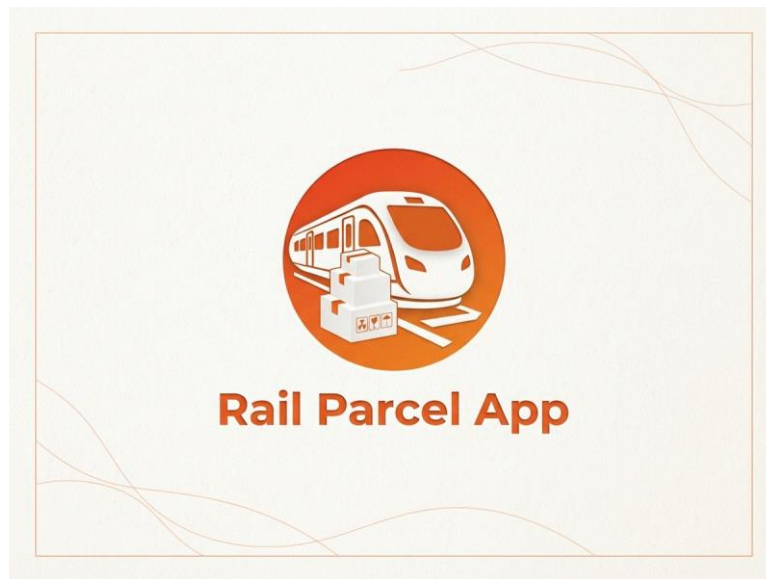


Transforming Logistics: The Rail Parcel App

From Station Queues to Your Sofa – A New Era of Convenience

Sending a parcel from one location to another has just become easier thanks to the launch of the Rail Parcel App. Gone are the days of visiting railway stations, standing in queues, filling forms and booking your parcel. You can now book your parcel from the comfort of your home. The newly launched Rail Parcel App offers doorstep pickup and delivery services in collaboration with private logistics firms.



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Why the Rail Parcel App is a Game-Changer for Shippers?

- > End-to-End Seamless Service: Integrated booking from doorstep pickup to doorstep delivery.
- > Real-Time Parcel Tracking: Continuous tracking visibility across pickup, rail transit, and delivery stages.
- > Automated Push Notifications: Instant updates at every stage of parcel handling sent directly to the customer's registered mobile number.
- > Transparent LSP Selection: Display of charges, service options, and ratings to empower informed decision-making.
- > Digital Payments: Secure payments via online banking, debit/credit cards, UPI, and other digital modes.

The app has been launched in 7 locations in the pilot phase, namely Hyderabad, Vijayawada, Guntur, Rajahmundry, Visakhapatnam, Bangalore, and Chennai.



Built on Innovation: The IIM-Bangalore Partnership

South Central Railway signed a Memorandum of Understanding (MOU) with Indian Institute of Management, Bangalore to study the freight logistics market in the SCR zone. With this strategic partnership, IIM Bangalore, through its Centre of Excellence in Supply Chain Management (SCMC), will carry out structured demand forecasting, in-depth modal competitiveness analysis, extensive industry consultations, field survey and infrastructure gap assessments.

As part of this initiative, IIM-B will prepare a strategic roadmap to unlock freight growth potential and strengthen rail-led logistics.

Get Started in Minutes: A Step-by-Step Guide

As soon as you open the Rail Parcel App, you can register yourself by providing basic details such as mobile number, name, and address. An ID proof like Aadhaar card, PAN card, driving license, or passport can be uploaded. It is easy to navigate from one section of the app to another.

Features such as “regular parcel” and “bulk shipment” are available. Both station to station and door to door delivery options are available. There are a variety of parcel categories, ranging from vehicles and transport equipment to live animals and agricultural goods.

The Rail Parcel App is presently in its strategic pilot phase, crafted to test and fine-tune its elements across India’s busiest logistics hubs. By concentrating on these high-traffic areas, South Central Railway is making sure that the system is strong enough for a nationwide rollout.