

दक्षिण मध्य रेलवे SOUTH CENTRAL RAILWAY

प्रधान कार्यालय Headquarters Office

भंडार शाखा Stores Branch

रेल निलयम Rail Nilayam

सिकंदराबाद Secunderabad

दि Dt:- 11 /02/2019.

सं.No: S.348.Vig.Preventive Check/19

OFFICE PROCEDURE ORDER NO. 11 /2019

ALL Divisions and Depot Officers.

विषय :Sub: Preventive check on Warranty Rejections- reg.

संदर्भ :Ref: Dy.CVO/Stores Lr.No.G.265/C/2018/08/00785/S/N/BZA
dt.31/01/2019.

- 1.0. With reference to the above, Dy.CVO has pointed out the following Inadequacies regarding Warranty Rejections in one of the Units.
 - a. Informing the firm about warranty rejection through a formal letter instead of Warranty Rejection Advice.
 - b. Accounts Department was not being informed regarding Warranty Rejections for effecting recoveries.
 - c. Delays were noticed between failure reported under warranty by the work shop and advice to the firms..
- 2.0 In view of the above, it is advised to take necessary corrective actions and the instruction in the Railway Board Ir.No. 2000/RS(G)/379/2 dt.07/08/15 regarding handling of Warranty Rejections are here by reiterated.

This issues with the approval of PCMM.



(ए.प्रदीप A.PRADEEP)

उपमुसाप्र/जीपी व एस Dy.CMM/GP&S

कृते प्रमुख मुख्य सामग्री प्रबंधक

For Principal Chief Materials Manager

Copy to:-

PS to PCMM for kind information of PCMM.

CMM/M & CMM/E

Dy.CVO/Stores/SC, All Purchase Officers of HQrs,

Dy.Ch.Manager/P&S/SC, Dy.CMM/Con/SC.

All Purchase sections.