

दक्षिण मध्य रेलवे SOUTH CENTRAL RAILWAY

CVS/S
11/11

प्रधान कार्यालय Headquarters Office
भंडार शाखा Stores Branch
रेल निलयम Rail Nilayam
सिकंदराबाद Secunderabad

सं. No: S.348.Vig.Preventive Check/19

Dt: 10/09/2019.

All Depot/Division officers

विषय :Sub: Preventive Check on Handling of Warranty Rejections in Depots – reg.

संदर्भ :Ref: Dy.CVO/Stores lr.no.PC.265.2019.03.02142.1995.1835
Dt.05/08/2019.

On Preventive Checks conducted by vigilance in major depots over SCR it was reported that the system of record keeping and monitoring warranty rejections is not adequate and also not uniform across depots.

With a view to streamline the process of handling warranty rejections, the following system improvements are to be adopted till a provision is made in iMMS to deal with warranty rejections.

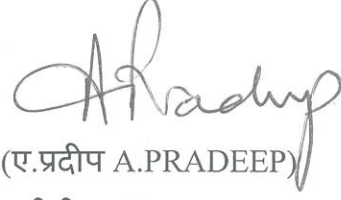
- (a) A register shall be maintained in the following format in all depots for dealing Warranty Claims. Monthly summaries like Opening Balance, no. of warranty rejections arising during the month, disposed and Closing Balance should be maintained in this register and put up to the depot officer for periodical review of Warranty Claims.

S. No	Name of the Consignee	Received Challan No. &Dt.	Date of receipt of return stores in depot	Description of Stores returned	Issue note No&Dt (against which storescollected)	Qty. rejected under warranty	P O No & Dt	Firm Name	Warranty Rej.adv No.&Dt	Joint Inspn date (if any)	Replacement details	Handing Over Details		Recovery Details	Remarks	
												Issued Qty	Issue Ch.No &Dt.			

- (b) Till a proper system is implemented in iMMS all the receipt & issue transactions of Warranty rejected materials shall be through challan form,(S.T.47). User departments shall be advised to return the warranty rejected materials to Stores Depots under challan form (S.T.47) duly indicating the issue note no & date against which the material was issued by the depots.
- (c) All the replacement/certified materials must be accepted by Depot Officer before handing over to the consignees.
- (d) All the Depots should strictly adhere to the Rly.Bd guidelines vide letter No.2000/RS(G)/379/2 Dt.07.08.15 regarding Inspection clause at the time of replacement supplies under warranty.

- (e) Full equipment shall only be received under warranty rejections and no parts/components of the full equipment supplied shall be received.

This issues with the approval of PCMM.



(ए.प्रदीप A.PRADEEP)

उपमुसाप्र/जीपी व एस Dy.CMM/GP&S

कृते प्रमुख मुख्य सामग्री प्रबंधक

For Principal Chief Materials Manager

Copy to:-

PS to PCMM for kind information of PCMM.

CMM/M, CMM/S , CMM/T & CMM/G.


✓Dy.CVO/Stores/SC, All Purchase Officers of HQrs,

Dy.Ch.Manager/P&S/SC, Dy.CMM/Con/SC. All Purchase sections.

Dy.CMM/IC.

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