आठवीं [C] नौवीं [D] दसवीं Which Schedule of the Constitution mentions about the official languages of the state? [A] Seventh [B] Eighth [C] Ninth [D] Tenth

17.	भारत के संविधान के भाग-17 में राजभाषा के प्रयोजन के लिए कितने अनुच्छेद हैं? [A] 9 [B] 10 [C] 11 [D] 12 Part-17 of the Constitution of India contains how many articles for the purpose of Official language? [A] 9 [B] 10 [C] 11 [D] 12
18.	राजभाषा अधिनियम किस वर्ष पारित किया गया? [A] 1961 [B] 1962 [C] 1963 [D] 1968 In which year the Official Language Act was passed? [A] 1961 [B] 1962 [C] 1963 [D] 1968
19.	राजभाषा अधिनियम की किस धारा के दस्तावेजों को हिंदी और अंग्रेजी दोनों भाषाओं में तैयार और जारी करना अनिवार्य है? [A] धारा 3 (1) [B] धारा 3(2) [C] धारा 3(3) [D] धारा 4 Under which section of the Official Language Act, certain documents are compulsorily be prepared, issued both in Hindi and English languages? [A] Section 3(1) [B] Section 3(2) [C] Section 3 (3) [D] Section 4
20.	राजभाषा अधिनियम के प्रयोजनों को कार्यान्वित करने के लिए नियम बनाने की शक्ति किसे प्रदान की गई? (A) केंद्र सरकार को [B] राज्य सरकार को [C] राज्यपाल को [D] इनमें से कोई नहीं Who is empowered to make rules to implement the Official Language Act? [A] Central Government [B] State Government [C] Governor [D] None of the above
21.	राजभाषा अधिनियम में संशोधन किस वर्ष के दौरान किया गया था? [A] 1964 [B] 1965 [C] 1966 [D] 1967 In which year amendment to the Official Language Act was made? [A] 1964 [B] 1965 [C] 1966 [D] 1967
22.	राजभाषा के संबंध में राष्ट्रपति के आदेश किस वर्ष 27 अप्रैल को जारी हुए थे? [A] 1955 [B] 1960 [C] 1962 [D] 1965 In which year the President's orders regarding the Official language were issued on 27 April? [A] 1955 [B] 1960 [C] 1962 [D] 1965
23.	राजभाषा संकल्प किस वर्ष के दौरान पारित किया गया था? [A] 1960 [B] 1962 [C] 1967 [D] 1968 During which year the Official Language Resolution was passed? [A] 1960 [B] 1962 [C] 1967 [D] 1968
24.	राजभाषा नियम किस वर्ष पारित किया गया था? [A] 1963 [B] 1967 [C] 1976 [D] 1987 In which year the Official Language Rule was passed? [A] 1963 [B] 1967 [C] 1976 [D] 1987
25.	राजभाषा नियम भारत के किस राज्य पर लागू नहीं होते हैं? [A] कर्नाटक [B] तमिलनाडु [C] गोवा [D] इनमें से कोई नहीं Official Language Rules do not apply to which state of India? [A] Karnataka [B] Tamil Nadu [C] Goa [D] None of the above
26.	राजभाषा नियम 1976 के अंतर्गत भारत के राज्यों और केंद्र शासित प्रदेशों को कितने क्षेत्रों में वर्गीकृत किया गया है? [A] 2 [B] 3 [C] 4 [D] 5 In how many regions States and Union Territories of India are categorized under Official Language Rules 1976?

	[A] 2 [B] 3 [C] 4 [D] 5
27.	अंदमान व निकोबार द्वीप समूह राजभाषा के प्रयोग-प्रसार के लिए वर्गीकृत किस क्षेत्र के अधीन आते हैं? [A] 'क' क्षेत्र [B] 'ख' क्षेत्र [C] 'ग' क्षेत्र [D] इनमेंसेकोईनहीं Andaman and Nicobar Islands come under which are classified for the propagation of the Official language? [A] 'A' region [B] 'B' region [C] 'C' region [D] None of the above.
28.	तेलंगाना राज्य राजभाषा के प्रयोग-प्रसार के लिए वर्गीकृत किस क्षेत्र के अधीन आता है? [A] 'क' क्षेत्र [B] 'ख' क्षेत्र [C] 'ग' क्षेत्र [D] इनमेंसेकोईनहीं The state of Telangana comes under which area classified for the use of the official language? [A] 'A' region [B] 'B' region [C] 'C' region [D] None of the above
29.	'हिंदी में कार्य साधक ज्ञान' की परिभाषा राजभाषा नियम के किस नियम में दी गई है? [A] 7 [B] 8 [C] 9 [D] 10 The definition of 'working knowledge in Hindi' is given in which rule of the Official Language Rules? [A] 7 [B] 8 [C] 9 [D] 10
30.	'हिंदी में प्रवीणता' की परिभाषा राजभाषा नियम की किस नियम में शामिल है? [A] 9 [B] 10 [C] 11 [D] 12 Definition of 'Proficiency in Hindi' is included in which rule of the Official Language Rules? [A] 9 [B] 10 [C] 11 [D] 12
31.	केंद्र सरकार के कार्यालयों के कितने प्रतिशत कर्मचारियों द्वारा हिंदी का कार्य-साधक ज्ञान प्राप्त कर लेने पर उन कार्यालयों के नाम राजपत्र में अधिसूचित किए जाते हैं? [A] 60% [B] 70% [C] 80% [D] 100% Upon what percentage of acquiring Working Knowledge of Hindi by the employees of Central Government offices, that office is required to be notified in the Gazette of Govt. of India. [A] 60% [B] 70% [C] 80% [D] 100%
32.	भारत सरकार के कार्यालयों में प्रत्येक वर्ष हिंदी दिवस कब मनाया जाता है? [A] 12 सितंबर [B] 14 सितंबर [C] 12 जनवरी [D] 14 जनवरी When is Hindi Day celebrated every year in the Central Government Offices? [A] 12 September [B] 14 September [C] 12 January [D] 14 January
33.	संविधान सभा ने हिंदी को राजभाषा के रूप में कब स्वीकार किया था? (A) 10 जनवरी, 1975 [B] 10 सितंबर, 1975 [C] 14 सितंबर, 1949 [D] 14 सितंबर, 1963 When did the Constituent Assembly accepted Hindi as the official language of the Union? [A] 10 January, 1975 [B] 10 September, 1975 [C] 14 September, 1949 [D] 14 September, 1963
34.	भारतीय संविधान की 8वीं अनुसूची में निम्नलिखित में से कौन सी भाषा शामिल नहीं है? [A] नेपाली [B] उर्दू [C] अंग्रेजी [D] सिंधी Which of the following languages is not included in the 8th Schedule of the Constitution? [A] Nepali [B] Urdu [C] English [D] Sindhi

35.	संविधान की 8वीं अनुसूची में अब तक कितनी भाषाओं को राजभाषा के रूप में शामिल किया गया है? [A] 15 [B] 18 [C] 22 [D] 24 How many languages have been included so far as the Official Languages in the 8th schedule of the constitution? [A] 15 [B] 18 [C] 22 [D] 24
36.	राजभाषा नियम के अनुसार कोई भी कर्मचारी आवेदन, अपील या अभ्यावेदन किस भाषा में कर सकता है? [A] हिंदीमें [B] अंग्रेजीमें [C] हिंदीयाअंग्रेजीमें [D] किसीभीभाषामें According to the Official Language Rules, an employee can submit his application, appeal or representation in ----- language? [A] In Hindi [B] In English [C] In Hindi - English [D] In any language
37.	प्रथम राजभाषा आयोग का गठन किस वर्ष के दौरान किया गया था? [A] 1955 [B] 1960 [C] 1963 [D] 1976 During which year was the first Official Language Commission formed? [A] 1955 [B] 1960 [C] 1963 [D] 1975
38.	मैनुअल, संहिताएं, प्रक्रिया संबंधी अन्य साहित्य लेखन सामग्री आदि द्विभाषिक रूप में जारी किए जाने की अनिवार्यता के बारे में राजभाषा नियम के किस नियम संख्या में उल्लेख किया गया है? [A] नियम 9 [B] नियम 10 [C] नियम 11 [D] नियम 12 In which rule of the Official Language Rules have been mentioned about the imperative of issuing bilingual form manuals, codes, other literature related to process etc.? [A] Rule 9 [B] Rule 10 [C] Rule 11 [D] Rule 12
39.	राजभाषा नियम संख्या-12 के अनुसार राजभाषा अधिनियम और नियमों के संबंध में जारी निर्देशों के समुचित अनुपालन को सुनिश्चित करने का उत्तरदायित्व किसे सौंपा गया है? [A] राजभाषा अधिकारीको [B] कार्यालय के प्रशासनिक प्रधान को [C] संबंधित डीलर को [D] उपर्युक्त तीनों को According to Official Language Rule-12, who is entrusted with the responsibility of ensuring proper compliance of the instructions issued in connection with the Official Language Act and Rules? [A] Rajbhasha Adhikari [B] Administrative Head of the office [C] Concerned Dealer [D] Above three
40.	1955 में गठित प्रथम राजभाषा आयोग के अध्यक्ष कौन थे? (A) श्री गोविंद वल्लभ पंत [B] श्रीबी.जी. खेर [C] श्री जवाहर लाल नेहरू [D] श्री ओम मेहता Who was the Chairman of the First Official Language Commission constituted in 1955? [A] Sri Govind Vallabh Pant [B] Sri B.G. Kher [C] Sri Jawahar Lal Nehru [D] Sri Om Mehtha
41.	हिंदी के प्रयोग के लिए वर्ष 2024-25 के वार्षिक कार्यक्रम के अनुसार 'ग' क्षेत्र स्थित कार्यालयों को कितने प्रतिशत मूल पत्र हिंदी में भेजा जाना अपेक्षित है? [A] 55 प्रतिशत [B] 60 प्रतिशत [C] 75 प्रतिशत [D] 100 प्रतिशत According to the annual programme of the year 2024-25 for the use of Hindi, what percentage of the originating correspondence is required to be done by offices situated in C region? [A] 55 Percent [B] 60 Percent [C] 75 Percent [D] 100 Percent
42.	केंद्र सरकार के कार्यालयों में गठित राजभाषा कार्यान्वयन समिति की बैठकों के आयोजन की अवधि क्या है? [A] 3 महीने में एक बार [B] 6 महीने में एक बार [C] वर्ष में एक बार [D] 2 वर्ष में एक बार What is the period for holding the meetings of the Official Language Implementation Committee constituted in Central Government Offices? [A] Once in 3 months [B] Once in 6 months [C] Once in a year [D] Once in 2 years

43.	नगर राजभाषा कार्यान्वयन समिति की बैठकों के आयोजन की अवधि क्या है? [A] 3 महीने में एक बार [B] 6 महीने में एक बार [C] वर्ष में एक बार [D] 2 वर्ष में एक बार What is the period of holding of meetings of the Town Official Language Implementation Committee? [A] Once in 3 months [B] Once in 6 months [C] Once in a year [D] Once in 2 years
44.	राजभाषा नियम, 1976 में कुल कितने नियम हैं? [A] 9 [B] 10 [C] 12 [D] 14 How many rules are there in the Official Language Rules 1976? [A] 9 [B] 10 [C] 12 [D] 14
45.	राजभाषा का वार्षिक कार्यक्रम किस मंत्रालय द्वारा जारी किया जाता है? [A] मानव संसाधन मंत्रालय [B] रेल मंत्रालय [C] सभी मंत्रालय [D] गृहमंत्रालय The annual program of Official Language is released by which ministry? [A] Human Resource Ministry [B] Ministry of Railways [C] All Ministries [D] Ministry of Home Affairs
46.	हिंदी शिक्षण योजना के अंतर्गत निर्धारित हिंदी पाठ्यक्रम की परीक्षाएं वर्ष में कितनी बार ली जाती हैं? [A] 1 बार [B] 2 बार [C] 3 बार [D] 4 बार How many times in a year the examinations of Hindi courses prescribed under Hindi Teaching Scheme are conducted? [A] once [B] twice [C] thrice [D] 4 times
47.	सिंधी भाषा को अष्टम अनुसूची में किस वर्ष में शामिल किया गया था? [A] 1968 [B] 1966 [C] 1967 [D] 1969 In which year Sindhi language was added to eighth schedule? [A] 1968 [B] 1966 [C] 1967 [D] 1969
48.	मंडल स्तर पर राजभाषा कार्यान्वयन समिति के अध्यक्ष कौन होते हैं? [A] अपर मुख्य राजभाषा अधिकारी [B] मंडल रेल प्रबंधक [C] मुख्य राजभाषा अधिकारी [D] महाप्रबंधक Who is the Chairman of the Official Language Implementation Committee at Divisional level? [A] AMRA [B] DRM [C] MRA [D] GM
49.	क्षेत्रीय रेल राजभाषा कार्यान्वयन समिति के अध्यक्ष कौन होते हैं? [A] मुख्य राजभाषा अधिकारी [B] प्रमुख मुख्य कार्मिक अधिकारी [C] महाप्रबंधक [D] अध्यक्ष, रेलवेबोर्ड Who is the Chairman of Zonal Railways Official Language Implementation Committee? [A] MRA [B] PCPO [C] General Manager [D] Chairman, Railway Board
50.	राजभाषा अधिनियम, 1963 में कुल कितनी धाराएं हैं? [A] 9 [B] 10 [C] 11 [D] 12 How many Sections are there in the Official Language Act, 1963? [A] 9 [B] 10 [C] 11 [D] 12
51.	किस राजभाषा पुरस्कार योजना में राशि व व्यक्तिगत रूप से पुरस्कार नहीं दिए जाते हैं? [A] राजभाषा कीर्ति पुरस्कार [B] राजभाषा गौरव पुरस्कार [C] मैथिली शरण गुप्त पुरस्कार [D] प्रेमचंद पुरस्कार In which Official Language award scheme amount and individual awards are not given? [A] Rajbhasha Keerti Puraskar [B] Rajbhasha Gaurav Puraskar [C] Maithili Sharan Gupta Puraskar [D] Premchand Puraskar

52.	राजभाषा अधिनियम, 1963 की किस धारा के अंतर्गत केंद्र सरकार को राजभाषा संबंधित नियम बनाने की शक्ति दी गई है? [A] धारा - 6 [B] धारा - 7 [C] धारा - 8 [D] धारा - 9 Under which section of the Official Language Act, 1963, the Central Government has been given the power to make rules related to the official language. [A] Section - 6 [B] Section - 7 [C] Section - 8 [D] Section - 9
53.	तकनीकी रेल विषयों पर हिंदी में मौलिक पुस्तकें लिखने के लिए कौन सी योजना है? [A] विश्वेश्वरैया तकनीकी मौलिक पुस्तक लेखन पुरस्कार योजना [B] लाल बहादुर शास्त्री तकनीकी मौलिक पुस्तक लेखन पुरस्कार योजना [C] आचार्य महावीर प्रसाद तकनीकी मौलिक पुस्तक लेखन पुरस्कार योजना [D] शिवसागर मिश्र तकनीकी मौलिक पुस्तक लेखन पुरस्कार योजना What is the scheme for writing original books in Hindi on technical subjects of Railway? (A) Visvesvaraya Technological original Book Writing Award Scheme [B] Lal Bahadur Shastri Technical original Book Writing Award Scheme [C] Acharya Mahavir Prasad Technical original Book Writing Award Scheme [D] Sivasagar Mishra Technical original Book Writing Award Scheme
54.	हिंदी में मौलिक कथा/कहानी संग्रह एवं उपन्यास लेखन को पुरस्कृत करने हेतु योजना का क्या नाम है? [A] मैथिली शरण गुप्त पुरस्कार योजना [B] मुंशी प्रेमचंद पुरस्कार योजना [C] माखन लाल चतुर्वेदी पुरस्कार योजना [D] भारतेन्दु हरिश्चंद्र पुरस्कार योजना What is the name of the award scheme for writing original fiction/story collection and novel in Hindi? (A) Maithili Sharan Gupta Award Scheme (B) Munshi Premchand Award Scheme [C] Makhanlal Chaturvedi Award Scheme [D] Bharatendu Harishchandra Award Scheme
55.	हिंदी में मौलिक काव्य, कविता संग्रह को पुरस्कृत करने हेतु चलाई गई योजना का क्या नाम है? [A] महादेवी वर्मा पुरस्कार योजना [B] रवींद्रनाथ ठाकुर पुरस्कार योजना [C] मैथिली शरण गुप्त पुरस्कार योजना [D] माखन लाल चतुर्वेदी पुरस्कार योजना What is the name of the scheme launched to award Original poetry, poetry collection in Hindi? (A) Mahadevi Verma Award Scheme [B] Rabindranath Thakur Award Scheme [C] Maithilisharan Gupta Award Scheme [D] Makhanlal Chaturvedi Award Scheme
56.	राजभाषा अधिनियम, 1976 के किस नियम के अंतर्गत कर्मचारी फाइल पर टिप्पणी या कार्यवृत्त हिंदी या अंग्रेजी में लिख सकता है? [A] नियम 3(1) [B] नियम 7(1) [C] नियम 8 (1) [D] नियम 10(1) Under which rule of the Official Language Act 1976, an employee can write Notings or minutes on the file in Hindi or English? [A] Rule 3(1) [B] Rule 7(1) [C] Rule 8 (1) [D] Rule 10(1)
57.	रेलवे बोर्ड राजभाषा कार्यान्वयन समिति के अध्यक्ष कौन होते हैं? [A] अध्यक्ष, रेलवे बोर्ड व मुख्य कार्यकारी अधिकारी [B] निदेशक (राजभाषा) [C] सदस्य (एमओबीडी) [D] रेलमंत्री Who is the Chairman of the Railway Board Official Language Implementation Committee? (A) CRB & CEO [B] Director (OL) [C] Member (MOB) [D] Railway Minister
58.	रेलवे बोर्ड राजभाषा कार्यान्वयन समिति के सदस्य सचिव कौन होते हैं? (A) उपनिदेशक (राजभाषा) [B] निदेशक (राजभाषा) [C] सदस्य (एमओबीडी) [D] रेलमंत्री Who is the member secretary of the Railway Board Official Language Implementation Committee? [A] Dy Director (OL) [B] Director (OL)

	[C] Member (MOB[D] [D] Railway Minister
59.	राजभाषा अधिनियम की धारा 3(3) के अनुपालन का दायित्व किस को सौंपा गया है? [A] कार्यालय के प्रशासनिक प्रधान को [B] राजभाषा अधिकारी को [C] ऐसे दस्तावेजों पर हस्ताक्षर करने वाले अधिकारी को [D] संबंधित लिपिक को Who is entrusted with the responsibility of complying with Section 3(3) of the Official Language Act? (A) Administrative Head of the office [B] Rajbhasha Adhikari (C) Officer signing such documents [D] Concerned Clerk
60.	राजभाषा नियम, 1976 के नियम 5 के अनुसार हिंदी में प्राप्त पत्रों के उत्तर किस भाषा में देना अपेक्षित है? [A] हिंदी [B] अंग्रेजी [C] हिंदी या अंग्रेजी [D] हिंदी-अंग्रेजी द्विभाषी Under rule No. 5 of the Official Language Rules 1976, in which language is it required to reply to the letters received in Hindi? (A) Hindi [B] English [C] Hindi or English [D] Hindi-English bilingual
61.	किस राजभाषा पुरस्कार योजना के अंतर्गत पुरस्कार स्वरूप सबसे अधिक धनराशि प्रदान की जाती है? [A] राजभाषा कीर्ति पुरस्कार [B] राजभाषा गौरव पुरस्कार [C] रेलवे बोर्ड पुरस्कार [D] गृह मंत्रालय पुरस्कार Under which Rajbhasha award scheme maximum amount is given as prize? (A) Rajbhasha Keerthi Award [B] Rajbhasha Gaurav Puraskar [C] Railway Board Award [D] Home Ministry Award
62.	भारत की भाषाओं के माध्यम से हिंदी सीखने के लिए उपलब्ध सॉफ्टवेयर का क्या नाम है? [A] प्रवाचक [B] श्रुतलेखन [C] मंत्रा [D] लीला What is the name of the software available to learn Hindi through the languages of India? [A] Pravachak [B] Shruthlekhan [C] Mantra [D] Leela
63.	हिंदी स्पीच को हिंदी टेक्स्ट में बदलने से संबंधित सॉफ्टवेयर का क्या नाम है? [A] श्रुतलेखन - राजभाषा [B] लीला [C] प्रवाचक [D] मंत्र What is the name of the software related with converting Hindi speech into Hindi text? [A] Shruthlekhan - Rajbhasha [B] Leela [C] Pravachak [D] Mantra
64.	हिंदी टेक्स्ट को हिंदी स्पीच में बदलने से संबंधित सॉफ्टवेयर का क्या नाम है? [A] रेलराजभाषा [B] प्रवाचक - राजभाषा [C] लीला [D] श्रुतलेखन What is the name of the software related with converting Hindi text to Hindi speech? [A] Rail Rajbhasha [B] Pravachak - Rajbhasha [C] Leela [D] Shruthlekhan
65.	वर्ष 2024-25 के वार्षिक कार्यक्रम के अनुसार केंद्र सरकारी कार्यालयों में हिंदी में प्रशिक्षित कर्मचारियों का प्रतिशत ----- है? [A] 55% [B] 70% [C] 60% [D] 100% According to the annual program for the year 2024-25, percentage of trained employees in central government offices is -----. (A) 55% [B] 70% [C] 60% [D] 100%
66.	हिंदी के प्रयोग के लिए वर्ष 2024-25 के वार्षिक कार्यक्रम के अनुसार 'ग' क्षेत्र से 'ख' क्षेत्र के लिए हिंदी में कितना प्रतिशत मूल पत्राचार निर्धारित है? [A] 100% [B] 70% [C] 60% [D] 55% According to the annual program for the usage of Hindi in the year 2024-25, what percentage of the

	original correspondence in Hindi is to be done from the 'C' region to the central government offices of 'B' region? [A]100% [B]70% [C]60% [D] 55%
67.	हिंदी के प्रयोग के लिए वर्ष 2024-25 के वार्षिक कार्यक्रम के अनुसार 'ग' क्षेत्र से 'ग' क्षेत्र के लिए हिंदी में कितना प्रतिशत मूल पत्राचार निर्धारित है? [A] 100% [B] 70% [C] 60% [D] 55% According to the annual program for the usage of Hindi in the year 2024-25, what percentage of the original correspondence in Hindi is to be done from the 'C' region to the central government offices of 'C' region? [A]100% [B] 70% [C] 60% [D] 55%
68.	हिंदी के प्रयोग के लिए वर्ष 2024-25 के वार्षिक कार्यक्रम के अनुसार 'ग' क्षेत्र से 'क' क्षेत्र और 'ख' क्षेत्र के राज्य/ संघराज्य क्षेत्र के कार्यालय/ व्यक्ति के लिए हिंदी में कितना प्रतिशत मूल पत्राचार निर्धारित है? [A] 100% [B]85% [C] 60% [D] 55% According to the annual program for the year 2024-25 for the usage of Hindi, what percentage of original correspondence in Hindi is required to be done from 'C' region with the persons/offices of State / Union Territory of 'A' region and 'B' region? (A) 100% [B]85% (C] 60% [D] 55%
69.	हिंदी के प्रयोग के लिए वर्ष 2024-25 के वार्षिक कार्यक्रम के अनुसार हिंदी में प्राप्त कितने प्रतिशत पत्रों के उत्तर हिंदी में दिए जाने का लक्ष्य निर्धारित है? [A] 40% [B] 60% [C] 80% [D] 100% According to the annual program for the year 2024-25 for the usage of Hindi, as per the target set, what percentage of letters received in Hindi should be replied in Hindi ? (A) 40% [B]60% (C] 80% [D] 100%
70.	हिंदी के प्रयोग के लिए वर्ष 2024-25 के वार्षिक कार्यक्रम के अनुसार 'ग' क्षेत्र में हिंदी में टिप्पण लिखने का कितना प्रतिशत लक्ष्य निर्धारित है? [A] 30% [B] 50% [C] 75% [D] 100% For the use of Hindi, according to the annual program for the year 2024-25, as per the target set what percentage of Hindi noting is required to be done in the 'C' region? (A) 30% [B]50% (C] 75% [D] 100%
71.	हिंदी के प्रयोग के लिए वर्ष 2024-25 के वार्षिक कार्यक्रम के अनुसार 'ग' क्षेत्र में हिंदी में डिक्टेशन का कितना प्रतिशत लक्ष्य निर्धारित है? [A] 25% [B] 30% [C]75% [D] 100% For the use of Hindi, according to the annual program for the year 2024-25, as per the target set what percentage of Hindi Dictations are required to be given in the 'C' region? (A) 25% [B] 30% (C] 75% [D]100%
72.	हिंदी के प्रयोग के लिए वर्ष 2024-25 के वार्षिक कार्यक्रम के अनुसार 'ग' क्षेत्र में कंप्यूटर सहित सभी प्रकार के इलेक्ट्रॉनिक उपकरणों की द्विभाषिक रूप में खरीद का कितना प्रतिशत लक्ष्य निर्धारित है? [A] 75% [B] 80% [C]90% [D] 100% According to the annual program for the year 2024-25 for the use of Hindi, what percentage of the target is set for the purchase of all types of electronic devices including computers in bilingual form in the 'C' region? (A) 75% [B] 80% (C] 90% [D] 100%

73.	भारत संघ के शासकीय प्रयोजन के लिए प्रयुक्त होने वाले अंकों का रूप क्या होना चाहिए? [A] भारतीय अंकों का अंतर्राष्ट्रीय रूप [B] देवनागरी अंक [C] रोमन अंक [D] उपर्युक्तमेंसेकोईभीनहीं Which forms of the numerals should be used in official purposes of the Union of India? (A) International form of Indian Numerals [B] Devanagari numerals [C] Roman numerals [D] None of the above
74.	केंद्र सरकार के जिन कार्यालयों के _____ प्रतिशत कर्मचारियों ने हिंदी का कार्यसाधक ज्ञान प्राप्त कर लिया है, उन कार्यालयों के नाम भारत के राजपत्र में अधिसूचित किए जाते हैं? [A] 60% [B] 70% [C] 80% [D] 100% The names of the Central Government offices of which _____ percent employees have acquired working knowledge of Hindi are notified in the Gazette? [A] 60% [B] 70% [C] 80% [D] 100%
75.	केंद्र सरकार के जिन कार्यालयों के 80 प्रतिशत कर्मचारियों ने हिंदी का कार्यसाधक ज्ञान प्राप्त कर लिया है, उन कार्यालयों के नाम किस राजभाषा नियम के अंतर्गत भारत के राजपत्र में अधिसूचित किए जाते हैं? [A] नियम 10(4) [B] नियम 10(3) [C] नियम 10 [D] नियम 10(2) Under which Official Language rule the names of the Central Government offices of which 80% of employees have acquired working knowledge of Hindi are notified in the Gazette? (A) Rule 10(4) [B] Rule 10(3) [C] Rule 10 [D] Rule 10(2)
76.	रेलवे बोर्ड व्यक्तिगत नकद पुरस्कार योजना के अंतर्गत दी जाने वाली पुरस्कार की राशि कितनी है? [A] 2000 रु. [B] 3000 रु. [C] 1000 रु. [D] 1200 रु. What is the amount of award given under Railway Board Individual Cash Award Scheme? (A) Rs. 2000 [B] Rs. 3000 [C] Rs. 1000 [D] Rs. 1200
77.	गृहमंत्रालय, राजभाषा विभाग द्वारा जारी वार्षिक कार्यक्रम के अनुसार कितने प्रतिशत अनुभागों को हिंदी में शत-प्रतिशत कार्य करने के लिए नामित किया जाना आवश्यक है? [A] 20 [B] 30 [C] 55 [D] 100 According to the annual program issued by the Rajbhasha Department, Ministry of Home Affairs, what percentage of sections are required to be nominated for doing cent percent work in Hindi? [A] 20 [B] 30 [C] 55 [D] 100
78.	विभागीय हिंदी भाषा प्रशिक्षण "प्राज्ञ" को किस कक्षा के ज्ञान के समकक्ष माना जाता है? [A] दसवीं [B] बारहवीं [C] आठवीं [D] डिग्री Departmental Hindi Basha training PRAGYA is considered equivalent to which level of education? (A) Tenth [B] Twelfth [C] Eighth [D] Degree
79.	राजभाषा नियम, 1976 के किस नियम के अंतर्गत कार्यालय के प्रशासनिक प्रधान को राजभाषा अधिनियम और राजभाषा नियम के अनुपालन का उत्तरदायित्व सौंपा गया है ? [A] नियम 12 [B] नियम 11 [C] नियम 10 [D] नियम 3 Under which rule of the Official Language Rules, 1976, the administrative head of the office is entrusted with the responsibility of complying with the Official Language Act and the Official Language Rules? [A] Rule 12 [B] Rule 11 [C] Rule 10 [D] Rule 3
80.	राजभाषानियम, 1976 के किस उपनियम के अनुसार कोई भी कर्मचारी आवेदन, अपील या अभ्यावेदन हिंदी या अंग्रेजी भाषा में कर सकता है? [A] नियम 7(1) [B] नियम 7(3) [C] नियम 8(1) [D] नियम 8(4) According to which sub rule of Official Language Rules 1976, an employee can submit his application, appeal or representation in Hindi or English? [A] Rule 7(1) [B] Rule 7(3) [C] Rule 8(1) [D] Rule 8(4)

81.	राजभाषानियम, 1976 के किस उप नियम के अनुसार कोई भी कर्मचारी मांग कर सकता है कि उस पर तामील किया जानेवाला आदेश या सूचना हिंदी या अंग्रेजी में दी जाए? [A] नियम 7 (1) [B] नियम 7(3) [C] नियम 8 (1) [D] नियम 8(4) According to which sub-rule of the Official Language Rules 1976, where an employee can demand any orders or notices served to him Hindi or in English. Rule 7(1) [B] Rule 7(3) [C] Rule 8(1) [D] Rule 8 (4)
82.	राजभाषाअधिनियम, 1976 के किस नियम के अंतर्गत केंद्रीय सरकार के किसी कार्यालय में प्रयोग किए जाने वाले सभी नामपट्ट, सूचनापट्ट, पत्रशीर्ष, लिफाफों पर उत्कीर्ण लेख, लेखन सामग्री की अन्य मदें हिंदी और अंग्रेजी में होने चाहिए? [A] नियम 11(1) [B] नियम 11(3) [C] नियम 11(2) [D] इनमेंसेकोईनहीं Under which rule of the Official Language Act, 1976, all name plates, sign boards, letter heads, inscriptions on envelopes, other items of stationery used in any central government office should be in Hindi and English? [A] Rule 11(1) [B] Rule 11 (3) [C] Rule 11(2) [D] None of the above
83.	राजभाषा हिंदी में उत्कृष्ट कार्य करने के लिए महाप्रबंधकों और उनसे ऊपर के स्तर के अधिकारियों को कौन-सा पुरस्कार प्रदान किया जाता है? [A] कमला पति त्रिपाठी राजभाषा स्वर्ण पदक [B] रेलमंत्री राजभाषा रजत पदक [C] राजभाषा गौरव पुरस्कार [D] रेलमंत्रीराजभाषास्वर्णपदक Which award is given to the General Managers and above level officers for doing excellent work in the Official Language Hindi? [A] Kamlapati Tripathi Rajbhasha Gold Medal [B] Rail Manthri Rajbhasha Silver Medal [C] Rajbhasha Gaurav Purskar [D] Rail Manthri Rjbhasha Gold Medal
84.	राजभाषा हिंदी में उत्कृष्ट कार्य करने के लिए वरिष्ठ प्रशासनिक ग्रेड और उनसे ऊपर के अधिकारियों को निम्न में से कौन-सा सम्मान दिया जाता है? [A] कमला पति त्रिपाठी राजभाषा स्वर्ण पदक [B] रेलमंत्री राजभाषा रजत पदक [C] राजभाषा गौरव पुरस्कार [D] रेलमंत्री राजभाषा स्वर्ण पदक Which of the following honors are given to the SAG and above officers for doing excellent work in the Official Language Hindi? (A) Kamlapati Tripathi Rajbhasha Gold Medal [B] Rail Manthri Rjbhasha Silver Medal [C] Rajbhasha Gaurav Purskar [D] Rail Manthri Rajbhasha Gold Medal
85.	'ग' क्षेत्र के किसी कर्मचारी को अपने दैनंदिन सरकारी कामकाज में वर्ष के दौरान हिंदी में 10,000 शब्द लिखने पर किस पुरस्कार योजना के अंतर्गत पुरस्कृत किया जाता है? [A] गृह मंत्रालय पुरस्कार योजना [B] रेल मंत्री पुरस्कार योजना [C] महाप्रबंधक पुरस्कार योजना [D] प्रोत्साहन पुरस्कार योजना When an employee writes 10,000 words in Hindi in 'C' region during the year in his daily official work, under which award scheme he will be awarded? [A] Home Ministry Award Scheme [B] Rail Mantri Award Scheme [C] General Manager Award Scheme [D] Incentive award scheme
86.	क्षेत्रीय रेल स्तर पर राजभाषा समिति का अध्यक्ष कौन होता है? [A] महाप्रबंधक [B] मुख्य राजभाषा अधिकारी [C] मंडल रेल प्रबंधक [D] राजभाषाअधिकारी Who is the Chairman of Official Language Committee at Zonal Level? [A] General Manager [B] Mukhya Rajbhasha Adhikari

	(C] Divisional Railway Manager [D] Rajbhasha Adhikari
87.	गृहमंत्रालय, राजभाषा विभाग द्वारा जारी वार्षिक कार्यक्रम के अनुसार प्रशिक्षण संस्थानों की कितनी प्रतिशत पाठ्य सामग्री द्विभाषिक रूप में होना अनिवार्य है। [A]20 [B] 30 [C] 55 [D] 100 According to the annual programme issued by the Ministry of Home Affairs, Department of Official Language, what percentage of the training material of training institutes should be in bilingual form [A] 20 [B] 30 (C] 55 [D] 100
88.	गृहमंत्रालय, राजभाषा विभाग द्वारा जारी वार्षिक कार्यक्रम के अनुसार सरकारी कार्यालयों में प्रयुक्त कोड, मैनुअल, प्रक्रिया, साहित्य का अनुवाद आदि का कितना प्रतिशत द्विभाषिक होना चाहिए? [A]20 [B] 50 [C] 55 [D] 100 According to the annual programme issued by the Ministry of Home Affairs, Department of Official Language, what percentage of the code, manual, procedure, translation of literature, etc. used in government offices should be bilingual. [A] 20 [B] 30 (C] 55 [D] 100
89.	गृहमंत्रालय, राजभाषा विभाग द्वारा जारी वार्षिक कार्यक्रम के अनुसार प्रशिक्षण संस्थानों की कितनी प्रतिशत पाठ्य सामग्री का द्विभाषिक रूप में होना अनिवार्य है? [A]20 [B] 30 [C] 55 [D] 100 According to the annual programme issued by the Ministry of Home Affairs, Department of Official Language, what percentage of the training material of training institutes should be in bilingual form [A] 20 [B] 30 (C] 55 [D] 100
90.	गृहमंत्रालय, राजभाषा विभाग द्वारा जारी वार्षिक कार्यक्रम के अनुसार राजभाषा विभाग के अधिकारियों द्वारा अपने अधीनस्थ कार्यालयों का न्यूनतम कितने प्रतिशत कार्यालयों का निरीक्षण किया जाना अनिवार्य है? [A]20 [B] 25 [C] 55 [D]100 According to the annual programme issued by the Department of Official Language, Ministry of Home Affairs, it is mandatory for officers of the Official Language Department to inspect the minimum percentage of their subordinate offices. [A] 20 [B] 25 (C] 55 [D] 100
91.	गृहमंत्रालय, राजभाषा विभाग द्वारा जारी वार्षिक कार्यक्रम के अनुसार पुस्तकालयों के अनुदान में से कितनी प्रतिशत राशि हिंदी पुस्तकों, हिंदी ई-पुस्तकों पर व्यय की जानी अपेक्षित है? [A]20 [B] 50 [C] 55 [D]100 According to the annual programme issued by the Ministry of Home Affairs, Department of Official Language, what percentage of the grant of libraries is required to be spent on Hindi books, Hindi e-books? [A] 20 [B] 50 (C] 55 [D] 100
92.	हिंदी टाइपिंग परीक्षा पास करने पर कितने महीने के लिए एक वेतन वृद्धि के बराबर व्यक्तिगत वेतन दिया जाता है? [A] 36 [B] 24 [C] 6 [D] 12 On passing Hindi typing examination, for how many months personal pay equal in amount to one increment is given? [A] 36 [B] 24 (C] 6 [D] 12

93.	हिंदी आशुलिपि परीक्षा पास करने पर कितने महीने के लिए एक वेतन वृद्धि के बराबर व्यक्तिगत वेतन दिया जाता है? [A] 6 [B] 36 [C] 12 [D] 24 On passing Hindi Stenography examination, for how many months personal pay equal in amount to one increment is given? [A] 6 [B] 36 [C] 12 [D] 24
94.	अगर भारत का कोई राज्य संविधान में प्रदत्त शक्तियों का प्रयोग करते हुए अपने क्षेत्र में बोली जाने वाली भाषाओं में से अपनी राजभाषा का चयन नहीं करता है, तो उस राज्य की राजभाषा क्या होगी? [A] उस राज्य में बोली जाने वाली सभी भाषाएं [B] हिंदी भाषा [C] अंग्रेजी भाषा [D] उपर्युक्त में से कोई भी नहीं If a state does not choose Official Language for itself from the languages spoken in the state what language will be its Official Language? [A] All the languages spoken in the state [B] Hindi Language [C] English Language [D] None of the above
95.	संसदीय राजभाषा समिति के अध्यक्ष कौन होते हैं? [A] राजभाषा विभाग के सचिव [B] गृहमंत्री [C] रेलमंत्री [D] प्रधानमंत्री Who is the Chairman of Parliamentary Committee on Official Language? [A] Secretary of Rajbhasha Department [B] Home Minister [C] Rail Minister [D] Prime Minister
96.	भारत के संविधान के वर्तमान उपबंधों के अनुसार उच्चतम न्यायालय और प्रत्येक उच्च न्यायालय की कार्यवाहियां..... भाषा में होनी है. [A] हिंदी में [B] अंग्रेजी में [C] संविधान की 8वीं अनुसूची में उल्लिखित किसी भी भाषा में [D] उपर्युक्त में से कोई भी नहीं As per the prevailing provisions of the Constitution of India all proceedings in the Supreme Court and in every High Court shall be in language. [A] In Hindi [B] In English [C] In any of the Languages mentioned in 8 th Schedule of the Constitution [D] None of the above
97.	संवैधानिक उपबंधों के अनुसार हिंदी भाषा को भारतीय सामासिक संस्कृति के सभी तत्वों की अभिव्यक्ति का माध्यम बनाने हेतु इसे समृद्ध बनाने के लिए जहां कहीं आवश्यक या वांछनीय हो वहां मुख्यतः किस भाषा से शब्दों को ग्रहण किया जाना है? [A] अंग्रेजी भाषा से [B] हिंदुस्तानी भाषा से [C] बोल-चाल की भाषा से [D] संस्कृत भाषा से As per the provisions of the Constitution of India, vocabulary should be drawn primarily from which language wherever necessary or desirable for enrichment of Hindi Language to serve as medium of expression for all the elements of the composite culture of India? (A) English Language [B] Hindustani Language [C] Lingua Franca [D] Sanskrit Language
98.	हिंदीतर भाषी क्षेत्रों में बोर्डों को किस क्रम में प्रदर्शित किया जाता है? [A] हिंदी, अंग्रेजी, क्षेत्रीय भाषा [B] अंग्रेजी, हिंदी, क्षेत्रीय भाषा [C] क्षेत्रीय भाषा, हिंदी, अंग्रेजी [D] क्षेत्रीय भाषा, अंग्रेजी, हिंदी In which order the boards are displayed in non-Hindi speaking areas? [A] Hindi, English, Regional Language [B] English, Hindi, Regional Language [C] Regional Language, Hindi, English [D] Regional Language, English, Hindi
99.	रेलवे स्टेशनों पर उद्घोषणाओं का क्रम क्या होना चाहिए ? [A] हिंदी, क्षेत्रीय भाषा, अंग्रेजी [B] हिंदी, अंग्रेजी, क्षेत्रीय भाषा [C] क्षेत्रीय भाषा, हिंदी, अंग्रेजी [D] क्षेत्रीय भाषा, अंग्रेजी, हिंदी What should be the order of announcements at Railway stations? [A] Hindi, regional language, English [B] Hindi, English, Regional language, [C] Regional language, Hindi, English [D] Regional language, English, Hindi

100.	भारतीय संविधान की 8वीं अनुसूची में 1950 में कितनी भाषाएं शामिल की गई थी? [A] 12 [B] 13 [C] 14 [D] 15 How many languages were included in 1950 in 8 th schedule of Indian Constitution? [A] 12 [B] 13 [C] 14 [D] 15
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Establishment				Rajbhasha					
1	C	56	C	1	C	51	A		
2	A	57	D	2	A	52	C		
3	C	58	C	3	B	53	B		
4	A	59	B	4	B	54	B		
5	A	60	A	5	D	55	C		
6	C	61	B	6	C	56	C		
7	D	62	B	7	C	57	A		
8	D	63	A	8	A	58	B		
9	C	64	C	9	B	59	C		
10	C	65	A	10	D	60	A		
11	A	66	B	11	C	61	B		
12	B	67	B	12	C	62	D		
13	C	68	A	13	A	63	A		
14	B	69	D	14	D	64	B		
15	B	70	C	15	B	65	D		
16	D	71	D	16	B	66	D		
17	A	72	A	17	A	67	D		
18	A	73	A	18	C	68	D		
19	D	74	B	19	C	69	D		
20	B	75	B	20	A	70	A		
21	C	76	C	21	D	71	B		
22	A	77	A	22	B	72	D		
23	C	78	B	23	D	73	A		
24	A	79	B	24	C	74	C		
25	B	80	C	25	B	75	A		
26	B	81	B	26	B	76	B		
27	D	82	B	27	A	77	A		
28	C	83	D	28	C	78	A		
29	B	84	D	29	D	79	A		
30	C	85	A	30	A	80	A		
31	A	86	D	31	C	81	B		
32	B	87	D	32	B	82	B		
33	C	88	D	33	B	83	A		
34	B	89	B	34	C	84	B		
35	A	90	A	35	C	85	A		
36	A	91	D	36	C	86	A		
37	A	92	B	37	A	87	D		
38	C	93	A	38	C	88	D		
39	A	94	D	39	B	89	D		
40	C	95	B	40	B	90	B		
41	A	96	D	41	A	91	B		
42	B	97	A	42	A	92	D		
43	C	98	C	43	B	93	D		
44	A	99	B	44	C	94	C		
45	A	100	B	45	D	95	B		
46	C	101	D	46	B	96	B		
47	A	102	B	47	C	97	D		
48	A	103	C	48	B	98	C		
49	B	104	D	49	C	99	C		
50	A	105	D	50	A	100	C		
51	D	106	C						
52	A	107	C						
53	A	108	D						
54	A	109	D						
55	B	110	A						

ANNEXURE-A**Syllabus for selections to the post of Commercial-cum-Ticket Supervisor in Level-6 of 7th CPC in Commercial Department of SC Division:**

1. Commercial - Organisation, role and functions, complaints and public relation.
2. Organisation of Commercial Department, its functions, Reference Books and their use.
3. Various Railway Act sections related to commercial department.
4. Unreserved Ticketing System (UTS), Mobile ticketing, YTSK, JTBS, Halt Agents.
5. Passenger Reservation System (PRS), Tatkal Scheme, Concessions, and Refund rules.
6. Parcel - Rules for acceptance, booking and carriage of parcels as per Coaching Tariff.
7. Ticket Checking - Duties of Ticket checking staff, Object of checking and collection of tickets.
8. Catering Policy, Contract/Tenders-Work orders.
9. Public Grievance Redressal organisation, public complaints and their disposal, Computerisation of complaints.
10. Consumer protection act, Introduction to consultative committees- DRUCC, ZRUCC, NRUCC.
11. Leaves - their kinds and rules, Leave encashment Rule.
12. Passes - their kinds, Rules and eligibility.
13. Pay & Allowances - Entitlements, Rules regarding TA, DA, Night Duty Allowance, Overtime and their curtailment.
14. Duty Roster - Description and classification, statutory provisions, periodical rest, long-on, short-off, split shift.
15. D& AR - Brief Introduction and provisions
16. PNM, JCM, PREM, RTI, SBF, NPS, Confidential Report (APAR).
17. Budget-Plan head/Allocation.
18. Office procedure and noting.
19. E-Office, HRMS, E-Auction.
20. General Awareness/Current Affairs.
21. Official Language/Rajbhasha.

Annexure-B**Model Question bank for selections to the post of Commercial-cum-Ticket Supervisor in Level-6 of 7th CPC in Commercial Department of SC Division:**

S.No.	Question	Key
1.	The Fixed Tariff of catering items to be provided in Rajdhani/ Shatabdi/ Duronto trains is fixed by (A) PCCM (B) IRCTC (C) Railway Board (D) GM	C
2.	Coaching tariff Part I. Vol. I contains the general rules for carriage of ____ (A) Passengers (B) Luggage (C) Both A&B (D) None of these	C
3.	Abbreviation of Ist AC cum AC-2tier coach is ____ (A) H (B) A (C) HA (D) None of these	C
4.	Who is authorised to permit installation of Private Weigh Bridge on Railway Land? (A) GM (B) DRM (C) PCOM (D) Railway Board	B
5.	What is the Detention Charge to be collected for overloaded wagons? (A) Rs. 0/- per wagon (B) Rs. 100/- per wagon (C) Rs. 5000/- per wagon (D) Rs. 10000/- per wagon	A
6.	What is the minimum composition in mini rakes? (A) 10 wagons (B) 15 wagons (C) 20 wagons (D) 25 wagons	C
7.	When Container rake loaded with containers carrying standard bags of uniforms size, then what percentage of rakes are exempted from mandatory weighment at weighbridge? (A) 100% (B) 90% (C) 95% (D) No exemption	A
8.	What is the main purpose of 'RAIL MADAD'? (A) To streamline the passenger grievance redressal (B) To manage railway schedules and routes (C) To provide entertainment during train travel (D) To provide discounted rates for frequent travellers	A
9.	An appeal against the decision of RCT can be made in High Court within ____ days. (A) 10 (B) 30 (C) 60 (D) 90	D
10.	What is the minimum chargeable distance in Goods traffic? (A) 100kms (B) 200kms (C) 300kms (D) None of these	A
11.	RCT is established in the year ____ (A) 1980 (B) 1987 (C) 1988 (D) 2000	B
12.	Application for compensation in case of accidents can be made to RCT within ____ period? (A) 3 months (B) 6 months (C) 1 year (D) None of these	C
13.	Season Tickets can be renewed upto ____ days in advance? (A) 3 (B) 5 (C) 10 (D) None of these	C
14.	Change of name on a waitlisted ticket is _____. (A) Permitted >48 hrs before (B) Permitted >24 hrs before (C) Permitted upto actual departure of train (D) Not permitted	D
15.	Private Cash limit for station staff is _____. (A) Rs.250/- (B) Rs.500/- (C) Rs.750/- (D) Rs.1000/-	C

16.	Private Cash limit for mobile staff is _____? (A)Rs.500/- (B)Rs.750/- (C)Rs.1000/- (D) Rs.2000/-	D
17.	Each ticket roll of an UTS contains _____ tickets? (A)200 (B)300 (C)500 (D) 1000	C
18.	Each ticket roll of a PRS contains _____ tickets? (A)200 (B)300 (C)500 (D) 1000	A
19.	In case of special trains, party should pay all charges in full at the journey originating station _____ hours in advance before the departure of the train? (A)24 (B)48 (C)60 (D) 72	B
20.	An application for waiver of demurrage charges should be made within _____ days of its accrual? (A)10 (B)20 (C)30 (D) No limit	C
21.	A Tatkat reservation can be made _____ days in advance, excluding the date of departure of the train from the originating station. (A)1 (B)2 (C)3 (D) None of these	A
22.	The Chairman of ZRUCC is _____. (A)PCCM (B)PCOM (C)SDGM (D) GM	D
23.	Special cancellation of an UTS/PRS ticket is a _____ function. (A)Clerical (B)Supervisory (C)Normal (D) None of these	B
24.	For Rajdhani/Shatabdi/Duronto train, parcel rates would be at _____ scale? (A)Scale 'L' (B)Scale 'R' (C)Scale 'P' (D) 25% over Scale 'R'	D
25.	Scale R, Scale P and Scale S are the schedule rates for _____ traffic (A) Luggage (B)Parcel (C)Both A&B (D)Goods	B
26.	Free time for manual loading/unloading of covered wagons like BCN, BCX, BCNA, BCNHS etc for a rake with 23 wagons is _____ hours. (A)5 (B)6 (C)7 (D) 8	C
27.	The tenure of all MPS stalls shall be for a period of _____ years (A)5 (B) 8 (C) 9 (D) 10	A
28.	When is the final chart downloaded onto the Hand-Held Terminal? (A) After the second chart preparation (B)After the departure of the train from the originating station (C)At the beginning of the journey (D)Every hour throughout the journey	A
29.	Menu and tariffs for Food Plaza, Food Courts and Fast Food units will be decided and fixed by : A) Railway Board B) IRCTC C) Zonal Railways D) Divisions	B
30.	Who is the nodal officer for operation of GCT? (A)DRM (B)GM (C)PCCM (D)Executive Director/FM/Railway Board	A
31.	Instructions regarding handling of explosives and other dangerous goods are laid down in _____ (A)IRCA Red Tariff (B)IRCA Coaching Tariff (C)RCT Act (D)None of these	A
32.	In e-Auction, identification of assets and preparation of lots shall require the approval of an officer of _____ or above. A) Sr. Scale B) JAG level C) SAG Level D) Jr. Scale	D

33.	Under Amrit Bharat Station Scheme, High level platforms shall be provided in which category of station? (A) SG 1-3 (B) HG 1-3 (C) NSG 1-3 (D) All categories of stations	D
34.	What is meant by Contract value: (A) Annual License fee of a contract (B) Total license fee for the whole period of contract (C) Half yearly License fee of a contract (D) Quarterly License fee of a contract	B
35.	Who can setup Tourist Facilitation Counters at Railway Stations? (A) Indian Railway Catering and Tourism Corporation (B) Indian Railway Stations Development Corporation (C) Station Facility Management (D) None of the Above	A
36.	Minimum, how many coaches can be requested by the Service provider under Bharat Gaurav Trains Scheme. (a) 15 coaches (b) 14 coaches (c) 16 coaches (d) 20 coaches	B
37.	Head of Public Relations department at Zonal Railway is [A] CPRO [B] CCM [C] COM [D] Sr.DCM	A
38.	Head of Public complaints at Divisional level is (A) Sr. DCM (B) ADRM (C) Sr. DOM (D) DRM	B
39.	Who have been given transactional rights in Rail Madad (A) ADRM (B) Railway Board (C) Branch Officers (D) Zonal Railway	C
40.	Hindi Day is celebrated on _____. (A) 16 March (B) 14 September (C) 26 November (D) 22 June	B
41.	In how many regions the nation has been divided as per Official Language Policy 1976? (A) 5 (B) 7 (C) 3 (D) 4	C
42.	What is the Official Language of India? (A) Urdu (B) Telugu (C) Hindi (D) Tamil	C
43.	Andhra Pradesh and Telangana State comes under which region as per Official Language policy? (A) B (B) C (C) D (D) A	B
44.	What is the Officially recognised Script of Rajbhasha Hindi? (A) Devanagari (B) Roman (C) Persian (D) English	A
45.	Full form of UMID (A) Unified Multipurpose Identification (B) Unique Medical Identification (C) Unique Multipurpose Identification (D) Unified Medical Identification	B
46.	The Railway servants (Discipline & Appeal) Rules came into force on _____. (A) 1 st October 1968 (B) 21 st October 1967 (C) 20 th October 1969 (D) 2 nd October 1968	A

47.	The Standard Form Number used for suspension. A) 1 (B) 5 (C) 11 (D) 7	A
48.	_____ Form is used for imposition of minor penalty. (A) SF 5 (B) SF 4 (C) SF 11 (D) SF 1	C
49.	_____ Form is used for imposition of major penalty. (A) SF 5 (B) SF 4 (C) SF 11 (D) SF 1	A
50.	_____ authority fixes the date for inquiry and advises the charged employee. (A) Disciplinary Authority (B) Inquiry Officer (C) Presenting Officer (D) Personnel department	B
51.	General Managers of Railways are entitled for _____ type of Duty Pass. (A) Bronze (B) Gold (C) Silver (D) Platinum	B
52.	Group A and B officers are entitled to _____ sets of First Class A Privilege passes per year. (A) 8 sets (B) 6 sets (C) 10 sets (D) 4 sets	B
53.	Group C and D officers are entitled to _____ sets of Privilege passes per year. (A) 3 sets (B) 6 sets (C) 10 sets (D) 4 sets	A
54.	The web address https://scr.eoffice.railnet.gov.in is used to open which website. (A) e-Office demo site (B) e-Office production site (C) e-Office training site (D) None of the above	B
55.	Which email id is used to login to the e-Office module? (A) Gmail (B) Yahoo (C) NIC (D) None of the above	C
56.	What is the abbreviation of NIC: (A) National Information Centre (B) National Informatics Council (C) National Institute Council (D) National Informatics Centre	D
57.	What is the e-Office service which is used to work with the e-File (A) Knowledge Management System (B) Master Data Management (C) e-File MIS Reports (D) File Management System	D
58.	What is the default view when the user logs on to the File Management System in e-Office (A) Inbox of Files Section (B) Inbox of Receipt Section (C) Created to Receipt Section (D) Created of Files Section	A
59.	In what format the document has to be uploaded in order to be diarized in e-Office (A) Microsoft Word (B) Word pad (C) Notepad (D) PDF	D
60.	What should be the maximum size of the uploaded document in e-Office? (A) 15 MB (B) 20 MB (C) 25 MB (D) 30 MB	B

61.	Once a letter is diarised in e-Office and a unique number is allocated, then it becomes a ____ (A) Receipt (B) File (C) Acknowledgement (D) None of the above	A
62.	Duplicate 'Tatkal Ticket' can be issued in exceptional cases on payment of ____ [A] Full fare including 'Tatkal Charges' [B] Full fare excluding 'Tatkal Charges' [C] 25% of the fare including 'tatkal Charges' [D] Not permitted	A
63.	Separate accommodation should be provided for ladies as per Section ____ of the Railway Act, 1989. (A) 58 (B) 54 (C) 53 (D) 59	A
64.	Concession Certificate issued for the blind person is valid for a period of ____ years. [A] One year [B] Two years [C] Five years [D] Life time	C
65.	A maximum of ____ passengers can be booked on 'Tatkal Ticket'. [A] 6 [B] 5 [C] 4 [D] 2	C
66.	For miscarriage, including abortion of female employees, shall be entitled to Maternity leave ____. (A) 6 weeks (B) 45 days (C) 7 weeks (D) 43 days.	B
67.	India's first passenger train is hauled by three steam locomotives namely. (A) Beverly, Fairly & Saintly (B) Chetak, Chirag & Charan (C) Sahib, Sindh and Sultan (D) Ganga, Jamuna & Sindh	C
68.	Bangladesh is connected by the three <i>times a week Maitree Express</i> that runs from ____ to ____. (A) Kolkata to Dhaka (B) Berhampur to Khulna (C) Asansol to Dhaka (D) Shantiniketan to Jessore	A
69.	Male persons travelling in ladies compartment is dealt with under sec ____ of Indian Railway Act. (A) 160 (B) 161 (C) 162 (D) 163	C
70.	Unlawfully bringing of dangerous goods is dealt with under section ____ of Indian Railway Act. (A) 162 (B) 163 (C) 164 (D) 165	C
71.	The extent of liability of railway administration in case of death or injury to a passenger in an accident is stipulated under section ____ (A) 123 (B) 124 (C) 125 (D) 126	B
72.	Exhibition of train timings at station is a statutory obligation of the Railways as per section ____ of Indian Railway Act. (A) 48 (B) 49 (C) 50 (D) 47	B
73.	If a ticket is returned for cancellation, the Railway Administration shall grant refund as per section ____ of Indian Railway Act. (A) 50 (B) 51 (C) 52 (D) 53	C
74.	Transfer of a reserved ticket is prohibited as per section ____ of Indian Railway Act. (A) 48 (B) 49 (C) 50 (D) 53	D
75.	Advance reservation period for a Foreign Tourist is ____ days. (A) 60 (B) 90 (C) 120 (D) 365	D
76.	When train is cancelled at the starting station due to unforeseen circumstances such as accidents, breaches, or floods etc., full refund is given upto ____ (A) 3 hrs before the scheduled departure of the train	D

	(B) 3 hrs after the scheduled departure of the train (C) 3 hrs after the actual departure of the train (D) 3 days excluding the day of departure of the train	
77.	In case of EOL scheme, free time for loading of BOXN rake is ____ Hrs. (A) 3 (B) 6 (C) 9 (D) 12	A
78.	Vista dome coaches are used for (A) Accident site attendance (B) Research purpose (C) Tourism (D) None of the above	C
79.	The License Fee for "One Station - One Product" for 15 days is (A) Rs.500/- (B) Rs.1500/- (C) Rs.2,000/- (D) 2,500	A
80.	Categorization of Stations will be done on the basis of ____ (A) Originating Earning/Inward passengers handled (B) Booked Earnings/Inward passengers handled (C) Originating Passengers Earning/Outward passengers handled (D) Apportioned Earnings	C
81.	What is the full form of NINFRIS ? (A) New Improvements in Non Fare Revenue India Scheme (B) New Innovative Non fare Revenue Ideas Scheme (C) National Institute of Nutrition for Rural India Scheme (D) National initiative for Non fare Revenue in states	B
82.	STBA is authorized to issue ____ tickets (A) Reserved tickets (B) Unreserved tickets (C) All type of tickets (D) None of the above	B
83.	JTBS will collect Rs. ____ towards commission (A) 2/- per ticket (B) 2/- per passenger (C) 5/- per ticket (D) 5/- per passenger	B
84.	The minimum amount of commission paid to a Halt Agent is ____ (A) Rs.500 (B) Rs.1000 (C) 10% (D) 15%	A
85.	Prohibition on hawking and begging is given under section ____ of Railways Act (A) 141 (B) 142 (C) 143 (D) 144	D
86.	Who is the Comptent Authority for approving the proposals under NINFRIS (A) Sr.DCM (B) DRM (C) DCM (D) PCCM	B
87.	POS in relation to digital transaction stands for ____ (A) Point of Sale (B) Point on Sale (C) Point of Safe (D) Pin of Sale	A
88.	The amount of ex-gratia paid to the next of kin for death in a train accident is Rs. ____ (A) 10,000/- (B) 20,000/- (C) 25,000/- (D) 50,000/-	D
89.	The power to declare 'Round-the-clock' working at Goods Sheds have now been delegated to (A) GM (B) PCCM (C) DRM (D) None of the above	C

90.	What is the name of the scheme which provides alternate accommodation to waitlisted passengers in other trains? (A) Chunao (B) Vikalp (C) Ichha (D) Adhikar	B
91.	What is the maximum distance for which a monthly season ticket/Quarterly Season Ticket can be prepared? (A) 50kms (B) 100kms (C) 150kms (D) 200kms	C
92.	In which section of Railway Act No.24 of 1989, the provision of penalty for smoking in passenger compartment use? (A) Section 67 (B) Section 160 (C) Section 161 (D) Section 167	D
93.	Cement traffic comes under which priority (A) Priority 'A' (B) Priority 'B' (C) Priority 'C' (D) Priority 'D'	D
94.	In which Article of Constitution Hindi has been given the status of Rajbhasha? (A) 343 (B) 353 (C) 363 (D) 373	A
95.	The basic Rajbhasha course is called ____ (A) Parangat (B) Prabodh (C) Pragya (D) Praveen	C
96.	Which one of the Standard Form is required to be used for issuing the order of the deemed suspension? (A) SF-1 (B) SF-2 (C) SF-3 (D) SF-4	B
97.	On transfer from one Division to another Division, if staff doesn't report for duty at the new place of posting, who will be the Competent Authority for taking disciplinary action? (A) GM (B) D&A Authority at new place (C) D&A Authority at old place (D) DRM	B
98.	Application Fee for seeking information under RTI. (A) 05/- (B) 10/- (C) 15/- (D) 30/-	B
99.	A Railway servant shall be deemed to have been placed under suspension if he has been put in police custody for a period? (A) Exceeding 24 hours (B) Exceeding 48 hours (C) Immediate effect (D) None of the above	B
100.	Maximum LAP that can be availed in a single spell is limited to (A) 300 days (B) 100 days (C) 180 days (D) No limit	C
101.	What is the period of Child Care Leave that can be taken during entire service? (A) 180 days (B) Two years (C) Three years (D) Five years	B
102.	Which is the correct expansion of MACP ? (A) Maximum Advancement in Career Path (B) Modified Assured Career Progression (C) Modified Application of Career Progression (D) Minimum Anomalies in Career Promotion	B

103.	New Pension Scheme is effective from ____ year (A) 2001 (B)2004 (C)2010 (D)2011	B
104.	Under which provision of DAR can an employee be removed from service without enquiry ? (A) 14 (B)11 (C)16 (D)22	A
105.	Limits of power in Establishment Matters for various posts in Railways are included in which official book ? (A) Pink Book (B) Establishment Manual (C) Book of Schedule of Powers (D) None of the above	C
106.	When a railway employee is placed under suspension but only a Minor Penalty is imposed, the suspension period is treated as (A) Dies Non (B) Non Duty (C) Duty (D) None of the above	C
107.	Which of the following train is not organized by IRCTC? (A) Vande Bharat Trains (B) Ashta Circuit Trains (C) Buddhish Circuit Trains (D) Bharat Darshan Trains	A
108.	As per Catering Policy 2017, Standard Tender Committee will be nominated by ____ (A)DRM (B)PCCM (C)CCM/Catering (D)GM	A
109.	Who is the competent authority to approve change in name of a Railway Station? (A) Ministry of Home Affairs, Govt. Of India (B) Railway Ministry (C) GM of the concerned railways (D) State Government	A
110.	India's first Underwater Metro is running in ____ (A)Ahmedabad (B)Kolkata (C)New Delhi (D)Mumbai	B
111.	The theme of India's G20 Presidency "Vasudhaiva Kutumbakam" or "One Earth-One Family-One Future" is drawn from the ____ (A) Maha Upanishad (B) Maha Purana (C) Rig Veda (D) Smriti	A
112.	Enchashment of Leave on Average Pay (availing railway pass) while in service cannot be more than ____ days. (A) 30 (B)40 (C)50 (D)60	D
113.	Cheetahs, brought from Namibia, are in which of the following National Parks in India? (A) Kuno National Park (B) Kaziranga National Park (C) Keoladeo National Park (D) Keibul Lamjao National Park	A
114.	The tenure of Major/Minor Catering units in Railway/IRCTC is ____years (A) 3 (B)5 (C)10 (D)15	B

115.	Plan Head 5300 denotes ____ [A] S & T [B] Computerization [C] Customer Amenities [D] Electrical	C
116.	Retiring Railway employee has to complete ____ years of qualifying service for the payment of Pension. [A] 5 [B] 10 [C] 15 [D] 20	B
117.	A Railway servant seeking voluntary retirement from service should have completed at least ____ years of qualifying service. [A] 5 [B] 10 [C] 15 [D] 20	D
118.	As per Hours of Employment Rule, railway employees are classified into __ number of categories. [A] 4 [B] 3 [C] 2 [D] 6	B
119.	For UTS terminal, ____ will acts as a CPU. [A] Dumb Terminal [B] Smart Card Terminal [C] Data Logger [D] Thin Client	D
120.	E-Passes and E-PTOs are housed by ____ application. [A] HIMS [B] HRMS [C] AIMS [D] RESS	B
121.	UMID Card unique number contains ____ digits. [A] 10 [B] 12 [C] 15 [D] 16	B
122.	Government e-Marketplace (GeM) was launched by the Ministry of ____. [A] Commerce & Industry [B] Railways [C] Economic Affairs [D] Finance	A
123.	A person detected without ticket in brake van in charged ____ [A] FC Fare+Penalty [B] SL Fare+Penalty [C] IInd class Fare+Penalty [D] None of the above	A
124.	How many days of LAP is credited to an employee in a year? [A] 10 [B] 15 [C] 20 [D] 30	D
125.	Where is the Railway Museum Located? [A] Secunderabad [B] New Delhi [C] Mumbai [D] Kolkata	B
126.	Izzat season tickets are issued for a maximum distance of ____ kms [A] 100 [B] 150 [C] 200 [D] 300	B
127.	Separate accommodation should be provided for ladies as per Section of the Railway Act, 1989. [A] 53 [B] 55 [C] 58 [D] 137	C
128.	Male passenger found travelling in ladies compartment is dealt as per section of the Railway Act, 1989 [A] 58 [B] 141 [C] 162 [D] 164	C
129.	Smoking in Railway Premises is prohibited under __Section of Railway Act [A] 58 [B] 141 [C] 162 [D] 167	D
130.	Which station over South Central Railway has been handed over for development by IRSDC? (A) Tirupati (B) Vijayawada (C) Secunderabad (D) Hyderabad	C
131.	There are a total of ____ Chapters in Railway Act. 1989 (A) 10 (B) 12 (C) 14 (D) 16	D
132.	STBA can be engaged for issue of UTS tickets at ____ stations. [A] NSG1, NSG2 & NSG3 [B] NSG3, NSG4 & NSG5 [C] NSG4, NSG5 & NSG6 [D] NSG3, NSG5 & NSG6	C
133.	Need for STBA shall be assessed by a JAG officers committee from ____ Departments. [A] Commerical, Operating & Engineering	B

	[B] Commerical, Operating & Accounts [C] Commerical, Operating & Personnel [D] Commerical, Operating & Mechanical	
134.	EMD for engagement of STBA at NSG5 &SG3 Stations is Rs. ____ [A] 1000 [B] 2000 [C] 4000 [D] 5000	D
135.	EMD for engagement of STBA at NSG6 Station is Rs. ____ [A] 1000 [B] 2000 [C] 4000 [D] 5000	B
136.	STBA tender accepting authority is ____ [A] ACM [B] DCM [C] Sr.DCM [D] DRM	C
137.	STBA is initially engaged for ____ years. [A] 2 [B] 3 [C] 4 [D] 5	B
138.	The STBA shall deposit the cash collected through sale of tickets to____ [A] Bank [B] Station Master [C] Cash office [D] None of these	B
139.	Minimum STBA Commission is Rs.____ [A] 1000 [B] 1500 [C] 2000 [D] 2500	D
140.	Security Deposit for STBA at NSG 6 Station is Rs.____ [A] 5000 [B] 10000 [C] 25000 [D] 50000	B
141.	JTBS Commission on unreserved ticket is Rs.____ per passenger. [A] 2 [B] 3 [C] 4 [D] 5	A
142.	JTBS contract is awarded for a period of ____years. [A] 2 [B] 3 [C] 4 [D] 5	B
143.	JTBS contract can be extended for a period of ____years. [A] 2 [B] 3 [C] 4 [D] 5	B
144.	The Security Deposit for JTBS is Rs. ____ [A] 10,000 [B] 20,000 [C] 25,000 [D] 40,000	C
145.	JTBS and Railways can terminate the contract without assigning reasons by giving a notice of ____ days. [A] 20 [B] 30 [C] 40 [D] 60	B
146.	Applications for appointment of YTSK shall be called ____times in a year [A] 1 [B] 2 [C] 3 [D] 4	B
147.	YTSK tender accepting authority is ____ [A] DRM [B] CCM/PM [C] ADRM [D] CCM/FS	A
148.	The minimum composition of special train ____coaches [A] 15 [B] 16 [C] 18 [D] 20	C
149.	The minimum distance for charging Special Train/Coaches will be ____kms separately for outward and return journey. [A] 100 [B] 200 [C] 500 [D] 1000	C
150.	Service Charge for FTR train/coach ____% on the base fare. [A] 20 [B] 30 [C] 40 [D] 50	B
151.	In case of one station one product (OSOP), the number, location and type of outlets will be decided by ____ [A] GM [B] PCCM [C] DRM [D] Sr.DCM	C
152.	The normal duration of allotment of OSOP out let is for ____ days. [A] 11 [B] 12 [C] 13 [D] 15	D
153.	During melas and festivals, DRM may grant OSOP outlet permission for ____ days. [A] 7 [B] 15 [C] 21 [D] 30	A
154.	DRM may permit allotment of OSOP out let maximum up to ____ days. [A] 7 [B] 15 [C] 21 [D] 3 MONTHS	D

155.	There are a total of _____ sections in Railway Act. 1989 (A) 100 (B) 120 (C) 150 (D) 200	D
156.	Both Railways and Service provider shall have the right to terminate the agreement for operation of Bharat Gaurav train by giving ____ days advance notice. [A] 60 [B] 120 [C] 80 [D] 90	
157.	Indian Railway has introduced ____ Trains to promote tourism in our country. (A) Bharat Gaurav trains (B) Bullet trains (C) MEMU (D) high speed trains	A
158.	Joint parcel product is introduced in collaboration with _____ department and railways. (A) Postal (B) Tourism (C) HRD (D) Cultural	A
159.	The number of escorts permitted to travel free by PCET train for security purposes and handling of parcels at intermediate stations is _____ [A] 4 [B] 3 [C] 2 [D] 1	
160.	JPP product is charged in _____ (A) scale L (B) scale R (C) scale S (D) JP scale	D
161.	PRIMES stands for _____ [A] Passenger Request Information Management Enhanced Sysyem [B] Passenger Rail Information Management Enhanced System [C] Passenger Record Information Management Enhanced Solution [D] Passenger Reservation Information Management Enhanced System	D
162.	ATM stands for _____ [A] Automated Ticket Machine [B] Automated Teller Machine [C] Automatic Ticket Machine [D] Automatic Teller Machine	B
163.	The maximum area for one ATM at a station shall be _____ [A] 5 feet X 5 feet [B] 5 feet X 5 feet [C] 6 feet X 6 feet [D] 6 feet X 5 feet	
164.	The responsibility of security, maintenance, cleanliness of the ATM Premises shall rest with the _____. [A] Station Master [B] Health Inspector [C] Concerned Bank [D] RPF	
165.	In Rail MADAD, MADAD stands for _____ [A] Mobile Application for Demand Assistance During transit [B] Mobile Application for Demand Assistance During travel [C] Mobile Application for Desired Assistance During travel [D] Mobile Application for Desired Assistance During transit	C
166.	The Right to Information Act, 2005 replaced which Act? [A] Information Technology Act, 2000 [B] Freedom of Information Act, 2002 [C] Delimitation Act, 2002 [D] None of these	B
167.	"Record" as defined by the RTI Act, 2005 does include _____ [A] A manuscript [B] Fax copy of a document [C] Material produced by a computer [D] All of these	D
168.	Who can file an RTI _____ [A] Only Indian citizens [B] Only Foreign Nationals [C] Both A and B [D] None of these	C
169.	The RTI application shall be addressed to _____. [A] CM of the respective state [B] Prime Minister [C] President [D] Public Information Officer	D

170.	Which book of IRCA contains Freight Rate Tables? (A) Goods Tariff Part I Vol II (B) Goods Tariff No.49 Part I (C) Goods Tariff No.49 Part II (D) Goods Tariff Part I Vol I	C
171.	What is the highest class of Goods Freight? (A) Class 200 (B) Class 180 (C) Class 120 (D) None of the given options	A
172.	What do you mean by Lean Season Period? (A) 15 th Aug to 15 th Sept (B) 1 Aug to 31 st Aug (C) 1 July to 30 th Sept (D) 1 Jan to 30 th June	C
173.	What is the full form of BDU in Railway? (A) Business Development Unit (B) Business Department Unit (C) Block Department Unit (D) None of the above	A
174.	Full refund of fare is granted if train in which journey is to be undertaken is running late by how much time? (A) More than Half hour (B) More than 1 hrs. (C) More than 5 hrs. (D) More than 3 hrs.	D
175.	How many times of basic fare of AC chair car class of Shatabdi train is being charged in Vande Bharat Express? (A) 1.2 times (B) 1.3 times (C) 1.4 times (D) 1.5 times	C
176.	A person needlessly interfering with the means of communication in a train shall be prosecuted as per section ____ of the Railway Act, 1989? (A)137 (B)138 (C)141 (D)142	C
177.	In case of temporary disability, the concessional certificate is valid for ____years. (A) One year (B) Two years (C) Five years (D) Not valid	C
178.	What is the Criteria is vogue for deciding NSG-2 category station? (A) Stations Annual Passenger Earning $\geq$ Rs.500Cr, but $<$ 1000 Cr. (B) Stations Annual Passenger Earning $\geq$ Rs.250Cr, but $<$ 500 Cr. (C) Stations Annual Passenger Earning $\geq$ Rs.100Cr, but $<$ 500 Cr. (D) None of the above	C
179.	Who shall have powers to categorize a station as NSG4 category if it is a place of Tourist importance and/or is an important junction station? (A) GM (B) PCOM	A

	(C) PCCM (D) DRM	
180.	RLDA stands for? (A) Railway Land Development Authority (B) Railway Line Development Authority (C) Rail Line Development Authority (D) Rail Land Development Authority	D
181.	Full form of RDSO? (A) Research Designs and Safety Organisation (B) Research Development and Safety Organisation (C) Research Designs and Standards Organisation (D) Research Development and Standards Organisation	C
182.	Power of increasing PF ticket rate is with? (A) ADRM (B) Sr.DCM (C) DRM (D) Station Manager	C
183.	Fare of QST is calculated? (A) 2.7 times of MST (B) 2.8 times of MST (C) 2.6 times of MST (D) 2.9 times of MST	A
184.	Registered Newspapers & Magazines are booked at concessional rates uniformly at _____ percent of Scale 'S' by all trains including Rajdhani trains? (A)40% (B)45% (C)30% (D)25%	B
185.	When was official Language Act enacted? (A)15th January, 1963 (B)10th April, 1965 (C)10th May, 1963 (D)13th June, 1964	C
186.	How many members of Lok Sabha are there in the Parliamentary Committee on Official Language? (A)18 (B)20 (C)22 (D)15	B
187.	How many times in a year are the meetings of the Regional Official Language Implementation Committee held? (A) 05 times (B) 03 times (C) 02 times (D) 04 times	D
188.	Which ministry issues the annual program of official language? (A) Ministry of Railways (B) Finance ministry (C) Home Ministry (D) Ministry of Defence	C
189.	What is the name of the award scheme implemented by ministry of Railways, Railway Board for fiction/story, novel, drama and other prose literature? (A) Maithilisharan Gupt Award Scheme (B) Rajbhasha Individual Cash Award Scheme	C

	(C) Premchand Award Scheme (D) Lal Bahadur Shastri Technical Original Writing Award Scheme	
190.	Who is the Vice President of the Central Hindi Committee? (A) Defense Minister (B) Home Minister (C) Prime Minister (D) Foreign Minister	B
191.	Rail Yatra Vratant Puraskar Yojna is for whom? (A) For Railway Officers (B) For Litterateurs (C) For all Railway Employees (D) For all Indian citizens	D
192.	How many dependants are allowed in Complimentary Pass ? (A) Maximum - 2 (B) Maximum - 3 (C) Maximum - 1 (D) Maximum - 4	A
193.	Divisional Railway Manager is eligible for ____ metal token? (A) Silver (B) Gold (C) Bronze (D) Platinum	A
194.	Second class A pass holder is entitled to travel in which category? (A) In 3 tier AC (B) In 2 tier AC (C) In 1st AC (D) In 2nd Sleeper	A
195.	Rule 3A of Railway Services (Conduct) Rules, 1966 is related to ? (A) Taking part in politics (B) Promptness and courtesy (C) Observance of Govt. Policies (D) None of the given options	B
196.	Under which Rule of DAR in Enquiry officer nominated? (A) Rule-9 (B) Rule-5 (C) Rule-4 (D) Rule-10	A
197.	Under which D&A Rules 1968, an Appeal can be made? (A) Rule-18 (B) Rule-15 (C) Rule-11 (D) Rule-7	A
198.	What is the standard Form used for Revocation of Suspension? (A) SF-4 (B) SF-3	A

	(C) SF-2 (D) SF-5	
199.	In which article of the Constitution, the principle of natural justice is mentioned? (A) Article - 311 (B) Article - 315 (C) Article - 325 (D) Article - 310	A
200.	Total how many days are granted as child care Leave in entire service? (A) 730 days (B) 500 days (C) 350 days (D) 900 days	A
201.	What is the full form of IREC? (A) Indian Railway Enquiry Code (B) Indian Railway Establishment Code (C) Indian Railway Establishment Council (D) Indian Railway Enquiry council	B
202.	Which traffic comes under the purview of "Priority A" of Preferential Traffic Schedule? (A) Food grains and sugar for public distribution (B) Fertilizers (C) Goods for emergency relief work for victims of natural calamities like floods, drought, earthquake etc. (D) Military Traffic, when sponsored by MIL RAIL and approved by Railway Board.	D
203.	Criteria for allotment of Lower berths against ladies quota i) Ladies of and above 45 years ii) Children above 12 years but below 14 years? (A) Only (i) is correct (B) Only (ii) is correct (C) Both (i) and (ii) are incorrect (D) Both (i) and (ii) are correct	A
204.	The charges for the defense personnel's travel using warrants are paid by? (A) Accounts General (Central Revenue) (B) Controller General of Defense Accounts (C) Controller and Auditor General (D) Ministry of Finance	B
205.	The transactions being done through POS machines, are to be settled at? (A) End of the day (B) Once in a week (C) End of each shift (D) End of evening shift	C
206.	Landslides alert categorization for warning in Disaster Management for Category - (I) Landslides as per SOP? (A) Yellow (B) Orange (C) Red (D) Blue	C
207.	In which cases Trade Union bearers can be transferred without consent of unions? (A) Vigilance cases (B) Promotion	C

	(C) Legal necessity (D) All of the given options	
208.	When was New Pension Scheme introduced? (A) 01.01.2004 (B) 01.01.2006 (C) 01.01.2016 (D) 01.04.2009	A
209.	What is the additional Free Time allowed per rake for covering Open wagons with Tarpaulins for loading loose/bulk commodity? (A) 1 hour 30 minutes (B) 30 minutes (C) 1 Hour (D) 2 Hours	C
210.	General responsibility of a railway administration as carrier of goods is prescribed under section ____ of Railway Act 1989? (A)93 (B)100 (C)94 (D)95	A
211.	____ is empowered to introduce Round the clock working hrs at Goods Sheds. (A)PCOM (B)GM (C)DRM (D)PCCM	C
212.	Who is the coordinator of BDU at Zonal level? (A)CFTM (B)CCM (C)PCCM (D)CRSE	A
213.	Minimum distance for charge for all parcels, except registered Newspapers and Magazines, is ____ (A)25 Kms (B)30 Kms (C)50kms (D)100Kms	C
214.	Unclaimed consignment has been defined in Section ____ of Rlys Act, 1989? (A)83 (B)84 (C)85 (D)86	B
215.	The accidental falling of any passenger from a train carrying a passenger is called? (A) Accident (B) Not Accident (C) Untoward incident (D) None of these	C
216.	In what time should an unclaimed perishable item be disposed off? (A) 24 hrs or earlier (B) 48 hrs (C) 36 hrs (D) None of these	A
217.	HHT stands for ____ (A) Hand High Terminal (B) Hand Held Ticket (C) Hand Held Terminal (D) Hand High Ticket	C
218.	For management of Retiring rooms departmentally by IRCTC, revenue shall be shared in the ratio of ____ between IRCTC and Railway? (A)85:15 (B)60:40 (C)65:35 (D)75:25	D
219.	The categorization of stations for provision of passenger amenities shall be reviewed in every ____ (A)3 years (B)4 years (C)5 years (D)10 years	C
220.	Full form of CPGRAMS is? (A) Central Public Grievance Report and Monitoring Service (B) Common Public Grievance Report and Monitoring System	C

	(C) Centralized Public Grievance Redress and Monitoring System (D) Centralized Passenger Grievance Redress and Monitoring System	
221.	Under which rule of Railway Service conduct rules is it forbidden to participate in politics? (A) Rule - 05 (B) Rule - 06 (C) Rule - 10 (D) Rule - 23	A
222.	Check conducted by stopping train in the Mid-Section is _____ [A] CRB check [B] Massive Check [C] Ambush Check [D] Replacement Check	C
223.	CRB check is conducted for a duration of ____ hrs [A] 6 [B] 8 [C] 12 [D] 96	D
224.	Passenger found travelling beyond the booked station is charged _____ (A) Fare + EC beyond the destination upto the point of detection (B) Normal Fare beyond the destination upto the point of detection (C) Deboarded from the train (D) None of the above	A
225.	Rule 3(C) of Railway Services (Conduct) Rules, 1966 deals with ____ (A) Promptness and Courtesy (B) Observance of Government's policies (C) Prohibition of sexual harassment of working women (D) Taking part in politics and elections	C
226.	Rule 9 of Railway Services (Conduct) Rules, 1966 deals with ____ (A) Promptness and Courtesy (B) Observance of Government's policies (C) Prohibition of sexual harassment of working women (D) Criticism of Government	D
227.	Rule 13 of Railway Services (Conduct) Rules, 1966 deals with ____ (A) Promptness and Courtesy (B) Accepting of Gifts (C) Prohibition of sexual harassment of working women (D) Criticism of Government	B
228.	Rule 18 of Railway Services (Conduct) Rules, 1966 deals with ____ (A) Movable, Immovable and Valuable Property (B) Accepting of Gifts (C) Prohibition of sexual harassment of working women (D) Criticism of Government	A
229.	Rule 22 of Railway Services (Conduct) Rules, 1966 deals with ____ (A) Movable, Immovable and Valuable Property (B) Accepting of Gifts (C) Consumption of Intoxicating Drinks and Drugs (D) Criticism of Government	C
230.	Rule 2 (d) of Railway Servants (Pass) Rules, 1986 deals with ____ (A) Kinds of passes (B) Competent authority to issue/sign a Pass/PTO (C) Definition of family members (D) Privilege pass	C
231.	General Managers of Railways are entitled for _____ type of Duty Pass. (A) Bronze (B) Gold (C) Silver (D) Platinum	B

232.	Group A and B officers are entitled to ____ sets of First Class A Privilege passes per year. (A) 8 sets (B) 6 sets (C) 10 sets (D) 4 sets	B
233.	Group C and D officers are entitled to ____ sets of Privilege passes per year. (A) 3 sets (B) 6 sets (C) 10 sets (D) 4 sets	A
234.	The web address https://scr.eoffice.railnet.gov.in is used to open which website. (E) e-Office demo site (F) e-Office production site (G) e-Office training site (H) None of the above	B
235.	Which email id is used to login to the e-Office module? (E) Gmail (F) Yahoo (G) NIC (H) None of the above	C
236.	What is the abbreviation of NIC; ____ (E) National Information Centre (F) National Informatics Council (G) National Institute Council (H) National Informatics Centre	D
237.	What is the e-Office service which is used to work with the e-File (E) Knowledge Management System (F) Master Data Management (G) e-File MIS Reports (H) File Management System	D
238.	What is the default view when the user logs on to the File Management System in e-Office (E) Inbox of Files Section (F) Inbox of Receipt Section (G) Created to Receipt Section (H) Created of Files Section	A
239.	In what format the document has to be uploaded in order to be diarized in e-Office (E) Microsoft Word (F) Word pad (G) Notepad (H) PDF	D
240.	What should be the maximum size of the uploaded document in e-Office (A) 15 MB (B) 20 MB (C) 25 MB (D) 30 MB	B
241.	Once a letter is diarised in e-Office and a unique number is allocated, then it becomes a ____ (E) Receipt (F) File (G) Acknowledgement (H) None of the above	A
242.	In e-office when a new file is created, what is the colour of the file cover page (A) Pink (B) Green (C) Blue (D) Black	A

243.	_____ Option is used to track the receipt or file which automatically gets updated as it moves from one user to another. (A) Send (B) Movement (C) Edit (D) Put in a File	B
244.	In e-Office, what functions can be performed in Yellow Note? (A) Make corrections (B) Convert Yellow to Green note (C) Cannot sign with DSC (D) All of the above	D
245.	What does TOC mean in the e-File of e-office module. (A) Table of Control (B) Table of Correspondence (C) Table of Contents (D) Title of Correspondence	B
246.	How many days of LAP in a calendar year, a permanent/ Temporary Railway servant shall be entitled to get? (A) 20 days (B) 15 days (C) 30 days (D) 45 days	C
247.	How many days of LHAP in a year, can be credited to an employee (A) 30 days (B) 10 days (C) 20 days (D) 12 days	C
248.	A female Railway employee shall be entitled to maternity leave for _____ days (A) 180 days (B) 120 days (C) 90 days (D) 130 days	A
249.	For miscarriage, including abortion of female employees, shall be entitled to Maternity leave _____. (A) 6 weeks (B) 45 days (C) 7 weeks (D) 43 days.	B
250.	The Paternity leave admissible for male employees with less than two surviving children is ____ days (A) 10 days (B) 20 days (C) 15 days (D) 25 days	C
251.	The maximum days of Leave on Average pay (LAP) that can be accumulated is ____ days (A) 120 (B) 180 (C) 190 (D) 300	D
252.	LAP shall be credited to a Railway servant at the rate of _____ (A) 2 ½ days per month (B) 3 days per month (C) 2 days per month (D) 1 ½ days per month	A
253.	How many days of LAP per year can be credited to school staff (A) 10 days (B) 5 days (C) 7 days	A

	(D) 8 days	
254.	How many days of LHAP can be accumulated by an employee in once service life? (A) 300 days (B) 450 days (C) 600 days (D) Un limited	D
255.	When no leave is admissible under any other rule, the leave that can granted is known as_____ (A) LAP (B) LHAP (C) SPL Leave (D) Extra ordinary leave.	D
256.	The maximum encashment of Leave on Average pay is_____ (A) 200 days (B) 60 days (C) 360 days (D) 300 days	D
257.	What is the maximum period of Leave on Average pay at time that a Railway servant may avail_ (A) 120 days (B) 160 days (C) 180 days (D) 300 days	C
258.	What is the maximum limit of Leave not due that may be granted to a permanent Railway Servant during his entire service period? (A) 360 days (B) 380 days (C) Unlimited (D) 300 days	A
259.	The Paternity Leave should be availed within a maximum of _____ from date of delivery of child (A) Six months (B) Three months (C) Four months (D) 15days	A
260.	The Staff of which Railway are entitled to avail extra Casual leave? (A) SER (B) ECOR (C) NFR (D) ECR	C
261.	A Railway employee shall be granted leave of any kind for a continuous period of not exceeding_____. (A) 3 Years (B) 4 years (C) 5 years (D) 6 years	C
262.	Maximum study leave that can be granted for pursuing higher technical studies to an employee during ones entire service period is (A) 36 Months (B) 28 Months (C) 24 Months (D) 30 Months	C

263.	Season ticket holder found travelling with two consecutive season tickets (A) fare+ excess charge & one of the season tickets is forfeited (B) Fare & one of the season tickets is forfeited (C) only season ticket forfeited (D) allowed to travel on both season tickets	A
264.	_____ Check is conducted by stopping the train in mid-section using detonators (A) Fortress (B) ambush (C) spot (D) magistrate	B
265.	Ticket checking staff can view the charts _____ in HHT (A) only Assigned coaches (B) all coaches (C) Only Current Allotment (D) All of the above	B
266.	Un-booked luggage excess above free allowance + marginal allowance found with passenger will be charged _____ times of Scale L (A) 3 (B) 6 (C) 1 (D) none of the above	B
267.	After travelling how many kilometres a passenger can break his journey en route? A) 300 Kms B) 100 Kms C) 500 kms D) None of the above	C
268.	Which of the following identity proof is required, in original, by a passenger holding Tatkal ticket while travelling? A) Passport B) Driving License C) PAN card D) Any of the above	D
269.	Refund on a confirmed tatkal reservation ticket, when cancelled, under normal conditions is____. (A) 100% of Fare (B) Not granted (C) 25% fare (D) 50% fare	B
270.	Platform tickets are valid for _____ hours. (A) One hour (B) Two hours (C) Three hours (D) Whole day	B
271.	First class privilege pass holders are entitled for _____ number of berths in 2AC by Rajdhani/Duronto trains [A] All eligible family members [B] 4 [C] 2 [D] 1	D
272.	National Academy of Indian Railways is at_____ A) Mughalsarai B) Lucknow C) New Delhi D) Vadodara	D
273.	SOP means_____ A.Special Officer Powers B. Standard Operating Policy C.Schedule of Powers D. Sanctioning of Proposal	C
274.	Reservation Offices are operated at_____ A.Railway stations B.Non-Railhead locations C.Post Offices D.All of the above.	D
275.	The Railway Budget is presented by the _____ A.Railway Minister B.Chairman Railway Board C.Finance Minister D.Home Minister	C
276.	"UTS on Mobile" App can be downloaded and installed for _____ Phones A) Android B) Windows C) IO D) All of these	D
277.	The minimum recharge amount in R-wallet is Rs_____ A) 20 B) 50 C) 75 D) 100	D
278.	A bonus of _____% is granted on every recharge made through the R-wallet. A) 2 B) 3 C) 5 D) 6	B
279.	UPI with regard to digital payments stands for_____ A) United Payment Internet B) Union Payment Interface C) Unified Payment Interface D) Union Payment Internet	C
280.	BHIM with regard to digital payments stands for_____ A) Bharat Interface for Money B) Bharat Internal Money	A

	C) Bharat Hindu Interface Money D) Bharat Higher Interface Money	
281.	POS in relation to Digital transactions stands for____ A) Point of Sale B) Point on Sale C) Point of Safe D) Pin of Sale	A
282.	The QR Code in the UTS Mobile App stands for____ A) Queue Rule B) Quality Rule C) Quick Reflection D) Quick Response	D
283.	Railway Board is headed by.... A) Chief Secretary B) Chairman & CEO C) Member Secretary D) Principal Secretary	B
284.	Railways was introduced in India when the Governor General of India was A) Canning B) Curzon C) Dalhousie D) Rippon	C
285.	Abbreviate 'RLWL'. (A) Remote location waiting list (B) Remote location waiting letter (C) Reserve location waiting list (D) Railway location waiting list	A
286.	Abbreviate 'CONCERT'. A) Countrywide Online Network for Computerised Enhanced Railway and Ticketing B) Countrywide Online Network for Computerised Enhanced Reservation and Ticketing C) Countrywide Online Network for Computerised Enhanced Reservation and Ticket D) Computerised Online Network for Countrywide Enhanced Reservation and Ticketing	B
287.	Abbreviate 'CONCOR'. A) Container Corporation of India Ltd B) Container Cooperation of India Ltd C) Corporation of Container of India Ltd D) Container of Corporation of India Ltd	A
288.	Abbreviate 'RMS'. A) Rail Mail Service B) Railway Mail Service C) Railway Military Service D) Rail Military Service	B
289.	Abbreviate 'TCP'. A) Train Committee Proceedings B) Tender Committee Proceedings C) Tender Counsel Proceedings D) Train Counsel Proceedings	B
290.	Abbreviate 'LOA'. A) Letter of Award B) Letter of Advance C) Letter of Accountal D) Letter of Agreement	A
291.	Abbreviate 'LHAP'. A) Letter of Half Average Pay B) Leave of Half Average Pay C) Leave on Half Average Pay D) Letter on Half Average Pay	C
292.	Abbreviate 'LSWP'. A) Lumpsum Works Property	B

	B) Lumpsum Works Programme C) Lumpsum Works Plan D) Lumpsum Works Preparation	
293.	Abbreviate 'SBF'. A) State Benefit Fund B) Staff Benefit Fund C) Staff Beneficiary Fund D) State Beneficiary Fund	B
294.	Abbreviate 'RCT'. A) Railway Claims Tribunal B) Railway Claims Territory C) Railway Claims Terminal D) Railway Claims Transaction	A
295.	What is the period of validity of II Class Privilege Pass. A) 2 months B) 4 months C) 5 months D) 6 months	C
296.	MACP is not a promotion, it is __ A) Financial implication B) Increment C) Financial Benefit D) None	C
297.	What the codal life of computer? A) 2Years B) 3years C) 6years D) 5years	B
298.	The full form of IPASS is? A) Integrated payroll and accounting system B) Indian procurement and Audit system C) Indian Railway Procurement and accounting system D) Integral power audit system	A
299.	Arrange the following in order__ a. Retirement b. Training c. Recruitment d. Promotion A) cbda B) abcd C) dcba D) bcda	A
300.	Supervisors will come under which category of HOER. A) Continuous B) Excluded C) Intensive D) Essentially Intermittent	B
301.	What is full form of DSC? A) Divisional Signature Certificate B) Digital Signature Certificate C) Depot Signature Certificate D) Digital Security Certificate	B
302.	e-office is meant for A) Sending Line Program of Officers for approval B) Sending Financial implication files C) Sending all files through electronic office eliminating paper work D) Sending unimportant files through electronic office	C
303.	After retirement a charge sheet can be issued only by the A) President of India B) Railway Board C) GM D) None	A
304.	Retention period for proceedings of departmental proceedings committee. [a] 1 Year [b] 2 Years [c] 5 years [d] 10 years	C
305.	The minimum period of service for eligibility for promotion within Gr.C is [a] 1 year [b] 2 years [c] 21 days [d] 3 years	B
306.	PLB is granted to _____ in Railways (A) Group A Officers (B) Group B Officers (C) Non-Gazetted Railway employees (D) All the above	C
307.	The two main parts of a file are ____ and ____ (A) Notes (B) Correspondence	C

	(C) Both A & B (D) None of the above	
308.	Who was the first Secretary of the Railway Board in 1905: (A) Rowland Macdonald Stephenson (B) Lord Dalhousie (C) G.W. McGeorge (D) N.G. Priestley	D
309.	The commodities largely moved by Railways during the lockdown period were: (A) POL, cement and iron ore (B) Coal, fly ash and steel (C) Foodgrains, salt, sugar, milk van (D) None of the above	C
310.	How many Shramik Special trains have been arranged by Indian Railways till the first week of June 2020, to ferry the migrants due to Covid-19? (A) Less than 2000 trains (B) Between 3000 and 4000 trains (C) Between 100 and 200 trains (D) Between 5000 and 6000 trains	B
311.	Vande Bharat Express was manufactured by: (A) DLW, Varanasi (B) RCF, Kapurthala (C) ICF, Chennai (D) RWF, Bengaluru	C
312.	Which commodity was exported to Bangladesh for the first time during COVID lockdown period May to August 2020 by IR? (A) Fertilizers (B) Onions (C) Fly Ash (D) Iron Ore	B
313.	A Suspense Account balance is (A) Debit (B) Credit (C) Debit or credit (D) None of them	C
314.	The time-limit for submitting of claims for Travelling Allowance is within ___ days succeeding the date of completion of journey. (A) 90 (B) 45 (C) 60 (D) 180	C
315.	Maternity Leave is admissible for ___ only. . (A) First child (B) First two children (C) All children (D) None of the above	B
316.	Paternity leave is ___ days. (A)10 (B)15 (C)20 (D)30	B
317.	Paternity Leave is admissible to a male Railway servant, during the confinement of his wife for child birth up to ___ from the date of delivery of the child.	B

	(A) five months (B) six months (C) upto 15 days (D) upto 30 days	
318.	Maximum limit of CCL is ____ days. (A) 700 (B) 730 (C) 750 (D) 800	C
319.	____ days of CL are entitled in a calendar year for staff in administrative office. (A) 08 (B) 10 (C) 12 (D) 15	A
320.	Maximum stay in Railway Retiring-Rooms is ____ hours (A) 24 hrs (B) 48 hrs (C) 36 hrs (D) 12 hrs	B
321.	The element of concession for a Cancer patient in Sleeper Class is ____ % (A) 25 (B) 50 (C) 75 (D) 100	D
322.	Concession Certificate issued for the blind person is valid for a period of ____ years. [A] One year [B] Two years [C] Five years [D] Life time	C
323.	On return journey M.V.S.T. holders can carry [A] 60 kgs. [B] Empties [C] 35 kgs [D] 20 kgs	B
324.	A privilege-pass is valid for a period of ____ months from the date of issue. (A) 4 (B) 5 (C) 6 (D) Till usage	B
325.	Deaf and Dumb concession is not allowed in which of the following classes: (A) Second class (B) Sleeper class (C) AC III Tier (D) AC II Tier	D
326.	Employee refusing promotion will be debarred for future promotion for a period of ____. (A) 3 months (B) 6 months (C) 1 year (D) Till next empanelment	C
327.	What is the rate of PF deduction from pay? (A) 1/12th or 8.33% of Basic pay (B) 5% of Basic Pay (C) 10% of Basic Pay (D) None of the above	A
328.	A Railway Employee can be permitted to avail Encashment of leave on Average pay upto ____ days. (A) 20 (B) 5 (C) 15 (D) 10	D
329.	The age of trees is determined by its ____ (A) girth (B) height (C) growth rings (D) general appearance	C
330.	India is a peninsula, because ____ (A) It is surrounded by water on three sides (B) It has Srilanka on its South (C) It has rich heritage of culture and tradition (D) There are many coasts in the country	A
331.	Dehydration in human body is caused due to loss of ____ (A) Vitamins (B) Salts (C) Minerals (D) Water	D
332.	Which railway station is situated in the exteme South India? (A) Chennai (B) Cochin (C) Kanyakumari (D) Trivandrum	C

333.	Check Soldier Ticket is issued in exchange of Military Warrant No. _____ (A)IAFT 1707 (B)IAFT 1707A (C)IAFT 1720 (D)IAFT 1752	D
334.	Dog is permitted to be carried with owner in the following class (A)2 AC (B) I AC (C)3 AC (D)SL	B
335.	Number of concessions allowed at one time is _____ (A)One (B)Two (C)Three (D)Four	A
336.	Maximum number of Break-journeys permitted on Circular Journey Ticket is _____ (A)Two (B)Four (C)Six (D)Eight	D
337.	The luxury train in India is _____ (A) Maharajas' Express (B) Palace on Wheels (C) The Deccan Odyssey (D) All the above	D
338.	_____ concessions are allowed when a special coach is booked (A)Child (B)Sr.Citizen (C)Both A&B (D)None	D
339.	Under COE Scheme, _____ days Special Casual Leave is granted to Outstanding Sport-person (A)30 (B)90 (C)120 (D)330	D
340.	Dynamic fare structure is applicable to _____ (A)Rajdhani Express (B)Shatabdi Express (C)Duronto Express (D)All of these	D
341.	Medical Certificate issued to a Deaf & Dumb person aged 36 years is valid for _____ (A)5 (B)10 (C)15 (D)Life long	A
342.	Retention of a railway-quarter in case of transfer is allowed for _____ months (A)1 (B)2 (C)3 (D)6	B
343.	Who can setup Tourist Facilitation Counters at Railway Stations? A. Indian Railway Catering and Tourism Corporation B. Indian Railway Stations Development Corporation C. Station Facility Management D. None of the Above	A
344.	Door Step Banking MoU signed between South Central Railways and: (a) CMS agency (b) State Bank of India (c) India Post Office. (d) None of the above	B
345.	Cash collected from stations under Doorstep Banking concept will be credit to: (a) SBI account. (b) Commercial Account. (c) Rail Shakti Account. (d) None of the above	C
346.	Which Railway Board Commercial Circular issued Operation of Theme-based "Bharat Gaurav Trains" over Indian Railways: (A) Commercial Circular No.15 of 2021 (B) Commercial Circular No.14 of 2021 (C) Commercial Circular No.01 of 2021 (D) Commercial Circular No.02 of 2021	B
347.	Minimum, how many coaches can be requested by the Service provider under Bharat Gaurav Trains Scheme. A. 15 coaches	B

	B. 14 coaches C. 16 coaches D. 20 coaches	
348.	Who among the following are allowed to give advertisement on exterior of Train coaches without participating in tenders. A) Departments of Central Govt (B) Corporate sector C) Advertising agencies (D) Individual public	A
349.	IRSDC stands for _____ (A) Indian Railways Standard Development Code (B) Indian Railways Station Development Company (C) Indian Railways Stations Development Corporation (D) Indian Railways Standard for Disaster Code	C
350.	Which is the first station over South Central Railway to be handed over for development by IRSDC. (A) Tirupati (B) Vijayawada (C) Secunderabad (D) Hyderabad	C
351.	Rail Madad was rolled out on ____ (A) 15-07-2019 (B) 15-08-2019 (C) 15-08-2018 (D) None of the above	A
352.	Who have been given transactional rights in Rail Madad? (A) ADRM (B) Railway Board (C) Branch Officers (D) Zonal Railway	C
353.	Which of the following is designated as level 1 for redressal of complaints in Rail Madad? (A) ADRM (B) Branch Officer (C) Divisional control (D) Headquarters Control	B
354.	What does SLA stands for in connection with Rail Madad (A) Sanction level authority (B) Service Level Authority (C) Service Level Agreement (D) Senior Level Authority	C
355.	_____ Check is conducted by taking help of Scouts, NCC and voluntary originations (A) Fortress (B) Ambush (C) Spot (D) Magistrate	A
356.	Luggage booked with passenger will be charged ____ times of scale 'L' (A) 2 (B) 1.5 (C) 1 (D) 3	B
357.	LHB coaches means: _____ [A] Linked Hoffmann Bosch [B] Long Hoffmann Berths [C] Linke Hoffmann Busch [D] Linked Hoffmann Busch	C
358.	Tatkal quota is indicated as _____ in the Reservation Charts. [A] CK [B] TQ [C] EQ [D] TK	A
359.	The Central Hindi Samiti (Committee) comes under which Ministry? A) Ministry of External Affairs (B) The Ministry of Home Affairs C) Ministry of Education (D) Railway Ministry	C
360.	What is the expansion for OLIC used by Dept. of Official Language? A) Official Language Implementation Committee B) Official Language Implementation Council C) Official Language Imparting Council D) Official Language of India Country	A
361.	The Number of Folios on Correspondence side of a file should not exceed _____ pages. (A) 250 (B) 300 (C) 350 (D) 200	B
362.	Demanding Dowry is prohibited under _____ of Railway Services (Conduct) Rules, 1966. (A) Rule 13 A (B) Rule 3 A (C) Rule 3 (D) Rule 8	A
363.	Identify the suitable adjectives to fill the blanks in the following sentence. Kolkata is a _____ city.	A

	A) Large B) Southern C) Central D) Northern	
364.	There shall be a provision of _____ sub quota for women in allotment of each of the reserved category of minor catering units/MPS. The sub -quota will also apply in general category: A) 33 % B) 25 % C) 12 % D) 20 %	A
365.	DFC stands for _____ A) Dedicated Finance Corridor B) Dedicated Force Corridor C) Dedicated Freight Corridor D) Dedicated Flexible Corridor	C
366.	PWB stands for _____ A) Parking Way Bill B) Parcel Way Book C) Partial Way Bill D) Parcel Way Bill	D
367.	PCEV stands for _____ A) Parcel Charge on Excess Value B) Percentage Charge on Excess Value C) Percentage Charge on Estimated Value D) Percentage Charge on Excess Volume	B
368.	Claims in respect to traffic booked by CONCOR whether delivered at CONCOR's depots or at railway stations/goods sheds are settled by _____ A) Railway Station B) CONCOR C) CCO (D) GM	C
369.	When goods are diverted, the RR issued afresh is called _____ A) Diversion RR B) Supersessional RR C) Said to contain RR D) Paid-On-To pay RR	B
370.	When PCEV is not paid, the Railway liability on parcels is upto Rs. ____ per kg. A) Rs.50/- B) Rs.100/- C) Actual Cost D) None of these	A
371.	Demurrage Charges per 8 Wheeler Wagon for an hour or part thereof is Rs. ____ A) Rs.50/- B) Rs.100/- C) Rs.150/- D) Rs.250/-	C
372.	For extension of Retiring Rooms for the next 24 hours, _____% of extra charges are collected. A) NIL B) 25 % C) 30 % (D) 50 %	B
373.	Delivery on SELF consignments in absence of RR is granted on execution of Indemnity Bond at _____ A) Forwarding Station (B) Destination Station (C) Both A&B (D) DCM Office	C
374.	The first digit of FOIS RR indicates _____ A) Type of traffic (B) Mode of payment C) Originating Railway (D) Destination Railway	A
375.	Unauthorized bringing of dangerous goods on a Railway is punishable as section _____ A) 164 B) 163 C) 84 (D) 83	A
376.	Mini rakes will have a minimum composition of _____ wagons. A) 10 B) 15 C) 18 (D) 20	D
377.	First application for waiver of Demurrage/Wharfage should be submitted by the party to SM within _____ days from the date of accrual. A) 5 B) 10 C) 15 (D) 20	B
378.	Section _____ of Railway Act deals with responsibility due to defective packing. A) 97 B) 98 C) 99 (D) 100	B
379.	Free-Time for removal of Live stock(Booked under goods) from Railway premises is _____ hours, after expiry of Free time for loading/Unloading A) 3 B) 5 C) 12 (D) 24	A
380.	At Divisional level, permission for stacking of goods can be given upto a maximum of _____ days. A) 10 B) 15 C) 18 (D) 20	A
381.	In Goods classification, 'p' indicates _____ A) Poisonous goods B) Perishable goods C) Prepayment of freight compulsory D) Payment of PCEV	C

382.	Modification of e-tickets is _____. A) Permitted B) Not permitted C) Permitted once D) Permitted twice	B
383.	Bed-roll charges in Garibrath trains is Rs. _____. A) 10 B) 15 C) 20 (D) 25	D
384.	The cost construction and maintenance is partly borne by the siding owner and Railways in case of _____ siding. A) Private B) Assisted C) Public (D) Defence	B
385.	Higher demurrage/wharfage charges should be implemented only after giving a due notice of _____ hours A) 24 B) 36 C) 48 (D) 60	C
386.	Permissible free time for removal of goods from railway premises at Group I station is _____ working hours. A) 10 B) 12 C) 15 (D) 24	B
387.	The categorization of station for providing passenger amenities shall be reviewed every _____ years. A) 2 B) 3 C) 5 (D) 10	C
388.	Age limit for SC/ST students for issue of concessional season ticket is _____ years A) 25 B) 27 C) 32 (D) 35	B
389.	PCEV is calculated on _____. A) Actual Value B) Declared Value C) Excess Value (D) Market Value	C
390.	Stacking Charges at Group-II stations per wagon per hour or part thereof is Rs. _____. A) 50 B) 75 C) 100 (D) 120	D
391.	What is age criteria for male senior citizen to get Sr.Citizen concession? (A) 65 (B) 60 (C) 58 (D) 55	B
392.	What is age criteria for female senior citizen to get Sr.Citizen concession? (A) 65 (B) 60 (C) 58 (D) 55	C
393.	What is the minimum per coach Registration amount for booking of a special coach? (A) Rs.10,000/- (B) Rs.15,000/- (C) 50,000/- (D) Rs.60,000/-	C
394.	What is the schedule of power for waiver of demurrage charges of DRM? (A) Rs.25000/- per wagon (B) Rs.20000/- per wagon (C) Rs.10000/- per wagon (D) Rs.50000/- per wagon	A
395.	What is the schedule of power for waiver of demurrage charges of General Manager? (A) Rs. Full Powers (B) Rs.20000/- per wagon (C) Rs.100000/- per wagon (D) 50000/- per wagon	A
396.	In which section of Railway Act no.24 of 1989, the provision for power to refuse to carry the passenger suffering from infectious or contagious disease? (A) section 56 (B) Section 10 (C) Section 48 (D) Section 13	A
397.	In which section of Railway Act no.24 of 1989, the provision of penalty for travelling on roof, step or engine of train? (A) section 156 (B) Section 106 (C) Section 148 (D) Section 139	A
398.	Reservation on telephone can be made for _____. (A) Ministers (B) Governors of State (C) MP (D) All the above	D

399.	What is the train load class of Food grain? (A)140 (B)100 (C)200 (D)130	D
400.	Regestration fees per BG wagon is Rs._____ (A)5000 (B)6000 (C)10000 (D)1500	D
401.	Regestration fees per BG wagon is Rs._____ (A)5000 (B)6000 (C)10000 (D)50000	D
402.	What are the maximum dimensions of package acceptable for booking in parcel traffic ? (A) 2 m. x 1.5 m. x 1.25 m (B) 3 m. x 1.5 m. x 1.25 m (C) 2 m. x 2 m. x 1.25 m (D) 2 m. x 1.5 m. x 1 m	A
403.	What are the restricted commodities for booking of parcel traffic? (A) Electronic goods (B) Acids & Offensive goods (C) Perishable goods (D) Railway material	B
404.	How much train time stoppage is required to book parcel traffic at intermediate station in M/Exp. Trains? (A)05 minutes (B)03 minutes (C)10 minutes (D)07 minutes	A
405.	Detention charge for special Train/coach per Hrs. Per coach is (A)Rs.500 (B)Rs.700 (C)Rs.900 (D)None	C
406.	For booking of dog with passenger the minimum chargeable weight is? (A)30 kg (B)40 kg (C)60 kg (D)50 kg	C
407.	Dog booking will be done in scale_____ (A)R (B) P (C) S (D) L	D
408.	FOIS generated RR's contains ____digits (A)6 (B) 8 (C) 9 (D) 10	C
409.	Dangerous and hazardous goods which are not listed in goods tariff but are available in Red Tariff are charged at class_____ (A)140 (B)100 (C)200 (D)130	C
410.	Consignments over carried to stations on Foreign Railway are_____ (A) Re-booked by Railway to Original destination on To-pay (B) Re-booked by Railways on free invoice to original destination (C) Party has to take delivery at the station to which it is over carried (D) Party to Re-book afresh to the original destination	A
411.	The reserve price for establishing PMBJK shall be_____ (A)Rs.10,000/- (B)Rs.15,000/- (C)Rs.50,000/- (D)NIL	D
412.	EMD to be paid by the prospective bidder during participation in the e-auction for PMBJK is_____ (A)Rs.10,000/- (B)Rs.15,000/- (C)Rs.50,000/- (D)NIL	C
413.	The license to operate PMBJK shall be awarded for a period of ____years (A)2 (B)3 (C)4 (D)5	B
414.	The expenditure for development of stations and provision of passenger amenities are generally funded under Customer Amenities Plan Head_____ (A)51 (B)52 (C)53 (D)54	C
415.	Who laid the foundation stone for redevelopment of stations across India, marking the initiation of the Amrit Bharat Station Scheme on 06.08.2023? (A)Hon'ble PM	A

	(B) Railway Minister (C) CRB/Railway Board (D) Minister of State for Railways	
416.	Izzat Monthly Season Ticket is issued to persons working in unorganized sector whose monthly income is up to Rs. _____. (A) 1500/- (B) 5000/- (C) 10000/- (D) 15000/-	A
417.	Full form of SAARTHI mobile app _____. (A) Synergized Advanced Application for Railway Travel Help and Information (B) Synergized Advanced Application for Rail Travel Help and Information (C) System Advanced Application for Rail Travel Help and Information (D) Synergized Advanced Application for Railway Travelling Help and Information	B
418.	If the duration of excess detention beyond permissible free time is beyond 48 hrs and up to 72 hours, then the rate of demurrage would be? (A) Twice of base rate (B) Thrice of base rate (C) Base rate + 50% (D) None of these	A
419.	Zonal Railway are empowered to reduce Permissible free time for mechanized unloading of open rakes of Coal and Iron-ore at Goods Sheds/Sidings from 7 hours to _____. (A) 5 hours (B) 4 hours (C) 3 hours (D) None of these	A
420.	For inward traffic, demurrage should be raised? (A) Within 10 days of delivery (B) Within 10th day of following month (C) Before delivery (D) None of these	C
421.	WRF (Wagon Registration Fee) is not applicable for demand registration by which type of customer/traffic? (A) Premier customers & RMC Traffic (B) Premier customers & Military traffic (C) Military traffic & RMC Traffic (D) Premier customers, RMC & Military Traffic	D
422.	Busy season charge shall be leviable on all commodities except _____. (A) Coal & Coke (B) Container Traffic (C) Automobile Traffic (D) All of the given options	D
423.	eT-RR is not applicable to which of the following commodity? (A) Iron Ore (B) Container (C) Food Grain (D) None of these	D
424.	Which two days are notified in a week for according higher priority to traffic covered under the Premium Indent Scheme? (A) Wednesday & Saturday (B) Monday & Saturday	C

	(C) Monday & Friday (D) None of these	
425.	What is the minimum number of wagons required to be loaded in a BOXNHS rake to be eligible for train load class rates? (A)57 (B)58 (C)59 (D)None of these	B
426.	What is the minimum number of wagons required to be loaded in a BTPN rake to be eligible for train load class rates? (A)48 (B)49 (C)50 (D)None of these	B
427.	MINI rake shall be allowed subject to levy of _____supplementary charges for 501 km to 1000 km? (A)5% (B)7.5% (C)10% (D)None of these	
428.	Existing Cargo Terminals can migrate to new GCT policy by submitting a request to _____ (A)Sr.DCM (B)DRM (C)PCCM (D)GM	B
429.	E-Office mainly aims at _____ (A)To improve the operational efficiency of the Government by transitioning to a "Less Paper Office". (B)To improve efficiency, consistency and effectiveness of government responses. (C)To reduce processing delays and to establish transparency and accountability. (D) All the above	D
430.	Traffic booked under Automatic Freight Rebate Scheme for Traffic Loaded in Traditional empty flow direction will not be _____ under normal circumstances. (A) Rebooked (B) Diverted (C) Delivery short of destination (D) All of the given options	D
431.	Development Surcharge is levied on _____ (A) Normal Tariff Rate (B) Base Freight Rate (C) Class Rate (D) Normal Freight Rate	A
432.	Closure of halts under main line will be considered when sale of tickets falls less than how many tickets per day? (A)25 (B)50 (C)75 (D)None of these	B
433.	Provision of Foot Over Bridge(FOB) is included in Minimum Essential Amenities for _____categories of stations on broad gauge as per policy guideline in vogue. (A)NSG 1 (B)NSG 2 (C)NSG 3 (D)All categories of stations	D
434.	Refund of fare is admissible as per rule under which section of Railway Act 1989? (A)Section 151 (B)Section 152 (C)Section 51 (D)Section 52	D
435.	Who shall be the Coordinating Officer during approval and construction stage for setting up a new GCT? (A)Sr.DEN(Coordination) (B) Sr.DOM (C) Sr.DCM (D)None of these	B
436.	For non-classified goods, under which class the goods are chargeable in a Covered Wagon? (A)150 (B)160 (C)180 (D)None of these	A
437.	In which of the wagon(s), Automobile traffic cannot be moved ? (A)BCCNR (B)BCACM (C)BCACBM (D)None of these	D

438.	In case of Diversion of a Wagon/Rake who will collect the Diversion Fees ? (A) Original Forwarding Station (B) Diversion Point (C) Original Destination Station (D) New Destination Centre	A
439.	If Business with Railway is 70 Crores, then Holder will get which among the following CARD? (A) Platinum card (B) Gold Card (C) Silver Card (D) None of these	B
440.	Sr.DCM in consultation with Sr.DOM is authorized to grant permission for advance staking up to a maximum period of _____ (A)5 days (B)10 days (C)15 days (D)None of these	A
441.	Reimbursement to the GCTO in lieu of bearing the capital cost for common-user traffic facilities, through freight discount shall be for a period of ____years or till the recovery of capital cost, whichever is earlier. (A)10 (B)15 (C)20 (D)None of these	A
442.	The outstanding generally relate to which of the following: (i) Imprest cash (ii) Admitted debts (iii) Other miscellaneous items including unsold indemnity notes, time tables, tariffs, ect. (iv) Station office furnitures and equipments. (A)Only (i) & (ii) (B)Only (i),(ii) & (iv) (C)Only (i),(ii) & (iii) (D)All of the given options	C
443.	What is the full form of ATAS? (A) Alternate Train Access System (B) Alternate Train Accommodation Software (C) Alternate Train Accommodation Scheme (D) Additional Train Accommodation Scheme	C
444.	For fully AC service Suvidha trains, the base fare is? (A) Mail/Express Base fare (B) Mail/Express Base fare+Tatkal charges (C) Rajdhani Base fare (D) Rajdhani Base fare+Tatkal Charges	D
445.	What is the time period for redressal of Grievances received in CPGRAMS ? (A)7 days (B)15 days (C)21 days (D)30 days	D
446.	Who is the Grievance redressal authority at Divisional level? (A)DRM (B)Senior Scale Officer (C)ADRM (D)Sr.DPO	C
447.	Grievance registered in complaint book should be forwarded to _____ (A)DRM (B)AGM (C)ADRM (D)CPRO	C
448.	How many foils are present in complaint book? (A)20 (B)25 (C)30 (D)50	D

449.	In case of Appeal received in CPGRAMS, it should be forwarded to office of _____ for approval. (A)DRM (B)AGM (C)ADRM (D)CPRO	B
450.	Issues which are not taken up for redress in CPGRAMS: (A) RTI Matters (B) Court related / Subjudice matters (C) Religious Matters (D) All of these	D
451.	The first Bharat Gaurav tourist train originating from the Telugu States commenced its journey from _____ in March 2023. A. Secunderabad Railway Station B. Kacheguda Railway Station C. Lingampalli Railway Station D. Cherlapalli Railway Station	A
452.	The world's highest railway bridge will come up over which Indian River? A. Narmada B. Godavari C. Ganga D. Chenab	D
453.	India's first Antyodaya Express has been launched by the Minister of Railways. The express will run between which stations? A. Ernakulam and Howrah B. Sriganganagar and Tiruchirapalli C. New Delhi and Kanyakumari D. Nizamuddin and Palakkad	A
454.	Which state to have India's first privately-run railway station? A. Tripura B. Odisha C. Kerala D. Madhya Pradesh	D
455.	Who has been appointed the new Financial Commissioner (FC) of Indian Railways? A. B N Mohapatra B. S K Bhagat C. Anand Mathur D. Akhil Agrawal	A
456.	Which state government has recently signed MoU with Indian Railways to expand green cover? A. Kerala B. Uttar Pradesh C. Maharashtra D. Rajasthan	C
457.	The Purniya Kshetra Yatra: Puri - Kasi - Ayodhya train is being operated by ____ A. Indian Railways B. IRCTC C. Private parties D. None of the above	B
458.	Prime Minister Narendra Modi flagged off the Gandhinagar-Mumbai Vande Bharat Express tra at Gandhinagar railway station on _____ A. 30 September 2022	B

	B. 30 September 2023 C. 06 March 2023 D. 06 August 2023	
459.	What is the minimum chargeable weight of a Dog for booking in parcel traffic? (A)100kgs (B)125kgs (C)60 kgs (D)30 kgs	D
460.	What is the minimum chargeable freight of a Dog for booking in parcel traffic? (A)Rs.100/- (B)Rs.125/- (C)Rs.150/- (D)Rs.30/-	D
461.	Dogs booked in I AC & FC will be charged for __ Kgs (A)100kgs (B)125kgs (C)60 kgs (D)30 kgs	C
462.	_____ charge should be levied on consignments not removed from railway premises after expiry of free time. (A)Wharfage (B)Demurrage (C)PCEV (D)All of these	A
463.	Under any circumstances, live stock shall be removed from the Railway premises within _____ hours from the time of their arrival at destination, failing which they may be disposed off in accordance with the provisions of Sec 84 of RA'1989. (A)12 (B)24 (C)36 (D)48	B
464.	Fortress Check is conducted for a duration of _____ days. (A) 5 (B)10 (C)12 (D)15	A
465.	Passenger found travelling without a proper authority in guards brake van is charged _____ (A)First class Fare upto the point of detection (B) Removed from the Brake- Van (C) First class Fare + EC up to the point of detection and removed from the Brakevan (D)Handed over to RPF	C
466.	If a person is found travelling on consecutive season tickets, then he would be ____ A. Fare upto the point of detection B. Excess fare from the point of detection C. Season ticket is forfeited. D. Fare + EC up to point of detection, and single fare onwards (One season ticket is forfeited)	D
467.	Advance Reservation period to book a reserved ticket is _____ days. (A) 60 (B)90 (C)120 (D)150	C
468.	Stations have been categorized into ____ Grades depending upon the originating earnings and/or originating passenger handled at that station. (A) 2 (B)3 (C)5 (D)6	B
469.	Maximum Railway liability for claim for Mule, horned animals & camel is ____ (A) Rs.200/- (B)Rs.300/- (C)Rs.500/- (D)Rs.800/-	D
470.	COA developed by CRIS is the abbreviation of _____ A. Control Office Application B. Control Original Application C. Central Office Application D. Central Office Administration	A
471.	What is the full form of SIG? A. Service Implementation Group B. Service Improvement Group C. Station Implementation Group D. Station Improvement Group	B

472.	Station Level SIGs should be done ____in a week in A1 & A Category stations. (A)Once (B)Twice (C)Thrice (D)As per feasibility	C
473.	Station Level SIGs should be done ____in a week for other than A1& A Category stations. (A)Once (B)Twice (C)Thrice (D)As per feasibility	A
474.	Divisional Officers Level SIG should review th functioning of station leave SIG teams for A1 & A category stations ____times in a month. (A)Once (B)Twice (C)Thrice (D)As per feasibility	A
475.	The element of concession in case of Transgender (T) Senior Citizens of the age of 60 years and above, is _____. (A)20 (B)30 (C)40 (D)50	C
476.	To avail the facility of Lower Berth Quota, what should be the age of a Transgender(T) Senior Citizen? (A)30 (B)45 (C)50 (D)60	D
477.	If a Transgender(T) Senior Citizen is detected not carrying the age proof, TTE will collect ____ (A) Difference of fare only without penalty. (B) Fare+EC upto the point of detection and onward fare only (C) Will deboard the concerned (D) None of these	A
478.	Season Ticket is issued for travel in _____ class. (A) First class (B) Second class (C) Sleeper class (D) Both A & B	D
479.	Un-booked luggage in excess of the free allowance will be charged at ____ A. 6 times the scale "L" subject to a minimum of Rs.50/- B. Scale "L" rate C. Scale "R" rate D. Scale "R" rate and moved to Brake-van	A
480.	Free allowance of luggage is __ Kgs in all classes, for Check-Soldier Ticket and Soldier Ticket. A)30 (B)40 (C)50 (D)60	B
481.	Any Package whose outside measurements exceed _____will be treated as bulky article . A. 1.0 m X 1.0 m X 0.7 m B. 1.5 m X 1.5 m X 0.7 m C. 1.5 m X 1.5 m X 1.7 m D. 1.5 m X 1.0 m X 0.7 m	A
482.	Misdeclaration of consignments is an offence under section_____ of the Railways Act 1989. (A)161 (B)162 (C)163 (D)164	C
483.	In case of a Waitlisted Tatkal Ticket booked through IRCTC, if 3 berths out of 4 get confirmed during charting, then _____ (A)the 4 th ticket gets cancelled automatically. (B)Passenger can approach the reservation counter for cancellation of 4 th ticket. (C)the 4 th passenger also can travel along with the other 3 confirmed passengers. (D)the passenger will be charged fare +EC by TTE, if found travelling.	C

484.	Duplicate 'Tatkal Ticket' can be issued in exceptional cases on payment of ____ (A) Full fare including 'Tatkal Charges' (B) Full fare excluding 'Tatkal Charges' (C) 25% of fare including 'Tatkal Charges' (D) 25% of fare excluding 'Tatkal Charges'	A
485.	System upgraded passenger on occupation of upgraded seat/berth shall____ A. Pay difference of fare B. Pay Reservation fee for the upgraded class C. Pay 10% of fare D. Need not pay any charges	D
486.	Minimum luggage charges is Rs.____ A)30 (B)40 (C)50 (D)60	A
487.	Exgratia payable in case of death in a train accident is____ A. Rs.5,000/- B. Rs.10,000/- C. Rs.25,000/- D. Rs.50,000/-	D
488.	Exgratia payable in case of serious injury in a train accident is____ A. Rs.5,000/- B. Rs.10,000/- C. Rs.25,000/- D. Rs.50,000/-	C
489.	Exgratia payable in case of simple injury in a train accident is____ (A)Rs.5,000/- (B)Rs.10,000/- (C)Rs.25,000/- (D)Rs.50,000/-	A
490.	In case of temporary disability, doctor certificate given to an Orthopedically Handicapped person aged 36 years is valid for____years. A)05 (B)10 (C)20 (D)Life-long	A
491.	Marks awarded for APAR grading as 'Very Good' is __ A)3 (B)4 (C)5 (D)10	B
492.	ACM is empowered to permit group reservation in AC classes upto ____passengers. (A)11 (B)12 (C)18 (D)24	D
493.	When ever the siding is notified for commissioning, _____ of the Zone will take over as nodal officer. (A)Sr.DCM (B)CTPM (C)COM (D)CCM/FM	D
494.	The maximum number of wagons that can dealt at a time while loading/unloading of explosives and dangerous goods is ____ (A)6 (B)10 (C)5 (D)30	C
495.	Not more than ____ wagons can be loaded with more than two commodities under Freight Forwarders incentive scheme? (A)10 (B)20 (C)15 (D)None of the given options	A
496.	Application fees for setting up of GCT entirely on non-Railway land is Rs.____ exclusive of GST? (A)50000/- (B)100000/- (C)20000/- (D)30000/-	C
497.	An existing private siding converted into a PFT is called? (A) Brown Field PFT (B) Green Field PFT	A

	(C) Yellow Field PFT (D) White Field PFT	
498.	What is CPLP? (A) Common Parcel Leasing Policy (B) Comprehensive Parcel Leasing Policy (C) Comprehensive Policy for Leasing Parcel (D) Common Policy for Leasing Parcels	B
499.	What is the minimum qualifying service required for eligibility of complimentary pass? (A) 20 (B) 10 (C) 15 (D) 25	A
500.	What is the minimum period for which an employee must work under a supervisor/controlling officer for an APAR to be generated? (A) 45 days (B) 60 days (C) 90 days (D) 180 days	C

*****End*****

