

**QUESTION BANK FOR SELECTION TO THE EX-CADRE POST OF
INSTRUCTOR (COMMERCIAL) LEVEL-7**

Sl.No.	Question	Key
1	The country's first train, <i>Red Hill Railway</i> (built by Arthur Cotton to transport granite for road-building), ran from _____ to the _____ in Madras in 1837. (A) Chengalpattu to Tambram (B) Erode to Selam (C) Madurai to Dindigul (D) Red Hills to Chintadripet bridge	
2	India's first passenger train is hauled by three steam locomotives namely (A) Biverly, Fairly & Saintly (B) Chetak, Chirag & Charan (C) Sahib, Sindh and Sultan (D) Ganga, Jamuna & Sindh	
3	India's first passenger train ran for _____ kilometres with _____ people in _____ carriages. (A) 34 kms, 400 people, 14 carriages (B) 12 kms, 200 people, 10 carriages (C) 15 kms, 300 people, 11 carriages (D) 11 kms, 100 people, 9 carriages	
4	India's first passenger train ran on 1,676 mm (5 ft 6 in) broad gauge track between _____ and _____ on 16 April 1853. (A) Thane to Pune (B) Mumbai to Thane (C) Pune to Mumbai (D) Selam to Chennai	
5	In which year the first fully air-conditioned train was introduced between Howrah and Delhi. (A) 1954 (B) 1956 (C) 1952 (D) 1950	
6	In 1986, computerized ticketing and reservations were introduced in which of the following stations (A) New Delhi (B) Mumbai (C) Chennai (D) Howrah	
7	In which year the first Shatabdi Express was introduced between New Delhi and Jhansi. (A) 1980 (B) 1974 (C) 1988 (D) 1986	
8	The first Shatabdi Express was introduced between New Delhi and Jhansi; it was later extended to _____ (A) Bhopal (B) Agra (C) Lucknow (D) Ajmer	
9	IR began online train reservations and ticketing in the year. (A) 2005 (B) 2002 (C) 2004 (D) 2007	
10	The first metro railways in the country was introduced in which of the following cities (A) Delhi (B) Chennai (C) Mumbai (D) Kolkata	
11	India's first commuters rail system was introduced in _____ (A) New Delhi (B) Chennai (C) Mumbai (D) Kolkata	
12	The Indian Railway network was divided into zones in the year 1951. How many zones were formed at that time? (A) 4 (B) 5 (C) 8 (D) 6	
13	The name of the first steam locomotive indigenously developed by CLW is _____ (A) Deenabandhu (B) Deshbandhu (C) Deendayal (D) Deshsavari	

14	Indian Railways is headed by Members of Railway Board whose chairman reports to the_____. (A) Ministry of Home Affairs (B) President (C) Ministry of Railways (D) None of the above	
15	Staff are classified into _____ and _____ employees. (A) Group A and D (B) Group A and C (C) Gazetted & Non Gazetted (D) Group B and D	
16	The second letter of the class name of a locomotive engine denotes _____ (A) Railway (B) Diesel/Electric (C) Year (D) None	
17	The full form of MEMU is _____ (A) Mainline Electrical Multiple Unit (B) Mainline Electrical Major Unit (C) Major Electro Multiple Unit (D) Multiple Electrical Mainline Unit	
18	The full form of DEMU is _____ (A) Diesel Electrical Metro Unit (B) Dual Engine Major Unit (C) Diesel Electrical Multiple Unit (D) Dual Electrical Major Unit	
19	Full form of IROAF is _____ (A) Indian Railway Organisation for Alternate Fuels (B) Indian Railway Origin for Alternate Fuels (C) Indian Railway Order for Alternate Funds (D) Indian Railway Organisation for Alternate Funds	
20	Railway electrification in India began with the first electric train, between _____ and _____ on the Harbour Line on 3 February 1925. (A) Bombay to Pune (B) Pune to Thane (C) Bombay Victoria Terminus and Kurla (D) Chennai to Egmore	
21	Bangladesh is connected by the <i>four times a week Maitree Express</i> that runs from _____ to _____. (A) Kolkata to Dhaka (B) Berhampur to Khulna (C) Asansol to Dhaka (D) Shantiniketan to Jessore	
22	In November 2017 Bangladesh was connected with weekly <i>Bandhan Express</i> runs commercial trips between _____ and _____. (A) Kolkata to Khulna (B) Berhampur to Khulna (C) Asansol to Dhaka (D) Shantiniketan to Jessore	
23	From December 2017, stations are categorised into ___ number of categories based on the earnings and passenger footfall. (A) 9 (B) 10 (C) 12 (D) 8	
24	As per the norms of Passenger Amenities, high level platforms are to be provided at _____ number of category of stations. (A) 9 (B) 6 (C) 10 (D) All	
25	Which of the following is the long term facility for persons with disability as defined by Railway board (A) Non slippery walkway from Parking lot to station building (B) Standard Ramp with railing (C) Engraving on edges of platforms (D) All of the above.	

26	As per categorisation of stations for provision of Passenger Amenities, a suburban station with <= 10 crores of earnings and/or <= 10 million outwards passengers is classified as (A) SG1 (B) SG2 (C) SG3 (D) SG4	
27	In case the quantum of amenities on the basis of norms for recommended amenities is less than minimum essential amenities, the actual minimum essential amenities to be provided can be modified with the approval of (A) MT (B) GM (C) PCCM (D) CCM(C&PS)	
28	IRSDC stands for (A) Indian Railways Standard Development Code (B) Indian Railways Station Development Company (C) Indian Railways Stations Development Corporation (D) Indian Railways Standard for Disaster Code	
29	Which station over South Central Railway has been handed over for development by IRSDC (A) Tirupati (B) Vijayawada (C) Secunderabad (D) Hyderabad	
30	The data base for maintaining the Passenger Amenities available at the stations, works proposed, works sanctioned etc., is called (A) IRSDC (B) IRPSM (C) IRCA (D) None of these	
31	The scheme of ADARSH stations was introduced in the year (A) 2010 (B) 2009 (C) 2008 (D) 2011	
32	The powers to approve any amenities soliciting CSR funds for augmenting Passenger Amenities in the stations lies with (A) Sr.DCM (B) ADRM (C) DRM (D) PCCM	
33	The functions of the IRCA shall be subject to _____ number of Fundamental rules. (A) 5 (B) 6 (C) 9 (D) 12	
34	A budget under the different heads for establishment and incidental expenses for the ensuring financial year, accompanied by a statement of the audited accounts for the previous financial year, shall be submitted by the Secretary General/IRCA to the _____. (A) President/IRCA (B) Chairman Rly. Bd (C) Railway Minister (D) None of the above.	
35	The meetings of the IRCA shall be held at least once in ____ years. (A) Four (B) Five (C) Two (D) Every year	
36	The President of the IRCA shall be the General Manager of _____ Railway. (A) Chairman Rly. Bd. (B) Northern Railway (C) Central Railway (D) Western Railway	
37	The _____ of IRCA shall dispatch to each railway an Agenda of the business to be brought before the meeting. (A) Secretary General (B) Member (C) General Manager (D) President	
38	Agenda and supplementary Agenda of IRCA should reach railway not less than ____ and ____ days, respectively, before the date of the meeting. (A) 15 and 20 (B) 30 and 10 (C) 30 and 15 (D) 15 and 30	
39	The _____ is the Head of the Commercial Department at zonal level. (A) General Manager (B) Secretary to GM (C) Pr.Chief Commercial Manager (D) Asst. General Manager	

40	The Commercial department is mainly responsible for selling _____ (A) Tickets (B) Laying of tracks (C) Running of trains (D) Railway services	
41	The overall commercial activities, which are also called as railway business, are of two types _____ and _____ (A) Freight and Coaching (B) Operations and Maintenance (C) Maintenance and Organisation (D) Accounting and Auditing	
42	_____, Railway Board is in-charge of Commercial as well as Operating Departments at the Board's level. (A) General Manager (B) Member Traffic (C) Addl.Member (D) Chairman	
43	Head of Public Relations department at Zonal Railway is [A] CPRO [B] CCM [C] COM [D] Sr.DCM	
44	Functions of Commercial department are [A] Sale of transport [B] Creation and development of traffic [C] Maintaining public relations [D] all	
45	Head of Public complaints at Divisional level is [A] Sr. DCM [B] ADRM [C] Sr. DOM [D] DRM	
46	Hindi Day is celebrated on -----? (A) 16 March (B) 14 September (C) 26 November (D) 22 June	
47	Rail Madad was rolled out on (A) 15-07-2019 (B) 15-08-2019 (C) 15-08-2018 (D) None of the above	
48	Which of the following have been given transactional rights in Rail Madad (A) ADRM (B) Railway Board (C) Branch Officers (D) Zonal Railway	
49	Which of the following is designated as level 1 for redressal of complaints in Rail Madad (A) ADRM (B) Branch Officer (C) Divisional control (D) Headquarters Control	
50	What does SLA stands for in connection with Rail Madad (A) Sanction level authority (B) Service Level Authority (C) Service Level Agreement (D) Senior Level Authority	C
51	Rail Madad integrates the following channels for registering complaints (A) Web, App, SMS (B) Web, Manual, 138 (C) SMS, Manual, 138 (D) 139, Web, 182	
52	What is CPGRAMS (A) Centralized Public Grievance Redress and Monitoring system (B) Centralized passenger grievance Redress and Monitoring system (C) Centralized Public Grievance Redress and Management system. (D) Centralized Public Grievance Railway Commission Management system.	
53	CPGRAMS complaints are addressed to (A) Zonal Office (B) PM's Office (C) MR Office (D) All of the above.	

54	CPGRAMS complaints are received through _____ web portal (A)www.pgportal.gov.in (B) IR web portal (C) www.greivances.com (D) None of the above.	
55	Head of Public complaints at zonal level is (A) CCM (B) AGM (C) DRM (D) COM	
56	In how many regions the nation has been divided as per Official Language Policy 1976? (A) 5 (B) 7 (C) 3 (D) 4	
57	Who is the Nodal officer for dealing with Public Complaints for Ministry of Railways (A) Executive Director(PG) (B) Member Staff (C) Secretary/Railway Board (D) Director/Public Relations/Railway Board	
58	The criteria of earnings for NSG2 category of station is (A) 100 to 500 crores (B) 20 to 100 crores (C) 10 to 20 crores (D) More than 500 crores	
59	What is the Official Language of India? (A) Urdu (B) Telugu (C) Hindi (D) Tamil	
60	How many Languages have been included in the Eighth Scheduled of the Constitution. (A) 19(B) 25 (C) 22 (D) 20	
61	General Manager shall have power to categorise a station as to which category if it is a place of Tourism importance or an important junction station. (A) NSG3 (B) NSG4 (C) NSG6 (D) NSG5	
62	Withdrawals from Station Earnings is permitted for [A] Funeral Advance [B] Refund on tickets [C] Refund on Perishable deposit and EMD [D] All	
63	Reservation charges for Sleeper class ticket is [A] Rs. 35/- [B] Rs.25/- [C] Rs.20/- [D] Rs.30/-	
64	Andhra Pradesh and Telangana State comes under which region as per Official Language policy? (A) B (B) C (C) D (D) A	
65	When was the Official Language Rule Passed? (A) 1978(B) 1975(C) 1976(D)1977	
66	What is the Officially recognised Script of Rajbhasha Hindi? (A) Devanagari (B)Roman (C) Persian (D) English	
67	_____ is nodal agency for Railway tourism products. (A) IRCTC (B) SCR (C) Rly. Board (D) Northern Railway	
68	The Standard Form Number is used for suspension. 1 (B) 5 (C) 11 (D) 7	
69	In which part of the Constitution are the Article 343 to 351 that gives information about Official Language available? (A) 12 (B) 17 (C) 20 (D) 22	

70	When Section 3(3) of the Official Language Act 1963 came into being? (A) 1965 (B) 1964 (C) 1963 (D) 1962	
71	The Right To Information Act is in force from _____ (A) 13 th September 2005 (B) 24 th August 2005 (B) 12 th October 2005 (D) 1 st October 2005	
72	For information under sub-sec.(1) of Sec.6 under RTI Act required by any person can be obtained from the PIO/APIO after payment of prescribed fees of _____ (A) Rs. 20/- (B) Rs. 30/- (C) Rs.50/- (D) Rs.10/-	
73	For information under sub-sec (5) of Sec.7 under RTI Act required by any person can be obtained from the PIO/APIO after payment of prescribed fees of _____ (A) Rs. 20/- (B) Rs. 30/- (C) Rs.50/- (D) Rs.10/-	
74	Consumer Protection (Amendment) Act, 2002, came into force w.e.f. (A) March 15, 2003 (B) April 10, 2004 (C) August 10, 2003 (D) March 10, 2003	
75	As per Consumer Protection Act 2019, the District Forum has jurisdiction to entertain Consumer complaints where the value of goods/services complained against and the compensation, if any claimed is _____ (A) Less than Rs.20 lakhs (B) Rs. 30 lakhs (C) Up to Rs.1 Crore (D) Rs.50 lakhs.	
76	As per Consumer Protection Act 2019, the State Commission has jurisdiction to entertain Consumer complaints where the value of goods/services complained against and the compensation, if any claimed, is _____ (A) Exceeding Rs. 1 crore but not exceeding Rs. 10 crore (B) Less than Rs.20 lakhs (C) Rs. 30 lakhs (D) Rs.50 lakhs.	
77	As per Consumer Protection Act 2019, the National Commission has jurisdiction to entertain Consumer complaints where the value of goods/services complained against and the compensation, if any claimed is _____ (A) Exceeding Rs. 20 lakhs but not exceeding Rs. 1 crore (B) Less than Rs.20 lakhs (C) Rs. 30 lakhs (D) Exceeding Rs. 10 crore.	
78	The standard menu/tariff of catering items to be provided at stations/trains is fixed by (A) PCCM (B) IRCTC (C) Railway Board (D) GM	
79	Which of the following are the features of Catering Policy 2017 (A) Third Party of Mobile Units and Base kitchens (B) Unbundling of catering services (C) Establishment of base kitchens (D) All of the above	
80	Menu and Tariff of Ala-Carte items to be served in Static Catering units is decided by (A) IRCTC (B) Railway Board (C) Zonal Rlys. (D) DRM	
81	Which of the following are not provided with reservation for allotment of Special Minor Catering Units (A) Schedule Caste (B) People below Poverty line (C) War widows and widows of Rly. Employees (D) None of the above.	

82	Which of the following catering units is permitted to have market driven rates of food items (A) Cell kitchen (B) Food plaza (C) Refreshment room (D) Base kitchen	
83	The share of Indian Railways from the Mobile Catering units managed by IRCTC is (A) 30% (B) 40% (C) 35% (D) None of the above	
84	Which of the following is not defined as a major unit as per catering policy 2017 (A) Jan Ahaar (B) Train Side vending (C) Automatic Vending Machines (D) Refreshment Rooms at B category station	
85	Right to information Act came in to existence in the year. (a) 2003 (b) 2004 (c) 2005 (d) 2006	
86	The concerned information officer on receipt of a request, provide information or reject the request with a valid reason within _____days of receipt of application. (a) 10 (b)30 (c) 60 (d) 120	
87	If the information sought for concerns the life and liberty of a person, the same shall be provided within _____hours of receipt of the request. (a) 12 (b) 24 (c) 48 (d) 60	
88	The Central Chief Information Commissioner shall hold office for a term of _____years. (a) 2 (b) 3 (c) 5 (d) 6	
89	State Chief Information Commissioner shall NOT hold office after attainment of _____years of age. (a) 58 (b) 60 (c) 62 (d) 65	
90	The Central Consumer Protection Council (Central Council) shall meet as and when necessary but at least _____meeting/s in a year. (a) 1 (b) 2 (c) 3 (d) 4	
91	The State Consumer Protection Council (State Council) shall meet as and when necessary but at least _____meeting/s in a year. (b) 1 (b) 2 (c) 3 (d) 4	
92	The Chairperson of the District Council shall be_____ (a) Judge of District Court (b) Collector (b) Member of Parliament of the area (d) District Superintendent of Police	
93	The President of the Central Consumer Redressal Commission shall hold office until the age of _____years. (a) 60 (b) 62 (c) 65 (d) 70	
94	The Consumer Protection Act 2019 covers _____. (a) E-Commerce Transactions (b) E-Filing of Complaints (c) Establishment of Central Consumer Protection Authority (d) All of the above.	

95	There are a total of _____ Chapters in Railway Act. 1989 (a) 10 (b) 12 (c) 14 (d) 16	
96	There are a total of _____ sections in Railway Act. 1989 (a) 100 (b) 150 (c) 200 (d) 250	
97	Compensation on account of untoward incident is dealt under section _____ of Railway Act. (a) 123 (b) 124 (c) 124-A (d) 125	
98	Prohibition on hawking and begging is given under section _____ of Railway Act (a) 141 (b) 142 (c) 143 (d) 144	
99	Making a false report by a Railway Servant is dealt under _____ of Railway Act (a) 178 (b) 179 (c) 180 (d) 1181	
100	Who is the site in charge of an untoward incident _____ (A) General Manager (B) Senior most Officer (C) Station Master (D) CCO	
101	The Railway Act 1989 provides in detail the legislative provisions regarding _____ (A) Railway zones (B) Construction and maintenance of works, (C) Passenger and employee services (D) All of these	
102	The duty list of Non-Fare Revenue branch includes which of the following (A) Advertisement on wagons (B) Sponsorship of activities and events at stations (C) Interactive services in Railway premises (D) All of the above	
103	Which of the following does not form part of duty list of Non fare revenue branch (A) Advertisements on Railway buildings, loco sheds, production units (B) Parking of vehicles in Railway land other than stations (C) Sponsorship of activities and events at stations (D) Licensing of Multifunctional complexes	
104	Who is the competent authority for approving the proposals under NINFRIS (A) Sr.DCM (B) DRM (C) DCM (D) None of the above	
105	The tenure of NINFRIS initiatives can be extended by one more year with the approval of (A) GM (B) PCCM (C) DRM (D) Sr.DCM	
106	The station receipts cannot be utilised for departmental expenditure in which of the following cases (A) Cost of transport of sick and wounded persons to hospitals (B) Payment in cash to staff governed by Workmen's Compensation Rules (C) Refund of wagon registration fees (D) None of the above.	
107	The Station receipts can be used in the payment for shrouds to cover dead bodies of victims of accidents on Railway for the amount not exceeding _____ in each case (A) Rs. 10/- (B) Rs.100/- (C) Rs.500/- (D) Rs.1000/-	

108	Which of the following is not a guideline for appointing a Halt Contractor (A) Permanent resident of the place (B) Minimum educational qualification (C) Minimum age limit (D) None of the above	
109	The minimum commission payable to the Halt Contractor would be ____ per month for halts having stoppage of more than two pairs of trains (A) Rs.500/- (B) Rs. 1000/- (C) Rs.1500/- (D)Rs.2000/-	
110	Zonal Railways should consider the closure of Halt stations where average number of outward passengers on mainlines is less than ____ per day. (A) 25 (B) 50 (C) 60 (D) 40	
111	General Manager of the Railway may downgrade a Flag station into contractor operated Halt station if the Flag station is operating on heavy recurring loss over a period of (A) 4 yrs (B) 2 yrs (C) 3 yrs (D) 5 yrs	
112	Which of the following authority has the power to make rules for carrying out the purposes of the Official language Act (A) Ministry of Railways (B) State Government (C) Central Government (D) None of the above	
113	Which article in the Constitution of India provides for language to be used in the Supreme Court and in the High Courts. (A) Art.346 (B) Art. 347 (C) Art. 348 (D) Art.349	
114	From which of following years Railway budget was separated from the General Budget. (A) 1945 (B) 1924 (C) 1952 (D) 1950	
115	From which of the following years Railway budget was merged with the General Budget. (A) 2016 (B) 2017 (C) 2018 (D) 2019	
116	The tenure of the Passenger Amenities Committee is (A) 3 yrs (B) 5 yrs (C) 2 yrs (D) 1 yr	
117	Which of the following is not included in the terms of reference of the Passenger Amenities Committee (A) To check drinking water arrangements (B) To ensure courtesy to passengers (C) To check unauthorised travel (D) To check condition of approach roads to stations	
118	The authority to decide provision of new ATMs, extending the currency of ATMs etc lies with (A) Sr.DCM (B) ADRM (C) DRM (D) AGM	
119	The Multi Purpose stalls are allowed to sell the following items (A) Items of local and regional importance (B) PAD items (C) Book/Magazines (D) All of the above	
120	At A1 to C category stations, the reservation in allotment of Multi Purpose Stalls is (A) 25% (B) 49.5% (C) 35% (D) 33%	
121	At D to F category stations, the reservation in allotment of Multi Purpose Stalls is (A) 25% (B) 49.5% (C) 35% (D) 33%	

122	The Multi Purpose Stall Policy of 2017 does not supersede which of the following (A) Misc. Article Policy 2012 (B) Catering Policy 2010 (C) Book Stall Policy 2004 (D) Chemist Stall Policy 2008	
123	The Nodal officer for implementation of E-office at the Zonal level is (A) Secy. To GM (B) AGM (C) PCMM (D) DGM/G	
124	Full form of UMID (A) Unified Multipurpose Identification (B) Unique Medical Identification (C) Unique Multipurpose Identification (D) Unified Medical Identification	
125	Who is the head of Transformation Cell at Railway Board? (A) Member Engineering (B) Member Staff (C) PED (D) Member Traffic	
126	Transformation Cell has implemented new strategic initiative and innovative ideas decided during (A) Saksham (B) Rail Vikas Shivir (C) Rail Madad (D) Above all	
127	As per CCS(Conduct) Rules 1964, for Group A and B officers, the revised limit for intimation in respect of transactions in sale and purchase of shares, securities and debentures is ____ (A) Rs.30,000/- (B) Rs.35,000/- (C) Rs.50,000/- (D) Rs.20,000/-	
128	As per CCS(Conduct) Rules 1964, for Group C and D officers, the revised limit for intimation in respect of transactions in sale and purchase of shares, securities and debentures is ____ (A) Rs.25,000/- (B) Rs.35,000/- (C) Rs.50,000/- (D) Rs.20,000/-	
129	Rashtriya Ekta Divas or National Unity Day is observed on _____ (A) 31 st October (B) 2 nd October (C) 15 th August (D) 20 th August	
130	The Railway servants (Discipline & Appeal) Rules came into force on _____. (A) 1 st October 1968 (B) 21 st October 1967 (C) 20 th October 1969 (D) 2 nd October 1968	
131	_____ form is used for imposition of minor penalty. (A) SF 5 (B) SF 4 (C) SF 11 (D) SF 1	
132	_____ form is used for imposition of major penalty. (A) SF 5 (B) SF 4 (C) SF 11 (D) SF 1	
133	No proceeding for revision shall be commenced until after the expiry of the period of limitation for _____. (A) SF5 (B) Appeal (C) 10 days (D) Redressal	
134	Rule 25.A of the RS(D&A) Rules deal with _____. (A) Appeal (B) Enquiry (C) Review (D) Revision	

135	An authority not lower than _____ shall impose the penalties of dismissal/Removal/Compulsory retirement. (A) The authority which actually appointed the railway servant to the relevant grade or post. (B) The authority which is empowered to make appointment to that grade or post at the time of imposition of penalty. (C) A or B (D) None	
136	_____ authority fixes the date for inquiry and advises the charged employee. (A) Disciplinary Authority (B) Inquiry Officer (C) Presenting Officer (D) Personnel department	
137	As per Rule 5 of RS(D&A) 1968, A Railway Servant may be placed under suspension: (A) Where a disciplinary proceeding against him is contemplated or is pending, or (B) Where, he has engaged himself in activities prejudicial to the interest of the security of the state. (C) Where a case against him in respect of any criminal offence is under investigation, inquiry or trial. (D) All of the above.	
138	Appeal shall be entertained unless preferred within _____ days. (A) 30 days (B) 15 days (C) 45 days (D) 20 days	
139	Rule 3(C) of Railway Services (Conduct) Rules, 1966 deals with ____ (A) Promptness and Courtesy (B) Observance of Government's policies (C) Prohibition of sexual harassment of working women (D) Taking part in politics and elections	
140	Rule 9 of Railway Services (Conduct) Rules, 1966 deals with ____ (A) Promptness and Courtesy (B) Observance of Government's policies (C) Prohibition of sexual harassment of working women (D) Criticism of Government	
141	Rule 13 of Railway Services (Conduct) Rules, 1966 deals with ____ (A) Promptness and Courtesy (B) Accepting of Gifts (C) Prohibition of sexual harassment of working women (D) Criticism of Government	
142	Rule 18 of Railway Services (Conduct) Rules, 1966 deals with ____ (A) Movable, Immovable and Valuable Property (B) Accepting of Gifts (C) Prohibition of sexual harassment of working women (D) Criticism of Government	
143	Rule 22 of Railway Services (Conduct) Rules, 1966 deals with ____ (A) Movable, Immovable and Valuable Property (B) Accepting of Gifts (C) Consumption of Intoxicating Drinks and Drugs (D) Criticism of Government	
144	Rule 2.d of Railway Servants (Pass) Rules, 1986 deals with ____ (A) Kinds of passes (B) Competent authority to issue/sign a Pass/PTO (C) Definition of family members (D) Privilege pass	

145	A Special Pass is issued to Railway servants, family members or dependants on _____. (A) Medical grounds (B) Sports account (C) Attending children's camp/Scouts camp (D) On all the above occasions	
146	General Managers of Railways are entitled for _____ type of Duty Pass. (A) Bronze (B) Gold (C) Silver (D) Platinum	
147	Group A and B officers are entitled to _____ sets of First Class A Privilege passes. (A) 8 sets (B) 6 sets (C) 10 sets (C) 4 sets	
148	Group C and D officers are entitled to _____ sets of Privilege passes. (A) 3 sets (B) 6 sets (C) 10 sets (C) 4 sets	
149	How many sets of Post Retirement Complementary passes are admissible to Group A & B officers with Railway service more than 20 years but less than 25 years? (A) 3 (B) 4 (C) 2 (D) None	
150	How many sets of Post Retirement Complementary passes are admissible to Group A & B officers with Railway service more than 25 years? (A) 3 (B) 4 (C) 2 (D) None	
151	How many sets of Post Retirement Complementary passes are admissible to Group C officers with Railway service more than 20 years but less than 25 years? (B) 3 (B) 4 (C) 2 (D) 1	
152	How many sets of Post Retirement Complementary passes are admissible to Group C officers with Railway service more than 25 years? (B) 3 (B) 4 (C) 2 (D) None	
153	_____ Module captures all operational activities of Coaches, Rakes and events of passenger Locos (A) NTES (B) PRS (C) COIS (D) FOIS	
154	The following is not allowed for withdrawal from station earnings A) Refund of WDRF (B) Refund of Perishable Deposit C) Exgratia amounts (D) Refund of Freight	
155	The registration fee for leasing of VP is _____. A) 20,000 (B) 50,000 (C) 1, 00,000 (D) 2, 00,000.	
156	The registration fee for leasing of SLR is _____. A) 20,000 (B) 50,000 (C) 1, 00,000 (D) 2, 00,000	
157	The earnest money for SLR is Rs._____ A) 20,000 (B) 4, 00,000 (C) 1, 00,000 (D) 2,00,000	
158	The earnest money for VP is Rs._____ A) 20,000 (B) 4, 00,000 (C) 1,00,000 (D)2,00,000	
159	Parcel Space can be leased out for a Long-term of _____ Years. A) 1 (B) 2 (C) 3 (D) 5	
160	Maximum of _____ days leave will be allowed for lease by a daily train. A) 8 (B) 10 (C) 12 (D) 14	
161	Accepting Authority of Parcel leasing contract value of above Rs.2.5 Cr and up to Rs.5 Cr is A) Sr.DCM (B) ADRM (C) DRM (D) PCCM	

162	Accepting Authority of Parcel leasing contract value of above Rs.5 Cr and upto Rs.50 Cr is A) Sr.DCM B) ADRM C) DRM D) PCCM	
163	Accepting Authority of Parcel leasing contract value of above Rs.50 Cr and up to Rs.100 Cr is A) Sr.DCM B) ADRM C) DRM D) PCCM	
164	Accepting Authority of Parcel leasing contract value of Above Rs.100 Cr is A) Sr.DCM B) ADRM C) DRM D) PCCM	
165	Lumpsum payment of leased freight shall be Paid _____ days in Advance A) 02 days B) 03days C) 01 day D) Same day	
166	For overloading of SLR or VP a penalty of Rs._____ per vehicle will be collected. A) 5000 B) 10,000 C) 15,000 D) 50,000	
167	Carrying Capacity of each luggage compartment of SLRD coach is _____ A) 4 Tonnes B) 4.5 Tones C) 5 Tones D) 6 Tones.	
168	Temporary lease of parcel space will be given out for ____ days at a time. A) 10 days B) 20 days C) 30 days D) 60 days	
169	Day to Day lease of parcel space will be given out for a maximum of ____ days at a time. A) 10 days B) 20 days C) 30 days D) 60 days	
170	The Railway distances are computerized through _____ Application [A] TMS [B] RBS [C] PMS [D] RMS	
171	Maximum of ____ appeals can be made against decision of lower authority for waiver of Demurrage Charges. [A] 2 [B] 3 [C] 4 [D] 5	
172	Freight charges on traffic booked from and to a PFT will be charged on the basis of [A] Siding charges [B] Through Distance Basis [C] Lumpsum Rates [D] Station to Station Rates	
173	Under LWIS scheme spare wagons of -----% should be procured for each Rake [A] 2 [B] 4 [C] 6 [D] 8	
174	Under LWIS scheme concession in freight is given to a maximum period of --- years [A] 10 [B] 15 [C] 20 [D] 25	
175	Percentage of commission given for Special Purpose Wagons under LWIS scheme will be [A] 10 [B] 12 [C] 15 [D] 20	
176	Whenever the private siding is notified for commissioning, _____ of the Zone will take over as nodal officer. [A] Sr.DCM [B] CTPM [C] PCOM [D] CCM/FM	

177	Advance stacking period beyond 10days, Permission can be granted by _____ on recommendation of PCCM & PCOM. [A] AGM [B] GM [C] MT [D] AMC	
178	The repayment of expenditure incurred by the siding owner on behalf of railways will be arranged by allowing freight discount of ___% on outward traffic. [A] 10 [B] 20 [C] 5 [D] 2	
179	First application for waiver of Demurrage / Wharfage should be submitted by the party to SM within ___ days from the date of accrual [A] 15 [B] 20 [C] 10 [D] 5	
180	A supplementary charge of ___% will be levied on BFR for Multi point rakes for the period October to June. [A] 30 [B] 20 [C] 10 [D] 2	
181	PFT stands for _____ A] Passenger fare tariff [B] Private Fare terminal [C] Private freight terminal [D] Platform ticket	
182	The gestation period for operationalization of PFTs can be extended in view of unforeseen exigencies on payment of penalty @ ___ % of security deposit per year or part thereof. (A) 10 (B) 12 (C) 15 (D) 20	
183	Loading of rakes from two originating terminals can be done only if the two loading terminals are less than _____ Km apart. [A] 200 [B] 100 [C] 500 [D] 50	
184	Mini rakes can be loaded for intra zonal traffic upto _____ kms [A] 100 [B] 1000 [C] 200 [D] 2000	
185	The cost of setting up FOIS terminal at PFT will be borne by -----. [A] Commercial [B] Operating [C] Stores [D] TMC	
186	At Railway board _____ will be Nodal officer for sidings matters during construction stage. [A] EDFM [B] EDCE [C] MT [D] Advisor/TC	
187	_____ is Nodal officer at Zonal level for all siding matters during the construction stage. [A] CCM/FM [B] CTPM [C] CGE [D] CPTM	
188	In case of Private sidings, for each 'Y' connection the chargeable distance is inflated by ___Km [A] 20 [B] 15 [C] 10 [D] 5	
189	Railway lines are divided into _____ categories for the purpose of construction and financial implications. [A] 2 [B] 3 [C] 4 [D] 5	
190	Powers of GM for waiver of demurrage and wharfage is Rs. _____ per wagon [A] Rs. 1,00,000 [B] Rs. 50,000 [C] Rs. 25,000 [D] unlimited	
191	The powers of Sr. DCM for waiver of Demurrage charges per wagon is Rs. _____	

	[A] 3000 [B] 6000 [C] 9000 [D] 10000	
192	The powers of PCCM for waiver of Wharfage charges per consignment is Rs. _____ [A] 50000 [B] 60000 [C] 100000 [D] 200000	
193	Prior finance concurrence will be required for waiver of Demurrage/Wharfage Charges above Rs. _____ per wagon per consignment respectively. [A] 25000 [B] 30000 [C] 40000 [D] 50000	
194	The concerned SM/Goods Supervisor will forward the application of waiver of Demurrage/Wharfage Charges to the divisional officer along with remarks within _____ days of the receipt of the application. [A] 2 [B] 3 [C] 4 [D] 5	
195	An appeal against the order of lower authority for waiver of Demurrage/Wharfage Charges should be preferred within _____ days from the date when the decision of the lower authority is communicated. [A] 10 [B] 15 [C] 20 [D] 30	
196	Claim for compensation can be made under section ____ of Railway Act 1989 [A] 105 [B] 106 [C] 100 [D] 101	
197	Monetary powers for settlement of claims for CCM (PHOD) /CCO is. _____ [A] Rs. 8,00,000 [B] unlimited [C] Rs.4,00,000 [D] Rs. 2,00,000	
198	Any notice for claim should be served to GM or any other authorized Railway servant under section _____ of Railway Act 1989 [A] 191 [B] 192 [C] 106 [D] 194	
199	Making a false claim for compensation by the party is punishable under section ____ of Railway Act 1989 [A] 149 [B] 150 [C] 178 [D] 194	
200	Making false report by a Railway servant is punishable under section ____ of Railway Act 1989 [A] 149 [B] 150 [C] 178 [D] 194	
201	Railway is responsible for the goods taken over from the inter change point of sidings as per Section ____ of Railway Act 1989 [A] 94 [B] 95 [C] 100 [D] 105	
202	_____ will be the nodal officer at Zonal Level after commencement of operations of AFTO [A] PCCM [B] PCOM [C] CCM /FM [D] GM	
203	A fixed freight discount of ____% is given to the party who bears cost of work in Railway area for siding [A] 5 [B] 10 [C] 15 [D] 20	
204	Authorised officer for verifying E-RD documents and approving the e-registration is _____	

	[A] GM [B] AGM [C] PCCM [D]Sr. DCM	
205	Under Freight forwarder scheme individual wagons loaded with more than 2 commodities will be charged at class _____ [A] LR1 [B] LR3 [C] 100 [D] 120	
206	Freight discount for loading cement in open wagons is _____% on NTR. [A] 10 [B] 15 [C] 20 [D] 30	
207	Freight discount for loading Fly ash in open wagons is _____% on NTR. [A] 10 [B] 15 [C] 20 [D] 30	
208	Lead restriction for loading bagged consignments in open and flat wagons is [A] 100 km [B] 200 km [C] 500 km [D] 700 km	
209	Lead restriction for Freight Forwarders Scheme is [A] 100 km [B] 200 km [C] 500 km [D] 700 km	
210	Railway can terminate the agreement with AFTO by giving advance notice of _____ if rules for safety are not followed [A] 1 month [B] 45 days [C] 3 months [D] 15 days	
211	Lead restriction for Traditional Empty Flow direction Scheme is [A] 100 km [B] 200 km [C] 500 km [D] 700 km	
212	A concession of _____% will be given on the traffic booked to and from North Eastern States. [A] 4 [B] 6 [C] 8 [D] 10	
213	Freight traffic booked on the notified pair of stations under TEFD will be charged at class _____ for trainloads. [A] LR1 [B] LR3 [C] 100 [D] 120	
214	Freight traffic booked on the notified pair of stations under TEFD will be charged at class _____ for wagon loads. [A] LR1 [B] LR3 [C] 100 [D] 120	
215	Mini rakes can be loaded only for a distance up to _____ km [A] 400 [B] 500 [C] 600 [D] 700	
216	A supplementary charge of _____% will be levied on BFR for Two point rakes for the period October to June. [A] 5 [B] 10 [C] 12 [D] 15	
217	In case of multi point rakes the designated terminals cannot be more than _____ Km apart [A] 200 [B] 100 [C] 500 [D] 50	
218	In case of EOL scheme, free time for loading of covered rake is _____hrs. [A] 3 [B] 6 [C] 9 [D] 12	
219	In case of EOL scheme, free time for loading of BOXN rake is _____hrs. [A] 3 [B] 6 [C] 9 [D] 12	
220	In case of EOL scheme, free time for un-loading of covered rake is	

	_____hrs. [A] 3 [B] 4 [C] 5 [D] 6	
221	In case of EOL scheme, free time for un- loading of BOXN rake is _____hrs. [A] 3 [B] 4 [C] 5 [D] 6	
222	In case of EOL scheme, free time for loading of BOBR rake is _____hrs. [A] 3 [B] 6 [C] 9 [D] 12	
223	In case of EOL scheme, free time for un- loading of BOBR rake is _____hrs. [A] 2 [B] 3 [C] 4 [D] 5	
224	All proposals for Merry Go Round (MGR) scheme should be approved by [A] PCCM [B] PCOM [C] AGM [D] GM	
225	Under MGR scheme, free time for loading of BOBRN rake is _____hrs. [A] 3 [B] 2 [C] 5 [D] 6	
226	Under MGR scheme, free time for unloading of BOBRN rake is _____hrs. [A] 3 [B] 2 [C] 5 [D] 6	
227	Under MGR scheme, free time for loading of BOXN rake is _____hrs. [A] 3 [B] 2 [C] 5 [D] 6	
228	Under MGR scheme, free time for un- loading of BOXN rake is _____hrs. [A] 3 [B] 4 [C] 5 [D] 6	
229	Under MGR system, if the Railways fails to provide stock/crew on demand beyond _____hrs, the period shall be treated as dies-non. [A] 12 [B] 24 [C] 36 [D] 48	
230	Railway administration is empowered to quote station to station rates as per section _____ of Railway Act 1989 [A] 32 [B] 35 [C] 55 [D] 64	
231	The maximum discount under STS for attracting incremental volume of traffic shall be up to _____% [A] 15 [B] 20 [C] 25 [D] 30	
232	The maximum discount under STS for retaining traffic shall be _____% [A] 15 [B] 20 [C] 25 [D] 30	
233	The discounted freight rate under STS should not be less than NTR of _____class [A] LR1 [B] LR2 [C] 100 [D] 120	
234	A customer is eligible to apply for Long Term Tariff Contract (LTTC) only if he has given a traffic of at least _____ tons in previous year [A] 1 Million [B] 2Millions [C] 3Millions [D] 5 Millions	
235	The _____ of the zone will sign the LTTC agreement .	

	[A] PCCM [B] PFA [C] CCM /FM [D] AGM	
236	Under LTTC scheme, maximum rebate on actual gross freight revenue (AGFR) on the basis of percentage incremental growth will be _____% [A] 20 [B] 25 [C] 30 [D] 35	
237	Under LTTC scheme, maximum rebate on actual gross freight revenue (AGFR) on the basis of over and above bench mark traffic for retention of traffic will be _____% [A] 5 [B] 4.5 [C] 3.5 [D] 2.5	
238	Agreement under LTTC should not exceed _____ years [A] 3 [B] 2 [C] 5 [D] 6	
239	MGGFR for LTTC should increase by minimum _____% for each year [A] 3 [B] 4 [C] 5 [D] 6	
240	Rebate accrued under LTTC should be granted as refund within _____ days after completion of each year. [A]15 [B] 30 [C] 45 [D] 60	
241	Terminal Access Charge for containers operated at Railway terminals is Rs. _____ per rake [A]1, 32,000 [B] 1,45,460 [C] 1,60,000 [D] 2,00,000	
242	Detention charges are levied for _____ BLC wagons for occupation of CRT beyond _____ free time irrespective of actual number of wagons. [A]15 [B] 30 [C] 45 [D] 60	
243	Container class rate for notified commodities loaded in containers will be levied by applying _____% concession on applicable class rate [A]15 [B] 20 [C] 25 [D] 10	
244	Chargeable weight for FEU for BLCA wagons is _____ tons. [A]61 [B] 62 [C] 55 [D] 60	
245	The train length on DFC will be up to _____ meters. [A] 1000 [B] 1200 [C] 1400 [D] 1500	
246	For Rebooking of parcels the party has to submit [A] Original PWB [B] Fresh forwarding note [C] A request in writing [D] All these	
247	Maximum speed of the trains over DFC will be _____ kmph. [A] 75 [B] 85 [C] 90 [D] 100	
248	Station spacing on DFC will be _____ km. [A] 10 [B] 20 [C]30 [D] 40	
249	Registration fee to be paid for registering as Wagon Leasing Company is _____crores [A] 2 [B] 3 [C]5 [D] 10	
250	Registration of WLC is valid for _____ years [A] 20 [B] 30 [C]35 [D] 25	

251	_____ % of spare wagons are to be procured under WLS [A] 2 [B] 3 [C] 4 [D] 5	
252	Freight for movement of empty wagons of WLC will be charged at _____ class [A] 100 [B] LR3 [C] 110 [D] 120	
253	Party proposing to invest in Liberalized Wagon Investment Scheme (LWIS) should contact _____ of the Zone with details of proposal. [A] PCCM [B] PCOM [C] PFA [D] AGM	
254	Application for LWIS along with NOC should be forwarded to _____ at Railway Board [A] ED FM [B] CRB [C] MT [D] AMC	
255	Agreement for LWIS will be signed by _____ and the investor [A] PCCM [B] PCOM [C] PFA [D] AGM	
256	LWIS investor dealing with his wagons in Railway premises has to pay _____ [A] Terminal Access charge [B] Demurrage [C] Wharfage [D] Haulage charge	
257	Free time for levy of Ground usage charge for LWIS at Group-I goods shed is _____ hours [A] 12 [B] 15 [C] 24 [D] 30	
258	Percentage of commission given for High Capacity Wagons under LWIS scheme will be [A] 10 [B] 12 [C] 15 [D] 20	
259	TMC in terms of PFT stands for _____ [A] Terminal Management Committee [B] Terminal Management Company [C] Terminal Maintenance Contract [D] Terminal Maintenance Charge	
260	Application fee for PFT is Rs. _____ [A] 10 Lakhs [B] 25 Lakhs [C] 50 Lakhs [D] 1 Crore	
261	Application for PFT should be submitted to _____ [A] PCCM [B] PCOM [C] CTPM [D] AGM	
262	In -principle Approval for PFT will be given within _____ days if operationally feasible [A] 15 [B] 30 [C] 45 [D] 60	
263	Security deposit to be paid for PFT after approval is Rs. _____ [A] 10 Lakhs [B] 25 Lakhs [C] 50 Lakhs [D] 1 Crore	
264	Time limit for completion of Brownfield PFT is _____ [A] 1 year [B] 2 years [C] 3 years [D] 5 years	
265	Time limit for completion of Greenfield PFT is _____	

	[A] 1year [B] 2 years [C] 3 years [D] 5 years	
266	Period of agreement for operation of PFT is _____ years [A] 15 [B] 20 [C] 25 [D] 30	
267	In case of dispute in interpretation of the PFT policy, the decision of _____ will be final [A] Ministry of Railways [B] GM [C] PCCM [D] PCOM	
268	Agreement for PFT may be terminated by Railway administration by giving written notice _____ days in advance [A] 90 [B] 120 [C] 150 [D] 180	
269	Show cause notice will be issued to TMC informing to make representation within _____ days [A] 15 [B] 30 [C] 45 [D] 60	
270	The company applying for SFTO scheme should have a turnover of Rs. _____ crore as on 31 st march of previous financial year [A] 25 [B] 50 [C] 75 [D] 100	
271	The registration fee for SFTO for Category-I commodities is Rs. _____ crores [A] 3 [B] 5 [C] 7 [D] 10	
272	The registration fee for SFTO for Category-II and III commodities is Rs. _____ crores [A] 3 [B] 5 [C] 7 [D] 10	
273	The registration fee for SFTO for Category-IV commodities is Rs. _____ crores [A] 3 [B] 5 [C] 7 [D] 10	
274	The concession agreement for SFTO is valid for _____ years [A] 15 [B] 20 [C] 25 [D] 30	
275	Application for SFTO scheme should be submitted to _____ [A] PCCM [B] PCOM [C] PED /EDFM [D] GM	
276	Freight rebate of _____% is given for loading of each SPW rake by SFTO for 20 years [A] 10 [B] 12 [C] 15 [D] 20	
277	Agreement for SFTO will be signed by _____ and authorized signatory of the SFTO [A] PCCM [B] PCOM [C] CCM /FM [D] GM	
278	Overall nodal officer for implementation of SFTO policy is _____ [A] PCCM [B] PCOM [C] PED /EDFM [D] GM	
279	_____ is the nodal officer for granting NOC for the routes applied by SFTO [A] PCCM [B] PCOM [C] CFTM [D] GM	
280	_____ is the nodal officer for operation of SFTO agreement	

	[A] PCCM [B] PCOM [C] CCM /FM [D] GM	
281	SFTO can terminate the agreement before expiry of contract by giving advance notice of _____ months [A] 2 [B] 3 [C] 5 [D] 6	
282	Railway can terminate the agreement with SFTO by giving advance notice of _____ if rules for safety are not followed [A] 1 month [B] 45 days [C] 3 months [D] 15 days	
283	The company applying for AFTO scheme should have a turnover of Rs. _____ crore as on 31 st march of previous financial year [A] 20 [B] 30 [C] 40 [D] 50	
284	The registration fee for AFTO is Rs. _____ crores [A] 3 [B] 5 [C] 7 [D] 10	
285	The concession agreement for AFTO is valid for _____ years [A] 15 [B] 20 [C] 25 [D] 30	
286	Application for AFTO scheme should be submitted to _____ [A] PCCM [B] PCOM [C] ADV /EDFM [D] GM	
287	Rake procurement under LWIS scheme to be done within a period of _____ [A] 6 months [B] one year [C] two years [D] 3 years	
288	Shunting charges are calculated for every _____ days period (A) 5 (B) 10 (C) 15 (D) 20	
289	WLS stands for _____ (A) Wagon Leasing Scheme (B) Wagon Liberalisation scheme (C) Wagon Layout scheme (D) Wagon Labelling scheme.	
290	PCO stands for _____ (A) Private Container Operator (B) Private Contract Operator (C) Private Catering Operator (D) Permanent Container Operator	
291	In MGR system _____ types of stock are deployed. (A) BOXN & BOBRN (B) BOBRN & BCN (C) BOBRN & BOST (D) BOBRN & BRN	
292	Distance wise lump sum rates under MGR system will increase by _____% in current freight rates from 30.04.2019 to 30.04.2020. [A] 2 [B] 3 [C] 4 [D] 5	
293	Under MGR system if the number of rakes loaded in a year is less than the stipulated number of trips, a penalty of _____% on freight paid on actual number of trips loaded in a year shall be recovered. [A] 6 [B] 4 [C] 3 [D] 2	
294	All _____ goods sheds will be treated as CRTs, unless and otherwise notified to the contrary by the Zonal Railway. [A] GP-I [B] GP-II [C] GP-III [D] GP-II & GP-III	
295	The completion time limit for Green field PFT will be _____ years [A] 1 [B] 2 [C] 3 [D] 4	
296	In MGR the permanent way (Rail Track) to be provided by	

	(A) Railways (B) Customer (C) Shared by both (D) None	
297	Monetary powers for settlement of claims for Dy. CCM/Dy. CCO is Rs. _____ [A] 2, 00,000 [B] 1, 50,000 [C] 1, 00,000 [D] 50,000	
298	Persons are entitled to receive compensation in case of claims under section _____ of Railway Act 1989 [A] 106 [B] 107 [C] 108 [D] 109	
299	The first digit of FOIS RR as "3" denotes _____ traffic [A] Govt. Coal [B] Military Traffic [C] Public Coal [D] General goods	
300	In Hub and spoke system of charging at a Container Rail terminal, RR is generated _____ [A] Up to Destination [B] Each leg movement [C] Up to Spoke [D] All legs at a time	
301	Multiple RRs can be issued for CTO in case of _____ [A] Single Container Train [B] Double Stack Container Train [C] Dwarf Container Train [D] All the above	
302	AFTO shall be permitted to commence operations after _____ [A] Induction of First Rake [B] Induction of Second Rake [C] Induction of Third Rake [D] Induction of Fifth Rake	
303	Section _____ of RA 1989 deals with liability of Railways at Sidings [A] Sec.99 [B] Sec.94 [C] Sec.96 [D] Sec.93	
304	_____ of Zonal Railways may permit installation of Weighbridges by Private parties in Railway premises [A] PCOM [B] PCCM [C] GM [D] PFA	
305	The cost of installation of Weighbridges at siding will be borne by _____ [A] Zonal Railways [B] Meteorology Dept [C] Private Parties [D] Free of Cost	
306	Free allowance of luggage for II Class Season ticket is [A] 15 kgs. [B] 10 kgs. . [C] 5 kgs. [D] 35 kgs.	
307	Parcel way bill is prepared in [A] 3 foils [B] 4 foils [C] 5 foils [D] 2 foils	
308	Private marking consists of [A] Consignors name & address [B] Consignees name & address [C] Trade marks, if any. [D] All these	
309	Railway marking consists of [A] From & to stations [B] PWB No. [C] No. of packages [D] All these	
310	The highest scale for charging parcels is [A] P [B] R [C] S [D] L	
311	For Rebooking of parcels the party has to submit [A] Original PWB [B] Fresh forwarding note [C] A request in writing [D] All these	
312	Forwarding note should be [A] Sent to destination [B] Sent to accounts office [C] Preserved at the forwarding station [D] Filed in the claims office	

313	Wharfage on parcels are collected on [A] Per package basis [B] Per quintal basis [C] Per 50 kgs or part [D] None of these	
314	Rate of Wharfage on bicycle is ___ per hour. [A] Rs. 5/- [B] Rs. 10/- [C] Rs. 15/- [D] Rs. 20/-	
315	Rate of Wharfage on scooters or motor cycles is ___ per hour [A] Rs. 5/- [B] Rs. 10/- [C] Rs. 15/- [D] Rs. 20/-	
316	Luggage should be presented for booking at least _____ before scheduled departure of the train. [A] 60 minutes [B] 30 minutes [C] 10 minutes [D] No time limit	
317	Minimum distance for charging luggage is [A] 10 km [B] 50 km, [C] 100 km [D] 25 km	
318	Minimum weight for charging luggage is [A] 5 kgs [B] 10 kgs, [C] 50 kgs [D] None	
319	Free allowance of luggage on AC I class ticket per passenger is [A] 70 kg [B] 150 kg [C] 50 kg [D] 100 kg	
320	Free allowance on I class privilege pass per passenger is [A] 50 kg [B] 70 kg [C] 100 kg [D] 140 kg	
321	In case of scooter of 150 CC, the chargeable weight is [A] 100 kg [B] 200 kg [C] 250 kg [D] None of these	
322	When scooter is booked as luggage, free allowance is [A] Granted [B] not granted [C] 50 kg [D] None of these	
323	Articles exempted from weighment on II class ticket are [A] Umbrella [B] Walking stick [C] Tiffin box [D] All these	
324	Free allowance of luggage permitted to be carried in sleeper class is [A] 70 kg [B] 80 kg [C] 40 kg [D] 100 kg	
325	Luggage ticket is prepared in [A] 2 foils [B] 3 foils [C] 4 foils [D] 5 foils	
326	Minimum luggage charge is [A] Rs.50/- [B] Rs.30/- [C] Rs.20/- [D] Rs.10/-	
327	When Luggage is booked with passenger in the compartment it will be charged at [A] Scale R [B] Scale L [C] 1.5 times of Scale 'L' [D] Scale 'S'	
328	Bicycles booked as luggage are charged for a minimum weight of [A] 20 kg [B] 40 kg [C] 50 kg [D] 100 kg	
329	Dog is permitted to be carried with owner in the following class. [A] 2 AC [B] I AC [C] 3 AC [D] SL	
330	Luggage can be booked ___ hours in advance excluding the day of scheduled departure of the train on reserved tickets. [A] 12hrs [B] 24hrs [C] 48hrs [D] 72hrs	
331	SM is empowered to deliver consignment on Indemnity bond upto a	

	maximum value of Rs. _____ [A] 10,000/- [B] 25,000/- [C] 50,000/- [D] 1,00,000/-	
332	Payment of PCEV charges is not compulsory for [A] Gold [B] Scooter [C] Personal computer [D] Govt. Stamps	
333	The date which is not treated as National holiday for calculation of wharfage is [A] 26th January [B] 15th August [C] 2nd October [D] 14th November	
334	Permission of DCM is required for booking of a single package (Other than iced fish) weighing more than _____ kgs [A] 100 [B] 125 [C] 150 [D] 200	
335	Luggage booked in Brake Van by 'S' Scale train is charged at Scale [A] 'R' [B] 'P' [C] 'S' [D] 'L'	
336	Packing facilitates [A] Easy handling [B] Saving of space [C] Safety of goods [D] All of these	
337	Specific packing conditions are of ___ types [A] 3 [B] 5 [C] 6 [D] 4	
338	In Goods classification, 'd' indicates [A] Contraband goods [B] Intoxicating drugs [C] Dangerous goods [D] None	
339	Pictorial labels are [A] Educative [B] Caution [C] A & B [D] None	
340	Wagon labels are [A] Seal labels [B] Pocket labels [C] Paste on labels [D] All these	
341	Label pasted inside the wagon is called [A] Seal label [B] Pocket label [C] Paste on label [D] Tie on label	
342	The objective of marking is [A] To establish ownership [B] To avoid wrong delivery [C] To trace missing goods [D] All of the above	
343	The objective of riveting is to prevent [A] Goods shed theft [B] Yard theft [C] Running train theft [D] All these.	
344	Wagons containing _____ should not be riveted [A] Cement [B] Fertilisers [C] Explosives [D] Food Grains	
345	Number of rivets put on each door of the covered wagon is [A] One [B] Four [C] Three [D] Five	
346	B.G. strips and grease compound should be used for wagons loaded with [A] Cement [B] Sugar [C] Food grains [D] All	
347	When railway officials book consignments to other railway officials in their official capacity, the freight charges are paid through _____	

	[A] F. Note [B] Credit. Note [C] Indemnity bond [D] a & c	
348	W.D.R.F for BG rake (excluding GST) is [A] Rs 10,000/- [B] Rs 15,000/- [C] Rs 50,000/- [D] None	
349	W.D.R.F for BG wagon (excluding GST) is [A] Rs 500/- [B] Rs 400/- [C] Rs 300/- [D] Rs 1500/-	
350	Lumpsum deposit for WDRF in case of Government departments is Rs.____ [A] 5000/- [B] 10,000/- [C] 15,000/- [D] 30,000/-	
351	Change of commodity is permitted by D.C.M. if the commodity [A] Is within the same priority [B] Is in high priority [C] Is in the lowest priority [D] None of the above.	
352	W.D.R.F. should be claimed within _____ from the date of registration [A] One year[B] Two years[C] Three years[D] Four years	
353	If a demand is cancelled after physical supply of wagon, the W. D. R. F. is [A] Forfeited [B] Refunded [C] 25% of WDRF is refunded [D] 50% of WDRF is refunded	
354	S.L.O is given by____ [A] Sr DCM [B] Sr DOM [C] Sr DPO [D] CCM	
355	Section governing Forwarding Note is [A] 64 [B] 65 [C] 107 [D] 66	
356	As per section ____ of Railway Act, 1989, correct description of goods should be given in the F. Note for calculation of freight charges. [A] 65 [B] 66 [C] 70 [D] 71	
357	Forwarding note should be preserved for a minimum period of [A] Three years [B] Four years[C] Five years [D] Two years	
358	General forwarding note is valid for [A] 5 months [B] 3 months [C] 6 months [D] 12 months	
359	Forwarding Note is [A] A legal document [B] An application [C] An agreement between Railways and consignor [D] All these	
360	Restrictions are imposed by [A] State Government [B] Central Government [C] Both (a) & (b) [D] Railways	
361	For booking against a restriction, the permission of _____ is required [A] C.O.M. [B] C.S.O. [C] C.C.M. [D] G.M.	
362	The class rate for charging Live Stock in Train Load is [A] LR-3 [B] LR-1 [C] 120 [D] 130A	
363	Pre-payment of freight is compulsory for booking of [A] Live stock [B] Offensive goods [C] Explosives [D] All these	
364	PCEV is paid at [A] Forwarding Station [B] Destination	

	[C] Enroute Station	[D]DCMs Office	
365	PCEV is collected when the freight is charged at [A] Owner's risk rate [B] Railway risk rate. [C] Both (a) & (b) [D] None.		
366	For over loading of wagons __ charges will be collected [A] Infringement [B] Punitive [C] PCEV [D] Siding.		
367	Duplicate Railway Receipt [A] Can be issued [B] Shall not be issued [C] Issued on permission from DCM [D] Issued on permission from CCM		
368	DDM should be issued within __ hours from the time of opening of the wagon [A] 3 [B] 4 [C] 5 [D] 6		
369	Break journey is allowed for animals after traveling a distance of [A] 160 Kms [B] 320 kms [C] 500 kms [D] 1000 kms		
370	Joint Survey Report is submitted to [A] CCM [B] CCO [C] DCM [D] ACM		
371	Claims Prevention material consisting of__ [A] Rivets [B] Grease Compound [C] Bituminized gunny strips [D] All		
372	Demurrage charge per 8 wheeler BG wagon per hour is [A] Rs.75/- [B] Rs.100/- [C] Rs.120/- [D] Rs.150/-		
373	Wharfage is levied for _____ beyond the free time [A] Detention of wagons [B] Non-removal of goods from station premises [C] Goods loaded in a private siding [D] None of these		
374	For booking of explosives _____ is required. [A] Form 8 [B] Form 16 [C] Form 24 [D] Form 32		
375	Explosives and other dangerous goods should be brought to railway premises only after giving a notice of ____ hours. [A] 12 [B] 24 [C] 36 [D] 48		
376	Unauthorisedly bringing dangerous goods on a Railway is punishable as per section [A] 55 [B] 164 [C] 83 [D] 84		
377	The Railway Administration shall deliver consignment on submission of Railway Receipt as per section ____ of Railway Act 1989. [A] 76 [B] 77 [C] 78 [D] 79		
378	_____ Consignment is not delivered on general indemnity bond. [A] Self [B] Perishable [C] To pay [D] Paid		
379	General Indemnity note is valid for [A] 1 year [B] 2 years [C] 3 years [D] 4 years		

380	Weekly Inventory of goods should be taken on [A] Monday [B] Sunday [C] Friday [D] Any day of the week	
381	Time limit for claiming refund on perishable deposit is ___ from the date of delivery [A] 3 months [B] 4 months [C] 6 months [D] 7 months	
382	When railway receipt is not surrendered, a consignment may be delivered on execution of [A] Credit note [B] Indemnity Bond [C] Forwarding note [D] RMC Note	
383	Each package of Explosive & Dangerous goods should not exceed ___ kgs. [A] 35 [B] 50 [C] 100 [D] 150	
384	Sale notices are served under section ___ of Railway Act [A] 83, 84 [B] 64, 66 [C] 89, 90 [D] 54, 55	
385	Mis-declaration is done with the purpose [A] To avoid bans [B] To obtain lower class rate [C] To get bogus claims [D] All these	
386	In case of diversion, outstanding at original destination is cleared on the strength of [A] Copy of invoice [B] COC [C] TIA's credit letter [D] FA&CAO's credit letter	
387	Arms and ammunitions are known as [A] Contraband goods [B] Intoxicating drugs [C] Dangerous goods [D] None	
388	Heroine and opium are known as [A] Contraband goods [B] Intoxicating drugs [C] Dangerous goods [D] None	
389	Wharfage charges are not collected on ___ National holidays days [A] Independence day [B] Republic day [C] Gandhi Jayanti [D] All	
390	Maximum _____ commodities can be clubbed in a wagon. [A] 2 [B] 12 [C] 4 [D] 5	
391	Error Sheets are sent in ___ copies to stations by accounts office. [A] 2 [B] 3 [C] 4 [D] 5	
392	An indent for a standard rake of BOXN should be for ___ wagons [A] 59 [B] 60 [C] 61 [D] 58	
393	A maximum of ___ RR's can be issued per wagon. [A] 8 [B] 10 [C] 12 [D] 14	
394	Lean Season for Freight traffic other than Coal Tar, Coal Tar Pitch, Furnace Oil, Light Diesel Oil and Carbon Black Feed Stock is during the month's of ___ [A] Jan to Mar [B] April to June [C] July to Sep [D] Oct to Dec	
395	Total number of classes in Classification of Goods freight rate table is [A] 12 [B] 15 [C] 16 [D] 18	
396	Rupees _____ extra is collected for each additional Railway Receipt. [A] 100 [B] 300 [C] No charges [D] No additional RR issued	
397	Refund of WDRF is given if wagons are not supplied within ___ days of	

	indenting [A] 10 [B] 5 [C] 7 [D] 30	
398	In case of delivery on General Indemnity note consignor must surrender original RR / Stamped Indemnity bond within ___ days of delivery [A] 7 [B] 10 [C] 20 [D] 30	
399	Maximum number of explosive wagons which can be carried in a goods train are [A] 10 [B] 20 [C] Half of the prescribed standard rake [D] 5	
400	Penal Demurrage charge upto ___ times of the normal charges can be levied [A] 2 [B] 4 [C] 6 [D] 10	
401	Free time for loading / unloading of BCN /BCNA rake is ___ hours [A] 5 [B] 7 [C] 9 [D] 10	
402	Under Normal circumstances RR should be issued within ___ hours after completion of loading. [A] 6 [B] 12 [C] 24 [D] 36	
403	Free time for removal of Live stock (Booked under goods) from Railway premises is ___ hours after expiry of Free time for loading /Unloading [A]3 [B]5 [C] 12 [D]24	
404	___ section of Railway Act deals with the general responsibility of Railways. [A]93 [B]94 [C]95 [D] 96	
405	Consignments loaded in Non-Standard bags or in loose condition should be weighed upto ___ % [A] 10 [B] 25 [C] 50 [D] 100	
406	The card which is NOT a category for exemption from payment of WDRF [A] Platinum [B] Gold [C] Silver [D] Bronze	
407	Forwarding note is serially numbered beginning from the month of [A] April, October [B] January, July [C] January [D] July	
408	Seal cards are preserved for a period of _____ [A] 3 months [B] 6 months [C] 9 months [D] 1 year	
409	DDM is issued in case packages are found [A] Shortage [B] Excess [C] Exchanged [D] All of these	
410	SM is empowered to dispose off unconnected / unclaimed/undelivered consignments upto a value of Rs. _____ [A] 1,000/- [B] 2,000/- [C] 3,000/- [D] 5,000/-	
411	Higher wharfage charges can be levied by _____ [A] CCM [B] DRM [C] Sr.DCM [D] Both A & B	
412	Freight charges are not accepted through [A] Cash [B] Credit Note [C] E-payment [D] Cheque	
413	Military traffic when sponsored by MILRAIL is given ___ priority [A] A [B] B [C] C [D] D	
414	At congested goods shed if loading is not completed within 3 times of the	

	permissible free time ____ number of pending indents are cancelled. [A] 1 [B] 2 [C] 3 [D] None	
415	Minimum distance for charging of goods traffic [A] 50 kms [B] 100 kms [C] 125 kms [D] 200 kms	
416	Freight charges are rounded off to [A] Next higher 5 Rupees [B] Nearest Rupee [C] Next higher rupee [D] No rounding off.	
417	As per Goods Tariff Part I Vol. II there are ____ number of 'Main Head' commodities. [A] 10 [B] 20 [C] 40 [D] 25	
418	Delivery of consignments on 'Unstamped' Indemnity note is granted for [A] Empties returned [B] Govt. consignments [C] Perishables [D] Articles of negligible value. [E] All these	
419	For levy of wharfage Stations are classified as Group -I where ____ average number of Rakes are dealt per month. [A] More than 12 [B] More than 10 & less than 12 [C] More than 7 & less than 12 [D] Less than 7	
420	Minimum charges to be collected towards PCEV per animal is Rs.____ [A] 2 [B] 10 [C] 30 [D] No Limit	
421	Time limit for settlement of claims for Non-Delivery of wagons is ____ months [A] 3 [B] 4 [C] 5 [D] 6	
422	Railway is not responsible for loss or injury to any animal due to fright (fear), restiveness or overloading of animals as per sec ____ of Railway Act. [A] 100 [B] 101 [C] 102 [D] 103	
423	Copy of DDM is sent to ____ [A] CCO [B] SI/RPF [C] Sr.DCM [D] All of these	
424	When WDRF receipt is lost, refund is given on the authority of ____ [A] Indemnity Bond [B] Letter to SM [C] On application to CCM [D] No Refund	
425	As per section ____ of Railway Act, notice should be served within 6 months from the date of booking for compensation of claim. [A] 110 [B] 106 [C] 108 [D] 109	
426	Diversion fee of Rs ____ is levied per wagon [A] 100 [B] 200 [C] 300 [D] 500	
427	S.L.O stands for . [A] Station Loading Order [B] Special Loading Order [C] Specific Loading Order [D] Siding Loading Order	
428	Joint Survey Report is prepared in ____ foils [A] 2 [B] 3 [C] 4 [D] 5	
429	____ charges are collected for distance between siding and serving station for wagon loads in case of sidings. [A] Siding [B] Shunting [C] Demurrage [D] None	

430	Explosives & Dangerous goods are classified into ____ groups [A] 6 [B] 7 [C] 8 [D] 9	
431	N.T.R stands for [A] Net Tariff Rate [B] Normal Traffic Rate [C] Normal Tariff Rate [D] Net Traffic Rate	
432	The unrealized earnings of a station at the end of the month are called [A] Station outstandings [B] Admitted debits [C] Special credits [D] Disputed debits	
433	T.R.C. stands for [A] Traffic Rates Circular [B] Trough Rate circular [C] Trains Rates Circular [D] Terminal Rates Circular	
434	_____ is NOT a type of siding. [A] Public [B] Private [C] Defence [D] Joint	
435	Wharfage charges at Group-I stations per wagon per hour or part there of is Rs. _____ [A] 50 [B] 75 [C] 150 [D] 200	
436	Wharfage charges levied for Live Stock booked under goods is Rs. ____ Per head, per hour or part thereof [A] 5 [B] 10 [C] 15 [D] 20	
437	_____ Charges are NOT levied on DIES NON days. [A] Wharfage [D] Demurrage [C] Terminal [D] Punitive	
438	Through Rate Circulars are issued by _____ [A] PCOM [B] CCO [C] PCCM [D] PFA	
439	The Two components of FOIS are [A] RMS & TMS [B] RMS & PMS [C] TMS & PMS [D] TMS & CMS	
440	Which is not a type of Forwarding Note [A] F.Note for General Merchandise & Animals [B] F.note for Containers [C] F.Note for Dangerous goods [D] General F.note	
441	When goods are diverted the RR issued afresh is called [A] Diversion RR [B] Supersessional RR [C] Said to contain RR [D] Paid – On –Topay RR	
442	P.D.C. stands for [A] Perishable Deposit Certificate [B] Part Development Charge [C] Partial Delivery Certificate [D] Partial Demand Cancellation.	
443	Food grains and Levy sugar for PDS sponsored by FCI falls under ____ priority of PTO [A] A [B] B [C] C [D] D	
444	ACM is empowered to grant Open /Assessment delivery on value of consignments upto Rs. _____ [A] 10,000 [B] 15,000 [C] 25,000 [D] NO limit	
445	In case of mis-declaration to obtain Low rate the following is collected	

	<p>[A] 4times applicable freight in addition to freight already paid [B] 4times applicable freightduly deducting freight already paid [C] Freight at Highest class Rate [D] Freight at 2 times highest class Rate</p>	
446	<p>A commodity which has not been included in any of the main commodity head/sub-head given in the Goods Traffic, will be charged at composite based freight rate [A] class 200 [B] class 150 [C] class 180 [D] applicable to the type of wagon</p>	
447	<p>If the freight shown on the RR are less than actually due, they are called [A] Overcharges [B] Undercharges [C] Opening balance [D] Station outstandings</p>	
448	<p>FOIS RR's contain _____ foils [A] 2 [B] 3 [C] 4 [D] 5</p>	
449	<p>FOIS generated RR's contains _____ digits [A] 6 [B] 8 [C] 9 [D] 10</p>	
450	<p>The First digit of FOIS RR's indicates _____ [A] Type of traffic [B] Payment mode [C] Originating Railway [D] Destination Railway</p>	
451	<p>If the Third digit of FOIS RR is 1, it indicates _____ traffic [A] Foreign [B] Local [C] Cross [D] Inter- dominion</p>	
452	<p>If consignor gives in writing to detain wagons and loading is not commenced with 24 hours of expiry of Free Time _____ [A] Indent cancelled and WDRF forfeited [B] DC without giving Free Time [C] DC giving Free Time [D] A & B</p>	
453	<p>General Forwarding Note is not accepted for-----consignments. [A] Booked at OR [B] Booked at RR [C] Defectively packed [D] B & C</p>	
454	<p>Goods Tariff Part I Vol. II contains [A] general rules [B] general classification [C] freight tables [D] all of these</p>	
455	<p>Incentive of 50% is given in calculation of ____ charges for Loading /Unloading/ removal of the consignment from station premises between 22.00 hours & 06.00 hours. [A] Demurrage [B] Wharfage [C] A & B [D] Freight</p>	
456	<p>Booking of consignments after reaching destination without taking delivery is called [A] Re-booking [B] Diversion [C] Fresh booking [D] Transshipment</p>	

457	Wagons of standard bags of uniform size are exempted from mandatory weighment but atleast ____% of such Rakes to be weighed in a month. [A] 5 [B] 10 [C] 15 [D] 20	
458	Dangerous and hazardous goods which are not listed in goods tariff but are available in Red Tariff are charged at class [A] 200 [B] 180 [C] 170 [D] 160	
459	Freight Outstanding on consignments lost / destroyed in transit is cleared through [A] COC from CCO [B] COC from CCM [C] Authority from Sr.DCM [D] Authority from DRM	
460	Consignments overcarried to stations on Foreign Railway are [A] Re-booked by Railways to Original destination on To-pay [B] Re-booked by Railways on free invoice to original destination [C] Party has to take delivery at the station to which it is overcarried [D] Party to Re-book afresh to the original destination.	
461	Which is not a type of Indemnity Note [A] General [B] Stamped [C] Unstamped [D] Self	
462	If a consignment remains undelivered for ____ days at destination an entry should be made in the Liability Register. [A] 2 [B] 5 [C] 7 [D] 10	
463	S.W.A stands for [A] Siding weight accepted [B] Station weight accepted [C] Senders weight accepted [D] Standard weight accepted	
464	P.T.O in respect of goods Stands for [A] Priority Traffic order [B] Preferential Traffic order [C] Priority Train Order [D] Preferential Train order	
465	Correct charging of goods booking in FOIS is ensured by timely updation of rules at the back end in ____ [A] U.T.S [B] RITES [C] CRIS [D] PRS	
466	Admitted debits above Rs.____ can be cleared by salary recovery [A] 100 [B] 500 [C] 1000 [D] 200	
467	Commercial staff working in goods offices can keep private cash upto Rs.____ [A] 500/- [B] 1500/- [C] 2,000/- [D] 750/-	
468	The purpose of comparing MPA with delivery book is to ensure that all invoices are accounted in the same____ [A] Month [B] Year [C] Quarter [D] Day	
469	Refund on a confirmed tatkal reservation ticket, when cancelled, under normal conditions is____. (A) 100% of Fare (B) Not granted (C) 25% fare (D) 50% fare	
470	Izzat season tickets are issued to those whose monthly income is upto (A) ₹400/- (B) ₹1000/- (C) ₹500/- (D) ₹1500/-	

471	Season tickets for general public are given up to a distance of _____ kms. (A) 100 (B) 150 (C) 200 (D) 250	
472	Platform tickets are valid for _____ hours. (A) One hour (B) Two hours (C) Three hours (D) Whole day	
473	Quarterly season ticket fare is ___ times of monthly season ticket fare (A) 2.7 (B) 2.5 (C) 2 (D) 1.5	
474	Break Journey is permitted on journey tickets for a distance beyond (A) 200 KM (B) 300 KM (C) 400 KM (D) 500 KM	
475	Price of the Platform ticket can be increased during holidays, festivals etc with the approval of (A) PCCM (B) DRM (C) GM (D) Sr.DCM.	
476	Maximum number of break journeys permitted on single journey ticket is [A] One [B] Two [C] Eight [D] No limit	
477	The bonus granted to ATVM facilitators and passengers for booking tickets through their ATVM cards is..... & respectively. [A] 3% & 5% [B] 5% & 5% [C] 5% & 3% [D] 3% & 3%	
478	The service charge collected by the JTBS agents is [A] ₹ 5 per ticket [B] ₹ 1 per pass. [C] ₹ 2 per ticket [D] ₹ 2 per pass.	
479	The timings for booking SL tatkal tickets through IRCTC & PRS are [A] 10 & 11 [B] 11 & 10 [C] 11 & 11 [D] 10 & 10	
480	Children under 12 are provided with a berth on payment of [A] 50% of adult fare [B] adult fare [C] Reservation charges [D] Free	
481	Commission to the STBA agent is paid on the sales turnover [A] Daily [B] Periodical [C] Annual [D] Monthly	
482	Change of name from a Senior citizen to an adult and between family members can be done by [A] Collecting/ refunding the diff of fare [B] Free [C] Collecting only the diff and withholding difference [D] Not allowed.	
483	Journey and Platform tickets can be booked through mobile from a distance of &KM respectively. [A] 5 & 2 [B] 10 & 5 [C] 2 & 1 [D] 0.5 & 0.2	
484	The first reservation chart is prepared hours in advance of the scheduled departure of the train. [A] 3 [B] 2 [C] 4 [D] 6	
485	Mr. Rodrigues Gonsalvez, a Spanish citizen aged 75, is entitled to% of concession as senior citizen. [A] 50% [B] 40% [C] 25% [D] 0%	

486	Advance Reservation Period is days excluding the day of journey. [A] 90 [B] 150 [C] 120 [D] 60	
487	The System access charges to be paid by the YTSK is Rs..... [A] 1 lakh [B] 1.6 lakh [C] 2 lakhs [D] 5 lakhs	
488	The passenger has to deposit the coins and notes into the CoTVM within..... seconds. [A] 30 [B] 60 [C] 15 [D] 90	
489	GST is levied on the tickets issued for classes only [A] Sleeper [B] First [C] AC Chair Car [D] B & C	
490	Disaster Recovery servers of Indian Railways are located at..... [A] Mumbai [B] Secunderabad [C] Chennai [D] Bangalore	
491	Change of boarding point on a reserved ticket is permitted..... hrs before the scheduled departure of the train. [A] 24 hrs [B] 06 hrs [C] 04 hrs [D] Upto chart preparation	
492	Works related to PRS/UTS/COIS/FOIS are undertaken under Plan Head.... [A] 53 [B] 33 [C] 37 [D] 17	
493	Minimum cancellation charges on a 2AC ticket surrendered for cancellation more than 48 hours in advance is Rs..... per passenger. [A] 100 [B] 150 [C] 200 [D] 250	
494	Commission payable to Railways by the YTSK is% of the service charges. [A] 50 [B] 25 [C] 5 [D] 10	
495	Security Deposit to be deposited by the JTBS agent is Rs..... [A] 10,000 [B] 20,000 [C] 25,000 [D] 15,000	
496 are appointed to work as facilitators at the ATVMs. [A] Retired Railway Staff [B] Group D staff [C] Unemployed youth [D] Retired RPF	
497	LHB coaches means [A] Linked Half Berths [B] Long Hauled Berths [C] Linke Hoffmann Busch [D] None of the above	
498	Tatkal quota is indicated as in the Reservation Charts. [A] TQ [B] CK [C] EQ [D] None of these	
499	JTBS stands for A] Janata Train Booking Service [B] Joint Train Bus Service [C] Jansadharan Ticket Booking Sewak [D] Janata Telangana Bus Service	
500	UTS means [A] Unified Ticketing Service [B] Unreserved Ticketing System [C] Unified Train Signals [D] Unreserved Train Service	
501	Reserved Tickets can be purchased from [A] Railway Stations [B] IRCTC portal [C] Post Offices [D] All of the above.	

502	Change of name on a reserved ticket is permitted between [A] Family members [B] Tickets booked at Railway stations only. [C] Anyone [D] Booked on Internet tickets only.	
503	Service charge collected by the JTBS for the renewal of season ticket is Rs.... [A] 1/- [B] 2/- [C] 10/- [D] 5/-	
504	Superfast supplementary charges collected for a Sleeper class ticket are [A] ₹ 15. [B] ₹ 20. [C] ₹ 30. [D] ₹ 45.	
505	Male Senior Citizens are granted a concession of on the basic fare. [A] 50% [B] 40% [C] 30% [D] 25%	
506	First class privilege pass holders are entitled for _____ number of berths in 2AC by Rajdhani/Duronto trains [A] All eligible family members [B] 4 [C] 2 [D] 1	
507	National Academy of Indian Railways is at A. Mughalsarai B. Lucknow C. New Delhi D. Vadodara	
508	SOP means A. Special Officer Powers B. Standard Operating Policy C. Schedule of Powers D. Sanctioning of Proposal	
509	EMD means A. Emergency Medicine department B. Emergency Medicine Deposit C. Earnest Money Deposit D. None of the above.	
510	Reservation Offices are operated at A. Railway stations B. Non-Railhead locations C. Post Offices D. All of the above.	
511	The cost of a platform ticket is A. ₹ 15 B. ₹ 10 C. ₹ 5 D. ₹ 2	
512	The Railway Budget is presented by the A. Railway Minister B. Chairman Railway Board C. Finance Minister D. Home Minister	
513	“Train 18” has been named as A. Swantantra Senani Express B. Janmabhoomi Express C. Vande Bharat Express D. Bharatmata Express	
514	Tickets purchased from ATVM can be cancelled at A. UTS counters B. SMC counter C. Only Manually D. UTS & SMC counters.	
515	The 3% bonus granted on the tickets purchased through ATVMs is based on the A. Full fare of the ticket B. Fare upto 500 KMs. C. Fare upto 150 KMs D. Fare upto 200 KMs	
516	The advance reservation period for booking of tickets for Railway Employees is A. 90 days. B. 120 days. C. 365 days. D. 60 days.	
517	For the provision of Passenger Amenities and other facilities the stations over Indian Railways are categorised into _____ major groups A. 3 B. 6 C. 5 D. None of the above.	

518	<p>“NFR” means</p> <p>A. Non-Fare Revenue. B. New Free & Rates C. No free Residence D. Night off & Rest.</p>	
519	<p>Which of the following contribute to the earnings of Indian Railways</p> <p>A. Coaching Traffic B. Goods traffic C. Sundry Earnings D. All of the above.</p>	
520	<p>IRA stands for</p> <p>A. Indo - Russian Act B. Indo-Russian Army C. Indian Railway Act D. Indian Railway agency.</p>	
521	<p>The proposed prestigious Bullet Train will be run between</p> <p>A. Mumbai- New Delhi B. Mumbai-Calcutta C. Calcutta – New Delhi D. Ahmedabad- Mumbai</p>	
522	<p>_____ is the head of the Vigilance Department at the Zonal Railway level.</p> <p>A. GM B. AGM. C. SDGM D. Secy to GM.</p>	
523	<p>The price at which a chilled water bottle of 1 litre is to be sold is</p> <p>A. ₹ 20 B. ₹ 25 C. ₹ 15 D. ₹ 10</p>	
524	<p>AAC means</p> <p>A. Annual Average Calls. B. Average Alcohol Consumed. C. Anticipated Annual Consumption D. Anticipated Acute Complaints.</p>	
525	<p>The famous quotation “Customer is the most important person on our Premises” belongs to</p> <p>A. Jawaharlal Nehru B. Indira Gandhi C. Babu Rajendra Prasad D. M. K .Gandhi</p>	
526	<p>The compensation paid to the kith & kin of a deceased bonafide passenger in a Railway accident is</p> <p>A. ₹ 4 lakhs B. ₹ 6 lakhs C. ₹ 8 lakhs D. ₹10 Lakhs.</p>	
527	<p>Maximum fine for littering Railway premises is</p> <p>A. ₹100 B. ₹ 500 C. ₹ 200 D. ₹ 1000</p>	
528	<p>Complaints/ short comings in Railway functioning can be brought to the notice of the Railway Administration through</p> <p>A. SMS B. Complaint Books C. Emails/ letters D. All of these.</p>	
529	<p>Station Ticket Booking Agent (STBA) contract is awarded for issuing tickets at</p> <p>A. Halt stations B. Platforms and Parking areas C. E category stations D. Clerk in charge stations.</p>	
530	<p>Computerised reservation system was introduced over South Central Railway in the year</p> <p>A. 1989 B. 1986 C. 1988 D. 1987</p>	
531	<p>Tickets issued by the YTSK licensee are</p> <p>A. In the form of message B. Paper printout C. Similar to PRS ticket D. None of these</p>	
532	<p>The paper ticket booked through UTS on Mobile App is valid only</p> <p>A. After taking the print out B. With message C. With screen short D. All of the above</p>	
533	<p>Compensation to the family of the passengers/ victims of a railway accident is awarded by</p>	

	A. Supreme / High Court C. Railways Rates Tribunal	B. Consumer Forum D. Railway Claims Tribunal	
534	The longest Rail-cum- Road Bridge is constructed over the river A. The Godavari C. The Brahmaputra		B. The Ganga. D. The Yamuna.
535	The number of stations enlisted as NSG-1 category over SCR are A. 3 B. 4 C. 1 D. 2		
536	The minimum ticketing experience required to be eligible for the award of Yatri Ticket Suvidha Kendra license is A. 5 years B. One year C. No minimum period D. 2 years.		
537	_____ develops software and apps for the various departments of Indian Railways. A. WIPRO B. CRIS C. INFOSYS D. TCS.		
538	HOR [A] Highest Official Request [C] Hours of Rest		[B] High Official Requisition [D] House of Representatives
539	PNR [A] Print N Receipt [C] Personal Name Record		[B] Passenger Name Record [D] Parcel Number Receipt
540	Only the following ticketing activities can be performed through the ATVMs [A] Platform tickets [C] Renewal of monthly/quarterly season tickets [D] All of the above		[B] Journey tickets
541	The three major groups under which Stations have been recently been classified basing on their traffic and earnings are [A] A1, A, B [B] SG, NSG, HG [C] A, D, F [D] High, Middle, Low		
542	The basic fare of 3AC in Humsafar Trains is times of [A] 1.25 [B] 1.10 [C] 1.15 [D] 1.20		
543	The fee for providing information to the Government departments regarding the travel of their employees for the purpose of reimbursement of travel expenditure is [A] Rs. 750/- [B] Rs. 100/- [C] Rs. 50/- [D] Rs. 500/-		
544	Advance Reservation Period (ARP) for running of Suvidha Trains and Special trains is days [A] 10 [B] 30 [C] 120 [D] 60		
545	Foreign tourists can book their reserved accommodation online..... days in advance. [A] 100 [B] 365 [C] 30 [D] 180		
546	The basic fare in AC Chair Car by Vande Bharat express is [A] 1.4 times fare of AC Chair Car by Shatabdi [B] 1.4 times fare of AC Chair Car by Mail/Express fare [C] 1.2 times fare of Executive class of Shatabdi [D] 1.2 times fare of AC Chair Car by Mail/Express		
547	What is the percentage of concession granted to a transgender senior citizen. [A] 50% [B] 40% [C] 30% [D] None of these		

548	The number of berths earmarked for female passengers in Sleeper Class in a train [A] 4 [B] 6 [C] 12 [D] 2	
549	The berths defined for OBHS staff in Sleeper class is [A] 2 [B] 1 [C] 4 [D] 6	
550% of discount is granted on the base fare of the PRS ticket booked through UPI including BHIM App is [A] 10 [B] 2 [C] 5 [D] NIL	
551	Anubhuthi Coach is introduced in type of trains [A] Rajdhani [B] Shatabdi [C] Duronto [D] Garibrath	
552number of berths are defined in 3AC class for the disabled persons in all the long distance Mail/Express trains. [A] 4 [B] 2 [C] 6 [D] 3	
553	The Mela Surcharge levied on a 1st AC class ticket is.... [A] Rs. 20/- [B] Rs. 40/- [C] Rs. 30/- [D] Rs. 10/-	
554	Rebate allowed on the vacant berths/seats booked after preparation of the first chart in Mail/Express trains is [A] 50% [B] 10% [C] 20% [D] None	
555	The maximum number of passengers to be provided with sitting accommodation (RAC) in Sleeper class is [A] 10 [B] 7 [C] 4 [D] 14	
556	The minimum distance for charge for a tatkal ticket in AC 3 tier is KM [A] 150 [B] 300 [C] 500 [D] 250	
557	The minimum distance for charge for a 1st class ticket is KM [A] 200 [B] 100 [C] 150 [D] 300	
558	CRB and Board Members are entitled to Sets of passes [A] 6 [B] 10 [C] 4 [D] 8	
559	The service charges collected by YTSK for issuing a 2AC ticket per passenger is..... [A] Rs. 50/- [B] Rs. 30/- [C] Rs. 40/- [D] Rs.60/-	
560	The service charges collected by the Postal Department for a Sleeper class ticket issued from IPPRS is Rs..... [A] 10 [B] 5 [C] 20 [D] 15	
561	The STBA applicant should be a resident residing [A] Near the station [B] Local Tahsil/Block or Mandal [C] in the state [D] in India	
562	The commission payable to STBA in the slab of ₹15001 to ₹50000 is [A] 15% [B] 12% [C] 10% [D] 4%	
563	Partial cancellation of paper ticket booked through UTS on Mobile App is A) Allowed B) Not Allowed C) Only at UTS counters D) Only at SMC counters	
564	The YTSK licensee shall pay a onetime non-refundable registration fee of _____ upon allotment of license A) 2 lakhs B) 5 lakhs C) 1.6 lakhs D) 3 lakhs	
565	The maximum value of advance deposit that can be made by YTSK licensee is A) 10 lakhs B) 50 lakhs C) 25 lakhs D) 1 crore	

566	The cost of establishing, operating and maintenance of YTSK shall be borne by A) Railways B) licensee C) Railways and licensee D) Central Government	
567	The revenue sharing of service charges for reserved tickets between YTSK and Railways is A) 25:75 B) 50:50 C) 75:25 D) 60:40	
568	The initial tenure of YTSK license shall be for a period of A) Five years B) Three years C) Six years D) Two years	
569	The cost of hardware and software, electricity, hiring of channel for the STBA is borne by A) Railways B) STBA C) Railways & STBA D) None of these	
570	The service charges collected by YTSK licensee on issue of unreserved ticket is ____ A) Re.2/- per ticket B) Re.2/- per passenger C) Rs.5/- per ticket D) None of the above	
571	The color of reserved ticket issued by YTSK A) Yellow B) Blue C) Red D) Green	
572	The tenure of Station Ticket Booking Agent is A) Five years B) Three years C) Six years D) Two years.	
573	STBA is authorized to issue _____ tickets. A) Reserved B) Unreserved C) All types of tickets D) None	
574	An amount of Rs. _____ will be collected from STBA applicant towards EMD A) 1,000/- B) 2,000/- C) 5,000/- D) 10,000/-	
575	An amount of Rs. _____ will be collected from STBA towards Security deposit A) 2,000/- B) 5,000/- C) 10,000/- D) 20,000/-	
576	The STBA has to deposit bank guarantee for an amount of Rs. _____ to Railways A) 5,000/- B) 10,000/- C) 20,000/- D) 25,000/-	
577	The applicant who has quoted lower percentage in the slab of Rs. _____ sales turnover will be awarded STBA: A) >15000 B) >50000 C) >100000 D) <15000	
578	A penalty of minimum Rs. _____ per day will be imposed on STBA if ticket activity stops due to non-availability of STBA A) 200 B) 500 C) 1000 D) 2000	
579	The STBA shall deposit the cash collected through sale of tickets to A) Bank B) SM/ASM C) Cash office D) None.	
580	_____ shall be responsible for the safe custody of ticket rolls where STBA is engaged A) SM/ASM B) STBA C) CI D) BSR	
581	Refund of tickets issued by JTBS is granted by A) JTBS B) Serving station C) Sr. DCM D) CCO	
582	The initial period of JTBS contract is for a period of _____ years. A) 2 B) 3 C) 5 D) 6	
583	JTBS will not be able to issue tickets if the advance deposit is less than A) 5,000 B) 10,000 C) 20,000 D) 15,000	
584	JTBS will collect Rs. _____ towards commission	

	A) 2/- per ticket B) 2/- per passenger C) 5/- per ticket D) 5/- per passenger	
585	“UTS on Mobile” App can be downloaded and installed for Phones A) Android B) Windows C) IOS D) All of these	
586	The UTS on Mobile App can be installed from the following: A) Computer B) Play store C) Booking Office D) All of these	
587	The minimum recharge amount in R-wallet is Rs..... A) 20 B) 50 C) 75 D) 100	
588	The maximum amount that can be recharged in R-wallet is Rs..... A) 1000 B) 10,000 C) 15,000 D) 7,500	
589	A bonus of% is granted one very recharge made through the R-wallet. A) 2 B) 3 C) 5 D) 6	
590	The tickets that can be booked through the UTS on Mobile App is A) Platform B) Season C) Journey D) All of the above	
591	Journey tickets can be booked through the UTS on Mobile App within a distance ofKMs radius A) 5 B) 10 C) 3 D) 8	
592	Platform tickets through the UTS on Mobile App can be booked within a distance ofKMs radius A) 1 B) 2 C) 5 D) 15metres	
593 type of tickets can be booked through the UTS on Mobile App A) Paper B) Paperless C) both A & BD) None of these	
594	TTE App is presently available only for phones A) IOS B) Windows C) Android D) All of these	
595	Only the following season tickets can be booked through UTS on Mobile App A) Monthly B) Quarterly C) Half-yearly D) All of these	
596	To check the validity of the ticket booked through the App, the color code for the last days is displayed n the TTE App. A) 2 B) 3 C) 5 D) 6	
597	The TTEs can check the validity of the ticket booked through the UTS on Mobile App using the option A) Check from server B) Call check C) Color Code D) All of the above	
598	The random number of the day based on the destination of the ticket booked through the UTS On Mobile App is displayed A) Just above the booking time B) Below the booking time C) Is not displayed D) Shown only in the TTE App	
599	The booking time of the ticket booked through the UTS On Mobile App will be the A) First line of the ticket information B) Last line of the ticket information C) Middle of the ticket D) Not printed	
600	In case the passenger is not able to show the ticket booked through the UTS on Mobile App due to any technical fault or draining of the battery, then he is treated as A) Travelling without ticket B) Travelling with improper ticket C) Travelling with a valid ticket D) None of the above	
601	The annual license fee to be paid by the YTSK licensee is Rs.....	

	(A) 5000/- (B) 1000/- (C) 10,000/- (D) 15,000/-	
602	The timings of operation of YTSK on normal days is (A) 6 to 22 hrs (B) 8 to 22 hrs (C) 8 to 20 hrs (D) 10 to 22 hrs	
603	The YTSK can cancel reserved tickets issued by (A) Himself (B) other YTSKs (C) PRS counters (D) All of these	
604	The minimum qualification required for engaging staff for manning the YTSK counter is (A) 7 th class (B) 10 th class (C) Intermediate(10 +2) (D) Graduation	
605	The minimum age required for engaging staff for manning the YTSK counter should not be under (A) 16 (B) 18 (C) 20 (D)25	
606	The following functions are not extended to the YTSKs (A) Reservation(B) Cancellation(C) Non-issue(D) Enquiries	
607	The YTSKs are selected by a Grade committee (A)Sr. Scale (B) Jr. Scale (C) JAG (D)SAG	
608	The e-ticket passenger still under waitinglist after the preparation of the chart is treated as A) Travelling without ticket B) Travelling with improper ticket C) Travelling with a valid ticket D) None of the above	
609	The e-ticket still under waitinglist after the preparation of the chart is A) Valid for travel B) Automatically cancelled by the system C) Is valid for travel with permission D) None of the above	
610	Refund on a partially confirmed/RAC ticket is granted basing on the (A) passenger's application (B) TTE's endorsement (C) Automatically refunded (D) None of the above	
611	Refund on e-tickets is granted... (A) Across the counter (B) By IRCTC (C) Banks D)None of the above	
612	TDR stands for (A) Tax Discounted Rate (B) Ticket Deposit Receipt (C) Travel Data Report (D) Terminal Data Report	
613	The First privatized train (TEJAS) runs between [A] Mumbai - Delhi [B] Howhah - Lucknow [C] Delhi - Lucknow [D] Delhi - Katra	
614	Smart card for the ATVMs is initially issued for a minimum amount of [A] Rs. 100/- [B] Rs.70/- [C] Rs. 50/- [D] Rs. 30/-	
615	The subsequent recharges of the Smart card can be done in multiples of [A] Rs. 100/- [B] Rs.50/- [C] Rs. 20/- [D] Rs. 30/-	
616	The maximum amount of recharge can be done for the Smart card is [A] Rs. 10,000/- [B] Rs.9700/- [C] Rs. 10,500/- [D] Rs. 9,500/-	
617	The maximum number of tickets that can be purchased in a day by a passenger with the smart card is [A] 10 [B] 20 [C] 15 [D] 8	
618	Tickets purchased from the ATVMs can be cancelled at..... [A] ATVMs only [B]UTS counters only [C] SMC counter only [D] All of these	
619	Passengers (Manner of Investigation of untoward incidents) Rules was	

	<p>passed in the year a) 2004 b) 2005 c) 2003 d) 2006</p>	
620	<p>Station Superintendent, on receipt of an information about the occurrence of untoward incident shall: a) Make necessary entries in station diary b) Arrange for medical assistance to injured c) Make out a brief report in respect of spot of untoward incident d) All the above</p>	
621	<p>The RPF/Force conduct the investigation of untoward incident and complete the investigation within: a) 45 days of incident b) 30 days of incident c) 60 days of Incident d) 90 days of incident</p>	
622	<p>Who will obtain information about untoward incident in Form-2 a) GRP b) Station Superintendent c) RPF d) Guard</p>	
623	<p>Who is final authority to accept the Investigation Report? a) Sr.DSC b) DRM c) Sr.DOM d) GM</p>	
624	<p>Form-I speaks about the a) Report of untoward incident b) Brief particulars of untoward incident c) Summary of untoward incident d) None of the above</p>	
625	<p>Investigation Report is prepared and submitted for filing a) Written Statement b) Filing in RCT c) Both a & b d) None of the above</p>	
626	<p>Form-2 speak about: a) Brief particulars of untoward incident b) Summary of untoward incident c) Report of untoward incident d) None of the above</p>	
627	<p>Consumer Protection Act was enacted in the year a) 1986 b) 1988 c) 1985 d) 1989</p>	
628	<p>Limitation period for filing a consumer case before Hon'ble Forum a) One year from the 'date of which cause of action arose ' b) 2 years from the date of which cause of action arose c) 3 years from the date of which cause of action arose d) 4 years from the date of which cause of action arose</p>	
629	<p>PNR stands for a) Passenger No record b) Passenger Name Record</p>	

	c) Passenger Train Number in record d) Person Name record	
630	Section 65 of the Railway Act deals: a) Railway Printing papers b) Railway receipt c) Railway consignment d) Railway Personnel Servant	
631	Fraudulently travelling or attempting to travel without proper pass or ticket is dealt as per section of Railways Act a) 143 b) 136 c) 137 d) 134	
632	Drunkenness or nuisance which section of the Railway Act, 1989: a)148 b) 149 c) 145 d) 144	
633	Damage to or destruction of certain Railway properties, which section of the Railway Act, 1989 a) 151 b) 154 c) 155 d) 156	
634	Railway servant in a state of intoxication on duty is punishable under which Section of Railway Act, 1989? a) 177 b) 175 c) 174 d) 172	
635	What is the meaning of passenger? a) A person travelling in a bus b) A person travelling with a valid pass or ticket c) A person travelling roof or engine of a train d) A person travelling in the goods train	
636	To which Forum appeals from the order of the Railway Claims Tribunal lies? a) High Court b) District Judge c) Judicial Magistrate First class d) Railway Board	
637	The Railway Claims Tribunal Act, 1987 is applicable to a) The whole of India b) The whole of India except Jammu and Kashmir c)The whole of India, except Union Territories d) The whole of India except the State of Jammu and Kashmir and the Union Territories	
638	An application for compensation for loss of goods or animals entrusted to a Railway administration for carriage by railway is to be filed within a) One year from the date on which the goods or animals was entrusted b) Within three years from the date of an FIR has been lodged in the matter in a police station c) Within three years from the date on which the goods or animals were entrusted to the Railway administration for carriage by Railway d)Within one year an FIR has been lodged in the matter in a police station.	
639	Which of the following is not an untoward incident within the meaning of Sec.123 of the Railway's Act, 1989 a) Commission of decoity in a train carrying passenger b)A shoot out on a Railway platform c)Accidental falling of any passenger from a train carrying passengers d) Accidental death by being hit by a train while attempting to cross railway tracks.	
640	An Appeal against an order of Railway Claims Tribunal shall be preferred within days___ from the date of the order appealed against a) 30 b) 60 c) 90 d) 120	

641	The Chairman of the Railway Claims Tribunal holds his office until he attains years of age. a) 58 b) 60 c) 52 d) 65	
642	In which case no compensation shall be payable by the Railway administration U/s 124-A of the Railways Act, 1989 a) If the passenger suffers injury while attempting to commit suicide b) If the passenger suffers injury by any act committed in a state of intoxication c) If the passenger suffers injury by his own criminal act d) All the above	
643	Amount of compensation w.e.f. 01.01.2017 payable U/s 124-A of the Railway, in case of a death of a passenger in an untoward incident is --- a) Rs.8,00,000 b) Rs.4,00,000 c) Rs.10,00,000 d) Rs.5,00,000	
644	An Act to consolidate and amend the law relating to Railways called the Railways Act was enacted in the year a) 1987 b) 1989 c) 1990 d) 1988	
645	The liability of Railway Administration for Death and Injury to passengers due to accident is defined in Chapter a) Chapter XI b) Chapter VIII c) Chapter X d) Chapter XIII	
646	What is the limitation for filing claim cases in RCT _____ for untoward incidents a) Six months b) Three yrs c) One year d) 2 yrs .	
647	The maximum amount of compensation payable for grievous Injuries(Schedule) to passengers due to accident is – a) 8 lakhs b) 3.6 lakhs c) 4 lakhs d) 2 lakhs	
648	Ex-gratia payable for death U/s 124 of Railways Act is a) Rs. 25,000 /- b) Rs. 15,000 /- c) Rs. 20,000 /- d) Rs. 50,000 /-	
649	Ex-gratia payable for Grievous Injury U/s 124 of Railways Act is a) Rs. .15,000 b) Rs. 10,000 c) Rs. 20,000/- d) Rs. 25,000 /-	
650	Ex-gratia payable for Simple Injury U/s 124 of Railways Act is a) Rs. 1,000 /- b) Rs. 500 /- c) Rs. 2,500 /- d) Rs. 5,000 /-	
651	_____Section of Railways Act deals with Train /Rail Accident of Railways Act is a) Sec.124 b) Sec.124-A c) Sec.166 d)Sec. 145	
652	Section 124-A of Railways Act deals with a) Untoward Incidents b) Train Accidents	

	<p>c) Passenger found travelling without ticket d) Accidents at Manned and Unmanned level crossing</p>	
653	<p>Who represents the cases on behalf of Railway Administration in RCT's a) Railway Advocates b) Presenting officer c) Chief Law Assistant d) General Manager</p>	
654	<p>Within how many days DRM should complete investigation and submit the reports to CCO's office. a) 60 days b) 100 days c) 90 days d) 105 days</p>	
655	<p>Secunderabad RCT is located at a) Begumpet b) Nampally c) Kacheguda d) Lallaguda</p>	
656	<p>Recently established RCT at Amaravathi is in the state of a) Maharashtra b) Andhra Pradesh c) Odisha d) Karnataka</p>	
657	<p>The Principal Bench of RCT is located at a) New Delhi b) Chennai c) Mumbai d) Kolkotta</p>	
658	<p>Maximum limit towards cost of shrouds to cover dead bodies a) Rs .5000/- b) Rs.1500/- c) Rs.2000/- d) Rs. 3000/-</p>	
659	<p>The Plaintiff in RCT is referred to as a) Applicant b) Respondent c) Railway Advocate d) Presenting Officer</p>	
660	<p>The Defendant in RCT is referred to as a) Applicant b) Railway Advocate c) Presenting Officer d) Respondent</p>	
661	<p>The minimum amount of compensation payable for Injuries (Schedule) to passengers due to accident is — a) 2 lakhs b) 1 lakhs</p>	

	c)64 thousand d) 80 thousand	
662	The limitation period for filing an appeal in High Court is a) 90days b) 100 days c) 180 days d) Unlimited	
663	The limitation period for filing Review petition in RCT/High Court is _ a) 30days b) 90 days c) 120 days d) 180 days	
664	Notice of claim for goods not received, not delivered or damage etc. is served on – a) CPSR/CGSR b) SM/ SS c) GM/CCM/CCO d) DCM/Sr.DCM	
665	Which part of SOP deals with Commercial Matters? a) Part - E b) Part - A c) Part- B d) Part – C	
666	The WEB package of Claims refunds & RCT are programmed by a)CRIS b) PRS c) Railway Board RITES	
667	Indian Parliament, passed the landmark Consumer Protection Bill, 2019 on___ a) 6 th August 2019 b) 10 th August 2018 c) 6 th August 2018 d) 15 th August 2019	
668	The Consumer Protection Act, 2019 proposes the establishment of a regulatory authority known _____ a) Central Consumer Protection Authority (CCPA), b) Consumer Protection Authority (CPA) c) National Consumer Protection Authority(NCPA) d) Indian Consumer Protection Authority (ICPA)	
669	As per the revised monetary Power, to settle claim compensation of untoward incidents by Dy.CCM / Claims is empowered to settle claims upto a) 2 lakhs b) 4 lakhs c) 8 lakhs d) None of the above	
670	Notice of Claim u/s 106 is to be given within _____months from the date of entrustment of Goods. a) One month b) Six months c) Three months None of the above.	
671	Who has the Powers to settle to Time Barred claim cases?	

	a) CCO b) CCM c) GM d) None	
672	How many Rivets are used per door of covered wagon – a) Five b) Four c) Three d) Two	
673	How much claim can be paid if party has not declared the value of the consignment and not paid PCEV charges when booked under parcel Scale? a) Rs.50 per kg. b) Rs.100 per kg. c) Rs.150 per kg. d) Total amount claimed by party	
674	How much claim can be paid if party has not declared the value of the consignment and not paid PCEV charges when booked under Luggage Scale? a) Rs.100 per kg. b) Rs.50 per kg. c) Rs.150 per kg. d) Total amount claimed by party	
675	CST stands for? a) Concession Soldier Ticket b) Central Service Tax c) Check Soldier Ticket d) None of the above	
676	What is TDR? a) Term Deposit Receipt b) Train Departure Report c) Ticket Deposit Receipt d) None of the above	
677	What is UTS? a) Union Territory Service b) Unlimited travelling service c) Unreserved Ticketing System d) None of the above	
678	How many passengers are allowed for booking per application for Tatkal Ticket? a) 6 b) Any number c) 3 d) 4	
679	Time limit for cancellation of confirm/RAC ticket if the train is running more than 3 hours late? a) Upto 4 hours before the scheduled departure of the train b) Upto ½ an hour before the scheduled departure of the train c) Upto 1 hours after the departure of the train d)Upto the actual departure of the train.	
680	What is the percentage of concession eligible for Male Sr.Citizen concession travelling 2nd A/C class? a) 50% b) 65% c) 60% d)40%	
681	What is the amount of minimum cancellation charges per passenger on unused 3rd A/C class reserved ticket- a) Rs.100/- b) Rs.120/- c) Rs.180/- d) Rs.240/-	
682	Within how many days, a ticket should be surrendered for refund, where the	

	<p>journey is terminated due to dislocation of train services enroute</p> <p>a) 7 days b) 1 day c) 3 days d) 90 days</p>	
683	<p>After travelling how many kilometres a passenger can break his journey enroute?</p> <p>a) 300 Kms b) 100 Kms c) 500 kms d) None of the above</p>	
684	<p>Which of the following identity proof is required, in original, by a passenger holding Tatkal ticket while travelling?</p> <p>a) Passport b) Driving License c) PAN card d) Any of the above</p>	
685	<p>For over loading of wagons___ charges will be collected?</p> <p>a) Infringement b) Punitive c) PCEV d) Siding</p>	
686	<p>Wharfage is levied for _____ beyond the free time?</p> <p>a) Detention of wagons b) Non-removal of goods from Railway premises c) Goods loaded in a private siding d) None of these</p>	
687	<p>Diversion fee of Rs. is levied per wagon?</p> <p>a) 100 b) 200 c) 300 d) 500</p>	
688	<p>As per Model SoP 2018, CCO is empowered to waive Demurrage Charge/Wharfage Charge upto Rs. _____ per wagon / per consignment basis</p> <p>a) Rs.25,000 b) Rs.50,000/- c)75,000 d) 1 lakh</p>	
689	<p>SLO stands for</p> <p>a) Station loading Order b) Special loading order c) Specific loading order d) Siding Loading order</p>	
690	<p>NTR stands for</p> <p>a) Not Traffic Rate b) Normal Traffic Rate c) Normal Tariff Rate d) Net Traffic Rate</p>	
691	<p>The unrealised earnings of a station at the end of the month are called?</p> <p>a) Station outstandings b) Admitted debits c) Special credits d) Disputed debits</p>	
692	<p>TRC stands for?</p> <p>a) Through Rate Circulars b) Traffic Rates Circulars c) Train Rate Circulars d) Terminal Rates Circulars</p>	
693	<p>When goods are diverted the RR issued afresh is called</p> <p>a) Diversion RR b) Supersessional RR</p>	

	c) Said to contain RR d) Paid on to-pay RR	
694	A maximum of — appeals can be made against decision of lower authority for waiver of Demurrage Charges- a) 2 b) 3 c) 4 d) 5	
695	P.T.O. in respect of goods stands for a) Priority Traffic Order b) Preferential Traffic Order c) Priority Train Order d) Preferential Train Order Section	
696	Section governing Forwarding Note is- a) 64 b) 65 c) 107 d) 66	
697	BOXN standard rake consists of a) 58 wagons b) 40 wagons c) 35 wagons d) 70 wagons	
698	TMS stands for- a) Terminal Management System b) Train Management System c) Traffic Management System d) Traction Management System	
699	FOIS generated Railway Receipt Number contains _____ digits a) 6 b) 8 c) 9 d) 10	
700	_____ has full powers to waive wharfage and demurrage charges as per Model SoP'2018. PCCM b) AGM c) CCO d) Dy.CCM	
701	The objective of Marking is a) To establish ownership b) To avoid wrong delivery c) To trace missing goods d) All of the above	
702	Joint Survey report is submitted to a) CCM b) CCO c) DCM d) ACM	
703	Instructions to be followed under Route Rationalization scheme are issued as per Section a) 70 b) 71 c) 72 d) 73	
704	CCM/Claims is empowered to settle claims in cases of Railway Accidents & untoward incidents upto the value of Rs. a) 2,00,000 b) 8,00,000 c) 5,00,000 d) 10,00,000	
705	Head of claims office in Zonal Railways is a) Dy.CCM/Claims b) CSO c) CCM/Claims d) SCM/Claims	
706	The claims in regard to goods arises due to following reasons a) Non delivery of goods b) Short delivery of goods c) Damage to goods d) Any of the above	
707	How many chapters are there in Railways Act, 1989 – 31 (b) 19 (c) 25 (d) 16	
708	In Goods Classification “p” indicates (a) Poisonous goods (b) Prepayment of freight compulsory (c) Perishable goods (d) Payment of PCEV	

709	Wagons containing _____ should not be riveted. (a)Cement (b) Fertilisers (c) Explosives (d) Food Grains	
710	In case of diversion, outstanding amount at original destination is cleared on the strength of _____ (a) Copy of Invoice (b) Certified over charge sheet (c)TIAs credit letter (d)PFAs credit letter	
711	When WDRF receipt is lost refund is given on the authority of ____ (a) Indemnity Bond (b) Letter to SM (c)On application to CCM (d) No refund	
712	Booking of consignments after reaching destination without taking delivery is called (a)Re-booking (b) Diversion (c) Fresh booking (d)Transshipment	
713	Expand M & DG (a) Missing & Delivery Goods Report (b) Missing & Damaged Goods Report (c)Missing and Deficiency Goods Report (d) None of these	
714	Arms and ammunitions are known as (a) Contraband Goods (b) Intoxicating drugs (c)Dangerous goods (d) None of these	
715	Section No. _____ of Railway Act, 1989 deals with the power of Railway Administration to charge certain rates. (a) 3 (b) 32 (c) 11 (d) 75	
716	Copy of DD message is sent to – (a) CCO (b) SIRPF (c)Sr.DCM (d) All of these	
717	If a consignment remains undelivered for _____ days at destination an entry should be made in the liability register. (a) 2 (b) 5 (c) 7 (d) 10	
718	BG strips and Grease compound should be used for wagons loaded with ____ (a) Cement (b) Sugar (c)Food grains (d) All of these	

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